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**DECISION OF THE EUROPEAN COMMISSION**

**on Former Commissioner Ylva Johansson's post term of office professional activity as  
Chairperson of the Board of Directors of SOS Alarm Sverige AB**

## **DECISION OF THE EUROPEAN COMMISSION**

### **on Former Commissioner Ylva Johansson's post term of office professional activity as Chairperson of the Board of Directors of SOS Alarm Sverige AB**

THE EUROPEAN COMMISSION,

Having regard to the Treaty on European Union,

Having regard to the Treaty on the Functioning of the European Union,

Having regard to the Treaty establishing the European Atomic Energy Community,

Having regard to the Commission Decision of 31 January 2018 (C(2018) 700 final) on a Code of Conduct for the Members of the European Commission, and in particular Article 11(3) thereof,

Whereas:

- 1) According to Article 245(2) of the Treaty on the Functioning of the European Union, the Members of the Commission, when entering upon their duties, shall give a solemn undertaking that, both during and after their term of office, they will respect the obligations arising therefrom and, in particular, their duty to behave with integrity and discretion as regards the acceptance, after they have ceased to hold office, of certain appointments or benefits.
- 2) Article 339 of the Treaty on the Functioning of the European Union provides that the Members of the institutions of the Union shall be required, even after their duties have ceased, not to disclose information of any kind covered by the obligation of professional secrecy, in particular information about undertakings, their business relations or their cost components.
- 3) Article 11 of the Code of Conduct for the Members of the European Commission establishes a specific procedure for the assessment of planned professional activities which the Members or former Members of the Commission intend to take up after they have ceased to hold office. The Commission shall examine the information provided in order to determine whether the nature of the planned activity is compatible with Article 245 of the Treaty on the Functioning of the European Union. If the planned activity is related to the portfolio of the Member or former Member, the Commission shall decide only after having consulted the Independent Ethical Committee, unless the planned activity falls within the exceptions foreseen in Article 11(3), second subparagraph.
- 4) On 20 January 2026, Former Commissioner Ylva Johansson informed the Commission about her intention to accept an assignment as Chairperson of the Board

of Directors of Swedish company SOS Alarm Sverige AB. The Former Commissioner explained that SOS Alarm Sverige AB is 50% owned by the Swedish State and 50% owned by the Swedish Association of Local Authorities and Regions (SALAR). She noted that SALAR is an employers' organisation that represents and advocates local government in Sweden. All of Sweden's municipalities and regions are members of SALAR.

- 5) Former Commissioner Johansson explained that SOS Alarm Sverige AB's main task is to be responsible, on assignment by the State, for the emergency response (SOS) service in Sweden by receiving and forwarding alerts on the 112 emergency number and offering municipalities and regions routing and prioritisation of ambulance, fire, and other services. She added that SOS Alarm Sverige's central role in connection with emergencies is an important link in Sweden's emergency preparedness. It also provides other types of customised security and out-of-hours services.
- 6) On 26 January 2026, replying to a request for additional information addressed to her by the Commission, Former Commissioner Johansson explained that in addition to its regulated emergency call operations, which derive from its public service mandate, SOS Alarm Sverige AB also carries out fully competitive commercial operations, which generate revenue, in the field of security, on-call, and safety services (alarms, etc.). Former Commissioner Johansson confirmed that she does not intend to participate in meetings with Commission Members or staff members on matters that could be of interest to SOS Alarm Sverige AB.
- 7) Open sources available, and especially SOS Alarm Sverige AB's website <sup>(1)</sup> provide relevant information on this company's nature, activities, partners, governance structure and funding.
- 8) SOS Alarm Sverige AB presents itself as a Swedish company with a unique public safety remit. It was established through collaboration between the Swedish State, municipalities, and county councils in the early 1970s in order to provide a centralised, professional service for managing emergency communications across the country. Its core responsibility, on behalf of the Swedish Government, is to operate the national emergency number 112, to receive and handle urgent calls, and to coordinate the dispatching of police, ambulance, and fire services in response to those calls. In fulfilling this role, the organisation is a key component of Sweden's national crisis preparedness system, responsible not only for individual emergencies but also for supporting the country's response to larger societal disruptions and crises.
- 9) As regards the company's activities, it appears that those are structured around a formal mandate to deliver emergency call handling and associated services to public authorities. In addition to core 112 call operations, SOS Alarm Sverige AB manages other numbers such as 113.13, Sweden's national information number for major

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(1) [Start - SOS Alarm](#)

accidents and crisis, and provides services for those with speech or hearing impairments via *SMS112*. SOS Alarm Sverige AB also participates in the dissemination of important public announcements under national emergency procedures and has developed digital tools such as a mobile *112 app* that delivers real-time incident information to users. Beyond public emergency response, the company offers a suite of safety and security services to municipalities, regions, and private sector customers, ranging from alarm reception and verification to crisis and security services tailored to specific organisational needs.

