



Annual activity report 2022

annexes

Directorate-General for Communication

Table of Contents

ANNEX 1:	Statement of the Director in charge of Risk Management and Internal Control	3
ANNEX 2:	Performance tables	4
ANNEX 3:	Draft annual accounts and financial reports	21
ANNEX 4:	Financial scorecard	40
ANNEX 5:	Materiality criteria	42
ANNEX 6:	Relevant Control System(s) for budget implementation (RCSs)	43
ANNEX 7:	Specific annexes related to "financial management"	48
ANNEX 8:	Specific annexes related to "assessment of the effectiveness of the internal control systems"	50
ANNEX 9:	Specific annexes related to "Control results" and "Assurance: Reservations"	51
ANNEX 10:	Reporting – Human resources, digital transformation and information management and sound environmental management	53
ANNEX 11:	Implementation through national or international public-sector bodies and bodies governed by private law with a public sector mission	62
ANNEX 12:	External Assistance Management Report of the Union Delegations	63
ANNEX 13:	Decentralised agencies and/or EU Trust Funds	64
ANNEX 14:	Reporting on the Recovery and Resilience Facility	65

ANNEX 1: Statement of the Director in charge of Risk Management and Internal Control

'I declare that in accordance with the Commission's communication on the internal control framework ⁽¹⁾, I have reported my advice and recommendations on the overall state of internal control in the DG Communication to the Director-General.

I hereby certify that the information provided in the present annual activity report and in its annexes is, to the best of my knowledge, accurate and complete.'

Brussels, 30 March 2023.

(signed)

Fabrizia De Rosa

(Resources Director COMM.D)

⁽¹⁾ C(2017)2373 of 19.4.2017.

ANNEX 2: Performance tables

General objective: A modern, high-performing and sustainable European Commission			
Impact indicator 1: Image of the European Union			
Source of the data: Eurobarometer			
Baseline (Autumn 2019)	Interim Milestone (2022)	Target (2024)	Latest known results (Summer 2022)
43% (EU 27)	Increase	Increase	47%
Impact indicator 2: Staff engagement index in the Commission			
Source of the data: European Commission			
Baseline (2018)	Interim Milestone (2021)	Target (2024)	Latest known results (2021)
69%	Increase	Increase	72%
Impact indicator 3: Percentage of female representation in management in the Commission			
Source of the data: DG Human Resources			
Baseline (2019)	Interim Milestone (2022)	Target (2024)	Latest known results (2022)
40.73%	Increase	50%	46.1%
New Impact indicator 4: Environmental performance in the Commission			
Source of data: ES_2022_Results_2021_Corporate_Summary (europa.eu)			
Baseline² (2019)	Interim Milestone (2020)	Target (2023 and 2030)	Latest known results³ (2021)
Commission Carbon footprint (tonnes CO ₂ e) ⁴ : 234 177 [new]	-44%	-38% in 2030	-43%
Energy consumption of buildings (MWh / person): 10.4	-13%	-12% in 2023 (-22% in 2030)	-14%
Water use (m ³ / person): 18.0	-25%	-5% in 2023 (-10% in 2030)	-36%
Office paper consumption (sheets / person / day): 18.7	-64%	-15% in 2023 (-29% in 2030)	-74%
Non-hazardous waste generation (tonnes / person): 0.217	-53%	-11% in 2023 (-16% in 2030)	-48%

(²) Baseline, interim milestone and target update for the 2022 AARs according to the Communication on Greening the Commission [C(2022) 2230 final], representing percentage reductions compared to the new baseline 2019 levels [before 2014 levels].

(³) Data for 2020 and 2021 are heavily impacted by the COVID pandemic conditions. New normal conditions expected from 2022 results and onwards.

(⁴) Data subject to technical adjustment in the future because of changes in calculation methodologies and or knowledge improvements.

Specific objective 1: College and services use country specific intelligence, Eurobarometer results, media analysis and stakeholders'/citizens' feedback to inform political decision-making			Related to spending programme: NA
Result indicator 1: Users' satisfaction rate and usefulness concerning Representations' reporting			
Source of data: European Commission, DG Communication, Survey unit C2			
Baseline (2020)	Interim Milestone (2022)	Target (2024)	Latest known results (2022)
70%	73%	75%	73% ⁵
Result indicator 2: Number of downloads by users from the Country Profiles database			
Source of data: European Commission, DG Communication, Statistics unit C2			
Baseline (2020)	Interim Milestone (2022)	Target (2024)	Latest known results (2022)
5 000	5 250	5 500	3 900 ⁶
Result indicator 3: Percentage of briefing notes delivered in preparation of Citizens Dialogues with Members of the College, that include media analysis and opinion polls data			
Source of data: European Commission, DG Communication, Statistics unit A3			
Baseline (2020)	Interim Milestone (2022)	Target (2024)	Latest known results (2022)
N.A.	90%	95%	N.A. ⁷
Result indicator 4: Percentage of timely delivered daily social media digests			
Source of data: European Commission, DG Communication, Statistics unit A1			
Baseline (2019)	Interim Milestone (2022)	Target (2024)	Latest known results (2022)
99% digests delivered before 10 am	Close to 100%	Close to 100%	100%
Main outputs in 2022:			
Other important outputs			
Output description	Indicator	Target	Latest known results (situation on 31/12/2022)
Political, economic and media reports ⁸	Number of reports (Source database C2)	1 200	1 343

⁽⁵⁾ DG Communication will launch a User Satisfaction Survey in the first quarter 2023.

⁽⁶⁾ The low overall number can be related to the low number of missions during the first semester 2022 because of the pandemic.

⁽⁷⁾ With the launch of Conference on the future of Europe, panels of the Conference replaced the Dialogues.

⁽⁸⁾ As European Semester Officers have been attached to SG RECOVER since 1.10.2020, their reports should no longer be counted as DG Communication, but as SG RECOVER reports. This indicator is included in the programme Statement of the Draft Budget 2023, see the programme statement for detailed information.

Opinion poll surveys ('Standard Eurobarometer surveys') with long term indicators	Number of comprehensive Eurobarometer surveys	3	2 ⁹
Additional opinion poll surveys (other Eurobarometer surveys) on specific issues	Number of Eurobarometer surveys	2	5 ¹⁰
Media monitoring	Number of comprehensive media monitoring reviews	365	365
	Number of ad-hoc media reviews on major initiatives	50	60 ¹¹
Media analysis reports on events linked to headline ambitions	Number of media analysis reports	70	70

Specific objective 2: College receives strategic advice on communicating the headline ambitions and on media landscapes in the Member States			Related to spending programme: NA
Result indicator 1: Percentage of on-demand ex ante media analysis reports timely delivered in preparation of selected communication actions linked to the Commission's headline ambitions			
Source of data: European Commission, DG Communication, Statistics unit A3			
Baseline (2020)	Interim Milestone (2022)	Target (2024)	Latest known results (2022)
N.A.	90%	100%	100%
Result indicator 2: Usefulness of Representations' reports in preparation of major policy or legislative initiatives linked to the Commission's headline ambitions			
Source of data: European Commission, DG Communication, Survey unit C2			
Baseline (2020)	Interim Milestone (2022)	Target (2024)	Latest known results (2022)
N.A.	To be defined once 2020 result known	To be defined once 2020 result known	To be defined once result known ¹²

⁽⁹⁾ The decrease for surveys with long term indicators and the increase of those on specific issues resulted from the need to get more targeted and faster responses to surveys on issues related to the on-going crises (the war in Ukraine, energy, the pandemic).

⁽¹⁰⁾ The decrease for surveys with long term indicators and the increase of those on specific issues resulted from the need to get more targeted and faster responses to surveys on issues related to the on-going crises (the war in Ukraine, energy, the pandemic).

⁽¹¹⁾ Due to the increased intensity of (geo-)political developments, the number of requests for ad-hoc reviews has increased.

⁽¹²⁾ The survey will be launched as soon as possible; the results will be available in the second quarter of 2023.

Result indicator 3: Percentage of on-demand social media reports delivered on time
Source of data: European Commission, DG Communication, Statistics unit A1

Baseline (2020)	Interim Milestone (2022)	Target (2024)	Latest known results (2022)
100%	100%	100%	100%

Result indicator 4: Percentage of Spokesperson’s Service communication narratives delivered on time about major EU initiatives and Commission’s headline ambitions
Source of data: European Commission, DG Communication, Statistics SPP

Baseline (2020)	Interim Milestone (2022)	Target (2024)	Latest known results (2022)
40%	50%	60%	100%

Result indicator 5: Percentage of ‘top-line messages’ (curated input from President’s media interviews) timely shared with the members of the College
Source of data: European Commission, DG Communication, Statistics SPP unit 01

Baseline (2020)	Interim Milestone (2022)	Target (2024)	Latest known results (2022)
70%	80%	90%	85%

Main outputs in 2022:

Other important outputs

Output description	Indicator	Target	Latest known results (situation on 31/12/2022)
Meetings of Spokespersons with Cabinet Communication advisers and Representations	Number of weekly meetings of Spokespersons with Cabinet Communication advisers and Representations per year	35	34
Lines to Take prepared daily for the College members	Number of Lines to Take prepared daily by Spokespersons	6	45 ¹³
Media activities and coverage related to visits by Members of the College to the Member States	Number of visits by Members of the College to the Member States with Representations’ involvement (including virtual visits)	300	766 ¹⁴
	Number of media and press activities related to visits by Members of the College to Member States	150	328
Management of audiovisual technical facilities	Number of hours provided in Electronic News Gathering Television Crews, ‘Very Important Persons’ video/photo-shooting and video editing	8 500	10 870 ¹⁵

⁽¹³⁾ This indicator includes the number of Lines to Take validated daily, including all the new Lines to Take and the updates of existing Lines to Take.

⁽¹⁴⁾ Number of Commissioner visits to the Member States has significantly increased due to the context of Russian war of aggression in Ukraine and termination of travel restrictions after the pandemic.

⁽¹⁵⁾ Due to the increased intensity of (geo-)political developments.

	Number of audiovisual products provided to the College (messages, interviews, statements, clips) ¹⁶	1 000	1 565 ¹⁷
Analytical reports based on Representations' assessment of local communication needs and opportunities	Number of analytical reports on outreach adapted to local needs	17	36 ¹⁸

Specific objective 3: Corporate communication of the Commission's headline ambitions is aligned across the Commission's departments

Related to spending programme: NA

Result indicator 1: Percentage of important external communication expenditure in line with corporate communication priorities

Source of data: European Commission, DG Communication, Desk analysis, unit B1

Baseline (2020)	Interim Milestone (2022)	Target (2024)	Latest known results (2022)
N.A.	>70%	>80%	> 76%

Result indicator 2: User satisfaction concerning corporate communication contracts services and contractors

Source of data: European Commission, DG Communication, Survey, units B2/D1

Baseline (2020)	Interim Milestone (2022)	Target (2024)	Latest known results (2022)
Services: 70%	75%	80%	79%
Contractors: 60%	65%	70%	66%

Result indicator 3: Degree of awareness in Commission services and managing authorities of the requirements for communication and visibility for all EU programmes

Source of data: European Commission, DG Communication, Survey, unit B2

Baseline (2020)	Interim Milestone (2022)	Target (2024)	Latest known results (2022) ¹⁹
N.A.	Under development	Under development	75% of for Commission domain managers ²⁰ % for Managing Authorities ²¹

⁽¹⁶⁾ This indicator is included in the programme Statement of the Draft Budget 2023, see the programme statement for detailed information.

⁽¹⁷⁾ Increase due to the rising number of high-level political events and statements.

⁽¹⁸⁾ Higher output due to increased demand for Representations' analytical reports on actions linked to EU responsiveness and solidarity with Ukraine.

⁽¹⁹⁾ Based on the 2021 survey results, DG Communication continues to accompany, monitor and support Directorates-General and Member States in the implementation of the communication and visibility rules with the aim to further improve the encouraging results of the survey. A COMMLab on 7.4.2022 looked at further qualitative progress and identify best practice. The 2021 survey might be repeated in 2023. An evaluation study is planned for 2024 in the context of the DG Communication evaluation plan.

⁽²⁰⁾ Source: Domain Leadership Assessment 2022 – External Communication – Survey results.

Result indicator 4: Coherence of Commission’s web presence in line with the corporate rules and guidelines
Source of data: European Commission, DG Communication, Compliance checks report, unit B3

Baseline (2020)	Interim Milestone (2022)	Target (2024)	Latest known results (2022)
44%	50%	60%	52% ²²

Result indicator 5: Alignment of messaging and visuals on Commission priorities across all social media channels
Source of data: European Commission, DG Communication, Survey unit A1

Baseline (2020)	Interim Milestone (2022)	Target (2024)	Latest known results (2022)
93.5% ²³	80%	90% ²⁴	92,7%

Main outputs in 2022:

Other important outputs

Output description	Indicator	Target	Latest known results (situation on 31/12/2022)
Coordination of Commission’s communication networks (Corporate Communication Steering Committee and Communication Network)	Average percentage of member Directorates-General attending Corporate Communication Steering Committee meetings with at least one participant	80%	87.5%
	Average percentage of Directorates-General attending Communication Network meetings with at least one participant	More than 80%	More than 80%
	Number of Communication Network meetings per year	11	11
Coordination of communication professional networks (graphists, audiovisual,	Number of meetings of professional networks organised per each network separately per year:		

(²¹) The measurement of the degree of awareness of Member States’ Managing Authorities about the communication and visibility rules does not lie within the remit and control of DG Communication. As stated by the Corporate Communication Steering Committee in April 2020, the communication and visibility rules are implemented under the responsibility of the Directorates-General and Executive Agencies that are managing the respective funding programmes.

(²²) The compliance rate is calculated applying the defined methodology to the nine most visited sites on the europa.eu domain, accounting for approximately 60-70% of the whole traffic.

(²³) Percentage of respondents who found the Editorial Calendar, which is used to align on messaging and visuals for Commission priorities, useful and very useful.

(²⁴) The milestone and the target were revised following the survey.

social media, media monitoring and analysis, communication procurement experts, Europa web governance bodies, Europe Direct Contact Centre Back offices, EC Representations, etc.)	Network against disinformation	6	11 ²⁵
	Network of communication procurement practitioners	2	2
	Community of practice of Europe Direct Contact Centre back-offices	2	1 ²⁶
	Europa cross-editorial board, Europa Forum, Europa Steering Board	4	7
	Audiovisual Correspondents networks meetings	3	3
	Social Media Network meetings	2	2
	Graphic Design Network meetings	2	2
	'Penmasters' Network meetings (for speechwriters and writers of political content)	2	10 ²⁷
	Conferences/meetings/training sessions for specific profiles of staff working in the Representations	17	17
Professionalisation and centralisation of communication services.	Number of workshops on the Commission's visual identity	3	3
	Percentage of logo exception requests handled within 4 weeks ²⁸	Over 60%	90%
	Number of training sessions (data clinics) on the central social media publishing and monitoring tools	Over 40	35 ²⁹
Centralisation of communication framework contracts ³⁰	Number of Corporate Communication Framework Contracts (maximum)	22	23 ³¹

(²⁵) The crisis communication mode due to the pandemic and the Russian war of aggression in Ukraine required specific and more frequent meetings.

(²⁶) Given the introduction of the dedicated TEAMS channel and the constant bilateral contact with all back-offices, one meeting was sufficient to ensure the corporate governance of Europe Direct Contact Centre.

(²⁷) The Penmasters community benefitted from six training sessions, one masterclass and three social events.

(²⁸) Logo exception requests are managed through a complex procedure coordinated by DG Communication and involving the Secretariat-General, DG Human Resources and the requesting service(s). The objective is to establish the need for a logo, examine alternatives and provide guidance and graphic design support.

(²⁹) The crisis communication mode due to the pandemic and the Russian war of aggression in Ukraine required specific and more frequent formats to coordinate work on social media, hence the reduced number of horizontal sessions.

(³⁰) The smart recentralisation of the corporate communication framework contracts was established in the '2016 Synergies and Efficiencies Communication' and was confirmed and reinforced following the audit and political stocktaking of the process in 2019. The number of these contracts was reduced from 58 (baseline on 1 January 2016) to 22 by the end of 2021.

