

**EUROPEAN COMMISSION** SECRETARIAT-GENERAL Recovery and Resilience Task Force

## REPORTING ON THE IMPLEMENTATION OF THE EUROPEAN PILLAR OF SOCIAL RIGHTS: DESCRIPTION OF MAIN MEASURES AND THEIR ESTIMATED IMPACT

Pillar principle	List of main contributing measures	Estimated impact of the measures (qualitative and/or quantitative)
1. Education, training and life- long learning	1. Special Scheme for the Vocational Training of the Unemployed in Organisations of the Public and broader Public sector, Local Government Authorities, Non- Governmental Organisations and Non-Profit Institutions	1. 2021: 537 beneficiaries, total expenditure €2,06m 2022: 1.000 beneficiaries, budget €3,0m
	2. Scheme for the Employment and Training of Tertiary Education Graduates	2. 2021: 767 beneficiaries, total expenditure €4,54m 2022: 1.200 beneficiaries, budget €7,15m
	3. Scheme for the Training of the Long-term Unemployed in Enterprises/Organisations	3. 2021: 94 beneficiaries, total expenditure €348.441 2022: 300 beneficiaries, budget €1,10m
	4. Training Programmes for the Unemployed	4. 2021: 28 beneficiaries, total expenditure €14.949 2022: 500 beneficiaries, budget €1,0m
	5. Standard Multi-Company Training Programmes - Participation of the unemployed	5. 2021: 601 beneficiaries, total expenditure €138.600 2022: 500 beneficiaries, budget €110.000
	6. Single-Company Training Programmes in Cyprus	6. 2021: 26.805 beneficiaries, total expenditure €4,25m 2022: 40.000 beneficiaries, budget €7,15m

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7. Single-Company Training Programmes Abroad	7. 2021: 14 beneficiaries, total expenditure €43.842 2022: 200 beneficiaries, budget €400.000
8. Standard Multi-Company Training Programmes - Participation of the employed	8. 2021: 9.810 beneficiaries, total expenditure €3,71m 2022: 14.000 beneficiaries, budget €4,50m
9. High Priority Multi-Company Training Programmes	9. 2021: 1.397 beneficiaries, total expenditure €2,12m 2022: 1.400 beneficiaries, budget €2,04m
10. System of Vocational Qualifications (SVQ) (ESF 2014-2020)	
10.(i) Expansion and Operation of the System of Vocational Qualifications (SVQ)	10.(i) 2021: 286 certified persons, total expenditure €215.874 2022: 1.200 candidates, budget €789.680
10.(ii) Development of Vocational Qualifications Standards (VQS)	10.(ii) 2021: total expenditure €292.526 2022: budget €493.720
11. System for the Assessment and Accreditation of Training Providers	11. 2021: total expenditure €80.982 2022: budget €105.000
12. Scheme for the Utilisation of Alternative Forms of Learning	12. 2022: 1.000 beneficiaries, budget €400.000
13. Scheme for the Support of Training Infrastructure	13. 2022: budget €75.000
14. Training programmes for the acquisition of digital skills (RRP 2021-2026)	14. 2022: budget €56.733 2021-2026: 20.210 beneficiaries, budget €7,79m
15. Training programmes for the acquisition of knowledge and skills related to the green economy (RRP 2021-2026)	15. 2022: budget €56.733 2021-2026: 3.000 beneficiaries, budget €1,70m

16. Training programmes for the acquisition of knowledge and skills related to the blue economy	16. 2022: budget €56.734 2021-2026: 500 beneficiaries, budget €510.000
17. Training programmes for the unemployed to acquire entrepreneurship knowledge and skills (RRP 2021-2026)	17. 2022: budget €86.400 2021-2026: 1.935 beneficiaries, budget €4,0m
18. Individual Learning Accounts (ILAs) (Programme «THALIA» 2021-2027)	18. 2022: budget €100.00 2021-2027: 1.800 beneficiaries, budget €5,0m
19. Training programmes for young people aged 15-29 not in education, employment, or training (NEETs) to acquire basic knowledge and skills (Programme «THALIA» 2021-2027)	19. 2022: budget €80.000 2021-2027: 2.800 beneficiaries, budget €5,0m
20. A number of policies are being implemented on a national level aiming to make Early Childhood Education available and affordable to all children, and identify and address financial and non-financial barriers to participation.	20. Enhance the affordability of ECE and thus increase the attendance to ECE.
21.A Project on "Addressing Skills Mismatch between Education and the Labour Market", which includes the "Development of a national Graduate Tracking Mechanism and design and implementation of an "Employers' Skills Survey" has started being implemented	21. Enhance the responsiveness of the Cyprus education and training system to the labour market needs.
22.1 The project "School and Social Inclusion Actions +" program aims at promoting and enhancing equal access for all children to the education system, regardless of social group, ethnic origin, learning status or other particularities, utilizing a number of benefits to promote	22. Reduction of early school leaving. Enhancement of inclusion and effectiveness of education

