

DESCRIPTION OF THE ACTION ON THE BUSINESS AND CONSUMER SURVEYS

1. WORK PROGRAMME, TIMING, TRANSMISSION OF RESULTS

1.1. The **beneficiary** shall carry out the surveys in the country/ies mentioned in item 2 of the preamble of the specific grant agreement according to the timing set out under point 1 of the DATA SHEET mentioned in the specific grant agreement.

The **beneficiary** shall use for these surveys the questionnaires set out in this annex. The included questions shall precede any other questions which the **beneficiary** may pose on the same occasion. Mixing harmonised questions with additional questions on related concepts that might alter respondents' understanding of the harmonised questions shall be avoided.

For **ad hoc questions**, see the special provisions in section 1.3.4

1.2. Timing

1.2.1. Industry, Construction, Retail trade, Services and Consumer surveys are to be carried out on a **monthly** basis as follows:

- The **beneficiary** will do the fieldwork in the first two to three weeks of the month “t” (t = month during which the data are collected).
- The **beneficiary** will do the calculations required and will send the results labelled as “results of month t” to the **Commission** in accordance with the following calendar; the deadline is generally **five working days before the end of the month for the business surveys** and **seven working days before the end of the month for the consumer survey**:

The data collected during: ¹	Time:	Industry Construction Retail trade or Service surveys	Consumer survey only
May, year N	12:00
...
April, year N+1	12:00

If a second action period will be granted, the Commission will provide a new calendar to the beneficiary in time.

The **quarterly questions** must be included in the questionnaires in the first month of each quarter, i.e., in case of a full calendar year, in January, April, July and October.

The **bi-annual questions** (industry and services surveys only) must be included in the questionnaires in March or April, and October or November, and the results must be transmitted to the Commission with the other results for April and November, respectively.

1.3. Transmission of results

1.3.1. For the **Consumer** survey:

¹ As a general rule, data should be e-mailed to the Commission at least 5 working days (7 working days in case of consumer survey) before the end of the current month (except for the December business survey results which can be delivered by 3 January).

The **beneficiary** will provide the Commission with two sets of data on a monthly basis:

The first data set will contain the summarised results of the survey. The results obtained for each question will be broken down by category of respondents according to the nomenclature attached to the consumer questionnaire in this annex and expressed as percentages of replies, except for the numerical questions on price trends (all figures with at least 1 decimal).

The second set of data will contain the complete set of individual answers including the weight for each person (microdata).

1.3.2. For the **Industry, Construction, Retail trade and Services** surveys:

The **beneficiary** will provide the Commission with one set of data for each survey carried out. The results obtained for each question will be broken down according to the nomenclature² attached to the questionnaires in this annex and expressed as percentages of replies, except for the numerical questions, i.e. assured months of production, capacity utilisation, percentage change in investment, etc. (all figures with at least 1 decimal).

On the basis of the questions featuring in the table below, the beneficiary shall also provide data on labour hoarding, calculated as the percentage of cases where respondents expect their production/activity/turnover/sales to decrease (Industry, Services, Retail trade), while employment expectations are stable or increase. Analogously, for Construction, the definition is that respondents assess their current overall order books as not sufficient/below normal, but their employment expectations are stable or increase. In all cases, results shall be weighted in line with the usual approach to weighting the results of the harmonised questions on employment expectations (typically the number of employees for the first stage (within branches), sectoral value added or employment shares for higher aggregates).

Labour hoarding	Activity question	Answer to activity question	Employment question	Answer to employment question
Industry	Q5	- decrease	Q7	= remain unchanged; or + increase
Services	Q3	- decrease	Q5	= remain unchanged; or + increase
Retail	Q4	- deteriorate (decrease)	Q5	= remain unchanged; or + increase
Construction	Q3	- not sufficient (below normal)	Q4	= remain unchanged; or + increase

All monthly data sets will also contain information about the population, frame, sample and response rates, including a breakdown by subsector.

For the questions on factors limiting production in industry ("business activity" in the service sector and "building activity" in the construction sector) respondents can choose more than one factor. Aggregate results per factor (in %) shall be calculated by summing the number of firms choosing a particular factor (taking into account firms' weights). Results shall be sent without adjusting, i.e. factor scores can add up to more than 100%.