	Number of specific contracts concluded using Corporate Communication Framework Contracts ³²	370	600 ³³
Professionalisation of external communication communities	Learning paths for the nine distinct communities of practice within the communication domain, enhanced by curated content from LinkedIn Learning.	4 ³⁴	On hold ³⁵
	Formal launch of additional communities	2	0 ³⁶
Reduction of reliance on intra-muros service providers in the external communication domain	Corporate Communication Framework Contracts aligned with corporate and domain guidelines on the use of in-house service providers	All framework contracts renewed or amended by end 2022	Achieved
	Item presented to Communication Network meetings for information	1	1
Countering disinformation	Reach of awareness-raising activities ³⁷ fighting disinformation	1 000 000 ³⁸	10 460 000 ³⁹

(³¹) The number was increased as new types of services are developed. 22 was the set objective for the centralisation process, which was concluded in 2021.

(³²) Corporate Framework contracts managed by DG Communication Corporate Communication Contracts and Evaluation teams.

(³³) The significant increase is due to a combination of factors, mainly supplementary communication initiatives generated by the energy and other crises generated by the Russian war of aggression in Ukraine and further development of internal capacities of various Directorates-General using service providers.

(³⁴) Media and public relations, Spokespersons and related services; Social media; Speechwriting and political communication; Visual Communication; Audiovisual production; Project management, governance and guidelines; Webmasters and web design; Communication procurement; and Monitoring and evaluation.

(³⁵) The situation changed with the announcement, by DG HR, of the creation of 'Learning Packages' for 18 profiles covering 80% of the staff in the Commission as part of the new corporate HR Strategy. Learning packages for specialised communication profiles, such as those in the communities of practice, will be incorporated into the overall Learning Package for Communicators.

(³⁶) The launch of a Press & Media community of practice is delayed to coincide with a future in-person network meeting of the Representation-based press officers, possibly in the second half of 2023. The new Communication Evaluators' community of practice will be launched in the first half of 2023.

(³⁷) Ranging from the production of communication products (including videos and social media posts) to the coordination of the relevant Commission Disinformation Network, etc.

(³⁸) The figure sums up the reach for all the awareness-raising activities related to disinformation: webpages, social media posts, download of toolkits, etc.

(³⁹) In the absence of de-duplicated figures for reach, DG Communication is quoting here the number of impressions for social media posts relevant to the fight against disinformation. This figure includes the impressions of social media posts related to disinformation (social media posts that contain the word as such or include the hashtag EUvsDisinfo or #factMatters), the qualitative comments made in community management work, and the downloads of the Teacher's Toolkit on how to 'Spot and Fight Disinformation'. The Commission's social media

	Number of visits to anti-disinformation web pages	50 000	3 868 000 ⁴⁰
	Number of Network subgroups successfully online	3	4
Consultation of Eurobarometer surveys on Europa	Number of visits to Eurobarometer web page	240 000	322 394 ⁴¹
Representations support to Directorates-General in outreach actions coordinated through DG Communication	Number of requests from line Directorates-General for support dealt with by the Representations	40	51

Specific objective 4: Meaningful and tailored messages, focussed on the Commission's headline ambitions, are communicated to citizens, media, multipliers and stakeholders		Related to spending programme: NA	
Result indicator 1: Average percentage of target audience able to recall the messages of corporate campaigns ⁴²			
Source of data: European Commission, DG Communication, Survey unit B1			
Baseline (2020)	Interim Milestone (2022)	Target (2024)	Latest known results (2022)
20%	22%	25%	27%
Result indicator 2: Percentage of users satisfied with the answers received from the Europe Direct Contact Centre ⁴³			
Source of data: European Commission, DG Communication, Survey unit B2			

outreach has changed its focus to prioritise social media posts on Russia's war of aggression on Ukraine and to promote messages that counter Russian disinformation narratives, which accounts for the stark increase in the reach of awareness raising activities compared to the goal set in 2021.

- (⁴⁰) In 2022, DG Communication has been using its flagship Europa webpages to push positive messaging on themes targeted by disinformation such as on refugees, food security and sanctions. Public attention and the Commission's communication efforts have shifted away from disinformation on the pandemic and vaccines, focusing instead on the Russian war of aggression in of Ukraine. Therefore, communication against disinformation takes place on webpages such as [EU Solidarity with Ukraine](#) and [Food Security](#) (as reported in the rolling info sheet on communication on the war of aggression in Ukraine), which have been taken into account in addition to the [Fighting Disinformation](#) webpage. The increased promotion of these webpages related to countering Russian disinformation accounts for the stark increase in the number of visits compared to the goal set in 2021.
- (⁴¹) Increase due to the new functionalities of the inter-institutional portal, the increased number of surveys and the growing interest in issues of political importance.
- (⁴²) The indicator measured the recall of the corporate campaigns messages of the audience reached. This is an average percentage cumulative number of all the different ongoing campaigns per calendar year. This indicator is included in the programme Statement of the Draft Budget 2023, see the programme statement for detailed information.
- (⁴³) This indicator is included in the programme Statement of the Draft Budget 2023, see the programme statement for detailed information.

Baseline (2020)	Interim Milestone (2022)	Target (2024)	Latest known results (2022)
80%	83%	86%	92%
Result indicator 3: Number of joint projects/actions with the European Parliament in the context of the Joint Statement on ‘Communicating together at the service of citizens and European democracy’ Source of data: European Commission, DG Communication, Statistics unit B2			
Baseline (2020)	Interim Milestone (2022)	Target (2024)	Latest known results (2022)
5	10	15	11 ⁴⁴
Result indicator 4: Number of projects/actions between Representations and European Parliament Liaison Offices Source of data: European Commission, DG Communication, Statistics units C1 collected from COSMA reporting tool			
Baseline (2020)	Interim Milestone (2022)	Target (2024)	Latest known results (2022)
500	550	600	550
Result indicator 5: Average satisfaction rate for publications and online materials for the general public and for young people Source of data: European Commission, DG Communication, Users’ survey unit A2			
Baseline (2019)	Interim Milestone (2022)	Target (2024)	Latest known results (2022)
84%	86%	88%	78% ⁴⁵
Result indicator 6: Average satisfaction rate for the Audiovisual Portal Source of data: European Commission, DG Communication, pop-up survey unit A4			
Baseline (2020) ⁴⁶	Interim Milestone (2022)	Target (2024)	Latest known results (2022)
N.A.	60%	80%	60%
Result indicator 7: Average satisfaction rate for the core websites of the Commission (ec.europa.eu) Source of data: European Commission, DG Communication, pop-up survey unit B3			
Baseline (2020)	Interim Milestone (2022)	Target (2024)	Latest known results (2022)

⁽⁴⁴⁾ An array of activities has been implemented of which 11 (non-exhaustive list) referred to in the Annual Report. The selection of joint projects was: Europe Day; launch of the discussion on the cooperation in the context of the European elections 2024; procurement; Eurobarometer; crisis and recovery communication; fighting mis/disinformation; Europe Direct; cooperation on the ground in Member States between EP Liaison Offices and Representations; European Year of Youth 2022; Conference on the Future of Europe; Europa Experience.

⁽⁴⁵⁾ The baseline indicator, interim milestone and target were set in the first year of Learning Corner, when it only accounted for 20% of the publications and online materials. Learning Corner and its associated products now account for around 50% of the total. Whereas the satisfaction levels for general public products are close to or in several cases above the targets, children and teenagers tend to be more critical in their judgements while remaining overall very positive.

⁽⁴⁶⁾ The pop-up survey of the Audiovisual portal was planned in 2020. The results are used as a baseline and to set up milestones and targets for 2022 and 2024.

72%	75%	78%	71% ⁴⁷
Result indicator 8: Average satisfaction rate for the core website of the EU (europa.eu)			
Source of data: European Commission, DG Communication, pop-up survey unit B3			
Baseline (2020)	Interim Milestone (2022)	Target (2024)	Latest known results (2022)
77%	80%	83%	75% ⁴⁸
Result indicator 9: Public interest/ take up of the Commission midday press briefing			
Source of data: European Commission, DG Communication, unit SPP			
Baseline (2020)	Interim Milestone (2022)	Target (2024)	Latest known results (2022)
V: 43-218 F: 10-20 minutes	100-250 Increase	250 Increase	162
Main outputs in 2022:			
Other important outputs			
Output description	Indicator	Target	Latest known results (situation on 31/12/2022)
Corporate communication campaigns NextGenerationEU	Reach: Number of contacts made during 2022	5 billion ⁴⁹	2.4 billion ⁵⁰
	Number of targeted social media campaigns ⁵¹ focusing on the Commission's headline ambitions	4	6 ⁵²
Europe Direct Contact Centre response to users' enquiries	Number of replied inquiries	160 000	160 000
Publication of news articles	The overall annual number	48	48

⁽⁴⁷⁾ Due to the planned transitioning of this website to the new web publishing platform, only limited content updates and improvements have been made in 2022.

⁽⁴⁸⁾ To highlight the fact that what is being measured is more complex than just the overall satisfaction rate figure. The satisfaction rate covers several sections and depends on which section people visited and some scores are already above the target (87% satisfaction on the 'How the EU works' section of the EU site, for example). It is planned to improve the survey to obtain better indicators and act to improve the sections that are obtaining lower satisfaction rates.

⁽⁴⁹⁾ Contacts counted in terms of viewable ad impressions. Target based on the assumption 3 billion contacts on TV and 2 billion contacts on other channels. Concerning the latter, DG Communication forecasted a net ad spend of EUR 24 million and an average vCPM (cost per one thousand viewable ad impressions) of EUR 12. Target did not include contacts made through press work.

⁽⁵⁰⁾ Due to Russia's war of aggression against Ukraine, the NextGenerationEU campaign was on hold in 2022. DG Communication launched instead the You Are EU campaign in response to the Russian war of aggression.

⁽⁵¹⁾ A targeted campaign means a series of posts on the same topic, cross-platform, supported by an advertising budget.

⁽⁵²⁾ Due to the priority communication in Ukraine and on energy.

focusing on the messages and activities of the President of the Commission	of news articles published on Europa website by the Spokesperson Service, focusing on the activities of the President of the European Commission ⁵³		
Publications ⁵⁴ and online materials for the general public and for young people	Number of static and animated visuals developed for backdrops/social media	750	952 ⁵⁵
	Number of readers / visits to publications and online materials	6 000 000	4 271 225 ⁵⁶
	Number of publications / online materials produced by DG Communication / other Commission services for which testing panels ⁵⁷ provided advice	15	14
Press events organised by Representations	Number of press events (physical or virtual)	120	315 ⁵⁸

⁽⁵³⁾ News articles represent multimedia content, tailored to convey messages and explain events or policies to non-expert audiences. Published on Europa website by the Spokesperson service, they are frequently used to highlight and promote President's activities and messages, and usually contain photos and videos.

⁽⁵⁴⁾ All paper publications are printed on 100% recycled paper from 100% post-consumer waste, using a chlorine-free process. The total number of copies of publications printed will continue to be lower in 2022 than in previous periods, while the readership of online publications and materials is expected to continue increasing, leading to a small net increase in the overall target.

⁽⁵⁵⁾ This corresponds to the volume of posts in which at least one static or animated visuals were used on the Central accounts. In total, this corresponds to 12.5% of the total publications on Central accounts.

⁽⁵⁶⁾ The number of online visits, which includes Learning Corner, was significantly impacted by the migration of Europa websites, to a comparable extent as other Europa sites, as well as by post-pandemic developments whereby schooling and education moved to physical presence again. Regarding the publications, DG Communication had to absorb delays in production and delivery due to staff reductions and shortages in COMMA2 and OP, as well as developments on world markets, notably shortages of spare parts for printing companies and paper shortages.

⁽⁵⁷⁾ DG Communication coordinates both the Teachers' Testing Panel and the Europe Directs' Testing Panel. The Teachers' Testing Panel, comprising 54 primary and secondary school teachers, tests materials produced by DG Communication, by other Directorates-General, and by other EU Institutions for 5–18-year-olds, their teachers and parents. The feedback provided by the panel enables the services to optimise their materials for use in schools. The Europe Directs' Testing Panel, comprising 27 managers of Europe Directs, provides a similar service for materials produced for 18–118-year-olds.

⁽⁵⁸⁾ The surplus between the target foreseen and target achieved for 2022 events and the journalists attending them is explained by relaxation and, later, complete cessation of pandemic restrictions. Business is now back to normal with many more visits by Commissioners and Senior Managers in the Member States and many more events.

	Number of journalists during press events	1 000 ⁵⁹	3 495 ⁶⁰
Press events organised by the Spokesperson's Service	Number of press events of College members:		
	- press conferences:	130	98 ⁶¹
	- press points	40	49
Visits to the webpages promoting the six Commission priorities, and the relevant material (factsheets, fact pages)	Number of visits to the webpages promoting the six Commission priorities, and the relevant material (factsheets, fact pages)	3 000 000 ⁶²	4 800 000 ⁶³
Social media following of the President of the Commission on Twitter, on Instagram and LinkedIn	Number of followers on the President's social media accounts	250 000 Instagram	374 400 ⁶⁴
		800 000 Twitter	1400 600 ⁶⁵
		800 000 LinkedIn	1 216 130 ⁶⁶
European Commission central and local social media accounts	Number of followers on European Commission central and local social media accounts	7 500 000	8 150 000 ⁶⁷
Audiovisual and multimedia productions, Europe by Satellite (EbS) news coverage and media library	Number of Corporate Video Productions	175	184
	Number of items downloaded (Audio/Video/Photo)	100 000	218 302 ⁶⁸

⁽⁵⁹⁾ This indicator provides a total number of journalists attending all the 27 Representations' press events, both in physical and virtual format.

⁽⁶⁰⁾ The surplus between the target foreseen and target achieved for 2022 events and the journalists attending them is explained by the relaxation and, later, complete cessation of pandemic restrictions. Business is now back to normal with many more visits by Commissioners and Senior Managers in the Member States and many more events.

⁽⁶¹⁾ Number of press events of College members is smaller this year than expected because this number is related to the political agenda of the Commission in a given year, and fluctuations of the quantity of such events is normal.

⁽⁶²⁾ To be noted, the 3 000 000 views in DG Communication 2022 Management Plan were a calculation error. The fixed target is of 1 320 000 views.

⁽⁶³⁾ Besides the webpages promoting the six political priorities, the 'EU solidarity with Ukraine' website, created to raise awareness of EU actions and provide practical hands-on information to people fleeing Ukraine, attracted close to 3.5 million views alone.

⁽⁶⁴⁾ Due to the more intense communication, especially on issues such as Russia's war of aggression against Ukraine, the energy crisis etc.

⁽⁶⁵⁾ See previous footnote.

⁽⁶⁶⁾ See previous footnote.

⁽⁶⁷⁾ See previous footnote.

⁽⁶⁸⁾ See previous footnote.

	Number of hours transmitted by EbS	2 100	1 975 ⁶⁹
	Number of TV uptakes from EbS (in minutes)	55 000	115 080 ⁷⁰
User-centred websites	Number of visits to the European Commission core site ⁷¹	100 000 000	79 000 000 ⁷²
	Number of visits to the Europe Union website	35 000 000	25 000 000 ⁷³
	Number of visits to all Commission owned websites enrolled in Europa Analytics ⁷⁴	655 000 000	490 000 000 ⁷⁵

Specific objective 5: Citizens engage with the EU through face-to-face events and online interactive platforms, such as the Conference on the Future of Europe, thus stimulating the sharing of EU values and interest in and ownership of EU topics			Related to spending programme: NA
Result indicator 1: Percentage of attendees of Conference on the Future of Europe events declaring that their voice is heard			
Source of data: European Commission, DG Communication, Surveys unit C3/Joint Secretariat of the Conference			
Baseline (2020/21)	Interim Milestone (2022)	Target (2024)	Latest known results (2022)
N.A.	70%	N.A.	80%

⁽⁶⁹⁾ There were less in-person conferences taking place and as a result less transmissions on EbS. Moreover, some adjustments were made in the way of filming live events and transmission on EbS for the Councils. The service now focusses only to added value extracts like the arrivals, doorsteps and press conferences, avoiding moments without interactions.

⁽⁷⁰⁾ See previous footnote.

⁽⁷¹⁾ The Commission core site (ec.europa.eu) includes information on the Commission's headline ambitions, organisational structure and functioning, stable information common to most Commission departments. It serves as a hub for onward navigation to further thematic or specific content that are either hosted in the site on other more specialised websites. This indicator is included in the programme Statement of the Draft Budget 2023, see the programme statement for detailed information.

