



European
Commission

Annual Activity Report 2021

Annexes

DG TRANSLATION

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ANNEX 1: Statement of the Director(s) in charge of Risk Management and Internal Control

I declare that in accordance with the Commission's communication on the internal control framework ⁽¹⁾, I have reported my advice and recommendations on the overall state of internal control in the DG to the Director-General.

I hereby certify that the information provided in the present Annual Activity Report and in its annexes is, to the best of my knowledge, accurate and complete.

Brussels, 31 March 2022

(e-signed)

Jörgen Gren

⁽¹⁾ C(2017)2373 of 19.04.2017.

ANNEX 2: Performance tables

General objective 7: A modern, high-performing and sustainable European Commission

Impact indicator 1: Image of the European Union

Explanation: This indicator is based on the question ‘In general, does the EU conjure up for you a very positive, fairly positive, neutral, fairly negative or negative image?’ The indicator gives the share of positive and fairly positive views on this question.

Source of the data: Eurobarometer

Baseline (2019)	Interim Milestone (2022)	Target (2024)	Latest known results (2021)
43%	Increase	Increase	45%

Impact indicator 2: Staff engagement index in the Commission

Explanation: Staff engagement measures staff’s emotional, cognitive and physical connection to the job, organisation and the people within it.

Source of the data: European Commission

Baseline (2018)	Interim Milestone (2022)	Target (2024)	Latest known results (2021)
69%	Increase	Increase	72%

Specific objective 7.1: Linguistic services in 24 languages support the Commission’s decision-making process, policies and implementing work

Result indicator 7.1.1: Customer satisfaction rate

Explanation: Percentage of customers who express satisfaction with DGT’s services.

Source of the data: Customer satisfaction survey (enabling DGT to measure whether the quality of the service meets customer expectations and to detect areas for improvement)

Baseline (2016)	Interim Milestone (2022)	Target (2024)	Latest known results (situation on 31/12/2021)
>80%	>80%	>80%	90.3% (2021 Customer Satisfaction Survey)

Result indicator 7.1.2: Deadline compliance rate**Explanation:** Proportion of pages produced (all versions) within the deadline as a percentage of the total number of pages produced (all versions).**Source of the data:** DGT statistics

Baseline (2019)	Interim Milestone (2022)	Target (2024)	Latest known results (situation on 31/12/2021)
99.5%	99.5%	99.5%	99.1% ⁽²⁾

Result indicator 7.1.3: Correction rate ⁽³⁾**Explanation:** The ratio between the number of translations formally corrected during one year and the number of translations produced the same year and the preceding two years subject to such corrections.**Source of the data:** DGT statistics

Baseline (2019)	Interim Milestone (2022)	Target (2024)	Latest known results (situation on 31/12/2021)
0.31%	<0.5%	<0.5%	0.41%

⁽²⁾ DGT's deadline compliance is slightly lower than the target. The main reason for this is the disruption of DGT's main workflow tool in the second half of June 2021, which led to the late delivery of certain translations.

⁽³⁾ The correction rate measures translation quality based on the number of corrigenda and correcting acts issued by the Commission to correct translation mistakes.

Result indicator 7.1.4: Share of PSI initiatives edited**Explanation:** The share of politically sensitive and important initiatives that were sent for editing**Source of the data:** Decide; ManDesk

Baseline (2019)	Interim Milestone (2022)	Target (2024)	Latest known results (situation on 31/12/2021)
52%	≥65%	≥65%	56%

Main outputs in 2021:

Output	Indicator	Target	Latest known results (situation on 31/12/2021)
Total production (official languages)*	Number of pages processed internally and outsourced	31 December 2021	2 770 000 ⁽⁴⁾
Total production (non-EU languages)*	Number of pages processed internally and outsourced	31 December 2021	4 050
Recruitment of additional staff for the Irish department	Total number of staff in the Irish Department	55 by 31 December 2021	61
Use of eTranslation by customer DGs*	Number of pages submitted to the eTranslation service	31 December 2021	7 797 527
Total editing production in English*	Number of pages edited	31 December 2021	32 500
Clear writing training events delivered by DGT trainers	Number of clear writing training events delivered	≥30 by 31 December 2021	71
Implementation of the clear writing and editing strategy	Number of action points completed	≥5 by 31 December 2021	4 actions completed, fifth action prepared and ongoing ⁽⁵⁾

⁽⁴⁾ Out of the 2 770 000 pages delivered in 2021, 156 000 pages were delivered by eTranslation for the Recovery and Resilience Facility package.

⁽⁵⁾ DGT has invested in implementing the Clear Writing and Editing Strategy, and completed 4 out of 5 actions. The 5th action is still awaiting DG HR to complete the final part by the first quarter of 2022. Key achievements include setting up and holding regular meetings with the new Clear Writing Steering Group, organising high-level events, revising the training offer,

Output	Indicator	Target	Latest known results (situation on 31/12/2021)
Service-level agreements in place between DGT and DGs	Share of requesting DGs with a service-level agreement with DGT out of all requesting DGs	>90%	37 service-level agreements or 84% ⁽⁶⁾

*This measures the products and services DGT delivers to its users. DGT's outputs are demand-driven; no quantitative targets can be set.

Specific objective 7.2: DGT's state-of-the art language tools and technology enhance the efficiency and quality of translation work

Result indicator 7.2.1: Use of linguistic data assets

Explanation: Degree to which linguistic data in the form of previous translations and machine translation output is used to produce new translations.

Source of the data: DGT statistics

Baseline (2019)	Interim Milestone (2022)	Target (2024)	Latest known results (situation on 31/12/2021)
84%	Maintain or improve	Maintain or improve	86%

interinstitutional cooperation, designing and conducting a survey to start measuring the impact of editing and to set a benchmark.

⁽⁶⁾ Negotiations are ongoing with those DGs and services with whom DGT has not yet concluded or updated a service-level agreement. For a few number of DGs, a service-level agreement with DGT is less relevant due to the low volume of their demand, e.g. DG HR.

Result indicator 7.2.2: Number of new machine translation engines (7) built and existing engines upgraded

Explanation: This is an indicator of machine translation quality (8).

Source of the data: DGT statistics

Baseline (2019)	Interim Milestone (2022)	Target (2024)	Latest known results (situation on 31/12/2021)
128	150	200	297 (42 engines created for a new domain [Finance] and 255 upgrades).

Result indicator 7.2.3: Aggregate average editing effort by translators

Explanation: Aggregate translation error rate over all language pairs weighted by the number of segments (9) of each language pair. Language pairs with fewer than 5 000 segments per year not included

Source of the data: DGT statistics

Baseline (2019)	Interim Milestone (2022)	Target (2024)	Latest known results (situation on 31/12/2021)
0.30 (2 481 474 segments)	Maintain or decrease	Maintain or decrease	0.24

(7) An 'engine' is a machine translation system built for a specific language combination and trained with specific linguistic data.

(8) Existing engines (for different language combinations and different domains, e.g. EU formal style vs. general texts) are regularly updated with the aim of improving performance. Prior to the release of a new engine, its performance is evaluated and compared against existing engines. New engines, e.g. for new language combinations and domains, undergo a similar evaluation process before being released, i.e. the release of a new engine indicates a positive quality assessment.

(9) A 'segment' usually consists of a sentence or sentence-like unit (a heading, a title or an element in a list).

Main outputs in 2021:

Output	Indicator	Target	Latest known results (situation on 31/12/2021)
Use of the output of previous translations stored in Euramis translation memories for current translation requests	Re-usability rate ⁽¹⁰⁾	Maintain 2020 level or increase	42.7% (compared to 33.7% in 2020)
Translation corpora size	Total number of segments available in Euramis	Increase compared to 2020 (in proportion to annual production)	1 587 540 501 (+ 8.1% compared to 2020, whereas production went up by 18%)
IATE complete entries	Share of IATE complete entries	Increase compared to 2020	31.5% (+1.3 percentage points compared to 2020)
Incident tickets issued by DGT's operational support team in the category 'Incidents linked to user's knowledge'	Share of incident tickets issued	<5%	3.6%

⁽¹⁰⁾ Re-usability rate indicates how useful existing Euramis memories are for new translations.

Specific objective 7.3: Fluctuating demand is managed through a flexible resources mix

Result indicator 7.3.1: Productivity index

Explanation: The productivity index is an indicator that tracks DGT's output (partially, since there are non-tangible and non-measurable outputs that cannot be taken into account ⁽¹¹⁾), measured in equivalent pages, in relation to its input in terms of human resources (all DGT staff). The productivity index measures the change in productivity compared to 2019 (= 100).

Source of the data: DGT statistics

Baseline (2019)	Interim Milestone (2022)	Target (2024)	Latest known results (situation on 31/12/2021)
100	Increase	Increase	131%

Main outputs in 2021:

Output	Indicator	Target	Latest known results (situation on 31/12/2021)
Pages translated externally as a percentage of the total number of translated pages delivered by DGT*	Outsourcing rate	31 December 2021	37.4%
Outsourced documents marked 'very good' or 'good'	Freelance quality rate	Maintain 2020 level or increase	95.6% (compared to 92.2% in 2020)
Availability of reserve lists for the recruitment of temporary agents to language departments	Number of reserve lists available	4 by 31 December 2021	0 ⁽¹²⁾
Organisation of L&D events according to learning needs analysis and priorities	Percentage of priority L&D areas covered by one or more L&D event	100%	100%

*No quantitative target can be set as outsourcing is demand-driven.

⁽¹¹⁾ The productivity index relates outputs of DGT staff with DGT's human resources. The outputs taken into account are: production in pages translated/edited by DGT staff, internal management of outsourced translations, pre-processing of outsourced translations, and revision of outsourced translations by DGT staff. Other outputs, such as work related to training, quality, terminology, contribution in conferences, interinstitutional cooperation, management etc. cannot be transformed into equivalent pages and are not taken into account in the indicator.

⁽¹²⁾ Due to the COVID-19 pandemic, which had an impact on the functioning of EPSO's test centres, the reserve lists will only be available as of mid-2022.

Specific objective 7.4: Multilingualism is promoted and development of the translation profession is supported

Result indicator 7.4.1: Share of participants in DGT's outreach events that found the event useful and/or intend to take action

Explanation: The percentage of respondents to surveys conducted after DGT's outreach events (Translating Europe Forum, Translating Europe Workshops, European Day of Languages) who indicated in their response that they found the event useful and/or that they intend to take action as a result

Source of the data: DGT statistics

Baseline (2019)	Interim Milestone (2022)	Target (2024)	Latest known results (situation on 31/12/2021)
65%	Maintain or increase	Maintain or increase	92.6% satisfied 69.4% intend to take action as a result ⁽¹³⁾

Main outputs in 2021:

Output	Indicator	Target	Latest known results (situation on 31/12/2021)
<i>Juvenes Translatores</i> contest	Number of Member States with participating schools	All 27	All 27
European Day of Languages events	Number of European Day of Languages events organised in the Member States	60 by 31 October 2021	76 events in 25 Member States
Translating Europe Forum conference	Stakeholder groups represented	≥ 4	6
Translating Europe Workshops in Member States	Number of workshops organised	35 by 31 December 2021	42 in 25 Member States
DGT participation in	Number of IAMLADP &	≥5	4 ⁽¹⁴⁾

⁽¹³⁾ Average value calculated on the surveys carried out in the different projects (Translating Europe Forum: 98.6% satisfied and 61% intend to take action; Translating Europe Workshops: 91,4% were satisfied and 77,7% intend to take action; European Day of Languages: 88% satisfied).

