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## Member State application to host the EU Customs Authority (EUCA)

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## Applicant Member State

*Member State

- ○ Austria  ○ Estonia  ○ Italy       ○ Portugal
- ○ Belgium  ○ Finland  ○ Latvia      ● Romania
- ○ Bulgaria ○ France   ○ Lithuania   ○ Slovakia
- ○ Croatia  ○ Germany  ○ Luxembourg  ○ Slovenia
- ○ Cyprus   ○ Greece   ○ Malta       ○ Spain
- ○ Czechia  ○ Hungary  ○ Netherlands ○ Sweden
- ○ Denmark  ○ Ireland  ○ Poland      ○

*Main contact person in charge

[redacted]

*Email

[redacted]

*Backup person in charge

[redacted]

*Email

[redacted]

*‘When selecting the location, the co-legislators have agreed that they will ensure that, given the nature of EUCA, the location enables the Authority to fully execute its tasks and powers, to recruit highly qualified and specialised staff and to offer adequate training opportunities.’*

Description

*2,000 character(s) maximum*

Romania submits its candidacy to host the EU Customs Authority with the full conviction that Bucharest offers the optimal environment for an institution of such strategic importance. As one of the EU's most dynamic and rapidly modernizing capitals, Bucharest combines administrative stability, strong digital capacity, and a growing international profile. Romania's position at the EU's external border gives it a unique operational relevance for customs, risk management, and the protection of the Single Market. The country has proven, through sustained investments and close cooperation with EU institutions, its commitment to strengthening the Union's security, resilience, and technological transformation.

Bucharest is a major metropolitan centre with extensive higher-education infrastructure, a large pool of multilingual specialists, and a competitive labour market able to attract and retain highly qualified personnel. The city offers direct air links to all major European capitals, reliable public transport, international schools, high-quality medical services, and a wide range of accommodation and cultural facilities, ensuring a welcoming environment for EUCA staff and their families.

Romania has already demonstrated its capacity to host European institutions through strong inter institutional coordination, predictable support measures, and the ability to mobilise resources swiftly. The Romanian Government is fully committed to ensuring a smooth, rapid, and fully compliant operationalisation of EUCA in Bucharest, offering legal guarantees, administrative support, and long-term stability for the agency's work.

Hosting EUCA in Bucharest would reinforce the Union's cohesion by placing a key strategic authority in a region essential for the security of European trade flows. Romania stands ready to contribute responsibly, ambitiously, and constructively to the success of the EU's customs reform.

# CRITERION 1

*'The date on which EUCA can become operational on site after the entry into force of the Regulation'*

# Building 1

## Availability of the premises

**Should there be more premises proposed, please see at the end of the survey.**

1) Address of the proposed premises (Building 1)

47 Theodor Pallady Boulevard, Bucharest 032258

2) General description of the proposed premises
*2,500 character(s) maximum*

The proposed premises for hosting EUCA are located in the HBC Pallady Office Building, a modern, purpose built office facility situated in an accessible and well-connected area of Bucharest. The building has a total constructed surface of approximately 9,500 sqm and a gross lettable area of around 8,100 sqm, fully meeting and exceeding the minimum 6,000 sqm requirement set for EUCA headquarters. Designed as a flexible open space structure, the building allows the seamless configuration of all functional areas requested in the application form, including large meeting rooms, medium-sized meeting spaces, rooms for the Management Board and Executive Board, secure zones, crisis response facilities, operational rooms and workstation areas for the required staffing levels.
The property comprises ground floor plus three upper floors, all equipped with modern HVAC, fire safety systems, access control infrastructure, CCTV monitoring and structured cabling. The building has three independent entrances, two high capacity elevators and technical rooms suitable for establishing secured data areas and server rooms compliant with EU standards. It accommodates the creation of a dedicated, restricted "data management" zone that can host more than 115 staff, as well as operational facilities for 24/7 activities, secure-room capabilities and multiple videoconferencing-equipped spaces.
From an infrastructure standpoint, the building benefits from multi provider fibre optic connectivity with route redundancy, dual electrical supply from separate transformers totalling 1,800 kVA, and the possibility of installing additional backup power systems. These features ensure resilience, business continuity and alignment with EU cybersecurity and operational security requirements.
The premises offer direct access to public transport, including metro, tram and bus stations within short walking distance, and are well connected to the main road network of Bucharest, providing swift access to the international airport and major urban centres. The surrounding area includes hotels, medical facilities, educational institutions, conference venues, commercial centres and services required to support EUCA staff and visiting experts.

## 3) Timeline of the availability of the premises (before fit-out and necessary adaptation works)

*1,000 character(s) maximum*

Date or estimated period.

The premises can be made available to the European Union Customs Authority immediately upon confirmation of Romania's selection as the host location. The building is fully constructed, operational and vacant, allowing direct access for the initiation of design, planning and technical assessments required for the fit-out phase. All documentation, ownership clearances and access arrangements can be completed without delay, enabling the Authority to enter the premises as soon as the host decision is taken, with no structural works needed prior to the start of adaptation activities.

## 4) Estimated time needed for fit-out and adaptation works (expressed in months)

Please introduce only numbers.