⁽⁷²⁾ In 2020 and 2021 the Commission and EU websites had very high number of visits related to the pandemic. With the pandemic ending, this trend has not continued in 2022. The actual numbers for 2022 are therefore lower than anticipated.

⁽⁷³⁾ In 2020 and 2021 the Commission and EU websites had very high number of visits related to the pandemic. With the pandemic ending, this trend has not fully continued in 2022. The actual numbers for 2022 are therefore lower than anticipated.

⁽⁷⁴⁾ +/-330 websites.

⁽⁷⁵⁾ In 2020 and 2021 the Commission and EU websites had very high number of visits related to the pandemic. This trend has not fully continued in 2022. The actual numbers for 2022 are therefore lower than anticipated.

Result indicator 2: Percentage of Conference on the Future of Europe events organised outside the capitals (geographical reach)			
Source of data: European Commission, DG Communication, Surveys unit C.3/Joint Secretariat of the Conference			
Baseline (2020/21)	Interim Milestone (2022)	Target (2024)	Latest known results (2022)
new indicator	50%	N.A.	60%
Result indicator 3: Diversity of backgrounds of participants in Conference on the Future of Europe events (age, gender, socio-economic and educational background)			
Source of data: European Commission, DG Communication, Surveys unit C.3/Joint Secretariat of the Conference and Eurostat			
Baseline (2020/21)	Interim Milestone (2022)	Target (2024)	Latest known results (2022)
new indicator	<= 10%	N.A.	90%
Result indicator 4: Percentage of users satisfied with their activities in the Visitors' Centre			
Source of data: European Commission, DG Communication, Visitors' Centre survey unit B4			
Baseline (2021)	Interim Milestone (2022)	Target (2024)	Latest known results (2022)
85%	90%	95%	90%
Result indicator 5: Percentage of users satisfied after visiting Experience Europe / Brussels Rond Point 14			
Source of data: European Commission, DG Communication, visitors' survey, B4 unit			
Baseline (2021)	Interim Milestone (2022)	Target (2024)	Latest known results (2022)
80%	85%	90%	90%
Result indicator 6: Engagement rate on social media			
Source of data: European Commission, DG Communication, social media metrics, unit A1			
Baseline (2019)	Interim Milestone (2022)	Target (2024)	Latest known results ⁷⁶ (2022)
Twitter: 2.85 ⁷⁷ Facebook: 1.7 ⁷⁸ Instagram: 3.4 ⁷⁹ LinkedIn: 1.6 ⁸⁰	Stable engagement rates	Stable engagement rates	Twitter: 1% Facebook: 3.87% Instagram: 5.65%

(⁷⁶) One element that explains the observed values is a difference in the calculation between the way it was done in 2019 and the way it has been calculated since then. With 2019 re-calculated with current definition, results are: (Facebook 0.55% vs 3.87% in 2022, Instagram 3.12% vs 5.65% in 2022, LinkedIn 1.12% vs 1.35% in 2022, Twitter 1.81% vs 1.00% in 2022, EUtube 41s vs 30s in 2022). The engagement rate evolved positively for all platforms but Twitter when compared to 2019. However, when it compares 2022 values to 2021 values, the engagement rate increased on all platforms, including on Twitter.

(⁷⁷) The engagement rate on Twitter is calculated as follows: Engagements (likes, retweets, replies)/Impressions x 100.

(⁷⁸) The engagement rate on Facebook: Engagements (reactions, shares, comments)/Impressions x 100.

(⁷⁹) The engagement rate on Instagram: Engagements (likes, saves, comments)/Impressions x 100.

EUTube: 64.2 sec ⁸¹			LinkedIn: 1.35% EUTube: 30 sec
Main outputs in 2022:			
Other important outputs			
Output description	Indicator	Target	Latest known results (situation on 31/12/2022)
Events organised by Representations	Number of outreach activities (physical and online)	6 000	8 928 ⁸²
	Number of participants at events and actions	500 000	731 000 ⁸³
Information events organised by EUROPE DIRECT centres	Number of information and engagement activities ⁸⁴	3 500	12 500 ⁸⁵
	Number of attendees	600 000	29 000 000 people reached ⁸⁶
Information visits organised by the Visitors' Centre	Number of visiting groups to the Commission per year	800	1 230 ⁸⁷
	Number of visitors per year ⁸⁸	24 000	37 400 ⁸⁹
Experience Europe / Brussels Rond-Point 14 ⁹⁰	Number of visitors Experience Europe / Brussels Rond-Point 14	45 000 ⁹¹	22 000

⁽⁸⁰⁾ The engagement rate on LinkedIn: Engagements (like, shares, comments)/Impressions x 100.

⁽⁸¹⁾ The engagement rate on YouTube is based on the 'Average view duration' metric in YouTube Studio. Estimated average minutes watched per view. YouTube has optimized its algorithm to promote videos with a high average view duration, this indicator is thus an important metric to track. This indicator is included in the programme Statement of the Draft Budget 2023. See the programme statement for detailed information.

⁽⁸²⁾ The number of outreach actions has increased due to the context of Russian aggression in Ukraine, as Representations have reported more than 1 700 outreach actions related to communication of solidarity with Ukraine.

⁽⁸³⁾ The number of attendees has increased due to termination of restrictions related to the pandemic and due to increased number of outreach actions related to the solidarity with Ukraine.

⁽⁸⁴⁾ This indicator is included in the programme Statement of the Draft Budget 2023. See the programme statement for detailed information.

⁽⁸⁵⁾ The figure is based on the number of events planned by EUROPE DIRECT centres, as detailed in their Annual Communication Plans.

⁽⁸⁶⁾ The figure is extracted from the EUROPE DIRECT Reporting Tool and represents an estimation of people reached by EUROPE DIRECT centres, including event attendees, people reached by newsletters, seeing messages on social media, visitors of event web pages etc.

⁽⁸⁷⁾ 148 out of 1 230 groups were for virtual visits.

⁽⁸⁸⁾ This indicator is included in the programme Statement of the Draft Budget 2023. See the programme statement for detailed information.

⁽⁸⁹⁾ 5 400 out of 37 400 visitors were from virtual visits.

⁽⁹⁰⁾ The 'Experience Europe' centre in Rond-Point Schuman 14 was open on 9 February 2022. First the pandemic, then the ongoing war and the resulting very challenging geopolitical situation, resulted in a delay in the 'political launch' which in turn affected the visibility of the centre.

EU-level Citizens' Panels and Citizens' Dialogues ⁹²	Number of EU-level Citizens' Panels and Citizens' Dialogues on-site and online	300	347
Conference on the Future of Europe ⁹³	Number of participants of the Conference and its side events	10 000	1 million ⁹⁴
	Number of Conference contributions via the online platform	50 000	114 000 ⁹⁵
	Number of citizens reached via web-streaming and the media	2 million ⁹⁶	10 million ⁹⁷
Assist the Conference's governance structures in setting up European Citizens' Panels	Number of panels that have been set up for the duration of the Conference	4 ⁹⁸	4
	Number of meetings for each panel by the end of the Conference	36 ⁹⁹	36
Social media engagement with citizens (Community management)	Number of social media replies published	10 000	10 651

⁽⁹¹⁾ Due to the uncertainty of the pandemic and Russia's war of aggression in Ukraine, this target is subject to change.

⁽⁹²⁾ The mission letters of President von der Leyen call upon all Members of the Commission to visit the Member States and participate in Citizens' Dialogues, in particular under the umbrella of the Conference on the Future of Europe. Hence, Citizens' Dialogues will be considered also as actions of the Conference, in particular when Members of the College are involved.

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⁽⁹⁴⁾ When designing the conference, it was very difficult to predict the real outreach out, hence the target initially estimated was too low.

⁽⁹⁵⁾ When designing the conference, it was very difficult to predict the real outreach out, hence the target initially estimated was too low. The figure 114 000 is the rounded amount of ideas, comments and contributions as published daily on the platform.

⁽⁹⁶⁾ Joint target defined by the COFE secretariat; digital platform management; DG Communication media monitoring.

⁽⁹⁷⁾ The high value was due that when designing the conference, it was very difficult to predict the real reach out. Conference on the Future of Europe has been a unique Interinstitutional action with a unique multilingual platform.

⁽⁹⁸⁾ Total number of Panels since the launch in September 2021.

⁽⁹⁹⁾ It was a typo in the original target set in the Management Plan, the correct figure is 36.

ANNEX 3: Draft annual accounts and financial reports

Version: 22-03-2023

Annex 3 Financial Reports - DG COMM - Financial Year 2022

Table 1 : Commitments

Table 2 : Payments

Table 3 : Commitments to be settled

Table 4 : Balance Sheet

Table 5 : Statement of Financial Performance

Table 5 Bis: Off Balance Sheet

Table 6 : Average Payment Times

Table 7 : Income

Table 8 : Recovery of undue Payments

Table 9 : Ageing Balance of Recovery Orders

Table 10 : Waivers of Recovery Orders

Table 11 : Negotiated Procedures

Table 12 : Summary of Procedures

Table 13 : Building Contracts

Table 14 : Contracts declared Secret

Table 15 : FPA duration exceeds 4 years

Table 16 : Commitments co-delegation type 3 in 2022

TABLE 1: OUTTURN ON COMMITMENT APPROPRIATIONS IN 2022 (in Mio €) for DG COMM					
			Commitment appropriations authorised*	Commitments made	%
			1	2	3=2/1
Title 01 Research and Innovation					
01	01 01	Support administrative expenditure of the "Research and Innovation" cluster	0,36	0,28	75,71 %
	01 02	Horizon Europe	3,05	3,05	100,00 %
	01 03	Euratom Research and Training Programme	0,04	0,04	100,00 %
Total Title 01			3,44	3,36	97,44 %
Title 02 European Strategic Investments					
02	02 01	Support administrative expenditure of the "European Strategic Investments" cluster	0,54	0,54	100,00 %
	02 03	Connecting Europe Facility (CEF)	0,69	0,69	100,00 %
Total Title 02			1,23	1,23	100,00 %
Title 03 Single Market					
03	03 01	Support administrative expenditure of the 'Single Market' cluster	0,10	0,10	100,00 %
	03 02	Single Market Programme	0,00	0,00	0,00 %
	03 03	EU Anti-Fraud Programme	0,01	0,01	100,00 %
Total Title 03			0,10	0,10	100,00 %
Title 04 Space					
04	04 01	Support administrative expenditure of the 'Space' cluster	0,26	0,26	100,00 %
Total Title 04			0,26	0,26	100,00 %
Title 05 Regional Development and Cohesion					
05	05 01	Support administrative expenditure of the 'Regional Development and Cohesion' cluster	0,01	0,01	100,00 %
	05 02	European Regional Development Fund (ERDF)	6,01	6,01	100,00 %
	05 03	Cohesion Fund (CF)	1,38	1,38	99,88 %
Total Title 05			7,40	7,39	99,98 %
Title 06 Recovery and Resilience					
06	06 02	Recovery and Resilience Facility and Technical Support Instrument	0,02	0,02	100,00 %
	06 05	Union Civil Protection Mechanism (rescEU)	0,02	0,02	100,00 %
	06 06	EU4Health Programme	0,11	0,11	100,00 %
	06 20	Pilot projects, preparatory actions, prerogatives and other actions	0,01	0,01	100,00 %
Total Title 06			0,15	0,15	100,00 %
Title 07 Investing in People, Social Cohesion and Values					
07	07 01	Support administrative expenditure of the "Investing in People, Social Cohesion and Values" cluster	0,50	0,50	100,00 %
	07 02	European Social Fund PLUS (ESF+)	1,67	1,67	100,00 %
	07 03	Erasmus	1,30	1,30	100,00 %
	07 05	Creative Europe	0,04	0,04	100,00 %
	07 07	Justice	0,00	0,00	0,00 %
	07 20	Pilot projects, preparatory actions, prerogatives and other actions	102,62	102,17	99,56 %
Total Title 07			106,12	105,67	99,57 %

Title 08 Agriculture and Maritime Policy					
08	08 02	European Agricultural Guarantee Fund (EAGF)	7,84	7,84	100,00 %
	08 03	European Agricultural Fund for Rural Development (EAFRD)	3,38	3,38	100,00 %
	08 04	European Maritime, Fisheries and Aquaculture Fund (EMFAF)	0,20	0,20	100,00 %
Total Title 08			11,41	11,41	100,00 %
Title 09 Environment and Climate Action					
09	09 01	Support administrative expenditure of the 'Environment and Climate Action' Cluster	0,04	0,04	100,00 %
	09 02	Programme for the Environment and Climate Action (LIFE)	0,16	0,16	100,00 %
Total Title 09			0,20	0,20	100,00 %
Title 10 Migration					
10	10 02	Asylum, Migration and Integration Fund (AMIF)	0,14	0,14	100,00 %
Total Title 10			0,14	0,14	100,00 %
Title 11 Border Management					
11	11 01	Support administrative expenditure of the 'Border Management' cluster	0,01	0,01	100,00 %
	11 02	Integrated Border Management Fund (IBMF) - Instrument for financial support for border management and visa	0,11	0,11	100,00 %
Total Title 11			0,11	0,11	100,00 %
Title 12 Security					
12	12 02	Internal Security Fund (ISF)	0,03	0,03	100,00 %
	12 04	Nuclear Safety and decommissioning including for Bulgaria and Slovakia	0,01	0,01	100,00 %
	12 20	Pilot projects, preparatory actions, prerogatives and other actions	0,02	0,02	100,00 %
Total Title 12			0,06	0,06	100,00 %
Title 13 Defence					
13	13 01	Support administrative expenditure of the "Security and Defence" cluster	0,15	0,15	100,00 %
Total Title 13			0,15	0,15	100,00 %
Title 14 External Action					
14	14 02	Neighbourhood, Development and International Cooperation Instrument - Global Europe (NDICI - Global Europe)	0,00	0,00	0,00 %
	14 20	Pilot projects, preparatory actions, prerogatives and other actions	2,80	2,80	100,00 %
Total Title 14			2,80	2,80	100,00 %
Title 15 Pre-accession Assistance					
15	15 02	Instrument for Pre-accession Assistance (IPA III)	0,00	0,00	0,00 %
Total Title 15			0,00	0,00	0,00 %
Title 20 Administrative expenditure of the European Commission					
20	20 01	Members, officials and temporary staff	0,24	0,23	99,42 %
	20 02	Other staff and expenditure relating to persons	3,16	3,09	97,84 %
	20 03	Administrative Operating expenditure	27,44	23,16	84,38 %
	20 04	Information and communication technology related expenditure	4,46	4,41	98,92 %
Total Title 20			35,29	30,89	87,52 %
Total Excluding NGEU			168,84	163,89	97,07 %

Title 02 European Strategic Investments					
02	02 01	Support administrative expenditure of the "European Strategic Investments" cluster	0,00	0,00	0,00 %
Total Title 02			0,00	0,00	0,00 %
Title 05 Regional Development and Cohesion					
05	05 02	European Regional Development Fund (ERDF)	0,06	0,06	100,00 %
Total Title 05			0,06	0,06	100,00 %
Title 06 Recovery and Resilience					
06	06 01	Support administrative expenditure of the 'Recovery and Resilience' cluster	0,13	0,13	100,00 %
Total Title 06			0,13	0,13	100,00 %
Total NGEU Only			0,18	0,18	100,00 %
Total DG COMM			169,02	164,07	97,07 %

* Commitment appropriations authorised include, in addition to the budget voted by the legislative authority, appropriations carried over from the previous exercise, budget amendments as well as miscellaneous commitment appropriations for the period (e.g., internal and external assigned revenue).