	social justice.	
	22.2 A Policy for the smooth integration of pupils with migrant background in the Cypriot educational system based on an Action Plan 2019-2022 is being implemented	
	23. The designing of a new teacher and school evaluation system is under way	23. Increase of the effectiveness of education system
	24. The Project titled "Digital Transformation of the curriculum aiming to enhance digital skills and skills related to STEM education" has started being implemented. It includes 4 dimensions: (1) Digital equipment of school classrooms (e-classes), (2) Curriculum transformation, (3) Teachers' in-service training, (4) Subsidising the cost of students' equipment (laptops/tablets) based on eligibility criteria.	24.Increase of digital skills among students and teachers
	25. The strengthening of the quality, relevance and capacity of Technical Vocational Education and Training is supported through the implementation of a relevant European Social Fund supported porject	25. Increase the relevance of education with the labour market and lowering of unemployment
	26. The designing of a new Lifelong Learning Strategy for the years 2021-2027 is under way with an emphasis on upskilling and reskilling of low qualified and low- skilled adults	26.Impove the percentage of participation of adults in LLL
2. Gender equality	1. Re-organisation of the work of the inspectorate mechanism, so that inspections on the implementation of the Equal Pay Legislation are more targeted and clearly linked to sectoral and occupational segregation, including review of the investigation procedures and of compliance means.	<ol> <li>Better performance of the inspection mechanism         <ul> <li>Unjustified pay differences will be more easily             identified and will reveal the extend and true nature             of differences in pay in different sectors and             occupations             -Investigation results will be more easily translated to             the corrective actions needed.</li> </ul> </li> </ol>

3. Equal opportunities	<ul> <li>2. Scheme providing incentives to employ unemployed women: Expected to be announced in 2024.</li> <li>3. Scheme providing incentives for flexible employment arrangements of inactive women: The Scheme is planned for the period 2022-2027 with ESF+ co-financing. Expected to be announced in 2024.</li> </ul>	<ul> <li>2. Budget: €7mln, 820 beneficiaries</li> <li>3. Budget: €4 mln, 470 beneficiaries based on various forms of flexible working conditions.</li> </ul>
5. Equal opportunities		
4.Active support to employment	1. Program for guidance and support to vulnerable jobseekers (adopted 10/2018)	<ol> <li>The design, implementation and evaluation of 4- month Programs aiming to provide Individualized Guidance and Support to Vulnerable Jobseekers, were incorporated in the PES practice. Different objectives and targets are determined under each Program and special recognition and positive feedback are given to the Employment Counselors with the highest performance after the evaluation of their results.</li> </ol>
	2. More focused provision of guidance to employees and employers by the Employment Counsellors (implemented 10/2018)	2. Employment counsellors focused in depth on quality issues such as provision of guidance and information about available training and employment opportunities to unemployed, development of a productive dialogue with employers aiming to facilitate the recruitment of unemployed promoting thus the recovery of the economy especially in those sectors affected most (e.g touristic, and the entertainment, recreation etc) increasing thereby the ability to recognize or capture needs for up-skilling (digital skills) or re-skilling.
	3. Temporary recruitment of 30 employment counsellors extended until the end of 2029 (adopted 6/2018)	3. The capacity of the Cyprus PES is being strengthened with the temporary recruitment of the 30 Employment