6

# Organisation of the premises

*The size of the EUCA's premises should be at least 6.000 m² gross floor area above ground. The Commission proposal provided for a EUCA staff of 250 Full Time Equivalents. The final number of staff will depend on the outcome of the negotiations and may increase.*

**1) Total surface of the premises (expressed in m²)**
Please introduce only numbers.

> 8100

**2) Staff capacity (expressed in maximum number of staff)**
Please introduce only numbers.

> 250

**3) Availability of a dedicated meeting room for the executive board (10-15 seats)**
- ⦿ Yes
- ◯ No

**4) Availability of a dedicated Management Board room in the secure zone (60-70 seats + at least 30-40 seats in the back)**
with a total surface of 240-280 sqm
- ⦿ Yes
- ◯ No

**5) Availability of 'secure room'**
for treating classified information
- ⦿ Yes
- ◯ No

**5.1) Description of the security features of the 'secure room' (size and security measures applied)**
*1,000 character(s) maximum*

> The secure room will be a fully enclosed, access-controlled area of approx. 25–30 m², designed to EU standards for handling classified information. Access will be restricted through biometric authentication and badge-based multi-factor control, with a 24/7 audit log. The room will include reinforced walls, intrusion-resistant doors, electromagnetic shielding, and independent HVAC with particulate and acoustic protection. All IT and communication lines will be routed through encrypted, monitored channels within a secure conduit. The space will feature dedicated CCTV coverage, anti-tamper sensors, vibration and motion detection, and emergency fail-safe locking systems. Internal storage will include secure, fire-resistant cabinets compliant with EUCI requirements.

**6) Availability of a medium-sized room (30-35 seats)**
- ⦿ Yes
- ◯ No

**7) Availability of multiple small-sized rooms (10-15 seats)**
- ⦿ Yes
- ◯ No

**7.1) If yes, how many?**

> 10

**8) Availability of state-of-the-art meeting and videoconference facilities in the meeting rooms**
- ⦿ Yes, in all of them
- ◯ Yes, in some of them
- ◯ No, in none of them

**9) Availability of a lounge area for lunch and/or dinner catering**
- ⦿ Yes
- ◯ No

***Specific technical requirements for Data Hub, data analysis, risk management and crisis management activities***

**10) Availability of a dedicated, secured and restricted area for 'data management' task (for at least 115 staff)**
- ⦿ Yes
- ◯ No

**11) Availability of a 24/7 crisis response cell (situation room with capacity for 30 persons)**
- ⦿ Yes
- ◯ No

**12) Availability of at least two (and ideally three) operational facilities (secure and isolated operational rooms)**
- ⦿ Yes
- ◯ No

**12.1) If yes, how many operational analysis facilities are there?**
- ◯ Two
- ⦿ Three
- ◯ More

**13) Availability of a call centre, incident management and service desk facilities in the secured and restricted area**
- ⦿ Yes
- ◯ No

**14) Description of the availability and capacity of EU sovereign and highly available telecommunications and networking infrastructure with operational redundancy.**
*5,000 character(s) maximum*

The availability and capacity of EU sovereign and highly available telecommunications and networking infrastructure with operational redundancy depends, amongst others, on the **site resiliency**, **performance, site proximity to Optical Fiber Highways**, and **internet presence**.
- Indicators for site resiliency are: support multiple fiber entry routes, physical route diversity to enhance operational resilience, access to a broad ecosystem of Tier 1 & 2 carriers or local internet service providers, and power supply backup.
- Indicators for performance are: low-latency connectivity to major cloud providers and high-capacity and scalable bandwidth.
- Indicators for site proximity to Optical Fiber Highways are: proximity to major regional and international optical fiber routes and the support of high-capacity and scalable bandwidth.
- Indicators for internet presence is the location near an Internet Exchange Point.

The proposed premises benefit from a robust, highly resilient telecommunications and networking infrastructure designed to support continuous, mission critical operations. The building is connected to several major optical fiber routes crossing Bucharest's eastern corridor, ensuring proximity to national and international backbone networks. This location provides direct access to high capacity, low latency links and enables scalable bandwidth suitable for EU level data processing and analytics activities.

Site resiliency is ensured through multiple independent fiber entry points into the building, each following physically diverse underground routing. This diversity reduces the risk of single-point failures and allows seamless traffic rerouting in case of disruptions. The premises have established service pathways to a wide ecosystem of Tier 1 and Tier 2 carriers, as well as specialized enterprise internet service providers, ensuring continuity of service and service-level guarantees compatible with EU sovereign connectivity requirements. The building's technical infrastructure includes secure, climate-controlled spaces suitable for hosting networking and telecom equipment, together with access control, CCTV monitoring, and the possibility of implementing EU-standard shielding and controlled-entry protocols. Power resilience is supported by two independent utility feeds connected to separate transformers, with available capacity for integrating UPS systems and backup power generators to guarantee uninterrupted operation of essential ICT systems.

The site's position within Bucharest ensures very low latency to major European cloud providers operating regional zones and edge nodes in Romania and neighboring Member States. The existing connectivity infrastructure supports high-capacity bandwidth suitable for data-intensive tasks, including real-time data transfer, cross border risk analysis, and secure interconnection with the EU Customs Data Hub and other EU managed systems.