⁽¹⁴⁾ In 2021 two groups (eLearning and Joint Training Ventures) were merged into one (Continuous Professional Training). Therefore the number of IAMLADP & JIAMCATT groups of which DGT is a member went down from 5 to 4.

Output	Indicator	Target	Latest known results (situation on 31/12/2021)
IAMLADP & JIAMCATT groups	JIAMCATT groups of which DGT is a member		
EMT Network meetings organised	Number of EMT Network meetings organised	2 by 31 December 2021	2
Visiting Translator Scheme	Number of VTS visits	20 by 31 December 2021	8 ⁽¹⁵⁾
Clear writing conference (with delegates from Member States and international organisations)	Number of participating Member States	Increase compared to 2020	All 27 Member States participated
	Number of participating IAMLADP organisations	≥10	35 IAMLADP organisations participated.

External communication actions

Output	Indicator	Target	Latest known results (situation on 31/12/2021)
Social media campaign for the main outputs listed above	Traffic and engagement on DGT's social media channels (insights from Socialbakers and Brandwatch — EC official tools): Facebook / Twitter / Instagram — follow count	Maintain minimum 3% growth yearly: Facebook ≥250 more followers Twitter ≥500 more followers Instagram ≥100 more followers	Facebook: -135 (Brexit effect, JT followers left the page, change of the way Facebook counts followers) Twitter: +1 588 Instagram: +1 653
	Number of interactions (likes/fans, comments, shares/retweets) per 1 000 fans	Facebook: ≥ 3.0 (average per post) Twitter: ≥ 3.0 (average per tweet) Instagram: ≥ 9.0 (average per post)	Facebook: 4.2 Twitter: 5.5 Instagram: 14.6

⁽¹⁵⁾ The COVID-19 restrictions had brought the traditional activities under the Visiting Translator Scheme (VTS) to a standstill, with projects postponed. However, when missions could resume as of September 2021, two missions were carried out, as well as six online VTS projects under the new formula introduced with the first VTS call for 2021. Given the number of missions still to be carried out, the usual second VTS call in the autumn was cancelled.

General objective 2: A Europe fit for the digital age

Impact indicator 1: Aggregate score in the Digital Economy and Society Index (DESI)

Explanation: DESI is a composite index that summarises relevant indicators on Europe's digital performance and tracks the evolution of EU Member States in digital competitiveness. Higher values indicate a better performance.

Source of the data: [DESI](#)

Methodology for calculating the indicator ⁽¹⁶⁾: The DESI index is calculated as the weighted average of the five main DESI dimensions: 1 Connectivity (25%), 2 Human Capital (25%), 3 Use of Internet (15%), 4 Integration of Digital Technology (20%) and 5 Digital Public Services (15%)

Baseline ⁽¹⁷⁾ (2019)	Interim Milestone (2022)	Target (2024)	Latest known results (2021)
43.1	Increase	Increase	50.7

Impact indicator 2: Digital skills

Explanation: The basic digital skills indicator looks at selected activities performed by individuals aged 16 to 74 on the internet in the four specific areas (information, communication, problem solving, content creation). It is assumed that individuals having performed certain activities have the corresponding skills; therefore, the indicator can be considered as a proxy of the digital competences and skills of individuals. Finally, based on the performance in the four specific areas, an overall digital skills indicator is calculated as a proxy of the digital competences and skills of individuals ('no skills', 'low', 'basic' or 'above basic'). The basic digital skills indicator shows the share of individuals with 'basic' and 'above basic' skills.

Source of the data: Eurostat (Eurostat online data code: [isoc_sk_dskl_i](#))

Baseline (2019)	Interim Milestone (2022)	Target (2024)	Latest known results (2019)
<i>Basic digital skills: 56%</i>	63%	67%	56%.

⁽¹⁶⁾ The methodology on calculating the indicator and the baseline have changed due to the need to align the DESI with the Digital Decade Compass cardinal points and target. This modification is referred to in the DESI reports (see <https://ec.europa.eu/newsroom/dae/redirection/document/80563>, p.13-15) and in the press materials of DESI (https://ec.europa.eu/commission/presscorner/detail/en/QANDA_21_5483).

⁽¹⁷⁾ Baseline recalculated, as the composition of the index changed in 2020.

Specific objective 2.1: eTranslation is used in Member States' public administrations, EU institutions and on EU platforms to overcome language barriers

Result indicator 2.1.1: Number of requests submitted to eTranslation by Member States' public administrations per year

Source of the data: DGT statistics

Baseline (2019)	Interim Milestone (2022)	Target (2024)	Latest known results (situation on 31/12/2021)
150 665	Increase	Increase	662 041 (675 069 in 2020) ⁽¹⁸⁾

Result indicator 2.1.2: Number of requests submitted to eTranslation by EU institutions (excluding the translation services) per year ⁽¹⁹⁾

Source of the data: DGT statistics

Baseline (2019)	Interim Milestone (2022)	Target (2024)	Latest known results (situation on 31/12/2021)
80 870 494	Increase	Increase	511 709 242 (239 282 526 in 2020) ⁽²⁰⁾

⁽¹⁸⁾ The user base in Member States grew significantly since the opening up of eTranslation to small and medium-sized enterprises in March 2020, but has stagnated or even shrunk since the end of 2020 – at the end of third quarter of 2021 there were 17 326 non-institutional users registered, down from 17 957 at the end of the first quarter of 2021. This development is reflected in the slightly lower number of requests from Member States compared to 2020. Every month, users who have not used the system for 12 months are deleted.

⁽¹⁹⁾ Requests submitted to eTranslation by EU institutions include requests submitted by EU platforms, which are reported below under result indicator 2.1.3.

⁽²⁰⁾ Figure in AAR 2020 was incorrect.

Result indicator 2.1.3: Number of requests submitted to eTranslation for EU platforms (Online Dispute Resolution (ODR), SOLVIT etc.) per year

Source of the data: DGT statistics

Baseline (2019)	Interim Milestone (2022)	Target (2024)	Latest known results (situation on 31/12/2021)
81 094 105	Increase	Increase	510 273 759 (238 391 949 in 2020)

Main outputs in 2021:

Output	Indicator	Target	Latest known results (situation on 31/12/2021)
eTranslation embedded in EU public administrations' websites	Number of EU public administrations with eTranslation embedded in their websites	Increase compared to 2020	1 ⁽²¹⁾ (0 in 2020)
eTranslation incorporated in EU platforms	Number of EU platforms with eTranslation incorporated	Increase compared to 2020	71 (49 in 2020)
Use of eTranslation by Member State public administrations	Number of pages produced by eTranslation requested by Member State public administrations	Increase compared to 2020	3 566 453 (3 157 437 in 2020)
Use of eTranslation by EU institutions (excluding the translation services)	Number of pages produced by eTranslation requested by EU institutions (excluding the translation services)	Increase compared to 2020	61 014 189 (46 226 792 in 2020)
Use of eTranslation on EU platforms (ODR, SOLVIT etc.)	Number of pages produced by eTranslation for EU platforms (ODR, SOLVIT etc.)	Increase compared to 2020	49 946 409 (38 559 964 in 2020)

⁽²¹⁾ Bulgarian eGovernment Portal.

External communication actions			
Output	Indicator	Target	Latest known results (situation on 31/12/2021)
Translating Europe workshops and other events on eTranslation	Number of events organised	5 by 31 December 2021	15 Translating Europe Workshops promoting eTranslation were organised in 2021

ANNEX 3: Draft annual accounts and financial reports

AAR 2021 Version 2

Annex 3 Financial Reports - DG DGT - Financial Year 2021

Table 1 : Commitments

Table 2 : Payments

Table 3 : Commitments to be settled

Table 4 : Balance Sheet

Table 5 : Statement of Financial Performance

Table 5 Bis: Off Balance Sheet

Table 6 : Average Payment Times

Table 7 : Income

Table 8 : Recovery of undue Payments

Table 9 : Ageing Balance of Recovery Orders

Table 10 : Waivers of Recovery Orders

Table 11 : Negotiated Procedures

Table 12 : Summary of Procedures

Table 13 : Building Contracts

Table 14 : Contracts declared Secret

Table 15 : FPA duration exceeds 4 years

Additional comments

TABLE 1: OUTTURN ON COMMITMENT APPROPRIATIONS IN 2021 (in Mio €) for DG DGT					
			Commitment appropriations authorised	Commitments made	%
			1	2	3=2/1
Title 01 Research and Innovation					
01	01 01	Support administrative expenditure of the "Research and Innovation" Cluster	0.11	0.11	100.00 %
	01 02	Horizon Europe	0.00	0.00	100.00 %
Total Title 01			0.12	0.12	100.00 %
Title 02 European Strategic Investments					
02	02 03	Connecting Europe Facility (CEF)	0.00	0.00	0.00 %
	02 04	Digital Europe programme	1.00	1.00	100.00 %
	02 20	Pilot projects, preparatory actions, prerogatives and other actions	0.02	0.02	100.00 %
Total Title 02			1.02	1.02	100.00 %
Title 03 Single Market					
03	03 01	Support administrative expenditure of the "Single Market" cluster	0.44	0.44	100.00 %
	03 02	Single Market Programme	0.13	0.13	100.00 %
	03 05	Cooperation in the field of customs (Customs)	0.00	0.00	0.00 %
Total Title 03			0.56	0.56	100.00 %
Title 05 Regional Development and Cohesion					
05	05 01	Support administrative expenditure of the "Regional Development and Cohesion" cluster	0.20	0.20	100.00 %
	05 02	European Regional Development Fund (ERDF)	0.00	0.00	0.00 %
Total Title 05			0.20	0.20	100.00 %
Title 06 Recovery and Resilience					
06	06 06	EU4Health Programme	0.07	0.07	100.00 %
Total Title 06			0.07	0.07	100.00 %
Title 07 Investing in People, Social Cohesion and Values					
07	07 01	Support administrative expenditure of the "Investing in People, Social Cohesion and Values" cluster	0.82	0.82	100.00 %
	07 02	European Social Fund Plus (ESF+)	0.00	0.00	0.00 %
	07 03	Erasmus	0.47	0.47	100.00 %
	07 06	Rights and Values	0.06	0.06	100.00 %
	07 07	Justice	0.21	0.21	100.00 %
	07 20	Pilot projects, preparatory actions, prerogatives and other actions	0.28	0.28	100.00 %

Total Title 07			1.84	1.84	100.00 %
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Title 08 Agriculture and Maritime Policy					
08	08 01	Support administrative expenditure of the "Agriculture and Maritime Policy" cluster	0.05	0.05	100.00 %
	08 03	European Agricultural Fund for Rural Development (EAFRD)	0.00	0.00	0.00 %
	08 04	European Maritime and Fisheries Fund (EMFF)	0.00	0.00	100.00 %
Total Title 08			0.06	0.06	100.00 %

Title 09 Environment and Climate Action					
09	09 02	Programme for the Environment and Climate Action (LIFE)	0.58	0.58	100.00 %
Total Title 09			0.58	0.58	100.00 %

Title 13 Defence					
13	13 01	Support administrative expenditure of the "Security and Defence" cluster	0.01	0.01	100.00 %
Total Title 13			0.01	0.01	100.00 %

Title 14 External Action					
14	14 01	Support administrative expenditure of the "External Action" cluster	0.15	0.15	100.00 %
	14 20	Pilot projects, preparatory actions, prerogatives and other actions	0.14	0.14	100.00 %
Total Title 14			0.28	0.28	100.00 %

Title 15 Pre-accession Assistance					
15	15 01	Support administrative expenditure of the "Preaccession Assistance" cluster	0.01	0.01	100.00 %
Total Title 15			0.01	0.01	100.00 %

Title 20 Administrative expenditure of the European Commission					
20	20 02	Other staff and expenditure relating to persons	0.20	0.09	46.30 %
	20 03	Administrative Operating expenditure	20.75	20.31	97.89 %
	20 04	Information and communication technology related expenditure	5.70	5.07	88.95 %
Total Title 20			26.65	25.47	95.59 %
Total Excluding NGEU			31.40	30.23	96.26 %

Total DG DGT			31.40	30.23	96.26 %
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* Commitment appropriations authorised include, in addition to the budget voted by the legislative authority, appropriations carried over from the previous exercise, budget amendments as well as miscellaneous commitment appropriations for the period (e.g. internal and external assigned revenue).

