

**Title:**

Negotiated procedure for low value contract for provision of fixed telephony services for the European Commission SRSS, HOME, ECHO and ECFIN Athens office (ATH Office).

**Purpose:**

The European Commission is planning to award a public contract to ensure the continued provision of fixed telephony services for the ATH Office after the expiration of the contract currently in place on 31/07/2018.

The objective of the new contract will be the provision of reliable and high quality fixed telephony services through IP technology. The minimum requirements towards the services to be provided are the following:

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- ✓ 1 x ISDN-PRI (30 channels), including the following DDI numbering plan: local number with 100 public extensions (00-99);
  - ✓ minimum of 20 simultaneous in-bound or out-bound phone calls per location with a tendency to increase the capacity;
  - ✓ out-bound traffic shall include national and international traffic, fixed-to-fixed and fixed-to-mobile traffic, as well as access to special numbering services;
  - ✓ provision of itemised call bill reporting for each DDI number.
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The new contractor should ensure migration from currently used fixed line solution to the proposed one, including carrying out all the necessary activities in order to ensure the normal connectivity and implementing seamless portability/migration of the current numbering.

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**Access to market:**

Participation in the procurement procedure will be open on equal terms to all natural and legal persons coming within the scope of the Treaties, as well as to international organisations. It will be also open to all natural and legal persons established in a third country, which has a special agreement with the Union in the field of public procurement on the conditions laid down in that agreement.

**Selection criteria:**

The candidates must have the necessary technical, professional, economic and financial capacity to execute the contract, and in particular:

- Average annual turnover of the last two financial years for which accounts have been closed above EUR 80.000.
- Capacity to provide fixed telephony services and ensure number portability in Greece.
- At least 3 projects of provision of fixed telephony services with use of geographical numbers having similar or higher/greater value, scope and complexity (including the number range requested), completed in the last three years preceding the tender submission deadline. At least one of those projects must have taken place in Greece and must have involved portability of local geographical telephony numbers.

**Duration of the contract:** 1 year, to be renewed up to 3 times by one year for a maximum duration of 4 years.

**Estimated amount:** 40,000 EUR (maximum), covering the maximum period of 4 years. Tenders proposing a price higher than 40,000 EUR for the maximum duration of the contract will be excluded from evaluation.

**Estimated launching date of the negotiated procedure:** May 2018

**Contact information:**

Economic operators interested in participating in this call for tenders may express their interest by writing to [DIGIT-CONTRACTS-INFO-CENTRE@ec.europa.eu](mailto:DIGIT-CONTRACTS-INFO-CENTRE@ec.europa.eu) no later than **16:00 pm CET/Brussels time on 14/05/2018**. It is strongly advised to verify that you fully comply with the access to market rules and selection criteria announced before contacting the Commission.

In the **message expressing your interest** please include:

- the full official name (incl. legal form), registered address and VAT number (or, if there is no VAT number – the registration number) of the economic operator;
- contact details (name and position of the representative(-s) and e-mail address(-es)) to which the invitation to tender should be sent.

The expression of interest message should not include technical or financial elements of your future offer. Only candidates that will be subsequently directly invited by the Commission to submit tenders may participate in this call for tenders.