Bucharest hosts one of the region's most important Internet Exchange Points (IXPs), providing excellent routing efficiency and direct peering opportunities that support redundancy, speed, and reduced packet loss levels. This reinforces the stability and the sovereignty of communications, ensuring that core EUCA operations can rely on predictable and secure network performance.

Overall, the premises provide a telecommunications environment aligned with EU requirements for sovereign, highly available, redundant, and scalable connectivity. The infrastructure can support continuous 24/7 operations, allow rapid integration with secure EU networks, and maintain robust service levels essential for the functioning of a central EU agency responsible for data driven customs governance and risk management.

15) Description of the available cloud-based data storage network solutions.
*1,000 character(s) maximum*

The premises support seamless integration with major EU-compliant cloud service providers, offering access to scalable, high-availability storage environments suitable for handling large-volume customs data. The building's fiber-optic connectivity enables secure, low-latency links to regional cloud hubs and governmental cloud infrastructures. Hybrid cloud architectures can be deployed, combining on-premises server rooms with encrypted cloud storage for redundancy and business continuity. The site supports end-to-end encrypted data transfer, multi-region backup, rapid provisioning of additional storage capacity, and compatibility with EU sovereign cloud frameworks to ensure compliance with EU security and data-protection standards.

16) Internal archives capacity of the premises

◉ Yes

◯ No

16.1) Archives volume (expressed in m³)

Please introduce only numbers

500

17) Number of parking spaces (inside and outside) - available for EUCA

Please introduce only numbers

100

18) Number of bike parking spaces (inside and outside) - available for EUCA

30

19) Possibilities for extension of office space in its original premises or the nearby area

◉ Yes

◯ No

19.1) Surface for possible extensions (expressed in m²)

Please introduce only numbers.

20) Are the premises EMAS verified?

The EU Eco-Management and Audit Scheme (EMAS (https://green-business.ec.europa.eu/eco-management-and-audit-scheme-emas_en)) is a premium management instrument developed by the European Commission for companies and other organisations to evaluate, report, and improve their environmental performance.

◯ Yes

◉ No

21) Description of the premises' sustainability. If not EMAS certified, description of additional national/international sustainability certifications.

*1,000 character(s) maximum*

The premises have been developed according to modern sustainability and energy-efficiency standards applicable to contemporary office buildings in the European Union. The building employs a high-performance glazed façade that maximizes natural light and reduces energy consumption for both heating and cooling. It operates through a centralized HVAC system designed for efficient temperature control and reduced carbon footprint, complemented by low-emission materials and environmentally conscious construction methods. The site is prepared for the installation of photovoltaic systems on the roof surface, a project planned to generate renewable energy and further improve the building's environmental profile. Waste management, water use and indoor air-quality systems follow recognised EU environmental norms, ensuring a healthy and resource-efficient working environment. Technical characteristics and operational profile align with the requirements of international sustainability frameworks.

22) Description of the general compliance with the **Manual of Standard Building Specifications** (https://commission.europa.eu/system/files/2022-03/mit-1-performance-and-technical-performance-specification-v1-2_en.pdf) of the premises including for environmental, security and safety standards as well as for accessibility standards for people with disabilities

*2,000 character(s) maximum*

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The premises comply with the core principles of the Manual of Standard Building
Specifications through a combination of modern construction standards, certified
materials, and building-wide systems designed to ensure efficiency,
accessibility, and operational safety. The building is constructed with a
reinforced concrete frame and high performance glazed façade, ensuring
structural stability, fire resistance, and thermal performance consistent with
EU standards. Environmental performance is supported by centralized HVAC with
energy-efficient chillers, controlled ventilation, low-emission lighting, and
the capacity for on site photovoltaic installations, contributing to reduced
energy consumption and improved sustainability.
Security features include controlled access points, CCTV coverage across all
circulation areas, provisions for segregated zones, and the possibility to
establish secure rooms meeting EU requirements for classified information.
Safety standards are ensured through fire-rated staircases, smoke extraction
systems, sprinkler coverage in technical areas, fire-detection alarms, emergency
lighting, and multiple protected evacuation routes. The building's dual
electrical feed, backup power configuration, and redundant IT pathways
strengthen resilience and business-continuity compliance.
Accessibility can be integrated throughout the premises, with step free access
at all entrances, lift capacity compliant with EU guidelines for reduced
mobility users, accessible sanitary facilities on all floors, and circulation
spaces allowing barrier-free movement. The modular open-space layout enables
flexible partitioning to meet functional, technical, and ergonomic standards
associated with EU agency operations. Overall, the premises support full
alignment with environmental, security, safety, and accessibility expectations
for EU institutional use.
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23) Description of the digital security and connectivity features with regard to physical and digital infrastructure, in particular those allowing EUCA to comply with relevant cybersecurity standards and legislation and for all core facilities to implement certified protocols for end-to-end encryption of data, enforce access controls and deploy advanced systems for continuous issue detection, timely reporting and effective response.