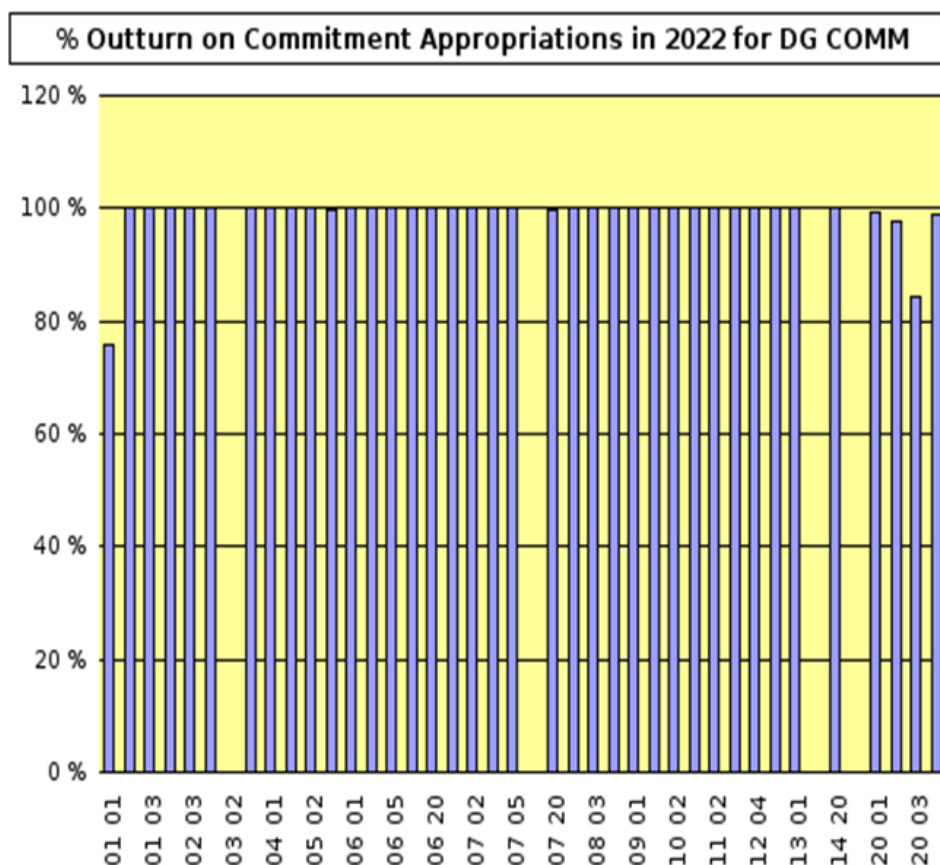


TABLE 2: OUTTURN ON PAYMENT APPROPRIATIONS in 2022 (in Mio €) for DG COMM					
			Payment appropriations authorised *	Payments made	%
			1	2	3=2/1
Title 01 Research and Innovation					
01	01 01	Support administrative expenditure of the "Research and Innovation" cluster	0,83	0,75	89,42 %
	01 02	Horizon Europe	5,51	5,51	100,00 %
	01 03	Euratom Research and Training Programme	0,03	0,03	100,00 %
Total Title 01			6,37	6,28	98,61%
Title 02 European Strategic Investments					
02	02 01	Support administrative expenditure of the "European Strategic Investments" cluster	2,03	1,83	90,13 %
	02 03	Connecting Europe Facility (CEF)	0,06	0,06	100,00 %
Total Title 02			2,08	1,88	90,39%
Title 03 Single Market					
03	03 01	Support administrative expenditure of the 'Single Market' cluster	0,19	0,18	97,30 %
	03 02	Single Market Programme	0,17	0,11	64,71 %
	03 03	EU Anti-Fraud Programme	0,00	0,00	0,00 %
Total Title 03			0,36	0,29	81,69%
Title 04 Space					
04	04 01	Support administrative expenditure of the 'Space' cluster	0,53	0,53	99,85 %
Total Title 04			0,53	0,53	99,85%
Title 05 Regional Development and Cohesion					
05	05 01	Support administrative expenditure of the 'Regional Development and Cohesion' cluster	0,01	0,01	50,00 %
	05 02	European Regional Development Fund (ERDF)	7,62	7,62	100,00 %
	05 03	Cohesion Fund (CF)	3,21	3,21	100,00 %
Total Title 05			10,83	10,83	99,95%
Title 06 Recovery and Resilience					
06	06 02	Recovery and Resilience Facility and Technical Support Instrument	0,02	0,02	100,00 %
	06 05	Union Civil Protection Mechanism (rescEU)	0,03	0,03	100,00 %
	06 06	EU4Health Programme	1,00	1,00	100,00 %
	06 20	Pilot projects, preparatory actions, prerogatives and other actions	0,02	0,02	100,00 %
Total Title 06			1,07	1,07	100,00%
Title 07 Investing in People, Social Cohesion and Values					
07	07 01	Support administrative expenditure of the "Investing in People, Social Cohesion and Values" cluster	0,86	0,30	34,97 %
	07 02	European Social Fund PPlus (ESF+)	2,39	2,39	100,00 %
	07 03	Erasmus	0,04	0,04	100,00 %

	07 05	Creative Europe	0,08	0,08	100,00 %
	07 07	Justice	0,27	0,27	100,00 %
	07 20	Pilot projects, preparatory actions, prerogatives and other actions	90,60	89,31	98,57 %
Total Title 07			94,25	92,39	98,03%
Title 08 Agriculture and Maritime Policy					
08	08 02	European Agricultural Guarantee Fund (EAGF)	1,13	1,13	100,00 %
	08 03	European Agricultural Fund for Rural Development (EAFRD)	1,70	1,70	100,00 %
	08 04	European Maritime, Fisheries and Aquaculture Fund (EMFAF)	0,42	0,42	100,00 %
Total Title 08			3,24	3,24	100,00%
Title 09 Environment and Climate Action					
09	09 01	Support administrative expenditure of the 'Environment and Climate Action' Cluster	0,06	0,02	38,32 %
	09 02	Programme for the Environment and Climate Action (LIFE)	0,10	0,10	100,00 %
Total Title 09			0,16	0,12	75,93%
Title 10 Migration					
10	10 02	Asylum, Migration and Integration Fund (AMIF)	0,62	0,62	100,00 %
Total Title 10			0,62	0,62	100,00%
Title 11 Border Management					
11	11 01	Support administrative expenditure of the 'Border Management' cluster	0,03	0,03	100,00 %
	11 02	Integrated Border Management Fund (IBMF) - Instrument for financial support for border management and visa	0,33	0,33	100,00 %
Total Title 11			0,36	0,36	100,00%
Title 12 Security					
12	12 02	Internal Security Fund (ISF)	0,00	0,00	0,00 %
	12 04	Nuclear Safety and decommissioning including for Bulgaria and Slovakia	0,00	0,00	0,00 %
	12 20	Pilot projects, preparatory actions, prerogatives and other actions	0,04	0,04	100,00 %
Total Title 12			0,04	0,04	100,00%
Title 13 Defence					
13	13 01	Support administrative expenditure of the "Security and Defence" cluster	0,45	0,41	91,01 %
Total Title 13			0,45	0,41	91,01%
Title 14 External Action					
14	14 02	Neighbourhood, Development and International Cooperation Instrument - Global Europe (NDICI - Global Europe)	0,00	0,00	0,00 %
	14 20	Pilot projects, preparatory actions, prerogatives and other actions	0,46	0,46	100,00 %
Total Title 14			0,46	0,46	100,00%
Title 15 Pre-accession Assistance					
15	15 02	Instrument for Pre-accession Assistance (IPA III)	0,01	0,01	100,00 %
Total Title 15			0,01	0,01	100,00%
Title 20 Administrative expenditure of the European Commission					
20	20 01	Members, officials and temporary staff	0,33	0,21	64,41 %
	20 02	Other staff and expenditure relating to persons	3,51	2,53	71,93 %

	20 03	Administrative Operating expenditure	42,54	32,76	77,00 %
	20 04	Information and communication technology related expenditure	7,27	4,43	61,00 %
Total Title 20			53,65	39,93	74,43%
Total Excluding NGEU			174,46	158,45	90,82%

Title 02 European Strategic Investments					
02	02 01	Support administrative expenditure of the "European Strategic Investments" cluster	0,00	0,00	100,00 %
Total Title 02			0,00	0,00	100,00%
Title 05 Regional Development and Cohesion					
05	05 02	European Regional Development Fund (ERDF)	0,00	0,00	0,00 %
Total Title 05			0,00	0,00	0,00%
Title 06 Recovery and Resilience					
06	06 01	Support administrative expenditure of the 'Recovery and Resilience' cluster	0,85	0,52	60,91 %
Total Title 06			0,85	0,52	60,91%
Total NGEU Only			0,85	0,52	61,04%

Total DG COMM			175,31	158,97	90,68 %
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* Payment appropriations authorised include, in addition to the budget voted by the legislative authority, appropriations carried over from the previous exercise, budget amendments as well as miscellaneous payment appropriations for the period (e.g., internal and external assigned revenue).

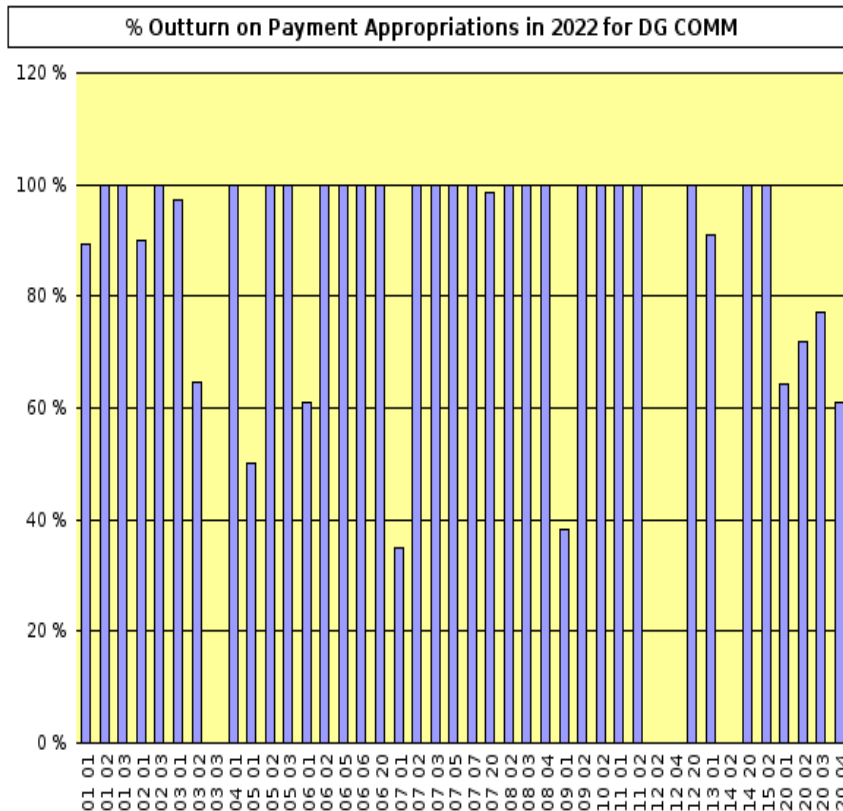


TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2022 (in Mio €) for DG COMM									
			Commitments to be settled				Commitments to be settled from financial years previous to 2021	Total of commitments to be settled at end of financial year 2022	Total of commitments to be settled at end of financial year 2021
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
01	01 01	Support administrative expenditure of the "Research and Innovation" cluster	0,28	0,28	0,00	0,00%	0,00	0,00	0,47
	01 02	Horizon Europe Euratom Research and Training Programme	3,05	0,22	2,83	92,79%	2,15	4,98	7,62
	01 03		0,04	0,00	0,04	100,00%	0,01	0,05	0,04
Total Title 01			3,36	0,49	2,86	85,26%	2,17	5,03	8,13
TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2022 (in Mio €) for DG COMM									
			Commitments to be settled				Commitments to be settled from financial years previous to 2021	Total of commitments to be settled at end of financial year 2022	Total of commitments to be settled at end of financial year 2021
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
02	02 01	Support administrative expenditure of the "European Strategic Investments" cluster	0,54	0,34	0,20	37,04%	0,00	0,20	1,49
	02 03	Connecting Europe Facility (CEF)	0,69	0,00	0,69	100,00%	1,62	2,31	1,67
Total Title 02			1,23	0,34	0,89	72,36%	1,62	2,51	3,16
TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2022 (in Mio €) for DG COMM									
			Commitments to be settled				Commitments to be settled from financial years previous to 2021	Total of commitments to be settled at end of financial year 2022	Total of commitments to be settled at end of financial year 2021
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
03	03 01	Support administrative expenditure of the 'Single Market' cluster	0,10	0,09	0,01	5,26%	0,00	0,01	0,09
	03 02	Single Market Programme	0,00	0,00	0,00	0,00%	0,06	0,06	0,17
	03 03	EU Anti-Fraud Programme	0,01	0,00	0,01	100,00%	0,00	0,01	0,00
Total Title 03			0,10	0,09	0,01	10,00%	0,06	0,07	0,26

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2022 (in Mio €) for DG COMM									
			Commitments to be settled				Commitments to be settled from financial years previous to 2021	Total of commitments to be settled at end of financial year 2022	Total of commitments to be settled at end of financial year 2021
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
04	04 01	Support administrative expenditure of the 'Space' cluster	0,26	0,26	0,00	0,00%	0,00	0,00	0,28
Total Title 04			0,26	0,26	0,00	0,00%	0,00	0,00	0,28
TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2022 (in Mio €) for DG COMM									
			Commitments to be settled				Commitments to be settled from financial years previous to 2021	Total of commitments to be settled at end of financial year 2022	Total of commitments to be settled at end of financial year 2021
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
05	05 01	Support administrative expenditure of the 'Regional Development and Cohesion' cluster	0,01	0,00	0,01	100,00%	0,00	0,01	0,01
	05 02	European Regional Development Fund (ERDF)	6,01	2,01	4,00	66,57%	11,72	15,72	17,32
	05 03	Cohesion Fund (CF)	1,38	0,00	1,38	100,00%	1,90	3,28	5,10
Total Title 05			7,39	2,01	5,39	72,83%	13,61	19,00	22,43
TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2022 (in Mio €) for DG COMM									
			Commitments to be settled				Commitments to be settled from financial years previous to 2021	Total of commitments to be settled at end of financial year 2022	Total of commitments to be settled at end of financial year 2021
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
06	06 02	Recovery and Resilience Facility and Technical Support Instrument	0,02	0,00	0,02	100,00%	0,00	0,02	0,02
	06 05	Union Civil Protection Mechanism (rescEU)	0,02	0,00	0,02	100,00%	0,05	0,06	0,07
	06 06	EU4Health Programme	0,11	0,00	0,11	100,00%	0,00	0,11	1,01
	06 20	Pilot projects, preparatory actions, prerogatives and other actions	0,01	0,00	0,01	66,05%	0,41	0,41	0,43
Total Title 06			0,15	0,00	0,14	97,61%	0,45	0,59	1,52

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2022 (in Mio €) for DG COMM									
			Commitments to be settled				Commitments to be settled from financial years previous to 2021	Total of commitments to be settled at end of financial year 2022	Total of commitments to be settled at end of financial year 2021
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
07	07 01	Support administrative expenditure of the "Investing in People, Social Cohesion and Values" cluster	0,50	0,05	0,46	91,00%	0,00	0,46	0,36
	07 02	European Social Fund PLus (ESF+)	1,67	0,00	1,67	100,00%	1,59	3,26	3,99
	07 03	Erasmus	1,30	0,00	1,30	100,00%	0,24	1,54	0,34
	07 05	Creative Europe	0,04	0,04	0,00	0,00%	0,06	0,06	0,11
	07 07	Justice	0,00	0,00	0,00	0,00%	0,00	0,00	0,27
	07 20	Pilot projects, preparatory actions, prerogatives and other actions	102,17	32,67	69,50	68,02%	15,17	84,66	74,32
Total Title 07			105,67	32,75	72,92	69,01%	17,06	89,98	79,37
TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2022 (in Mio €) for DG COMM									
			Commitments to be settled				Commitments to be settled from financial years previous to 2021	Total of commitments to be settled at end of financial year 2022	Total of commitments to be settled at end of financial year 2021
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
08	08 02	European Agricultural Guarantee Fund (EAGF)	7,84	1,06	6,78	86,51%	3,62	10,40	3,69
	08 03	European Agricultural Fund for Rural Development (EAFRD)	3,38	0,00	3,38	100,00%	3,64	7,02	5,34
	08 04	European Maritime, Fisheries and Aquaculture Fund (EMFAF)	0,20	0,00	0,20	100,00%	0,09	0,29	0,51
Total Title 08			11,41	1,06	10,35	90,73%	7,35	17,70	9,54
TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2022 (in Mio €) for DG COMM									
			Commitments to be settled				Commitments to be settled from financial years previous to 2021	Total of commitments to be settled at end of financial year 2022	Total of commitments to be settled at end of financial year 2021
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
09	09 01	Support administrative expenditure of the 'Environment and Climate	0,04	0,00	0,04	100,00%	0,00	0,04	0,02