For the question on the investment structure (in the Oct/Nov industry and services surveys), if respondents tick more than one category, each "tick" shall be divided by the number of ticks a firm gave. If quantitative percentage shares of investment categories are asked for in the national version of the questionnaire, the beneficiary shall make sure that the sum of the shares adds up to 100% (both at the individual and the aggregate levels).

² The NACE classification of economic activities is currently under review to reflect changes in economic structures and organisations as well as technological developments. The new structure is expected to be finalised in 2024 and rolled out in official statistics in 2025-2027. The breakdown of the survey results by activities might need to be adjusted in this process, to ensure comparability with official statistical data. Required steps and methodologies would be discussed with the BCS partner institutes at future annual meetings with the Commission.

1.3.3. Electronic submission

The transmission of the results to the Commission is by way of templated excel files which have to be submitted using Eurostat's **EDAMIS** platform. The results must be sent in the requested format and according to the layout and specifications set out by the Commission. More flexibility in terms of accepted file formats (xls, csv, xml) may be offered in the course of the action period. The file templates as well as more information on the transmission methods are **available from the Commission** by e-mail to ECFIN-BCS-MAIL@EC.EUROPA.EU

1.3.4. Ad-hoc questions

The Commission may add up to one **ad-hoc question** on topical economic issues to the standard questionnaires in the course of the action period in each of the surveys. Participation is not compulsory. The Commission will communicate the exact formulation of the ad hoc questions per sector to the beneficiaries at least 4 weeks before the required start of the fieldwork period. Results shall be submitted to the Commission by email to ECFIN-BCS-MAIL@EC.EUROPA.EU five working days before the end of the month in which the ad questions are asked.

2. PUBLICATION AND USE OF DATA COLLECTED THROUGH THE ACTION

The Commission has the right to make free use of the results of the surveys, including the dissemination of the results through the Commission's portal, as well as to disseminate the results to third parties for the following categories of data³:

- a) Economic Sentiment Indicator and Employment Expectations Indicator at country level (seasonally adjusted (SA)),
- b) Confidence Indicators at country level for:
 - Industry, Construction, Services:
 - total (both not seasonally adjusted (NSA) and SA)
 - sectoral breakdowns by activities, down to the level of divisions (SA)
 - Retail trade:
 - total (both NSA and SA)
 - sectoral breakdowns by activities, down to the level of ad-hoc groupings defined in section 5.2 (SA)
 - Consumers:
 - total (both NSA and SA),
 - subcategories: income, occupation, education, age, sex (SA)
- c) Balances (or percentage values where applicable) at country level for all harmonised questions for:
 - Industry, Construction, Services:
 - total (both NSA and SA)
 - sectoral breakdowns by activities, down to the level of divisions (both NSA and SA)
 - Retail trade:
 - total (both NSA and SA)
 - sectoral breakdowns by activities, down to the level of ad-hoc groupings defined in section 5.2 (both NSA and SA)
 - Consumers:
 - total (both NSA and SA),
 - subcategories: income, occupation, education, age, sex (both NSA and SA)
- d) Detailed results (percentages per reply categories) at country level for:
 - Industry: total (NSA)
 - Construction: total (NSA)
 - Retail trade: total (NSA)
 - Services: total (NSA)
 - Consumers:
 - total (NSA) (all questions)
 - subcategories: income, occupation, education, age, sex (NSA) (questions 5 and 6 only)

³ Art. 9. SGA & Art. II.9.3 FPA

- e) results for ad hoc questions on topical economic issues.

All survey data provided within the programme can be used for economic analysis and research by the Commission and the derived results and findings may be included or referred to in the publications of the Commission.

The Commission can make available the set of consumers' individual answers including the weight for each person (microdata, or individual replies, in fully anonymised form, as contained in the dedicated worksheet/file of the data transmission templates) to third persons on request, for research purposes only and based on a project description, indicating the participants, and an agreement not to share data with third persons, in particular not for commercial purposes.

The Commission may, in the future, and after consultation of the beneficiaries collecting the data, decide to release currently unpublished data.

The beneficiary will acknowledge the participation in the Joint Harmonised European Union Programme of Business and Consumer Surveys, as well as the co-funding from the European Commission, whenever survey results are published.⁴

3 THE JOINT HARMONISED EU INDUSTRY SURVEY

3.1 Industry survey - Questionnaire

Answers to all questions should be given by abstracting from seasonal variations.

Monthly questions

Q1 How has your production developed over the past 3 months? It has...