*3,000 character(s) maximum*

The premises will integrate a robust digital and physical infrastructure designed to support the operational, analytical and supervisory functions of EUCA with full compliance to EU cybersecurity legislation, including the Cybersecurity Act, NIS2, and all relevant regulations on classified information handling and data protection. The building will benefits from dual, independent fibre optic entry routes provided by multiple Tier 1 and Tier 2 carriers, ensuring high-availability connectivity, route diversity and continuous service even in case of local disruptions. Network pathways are fully redundant, with support for high capacity bandwidth and low latency links to major cloud service regions and European backbone networks, enabling seamless integration with EU-managed sovereign cloud environments and secure interconnection with the EU Customs Data Hub.

Physical digital infrastructure security will be ensured through controlled access server rooms engineered with reinforced walls, intrusion-detection sensors, dedicated HVAC systems, fire-suppression technology compliant with data centre standards, and 24/7 monitored access. The building's power supply offers dual-feed electrical redundancy, UPS systems and generator capacity, ensuring uninterrupted operation of all core ICT functions. All cabling routes can be isolated within secured vertical and horizontal shafts with restricted access.

The premises support the deployment of end-to-end encryption protocols for all categories of data, including classified information processed in secure zones. Network segmentation can be implemented to create isolated operational environments, with enforceable access control policies based on multi factor authentication, role-based rights and continuous monitoring. The infrastructure allows the deployment of Security Information and Event Management (SIEM) systems, Intrusion Detection and Prevention Systems (IDS/IPS) and real time threat-analysis tools, ensuring continuous issue detection, rapid incident reporting and effective response capabilities.

Video surveillance systems with 24/7 monitoring, secure entry points with badge based and biometric controls, perimeter protection and visitor management solutions complement the digital protections with a fully integrated physical-security framework. Together, these features create a resilient environment capable of supporting EUCA's mission critical activities, ensuring operational continuity, safeguarding sensitive data and enabling compliance with the highest EU operational and cybersecurity standards.

## 24) Other

*3,000 character(s) maximum*

For any other relevant information related to criterion 1.

## Financial terms

## 1) Description of the financial terms

*2,000 character(s) maximum*

The financial conditions offered for hosting the EU Customs Authority ensure predictability, transparency, and long term stability. The proposed premises are made available under a standard commercial lease framework, with clearly defined rental, maintenance, and fit-out cost structures. The rent is established at a fixed rate per square metre per month, aligned with market benchmarks for modern Class A office buildings in Bucharest. Maintenance and operational service charges follow an open-book methodology, ensuring full cost transparency and traceability, while covering building management, technical systems, cleaning, security, and utilities shared across the premises.
Fit-out works will be implemented in line with EUCA's technical specifications and delivered on a turnkey basis, with costs calculated per square metre according to the scope of specialised installations required for secure rooms, data management areas, meeting facilities, and IT critical infrastructure. The host state commits to supporting rent and maintenance costs for the duration agreed with the European institutions, thereby ensuring that EUCA's financial exposure remains minimal during its establishment and operationalisation phase. The lease duration is designed to match the long-term operational horizon of EUCA, offering stability, continuity, and the capacity for future expansion within the same site. Conditions governing early termination, renewal options, and possible extensions of office space will be included in the draft contractual framework and will be finalised in cooperation with the European Commission. Overall, the financial offer provides a balanced, sustainable, and cost efficient hosting arrangement that enables EUCA to operate under optimal budgetary conditions.

### 2) Monthly rental cost (expressed in EUR)
Please introduce only numbers.

113400

### 3) Does the applicant Member State intend to cover the rent?
- ◉ Yes
- ○ No

### 3.1) Will the applicant Member State cover the rent?
- ○ Indefinitely
- ◉ For a given period of time

### 3.2) If for a given period of time, for how many years?
Please introduce only numbers.

15

### 4) Monthly maintenance costs (expressed in EUR/m²)
Please introduce only numbers.

4

### 5) Does the applicant Member State intend to cover the maintenance costs?
- ◉ Yes
- ○ No

**5.1) Will the applicant Member State cover the maintenance costs?**

○ Indefinitely

◉ For a given period of time

**5.2) If for a given period of time, for how many years?**
Please introduce only numbers

```
15
```

**6) Fit-out costs (expressed in EUR/m²)**
Please introduce only numbers

```
350
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**7) Does the applicant Member State intend to cover the fit-out costs?**

◉ Yes

○ No

**8) Does the applicant Member State intend to cover the cost of future upgrade and extension?**
Please provide more information in the following question on the financial conditions of future upgrades and extensions

○ Yes

○ No

◉ Depends

**8.1) Financial conditions of future upgrades and extensions**
*1,500 character(s) maximum*

```
To be discussed
```

**9) Duration of the lease (expressed in years)**
Please introduce only numbers.

