

Sustainable Consumption Pledge annual report

August 2025

Introduction

In 2024, Recommerce joined the European Commission initiative for companies willing to support sustainable consumption, beyond regulatory requirements through its Sustainable Consumption Pledge “Towards a responsible refurbishment industry”.

As part of its obligations as a pledging company, Recommerce hereby publishes its annual report, reflecting on the evolution of its commitments.

Summary

I. Low Carbon Strategy

II. Increase Circularity

III. Improve Social sustainability

I. Low Carbon Strategy

1. Calculation of GHG emissions

In line with its initial Pledge, Recommerce has assessed, in its 2024 Annual Carbon Footprint Report, GHG emissions across scopes 1, 2 and 3 of its activities using the GHG Protocol.

Essentially, Recommerce's footprint of its 2024 activities amounted to 4,567 tCO₂e, reflecting a slight increase compared to 2023 due mainly to the growth in sales volume of refurbished products.

2. Reduction of GHG emissions

Since refurbishment is sustainable by design, Recommerce has been focusing on reducing the carbon intensity of each refurbished product. In 2024, the company successfully met this objective: each refurbished smartphone emitted only 5.28 kg CO₂, representing an 8.97% reduction compared to 2023, thereby fulfilling our commitment to reduce GHG emissions.

3. Reduction targets for 2030 and 2050

The formulation of the 2030/ 2050 roadmap and of intermediate reduction targets using SBTi standards are currently underway and the roadmap will be finalized by the end of 2025.

4. Avoiding emissions

As announced in its initial Pledge, Recommerce is on track to surpass its target of a 70% increase in GHG emissions avoidance by the end of 2025 (using 2021 as a year of reference). By 2024, our activities have already resulted in an increase of 66% GHG emissions avoidance.

5. Other measures

In addition to existing internal and external policies and processes supporting our low carbon strategy, Recommerce has incorporated the evolution of GHG emission avoidance into its 2024 profit-sharing plan, fostering employees' commitment. The defined objectives have been successfully reached in 2025.

II. Increase Circularity

1. Refurbishment

Recommerce increased the sales volume of refurbished devices in accordance with the set objectives. Using 2021 as the year of reference, the sale of refurbished products increased by 36% in 2023 and will potentially reach the 70% target by the end of 2025.

In 2024, Recommerce sales of refurbished devices have already surged by 66%.

In order to support the 2030 defined objectives of multi-product sales beyond smartphones, Recommerce has launched various new trade-in and resale programs of tablets, laptops and gaming consoles.

2. Recycling

Recommerce has maintained its 3% objective of recycled products (compared to refurbished devices) while increasing the volumes of collected used devices.

III. Improve social sustainability

1. With our partners

As Recommerce's initial pledge seeks to strengthen the company's social sustainability throughout the entirety of its value chain, we have incorporated the following policies within all of our contractual agreements: Responsible Purchasing Policy, Ethics charter, Code of conduct, CSR & IMS Policy.

Recommerce also implemented on-site audits with our main partners. This procedure has been validated by an external certification body as part of the company's ISO 9001 (Quality) certification renewal.

In addition, the company has developed a monitoring process for our service providers and suppliers through an annual CSR Assessment.

2. Donations

In 2024, Recommerce increased its donations coming from sales via recommerce.com to associations by 19%, exceeding the 15% objective per year as set out in the initial Pledge.

COMMITMENT TO PUBLISH PROGRESS

Recommerce® pledges that all information related to the commitments below will be available on its webpages and on its annual CSR Report and will be updated as often as it requires in a clear and precise manner. Recommerce® pledges to submit yearly reports and updates on this information to the European Commission.

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