- + increased
- = remained unchanged
- decreased

Q2 Do you consider your current overall order books to be...?

- + more than sufficient (above normal)
- = sufficient (normal for the season)
- not sufficient (below normal)

Q3 Do you consider your current export order books to be...?

- + more than sufficient (above normal)
- = sufficient (normal for the season)
- not sufficient (below normal)

Q4 Do you consider your current stock of finished products to be...?

- + too large (above normal)

⁴ Art. II.8.1 FPA

- = adequate (normal for the season)
- too small (below normal)

Q5 How do you expect your production to develop over the next 3 months? It will...

- + increase
- = remain unchanged
- decrease

Q51 The future development of your business situation is currently

- ++ easy to predict
- + moderately easy to predict
- moderately difficult to predict
- difficult to predict

Q6 How do you expect your selling prices to change over the next 3 months?
They will...

- + increase
- = remain unchanged
- decrease

Q7 How do you expect your firm's total employment to change over the next 3 months?
It will...

- + increase
- = remain unchanged
- decrease

Quarterly questions (January, April, July and October)

Q8 What main factors are currently limiting your production?

- none
- insufficient demand
- shortage of labour force
- shortage of material and/or equipment
- financial constraints
- other factors

Q9 Considering your current order books and the expected change in demand over the coming months, how do you assess your current production capacity?
The current production capacity is....

- + more than sufficient
- = sufficient
- not sufficient

Q10 How many months of production are assured by your current overall order books?
Our production is assured for Y.Y months

Q11 How have your orders developed over the past 3 months?

They have...

- + increased
- = remained unchanged
- decreased

Q12 How do you expect your export orders to develop over the next 3 months?

They will...

- + - increase
- = - remain unchanged
- - decrease

Q13 At what capacity is your company currently operating (as a percentage of full capacity)?

The company is currently operating at YY.Y % of full capacity.

Q14 How has your competitive position on the domestic market developed over the past 3 months? It has...

- + improved
- = remained unchanged
- deteriorated

Q15 How has your competitive position on foreign markets inside the EU developed over the past 3 months? It has...

- + improved
- = remained unchanged
- deteriorated

Q16 How has your competitive position on foreign markets outside the EU developed over the past 3 months? It has...

- + improved
- = remained unchanged
- deteriorated

*Bi-annual questions on investment plans***March/April survey**

Q17 Compared with two years ago (t-2) your investment last year (t-1) has...

	+ increased	= remained unchanged	- decreased
Overall investment			
Machinery and equipment			
Land, building and infrastructure			
Intangibles (R&D, software, data, intellectual property, vocational training, etc.)			

Q18 Compared with last year (t-1) your investment this year (t) will...

	+ increase	= remain unchanged	- decrease
Overall investment			
Machinery and equipment			
Land, building and infrastructure			
Intangibles (R&D, software, data, intellectual property, vocational training, etc.)			

October/November survey

Q17 Compared with last year (t-1) your investment this year (t) will...

- + increase
- = remain unchanged
- decrease

Q18 Compared with this year (t) your investment next year (t+1) will...

- + increase
- = remain unchanged
- decrease

Q19 Structure of the investment: Investment carried out this year and planned investment for next year is, or will be, of the following kind (choose the appropriate category or categories):

	for this year	for next year
Replacement of worn-out plant or equipment		
Extension of production capacity		
Investment designed to streamline production		
Other investment objectives (pollution control, safety, etc.)		

Q20 What main **factors are stimulating** your investment?

	for this year	for next year
Demand		
Financial conditions		
Technical factors		
Other factors		

3.2 Industry survey - Classification of sectors (NACE Rev. 2) and allocation of NACE headings to main industrial groupings