```
15
```

**10) Financial conditions of termination before the end of the lease**
*1,000 character(s) maximum*

```
The financial conditions applicable in the event of an early termination of the
lease will be framed in a manner that ensures legal clarity, contractual
balance, and full predictability for the Agency. The landlord has expressed full
openness to structuring a termination clause that reflects standard European
commercial leasing practices, including provisions proportionate to the
remaining lease duration, fit-out amortisation, and any mutually agreed notice
period. These conditions will be transparently formalised during the negotiation
of the final lease, ensuring that EUCA benefits from fair, reasonable and
foreseeable contractual terms that safeguard operational continuity while
avoiding undue financial burden. The Romanian authorities will work closely with
the landlord to ensure that the final framework fully meets the expectations and
compliance requirements applicable to EU institutions.
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**11) Other**

*1,000 character(s) maximum*

For any other relevant information related to this topic

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# CRITERION 2

*'Accessibility of the location'*

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## Public transportation

1) Description of the access to air and rail transport linking the location with European capitals

*2,000 character(s) maximum*

Henri Coandă International Airport is located 18 km away from downtown Bucharest.  Airport facilities include ATM, currency exchange office, Taxi Desk and cell phone rentals. Major car rental companies have offices located on the arrivals/ baggage claim level. The airport also provides a wide area of restaurants, retail and duty free offers that provide a complete passenger experience.

Major international airport hub serving all EU Member States in maximum 3 4 hours flight time, with high flight frequency and carrier choice.

Direct airlink with European capital cities: Within 3-4 hours flight time, direct, regular flights operate from the "Henri Coanda" International Airport Bucharest, to 126 European destinations in 36 countries.

Aurel Vlaicu International Airport is located in the city, in Baneasa area, only 8,5 Km from downtown Bucharest and is the second airport in Bucharest, mostly used for business aviation (private planes).

Bucharest North railway station is the main railway station in Bucharest and the largest railway station in Romania. The vast majority of mainline trains to and from Bucharest originate from Bucharest North railway station.

From and to Bucharest North railway station are departing and arriving about 200 trains daily, including domestic routes, as well international trains to Austria (Vienna), Bulgaria (Sofia, Varna), Hungary (Budapest), Republic of Moldova (Chișinău).

From Bucharest North railway station you can reach Henri Coandă International Airport directly, operated every 40 minutes, travel time of 25 minutes and price between 6 and 10 lei.

The Henri Coanda International Airport will be connected to the existing Metro network, by completion of Line VI (M6) running from Bucharest  Otopeni  Henri Coandă International Airport, the Line providing for a transport capacity of 50,000 passengers/hour/direction.

2) Availability and types of public transport connections **from the closest international airport to the premises**

*Between 1 and 4 selections*

- ☑ Train
- ☐ Metro
- ☐ Tram
- ☑ Bus

Frequency of **train** connections (expressed in minutes)

> 40

Duration of **train** connections (expressed in minutes)

> 25

Frequency of **bus** connections (expressed in minutes)

> 15

Duration of **bus** connections (expressed in minutes)

> 45

3) Availability and types of public transport connections **from the closest international/national train station or other transport hub to the premises**

*Between 1 and 4 selections*

- ☐ Local train
- ☑ Metro
- ☐ Tram
- ☑ Bus

Frequency of **metro** connections (expressed in minutes)

> 6

Duration of **metro** connections (expressed in minutes)

> 10

Frequency of **bus** connections (expressed in minutes)

> 10

Duration of **bus** connections (expressed in minutes)

> 15

4) Other

*1,500 character(s) maximum*

For any other relevant information related to this topic.

In addition to public transport, Bucharest benefits from an extensive taxi and rideshare network (Bolt, Uber, FreeNow) providing reliable service from both the airport and train station. The city also features electric scooters and car-sharing services for flexible mobility. Bucharest's transport network is integrated through the STB card system, allowing convenient transfers between buses, trams, and metro lines. M6 Line is currently under construction and it will provide a connection between Bucharest metro network and Henri Coandă International Airport.

## Accommodation facilities in the vicinity of the premises (within 3km)

### 1) Number of 3 star hotels in the vicinity of the premises
Please introduce only numbers

8

### 2) Number of 4 star hotels in the vicinity of the premises
Please introduce only numbers.

12

### 3) Number of 5 star hotels in the vicinity of the premises
Please introduce only numbers.

4

### 4) Description of available facilities for events and conferences outside EUCA premises
*1,000 character(s) maximum*

Within a short distance, there are several high-quality conference and event venues such as the Palace of the Parliament Conference Center, JW Marriott Bucharest Grand Hotel, Radisson Blu Hotel, InterContinental Athénée Palace and Laminor Conference Hall. These facilities offer modern meeting rooms, business centres, and event halls equipped with state-of-the-art technology, suitable for international events, corporate meetings, and exhibitions.

### 5) Other
*500 character(s) maximum*
For any other relevant information related to this topic.

# CRITERION 3

*'Existence of adequate education facilities for the children of EUCA's staff'*

### 1) Number of nurseries
Please introduce only numbers.

10

2) Language options offered by the nurseries

- [ ] Bulgarian
- [ ] Estonian
- [ ] Irish
- [ ] Portuguese
- [ ] Croatian
- [ ] Finnish
- [x] Italian
- [x] Romanian
- [ ] Czech
- [x] French
- [ ] Latvian
- [ ] Slovak
- [ ] Danish
- [x] German
- [ ] Lithuanian
- [ ] Slovenian
- [ ] Dutch
- [ ] Greek
- [ ] Maltese
- [x] Spanish
- [x] English
- [ ] Hungarian
- [ ] Polish
- [ ] Swedish