	Counsellors which will be extended until the end of 2029. The new qualified staff has a considerable positive and qualitative impact on the PES performance. In particular, the capacity of the PES has been enhanced in dealing effectively with its customers, especially with the most vulnerable, facilitating the implementation of specific policy programs and initiating a positive culture change of clients and officers. The PES increased considerably the provision of individualized guidance and support to vulnerable unemployed, the referrals of unemployed to job vacancies, and their integration in the local labour markets, enriching and expanding the knowledge of clients and officers as regards the obligations/ responsibilities and rights of each group.
4. Development of Employers' Unit	4. Preliminary development of an Employers Unit in each District Labour Office was promoted, with two Employment Counsellors each, dealing with employers' issues and vacancies.
5. IT system of PES	<ul> <li>5. The upgrading of the IT system of the PES, with the technical support of the Department of Information Technology Services, remains an ongoing process for further facilitation and enrichment of the PES processes, such as: <ul> <li>Upgrading of the matching electronic tool through the enrichment of the Information gathered regarding the supplied and demanded Labour,</li> <li>Upgrading of the electronic module for the application of individualised guidance and Support of vulnerable unemployed,</li> </ul> </li> </ul>

	• Construction of tables for the measurement of the PES performance through an automated extraction of statistical data every month.
6. Preparation of a legislative proposal regarding PES operation	6. The legislative proposal regarding the PES operation, the preparation of which started in 2019, is now in consultation with the Social Partners.
7. A strategic document for the design and implementation of ALMPs (In consultation with social partners)	7. The strategic document for the design and implementation of ALMPs will be submitted to the Permanent Secretary of the Ministry for approval. This document includes measures to be promoted for enhancing the PES capacity to design effective ALMPs, defined processes of PES acting as mediator in the implementation and setting operational objectives and targets in district and local levels as well as performance indicators and targets are under preparation for performance management purposes.
8. Mapping of NEETs (adopted 9/2019 and 11/2021)	8. The second exercise of the mapping of NEETs was completed, indicating a decrease of 15% (1.110 persons). This exercise will be implemented every year. An informative leaflet will be prepared about the PES for support and guidance.
9. NEETS: Production of informative leaflets, digital/ on line promotion material as well as user friendly videos and media advertisements. (6/2022)	9. The new future changes towards the virtual era of PES will include among other activities, the production of informative leaflets, digital/ on line promotion material as well as user friendly videos and media (TV, Radio and On line) advertisements.
10. The operation of four mobile units of PES for NEETs (announced 7/2022)	10. The development and operation of mobile units of PES will promote outreach activities for NEETs in all districts of Cyprus with the purpose to minimize the

11. Development of a digital Performance Management System (PMS) and a digital early warning system for NEETs (announced 2023-24).	<ul> <li>risks of social exclusion and increasing the opportunities for their integration in the labour market.</li> <li>11. The development of a digital Performance Management System and a digital early warning system for NEETs had been approved to be promoted under the Recovery and Resilience Plan through outsourcing. The development of PMS will be based on the use of new technological advances and on a new management philosophy and procedures with clear goals, tasks and targets which will assist, motivate and lead the PES personnel. Through the PMS efforts will be promoted for identifying room for improvement initiating continuous learning for the personnel. The digital early warning system will be an IT module connected to the Candidate Placement System of the PES that will promote preventative actions for minimizing the risks for the increase of the long-term unemployment of NEETs. An expert is assisting the PES in the design of both systems and the preparation of the tender documents.</li> </ul>
12. Promotion of the profiling of NEETs (implemented 9/2019)	12. Cooperation of the Ministry of Labour, Welfare and Social Insurance with other stakeholders (Human Resource Development Authority, the Ministry of Education and Culture, Cyprus Productivity Centre, Employers' Organizations and companies, Youth Board, NGOs, Public and private universities) has been enhanced for the promotion of the profiling of NEETs, outreach and activation support, the enrichment of the training opportunities, and the gathering of information necessary for the analysis of the NEETs' characteristics.