		Action' Cluster							
	09 02	Programme for the Environment and Climate Action (LIFE)	0,16	0,00	0,16	100,00%	0,28	0,45	0,41
Total Title 09			0,20	0,00	0,20	100,00%	0,28	0,48	0,43
TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2022 (in Mio €) for DG COMM									
			Commitments to be settled				Commitments to be settled from financial years previous to 2021	Total of commitments to be settled at end of financial year 2022	Total of commitments to be settled at end of financial year 2021
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
10	10 02	Asylum, Migration and Integration Fund (AMIF)	0,14	0,00	0,14	100,00%	0,02	0,16	0,64
Total Title 10			0,14	0,00	0,14	100,00%	0,02	0,16	0,64
TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2022 (in Mio €) for DG COMM									
			Commitments to be settled				Commitments to be settled from financial years previous to 2021	Total of commitments to be settled at end of financial year 2022	Total of commitments to be settled at end of financial year 2021
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
11	11 01	Support administrative expenditure of the 'Border Management' cluster	0,01	0,01	0,00	0,00%	0,00	0,00	0,03
	11 02	Integrated Border Management Fund (IBMF) - Instrument for financial support for border management and visa	0,11	0,11	0,00	0,00%	0,08	0,08	0,30
Total Title 11			0,11	0,11	0,00	0,00%	0,08	0,08	0,33
TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2022 (in Mio €) for DG COMM									
			Commitments to be settled				Commitments to be settled from financial years previous to 2021	Total of commitments to be settled at end of financial year 2022	Total of commitments to be settled at end of financial year 2021
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
12	12 02	Internal Security Fund (ISF)	0,03	0,00	0,03	100,00%	0,04	0,07	0,04
	12 04	Nuclear Safety and decommissioning including for Bulgaria and Slovakia	0,01	0,00	0,01	100,00%	0,00	0,01	0,00

	12 20	Pilot projects, preparatory actions, prerogatives and other actions	0,02	0,00	0,02	100,00%	0,02	0,04	0,05
Total Title 12			0,06	0,00	0,06	100,00%	0,06	0,11	0,09

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2022 (in Mio €) for DG COMM

			Commitments to be settled				Commitments to be settled from financial years previous to 2021	Total of commitments to be settled at end of financial year 2022	Total of commitments to be settled at end of financial year 2021
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
13	13 01	Support administrative expenditure of the "Security and Defence" cluster	0,15	0,11	0,04	26,67%	0,00	0,04	0,30
Total Title 13			0,15	0,11	0,04	26,67%	0,00	0,04	0,30

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2022 (in Mio €) for DG COMM

			Commitments to be settled				Commitments to be settled from financial years previous to 2021	Total of commitments to be settled at end of financial year 2022	Total of commitments to be settled at end of financial year 2021
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
14	14 02	Neighbourhood, Development and International Cooperation Instrument - Global Europe (NDICI - Global Europe)	0,00	0,00	0,00	0,00%	0,66	0,66	0,66
	14 20	Pilot projects, preparatory actions, prerogatives and other actions	2,80	0,00	2,80	100,00%	3,82	6,61	4,96
Total Title 14			2,80	0,00	2,80	100,00%	4,48	7,27	5,62

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2022 (in Mio €) for DG COMM

			Commitments to be settled				Commitments to be settled from financial years previous to 2021	Total of commitments to be settled at end of financial year 2022	Total of commitments to be settled at end of financial year 2021
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
15	15 02	Instrument for Pre-accession Assistance (IPA III)	0,00	0,00	0,00	0,00%	0,30	0,30	0,32
Total Title 15			0,00	0,00	0,00	0,00%	0,30	0,30	0,32

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2022 (in Mio €) for DG COMM

			Commitments to be settled				Commitments to be settled from financial years previous to	Total of commitments to be settled at end of financial year	Total of commitments to be settled at end of financial year
--	--	--	---------------------------	--	--	--	--	---	---

							2021	2022	2021
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
20	20 01	Members, officials and temporary staff	0,23	0,16	0,08	33,04%	0,00	0,08	0,09
	20 02	Other staff and expenditure relating to persons	3,09	2,21	0,85	28,56%	0,00	0,85	0,35
	20 03	Administrative Operating expenditure	23,16	18,23	4,93	21,30%	0,00	4,93	15,10
	20 04	Information and communication technology related expenditure	4,41	2,21	2,20	49,98%	0,00	2,20	2,81
Total Title 20			30,89	22,79	8,06	26,21%	0,00	8,06	18,35
Total Excluding NGEU			163,89	60,02	103,84	63,38%	47,54	151,38	150,75

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2022 (in Mio €) for DG COMM									
			Commitments to be settled				Commitments to be settled from financial years previous to 2021	Total of commitments to be settled at end of financial year 2022	Total of commitments to be settled at end of financial year 2021
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
02	02 01	Support administrative expenditure of the "European Strategic Investments" cluster	0,00	0,00	0,00	0,00%	0,00	0,00	0,00
Total Title 02			0,00	0,00	0,00	0,00%	0,00	0,00	0,00

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2022 (in Mio €) for DG COMM									
			Commitments to be settled				Commitments to be settled from financial years previous to 2021	Total of commitments to be settled at end of financial year 2022	Total of commitments to be settled at end of financial year 2021
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
05	05 02	European Regional Development Fund (ERDF)	0,06	0,00	0,06	100,00%	0,00	0,06	0,00
Total Title 05			0,06	0,00	0,06	100,00%	0,00	0,06	0,00

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2022 (in Mio €) for DG COMM									
			Commitments to be settled				Commitments to be settled from financial years previous to 2021	Total of commitments to be settled at end of financial year 2022	Total of commitments to be settled at end of financial year 2021
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7

06	06 01	Support administrative expenditure of the 'Recovery and Resilience' cluster	0,13	0,12	0,01	5,45%	0,00	0,01	0,40
Total Title 06			0,13	0,12	0,01	5,45%	0,00	0,01	0,40
Total NGEU Only			0,18	0,12	0,06	33,66%	0,00	0,06	0,40
Total for DG COMM			164,07	60,14	103,93	63,35 %	47,54	151,45	151,15

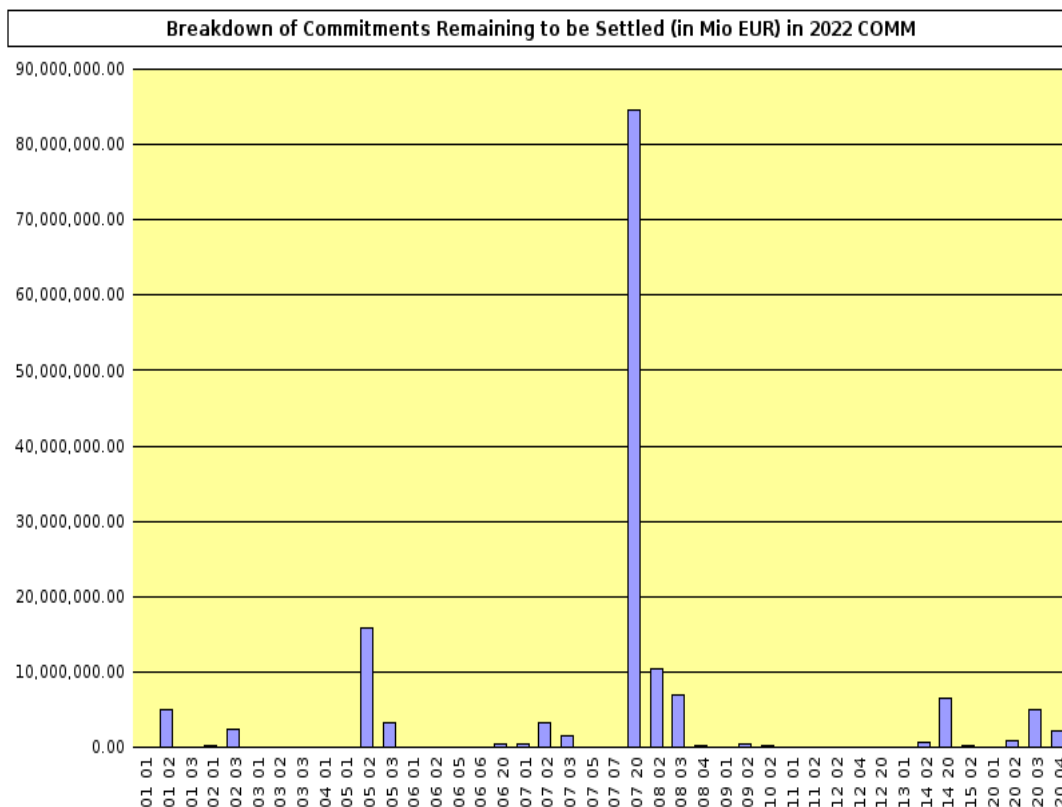


TABLE 4 : BALANCE SHEET for DG COMM

BALANCE SHEET	2022	2021
A.I. NON CURRENT ASSETS	27.751.858,28	28.581.746,83
A.I.1. Intangible Assets	0,00	0,00
A.I.2. Property, Plant and Equipment	27.751.858,28	28.581.746,83
A.I.6. Non-Cur Exch Receiv & Non-Ex Recoverab	0,00	0,00
A.II. CURRENT ASSETS	21.500.070,16	20.830.854,52
A.II.2. Current Pre-Financing	17.889.916,44	17.422.782,77
A.II.3. Curr Exch Receiv & Non-Ex Recoverables	3.564.870,54	3.380.260,55
A.II.6. Cash and Cash Equivalents	45.283,18	27.811,20
ASSETS	49.251.928,44	49.412.601,35
P.I. NON CURRENT LIABILITIES	0,00	0,00
P.I.3. Non-Current Financial Liabilities	0,00	0,00
P.II. CURRENT LIABILITIES	-739.320,11	-14.455.149,88
P.II.3. Current Financial Liabilities	0,00	0,00
P.II.4. Current Payables	-739.320,11	-14.455.087,15
P.II.5. Current Accrued Charges & Defrd Income	0,00	-62,73
LIABILITIES	-739.320,11	-14.455.149,88
NET ASSETS (ASSETS less LIABILITIES)	48.512.608,33	34.957.451,47
P.III.2. Accumulated Surplus/Deficit	1.101.396.154,95	987556096,8
Non-allocated central (surplus)/deficit*	-1.149.908.763,28	-1.022.513.548,22
TOTAL DG COMM	0,00	0,00

It should be noted that the balance sheet and statement of financial performance presented in Annex 3 to this Annual Activity Report, represent only the assets, liabilities, expenses and revenues that are under the control of this Directorate General. Significant amounts such as own resource revenues and cash held in Commission bank accounts are not included in this Directorate General's accounts since DG Budget centrally manages them, on whose balance sheet and statement of financial performance they appear. Furthermore, since the accumulated result of the Commission is not split amongst the various Directorates General, it can be seen that the balance sheet presented here is not in equilibrium.

Additionally, the figures included in tables 4 and 5 are provisional since they are, at this date, still subject to audit by the Court of Auditors. It is thus possible that amounts included in these tables may have to be adjusted following this audit.

The accounting situation presented in the Balance Sheet and Statement of Financial Performance does not include the accruals and deferrals calculated centrally by the services of the Accounting Officer.

TABLE 5 : STATEMENT OF FINANCIAL PERFORMANCE for DG COMM

STATEMENT OF FINANCIAL PERFORMANCE	2022	2021
II.1 REVENUES	-5.960.711,31	-6.244.394,17
II.1.1. NON-EXCHANGE REVENUES	-467.323,87	-25.649,02
II.1.1.6. RECOVERY OF EXPENSES	-467.323,87	-25.649,02
II.1.2. EXCHANGE REVENUES	-5.493.387,44	-6.218.745,15
II.1.2.1. FINANCIAL INCOME	-2,48	-8,14
II.1.2.2. OTHER EXCHANGE REVENUE	-5.493.384,96	-6.218.737,01
II.2. EXPENSES	144.599.077,38	120.084.452,37
II.2. EXPENSES	144.599.077,38	120.084.452,37
II.2.10. OTHER EXPENSES	27.907.443,00	33.289.178,54
II.2.2. EXP IMLEM BY COMMISS&EX.AGENC. (DM)	115.875.094,74	86.167.373,34
II.2.6. STAFF AND PENSION COSTS	813.339,57	623.136,46
II.2.8. FINANCE COSTS	3.200,07	4.764,03
STATEMENT OF FINANCIAL PERFORMANCE	138.638.366,07	113.840.058,20

TABLE 5bis : OFF BALANCE SHEET for DG COMM

OFF BALANCE	2022	2021
OB.1. Contingent Assets	0,00	0,00
GR for pre-financing	0,00	0,00
OB.3. Other Significant Disclosures	-45.425.818,59	-32.237.671,39
OB.3.5. Operating lease commitments	-45.425.818,59	-32.237.671,39
OB.4. Balancing Accounts	45.425.818,59	32.237.671,39
OB.4. Balancing Accounts	45.425.818,59	32.237.671,39
OFF BALANCE	0,00	0,00

It should be noted that the balance sheet and statement of financial performance presented in Annex 3 to this Annual Activity Report, represent only the assets, liabilities, expenses and revenues that are under the control of this Directorate General. Significant amounts such as own resource revenues and cash held in Commission bank accounts are not included in this Directorate General's accounts since DG Budget centrally manages them, on whose balance sheet and statement of financial performance they appear. Furthermore, since the accumulated result of the Commission is not split amongst the various Directorates General, it can be seen that the balance sheet presented here is not in equilibrium.

Additionally, the figures included in tables 4 and 5 are provisional since they are, at this date, still subject to audit by the Court of Auditors. It is thus possible that amounts included in these tables may have to be adjusted following this audit.

The accounting situation presented in the Balance Sheet and Statement of Financial Performance does not include the accruals and deferrals calculated centrally by the services of the Accounting Officer.