3) Additional information concerning nurseries (names, location, capacity, language options offered, etc.)
  *2,000 character(s) maximum*

Bucharest offers a well-developed network of international and bilingual nurseries located within accessible distance from the proposed EUCA premises. Facilities such as Acorns Nursery, Bluebells British Nursery, International House Preschool, British School Early Years Centre, and Happy Kids International provide care for children aged 1 4, using curricula aligned with UK Early Years Foundation Stage or other European pedagogical standards. These nurseries are situated in central and eastern areas of Bucharest, with commuting times generally between 10 and 25 minutes from the proposed EUCA building.
Most international nurseries operate mixed age groups with capacities ranging from 40 to over 150 children and offer extended schedules to support working parents. Language options widely include English and Romanian, with several institutions also providing French, German, Spanish, or Italian exposure through native or bilingual educators. Facilities typically include modern classrooms, outdoor playgrounds, sensory development areas, and dedicated health and safety protocols aligned with EU standards. Admission processes are continuous throughout the year, subject to availability, and many nurseries offer tailored integration support for international families.

4.1) Availability and number of multilingual, European-oriented schooling (including European, European accredited and international schools)
  *2,000 character(s) maximum*

Bucharest offers a broad and well established network of multilingual, European oriented schools, ensuring high quality education for children of EUCA staff. The city hosts several international institutions following European or internationally accredited curricula, including the European School Bucharest (SEB), the Cambridge School of Bucharest, the International School of Bucharest, the International British School of Bucharest, the Deutsche Schule Bukarest (German European School), the Lycée Français Anna de Noailles, and the Avenor College International High School. Together, these schools provide coverage from early years to upper secondary levels, offering instruction aligned with European standards such as the International Baccalaureate (IB), the French national curriculum, the German curriculum, the British curriculum, and multilingual programmes accredited by international and European educational bodies.

These institutions ensure continuity of education for families relocating from other EU Member States, with strong language support and multicultural environments. Many operate with long standing experience in hosting expatriate communities and maintain partnerships with European educational networks. Class capacities, campus facilities, and transport links are adapted to international families, ensuring smooth integration. Overall, Bucharest provides a robust educational ecosystem that meets the needs and expectations of EU personnel and their dependents.

**4.2) Language options offered by the European, European accredited and international schools**

- ☐ Bulgarian
- ☐ Estonian
- ☐ Irish
- ☐ Portuguese
- ☐ Croatian
- ☐ Finnish
- ☐ Italian
- ☑ Romanian
- ☐ Czech
- ☑ French
- ☐ Latvian
- ☐ Slovak
- ☐ Danish
- ☑ German
- ☐ Lithuanian
- ☐ Slovenian
- ☐ Dutch
- ☐ Greek
- ☐ Maltese
- ☑ Spanish
- ☑ English
- ☐ Hungarian
- ☐ Polish
- ☐ Swedish

**4.3) Additional information concerning European, European accredited and international schools (names, location, capacity, language options offered, etc.)**
*5,000 character(s) maximum*

Bucharest hosts a well developed network of multilingual, European oriented and international schools, offering education from early years to high school, with internationally recognised curricula and a diverse student body. The following institutions provide high-quality schooling options for the children of EUCA staff.

The British School of Bucharest (BSB) is located on Erou Iancu Nicolae Street, in the northern educational hub of the city. It offers Early Years, Primary and Secondary education for approximately 700 students from over 65 nationalities. The language of instruction is English, following the National Curriculum for England, with IGCSE and A-Level programmes. Foreign language options include French, Spanish, German and Mandarin.

The International School of Bucharest (ISB) is situated in Sector 3 on Şoseaua Gării Căţelu. It educates more than 700 students from around 40 countries, from Early Years to Year 13. The school follows a British-style, English-medium curriculum and is accredited by multiple international bodies. Students prepare for Cambridge IGCSE and A Level examinations, and the school offers additional languages such as French, German and Romanian.

The Lycée Français Anna de Noailles is located in Sector 1 on Şoseaua Bucureşti-Ploieşti. It is part of the worldwide AEFE French school network and provides education from kindergarten to lycée for several hundred students of various nationalities. Teaching is conducted primarily in French, with Romanian and English as additional languages. The school follows the French national curriculum and culminates with the French Baccalauréat.

The Deutsche Schule Bukarest (German School of Bucharest) is located on Coralilor Street in Sector 1 and offers kindergarten, primary and secondary education based on the German curriculum. German is the main language of instruction, with English and Romanian taught as additional languages. The school welcomes students of many nationalities and prepares them for recognised German school certificates.

The Cambridge School of Bucharest is located in Voluntari, in the northern metropolitan area. It provides Early Years, Primary and Secondary education for an international student body. The school follows the Cambridge International Curriculum with instruction in English and offers IGCSE and A Level programmes. Additional languages include French, Spanish and Romanian.

The American International School of Bucharest (AISB), one of the largest international schools in Romania, is located in Pipera-Voluntari. It offers a full International Baccalaureate (IB) continuum PYP, MYP and DP for more than 800 students from over 60 countries. Teaching is in English, with opportunities to study French, Spanish, German and Romanian.