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(i) Scheme Providing Incentives for the employment of unemployed 1st, 2nd & 3rd call $(17m + 4m + 4m)$ (2312 applications + 764 + 470).	<ul> <li>(i) The total budget of the 3 calls (10/2020, 5/2021, 9/2021) is €25 m. and 3546 applications have been received, thus contributing to the employment of 3546 people.</li> </ul>
(ii) Scheme Providing Incentives for the employment of long-term unemployed	(ii) The total budget of the scheme that is expected to be announced in 2022, is €2 m. and 235 applications are expected to be received for the employment of 235 long term unemployed people.
(iii) Scheme Providing Incentives to employ unemployed women	<ul> <li>(iii) The total budget of the scheme that is expected to be announced in 2024, is €7 m. and 820 applications are expected to be received for the employment of 820 unemployed women.</li> </ul>
(iv) Scheme Providing Incentives for flexible employment arrangements of inactive women who have difficulty entering and remaining in the labor market without assistance and wish to work on the basis of some flexible form of employment.	<ul> <li>(iv) The total budget of the scheme that is expected to be announced in 2024, is €4 mln and 470 applications are expected to be received for the employment of 470 unemployed women based on various forms of flexible working conditions.</li> </ul>
(v) Scheme that provides incentives for the Labor Restoration of Detainees.	<ul> <li>(v) The total budget of the scheme that was announced in 10/2020 is €4 mln. for the employment of 200 unemployed detainees.</li> </ul>
(vi) Scheme Providing Incentives for the employment of unemployed people over 50 years old.	<ul> <li>(vi) The total budget of the scheme that is expected to be announced in 2022, is €4 mln and 470 applications are expected to be received for the employment of 470 unemployed people over 50 years old.</li> </ul>
(vii) Scheme Providing Incentives to employ people with disabilities.	(vii) The total budget of the scheme that was announced in 9/2021 is €2 mln for the employment of 100 unemployed people with disabilities.

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(viii) Scheme Providing Incentives to employ people with chronic diseases.	(viii) The total budget of the scheme that was announced in 9/2021 is €2 mln for the employment of 100 unemployed people with chronic diseases.
(ix) Scheme Providing Incentives for the employment of Minimum Guaranteed Income (GMI) Beneficiaries.	(ix) The total budget of the scheme that is expected to be announced in 2022, is €1 m. and 120 applications are expected to be received for the employment of Minimum Guaranteed Income (GMI) Beneficiaries.
(x) Scheme Providing Incentives for the employment of Asylum Seekers.	(x) The total budget of the scheme that is expected to be announced in 2022, is €1 m. and 120 applications are expected to be received for the employment of Asylum Seekers.
	The above schemes will be co-financed by the European social fund plus (ESF+).
(xi) Flexible work arrangements in the form of telework	<ul> <li>(xi) The total budget of the scheme that is expected to be announced in 2023, is €3.9 m. and applications are expected to be received for the employment of 450 people based on teleworking.</li> </ul>
	This scheme will be co-financed by the Recovery and Resilience Plan (RRP).
13. Schemes that provide incentive for the employment of young people (aged 15-29) not in employment nor Education or Training (NEETs)	
<ul> <li>(i) Scheme that provides incentives to employ Young People (aged 15-29) not in employment nor Education or Training (NEETs) 1st ,2nd &amp; 3rd call (10 m + 2.5 m</li> </ul>	<ul> <li>(i) The total budget of the 3 calls (10/2020, 5/2021, 9/2021) is €15 m. and 2082 applications have been received, thus contributing to the employment of 2082 young people not in employment nor</li> </ul>

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+ 2.5m) (1336 applications+ 446 + 300).	Education or Training (NEETs).
<ul> <li>(ii) Scheme Providing Incentives for flexible recruitment of young people aged 15-29 Not in Education, Employment or Training (NEETs), who have difficulty entering and remaining in the labor market without assistance and wish to work based on some flexible form of employment.</li> </ul>	<ul> <li>(ii) The total budget of the scheme that is expected to be announced in 2024, is €10 m. and 1165 applications are expected to be received for the employment of 1165 young people not in employment nor Education or Training (NEETs) based on various forms of flexible working conditions.</li> </ul>
	The above schemes will be co-financed by the European social fund plus (ESF+) & Youth Employment Initiative (YEI).
<ul><li>(iii) Scheme that provides incentives to employ Young People (aged 15-29) not in employment nor Education or Training (NEETs) with 2 months training</li></ul>	(iii) The total budget of the scheme that is expected to be announced in 2022, is €7.8 m. and 815 applications are expected to be received for the training and employment of 815 young people not in employment nor Education or Training (NEETs).
	This scheme will be co-financed by the Recovery and Resilience Plan (RRP).
14. Digitalization of services (substituting the traditional provision of physical services) and distant services (mostly via telephone) (Implemented 3/2020 and 15/6/2021)	14. In the beginning of the pandemic the registration of unemployed people was being made via the use of emails or faxes for receiving all documents needed for registration supplemented by a telephone conversation between the unemployed and the Employment Counsellor to complete, confirm and finalise the registration. Renewals of existing registrations were done automatically by the system. Since June of 2021, the registration of unemployment and their renewals are made through the online platform of PES by unemployed themselves. PES mediation and matching services