Legal Times									
Maximum Payment Time (Days)	Total Nbr of Payments	Nbr of Payments within Time Limit	Percentage	Average Payment Times (Days)	Nbr of Late Payments	Percentage	Average Payment Times (Days)	Late Payments Amount	Percentage
30	11.751	11.531	98,13 %	12,14	220	1,87 %	46,46	3.123.567,22	4, %
45	8	8	100,00 %	13,63				0,00	0, %
60	1.232	1.165	94,56 %	28,96	67	5,44 %	75,54	1.101.917,92	2, %
69	1	1	100,00 %	31,00				0,00	0, %
90	4	3	75,00 %	20,33	1	25,00 %	99,00	8.799,90	8, %
120	7	7	100,00 %	21,00				0,00	0, %

Total Number of Payments	13.003	12.715	97,79 %		288	2,21 %		4234285,04	3, %
Average Net Payment Time	14,5684842			13,69			53,41		
Average Gross Payment Time	15,54987311			14,61117			56,9930556		

Suspensions							
Average Report Approval Suspension	Average Payment Suspension Days	Number of Suspended Payments	% of Total Number	Total Number of Payments	Amount of Suspended Payments	% of Total Amount	Total Paid Amount
0	24	526	4,05 %	13.003	30.065.057,30	18,61 %	161.514.699,66

Late Interest paid in 2022			
DG	GL Account	Description	Amount (Eur)
COMM	65010100	Interest on late payment of charges New FR	1.714,72
			1.714,72

TABLE 7 : SITUATION ON REVENUE AND INCOME in 2022 for DG COMM								
Chapter		Revenue and income recognized			Revenue and income cashed from			Outstanding balance
		Current year RO	Carried over RO	Total	Current Year RO	Carried over RO	Total	
		1	2	3=1+2	4	5	6=4+5	
31	Revenue linked to property	30.507,00	13.000,00	43.507,00	30.507,00	13.000,00	43.507,00	0,00
33	Other administrative revenue	4.239.750,96	40.434,50	4.280.185,46	4.238.026,37	40.434,50	4.278.460,87	1.724,59
40	Revenue from investments and accounts	2,48		2,48	2,48		2,48	0,00
66	Other contributions and refunds	2.572.581,16	159,22	2.572.740,38	2.498.811,66	159,22	2.498.970,88	73.769,50
67	Completion for outstanding recovery orders prior to 2021	0,00	44.900,00	44.900,00	0,00	9.900,00	9.900,00	35.000,00
Total DG COMM		6.842.841,60	98.493,72	6.941.335,32	6.767.347,51	63.493,72	6.830.841,23	110.494,09

TABLE 8 : FINANCIAL IMPACT OF EX-ANTE AND EX-POST CONTROLS in for DG COMM

EX-ANTE CONTROLS	Irregularity	OLAF Notified	Total undue payments
	Amount	Amount	Amount
NON ELIGIBLE IN COST CLAIMS			
CREDIT NOTES	8.362.524,52		8.362.524,52
RECOVERY ORDERS ON PRE-FINANCING			
Sub-Total	8.362.524,52		8.362.524,52

EX-POST CONTROLS	Irregularity	OLAF Notified	Total undue payments recovered
	Amount	Amount	Amount
INCOME LINES IN INVOICES			
RECOVERY ORDERS OTHER THAN ON PRE-FINANCING			
Sub-Total			

GRAND TOTAL (EX-ANTE + EX-POST)	8.362.524,52		8.362.524,52
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TABLE 9: AGEING BALANCE OF RECOVERY ORDERS AT 12/31/2022 for DG COMM

	Number at 1/1/2022 1	Number at 12/31/2022	Evolution	Open Amount (Eur) at 1/1/2022 1	Open Amount (Eur) at 12/31/2022	Evolution
2012	1	1	0,00 %	17.500,00	17.500,00	0,00 %
2015	1	1	0,00 %	17.500,00	17.500,00	0,00 %
2020	3		-100,00 %	21.300,00		-100,00 %
2021	10		-100,00 %	42.193,72		-100,00 %
2022		4			75.494,09	
	15	6	-60,00 %	98.493,72	110.494,09	12,18 %

TABLE 10 :Recovery Order Waivers >= 60 000 € in 2022 for DG COMM

Waiver Central Key	Linked RO Central Key	RO Accepted Amount (Eur)	LE Account Group	Commission Decision	Comments
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Total DG COMM	
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Number of RO waivers	
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There are no waivers below 60 000 €

TABLE 11 : Negotiated Procedures in 2022 for DG COMM**Internal Procedures > € 60,000**

Negotiated Procedure Legal base	Number of Procedures	Amount (€)
Annex 1 - 11.1 (b) - Artistic/technical reasons or exclusive rights or technical monopoly/captive market	6	2.600.545,72
Annex 1 - 11.1 (c) - Extreme urgency caused by unforeseeable events not attributable to the contracting authority	2	5.110.000,00
Annex 1 - 11.1 (e) - New services/works consisting in the repetition of similar services/works	4	990.000,00
Total	12	8.700.545,72

TABLE 12 : Summary of Procedures in 2022 for DG COMM**Internal Procedures > € 60,000**

Procedure Legal base	Number of Procedures	Amount (€)
Negotiated procedure low value contract (Annex 1 - 14.3)	1	76.491,00
Negotiated procedure middle value contract (Annex 1 - 14.2)	43	4.864.580,75
Negotiated procedure without prior publication (Annex 1 - 11.1)	14	10.773.991,36
Open procedure (FR 164 (1)(a))	14	69.659.393,16
Restricted procedure based on a call for expressions of interest - Preselection of candidates (Annex 1 - 13.3 (a))	2	2.800.000,00
Restricted procedure with Dynamic purchasing system (FR 164 (1)(b))	2	60.173.500,00
Restricted procedure without Dynamic purchasing system (FR 164 (1)(b))	3	2.148.762,77
Total	79	150.496.719,04

TABLE 13 : BUILDING CONTRACTS in 2022 for DG COMM

Legal Base	Procedure subject	Contract Number	Contractor Name	Contract Subject	Contracted Amount (€)
Annex 1 - 11.1 (g) - Building contracts	ATH - LEASE OF THE NEW PREMISES FOR SRSS, DG ECFIN, DG HOME OFFICES -30/10/19-31/03/25	SI2.899478	POTAMITIS VEKRIS LAW PARTNERSHIP*	COMM/REP-ATH - LEASE OF THE NEW PREMISES FOR SRSS, DG ECFIN, DG HOME OFFICES	601.932,19
Annex 1 - 11.1 (g) - Building contracts	COMMPAR/2022/NP/0143 - LOCATION DESPACES DE CO-WORKING	SI2.1155215	LESPACE	PAR LESPACE LOCATION ESPACE CO WORKING	2.941.377,10
Art. 134.1(h) (Without prior publication) for building contracts (after prospecting the local market)	PN/2012-08-INF/ZAG - LEASE OF PREMISES FOR THE EUROPE HOUSE IN ZAGREB	SI2.249886	#MULTIVALUE	ZAG SI2.249886-4 RENT HOUSE OF EUROPE	7.953.704,40
		3			11.497.013,69

TABLE 14 : CONTRACTS DECLARED SECRET in 2022 for DG COMM

Not applicable.

TABLE 15 : FPA duration exceeds 4 years - DG COMM

Not applicable.

TABLE 16 : Commitments co-delegation type 3 in 2022 for DG COMM

Not applicable.

ANNEX 4: Financial scorecard

DG Communication

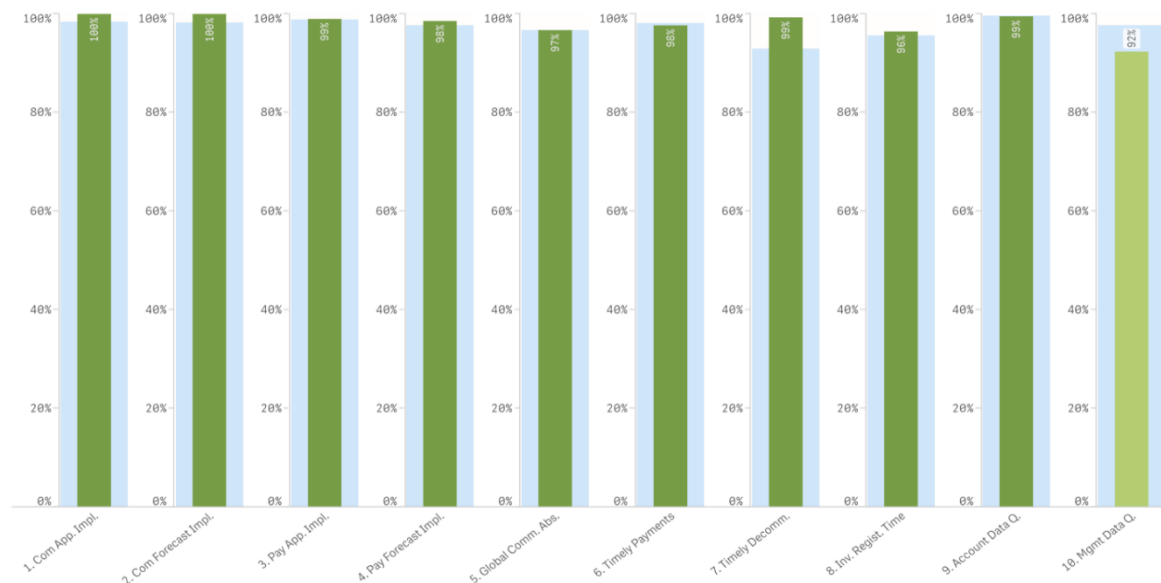
The Annex 4 of each Commission service summarises the annual result of the standard financial indicators measurement. Annexed to the Annual Activity Report 2022, ten standard financial indicators are presented below, each with its objective and result for the Commission service and for the EC as a whole (for benchmarking purposes):

- | | |
|--|---|
| <ul style="list-style-type: none"> - Commitment Appropriations (CA) Implementation - CA Forecast Implementation - Payment Appropriations (PA) Implementation - PA Forecast Implementation - Global Commitment Absorption | <ul style="list-style-type: none"> - Timely Payments - Timely Decommitments - Invoice Registration Time - Accounting Data Quality - Management Data Quality |
|--|---|

For each indicator, its value (in %) for the Commission service is compared to the common target (in %). The difference between the indicator's value and the target is colour coded as follows:

- 100 – >95% of the target: dark green
- 95 – >90% of the target: light green
- 90 – >85% of the target: yellow
- 85 – >80% of the target: light red
- 80 – 0% of the target: dark red

COMM Indicator Scores for 2022 12



For each indicator the light blue bar denotes the EC Score.

Indicator	Objective	Comment ⁽¹⁰⁰⁾	COMM Score	EC Score
1. Commitment Appropriations Implementation	Ensure efficient use of commitment appropriations expiring at the end of Financial Year	Above Commission average	100%	98%
2. Commitment Forecast Implementation	Ensure the cumulative alignment of the commitment implementation with the commitment forecast in a financial year	Above Commission average	100%	98%
3. Payment Appropriations Implementation	Ensure efficient use of payment appropriations expiring at the end of Financial Year	Equal to Commission average	99%	99%
4. Payment Forecast Implementation	Ensure the cumulative alignment of the payment implementation with the payment forecast in a financial year	Equal to Commission average	98%	98%
5. Global Commitment Absorption ¹⁰¹	Ensure efficient use of already earmarked commitment appropriations (at L1 level)	Equal to Commission average	97%	97%
6. Timely Payments	Ensure efficient processing of payments within the legal deadlines	By comparison to 2021, DG Communication has improved the execution from 97% to 98% of payments operations within the deadlines the average payment time has increased only insignificantly (from 13.4 to 14.6 days). It should be noted that 10 largest late payments out of total payments of 13 003 account for more than one third of the late payment rate. Finally, most of the late payments registered carried no or very low interest payments.	98%	98%
7. Timely Decommittments	Ensure efficient decommitment of outstanding RAL at the end of commitment life cycle	Above Commission average	99%	93%
8. Invoice Registration Time	Monitor the accounting risk stemming from late registration of invoices in the central accounting system ABAC	Above Commission average	96%	95%
9. Accounting Data Quality	Ensure the good data quality of ABAC transactions with the focus on fields having a primary impact on the accounts	A few transactions need to be completed or corrected in ABAC	99%	100%
10. Management Data Quality	Ensure the good data quality of ABAC transactions with the focus on fields having a primary impact on the management decisions	This indicator score is mainly due to the number of legal commitments that need to be closed in ABAC (expired contracts).	92%	98%

⁽¹⁰⁰⁾ An explanation behind the indicator result can be provided, e.g., the comment about the achievement itself, reference to the whole Commission performance (better or worse), reasons behind this achievement. The comment is mandatory for the 'Timely payments' indicator. For the rest of indicators, the comment is mandatory only if the score is equal or below the target of 80%.

⁽¹⁰¹⁾ Due to technical limitation: 1. the indicator does not consider the Com L1 Consumption between the FDC ILC date and the FA FDI allowed as an exception in the external actions for Com L1 of type GF, i.e., with Financing Agreement, under the FR2018 Article 114.2. 2. it is technically not possible to exclude the decommitment of RAL (C8) which is subsequently re-committed for a new purpose. As a result, the actual Indicator score may be slightly higher than the one reported for DGs using the GF commitments.

ANNEX 5: Materiality criteria

One of the five internal control objectives defined in the Financial Regulation (Art. 36.2) is legality and regularity. In the context of this objective, the Authorising Officer by Delegation needs to define specific management targets and, in particular, needs to have objective criteria for determining which weaknesses should be subject to a formal reservation to her declaration (cf. Financial Regulation Art. 74.9).

For the DG Communication, the **materiality** of residual weaknesses identified (i.e., 'net' after mitigating and corrective measures have been taken) is assessed on the basis of qualitative and/or quantitative criteria, in line with the Instructions for the preparation of the Annual Activity Report. The materiality criteria are defined for each significant budget area in coherence with the Control system based on the differentiation between Procurements and Grants.

The **qualitative assessment** includes an analysis of the causes and the types of errors (including whether they are repetitive and/or systemic) to conclude on the nature, scope and reputational impact of the weaknesses identified, as well as the verification of existence of compensatory measures (mitigating controls which reduce the impact of the weakness) and effective corrective actions. This may refer to significant control system weaknesses or critical issues reported by the authorising officers by sub-delegation, the European Court of Auditors, the Internal Audit Service, the DG Budget and the European Anti-Fraud Office. The quantitative assessment aims at estimating any financial impact ('amount at risk') resulting from the errors detected. As regards legality and regularity, the weakness is considered material if the estimated error rate (related to authorise financial operations not complying with the contractual or regulatory provisions) exceeds the materiality threshold of 2% of total annual expenditure.

Both qualitative and quantitative assessments are based on the following evidence:

- results of the analysis of exception and non-compliance cases falling under Internal Control Principle 12 (including judgment on potential reputational risk, and check if repetitive and uncorrected);
- results of ex-post, on-the-spot controls and errors detected ex-post by other means;
- weaknesses identified during the assessment of the internal control systems;
- results of audits performed by the European Court of Auditors and the Internal Audit Service;
- monitoring of available indicators related to financial management.

Since 2019⁽¹⁰²⁾, a 'de minimis' threshold for financial reservations has been introduced. Quantified annual activity report reservations related to residual error rates above the 2% materiality threshold are deemed not substantial for segments representing less than 5% of a DG's total payments and with a financial impact below EUR 5 million. In such cases, quantified reservations are no longer needed.

⁽¹⁰²⁾ Agreement of the Corporate Management Board of 30.4.2019.

ANNEX 6: Relevant Control System(s) for budget implementation (RCSs)

1. Procurement (direct management)

1.1. Choice of procedure

Main control objectives: Ensuring legality, regularity, effectiveness and efficiency of procedures.

Main risks – it may happen (again)	Mitigating controls	Coverage, frequency and depth	Cost-effectiveness indicators
<p>Resulting contracts do not meet operational needs, due to absence of long-term needs analysis and/or inadequate tender specifications.</p> <p>Low competition or no offers received due to inadequate procurement requirements and specifications.</p>	<p>Units and Representations initiate and verify all procurement files.</p> <p>A centralised helpdesk (D.3 Public Procurement and Grants) function provides advice to units and representations before launch of procedures.</p> <p>Ex ante analysis and validation of needs assessments (through the IT tool PPMT) by central team (D.3 Public Procurement and Grants) prior to the preparation of the procurement documents.</p> <p>Ex ante revision of procurement files is conducted by a central team (D.3 Public Procurement and Grants) prior to the launch of procedures.</p>	<p>Tender specifications and annexes are checked by central team (D.3 Public Procurement and Grants) for grants and procurement over EUR 139,000¹⁰³ and exceptional negotiated procedure above EUR 60,000</p> <p>Units for grants and procurement were below this threshold.</p> <p>On request for procurement procedures were below the thresholds.</p>	<p>Effectiveness:</p> <p>Number of questions replied.</p> <p>Number and % of needs analysis validated.</p> <p>Number and value of files revised.</p> <p>Number of high-value procedures where only one or no offers were received.</p> <p>Efficiency and economy: Estimate of costs of staff involved in the activity</p>
<p>The widest competition is not ensured due to use of wrong procurement procedure</p>	<p>In headquarters and Representations, procedures are checked by financial initiation and verification at the level of draft award decision and commitment.</p> <p>For Representations, procedures below the Directive threshold are checked by second-level ex-</p>	<p>All procurement procedures below the Directive threshold.</p> <p>Risk-based sample of commitments.</p>	<p>% of commitments with errors.</p> <p>% of sampled transactions with errors</p> <p>Estimate of costs of staff involved in the activity.</p>

⁽¹⁰³⁾ Threshold from the Directive 2014/24/EU of the European Parliament and of the Council of 26.2.2014 on public procurement and repealing Directive 2004/18/EC.

	ante financial verification in headquarters.		
The contract is not awarded to the most economically advantageous offer due to an inaccurate evaluation process.	Ex-ante control by central team ensures compliance with rules and procedures throughout the tendering process, from publication until the final evaluation, before award: grounds for exclusion and selection; consistency and quality of evaluation reports; correctness of financial offers and award formula, etc.	All procurement procedures over EUR 139,000 ¹⁰⁴	Effectiveness: Numbers of rightful complaints or litigation Number and value of files checked Efficiency and economy: Estimate of costs of staff involved in the activity

1.2. Financial transactions

Main control objectives: Ensuring legality, regularity, effectiveness and fraud protection of financial transactions.

