

Form No 2 approved by
Order No V-133
of the Director of the State Board of Tourism
under the Ministry of the Economy
of 7 August 2018

**STANDARD INFORMATION FORM WHEN, DURING THE SAME VISIT, A VENDOR
OF LINKED TOURIST SERVICE ARRANGEMENTS FACILITATES SEPARATE
SELECTION OF AND SEPARATE PAYMENT FOR EACH TOURIST SERVICE BY A
TOURIST**

1. It is mandatory for a vendor of linked tourist service arrangements to use this form when a tourist has selected and paid for a tourist service and when the vendor facilitates, during the same visit, selection of and separate payment for additional tourist services by the tourist for the purposes of the same trip or holiday.

2. The fields in the form shall be completed with relevant specific information.

3. The information referred to in the sections of the form shall be provided in a single place.

4. The font used in the form shall be clearly legible. Bold font, shading or larger font sizes shall be used for the information elements to be highlighted.

5. The information to be provided in the form corresponds to the content of the forms as referred to in Parts A, B and C of Annex II to Directive (EU) 2015/2302 of the European Parliament and of the Council of 25 November 2015 on package travel and linked travel arrangements, amending Regulation (EC) No 2006/2004 and Directive 2011/83/EU of the European Parliament and of the Council and repealing Council Directive 90/314/EEC.

STANDARD INFORMATION FORM

I. (Information to be provided on the website of the vendor of linked tourist service arrangements or directly to the tourist)

If, after selecting and paying for one tourist service, you book an additional service or additional services for your trip or holiday via [Name of vendor of linked tourist arrangements], you will **NOT** benefit from rights applying to package travel under Directive (EU) 2015/2302 of the European Parliament and of the Council of 25 November 2015 on package travel and linked travel arrangements, amending Regulation (EC) No 2006/2004 and Directive 2011/82/EU of the European Parliament and of the Council and repealing Council Directive 90/314/EEC (hereinafter 'Directive (EU) 2015/2302').

Therefore, [Name of vendor of linked tourist arrangements] **will not be responsible for the adequate performance of the individual additional tourist service(s) selected.** In case of problems, please contact the relevant service provider(s).

(These provisions apply if the tourist services are purchased online)

However, if you book any additional tourist service(s) **during the same visit to the booking website of** [Name of vendor of linked tourist arrangements], the tourist service(s) will become a part of the linked tourist service arrangements.

In that case [Name of vendor of linked tourist arrangements] has, as required by EU law, protection in place to refund:

- your payments to [Name of vendor of linked tourist arrangements] for services not performed because of the insolvency of [Name of vendor of linked tourist arrangements];
- or, where necessary, the amount paid for your repatriation (return to the original point of departure).

(The previous sentence applies only if the vendor of linked tourist service arrangements is a carrier selling a return ticket)

(These provisions apply if the tourist services are purchased during the same visit in the physical presence of the vendor of linked tourist service arrangements)

However, if you book any additional tourist service(s) **during the same visit to** [Name of vendor of linked tourist arrangements], the tourist service(s) will become a part of the linked tourist service arrangements.

In that case [Name of vendor of linked tourist arrangements] has, as required by EU law, protection in place to refund your payments to [Name of vendor of linked tourist arrangements] for services not performed because of the insolvency of [Name of vendor of linked tourist arrangements].

Please note that this does not provide a refund in the event of the insolvency of the provider of the relevant separate tourist service.

More information on insolvency protection

(To be provided in the form of a hyperlink or directly to the tourist in the form of the information referred to in Part II)

(To be provided in the form of a hyperlink if the information referred to in Part II is not provided directly to the tourist)

II. (Information to be provided to the tourist in the form of a hyperlink or directly)

[Name of vendor of linked tourist service arrangements] has taken out insolvency protection with [Name of insurance company or financial institution].

The tourist may contact the competent authority — the State Board of Tourism under the Ministry of the Economy, Gedimino pr. 38, LT-01104 Vilnius, email vtd@tourism.lt, tel. 8 706 64976 — if the services are denied because of the insolvency of [Name of vendor of linked tourist service arrangements].

This insolvency protection for [Name of vendor of linked tourist service arrangements] **does not cover** contracts with other tourist service providers; these contracts can be performed despite the insolvency of [Name of vendor of linked tourist service arrangements].

Directive (EU) 2015/2302 can be found at <https://e-seimas.lrs.lt>
(To be provided in the form of a hyperlink or to be provided if the information referred to in Part II is provided directly to the tourist)
