

Welcome Mrs. Smith

My Contract
Day & Night Fix
2 year contract

Expiry Date
15 September 2014

Online Tutorial

Contact Us

My Information | My Consumption | Working Together | Info & Links

ELECTRICITY

Amount to pay
110,21€
Period: 1st September 2013 - 1st October 2013

Cost breakdown

Due by
30th October 2013

Energy Consumed
850 kWh

Contract Info

CONTRACT PERIOD 2 YEARS expires on 15 September 2014

YOUR SWITCHING CODE (EAN) 54144489207080649100

CONTRACT NAME Day & Night Fix

YOUR TARIFF
Normal rate 6.26 €cent / kWh plus taxes and charges
applies Monday to Fri from 6 am to 10 pm
Reduced rate 3.13 €cent / kWh plus taxes and charges
applies Monday to Fri from 10 pm to 6 am and on weekends

Payment Problems

Rights

My rights as a consumer are...

Our obligations as your energy company are...

What to do to launch a complaint

Efficiency Tips

Tip #1

By reducing by X Celsius degrees the heating temperature, you can save Y percentage of energy on average.

Tip #2

By selecting Energy label A or higher appliances, you can save X % of energy on average.

Compare with friends

You Need Help? Contact us!

Customer service: **00 800 22 40 40**
Lines are open Mon-Fri 8am-9pm, Sat 9am-7pm

Emergencies: **0 800 22 45 45**
Lines are open 24 hours a day, 7 days a week

Website: www.anycompany.eu/billing
E-mail: anycompany@service.eu
Postal address: AnyCompany Ltd, 17 Any Avenue, 1350 Anytown

Historical data and other consumer data are exported to a file. Important for consumption data portability.

Green Button

FAQs



Web Content Accessibility - Level AA Conformance logo

Welcome Mrs. Smith

My Contract
Day & Night Fix
2 year contract

Expiry Date
15 September 2014

Online Tutorial

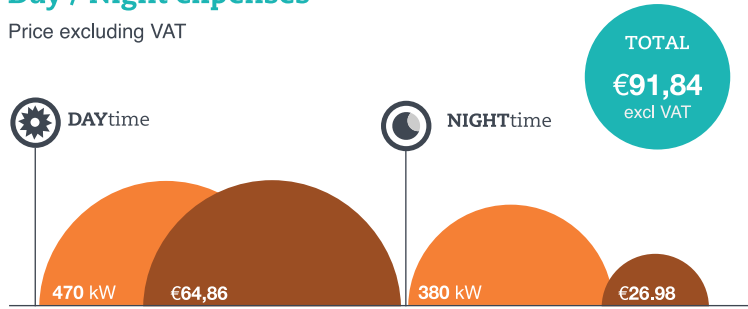
Contact Us

My Information My Consumption Working Together Info & Links

ELECTRICITY

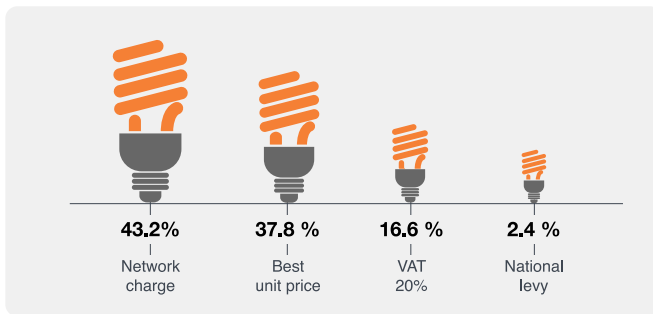
Day / Night expenses

Price excluding VAT



Cost breakdown

Day & Night Fix	Week Days (Mon-Fri 6am-10pm)	Nights&Weekends (Mon-Fri 10pm-6am, Sat&Sun)	Average as % of Total Unit Cost
Best unit price	6.26 €cent / kWh	3.13 €cent / kWh	37,8 %
Network charge	7.14 €cent / kWh	3.57 €cent / kWh	43,2 %
National levy	0.40 €cent / kWh	0.40 €cent / kWh	2,4 %
Total Unit Cost without VAT	13.80 €cent / kWh	7.10 €cent / kWh	-
=VAT 20%	2.76 €cent / kWh	1.42 €cent / kWh	16,6 %
TOTAL UNIT COST INCL. VAT	16.56 €cent / kWh	8.52 €cent / kWh	-



Energy Sources

Rights

My rights as a consumer are...
Our obligations as your energy company are...
What to do to launch a complaint

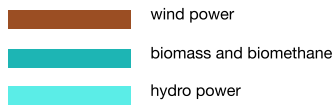
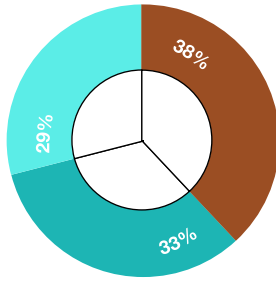
Efficiency Tips

Tip #1
By reducing by X Celsius degrees the heating temperature, you can save Y percentage of energy on average.