% Outturn on Commitment Appropriations in 2021 for DG DGT

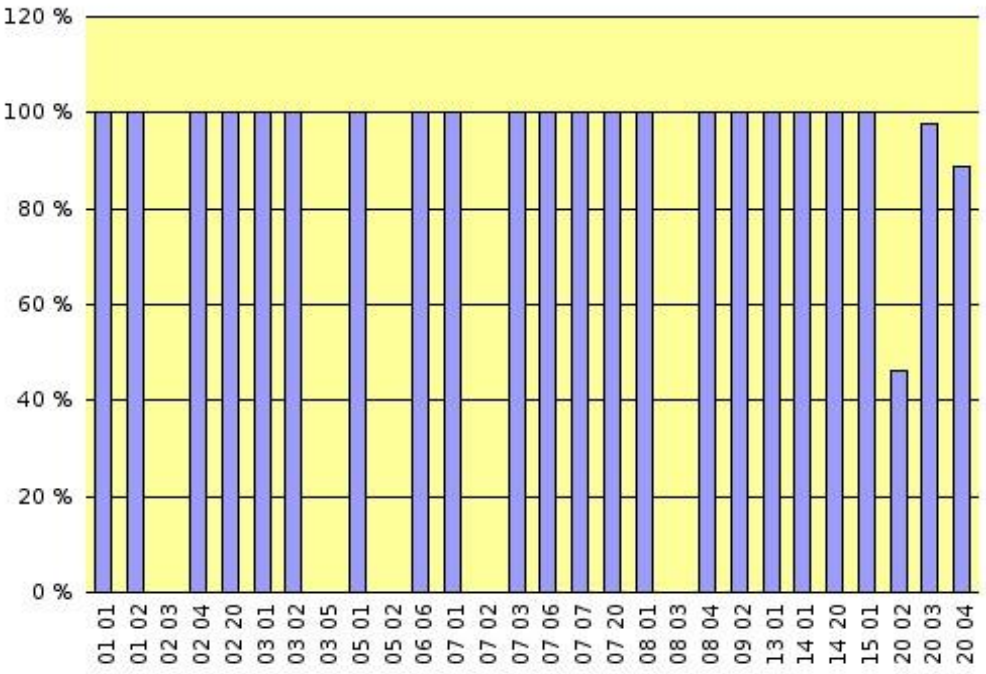


TABLE 2: OUTTURN ON PAYMENT APPROPRIATIONS in 2021 (in Mio €) for DG DGT					
			Payment appropriations authorised *	Payments made	%
			1	2	3=2/1
Title 01 Research and Innovation					
01	01 01	Support administrative expenditure of the "Research and Innovation" Cluster	0.14	0.12	85.13 %
	01 02	Horizon Europe	0.01	0.00	98.25 %
Total Title 01			0.15	0.13	85.57%
Title 02 European Strategic Investments					
02	02 03	Connecting Europe Facility (CEF)	1.25	1.25	100.00 %
	02 04	Digital Europe programme	0.00	0.00	0.00 %
	02 20	Pilot projects, preparatory actions, prerogatives and other actions	0.03	0.03	100.00 %
Total Title 02			1.27	1.27	100.00%
Title 03 Single Market					
03	03 01	Support administrative expenditure of the "Single Market" cluster	0.49	0.33	67.33 %
	03 02	Single Market Programme	0.19	0.19	100.00 %
	03 05	Cooperation in the field of customs (Customs)	0.06	0.06	100.00 %
Total Title 03			0.73	0.57	78.08%
Title 05 Regional Development and Cohesion					
05	05 01	Support administrative expenditure of the "Regional Development and Cohesion" cluster	0.20	0.18	88.67 %
	05 02	European Regional Development Fund (ERDF)	0.09	0.09	100.00 %
Total Title 05			0.29	0.26	92.05%
Title 06 Recovery and Resilience					
06	06 06	EU4Health Programme	0.12	0.12	98.56 %
Total Title 06			0.12	0.12	98.56%
Title 07 Investing in People, Social Cohesion and Values					
07	07 01	Support administrative expenditure of the "Investing in People, Social Cohesion and Values" cluster	0.82	0.59	71.89 %
	07 02	European Social Fund Plus (ESF+)	0.02	0.02	100.00 %
	07 03	Erasmus	0.39	0.39	99.91 %
	07 06	Rights and Values	0.02	0.02	100.00 %
	07 07	Justice	0.21	0.21	98.94 %
	07 20	Pilot projects, preparatory actions, prerogatives and other actions	0.22	0.21	97.66 %
Total Title 07			1.68	1.44	85.83%

Title 08 Agriculture and Maritime Policy					
08	08 01	Support administrative expenditure of the "Agriculture and Maritime Policy" cluster	0.06	0.06	99.26 %
	08 03	European Agricultural Fund for Rural Development (EAFRD)	0.00	0.00	0.00 %
	08 04	European Maritime and Fisheries Fund (EMFF)	0.00	0.00	100.00 %
Total Title 08			0.06	0.06	99.30%
Title 09 Environment and Climate Action					
09	09 02	Programme for the Environment and Climate Action (LIFE)	0.53	0.53	99.89 %
Total Title 09			0.53	0.53	99.89%
Title 13 Defence					
13	13 01	Support administrative expenditure of the "Security and Defence" cluster	0.01	0.01	100.00 %
Total Title 13			0.01	0.01	100.00%
Title 14 External Action					
14	14 01	Support administrative expenditure of the "External Action" cluster	0.15	0.12	82.73 %
	14 20	Pilot projects, preparatory actions, prerogatives and other actions	0.09	0.09	100.00 %
Total Title 14			0.24	0.21	89.04%
Title 15 Pre-accession Assistance					
15	15 01	Support administrative expenditure of the "Pre-accession Assistance" cluster	0.01	0.01	100.00 %
Total Title 15			0.01	0.01	100.00%
Title 20 Administrative expenditure of the European Commission					
20	20 02	Other staff and expenditure relating to persons	0.27	0.10	37.20 %
	20 03	Administrative Operating expenditure	23.13	18.98	82.04 %
	20 04	Information and communication technology related expenditure	8.08	4.29	53.14 %
Total Title 20			31.48	23.37	74.24%
Total Excluding NGEU			36.58	27.99	76.54%
Total DG DGT			36.58	27.99	76.54

* Payment appropriations authorised include, in addition to the budget voted by the legislative authority, appropriations carried over from the previous exercise, budget amendments as well as miscellaneous payment appropriations for the period (e.g. internal and external assigned revenue).

% Outturn on Payment Appropriations in 2021 for DG DGT

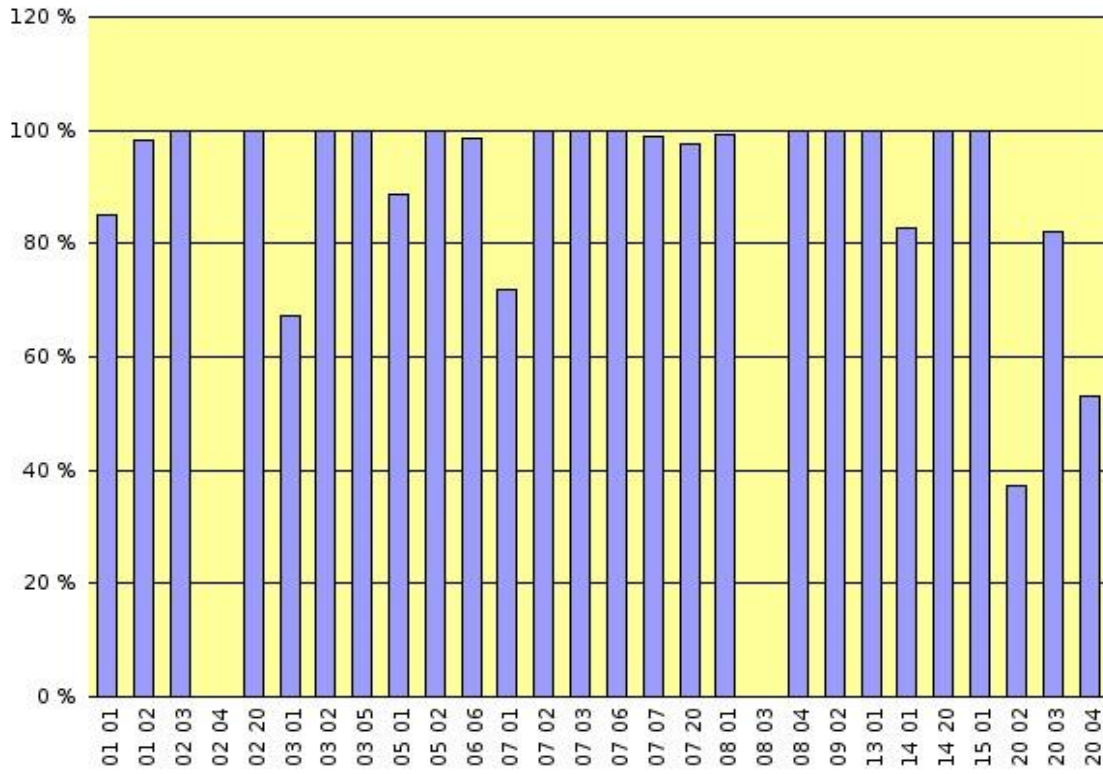


TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2021 (in Mio €) for DG DGT

			Commitments to be settled				Commitments to be settled from financial years previous to 2020	Total of commitments to be settled at end of financial year 2021	Total of commitments to be settled at end of financial year 2020
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
01	01 01	Support administrative expenditure of the "Research and Innovation" Cluster	0.11	0.09	0.02	17.75%	0.00	0.02	0.03
	01 02	Horizon Europe	0.00	0.00	0.00	0.00%	0.00	0.00	0.00
Total Title 01			0.12	0.10	0.02	17.00%	0.00	0.02	0.03

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2021 (in Mio €) for DG DGT

			Commitments to be settled				Commitments to be settled from financial years previous to 2020	Total of commitments to be settled at end of financial year 2021	Total of commitments to be settled at end of financial year 2020
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
02	02 03	Connecting Europe Facility (CEF)	0.00	0.00	0.00	0.00%	0.96	0.96	2.21
	02 04	Digital Europe programme	1.00		1.00	100.00%	0.00	1.00	0.00
	02 20	Pilot projects, preparatory actions, prerogatives and other actions	0.02	0.02	0.00	0.00%	0.00	0.00	0.01
Total Title 02			1.02	0.02	1.00	98.39%	0.96	1.96	2.22

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2021 (in Mio €) for DG DGT

			Commitments to be settled				Commitments to be settled from financial years previous to 2020	Total of commitments to be settled at end of financial year 2021	Total of commitments to be settled at end of financial year 2020
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
03	03 01	Support administrative expenditure of the "Single Market" cluster	0.44	0.28	0.16	36.82%	0.00	0.16	0.06
	03 02	Single Market Programme	0.13	0.03	0.09	73.71%	0.00	0.09	0.16
	03 05	Cooperation in the field of customs (Customs)	0.00	0.00	0.00	0.00%	0.00	0.00	0.06
Total Title 03			0.56	0.31	0.26	45.22%	0.00	0.26	0.27