		are communicated to job seekers via telephone or e- mail as well and the required contact with Employers is done in the same way.
	15. Introduction of advanced digital technology (announced 12/2022)	15. Cyprus PES is in the process to introduce advanced digital technology to cover all the services provided to the clients. This transformation of services will be followed by changes in the processes of delivering the daily work. The change will entail modifications in the duties, responsibilities and the culture of PES staff and on behalf of the customers, redesigning of objectives and time schedules, organisation of workshops and training for all PES staff in order to provide the information and knowledge about new procedures and ensuring a high degree of commitment and understanding by the PES staff.
	16. Online platform for the self-service of Employers (implemented 9/2018)	16. The first evaluation of the operation of the online platform for the self-service of employers has been conducted aiming to promote corrective measures for its improvement. The second evaluation of the platform's operation will be promoted in 2022.
	17. Monitoring and evaluation of ALMPs (implemented 3/2019)	17. In the beginning of 2019, the IT system for Monitoring and Evaluation of ALMPs was launched. Corrective measures were taken for overcoming identified technical constraints and shortcomings.
5. Secure and adaptable employment	1. Adoption of legislation regulating telework.	1. Through this initiative, the Ministry aspires to increase the use of telework so that Cyprus can benefit from the advantages it offers in the economic and social areas. Social Dialogue in relation to the new legislation is underway and expected to be adopted within 2022.

6. Wages	<ol> <li>Cyprus is among the EU countries that do not have a national minimum wage covering all occupations. Generally, wages in Cyprus are determined, freely, through collective bargaining, which leads to signing collective agreements. Unlike most continental European countries, collective agreements in Cyprus are voluntarily applied. When the employers and the employees agree not to determine terms and conditions of employment through collective agreements, they can agree personal agreements, which must be communicated to the employee in writing.</li> <li>Today, minimum wages cover the hotel industry and some other professions, namely, salespersons, clerks, child-care workers, school assistants and personal care workers, security guards and cleaners.</li> <li>Given the above-mentioned situation, the Ministry of Labour and Social Insurance plans to legislate minimum wage for all employees in Cyprus. This initiative will minimise the disparities towards minimum wages offered to employees by employers leading to the goal of</li> </ol>	<ol> <li>This initiative will minimise the disparities towards minimum wages offered to employees by employers leading to the goal of promoting decent work.</li> </ol>
	promoting decent work. Finally, the Ministry of Labour and Social Insurance is actively participating in the process regarding proposal for a Directive on Adequate Minimum Wages.	
7. Information about Employment conditions and protection in case of dismissals	1. A new legislation is underway concerning the harmonisation with the EU Directive (EU) 2019/1152 of the European Parliament and of the Council of 20 June 2019 on Transparent and Predictable Working Conditions in the European Union	<ul> <li>1 The employer's obligation to provide information is strengthened.</li> <li>- Electronic information of the employee increases productivity</li> <li>- Limitations regarding the probationary period</li> <li>- New employee rights are introduced like the right to training, the right for a statement regarding the detailed components of remuneration</li> <li>- For employees whose work schedule is not predictable, the employer is obliged to provide the</li> </ul>