NACE CODE	DESCRIPTION	MIG
10	Manufacture of food products	
10.1	Processing and preserving of meat and production of meat products	CNDU
10.2	Processing and preserving of fish, crustaceans and molluscs	CNDU
10.3	Processing and preserving of fruit and vegetables	CNDU
10.4	Manufacture of vegetable and animal oils and fats	CNDU
10.5	Manufacture of dairy products	CNDU
10.6	Manufacture of grain mill products, starches and starch products	INTM
10.7	Manufacture of bakery and farinaceous products	CNDU
10.8	Manufacture of other food products	CNDU
10.9	Manufacture of prepared animal feeds	INTM
11	Manufacture of beverages	CNDU
12	Manufacture of tobacco products	CNDU
13	Manufacture of textiles	
13.1	Preparation and spinning of textile fibres	INTM
13.2	Weaving of textiles	INTM
13.3	Finishing of textiles	INTM
13.9	Manufacture of other textiles	CNDU
14	Manufacture of wearing apparel	CNDU
15	Manufacture of leather and related products	CNDU
16	Manufacture of wood and of products of wood and cork, except furniture; manufacture of articles of straw and plaiting materials	INTM
17	Manufacture of paper and paper products	INTM
18	Printing and reproduction of recorded media	CNDU
19	Manufacture of coke and refined petroleum products	
20	Manufacture of chemicals and chemical products	
20.1	Manufacture of basic chemicals, fertilisers and nitrogen compounds, plastic and synthetic rubber in primary forms	INTM
20.2	Manufacture of pesticides and other agrochemical products	INTM
20.3	Manufacture of paints, varnishes and similar coatings, printing ink and mastics	INTM
20.4	Manufacture of soap and detergents, cleaning and polishing preparations, perfumes and toilet preparations	CNDU
20.5	Manufacture of other chemical products	INTM
20.6	Manufacture of man-made fibres	INTM
21	Manufacture of basic pharmaceutical products and pharmaceutical preparations	CNDU
22	Manufacture of rubber and plastic products	INTM
23	Manufacture of other non-metallic mineral products	INTM
24	Manufacture of basic metals	INTM
25	Manufacture of fabricated metal products, except machinery and equipment	
25.1	Manufacture of structural metal products	INVE
25.2	Manufacture of tanks, reservoirs and containers of metal	INVE
25.3	Manufacture of steam generators, except central heating hot water boilers	INVE
25.4	Manufacture of weapons and ammunition	INVE
25.5	Forging, pressing, stamping and roll-forming of metal; powder metallurgy	INTM
25.6	Treatment and coating of metals; machining	INTM
25.7	Manufacture of cutlery, tools and general hardware	INTM
25.9	Manufacture of other fabricated metal products	INTM
26	Manufacture of computer, electronic and optical products	
26.1	Manufacture of electronic components and boards	INTM
26.2	Manufacture of computers and peripheral equipment	INVE

	26.3	Manufacture of communication equipment	INVE
	26.4	Manufacture of consumer electronics	CDUR
	26.5	Manufacture of instruments and appliances for measuring, testing and navigation; watches and clocks	INVE
	26.6	Manufacture of irradiation, electromedical and electrotherapeutic equipment	INVE
	26.7	Manufacture of optical instruments and photographic equipment	CDUR
	26.8	Manufacture of magnetic and optical media	INTM
27		Manufacture of electrical equipment	
		Manufacture of electric motors, generators, transformers and electricity distribution and control apparatus	INTM
	27.1	distribution and control apparatus	INTM
	27.2	Manufacture of batteries and accumulators	INTM
	27.3	Manufacture of wiring and wiring devices	INTM
	27.4	Manufacture of electric lighting equipment	INTM
	27.5	Manufacture of domestic appliances	CDUR
	27.9	Manufacture of other electrical equipment	INTM
28		Manufacture of machinery and equipment n.e.c.	INVE
29		Manufacture of motor vehicles, trailers and semi-trailers	INVE
30		Manufacture of other transport equipment	
	30.1	Building of ships and boats	INVE
	30.2	Manufacture of railway locomotives and rolling stock	INVE
	30.3	Manufacture of air and spacecraft and related machinery	INVE
	30.4	Manufacture of military fighting vehicles	INVE
	30.9	Manufacture of transport equipment n.e.c.	CDUR
31		Manufacture of furniture	CDUR
32		Other manufacturing	
	32.1	Manufacture of jewellery, bijouterie and related articles	CDUR
	32.2	Manufacture of musical instruments	CDUR
	32.3	Manufacture of sports goods	CNDU
	32.4	Manufacture of games and toys	CNDU
	32.5	Manufacture of medical and dental instruments and supplies	INVE
	32.9	Manufacturing n.e.c.	CNDU
33		Repair and installation of machinery and equipment	INVE
CDUR		Durable consumer goods	
CNDU		Non-durable consumer goods	
FOBE		Food and beverages industry (10.1-10.5, 10.7-10.8, 11, 12)	
CONS		Consumer goods (CDUR+CNDU)	
INTM		Intermediate goods (excluding mining and quarrying)	
INVE		Investment goods (Capital goods)	
TOTA		Total manufacturing = CONS + INTM + INVE + 19	

4 THE JOINT HARMONISED EU CONSTRUCTION SURVEY

4.1 Construction survey - Questionnaire

Answers to all questions should be given by abstracting from seasonal variations.