Additional options include Maria International School of Bucharest, located centrally, offering Early Years and Primary education in English with a multicultural environment; Verita International School, an IB-accredited international school in Sector 1 offering instruction in English from Early Years to Grade 12; and Avenor College, a bilingual Romanian English school that delivers both the Cambridge Curriculum and the Romanian national curriculum. Together, these institutions provide a robust and diverse educational ecosystem, with instruction in English, French, German, Romanian and additional foreign languages. They ensure high quality schooling at all levels, supporting seamless integration for the children of international staff relocating to Bucharest.

## 5) Number of higher education facilities (university level or equal)

Please introduce only numbers.

32

## 6) Language options offered by the higher education facilities

- ☐ Bulgarian
- ☐ Estonian
- ☐ Irish
- ☐ Portuguese
- ☐ Croatian
- ☐ Finnish
- ☐ Italian
- ☑ Romanian
- ☐ Czech
- ☑ French
- ☐ Latvian
- ☐ Slovak
- ☐ Danish
- ☑ German
- ☐ Lithuanian
- ☐ Slovenian
- ☐ Dutch
- ☐ Greek
- ☐ Maltese
- ☐ Spanish
- ☑ English
- ☐ Hungarian
- ☐ Polish
- ☐ Swedish

## 7) Description of higher education facilities (Universities and academic disciplines)

*2,000 character(s) maximum*

Bucharest is one of the largest academic centres in Central and Eastern Europe, with a diverse and comprehensive higher education ecosystem that fully meets the needs of international staff and their families. The city hosts 32 public and private universities, covering a broad spectrum of academic disciplines, including economics, law, engineering, computer science, medicine, architecture, social sciences, arts, foreign languages, public administration and security studies. These institutions deliver modern, internationally aligned curricula and maintain strong links with both European and global academic networks.
A significant number of multilingual study programmes are available. Bucharest universities offer 108 Bachelor and 132 Master programmes taught in English, French or German, ensuring accessibility for students from different linguistic backgrounds. Bachelor studies generally take three years to complete, while fields such as medicine or architecture have extended durations in line with European standards. Master programmes typically require an additional two years of study beyond the Bachelor level.
Romania applies the European Credit Transfer System (ECTS) across all accredited higher education institutions, allowing full recognition of study periods abroad and ensuring compatibility with other EU education systems. Universities in Bucharest consistently integrate international mobility, joint degrees and Erasmus+ cooperation, facilitating academic continuity for EUCA staff and their families. This extensive higher education offer, complemented by strong research institutes and a dynamic student environment, provides a solid educational foundation for multilingual, European-oriented academic development.

## 8) Other

*500 character(s) maximum*

For any other relevant information related to this topic.

# CRITERION 4

***'Appropriate access to the labour market, social security and medical care for both children and spouses'***

## 1) Number of hospitals available in the vicinity of the premises

Please introduce only numbers.

46

2) Description of access to medical care (access to hospitals and other medical facilities, doctors, spoken languages, etc.)

*2,000 character(s) maximum*

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Access to medical care in the vicinity of the proposed EUCA premises is
extensive, modern and fully aligned with European standards. Bucharest hosts the
most comprehensive medical infrastructure in Romania, offering rapid access to
multidisciplinary hospitals, national clinical institutes and a wide network of
private clinics, outpatient centres and specialised laboratories. Major medical
facilities providing emergency care, advanced diagnostics, surgery, cardiology,
oncology, paediatrics and maternity services are located within short travel
distance, supported by 24/7 emergency units, medical transport and ambulance
services.
The area is served by multiple metro, tram and bus lines, ensuring efficient
connectivity with all major hospitals, while the surrounding road network
guarantees short travel times. Bucharest's strong private healthcare ecosystem,
one of the largest in Eastern Europe, offers multilingual services in English,
French, German and Italian, with many medical professionals trained or certified
abroad. Public hospitals and private providers alike employ staff able to
communicate effectively with international patients, contributing to a reliable
and accessible environment for EUCA personnel.
Digital infrastructure further enhances service quality, with electronic health
records, electronic prescriptions and online appointment systems widely
implemented across facilities. Pharmacies with extended or 24/7 operating hours
ensure uninterrupted access to essential medication. Overall, the medical
services available near the proposed EUCA location provide a high standard of
care, full multilingual support and immediate access to comprehensive treatment
options, ensuring a secure and well supported environment for EUCA staff and
their families.
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3) Description of access to medical care and social security for EUCA children and spouses not covered by the EU Staff Regulations (benefits, conditions, assistance, etc.)