		time frame and the guaranteed remuneration in case the and additional information for employees employed outside the Republic.
8. Social dialogue and involvement of workers	<ol> <li>The project "Reform of the Social Insurance System and Restructure of the of the Social Insurance Services" that entails the revision of Social Security System legislation in order to extend the coverage to self- employed and non-standard forms of employment, includes the development of social partners' capacity on the matter of non-standard forms of employment.</li> <li>Social Partners are currently being consulted in the Labour Advisory Board on important policies like the Statutory minimum wage, new legislation on telework, legislation regarding PES operations and Pension System Reform.</li> </ol>	Budget: €300.000 mln for the period of 2023-2024
9. Work-life balance	1. The Government is in the process of transposing Directive 2019/1158 into national legislation	
10. Healthy, safe and well-adapted work environment and data protection		
11. Childcare and support to children	1. Childcare Services Grant Scheme (0-3years and 8 months): Announced 13/1/2021. The Scheme aims to support families with young children, through the subsidy of Child Care Services for children up to 3 years and 8 months, for families with 2 or more children and for single parent families based on income and property criteria. The scheme is for the period 2022-2025 and will be co-funded by the ESF+.	1. Budget : €27mln

2 National Action Dlan for the Child Cuorentee	2 Ongoing action
2. National Action Plan for the Child Guarantee	2. Ongoing action The National Action Plan aims to ensure that every child at risk of poverty and / or social exclusion has access to all the basic services related to free care, free education and early childhood care, as well as appropriate housing and healthy eating. Therefore, it contributes to making policies for children and the family more consistent with the rights of the child and their full implementation in the Republic of Cyprus.
3. Study on early childhood education and care in Cyprus	<ul> <li>3. A study co-funded by the European Commission's Technical Assistance Mechanism, will be conducted and is expected to include the following: <ul> <li>Analysis / mapping of the availability and needs for childcare facilities in Cyprus,</li> <li>the identification of good practices from other EU Member States,</li> <li>the development of recommendations in this area, the development of a quality framework and a system for monitoring pre-school education and care (ECEC),</li> <li>the consultation of stakeholders, the pilot implementation of the quality framework and monitoring system.</li> </ul> </li> <li>Recommendations for the development of a National Strategy and Action Plan for early childhood education and care.</li> </ul>

4. National Strategy for Early Childhood Education and Care (including a National Action Plan)	4. Based on the recommendations of the Study on early childhood education and care, a National Strategy will be prepared and an Action Plan for early childhood education and care in Cyprus will be promoted.
5. Scheme "Dowry of the Baby"	5. Ongoing action: The purpose of the "Dowry of the Baby" Project is to reduce material deprivation and reduce the risk of social exclusion of the benefiting families, through the provision of defined basic consumer goods free of charge, as well as by pursuing accompanying measures that mainly concern the guidance and networking with important services. The Package of the Baby Dowry includes basic consumer goods, such as equipment, linen, baby diapers and personal hygiene and care items for babies.
	Project budget €2.6 mln
6. Creation of structures for children under the care of Social Welfare Services	<ul> <li>6. The aim of the action is to enhance the ability of the Social Welfare Services to respond to the hosting and care needs of unaccompanied minors and other children Project budget €8 mln</li> </ul>
7. Creation of structures for adolescents or treating disorder problems	<ul> <li>7. The day care program will aim to provide support, education and treatment services to both the residents of the hostel and minors with behavioural disorders living with their guardians. The project will be implemented in collaboration with the Cyprus National Addictions Authority. Project budget €5 mln</li> </ul>

	8. Creation of Multipurpose Centers for Children and Child Care Centers	<ul> <li>8. The objectives of this action are to subsidize the creation / expansion of centers for the provision of affordable quality care and social development services for children. This will contribute to increasing women's participation in the labour market, gender equality, improve employment in general and contribute to increasing the fertility rate, reducing the risk of poverty as well as reducing inequalities. Project budget €10 mln</li> </ul>
12. Social protection	1. The Cyprus RRF plan the government includes the modernization of the social insurance legislation to expand and improve the coverage of various types of benefits for the self-employed, the short-term contract workers and the platform workers (e.g. unemployment benefits, benefits for accidents at work and occupational diseases)	
	2. Scheme for the Financial Support and Support of Released Prisoners	2. Ongoing action
	3. Protocol of Cooperation for the effective implementation of social intervention for referral to approved treatment programmes	3. The purpose of the Protocol is the implementation of Social Intervention by the Welfare Benefits Administration Service and the Social Welfare Services to persons who have reached the age of 18, face a problem with addictive substances and addictive behaviors and are applicants and / or beneficiaries of a Guaranteed Minimum Income, including their family members, in the context of the Guaranteed Minimum Income and other Welfare Benefits Law 2014 as it is amended or superseded.
	4. Granting of the Honorary grant for a Large Family Mother (Mother's Allowance)	4. Ongoing action For 2021approximately €6.673millions where provided for 16,393 beneficiaries