Main risks – it may happen (again)	Mitigating controls	Coverage, frequency and depth	Cost-effectiveness indicators
The supplies, services or works are not, totally or partially, provided, and/or the amounts to be paid exceed the due amount.	Operational check of transactions by units and Representations. Headquarters: the financial unit verifies transactions with strict segregation of duties between financial agents, using checklists and providing guidance and reports to units.	All financial transactions. All financial transactions.	Effectiveness: % error rate prevented (amount of errors over total payments).
Financial transactions are not correctly registered in the accounting system (ABAC)	Financial transactions on administrative budget lines other than support of operational lines are verified by the initiating units according to the same standards. Representations: financial verification by each Representation according to the same standards. Second-level verification by the central financial unit.	All financial transactions. All financial transactions.	Efficiency/Cost-Effectiveness: Average time to pay. % of payments made on time.
		All financial transactions.	Efficiency and economy: Estimate of costs of staff involved in the activity.

⁽¹⁰⁴⁾ Threshold from the Directive 2014/24/EU of the European Parliament and of the Council of 26.2.2014 on public procurement and repealing Directive 2004/18/EC.

1.3. Supervisory measures (ex-post controls)

Main control objectives: Measuring the effectiveness of ex-ante controls; detecting and correcting any error or fraud remaining undetected after implementation of ex-ante controls (legality and regularity, anti-fraud strategy); identifying and addressing possible systemic weaknesses in the ex-ante controls (sound financial management).

Main risks – it may happen (again)	Mitigating controls	Coverage, frequency and depth	Cost-effectiveness indicators
An error or non-compliance with regulatory and contractual provisions, including technical specifications, or a fraud is not prevented, detected or corrected by ex-ante control, prior to payment.	<p>'On-the-spot' ex-post control by central unit on payments as well as underlying commitments and procurement procedures.</p> <p>Decentralised decision by Authorising Officer by Subdelegation on the financial effect of the controls.</p> <p>Review of exceptions and non-compliance reports.</p> <p>Review of incidents occurred during procurement procedures.</p>	<p>Risk-based selection of entities to be controlled, with about one third of Representations and 20-25 % of units covered per year.</p> <p>Risk-based sample of payments.</p> <p>Correction as appropriate.</p>	<p>Effectiveness: Estimated amounts affected by errors, detected error rate.</p> <p>Number and value of procurement files controlled on the spot.</p> <p>Number and value of recovery orders issued in the year.</p> <p>Number of non-compliance events.</p> <p>Efficiency/economy: Estimate of costs of staff involved in the activity.</p>

2. Grants (direct management)

2.1. Programming, selection, award and monitoring the execution

Main control objectives: Ensuring legality, regularity, effectiveness and efficiency of procedures.

Main risks – it may happen (again)	Mitigating controls	Coverage, frequency and depth	Cost-effectiveness indicators
The eligibility, selection and award criteria are not adequate to meet the policy objectives and ensure the successful evaluation of the proposals.	<p>Representations initiate and verify all procurement files.</p> <p>A centralised helpdesk function provides advice to units and Representations before launch of procedures.</p> <p>Ex-ante revision of calls for proposals is conducted by a central team prior to the launch of calls.</p>	<p>All calls for proposals</p> <p>On request for all calls for proposals.</p> <p>All calls for proposals over EUR 60,000</p>	<p>Number of questions replied.</p> <p>Number and value of files revised.</p> <p>Efficiency/economy: Estimate of costs of staff involved in the activity</p>
<p>The evaluation is not conducted in accordance with rules and procedures, and the criteria set in the call for proposals.</p> <p>Funding is not provided to the best ranked proposals.</p>	<p>Ex-ante control by central team ensures compliance with rules and procedures throughout the process, from publication until the final evaluation, before award: eligibility, grounds for exclusion and selection; consistency and quality of evaluation reports; correctness of financial offers and award formula, etc.</p>	<p>All calls for proposals over EUR 60,000</p> <p>Control of all non-selected proposals, all budget estimates of proposals selected for award, and a risk-based sample of technical proposals selected for award.</p>	<p>Effectiveness: Numbers of rightful complaints or litigation.</p> <p>Number and value of files checked.</p> <p>Efficiency and economy: Estimate of costs of staff involved in the activity.</p> <p>Time to inform and time to grant.</p>
The actions foreseen are not conducted by beneficiaries in accordance with the terms of the grant agreement	<p>Representations check implementation of the actions (generating event, output and results) against the proposal via regular reporting and consolidation of data submitted by beneficiaries on an online platform.</p>	<p>All grant agreements of the European Direct Information Centres (99 % of all grants).</p>	<p>Effectiveness: Number of actions and events conducted in accordance with the grant agreement.</p> <p>Number of terminated grant agreements.</p>

2.2. Financial transactions

Main control objectives: Ensuring legality, regularity, effectiveness and fraud protection of financial transactions.

Main risks – it may happen (again)	Mitigating controls	Coverage, frequency and depth	Cost-effectiveness indicators
Non-eligible costs are paid to the beneficiary.	Operational check of generating event and final amount of grant by operational staff in each Representation.	All reports and cost claims.	Effectiveness: % error rate prevented (amount of errors over total payments).
The final amount of the grant is wrongly calculated.	Financial agents in each Representation verify transactions with strict segregation of duties and using checklists.	All financial transactions.	Efficiency/Cost-Effectiveness: Average time to pay.
Financial transactions are not correctly registered in the accounting system (ABAC).	Second-level verification by the central financial unit in headquarters.	A sample of payments.	% of payments made on time. Efficiency and economy: Estimate of costs of staff involved in the activity.

2.3. Supervisory measures (ex-post)

Main control objectives: Measuring the effectiveness of ex-ante controls; detecting and correcting any error or fraud remaining undetected after implementation of ex-ante controls (legality and regularity; anti-fraud strategy); identifying and addressing possible systemic weaknesses in the ex-ante controls (sound financial management).

Main risks – it may happen (again)	Mitigating controls	Coverage, frequency and depth	Cost-effectiveness indicators
An error or non-compliance with regulatory and contractual provisions, including technical specifications, or a fraud is not prevented, detected or corrected by ex-ante control, prior to payment.	On-the-spot ex-post control by central unit on payments as well as underlying commitments and procurement procedures. Decentralised decision by Authorising Officer by Subdelegation on the financial effect of the controls. Review of exceptions and non-compliance reports. Review of incidents occurred during procurement procedures.	Risk-based selection of entities to be controlled, with about one third of Representations and 20-25 % of units covered per year. Risk-based sample of payments and related commitments. Correction as appropriate.	Effectiveness: Estimated amounts affected by errors, detected error rate. Number and value of procurement files controlled on the spot. Number and value of recovery orders issued in the year. Number of non-compliance events. Efficiency/economy: Estimate of costs of staff involved in the activity.

ANNEX 7: Specific annexes related to "financial management"

1. Error rate (in EUR)

Value of checked transactions (in EUR)	Payment errors (amount in EUR)	Procedural errors (exclusion, selection, award) in EUR	Detected error rate	Corrections made (of payment and procedural errors)	Residual error rate
13 870 832.91	0.00	189 203.85 ¹⁰⁵	3.89 %	0.00	0.45% ¹⁰⁶

2. Table Y on the estimated "cost of controls" at Commission level

Table Y - Overview of COMM's estimated cost of controls at Commission (EC) level

EXPENDITURE

The absolute values are presented in EUR

COMM	Ex ante controls***			Ex post controls			Total	
	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)
Relevant Control System (RCS) / Other as defined in Annex 6 of the AAR*	EC total costs	related payments Made	Ratio (%)** (a)/(b)	EC total costs	total value verified and/or audited	Ratio (%) (d)/(e)	EC total estimated cost of controls (a)+(d)	Ratio (%)** (g)/(b)
Procurement	7.098.160,50 €	144.147.306,70 €	4,92%	191.065,50 €	3.459.097,44 €	5,52%	7.289.226,00 €	5,06%
Grants	788.684,50 €	14.822.928,68 €	5,32%	21.229,50 €	424.158,50 €	5,01%	809.914,00 €	5,46%
OVERALL total estimated cost of control at EC level for expenditure	7.886.845,00 €	158.970.235,38 €	4,96%	212.295,00 €	3.883.255,94 €	5,47%	8.099.140,00 €	5,09%

⁽¹⁰⁵⁾ No financial error was detected ex-post for procurement, but some procedural errors were detected and have been quantified at 100%, in line with the European Court of Auditors methodology; however as these errors they do not affect the financial exposure of the budget, the residual error rate calculated amounts to 0.45%. No errors (financial or procedural) were detected ex-post in grants, nor administrative expenditure.

⁽¹⁰⁶⁾ Corresponding to an amount of EUR 7 589.65 (procurement segment, procedural errors).

3. Budget implementation tasks entrusted to others Directorates- General and entities

DG subdelegated	Budget Line and Activities	Purpose	Commitment Appropriations	Commitments	Payments	RAL 2021	Conclusion for the Declaration of assurance
DIGIT	20.040200.01 Digital Workplace	- Chargeback for the Qlik Sense product licences - Hosting, End User and Cloud brokering services - Chargeback for the Endpoint Security Solutions service	235.264,33	235.264,33	17.653,80	0,00	The AOD states that the resources have been used to their intended purpose and in accordance with the principles of sound financial management. No reservations to express.
RTD	07.200402.04 Audiovisual Production	Festival of the New European Bauhaus	100.000,00	100.000,00	100.000,00	0,00	The AOD states that the resources have been used to their intended purpose and in accordance with the principles of sound financial management. No reservations to express.
HR	20.030402.05 Other expenditures related to buildings	DG COMM annual costs for audit and certification services contracted by DG HR	38.686,20	38.686,20	38.686,20	0,00	The AOD states that the resources have been used to their intended purpose and in accordance with the principles of sound financial management. No reservations to express.

ANNEX 8: Specific annexes related to "assessment of the effectiveness of the internal control systems"

Progress is noted on each of the Internal Control Principles (ICP) with minor deficiencies.

Indeed, actions such as the simplification of financial circuits, the establishment of a community of financial actors and the creation of a capacity building programme for these actors have impacted positively ICP 3 ('Management establishes, with political oversight, structures, reporting lines, and appropriate authorities and responsibilities in the pursuit of objectives') and 12 ('The Commission deploys control activities through corporate policies that establish what is expected and in procedures that put policies into action'). These actions will be finalised/maintained in 2023.

Under ICP 4 ('The Commission demonstrates a commitment to attract, develop, and retain competent individuals in alignment with objectives'), DG Communication finalised its HR strategy in 2022, based on the Corporate HR strategy. The implementation of the action plan of DG Communication HR strategy has started and will be further implemented in 2023, covering aspects such as prioritisation, learning and development, going digital.

In relation to ICP 5 ('The Commission holds individuals accountable for their internal control responsibilities in the pursuit of objectives'), enhanced cooperation with managers and DG HR is in place for the management of performance, and quality of appraisal reports has improved. In 2023, awareness raising actions on managerial excellence will be pursued.

Finally, under ICP 13 ('The Commission obtains or generates and uses relevant quality information to support the functioning of internal control'), for data protection all DG Communication processing activities are now documented and published as records under the DPO register. As for document management, the target of 95% of documents signed/registered in fully electronic mode is reached and a more generalised use of paperless financial workflows is noted. For both aspects of ICP 13, training efforts will be maintained in 2023 together with updates of the information material available.

Overall, important improvements have been achieved in 2022 and will be consolidated in 2023 with the further implementation of the actions foreseen.

ANNEX 9: Specific annexes related to "Control results" and "Assurance: Reservations"

1. Annex related to "Control results" - Table X: Estimated risk at payment and at closure

DG COMM	Payments made (2022;MEUR)	minus new prefinancing [plus retentions made] (in 2022;MEUR)	plus cleared prefinancing [minus retentions released and deductions of expenditure made by MS] (in 2022;MEUR)	Relevant expenditure (for 2022;MEUR)	Detected error rate or equivalent estimates	Estimated risk at payment (2022;MEUR)	Adjusted Average Recoveries and Corrections (adjusted ARC; %)	Estimated future corrections [and deductions] (for 2022;MEUR)	Estimated risk at Closure (2022;MEUR)
-1	-2	-3	-4	-5	-6	-7	-8	-9	-10
Communication budget lines (procurement)	104,17	- 2,11	4,20	106,26	0,00% - 5,56%	0,00 - 5,91	0,00% - 0,00%	0,00 - 0,00	0,00 - 5,91
Communication budget lines (grants)	14,82	- 11,04	8,50	12,28	0,00% - 0,50%	0,00 - 0,06	0,00% - 0,00%	0,00 - 0,00	0,00 - 0,06
Administrative expenditure	39,98	- 0,53	0,50	39,95	0,00% - 0,50%	0,00 - 0,20	0,00% - 0,00%	0,00 - 0,00	0,00 - 0,20
DG total	158,97	- 13,68	13,20	158,49		0,00 - 6,17	0,00% - 0,00%	0,00 - 0,00	0,00 - 6,17
					Overall risk at payment in %	0,00% - 3,89% (7) / (5)		Overall risk at closure in %	0,00% - 3,89% (10) / (5)

Notes to the table X

- (1) Relevant Control Systems differentiated per relevant portfolio segments and at a level which is lower than the Directorate-General total.
- (2) Payments made or equivalent, e.g., expenditure registered in the Commission's accounting system, accepted expenditure or cleared pre-financing. In any case, this means after the preventive (ex-ante) control measures have already been implemented earlier in the cycle.
- (3) New pre-financing actually paid by out by the department itself during the financial year (i.e., excluding any pre-financing received as a transfer from another department). As per note 2.5.1 to the Commission annual accounts thus excluding "Other advances to Member States" which are covered on a purely payment-made basis (note 2.5.2). Pre-financing paid/cleared" are always covered by the Delegated DGs, even for Cross-SubDelegations.
- (4) Pre-financing actually cleared during the financial year (i.e., their 'delta' in the Financial Year 'actuals', not their 'cut-off' based estimated 'consumption').
- (5) For the purpose of equivalence with the ECA's scope of the EC funds with potential exposure to legality & regularity errors (see the ECA's Annual Report methodological Annex 1.1), our concept of "relevant expenditure" includes the payments made, subtracts the new pre-financing paid out, and adds the pre-financing actually cleared during the FY. This is a separate and 'hybrid' concept, intentionally combining elements from the budgetary accounting and from the general ledger accounting.
- (6) In this column, we disclose the detected error rates or equivalent estimates.
- (8) The adjusted average recovery and corrections percentage is to some extent based on the 7 years historic Average of Recoveries and financial Corrections (ARC), which is the best available indication of the corrective capacity of the ex-post control systems implemented by the DG over the past years. The AOD *has adjusted* this historic average *from 1.2% to 0%* to consider the fact that ex post controls in 2017-2021 did not result in any recovery order, with financial errors being mostly avoided at ex ante level. Any ex ante elements, one-off events, (partially) cancelled or waived Recovery Orders, and other factors from the past years that would no longer be relevant for current programmes (e.g. higher ex post corrections of previously higher errors in earlier generations of grant programmes, current programmes with entirely ex ante control systems) *have been adjusted* in order to come to the best but conservative estimate of the ex post future corrections to be applied to the reporting year's relevant expenditure for the current programmes. The estimated future corrections are therefore re-evaluated at € 0.0 (zero).

2. Reservations

Not applicable

ANNEX 10: Reporting – Human resources, digital transformation and information management and sound environmental management

Objective: DG Communication employs a competent and engaged workforce and contributes to gender equality at all levels of management to effectively deliver on the Commission's priorities and core business			
Indicator 1: Number and percentage of first female appointments to middle management positions Source of data: SEC(2020)146			
Baseline (2019)	Target (2022 + 2024)	Latest known results (2022)	
15 out of 31 (48%)	2022: 1 first female appointment 2024: still to be defined	+3 in 2022 6 above the target since set in 2020	
Indicator 2: DG Communication staff engagement index Source of data: Commission staff survey 2021			
Baseline (2018)	Target (2021)	Latest known results (2021)	
67%	At least 67% and maintain above the Commission average. (72% in 2021)	70%	
Main outputs in 2022:			
Description	Indicator	Target	Latest known results
Gender-balanced management in DG Communication ¹⁰⁷	Awareness raising of selection panels on gender-balanced management	All panels mixed-gender	Yes
		All panels to confirm in their report that gender balance was considered	Yes
	Regular monitoring and reporting to senior management about gender balance in management	Quarterly updates to senior management	Yes
Human Resources Strategy for DG Communication	Update of Human Resources Strategy for DG Communication	1.10.2022 ¹⁰⁸	Yes (9.2022)
Active two-way communication with staff	Number of participatory events (physical or virtual)	Two staff meetings (virtual or physical) during 2022 targeting both Headquarter and Representations staff	32 ¹⁰⁹

⁽¹⁰⁷⁾ Targets set in SEC(2020)146 have been reached. DG Communication now needs to ensure a gender-balanced management in the long term.