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2021 (in Mio €) for DG DGT

			Commitments to be settled				Commitments to be settled from financial years previous to 2020	Total of commitments to be settled at end of financial year 2021	Total of commitments to be settled at end of financial year 2020
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
05	05 01	Support administrative expenditure of the "Regional Development and Cohesion" cluster	0.20	0.18	0.02	11.33%	0.00	0.02	0.00
	05 02	European Regional Development Fund (ERDF)	0.00	0.00	0.00	0.00%	0.00	0.00	0.09
Total Title 05			0.20	0.18	0.02	11.33%	0.00	0.02	0.09

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2021 (in Mio €) for DG DGT

			Commitments to be settled				Commitments to be settled from financial years previous to 2020	Total of commitments to be settled at end of financial year 2021	Total of commitments to be settled at end of financial year 2020
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
06	06 06	EU4Health Programme	0.07	0.07	0.00	3.12%	0.00	0.00	0.06

Total Title 06	0.07	0.07	0.00	3.12%	0.00	0.00	0.06
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TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2021 (in Mio €) for DG DGT									
Chapter			Commitments to be settled				Commitments to be settled from financial years previous to 2020	Total of commitments to be settled at end of financial year 2021	Total of commitments to be settled at end of financial year 2020
			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
07	07 01	Support administrative expenditure of the "Investing in People, Social Cohesion and Values" cluster	0.82	0.59	0.23	28.08%	0.00	0.23	0.00
	07 02	European Social Fund Plus (ESF+)	0.00	0.00	0.00	0.00%	0.00	0.00	0.02
	07 03	Erasmus	0.48	0.24	0.24	49.24%	0.00	0.23	0.21
	07 06	Rights and Values	0.06	0.02	0.04	60.08%	0.00	0.04	0.00
	07 07	Justice	0.21	0.13	0.07	35.37%	0.00	0.07	0.07
	07 20	Pilot projects, preparatory actions, prerogatives and other actions	0.28	0.19	0.09	31.51%	0.00	0.09	0.04
Total Title 07			1.85	1.18	0.67	36.00%	0.00	0.66	0.34

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2021 (in Mio €) for DG DGT									
Chapter			Commitments to be settled				Commitments to be settled from financial years previous to 2020	Total of commitments to be settled at end of financial year 2021	Total of commitments to be settled at end of financial year 2020
			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
08	08 01	Support administrative expenditure of the "Agriculture and Maritime Policy" cluster	0.05	0.05	0.00	0.00%	0.00	0.00	0.00
	08 03	European Agricultural Fund for Rural Development (EAFRD)	0.00		0.00	0.00%	0.00	0.00	0.00
	08 04	European Maritime and Fisheries Fund (EMFF)	0.00	0.00	0.00	29.17%	0.00	0.00	0.00
Total Title 08			0.06	0.06	0.00	1.20%	0.00	0.00	0.00

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2021 (in Mio €) for DG DGT									
Chapter			Commitments to be settled				Commitments to be settled from financial years previous to 2020	Total of commitments to be settled at end of financial year 2021	Total of commitments to be settled at end of financial year 2020
			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
09	09 02	Programme for the Environment and Climate Action (LIFE)	0.58	0.45	0.13	22.60%	0.00	0.13	0.08
Total Title 09			0.58	0.45	0.13	22.60%	0.00	0.13	0.08

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2021 (in Mio €) for DG DGT									
Chapter			Commitments to be settled				Commitments to be settled from financial years previous to 2020	Total of commitments to be settled at end of financial year 2021	Total of commitments to be settled at end of financial year 2020
			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
13	13 01	Support administrative expenditure of the "Security and Defence" cluster	0.01	0.01	0.00	0.00%	0.00	0.00	0.00
Total Title 13			0.01	0.01	0.00	0.00%	0.00	0.00	0.00

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2021 (in Mio €) for DG DGT									
Chapter			Commitments to be settled				Commitments to be settled from financial years previous to 2020	Total of commitments to be settled at end of financial year 2021	Total of commitments to be settled at end of financial year 2020
			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7

14	14 01	Support administrative expenditure of the "External Action" cluster	0.15	0.12	0.03	17.58%	0.00	0.03	0.00
	14 20	Pilot projects, preparatory actions, prerogatives and other actions	0.14	0.04	0.10	72.00%	0.00	0.10	0.05
Total Title 14			0.28	0.16	0.12	44.05%	0.00	0.12	0.05

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2021 (in Mio €) for DG DGT

Chapter			Commitments to be settled				Commitments to be settled from financial years previous to 2020	Total of commitments to be settled at end of financial year 2021	Total of commitments to be settled at end of financial year 2020
			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1			
15	15 01	Support administrative expenditure of the "Preaccession Assistance" cluster	0.01	0.01	0.00	0.00%	0.00	0.00	0.00
Total Title 15			0.01	0.01	0.00	0.00%	0.00	0.00	0.00

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2021 (in Mio €) for DG DGT

Chapter			Commitments to be settled				Commitments to be settled from financial years previous to 2020	Total of commitments to be settled at end of financial year 2021	Total of commitments to be settled at end of financial year 2020
			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1			
20	20 02	Other staff and expenditure relating to persons	0.09	0.03	0.06	65.64%	0.00	0.06	0.07
	20 03	Administrative Operating expenditure	20.31	16.60	3.71	18.28%	0.00	3.71	2.39
	20 04	Information and communication technology related expenditure	5.07	1.97	3.10	61.10%	0.00	3.10	2.37
Total Title 20			25.47	18.60	6.87	26.98%	0.00	6.87	4.83
Total Excluding NGEU			30.24	21.14	9.10	30.08%	0.97	10.05	7.98

Total for DG DGT			30.23896112	21.14	9.10	30.08 %	0.97	10.05	7.98
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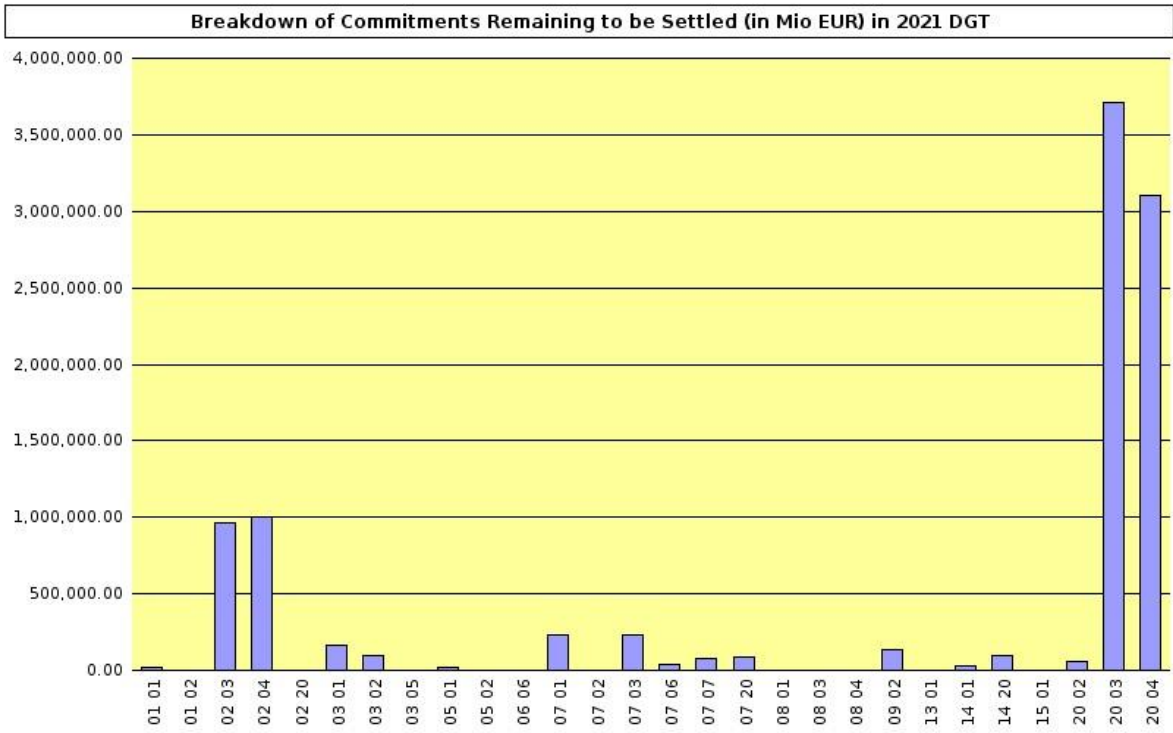


TABLE 4 : BALANCE SHEET for DG DGT

BALANCE SHEET	2021	2020
A.I. NON CURRENT ASSETS	0	5.82077E-10
A.I.1. Intangible Assets	0.00	0.00
A.I.2. Property, Plant and Equipment	0.00	0.00
A.II. CURRENT ASSETS	14330.83	-14162.67
A.II.3. Curr Exch Receiv & Non-Ex Recoverables	14,330.83	-14,162.67
ASSETS	14330.83	-14162.67
P.II. CURRENT LIABILITIES	-280655.18	-12853.69
P.II.4. Current Payables	-280,655.18	-12,853.69
P.II.5. Current Accrued Charges & Defrd Income	0.00	0.00
LIABILITIES	-280655.18	-12853.69
NET ASSETS (ASSETS less LIABILITIES)	-266324.35	-27,016.36
P.III.2. Accumulated Surplus/Deficit	127,115,223.16	109954023.1
Non-allocated central (surplus)/deficit*	-126,848,898.81	-109927006.8
TOTAL DG DGT	0.00	0.00

It should be noted that the balance sheet and statement of financial performance presented in Annex 3 to this Annual Activity Report, represent only the assets, liabilities, expenses and revenues that are under the control of this Directorate-General. Significant amounts such as own resource revenues and cash held in Commission bank accounts are not included in this Directorate-General's accounts since they are managed centrally by DG Budget, on whose balance sheet and statement of financial performance they appear.

Furthermore, since the accumulated result of the Commission is not split amongst the various Directorates-General, it can be seen that the balance sheet presented here is not in equilibrium.

The accounting situation presented in the Balance Sheet and Statement of Financial Performance does not include the accruals and deferrals calculated centrally by the services of the Accounting Officer.

Additionally, the figures included in tables 4 and 5 are provisional since they are, at this date, still subject to audit by the Court of Auditors. It is thus possible that amounts included in these tables may have to be adjusted following this audit.

TABLE 5 : STATEMENT OF FINANCIAL PERFORMANCE for DG DGT

STATEMENT OF FINANCIAL PERFORMANCE	2021	2020
II.1 REVENUES	-2414011.01	-1965254.48
II.1.1. NON-EXCHANGE REVENUES	-79291.38	-30447.97
II.1.1.6. RECOVERY OF EXPENSES	-9,394.01	
II.1.1.8. OTHER NON-EXCHANGE REVENUES	-69,897.37	-30,447.97
II.1.2. EXCHANGE REVENUES	-2334719.63	-1934806.51
II.1.2.2. OTHER EXCHANGE REVENUE	-2,334,719.63	-1,934,806.51
II.2. EXPENSES	27860038.1	19126454.51
II.2. EXPENSES	27860038.1	19126454.51
II.2.10. OTHER EXPENSES	27,499,647.48	18,875,328.63
II.2.2. EXP IMPLM BY COMMISS&EX.AGENC. (DM)	360,390.62	250,156.30
II.2.8. FINANCE COSTS		969.58
STATEMENT OF FINANCIAL PERFORMANCE	25,446,027.09	17,161,200.03

It should be noted that the balance sheet and statement of financial performance presented in Annex 3 to this Annual Activity Report, represent only the assets, liabilities, expenses and revenues that are under the control of this Directorate-General. Significant amounts such as own resource revenues and cash held in Commission bank accounts are not included in this Directorate-General's accounts since they are managed centrally by DG Budget, on whose balance sheet and statement of financial performance they appear. Furthermore, since the accumulated result of the Commission is not split amongst the various Directorates-General, it can be seen that the balance sheet presented here is not in equilibrium.