Tip #2
By selecting Energy label A or higher appliances, you can save X % of energy on average.

Compare with friends

Energy Sources

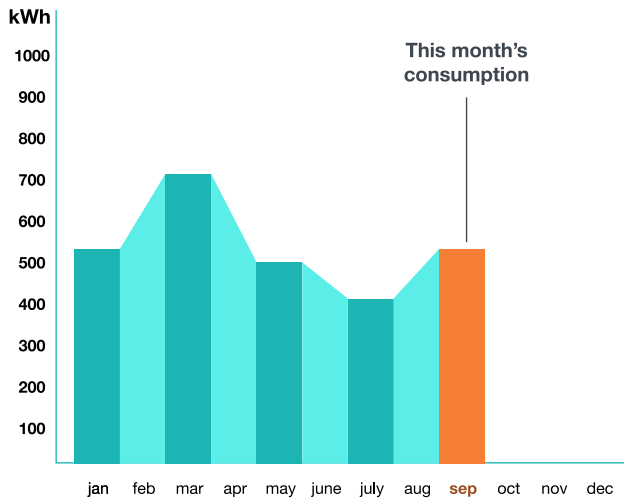


For further informations click here:
www.xxxxxxxxxxxxxxxxxxxxxxx.com

Historical data

Your consumption in 2013

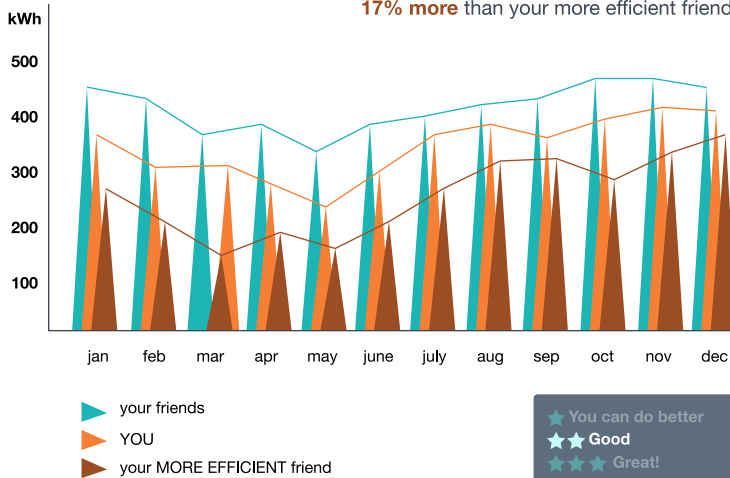
Consumption
in 2012



Compare with your Friends

Search
Friends

You consumed **22% less** than your friend and
17% more than your more efficient friend.



Green
Button

FAQs

W3C WAI-AA WCAG 2.0

ANY company Customer Ref. number: 3445612 | About us Search

Welcome Mrs. Smith

My Contract: Day & Night Fix, 2 year contract

Expiry Date: 15 September 2014

Online Tutorial

Contact Us

My Information | My Consumption | Working Together | Info & Links

The best tariff FOR ME

Questions that help the consumer to choose the best tariff for their needs.

SIMULATOR

compare your consumption to average energy consumer profiles. Insert your data below:

size of your house

year of construction

number of inhabitants

number of appliances

SUBMIT

850 kWh YOUR result

XYZ kWh AVERAGE

My rights as a consumer are...

Our obligations as your energy company are...

What to do to launch a complaint

Efficiency Tips

Tip #1

By reducing by X Celsius degrees the heating temperature, you can save Y percentage of energy on average.

Tip #2

By selecting Energy label A or higher appliances, you can save X % of energy on average.

Compare with friends

Green Button

FAQs

W3C WAI-AA WCAG 2.0

Questions that help the consumer to choose the best tariff for their needs.

Module helping the consumer to customise the online layout of their bill according to their preferences.

ANY company Customer Ref. number: 3445612 | About us Search

Welcome **Mrs. Smith**

My Contract
Day & Night Fix
2 year contract

Expiry Date
15 September 2014

Online Tutorial

Contact Us

My Information | My Consumption | Working Together | **Info & Links**

ELECTRICITY

Info & Links

- ▶ One-stop-shop energy and consumers' national websites
- ▶ Regulator website
- ▶ Consumer NGO websites
- ▶ Ministry website
- ▶ Public ombudsman website
- ▶ EU website

Rights

My rights as a consumer are...

Our obligations as your energy company are...

What to do to launch a complaint

Efficiency Tips

Tip #1
By reducing by X Celsius degrees the heating temperature, you can save Y percentage of energy on average.

Tip #2
By selecting Energy label A or higher appliances, you can save X % of energy on average.

Green Button **FAQs** **W3C WAI-AA WCAG 2.0**

Compare with friends