Monthly questions

- Q1** How has your building activity developed over the past 3 months? It has...
- + increased
 - = remain unchanged
 - decreased
- Q2** What main factors are currently limiting your building activity?
- none
 - insufficient demand
 - weather conditions
 - shortage of labour force
 - shortage of material and/or equipment
 - financial constraints
 - other factors
- Q3** Do you consider your current overall order books to be...?
- + more than sufficient (above normal)
 - = sufficient (normal for the season)
 - not sufficient (below normal)
- Q4** How do you expect your firm's total employment to change over the next 3 months?
It will...
- + increase
 - = remain unchanged
 - decrease
- Q41** The future development of your business situation is currently
- ++ easy to predict
 - + moderately easy to predict
 - moderately difficult to predict
 - difficult to predict
- Q5** How do you expect the prices you charge to change over the next 3 months?
They will...
- + increase
 - = remain unchanged
 - decrease

Quarterly question (January, April, July and October)

Q6 Assuming normal working hours, about how many months' work is accounted for by the work in hand and the work already contracted for?

Number of months: Y.Y.Y

4.2 Construction survey - Classification of sectors

NACE CODE	DESCRIPTION
41	Construction of buildings
42	Civil engineering
43	Specialised construction activities
TOTF	Total construction

5 THE JOINT HARMONISED EU RETAIL TRADE SURVEY

5.1 Retail trade survey - Questionnaire

Answers to all questions should be given by abstracting from seasonal variations.

Monthly questions

- Q1** How has (have) your business activity (sales) developed over the past 3 months?
It has... (They have...)
- + improved (increased)
 - = remained unchanged
 - deteriorated (decreased)
- Q2** Do you consider the volume of stock you currently hold to be...?
- + too large (above normal)
 - = adequate (normal for the season)
 - too small (below normal)
- Q3** How do you expect your orders placed with suppliers to change over the next 3 months? They will...
- + increase
 - = remain unchanged
 - decrease
- Q4** How do you expect your business activity (sales) to change over the next 3 months?
It (They) will...
- + improve (increase)
 - = remain unchanged
 - deteriorate (decrease)
- Q41** The future development of your business situation is currently
- ++ easy to predict
 - + moderately easy to predict
 - moderately difficult to predict
 - difficult to predict
- Q5** How do you expect your firm's total employment to change over the next 3 months?
It will...
- + increase
 - = remain unchanged
 - decrease

Q6 How do you expect the prices you charge to change over the next 3 months?
They will...

- + increase
- = remain unchanged
- decrease

5.2 Retail trade survey - Classification of sectors

NACE CODE	Grouping	DESCRIPTION
45		Wholesale and retail trade and repair of motor vehicles and motorcycles
	MVS	Sale of motor vehicles (45.1)
	MVRM	Maintenance of motor vehicles and sale of accessories (45.2 - 45.4)
47		Retail trade, except of motor vehicles and motorcycles
	FBT	Retail sale of Food, Beverages, Tobacco (47.1, 47.2, 47.8)
	FUEL	Retail sale of automotive fuel (47.3)
	OTHERS	Retail sale of other goods (47.4 - 47.7, 47.9)
TOTR		45 + 47

6 THE JOINT HARMONISED EU SERVICES SURVEY

6.1 Services survey - Questionnaire

Answers to all questions should be given by abstracting from seasonal variations.

Monthly questions

- Q1** How has your business situation developed over the past 3 months? It has...
- + improved
 - = remained unchanged
 - deteriorated
- Q2** How has demand (turnover) for your company's services changed over the past 3 months? It has...
- + increased
 - = remained unchanged
 - decreased
- Q3** How do you expect the demand (turnover) for your company's services to change over the next 3 months? It will...
- + increase
 - = remain unchanged
 - decrease
- Q31** The future development of your business situation is currently
- ++ easy to predict
 - + moderately easy to predict
 - moderately difficult to predict
 - difficult to predict
- Q4** How has your firm's total employment changed over the past 3 months? It has...
- + increased
 - = remained unchanged
 - decreased
- Q5** How do you expect your firm's total employment to change over the next 3 months? It will...
- + increase
 - = remain unchanged
 - decrease

Q6 How do you expect the prices you charge to change over the next 3 months?
They will...

