



ENGIE's Green Consumption Pledges

ENGIE's purpose ("raison d'être") is to act to accelerate the transition towards a carbon-neutral economy, through reduced energy consumption and more environmentally-friendly solutions. The purpose brings together the company, its employees, its clients and its shareholders, and reconciles economic performance with a positive impact on people and the planet. ENGIE's actions are assessed in their entirety and over time.

In line with the European Green Deal, the objectives of ENGIE Group have been developed to improve the sustainability of our operations as well as our social and environmental impact on the value chain. The Group welcomes the ambition set out in the European Green Deal and we support a clearly defined target to reduce domestic greenhouse gas emissions by at least 55% by 2030.

Our customers are at the heart of the energy transition and of our value creation. By adapting their energy consumption patterns, they each contribute in their own way to the fight against global warming. It is ENGIE's ambition to support them in this transition by providing answers adapted to each need using a customised approach.

We can therefore pledge the following commitments:

1. ENGIE Group is committed to increase globally its renewable share in electricity generation (from 31% in 2020 to 58% in 2030). We will exit from coal in Europe by 2025 and we commit to accelerate investment in renewable assets with the target of increasing renewable energy capacity from 3 to 4 GW per year¹.
2. Since energy markets are organised at national level, we have implemented our strategy accordingly. In France, all our electricity offers are green and 100% certified by guarantees of origin. ENGIE decided to go further by providing an option **Green Electricity +** which is 100% renewable electricity and certified by Guarantees of Origin directly from national producers. To enhance transparency, we developed TEO², a web platform, built on top of a low energy Blockchain technology to prove our customers their green energy origin in real time. We commit to reach cumulatively 300.000 **Green+** customers by the end 2024 from 15.000 customers in 2020 – which represent around 10% of our acquisitions in overall sales in France.

¹ For ENGIE Group, the share of renewable electricity capacities, in line with the SBT commitments will increase from 31% in 2020 to 58% in 2030

² [The Energy Origin](#) (TEO)



3. In order to support its millions of customers in their wish to change their personal ecological footprint, ENGIE is committed to giving them the means to act for the planet, to consume better on a daily basis and to reinforce their positive impacts. **My Programme for Action**³ - available for all our French customers - aims to reward its customers' energy savings by helping them to learn how to control energy consumption, optimising the installation and equipment to consume less. At the end of 2020, we had 168.000 active customers in this programme and our goal is to reach 1.2 million customers by the end of 2021. We also commit to develop new features⁴ aimed at reducing our customers' energy consumption.
4. Finally, we commit to reporting on our progress in relation to this pledge and other commitments in our yearly **Integrated Report**⁵ available on our website. This report presents the Group's strategy and its implementation by identifying its objectives and main achievements to date.

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³ "Mon programme pour agir"

⁴ For instance, we are preparing events such as training with [conf Kids](#) on the Energy Transition and awareness-raising actions for our employees to show ENGIE's involvement.

⁵ See link [Integrated report 2020](#)