# Questions and answers concerning the invitation to tender PO/2015-05/A4

# Open procedure for the provision of professional audio, video and photographic equipment and accessories and services related to this equipment

Answers to questions received on 07/05/2015

# **Question 2:**

Regarding the financial offer document, in the column "Unit price (all in) in euro":

Is it necessary to reflect the SLA costs associated to each equipment? If affirmative, how does it have to be reflected?

Separated SLA cost for each equipment?

A global SLA quote for all the equipment?

#### Answer:

The minimum basic after-sales services requested are outlined in the Tender Specifications under point 3.3 Guarantee and after-sales services. The cost of these services should be included in the unit price of the equipment listed in the Financial Offer, as indicated under point 3.3.

### **Question 3:**

Some equipment could have an associated installation work. In these cases, is it necessary to add an associated installation quote?

Separated or added in the equipment costs?

## Answer:

Whenever applicable, the installation costs should be included in the unit price of the relevant equipment.