- + increase
- = remain unchanged
- decrease

Quarterly questions (January, April, July and October)

Q7 What main factors are currently limiting your business?

- none
- insufficient demand
- shortage of labour force
- shortage of space and/or equipment
- financial constraints
- other factors

Q8 If the demand expanded, could you increase your volume of activity with your present resources? Yes –No

If so, by how much? ...%

Bi-annual questions on investment plans

March/April survey

Q9 Compared with two years ago (t-2) your investment last year (t-1) has...

	+ increased	= remained unchanged	- decreased
Overall investment			
Machinery and equipment			
Land, building and infrastructure			
Intangibles (R&D, software, data, intellectual property, vocational training, etc.)			

Q10 Compared with last year (t-1) your investment this year (t) will...

	+ increase	= remain unchanged	- decrease
Overall investment			
Machinery and equipment			
Land, building and infrastructure			
Intangibles (R&D, software, data, intellectual property,			

vocational training, etc.)			
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October/November survey

Q11 Compared with last year (t-1) your investment this year (t) will...

- + increase
- = remain unchanged
- decrease

Q12 Compared with this year (t) your investment next year (t+1) will...

- + increase
- = remain unchanged
- decrease

Q13 Structure of the investment: Investment carried out this year and planned investment for next year is, or will be, of the following kind (choose the appropriate category or categories):

	for this year	for next year
Replacement of worn-out buildings, equipment and IT		
Extension of capacity for existing or new products/services		
Investment designed to streamline processes		
Other investment objectives (regulatory obligations, safety, etc.)		

Q14 What main **factors are stimulating** your investment?

	for this year	for next year
Demand		
Financial conditions		
Technical factors		
Other factors		

6.2 Services survey - Classification of sectors

NACE CODE	DESCRIPTION
H	Transportation and storage
49	Land transport and transport via pipelines
50	Water transport
51	Air transport
52	Warehousing and support activities for transportation
53	Postal and courier activities
I	Accommodation and food service activities
55	Accommodation
56	Food and beverage service activities
J	Information and communication
58	Publishing activities
59	Motion picture, video and television programme production, sound recording and music publishing activities
60	Programming and broadcasting activities
61	Telecommunication
62	Computer programming, consultancy and related activities
63	Information service activities
K	Financial and insurance activities
64	Financial service activities, except insurance and pension funding
65	Insurance, reinsurance and pension funding, except compulsory social security
66	Activities auxiliary to financial services and insurance activities
L/68	Real estate activities
M	Professional, scientific and technical activities
69	Legal and accounting activities
70	Activities of head offices; management consultancy activities
71	Architectural and engineering activities; technical testing and analysis
72	Scientific research and development
73	Advertising and market research
74	Other professional, scientific and technical activities
75	Veterinary activities
N	Administrative and support service activities
77	Rental and leasing activities
78	Employment activities
79	Travel agency, tour operator and other reservation service and related activities
80	Security and investigation activities
81	Services to buildings and landscape activities
82	Office administrative, office support and other business support activities
R	Arts, entertainment and recreation
90	Creative, arts and entertainment activities
91	Libraries, archives, museums and other cultural activities
92	Gambling and betting activities
93	Sports activities and amusement and recreation activities
S	Other service activities
94	Activities of membership organisations
95	Repair of computers and personal and household goods
96	Other personal service activities
TOTS	Total

7 THE JOINT HARMONISED EU CONSUMER SURVEY

7.1 Consumer survey - Questionnaire

Monthly questions

Q1 How has the financial situation of your household changed over the last 12 months?
It has...

- + + got a lot better
- + got a little better
- = stayed the same
- got a little worse
- - got a lot worse
- N don't know.

Q2 How do you expect the financial position of your household to change over the next 12 months? It will...

- + + get a lot better
- + get a little better
- = stay the same
- get a little worse
- - get a lot worse
- N don't know.

Q21 The future financial position/situation of your household is currently

- ++ easy to predict
- + moderately easy to predict
- moderately difficult to predict
- difficult to predict
- N don't know.

Q3 How do you think the general economic situation in the country has changed over the past 12 months? It has...

