



DIDIER REYNDERS
MEMBER OF THE EUROPEAN COMMISSION
JUSTICE

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Dear Mr Diess,

Earlier this year, Volkswagen AG has agreed to pay compensation to hundreds of thousands German consumers further to a collective action in Germany. Car owners that did not have their legal residence established in Germany at the time of the purchase were excluded from compensation under this settlement agreement. To the Commission knowledge, Volkswagen has not expressed any similar willingness to pay compensation to consumers in other Member States.

From a European perspective, there is a strong interest in a fair and comparable treatment of all affected consumers throughout the Union, as the Commission has expressed in previous communications of Commissioners Jourová and Bieńkowska with Volkswagen AG. Without further settlements, lawsuits in other Member States are likely to continue for years. While the precise legal situation differs among the Member States, consumers expect to be treated with fairness and receive adequate compensation for the damage they have suffered in a similar way across the Union.

Therefore, we strongly encourage you to consider offering fair compensation to all affected consumers in the Union. We look forward to receiving the Volkswagen AG reply at the earliest convenience.

Yours sincerely,

(e-signed)
Didier REYNDERS

Mr Herbert Diess
Chairman of the Board of Management
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