- 10) SOS Alarm Sverige AB collaborates with a wide range of public sector entities such as regional health authorities, municipal emergency services, and national agencies involved in civil preparedness. There are also examples of targeted collaborations with private technology partners, such as integrations with external safety platforms which allow alarms from specialised applications to be routed directly into SOS Alarm Sverige AB's call centres, enhancing school safety and other sector-specific emergency responses.
- 11) The governance of SOS Alarm Sverige AB reflects its hybrid public-private status. In the light of the joint ownership, both national policy interests and local operational considerations are represented in high-level oversight. The company's Board of Directors and its executive leadership manage the company in accordance with strategic objectives defined by the owners and statutory obligations. Internally, operations are divided into business areas that include Production (which covers 112 and other emergency services), Business (developing commercial offerings), IT, and Security, supported by group-wide functions such as Finance, Communications, and Human Resources. The organisation also encompasses subsidiaries, including YouCall Sverige AB, which expands its contact centre capabilities beyond emergency calls, and SOS Alarm Innovation AB, which focuses on technological development and innovation across its service spectrum.
- 12) SOS Alarm Sverige AB's funding reflects its dual public and commercial roles. The emergency call function, including operation of the 112 service, is funded through a public service assignment commissioned by the Swedish Government. This contractual arrangement obliges SOS Alarm Sverige AB to meet performance targets in return for compensation. In addition to Government support for statutory emergency functions, the company generates revenue from commercial services offered to public and private customers.
- 13) SOS Alarm Sverige AB is not listed in the EU Transparency Register and does not receive funding from the EU Budget.
- 14) The Commission has assessed the envisaged activity and finds that as described in Former Commissioner Johansson's notification and in the additional information provided, the activity is not linked to the Former Commissioner's 'Home Affairs' portfolio. Hence, the consultation of the Independent Ethical Committee is not

necessary under Article 11(3) of the Code of Conduct for the Members of the European Commission.

- 15) On substance, the notified activity does not present any risk of incompatibility with Former Commissioner Johansson's former functions as Member of the Commission or with the interests of the Commission, provided Former Commissioner Johansson abides by all the relevant provisions of the Treaty on the Functioning of the European Union, namely Article 339, and of the Code of Conduct for the Members of the Commission, in particular the duties of collegiality and discretion with respect to the Commission's decisions and activities during her term of office, as provided for by Article 11(1) of the Code in conjunction with Article 5 and the interdiction of lobbying the Members of the Commission or their Staff, as set out in Article 11(4) of the Code. The obligation to refrain from lobbying must encompass any possible lobbying both on behalf of SOS Alarm Sverige AB and on behalf of this company's subsidiaries.
- 16) The Commission considered it important that both Former Commissioner Johansson, and the members of the Board of Directors are fully aware of the obligations and restrictions to which Former Commissioner Johansson remains subject under the Code of Conduct for the Members of the European Commission.
- 17) Furthermore, Former Commissioner Johansson should inform the President of the Commission if she has doubts with regard to the application or scope of the present decision or the Code of Conduct in general before acting on the matter relating to which the doubts arise.

HAS DECIDED AS FOLLOWS:

*Article 1*

Former Commissioner Johansson's post term of office activity as Chairperson of the Board of Directors of SOS Alarm Sverige AB is compatible with Article 245 of the Treaty on the Functioning of the European Union, subject to the respect of the conditions and restrictions set out in Article 2.

*Article 2*

- a) In accordance with Article 339 of the Treaty on the Functioning of the European Union, Former Commissioner Johansson shall refrain from disclosing or using information of the kind covered by the obligation of professional secrecy that she obtained as Member of the Commission, in particular information about undertakings, their business relations or their cost components.

- b) In line with Article 11(1) of the Code of Conduct for the Members of the Commission, in conjunction with Article 5 of the Code, Former Commissioner Johansson remains bound by the duties of collegiality and discretion, with respect to the Commission's decisions and activities during her term of office. She shall not disclose what was said at meetings of the Commission and shall apply a high sense of discretion with regard to the use of information and insights that she obtained during her mandate in relation to the performance of her portfolio obligations and, in general, in relation to her duties as Member of the Commission.
- c) In line with Article 11(4) of the Code of Conduct for the Members of the Commission, Former Commissioner Johansson shall refrain from lobbying the Commission its Members and its Staff on behalf of SOS Alarm Sverige AB and/or its subsidiaries, on matters for which she was responsible for within her portfolio, for a period of two years after ceasing to hold office, i.e. until 30 November 2026. It is recalled in this regard that the term 'lobbying' means any activity carried out with the objective of influencing the formulation or implementation of policy or legislation, or the decision-making processes of the Commission as set out in Article 3 of the Interinstitutional Agreement of 20 May 2021 between the European Parliament, the Council of the European Union and the European Commission on a mandatory transparency register; it includes indirect lobbying on behalf of clients through indirect measures with the same objective of influencing the formulation or implementation of policy or legislation, or the decision-making processes of the Commission, such as organising or participating in meetings, conferences, events or consultation or hearings, organising communication campaigns or the preparation of positions papers, and applies independently of the location; it also covers any activity with a view to obtaining EU fundings. This prohibition does not affect a possible participation in public events or general exchanges of, and on, publicly available information with Members of the European Commission or its staff.
- d) Former Commissioner Johansson shall share a copy of the Commission Decision the members of the Board of Directors and inform the Secretary-General of the Commission thereof.
- e) In line with Article 13(2) of the Code of Conduct for the Members of the Commission, Former Commissioner Johansson shall inform the President of the Commission, in a timely manner, if and when she has a doubt with regard to the application or scope of the present Decision or the Code of Conduct in general before acting on the matter in relation to which the doubt arises.

Done at Brussels, on 4 March 2026.

*The President*  
*Ursula von der Leyen*