- + + got a lot better
- + got a little better
- = stayed the same
- got a little worse
- - got a lot worse
- N don't know.

Q4 How do you expect the general economic situation in this country to develop over the next 12 months? It will...

- + + get a lot better
- + get a little better
- = stay the same
- get a little worse
- - get a lot worse
- N don't know.

Q5 How do you think that consumer prices have developed over the last 12 months? They have...

- + + risen a lot
- + risen moderately
- = risen slightly
- stayed about the same
- - fallen
- N don't know.

Q51 If question 5 was answered by 1, 2, 3 or 5:

By how many per cent do you think that consumer prices have gone up/down over the past 12 months? (Please give a single figure estimate).

Consumer prices have increased by YYY,Y % / decreased by YYY,Y %.

Q6 By comparison with the past 12 months, how do you expect that consumer prices will develop in the next 12 months? They will...

- + + increase more rapidly
- + increase at the same rate
- = increase at a slower rate
- stay about the same
- - fall
- N don't know.

Q61 If question 6 was answered by 1, 2, 3 or 5:

By how many per cent do you expect consumer prices to go up/down change in the next 12 months? (Please give a single figure estimate).

Consumer prices will increase by YYY,Y % / decreased by YYY,Y %.

Q7 How do you expect the number of people unemployed in this country to change over the next 12 months? The number will...

- + + increase sharply
- + increase slightly
- = remain the same
- fall slightly
- - fall sharply
- N don't know.

Q8 In view of the general economic situation, do you think that now it is the right moment for people to make major purchases such as furniture, electrical/electronic devices, etc.?

- + + yes, it is the right moment now
- = it is neither the right moment nor the wrong moment
- - no, it is not the right moment now
- N don't know.

Q9 Compared to the past 12 months, do you expect to spend more or less money on major purchases (furniture, electrical/electronic devices, etc.) over the next 12 months? I will spend...

- + + much more
- + a little more
- = about the same
- a little less
- - much less
- N don't know.

Q10 In view of the general economic situation, do you think that now is...?

- + + a very good moment to save
- + a fairly good moment to save
- not a good moment to save
- - a very bad moment to save
- N don't know.

Q11 Over the next 12 months, how likely is it that you save any money?

- + + very likely
- + fairly likely
- not likely
- - not at all likely
- N don't know.

Q12 Which of these statements best describes the current financial situation of your household?

- + + we are saving a lot
- + we are saving a little
- = we are just managing to make ends meet on our income
- we are having to draw on our savings
- - we are running into debt
- N don't know.

Quarterly questions (January, April, July and October)

Q13 How likely are you to buy a car over the next 12 months?

- + + very likely
- + fairly likely
- not likely
- - not at all likely
- N don't know.

Q14 Are you planning to buy or build a home over the next 12 months (to live in yourself, for a member of your family, as a holiday home, to let etc.)?

- + + yes, definitely
- + possibly
- probably not
- - no
- N don't know.

Q15 How likely are you to spend any large sums of money on home improvements or renovations over the next 12 months?

- + + very likely
- + fairly likely
- not likely
- - not at all likely
- N don't know.

7.2 Consumer survey - Categories

A. Income of the household

- 1st Quartile
- 2nd Quartile
- 3rd Quartile
- 4th Quartile

B. Occupation of respondent

Managers and professionals (ISCO-08: 11 to 14 and 21 to 26)

Technicians and associate professionals (ISCO-08: 31 to 35)

Clerical and support workers, services and sales workers (ISCO-08: 41 to 44 and 51 to 54)

Skilled agricultural, forestry and fishery workers; craft and related trade workers (ISCO-08: 61 to 63 and 71 to 75)

Plant and machine operators, assemblers and elementary occupations (ISCO-08: 81 to 83 and 91 to 96)

Total employed (ISCO-08: 11 to 96)

Unemployed

In retirement or early retirement/widow/widower receiving pension after partner died /permanently disabled or chronically ill

Other occupations (student or further training experience or unpaid work experience/
fulfilling domestic task/housekeeper or child care/in compulsory military or community
service/other)

Total unemployed and other occupations

C. Working regime of respondent

Work full-time
Work part-time

D. Education of respondent

Primary
Secondary
Further

E. Age of respondent

18-29
30-49
50-64
65+

F. Sex of respondent

Male
Female
Other/don't know

TOTAL