The accounting situation presented in the Balance Sheet and Statement of Financial Performance does not include the accruals and deferrals calculated centrally by the services of the Accounting Officer.

Additionally, the figures included in tables 4 and 5 are provisional since they are, at this date, still subject to audit by the Court of Auditors. It is thus possible that amounts included in these tables may have to be adjusted following this audit.

TABLE 5bis : OFF BALANCE SHEET for DG DGT

OFF BALANCE	2021	2020
OB.4. Balancing Accounts	0	0
OB.4. Balancing Accounts	0.00	0.00
OFF BALANCE	0.00	0.00

It should be noted that the balance sheet and statement of financial performance presented in Annex 3 to this Annual Activity Report, represent only the assets, liabilities, expenses and revenues that are under the control of this Directorate-General. Significant amounts such as own resource revenues and cash held in Commission bank accounts are not included in this Directorate-General's accounts since they are managed centrally by DG Budget, on whose balance sheet and statement of financial performance they appear. Furthermore, since the accumulated result of the Commission is not split amongst the various Directorates-General, it can be seen that the balance sheet presented here is not in equilibrium.

Additionally, the figures included in tables 4 and 5 are provisional since they are, at this date, still subject to audit by the Court of Auditors.

It is thus possible that amounts included in these tables may have to be adjusted following this audit.

TABLE 6: AVERAGE PAYMENT TIMES in 2021 for DGT

Legal Times									
Maximum Payment Time (Days)	Total Nbr of Payments	Nbr of Payments within Time Limit	Percentage	Average Payment Times (Days)	Nbr of Late Payments	Percentage	Average Payment Times (Days)	Late Payments Amount	Percentage
30	6206	5930	95.55 %	7.4863406	276	4.45 %	38.19927536	878049.13	3. %
60	1	1	100.00 %	8				0	0. %

Total Number of Payments	6207	5931	95.55 %		276	4.45 %		878049.13	3. %
Average Net Payment Time	8.852102465			7.4864272			38.19927536		
Average Gross Payment Time	9.71548252			8.3328275			39.42753623		

Suspensions							
Average Report Approval Suspension	Average Payment Suspension Days	Number of Suspended Payments	% of Total Number	Total Number of Payments	Amount of Suspended Payments	% of Total Amount	Total Paid Amount
0	69	78	1.26 %	6207	282,885.58	1.00 %	28,179,544.23

DG	GL Account	Description	Amount (Eur)

TABLE 7 : SITUATION ON REVENUE AND INCOME in 2021 for DG DGT

Chapter		Revenue and income recognised			Revenue and income cashed from			Outstanding balance
		Current year RO	Carried over RO	Total	Current Year RO	Carried over RO	Total	
		1	2	3=1+2	4	5	6=4+5	
33	Other administrative revenue	2,425,693.02	0.00	2,425,693.02	2,398,488.50	0.00	2,398,488.50	27,204.52
Total DG DGT		2425693.02	0	2425693.02	2398488.5	0	2398488.5	27204.52

**TABLE 8 : RECOVERY OF PAYMENTS in 2021 for DG DGT
(Number of Recovery Contexts and corresponding Transaction Amount)**

INCOME BUDGET RECOVERY ORDERS ISSUED IN 2021 Year of Origin (commitment)	Irregularity		Total undue payments recovered		Total transactions in recovery context (incl. non- qualified)		% Qualified/Total RC	
	Nbr	RO Amount	Nbr	RO Amount	Nbr	RO Amount	Nbr	RO Amount
	2019	1	2943.56	1	2943.56	2	9394.01	50.00%
2020					10	65198.23		
2021					14	63102.67		
No Link					19	1806527.2		
Sub-Total	1	2943.56	1	2943.56	45	1944222.11	2.22%	0.15%

EXPENSES BUDGET	Irregularity		OLAF Notified		Total undue payments recovered		Total transactions in recovery context (incl. non-qualified)		% Qualified/Total RC	
	Nbr	Amount	Nbr	Amount	Nbr	Amount	Nbr	Amount	Nbr	Amount
INCOME LINES IN INVOICES							13	3,722.64		
NON ELIGIBLE IN COST CLAIMS										
CREDIT NOTES	34	4338.55			34	4338.55	39	9,496.21	87.18%	45.69%
Sub-Total	34	4338.55			34	4338.55	52	13218.85	65.38%	32.82%
GRAND TOTAL	35	7282.11			35	7282.11	97	1957440.96	36.08%	0.37%

TABLE 9: AGEING BALANCE OF RECOVERY ORDERS AT 31/12/2021 for DG DGT

	Number at 01/01/2021	Number at 31/12/2021	Evolution	Open Amount (Eur) at 01/01/2021	Open Amount (Eur) at 31/12/2021	Evolution
2021		4			27,204.52	
		4			27,204.52	

TABLE 10 :Recovery Order Waivers >= 60 000 € in 2021 for DG DGT

	Waiver Central Key	Linked RO Central Key	RO Accepted Amount (Eur)	LE Account Group	Commission Decision	Comments
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Total DG DGT	
---------------------	--

Number of RO waivers	
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Not applicable

TABLE 11 : Negotiated Procedures in 2021 for DG DGT

Internal Procedures > € 60,000

Negotiated Procedure Legal base	Number of Procedures	Amount (€)
Annex 1 - 11.1 (a) - Follow-up of an open/restricted procedure where no (or no suitable) tenders/requests to participate have been submitted	1	60,929.00
Total	1	60,929.00

Additional comment:

This procedure concerns the buying of electronic resources that couldn't be provided by any of the pre-selected candidates under the call for expressions of interest.

TABLE 12 : Summary of Procedures in 2021 for DG DGT

Internal Procedures > € 60,000

Procedure Legal base	Number of Procedures	Amount (€)
Negotiated procedure without prior publication (Annex 1 - 11.1)	1	60,929.00
Restricted procedure based on a call for expressions of interest - Preselection of candidates (Annex 1 - 13.3 (a))	1	78,921.00
Total	2	139,850.00

Additional Comments:

The negotiated procedure without prior publication (Annex 1 - 11.1) concerns the buying of electronic resources that couldn't be provided by any of the pre-selected candidates under the call for expressions of interest.

TABLE 13 : BUILDING CONTRACTS in 2021 for DG DGT

Legal Base	Procedure subject	Contract Number	Contractor Name	Contract Subject	Contracted Amount (€)

Not applicable

TABLE 14 : CONTRACTS DECLARED SECRET in 2021 for DG DGT

Legal Base	LC Date	Contract Number	Contract Subject	Contracted Amount (€)

Not applicable

TABLE 15 : FPA duration exceeds 4 years - DG DGT

None of your FPA (in any) exceeds 4 years

TABLE 16 : Commitments co-delegation type 3 in 2021 for DG DGT

Not applicable

ANNEX 4: Financial Scorecard

DG DGT

The Annex 4 of each Commission service summarises the annual result of the standard financial indicators measurement. Annexed to the Annual Activity Report 2021, 10 standard financial indicators are presented below, each with its objective and result for the Commission service and for the EC as a whole (for benchmarking purposes) ⁽²²⁾:

- Commitment Appropriations (CA) Implementation
- CA Forecast Implementation
- Payment Appropriations (PA) Implementation
- PA Forecast Implementation
- Global Commitment Absorption
- Timely Payments
- Timely Decommitments
- Invoice Registration Time
- Accounting Data Quality
- Management Data Quality

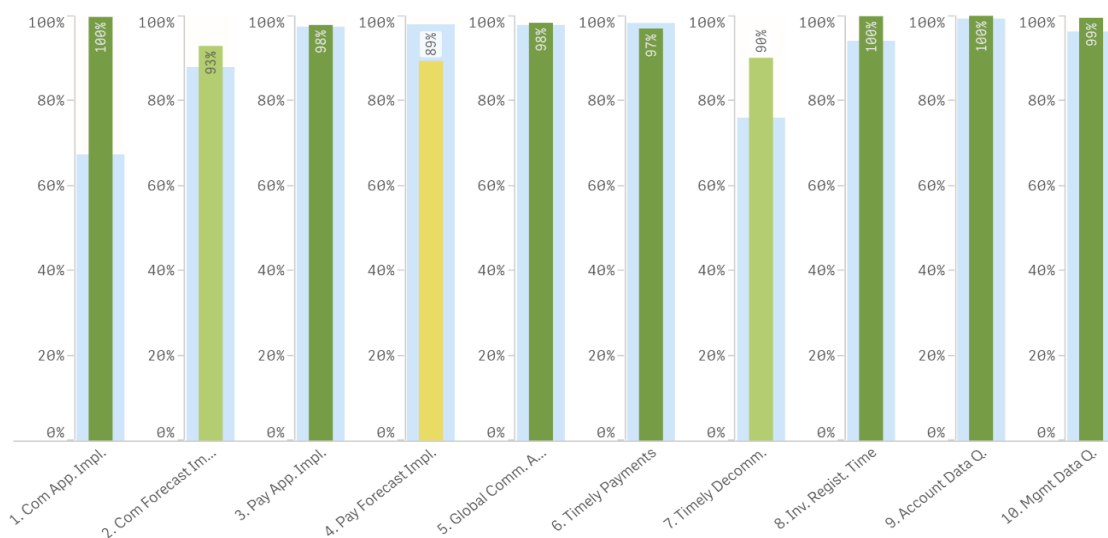
For each indicator, its value (in %) for the Commission service is compared to the common target (in %). The difference between the indicator's value and the target is colour coded as follows:

- 100 – >95% of the target: dark green
- 95 – >90% of the target: light green
- 90 – >85% of the target: yellow
- 85 – >80% of the target: light red
- 80 – 0% of the target: dark red

The Commission services are invited to provide commentary for each indicator's result in the dedicated comment section below the indicators scores as this can help the reader to understand the Commission's service context. In cases when the indicator's value achieves 80% or less of the target, the comment becomes mandatory.

The detailed definitions of the indicators are available on the internal DG BUDG site (BudgPedia) and managed by unit BUDG.C5 Financial Reporting.Financial Reporting.

DGT Indicator Scores 2021



For each indicator the light blue bar denotes the EC Score.

⁽²²⁾ If the EC service did not perform any transaction in the area measured by the indicator or the information is not available in the central financial system, the indicator is not calculated (i.e. displayed as “-“) in this Annex.

Indicator	Objective	Comment ⁽²³⁾	DGT Score	EC Score
1. Commitment Appropriations Implementation	Ensure efficient use of commitment appropriations expiring at the end of Financial Year		100%	67%
2. Commitment Forecast Implementation	Ensure the cumulative alignment of the commitment implementation with the commitment forecast in a financial year		93%	88%
3. Payment Appropriations Implementation	Ensure efficient use of payment appropriations expiring at the end of Financial Year		98%	97%
4. Payment Forecast Implementation	Ensure the cumulative alignment of the payment implementation with the payment forecast in a financial year		89%	98%
5. Global Commitment Absorption ⁽²⁴⁾	Ensure efficient use of already earmarked commitment appropriations (at L1 level)		98%	98%
6. Timely Payments	Ensure efficient processing of payments within the legal deadlines	DGT usually has a higher percentage of payments within the legal deadlines than in 2021. We are slightly lower our average due to a technical issue during the carry-forward in January 2021.	97%	98%

⁽²³⁾ An explanation behind the indicator result can be provided, e.g. the comment about the achievement itself, reference to the whole Commission performance (better or worse), reasons behind this achievement. The comment is mandatory for the 'Timely payments' indicator. For the rest of indicators the comment is mandatory only if the score is equal or below the target of 80%.