⁽¹⁰⁸⁾ Aligned with and complementary to the corporate HR strategy 2021.

⁽¹⁰⁹⁾ 25 Autumn Week slots, 3 other participatory meetings, 4 social events.

	Number of senior management debriefs to staff (with open questions)	Minimum of 30 online debriefs, for all staff, of Senior Management meetings in 2022	37
Staff digitally upskilled	Number of digital trainings followed by DG Communication staff (IT tools, digital communication)	50% of DG COMM staff having followed at least two hours' worth of the new learning opportunities including in LinkedIn Learning via EULearn in 2022.	>49% of DG COMM staff followed digital skills training (49% via EC trainings, more via LinkedIn Learning ¹¹⁰)

Objective: The authorising officer by delegation has reasonable assurance that resources have been used in accordance with the principles of sound financial management, and that cost-effective controls are in place which give the necessary guarantees concerning the legality and regularity of underlying transactions

Indicator: Estimated risk at closure

Source of data: European Commission, DG Communication, Ex post controls performed during the reporting year, unit D3

Baseline (2019)	Target (2024)	Latest known results (2022)	
0.5% of relevant expenditure	< 2% of relevant expenditure	< 2% of relevant expenditure	
Main outputs in 2022:			
Description	Indicator	Target	Latest known results
Effective controls: Legal and regular transactions	Risk at payment	Remains < 2 % of relevant expenditure	0.5% (EUR 0.79 million)
	Estimated risk at closure	Remains < 2 % of relevant expenditure	Remains < 2% of relevant expenditure
Efficient controls	Time-to-pay	Becomes >97% of payments in (value) on time	98%
Economical controls	Overall estimated cost of controls	Remains <7% of funds managed	5,09%
Efficient controls: Budget execution	Percentage of the commitment appropriations, for the operational budget delegated to DG Communication, committed with respect to the annual forecast	Close to 100% commitment appropriations for the operational budget delegated to DG Communication	100%

⁽¹¹⁰⁾ LinkedIn Learning Data not available by specific category of training content (i.e., digital skills).

	Percentage of the payment appropriations, for the operational budget delegated to DG Communication, paid with respect to the annual forecast	More than 95% payment appropriations for the operational budget delegated to DG Communication	100%
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Objective: The risk of fraud is minimised through the application of effective anti-fraud measures and the implementation of the Commission Anti-Fraud Strategy aimed at the prevention, detection and correction of fraud

Indicator: Implementation of the actions included in DG Communication's anti-fraud strategy over the whole strategic plan lifecycle (2020-2024)

Source of data: DG Communication's annual activity report, DG Communication's anti-fraud strategy, OLAF reporting

Baseline (2018)	Target (2024)	Latest known results (2022)
100% of action points implemented	100% of action points implemented in time	65%

Main outputs in 2022:

Description	Indicator	Target	Latest known results
Targeted awareness-raising actions for DG Communication managers, capacity-building seminars and presentations during ex post controls missions.	Number of participants	>50% of managers and staff in concerned unit or Representation	55% ¹¹¹
Periodical analysis of data on procurement procedures stored in ABAC Data Warehouse to detect possible fraud patterns	Presentation of the reports to Authorising Officer by Delegation and Authorising Officers by Subdelegation	Annually	Yes
Systematic verification of red flags indicators in ex-ante and ex post controls	Periodic reporting on number of events identified	Transactions identified as containing potential 'red flags' do not exceed 2% of all transactions checked	1.72%

⁽¹¹¹⁾ 68 participants to the awareness session on "Management of conflicts of interest" held on 6/4/2022 with the support of HR-IDOC.

Objective: DG Communication is using innovative, trusted digital solutions for better policy-shaping, information management and administrative processes to forge a truly digitally transformed, user-focused and data-driven Commission

Indicator 1: Degree of implementation of the digital strategy principles by the most important IT solutions¹¹²

Source of data: GovIS, Digital Solutions Modernisation Plan fiches, DG Communication units B3, A4 and D4

Baseline (2018)	Interim milestone (2022)	Target (2024)	Latest known results (2022)
IT Solutions:			
Europa Web publishing platform 50%	77%	100%	85%
Audio-visual services 60%	80%	100%	100%
EC Press Corner & News Management System 68%	90%	100%	90%

Indicator 2: Percentage of DG Communication key data assets¹¹³ for which corporate principles for data governance¹¹⁴ have been implemented

Source of data: GovIS, Digital Solutions Modernisation Plan fiches, unit D4

Baseline (2020)	Interim milestone (2022)	Target (2024)	Latest known results (2022)
20%	50%	80%	50%

⁽¹¹²⁾ The European Commission Digital Strategy (C(2018)7118) calls on Commission services to digitally transform their business processes by developing new innovative digital solutions or make evolve the existing ones in line with the principles of the strategy. At the beginning of the year N+1, the Solution Owner and IT Investments Team will assess the progress made based on the proposed modernisation plan. For each of the three solutions, a table will reflect – per principle - the progress achieved during the last year.

⁽¹¹³⁾ A key data asset is defined as any entity that comprises a source of data based on projects or administrative processes, structured or semi-structured in an information system, a database or a repository of data or corpora of text. A data asset can include multiple datasets or files somehow linked, e.g., by common codes or metadata. Commission key data assets have been documented in the data inventory.

⁽¹¹⁴⁾ This indicator follows up on the progress of services in implementing corporate data governance and data policies for their key data assets included in the EC data inventory (see the DataStrategy@EC action plan). In summary, this means that for each key data asset, services should assess if the following principles have been respected: Identify and designate the data owner and the data steward(s); instruct their data stewards to share the metadata of their data assets in the Commission's data catalogue and to keep them up to date; design and document processes for data collection/creation, acquisition, access, sharing, use, processing preservation, deletion, quality, protection and security. Information concerning these processes should be made available to anyone interested, as long as any confidentiality restrictions are respected; make any necessary changes and updates to the IT systems used for storing, managing and disseminating these data assets to implement the aforementioned requirements and processes. A data governance hub will shortly offer a single point of access on the intranet for related guidance and information. It will be complemented by further practical guidance.

Indicator 3: Percentage of staff attending awareness raising activities on data protection compliance			
Source of data: European Commission, DG Communication Participants' lists of related training and awareness raising sessions, DG Communication unit D2			
Baseline (2019)	Interim milestone (2022)	Target (2024)	Latest known results (2022)
10% of all staff	40% of staff in Representations 60% of staff in Headquarters	100% of staff	35% ¹¹⁵
80% of Controllers and assistant Controllers	100% of Controllers and assistant Controllers.	100% of Controllers and assistant Controllers	100%
Main outputs in 2022:			
Description	Indicator	Target	Latest known results
Implementation of the corporate principles for data governance for DG Communication's key data assets	Percentage of implementation of the corporate principles for data governance for DG Communication's key data assets	50%	50%
Knowledge Management and Data Analytics	Progress of the involved projects (Eurobarometer, inter-institutional website, Europe Direct Contact Centre, Social Media Analytics)	50%	50%
Data-protection compliant tool to manage contact details in Representations	Percentage of Representations with a tool deployed	100%	100%
Collaboration tools for Representations	Percentage of Representations	80%	100%

⁽¹¹⁵⁾ No split available between the Headquarter (HQ) and Representations (Reps) participants. 2019: 6 training sessions, 85 participants - 6,53 % (HQ + Reps), further 4 trainings organised during the year but no information available for the number of participants. 2020: 1 training session, 10 participants, 0,76 % (HQ + Reps). 2021: 5 training sessions, 492 participants, internal staff: 217 persons - 17% (HQ + Reps) and 275 Europe Direct Managers (processors on behalf of the EC). 2022: 4 training sessions, 13 (Representation of Malta) + 85 (other Representations CONREP) + 40 (total participants for data breach training) = 138 persons - 10,8% (HQ + Representations).

	with tools deployed (Skype for Business, Microsoft 365, Webex)		
Records approved and published on the Data Protection Officer public register	Number of records specific to DG Communication	100%	100%
	Number of identified corporate records needed by the communication community	100%	100%
Staff awareness about data protection	Number of trainings and other awareness-raising activities per year	Minimum 2	2 ¹¹⁶
	Tailored specific trainings	Minimum 2	2 ¹¹⁷

Objective: DG Communication takes full account of its environmental impact in all its actions and actively promotes measures to reduce the related day-to-day impact of the administration and its work, with the support their respective EMAS Correspondents/EMAS Site Coordinators.

Indicator 1: Degree of implementation of the Green Communication Action Plan⁽¹¹⁸⁾

Source of data: Greening of the Commission Action Plan monitoring and reporting. DG Communication unit D2

Baseline (2018)	Interim milestone (2022)	Target (2024)	Latest known results (2022)
0%	50%	100%	60%

Indicator 2: Percentage of Eco-Management and Audit Scheme audited Representations sites¹¹⁹

Source of data: Eco-Management and Audit Scheme audit reports, DG Communication unit D2

⁽¹¹⁶⁾ Data protection principles and procedures in place + Data subjects rights (2 in total).

⁽¹¹⁷⁾ Tailored specific trainings Handling of personal data breaches (1 training organised twice).

⁽¹¹⁸⁾ Degree of implementation of the Greening of the Commission Action Plan (actions with DG Communication as lead service). Since a Green DG Communication Action plan was not eventually adopted, DG Communication propose to refer instead to DG Communication specific actions (DG Communication as lead service) in the Action plant of the Greening of the Commission Communication (4 in total: #6 (climate resilience of buildings), #13 (car fleet), #27 (staff advocacy), #29 (sharing of best practices with MS) #30 (corporate communication, actions in Member States).

⁽¹¹⁹⁾ The scope and pace of the audits was to be determined by the results of a gap analysis in two pilot Representations, eventually performed in 2021. On this basis DG Communication decided, together with the European Parliament, to limit the initial scope of EMAS roll-out to the 8 owned buildings (excluding Belgium and Luxembourg already in the EMAS perimeter), with a foreseen pace of 2 Representations per year. Auditing activity started in autumn 2021 with internal audits in two pilot Representations.

and DG Human Resources unit D2, EMAS			
Baseline (2018)	Interim milestone (2022)	Target (2024)	Latest known results (2022)
0%	30%	70%	50% ¹²⁰
Main outputs in 2022:			
I. More efficient use of resources (energy, water, paper):			
Output	Indicator	Target	Latest known results
Staff awareness actions to reduce energy use in the framework of EMAS corporate campaigns and/or awareness actions about DG Communication's total energy consumption	Number of actions	2	3
Participation in the end of the year energy saving action, by closing down DG Communication's buildings at headquarters and in the Representations during the Christmas /New Year's and summer holiday period or by reducing energy consumption.	% of buildings participating	50% for Christmas / New Year's holiday	58%
Implementation of the Paperless DG Communication strategy , training and staff awareness actions to reduce office paper use in the framework of EMAS corporate campaigns and raising awareness about DG Communication's consumption of office paper	% of staff informed	100%	100%
	Number of new actions introduced	3	8 ¹²¹
	Reduction of the average number of printed pages per user	40%	56%
II. Reducing CO2, equivalent CO2 and other atmospheric emissions			
Output	Indicator	Target	Latest known results
Switch to green energy providers of gas and electricity in	% of energy supply contracts	80%	Not applicable ¹²⁴

⁽¹²⁰⁾ Vienna and Valetta completed the external verification, Budapest and Nicosia completed the internal audit and ready for external verification.

⁽¹²¹⁾ Training on the use of the electronic signature in ARES (1 session on TEAMS), training on the creation and closure of files in NomCom (3 sessions on TEAMS and specific sessions for Representations in Madrid and Rome), best practice on the registration and filing of documents in ARES identified (in HQ - COMM.D.1, and Representation in Madrid).

Representations, where this is possible ¹²²	Representations which are green ¹²³		
Greening of the car fleet in the Representations	% of new cars purchased or leased that are electric or plug-in hybrid ¹²⁵	80%	100% ¹²⁶
Staff awareness actions on reducing greenhouse gas emissions, sustainable professional travel and commuting, and digital pollution	Number of actions	3	4
Gradual reduction of emissions linked to professional travel by analysing DG Communication's mission patterns, reporting on the generated emissions, reducing the number of non-essential missions in favour of videoconferencing and virtual events, and promoting more sustainable travel options	Reduction in the number of missions performed by DG Communication staff	Defined in Communication on the greening of the Commission	24% reduction in number of missions ¹²⁷ 24% reduction in emissions from missions
	Number of reports on mission steps and generated CO ₂ emissions	1	1 ¹²⁸
III. Reducing and management of waste			
Output	Indicator	Target	Latest known results
Staff awareness actions about waste reduction and sorting in the framework of EMAS corporate campaigns and staff awareness actions about DG's waste generation in collaboration with OIB	% of staff informed	100%	100% ¹²⁹
Staff awareness actions on	Number of actions	2	3 ¹³⁰

⁽¹²⁴⁾ Action on hold due to turbulence on the energy supply market.

⁽¹²²⁾ Feasibility has to be assessed on a case-by-case basis, according to local market conditions (monopolies / existence of green electricity providers / financial impact / autonomy in concluding contracts).

⁽¹²³⁾ Providers whose energy mix includes renewable sources.

⁽¹²⁵⁾ In consideration of current market conditions, the purchase of electric or hybrid plug-in cars will initially focus on official cars (saloon type), which represent 50% of the Representations' fleet.

⁽¹²⁶⁾ Since 2021, all new cars purchased are either plug-in hybrid or electric.

⁽¹²⁷⁾ Calculated as number of mission steps, according to GreenDeal reporting data from MIPS.

⁽¹²⁸⁾ A limited, aggregate report was produced for senior management. Available raw data in MIPS does not yet allow detailed, granular reporting.

⁽¹²⁹⁾ Corporate EMAS Less waste more action campaign and Collection of textiles in L-56 promoted on MyCOMM + MyCOMM digest newsletter + screens and posters in L-56. Estimated 100% staff reach.

⁽¹³⁰⁾ Promotion of the corporate competition, engagement of COMM Green Team members as members of the competition jury, lunchtime workshop with Representations' communication officers on sustainable events.

organising green meetings and events, including the promotion of the corporate Guidelines for sustainable meetings and events			
IV. Promoting green public procurement (GPP)			
Output	Indicator	Target	Latest known results
Gradual introduction of GPP criteria in contracts for supplies and services	Number of GPP-relevant contracts with green criteria (<i>relevant value in EUR</i>) Percentage of relevant ¹³¹ high-value calls for tender incorporating green procurement criteria	Number of GPP-relevant contracts with green criteria (<i>relevant value in EUR</i>) 75%	100%
V. Compliance with EMAS regulation			
Output	Indicator	Target	Latest known results
Enrolment of Representations to the Commission's Eco-Management and Audit Scheme (EMAS)	Number of Representations having completed audit and verification cycles, qualifying for EMAS registration	2	2
	Number of Representations in which the preparatory phase or the audit and verification cycle has started	2	2

⁽¹³¹⁾ Depending on the nature of supplies and services, relevant calls for tender are those where green criteria can and should be used.

ANNEX 11: Implementation through national or international public-sector bodies and bodies governed by private law with a public sector mission

Not applicable for the Directorate-General for Communication.

ANNEX 12: External Assistance Management Report of the Union Delegations

Not applicable for the Directorate-General for Communication.

ANNEX 13: Decentralised agencies and/or EU Trust Funds

Not applicable for the Directorate-General for Communication.

ANNEX 14: Reporting on the Recovery and Resilience Facility

Not applicable for the Directorate-General for Communication.