5. Continuation and evaluation of the program "The House	5. The Council of Ministers approved by the decision
of the Child"	No. Decision 79.116, dated $14/07/2015$ the
	establishment of an Ad-hoc Ministerial Committee,
	with the participation of the Ministers of Labour,
	Social Insurance, Education and Culture, Health and
	Justice and Public Order, which coordinated the
	preparation of the National Strategy for the
	Protection of Children from Sexual Exploitation,
	Sexual Abuse and Child Pornography 2016-2019,
	which was approved by the Council of Ministers by
	decision no. 80,430 on 21/03/2016. The first priority
	of the National Strategy was the creation of the
	House of the Child (following the model of Iceland),
	aims at the immediate access of the child to
	necessary services and the reduction of any
	possibility of re-mortification and stigmatization of
	the child victim.In 2016, following the
	announcement of the De minimis State Aid Scheme,
	the Ministry of Labour, Welfare and Social
	Insurance approved on 08/08/2016 the granting of
	state aid to the non-governmental organization Hope
	For Children CRC Policy Center for the management
	of the operation of the House of the Child, which
	began its operation in September 2017. The overall
	supervision of the House of the Child is located in
	the Social Welfare Services in cooperation with other
	co-competent services such as Ministry of Justice
	and Public Order, Ministry of Health and Ministry of
	Education, Culture, Sports and Youth) and a non-
	governmental organization for the implementation of
	the objectives of the Program. It provides an inter-
	service, multidisciplinary, child-friendly approach to
	the management of cases of child sexual abuse,
	based on good practices already in place in other

6. Operation and expansion of the "Women's Home" Program	<ul> <li>European countries. Services are provided such as the taking of a videotaped deposit of the child, medical examinations, psychological support / therapy and social support and rehabilitation</li> <li>6. In the context of the implementation of the obligations arising from the Council of Europe Convention on preventing and combating violence against women and domestic violence, the Council of Ministers by its Decision, no. 88.585 and dated 27/11/2019, approved the implementation of a relevant proposal for the operation of the Women's House which has begun its operation since 01/12/2020. The Women's House operates as a multidisciplinary center, friendly to victims of</li> </ul>
	<ul> <li>inditidisciplinary center, mendry to victims of</li> <li>violence, where professionals from various</li> <li>specialties and State Officials, such as Social</li> <li>Workers, specially trained members of the Police,</li> <li>and others, work under the same roof / structure in</li> <li>order to provide protection and specialized support to</li> <li>victims of violence. Specifically, the Women's Home</li> <li>provides the following services to women as well as</li> <li>to their dependent children, victims of violence,</li> <li>without any discrimination, including women</li> <li>immigrants or refugees regardless of their migrant or</li> <li>refugee status and status. The management of the</li> <li>Women's House was assigned with a state subsidy by</li> <li>the State Aid Plan of the Ministry of Labour,</li> <li>Welfare and Social Insurance to the Association for</li> <li>the Prevention and Confrontation of Violence in the</li> </ul>
	Family and in the first phase operates on in the District of Nicosia and Pafos.

	7. Project for the Restructuring of the Social Welfare Services	7. The vision of the Social Welfare Services that is pursued through the Project of their restructuring is to provide high quality services that are accessible, friendly and personalized, ensuring the holistic support of the individual and the family, in a human-centered way, ensuring the empowerment and dignity of the rights of vulnerable people of the population and contributing to the improvement of their lives and their development, to the best of their abilities. Project budget €37 mln
13. Unemployment benefits	See Principle 12	