⁽²⁴⁾ Due to technical limitation, the indicator does not take into account the Com L1 Consumption between the FDC ILC date and the FA FDI allowed as an exception in the external actions for Com L1 of type GF, i.e. with Financing Agreement, under the FR2018 Article 114.2. As a result, the actual Indicator score may be slightly higher than the one reported for DGs using the GF commitments.

7. Timely Decommittments	Ensure efficient decommitment of outstanding RAL at the end of commitment life cycle		90%	76%
8. Invoice Registration Time	Monitor the accounting risk stemming from late registration of invoices in the central accounting system ABAC		100%	94%
9. Accounting Data Quality	Ensure the good data quality of ABAC transactions with the focus on fields having a primary impact on the accounts		100%	99%
10. Management Data Quality	Ensure the good data quality of ABAC transactions with the focus on fields having a primary impact on the management decisions		99%	96%

ANNEX 5: Materiality criteria

DGT uses the corporate guidelines for setting its materiality criteria as regards legality and regularity, in order to determine which weaknesses should be subject to a formal reservation to the Authorising Officer by Delegation (AOD) declaration. This involves making a judgement in both qualitative and quantitative terms:

In **qualitative terms**, when assessing the significance of any weaknesses, the following factors should be taken into account:

- the nature and scope of the weakness;
- the duration of the weakness;
- the existence of compensatory measures (mitigating controls which reduce the impact of the weakness);
- the existence of effective corrective actions to correct the weaknesses (action plans and financial corrections) which have had a measurable impact.

In **quantitative terms**, in order to make a judgement on the significance of a weakness, it is essential to quantify the potential financial impact ("monetary value of the identified problem"/"amount considered erroneous"/"the amount considered at risk") in monetary terms. As regards legality and regularity, DGT set its quantitative materiality threshold at 2% ⁽²⁵⁾. This is the point where the value of the errors in the transactions affected by the weakness is estimated to represent more than 2% ("at risk"/"exposure") of the authorised payments of the reporting year of the relevant control system concerned.

Since 2019 ⁽²⁶⁾, a '**de minimis**' threshold for financial reservations has been introduced. Quantified AAR reservations related to residual error rates above the 2% materiality threshold, are deemed not substantial for segments representing less than 5% of a DG's total payments and with a financial impact below EUR 5 million. In such cases, quantified reservations are no longer needed.

Of course, this is without prejudice of maintaining a reservation for **reputational reasons** if applicable.

⁽²⁵⁾ The 2% materiality threshold refers to the level of the residual rate of error. The residual error rate represents the rate of error remaining after corrections (recoveries, offsettings) have been made.

⁽²⁶⁾ Agreement of the Corporate Management Board of 30/4/2019.

ANNEX 6: Relevant Control System(s) for budget implementation (RCSs)

I. Management of outsourced translations (Management mode: Direct centralised)

Stage 1: Procurement

Every four years, DGT launches an open call for tender, leading to the signature of framework contracts per selected language combinations. Language combinations not covered by framework contracts are procured through negotiated procedures.

A. Planning

Main control objectives: Effectiveness, efficiency and economy. Compliance (legality and regularity)

Main risks It may happen (again) that...	Mitigating controls	Coverage, frequency and depth of controls	Cost-Effectiveness indicators (three Es)
Risk of discontinued services resulting from delayed procurement procedure (poor planning and poor organisation of the procurement process).	<p>Open call: Outsourcing is part of DGT's core business. It is governed by DGT's Outsourcing Framework. Directorate S verifies timing and planning of this open tender (every 4 years).</p> <p>Direct contracts under negotiated procedures: the external portal is ready for publication and follow-up.</p>	<p>Senior management approves the planning proposed by Directorate S.</p> <p>Senior management regularly checks the status of implementation of the planning until 100% of FWC are signed in due time.</p> <p>Directorate S ensures that all templates are prepared in advance (DGT is demand-driven).</p>	<p>Effectiveness: no gap between framework contracts concluded under the new call and the previous one.</p> <p>Number of contracts discontinued to lack of use.</p> <p>Economy: cost of control of stage 1 over value contracted.</p>

B - Needs assessment & definition of needs

Main control objectives: Effectiveness, efficiency and economy. Compliance (legality and regularity)

Main risks It may happen (again) that...	Mitigating controls	Coverage, frequency and depth of controls	Cost-Effectiveness indicators (three Es)
<p>When drafting FWC specifications, the best offers are not necessarily submitted due to specificities of some language freelance markets.</p>	<p>FWC: Collaboration between the operational, financial and legal units to ensure that (1) the technical specifications are clear and suited to the market; and (2) evaluation and award criteria allow the best possible evaluation.</p> <p>Where the language combination is not covered by a framework contract or where no contractor is available, the negotiated procedure is used (very low value).</p>	<p>For both FWC and NP: 100% of the specifications are scrutinised by the financial unit and by DGT lawyers in Unit 01.</p>	<p>Effectiveness:</p> <ul style="list-style-type: none"> • Number of lots (language combinations) where a sufficient number of offers are received. • Number of requests for clarification regarding the tender. <p>Benefits: limit the risk of litigation, limit the risk of cancellation of a tender. Compliance with the Outsourcing Framework.</p> <p>Efficiency: Estimated average cost of a procurement procedure.</p> <p>Economy (costs): Estimation of cost of staff involved and the related contract values.</p>

C – Selection of the offer & evaluation

Main control objectives: Effectiveness, efficiency and economy. Compliance (legality and regularity). Fraud prevention and detection.

Main risks It may happen (again) that...	Mitigating controls	Coverage, frequency and depth of controls	Cost-Effectiveness indicators (three Es)
<p>The most economically advantageous offer not being selected, due to a biased, inaccurate or 'unfair' evaluation process.</p>	<p><i>Initial framework contract:</i></p> <ul style="list-style-type: none"> • Formal evaluation process: Opening committee and Evaluation committee. • Opening and Evaluation Committees' declaration of absence of conflict of interests. • Exclusion criteria documented. • Standstill period, opportunity for unsuccessful tenderers to put forward their concerns on the decision. 	<ul style="list-style-type: none"> • 100% of the offers analysed. • 100% of the members of the opening committee and the evaluation committee present and involved in the evaluation work. • 100% of members of the opening and evaluation committee have signed the declaration of absence of conflict of interests. • 100% checked. • 100% when conditions are fulfilled. 	<p>Effectiveness: Numbers of valid complaints or litigation cases filed. Amount of procurements successfully challenged during standstill period.</p> <p>Efficiency: Cost of successful tender minus cost of the most onerous one (or average cost). Average cost of a tendering procedure.</p> <p>Economy (costs): Estimation of cost of staff involved.</p>
	<p><i>Negotiated procedure of very low value:</i> Publication of the tender on a specific portal. Before a tenderer submits an offer, he/she must accept the specifications and contract. The best price is retained. No evaluation committee.</p>	<ul style="list-style-type: none"> • 100% checked if not already tenderer in FWC for same language combination. • 100% check of length of publication time to ensure equality of treatment. • 100% of selectors have signed the declaration of absence of conflict of interests. 	

Stage 2: Financial transactions

Main control objectives: Ensuring that the implementation of the contract is in compliance with the signed contract

Main risks It may happen (again) that...	Mitigating controls	Coverage, frequency and depth of controls	Cost-Effectiveness indicators (three Es)
<p>Legal and regulatory requirements and requirements for sound financial management are not met from the ordering to the payment of a specific request for outsourcing (the 'financial processing control').</p>	<ul style="list-style-type: none"> • Monitoring of the type of negotiated procedure chosen compared to the size of the market. • Certified correct by a formally endorsed official trained, technically competent and informed of the details of the contract and subsequent invoice. • Operational and financial checks in accordance with the financial circuits and checklists, encompassing the comparison between the certified correct endorsement and the contract provisions. • ABAC and TrèFle security prevents from paying more than the corresponding 	<p>Monthly monitoring of usage of negotiated procedures and quarterly communication to senior management for appropriate follow-up.</p> <p>DGT has automated the financial processing of outsourcing transactions (TrèFle).</p> <ul style="list-style-type: none"> • All external translation requests are checked in unit S.2 before publication. • When tender is accepted, the specific contract or direct contract is prepared by the system. 100% of contracts are checked and validated by an AOSD. • Following a risk analysis a sample of most "risky" invoices received via the system are checked by the financial unit before 	<p>Effectiveness: % error rate prevented (amount of errors/irregularities averted over total payments) Number/amount of liquidated damages. Benefits: Amount of irregularities, errors and overpayments prevented by the controls.</p> <p>Efficiency: % cost over annual amount disbursed. Time-to-pay. Late interest payment and damages paid (by the Commission).</p> <p>Economy (costs): Estimation of cost of staff involved.</p>

Main risks It may happen (again) that...	Mitigating controls	Coverage, frequency and depth of controls	Cost-Effectiveness indicators (three Es)
	budgetary commitment.	<p>payment is authorised.</p> <p>100% of outsourced translations are evaluated by a qualified translator before the payment is processed.</p>	<p>Effectiveness: Percentage of translations rated good or very good by the evaluators. Penalties collected for translations of insufficient quality. Benefits: Good quality of the outsourced translations.</p> <p>Efficiency: Costs of the evaluations.</p> <p>Economy (costs): Estimation of cost of staff involved.</p>

II. Management of IT development (Management mode: Direct centralised)

Stage 1: Procurement

DGT mainly uses framework contracts available by DIGIT and other DGs. DGT rarely launches its own procurement procedures. When this is the case, it duly follows DG BUDG's guidance. The RCS below therefore concerns the use of framework contracts.

Every 4 years however, DGT launches an open call for tender for the CAT tool (computer-aided translation)

A. Planning (framework contracts)

Main control objectives: Effectiveness, efficiency and economy. Compliance (legality and regularity)

Main risks It may happen (again) that...	Mitigating controls	Coverage, frequency and depth of controls	Cost-Effectiveness indicators (three Es)
<p>The decision to procure was inappropriate to meet the operational objectives.</p> <p>Discontinuation of the</p>	<p>This is addressed by using the various framework contracts made available by DIGIT and other DGs. Since the tender procedures are</p>	<p>N/A for DGT</p>	<p>N/A for DGT</p>

Main risks It may happen (again) that...	Mitigating controls	Coverage, frequency and depth of controls	Cost-Effectiveness indicators (three Es)
services provided due to late contracting.	launched by DIGIT, the cost of this control is with DIGIT.		

B - Needs assessment & definition of needs (framework contracts)

Main control objectives: Effectiveness, efficiency and economy. Compliance (legality and regularity)

Main risks It may happen (again) that...	Mitigating controls	Coverage, frequency and depth of controls	Cost-Effectiveness indicators (three Es)
The best offers are not submitted due to the poor definition of tender specifications.	This is addressed by using the various framework contracts made available by DIGIT and other DGs. Since the tender procedures are launched by DIGIT, the cost of this control is with DIGIT.	N/A for DGT	N/A for DGT

C – Selection of the offer & evaluation (framework contracts)

Main control objectives: Effectiveness, efficiency and economy. Compliance (legality and regularity). Fraud prevention and detection.