*2,000 character(s) maximum*

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Family members of EUCA staff can be integrated into:
-the public health insurance system (CNAS), with access to the minimum and basic
package of medical services, without discrimination against Romanian citizens,
and with access to medical services: emergencies, primary care, specialist
outpatient care, hospitalization, regulated dental care, recovery, and
rehabilitation.
Registration is done by obtaining residency and choosing a family doctor, with
access to pediatric services and vaccinations for children.
For EU/EEA/Swiss citizens — access to necessary medical services in case of
emergency or illness during their stay
-Optional private health insurance schemes, which are widely available in
Bucharest, including packages dedicated to expatriates and services in
international languages.
This framework ensures full, continuous, and secure access to healthcare for
EUCA staff families.
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4) Situation of the national labour market and its capacity to offer international job opportunities (number and capacity of international companies acting in the region) for children and spouses of EUCA staff

*2,000 character(s) maximum*

Romania's labor market, especially in the Bucharest metropolitan area, is strongly supported by a high concentration of international employers. The region hosts over 2,000 foreign-owned companies, including major multinational groups such as IBM, Oracle, Microsoft, Amazon Development Center, HP, Genpact, Dell, Ericsson, Vodafone, Huawei, PwC, Deloitte, EY, KPMG, Societe Generale Global Solution Centre, UniCredit, ING, as well as large engineering and automotive groups like Continental, Bosch and Vestas.
Many operate regional service centers and large-scale hubs employing thousands of staff and running continuous recruitment programmes in English. These companies cover IT, shared services (SSC/BPO), finance, telecom, engineering, logistics, and professional services — sectors known for their strong capacity to integrate expatriates and multilingual staff.
The market remains flexible and characterized by sustained demand for skilled professionals. Given the scale and diversity of international companies present in Bucharest, the region offers solid and realistic employment prospects for accompanying spouses of EUCA staff.
At the end of September 2025, the nationally recorded unemployment rate was 3.15%. The unemployment rate  in Bucharest was  0.52% as was recorded by the Municipal Employment Agency .

## 5) Availability of services assisting expatriates and foreign nationals in seeking jobs
*2,000 character(s) maximum*

Romania has an established national network of public employment services coordinated by the National Employment Agency (ANOFM), which provides information, counselling, job-matching support and labour market integration services. Foreign nationals legally residing in Romania may access these services free of charge, including counselling sessions, job-seeker registration, participation in recruitment events and referrals to available vacancies.
The job vacancies can be viewed here:
https://mediere.anofm.ro/app/module/mediere/jobs
In job description are specified the employer's contact data and deadline until it can be applied for the job vacancy. The CV's can be sent to the e-mail address mentioned in the job description or to call directly the employer.
In Bucharest, the Municipal Employment Agency (AMOFM București) offers direct support to EU nationals and, where applicable, guidance for third-country nationals. Information is available in English, and staff are experienced in working with multinational companies and internationally mobile workers.
Romania is also part of the EURES network, providing access to job opportunities across the EU/EEA, as well as personalised guidance for mobile workers and their families. You can access European EURES portal to the link
https://europa.eu/eures/portal/jv-se/home?lang=en
Several private recruitment agencies, HR consultancies and online job platforms operate in English and support expatriates in navigating the local labour market.
Overall, expatriates in Bucharest have access to a broad range of public and private employment support services, facilitating job search and integration.

## 6) Other
*500 character(s) maximum*
For any other relevant information related to this topic.

*'Geographical balance'*

Description

*2,000 character(s) maximum*

> Hosting the EU Customs Authority in Bucharest would significantly contribute to improving the geographical balance of EU institutions and agencies. Southeastern Europe remains under represented in the distribution of EU bodies, despite its strategic importance for customs operations, trade flows, and the protection of the Union's external borders. Placing EUCA on the eastern external border reinforces the Union's geopolitical priority of resilience, strengthens cooperation with key non EU partners in the neighbourhood, and demonstrates the tangible commitment to the principle of equitable geographic distribution of EU agencies across all Member States. Romania's location at the crossroads of major commercial corridors linking the Black Sea, the Balkans, Central Europe and Eastern Partnership countries provides a complementary geographic perspective to the current institutional map of the Union.
> Establishing EUCA in Bucharest would strengthen the presence of EU institutions in a region that plays a key operational role in customs control, security and risk management. It would also support the Union's objective of ensuring fair and inclusive distribution of agencies across Member States, recognising the contributions and responsibilities of frontline states in managing trade and security challenges.
> By selecting Romania, the EU would reinforce institutional cohesion, ensure broader representation of newer Member States, and acknowledge the strategic value of hosting key digital and operational capabilities in a region essential to the Union's economic and security interests.

# Any benefits granted in addition to Protocol 7 (https://eur-lex.europa.eu/eli/treaty/tfeu_2012/pro_7/oj)

1) Does the applicant Member State offer additional privileges?

- ⦿ Yes
- ◯ No

1.1) If yes, which ones?

*1,000 character(s) maximum*

> Other privileges and immunities granted to EUCA:
> - fiscal incentives regarding the payment of national taxes and fees
> If in the future, more favorable privileges, immunities and treatment to any other body of the Union are granted by the Government of Romania, EUCA or any person included in its staff that use these benefits, shall enjoy such more favorable privileges, immunities and treatment.

# Headquarters Agreement

\* Applicant Member State's commitment to confirming the conditions included in the application in a future headquarters agreement with EUCA

🔘 Yes

⚪ No

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Do you propose other premises **(2)**?

Please fill in the survey concerning premises 2   only for criteria 1 and 2

⚪ Yes

🔘 No

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Do you propose other premises **(3)**?

Please fill in the survey concerning premises 2   only for criteria 1 and 2

⚪ Yes

🔘 No

## Background Documents

Questions_Answers

## Contact

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