14. Minimum income	1. Guaranteed Minimum income	1. Ongoing action GMI: For 2021 approximately €163.184 mln where provided for 23,533 beneficiaries
	2. Scheme supporting pensioners' households with low income	2. Ongoing action For 2021 approximately €89.081millions where provided for 31,192beneficiaries
	3. Child Benefit and Single Parent Benefit	3. Ongoing action Child benefit: For 2021approximately €74.076millions where provided for 61,828 beneficiaries
		Single Parent Benefit: For 2021 approximately €34.757millions where provided for 11,619 beneficiaries
	4. Provision of disability benefit and social cohesion measures to persons with disabilities, beneficiaries of the Guaranteed Minimum Income	<ul> <li>4.Ongoing action</li> <li>Budget of €40 million per year</li> <li>It is a financial support to address expenses caused by disability in the life of the person</li> </ul>
	5. Operation of the Welfare Benefits Administration Service - Simplification and recording of procedures and implementation of a Unified Computerized System of Benefits	5. Ongoing action Project budget €11 million
15. Old age income and pensions		
16. Health care		

17. Inclusion of people with disabilities	<ol> <li>Development of a new legislative and institutional framework for the provision of social inclusion services and benefits to persons with disabilities</li> </ol>	<ol> <li>Expansion of the types and quantity of support services and benefits provided to persons with disabilities offering increased opportunities and enablement for social inclusion</li> </ol>
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18. Long-term care	1. Long-Term Care	1. Ongoing action For 2021 approximately €16.001millions where provided for 6076 beneficiaries
	2. Program for the provision of social workers in communities or clusters of communities and in Local Government Authorities	2. The aim is to introduce and develop the institution of Social Work with the Community with the involvement of the local community in identifying and reporting vulnerable individuals and social problems of the community for more direct management and response. In this context, specialized family support services will be provided (e.g. also called Family Support Centres). In this context, groups of professional social workers will be established by the Authorities, in order to create cooperation with the Social Welfare Services for the identification, provision of services and networking with services and programs. Project budget of €11 million
	3. Continuation of the implementation of a State Aid Plan	3. Ongoing action The Social Welfare Services provide State Aid by applying Regulation 360/2012 of the European Union and Decision 2012/21 on the provision of Services of General Economic Interest. In this context, financial support is granted in the form of state aid for the establishment, operation or expansion of relevant programs that fall within the field of social care and concern programs such as: Roofs of the Elderly, Child Protection and Employment Centers, Programs for people with disabilities and other specialized programs concerning victims of trafficking, victims of violence and unaccompanied minors.

4. Support of informal care	4. Project budget €2 mln Given the provision of care by informal carers, it is necessary to promote actions aimed at both supporting these carers and safeguarding the services they provide to vulnerable people, including the elderly and people with disabilities. The project will seek to link informal carers with approved carers and with each other, i.e. this concerns the provision of respite services and/or other actions so that there is continuity in the services provided. For the purpose of networking and support of informal carers, it is expected that a relevant online platform will be created where informal carers will be able to apply, including their registration, to find waful information
	including their registration, to find useful information, trainings, assistance, etc. Also, through this action, training programs and relevant awareness-raising campaigns will be carried out.
5. Provision of care to persons with disabilities under the legislation of the Guaranteed Minimum Income	5. Ongoing action GMI-disability: For 2021 approximately €3.822 mln where provided for 10,236 beneficiaries It is a financial support to address the expenses arising from the person's care need.
6. Creation of Structures for the Elderly	6. The action concerns the creation of care structures for specific groups of people in need of long-term care, such as the elderly, through the upgrading of infrastructure and the provision of relevant appropriate, high-quality and accessible care services, in an organized and integrated way, thus contributing to the political goal of de-institutionalization and supported living

19. Housing and assistance for the homeless	1. Provision of assistance to a non-beneficiary	<ol> <li>Ongoing action         The Deputy Minister may provide assistance to a person who does not receive a monthly guaranteed minimum income and is in an extremely urgent and / or emergency situation as a result of personal circumstances or an unexpected or emergency situation if these needs are not met from other state resources or from another source.     </li> </ol>
	2. Guaranteed Minimum Income - Housing	2. Ongoing action GMI-Housing: For 2021 approximately €10.811millions where provided for 4,002 beneficiaries
20. Access to essential services	1. Free Transportation by Bus for Pensioners with low Income	<ol> <li>Ongoing action         The beneficiaries of the Scheme supporting         pensioners' households with low income are entitled         to free transportation by bus and domestic road         passenger transport services. This measure aims at         expanding the provision of essential and quality         services to the beneficiaries of this Scheme, whose         income from all sources does not exceed the poverty         threshold and who have increased needs to use public         transport for their movement.     </li> </ol>