Main risks It may happen (again) that...	Mitigating controls	Coverage, frequency and depth of controls	Cost-Effectiveness indicators (three Es)
The most economically advantageous offer not being selected, due to a biased, inaccurate or 'unfair' evaluation process.	This is addressed by using the various framework contracts made available by DIGIT and other DGs. Since the tender procedures are	N/A	N/A

Main risks It may happen (again) that...	Mitigating controls	Coverage, frequency and depth of controls	Cost-Effectiveness indicators (three Es)
	launched by DIGIT, the cost of this control is with DIGIT.		

Stage 2: Financial transactions

Main control objectives: Ensuring that the implementation of the contract is in compliance with the signed contract

Main risks It may happen (again) that...	Mitigating controls	Coverage, frequency and depth of controls	Cost-Effectiveness indicators (three Es)
Legal and regulatory requirements and requirements for sound financial management are not met from ordering to the payment of a specific request.	<i>Ex ante</i> controls and the ' <i>paraphe</i> ' procedure communicated by DIGIT.	100% of the (specific) contracts are controlled 100% of the invoices are controlled	Effectiveness: % error rate prevented (amount of errors/irregularities averted over total payments); number of control failures; number/amount of liquidated damages. Benefits: Amount of irregularities, errors and overpayments prevented by the controls. Efficiency: Average cost per open project. % cost over annual amount disbursed. Time-to-pay. Late interest payment and damages paid (by the Commission). Economy (costs): Estimation of cost of staff involved.

Stage 3: Supervisory measures

Main control objectives: Ensuring that the *intra-muros* services are of good quality (weaknesses in the procedure are detected and corrected)

Main risks It may happen (again) that...	Mitigating controls	Coverage, frequency and depth of controls	Cost-Effectiveness indicators (three Es)

Main risks It may happen (again) that...	Mitigating controls	Coverage, frequency and depth of controls	Cost-Effectiveness indicators (three Es)
The quality of the service provided by the supplier (<i>intra-muros</i> providers) does not meet our quality criteria.	The quality of the service is addressed by supervisory and quality control measures in every IT project management.	Every 3 months a report is made by the <i>intra-muros</i> provider, which must be approved and signed by the project leader.	<p>Effectiveness: The performance of the selected person corresponds to the needs defined by DGT. Benefits: Good quality of the IT service provided to our staff.</p> <p>Efficiency: Cost of evaluation.</p> <p>Economy (costs): Estimation of cost of staff involved.</p>

ANNEX 7: Specific annexes related to "Financial Management"

1) Financial performance tables:

Objective: The authorising officer by delegation has reasonable assurance that resources have been used in accordance with the principles of sound financial management, and that cost-effective controls are in place which give the necessary guarantees concerning the legality and regularity of underlying transactions		
Indicator: Estimated risk at closure		
Source of data: DGT annual activity report		
Baseline (2018)	Target (2024)	Situation on 31 December 2021
0.5%	<2% of relevant expenditure	2.80% ^(a)

Main outputs in 2021:			
Output	Indicator	Target	Situation on 31 December 2021
Effective controls: Legal and regular transactions	Risk at payment	remains <2% of relevant expenditure	2.91% ^(a)
	Estimated risk at closure	remains <2% of relevant expenditure	2.80% ^(a)
Efficient controls	Budget execution	remains >98%	99.42%
	Payments within time limit	remains >96%	95.55% ^(b)
	Average net payment time	remains <10 days	8.85 days
Economical controls	Overall estimated cost of controls	remains ≤25% of funds managed	5.5%

(a) Risk at payment / Estimated risk at closure: In one segment procurement procedural errors were detected. Although there are no payment errors and the Commission does not consider that the full amount is at risk, in order to be transparent and allow stakeholders to compare the Commission's error rate with the one published by the European Court of Auditors, the full amount at risk is reported in table X and reported in the performance tables. It is however not included in the calculation of the actual financial exposure (amount at risk) NOR considered in terms of quantified materiality for a potential reservation (see point 'effectiveness of controls' / 'legality and regularity of the transactions' in the body of the AAR).

(b) Payments within time limit: due to a central technical issue at the beginning of 2021 our performance is slightly lower than usual with 276 late payments (4.5% of 6 207 payments made in 2021). Due to the change of budgetary nomenclature, the “policy areas” for the external translation budget line in the accounting system were incorrect, therefore all invoices remained blocked for three weeks. The problem was later solved with a joint corporate and local effort enabling DGT to quickly absorb the backlog.

Objective: The risk of fraud is minimised through the application of effective anti-fraud measures and the implementation of the Commission Anti-Fraud Strategy ⁽²⁷⁾ aimed at the prevention, detection and correction ⁽²⁸⁾ of fraud

Indicator: Implementation of the actions included in DGT’s anti-fraud strategy over the whole strategic plan lifecycle (2020-2024)

Source of data: DGT annual activity report, DGT’s anti-fraud strategy, OLAF reporting

Baseline (2018)	Target (2024)	Situation on 31 December 2021
100% implementation of actions under the 2016 DGT Anti-Fraud Strategy	100% implementation of actions under the 2020 DGT Anti-Fraud Strategy	100%

Main outputs in 2021:

Output	Indicator	Target	Situation on 31 December 2021
Implement DGT’s anti-fraud strategy action plan: - verify the secure handling of sensitive, marked or classified information - verify compliance with the financial and	DGT’s anti-fraud strategy actions implemented: - Update of BiAR ⁽²⁹⁾ with possible incident reporting or change of procedures and follow-up given	2 per year (January and June 2021)	Done
	- Verification of updates of procedures and templates	2 per year (January and June 2021)	Done

⁽²⁷⁾ Communication from the Commission ‘Commission Anti-Fraud Strategy: enhanced action to protect the EU budget’, COM(2019) 176 of 29 April 2019 — ‘the CAFS Communication’ — and the accompanying action plan, SWD(2019) 170 — ‘the CAFS Action Plan’.

⁽²⁸⁾ Correction of fraud is an umbrella term, which notably refers to the recovery of amounts unduly spent and to administrative sanctions.

⁽²⁹⁾ BiAnnual Report: report of the authorising officers by sub-delegation to the Director-General.

Output	Indicator	Target	Situation on 31 December 2021
procurement rules	- Verification of trainings to newly appointed financial officers	1 for OIA, 2 for agents in the Finance unit (depending on prior knowledge)	Done
	- Analysis of non-compliance and exception register	2 per year (January and June 2021)	Done for 2020 – ongoing for 2021
	- Verification that the conflict of interest policy is implemented	2 per year (January and June 2021)	Done
	- Verification of ABAC access rights	1 by 31 December 2021	Done
	- Update of sensitive functions list	1 by 31 December 2021	Done

2) Table Y on the estimated “cost of controls” at Commission level

Table Y - Overview of DGT's estimated cost of controls at Commission (EC) level

The absolute values are presented in EUR

EXPENDITURE

DGT	Ex ante controls***			Ex post controls			Total	
	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)
Relevant Control System (RCS) / Other as defined in Annex 6 of the AAR*	EC total costs	related payments Made	Ratio (%)** (a)/(b)	EC total costs	total value verified and/or audited	Ratio (%) (d)/(e)	EC total estimated cost of controls (a)+(d)	Ratio (%)** (g)/(b)
RCS 1: External translation	1,401,815.00 €	21,745,905.55 €	6.45%	- €	- €	0.00%	1,401,815.00 €	6.45%
RCS 2: IT	79,800.00 €	4,950,996.61 €	1.61%	- €	- €	0.00%	79,800.00 €	1.61%
	- €	- €	0.00%	- €	- €	0.00%	- €	0.00%
	- €	- €	0.00%	- €	- €	0.00%	- €	0.00%
	- €	- €	0.00%	- €	- €	0.00%	- €	0.00%
	- €	- €	0.00%	- €	- €	0.00%	- €	0.00%
	- €	- €	0.00%	- €	- €	0.00%	- €	0.00%
	- €	- €	0.00%	- €	- €	0.00%	- €	0.00%
	- €	- €	0.00%	- €	- €	0.00%	- €	0.00%
	- €	- €	0.00%	- €	- €	0.00%	- €	0.00%
	- €	- €	0.00%	- €	- €	0.00%	- €	0.00%
	- €	- €	0.00%	- €	- €	0.00%	- €	0.00%
	- €	- €	0.00%	- €	- €	0.00%	- €	0.00%
	- €	- €	0.00%	- €	- €	0.00%	- €	0.00%
OVERALL total estimated cost of control at EC level for expenditure	1,481,615.00 €	26,696,902.16 €	5.55%	- €	- €	0.00%	1,481,615.00 €	5.55%

ANNEX 8: Specific annex related to "Assessment of the effectiveness of the internal control systems"

In 2021 DGT assessed its internal control system during the reporting year and concluded that it is effective and the components and principles are present and functioning as intended (see point 2.1.3 of the AAR).

In 2020, DGT concluded that although the internal control system was effective and the components and principles were present and functioning well overall, some improvements needed to address minor deficiencies. Here is the **follow-up to the actions** identified to address those deficiencies:

- Best practices recommended by DG BUDG regarding the Accounting Quality Programme (AQP) to be implemented in AQP 2020 to ensure completeness of risk assessment: implemented.
As a result the accounting risk for 2020 was assessed low by DG BUDG vs medium the previous year.
- Finalise the Control Strategy document encompassing all control strategies already in place in DGT: implemented.
The Control Strategy was adopted in December 2021 by DGT senior management.

ANNEX 9: Specific annexes related to "Control results" and "Assurance: Reservations"

1) Annex related to "Control results" - Table X: Estimated risk at payment and at closure

Table X : Estimated risk at payment and at closure

DG DGT	'payments made' (2021;MEUR)	minus new prefinancing [plus retentions made] (in 2021;MEUR)	plus cleared prefinancing [minus retentions released and deductions of expenditure made by MS] (in 2021;MEUR)	'relevant expenditure' (for 2021;MEUR)	Detected error rate or equivalent estimates	estimated risk at payment (2021;MEUR)	Adjusted Average Recoveries and Corrections (<i>adjusted</i> ARC; %)	estimated future corrections [and deductions] (for 2021;MEUR)	estimated risk at Closure (2021;MEUR)
-1	-2	-3	-4	-5	-6	-7	-8	-9	-10
RCS 1: External translation	21.75	0.00	0.00	21.75	3.60%	0.78	0.00%	0.00	0.78
RCS 2: IT	4.95	0.00	0.00	4.95	0.50%	0.02	0.50%	0.02	0.00
Remaining budget	1.30	0.00	0.00	1.30	0.50%	0.01	0.50%	0.01	0.00
DG total	27.99	0.00	0.00	27.99		0.81	0.11%	0.03	0.78
					Overall risk at payment in %	2.91%		Overall risk at closure in %	2.80%
						(7) / (5)			(10) / (5)

Notes to the table X

(1) Relevant Control Systems [see Annex 6] differentiated per relevant portfolio segments and at a level which is lower than the DG total

(2) Payments made or equivalent, e.g. expenditure registered in the Commission's accounting system, accepted expenditure or cleared pre-financing. In any case, this means after the preventive (*ex ante*) control measures have already been implemented earlier in the cycle.

In all cases of Co-Delegations (Internal Rules Article 3), "payments made" are reported by the Delegated DGs. For Cross-Subdelegations (Internal Rules Article 12), the reporting remains with the Delegating DGs.

(3) N/A for DGT.

(4) N/A for DGT.

(5) The amount is the same as under (2) as DGT does not issue pre-financing.

(6) For low-risk types of expenditure, where there are indications that the equivalent error rate might be close to 'zero' (*e.g. administrative expenditure, operating contributions to agencies*), DGT uses the rate of 0.5% as a conservative estimate. For the first segment procedural errors were detected in 2021, therefore we use a more precise estimate based on evidence.

(8) The AOD has replaced the historic average rate from 0 to 0.5% for the same reasons as (6) above, except for the first segment, where as per the instruction the whole amount is quantified at 100% as per the European Court of Auditors instructions.

2) Reservations

Not applicable

3) Key control indicators

Indicator	2019	2020	2021
Budget execution rate (after mid-term adjustments)	98.8%	99.8%	99.5% ^(a)
Number of payments made within the contractual period (%)	97.5%	98.6%	95.5% ^(b)
Average net payment time	8.9 days	8.4 days	8.8 days
Absorption of budgetary backlog (RAL) (%)			
Payments only	97%	91%	88%
Including decommitments	100%	100%	88% ^(c)
Audit recommendations implemented within deadlines	100%	100%	n/a ^(d)
Audit observations that might give rise to reservations	0	0	0
Cases referred to OLAF over the past three years	0	0	0

^(a) Slightly lower than 2020 due to underspending of the budget for missions (79.3%) and learning and development (78.4%)

^(b) Slightly lower than in 2020 due to the technical issue during the carry forward 2020-2021 (see Annex 7)

^(c) Around EUR 1 million was not decommitted (IT contract > 1 year)

^(d) No audit recommendations in 2021, no pending recommendations from previous years

ANNEX 10: Reporting – Human resources, digital transformation and information management and sound environmental management

Human resources management

Objective: DGT employs a competent and engaged workforce and contributes to gender equality at all levels of management to effectively deliver on the Commission's priorities and core business		
Indicator 1: Number and percentage of first female appointments to middle management positions Source of data: DGT statistics		
Baseline (female representation in management) (2019)	Target ⁽³⁰⁾ (2022) + (2024)	Latest known results (31/12/2021)
44 out of 81 (54%)	2022: 16 first-time appointments of women 2024: to be determined	48 out of 74 (65%) 10 first-time appointments of women since the target was set
Indicator 2: DGT's staff engagement index Source of data: Commission staff survey		
Baseline (2018)	Target (2024)	Latest known results (2021)
74%	Increase	76% (compared to Commission average of 72%)

Main outputs in 2021:

Description	Indicator	Target	Latest known results
Female representation in middle management	Number of first-time appointments of women to a middle management position	5 by 31 December 2021	5 in 2021 (10 since 1.2.2020)
Higher involvement of staff in decision-making processes that have a direct impact on them	Number of staff forums and similar events organised	3 by 31 December 2021	3

⁽³⁰⁾ The target will be revised and extended for the period 2023-2024 by January 2023.

Description	Indicator	Target	Latest known results
Pilot project on upskilling in computational linguistics	Pilot project on upskilling in computational linguistics completed	31 December 2021	Path I concluded; path II ongoing ⁽³¹⁾

Information complementing Section 2.2.1

Staffing, post allocation and recruitment

In 2021, DGT continued on its path towards a more flexible resource structure combining permanent and temporary staff, outsourcing and language technology. This is reflected in the resource allocation of posts and contract agents in March 2021 and in the supplementary allocation of contract agents in July 2021. For the whole year, there were:

- 91 recruitments (mobility/transfer IN included);
- 145 staff leaving (for retirement, invalidity, mobility/transfer OUT, end of contract).

During the reference period, the reserve list was published following the temporary agent selection for Irish translators. DGT launched further temporary agent selection procedures for Danish, German, Finnish and Swedish translators. Due to the COVID-19 pandemic, which had an impact on the functioning of EPSO test centres, these reserve lists will only be available as of mid-2022.

Recruitment to management positions continued in line with the Commission instructions on gender parity in management, with a mid-term target of 16 first-time appointments of women in management by 2022.

Working conditions and well-being

DGT cares about the well-being of its staff and promotes a healthy work environment, a health-promoting managerial style and good working conditions that enable staff to achieve a good work-life balance. It supports managers by means of guidelines and training on how to deal positively with challenging people management situations.

In 2021, it maintained its efforts in providing a safe and attractive working environment (e.g. with office ergonomics training and guidance), as well as supportive working conditions and virtual meetings between senior management, staff and trainees. DGT also set up a working group on buildings to prepare the move out of rue de Genève in 2023. The group provided a report with an analysis of DGT staff's workplace needs and recommendations on the design of the future office environment.

⁽³¹⁾ Training path I is a specialised path that requires participants to have a high level of understanding of the field of computation linguistics. Training path II is a more general path open to the community of DGT's language technology coordinators. Delays were due to universities' decision to postpone their summer school courses due to the COVID-19 pandemic.

Learning and development

DGT made available a wide learning and development offer to its staff to meet the Commission's demand for translation. Priority areas were language-specific thematic training and the continued development of the digital proficiency of managers, translators and translation assistants and staff working in horizontal and support functions, with due attention for language learning in the interest of the service, management training and organisational development. DGT gave specific attention to the role of learning and development in its workforce and succession planning; the quick adaptation of learning and development courses to shift from in-person to online formats to protect staff during the COVID-19 pandemic, upskilling colleagues in the domains of computational linguistics, quality management and terminology; and providing guidance to current and new DGT managers, especially on the changes in working conditions and management style that arose due to the COVID-19 pandemic.

DGT continued to actively contribute to the development of the profession by giving trainees a first-hand (remote) work experience, including in-house specific training during their internships in the language departments, horizontal units and field offices. In 2021, DGT welcomed 87 Blue Book trainees and offered 43 training placements. Based on the positive experience and new approaches to sharing knowledge during the pandemic, DGT set up a scheme for remote cooperation with universities.

Internal communication

In line with and complementary to the action taken by the Commission at central level, DGT gave priority to **communication related to the COVID-19 pandemic** to keep staff informed and involved. With the workload increasing and the human resources diminishing, it maintained its focus on staff engagement and well-being.

DGT's internal communication on COVID-19 included setting up a dedicated section on the intranet to provide both Commission-level information and specific DGT decisions.

DGT's online **staff meeting** on 'DGT's recipe for the future' took place in March. It brought together over 1 000 participants from Luxembourg, Brussels and the field offices and featured three high-level guests: Commissioner Hahn, Mr Barnier (UK Task Force) and Mr Leardini (Deputy Secretary-General and Chief Operating Officer). An important part of the meeting was the Q&A session with staff, focusing on staff cuts and high workload, human translation and machine translation, future office space and COVID-19 vaccination.

To support **trainees** during confinement, DGT organised informal meetups, which were highly appreciated. For **AST staff**, a staff forum was held online in October and the previously dormant DGT AST Network was revived.

Other internal communication activities included an online meet-up with the Director-General in the summer on returning to the office, DGT's first **diversity and inclusion** event with the participation of DG HR and a series of articles about how DGT staff worked in the crisis.

Digital transformation and information management

Objective: DGT is using innovative, trusted digital solutions for better policy-shaping, information management and administrative processes to forge a truly digitally transformed, user-focused and data-driven Commission

Indicator 1: Degree of implementation of the digital strategy principles by the most important IT solutions ⁽³²⁾

Source of data: DGT statistics

Baseline ⁽³³⁾ (2020)	Interim milestone (2022)	Target (2024)	Latest known results (31/12/2021)
eTranslation 91%	95%	100%	95%
Euramis NG 89%	95%	100%	94%
CATE NG ⁽³⁴⁾ 56%	94%	100%	71%

Indicator 2: Percentage of DGT's key data assets for which corporate principles for data governance have been implemented

Source of data: DGT statistics

Baseline ⁽³⁵⁾ (2020)	Interim milestone (2022)	Target (2024)	Latest known results (31/12/2021)
91%	95%	100%	93%

Indicator 3: Percentage of staff attending awareness raising activities on data protection compliance

Source of data: DGT statistics

Baseline (2018)	Interim milestone (2021)	Target (2024)	Latest known results (31/12/2021)
30%	80%	100%	60% ⁽³⁶⁾

⁽³²⁾ The European Commission Digital Strategy (C(2018)7118) calls on Commission services to digitally transform their business processes by developing new innovative digital solutions or make evolve the existing ones in line with the principles of the strategy. At the beginning of the year N+1, the Solution Owner and IT Investments Team will assess the progress made on the basis of the proposed modernisation plan. For each of the 3 solutions, a table will reflect – per principle – the progress achieved during the last year.

⁽³³⁾ Instead of the recommended 2018 baseline, values from 2020 have been used because the implementation of both Euramis NG and CATE 2020 had not yet started in 2018.

⁽³⁴⁾ The project was initially called CATE 2020.

⁽³⁵⁾ Instead of the recommended 2018 baseline, values from 2020 have been used because the implementation of both Euramis NG and CATE 2020 had not yet started in 2018.

Main outputs in 2021:

Description	Indicator	Target	Latest known results
DGT staff trained in core digital skills	DGT training modules on core digital skills designed and followed* (Y/N)	By 31 December 2021	Yes
E-learning modules developed	Number of courses developed	8 by 31 December 2021	15
Knowledge sharing abstracts published	Number of abstracts published	10 by 31 December 2021	13
Data Strategy@DGT	Data Strategy@DGT adopted	By 31 December 2021	Done
DGT data protection management system (DPMS) records reviewed	DGT DPMS records updated	By 31 December 2021	15
Participation of Data Protection Coordinator in unit/department/ field officers meetings	Number of meetings attended	5 by 31 December 2021	6

* No quantitative target could be set as the indicator is dependent on needs expressed throughout the year.

Sound environmental management

Objective: DGT takes full account of its environmental impact in all its actions and actively promotes measures to reduce the related day-to-day impact of the administration and its work

Main outputs in 2021:

Description	Indicator	Target	Latest known results
Lower energy consumption as a result of closing down buildings during the Christmas and New Year's holiday period	Total energy consumption (%)	-1% in total energy consumption compared with 2020	Achieved
Improved awareness of environmental actions in DGT	Number of ECO tips published	12 by 31 December 2021	12 Green DGTips newsletters published

⁽³⁶⁾ Big progress was made in 2021, with the figures having increased by 30 percentage points. The previous slower progress was to a large extent due to difficulties with moving these activities online during the first stages of the COVID-19 pandemic. However, the intensified activities, the ability to record and make training and awareness-raising sessions available online, and increased promotion efforts among the staff put DGT well on track to achieving the final target.

Description	Indicator	Target	Latest known results
Increased communication and knowledge sharing on EMAS matters with DGT staff	Number of EMAS trainings and workshops organised	5 by 31 December 2021	8
Paperless working methods brought in, e.g. e-signatories, financial circuits and collaborative working tools	Number of new initiatives brought in	1 by 31 December 2021	2
EMAS plan reviewed and assessed against Commission-wide priorities	Plan revised and updated	By 31 December 2021	Ongoing ⁽³⁷⁾

⁽³⁷⁾ DGT EMAS plan revision and update is in preparation, and will be finalized as soon as the corporate EMAS priorities and targets are adopted in the framework of the Greening of the Commission Communication.

ANNEX 11: Implementation through national or international public-sector bodies and bodies governed by private law with a public-sector mission (if applicable)

Not applicable.

ANNEX 12: EAMR of the Union Delegations (if applicable)

Not applicable.

ANNEX 13: Decentralised agencies and/or EU Trust Funds (if applicable)

DGT does not entrust funds nor budget implementation tasks to the Translation Centre for the Bodies of the European Union. The Centre's management board, chaired by the Director-General of DGT, will assess the Centre's 2021 annual consolidated activity report by mid-June 2022.