

Attitudes of European Consumers towards High Energy Prices and Cost of Living

Survey ordered by the European Commission

This survey was carried out by the company Ipsos for the account of the European Commission. 25 676 interviews were conducted between 11 and 24 October 2022, constituting a representative sample of citizens, aged 18 and over, in each of the 27 Member States of the European Union.

Question 1 – Thinking about your personal finance situation over the next six months, how concerned, if at all, are you about each of the following:

- **Being able to pay your bills**

%	Very concerned	Fairly concerned	Not very concerned	Not at all concerned	Don't know / Not applicable
EU27	20.3	27.6	25.4	25.7	1.0
BE	18.5	34	26.7	19.8	0.9
BG	20.8	30.5	25.3	22.7	0.8
CZ	17.1	27.6	25.3	28.3	1.6
DK	8.4	17.0	16.8	57.6	0.3
DE	15.0	18.5	33.0	32.4	1.1
EE	9.4	20.4	32.8	37.1	0.3
IE	24.8	31.6	21.2	22.4	0
EL	35.3	34.2	18.2	11.9	0.4
ES	29.2	27.5	24.1	18.1	1.1
FR	15.6	31.8	26.9	24.0	1.7
HR	13.2	24.9	32.0	29.0	0.9
IT	31.0	37.2	18.0	12.4	1.4
CY	24.3	33.6	25.0	15.8	1.3
LV	17.7	33.7	26.8	20.5	1.3
LT	14.9	22	26.1	36.6	0.4
LU	26.5	24.4	18.6	29.9	0.6
HU	20.1	24.6	23.2	31.6	0.4
MT	28.1	25.2	18.6	27.1	1.0
NL	14.2	26.8	22.3	35.7	1.1
AT	14.8	20.6	23.4	40.4	0.8
PL	20.3	31.5	24.5	23.6	0.1
PT	23.6	27.1	22.8	24.7	1.6
RO	25.5	31.5	23.3	19.8	0
SI	11.2	22.5	35.7	30.5	0.2
SK	13.6	23.0	30.4	31.6	1.5
FI	3.3	10.2	21.5	64.5	0.4
SE	3.3	9.5	29.4	56.8	1.0

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- **Being able to pay your loans**

%	Very concerned	Fairly concerned	Not very concerned	Not at all concerned	Don't know / Not applicable
EU27	11.6	13.4	19.1	34.5	21.3
BE	6.1	14.7	24.2	32.6	22.4
BG	11.2	16.3	10.6	24.9	37.1
CZ	7.9	8.7	8.7	33.4	41.3
DK	4.9	6.5	12.1	62.1	14.4
DE	11.2	8.6	23.8	37.7	18.6
EE	3.5	6.9	16.2	35.6	37.9
IE	11.7	18.8	18.0	43.0	8.5
EL	22.6	14.7	12.7	17.2	32.8
ES	19.2	18.1	22.2	26.4	14.1
FR	8.3	15.1	20.4	35.4	20.8
HR	10.7	14.0	22.5	35.0	17.8
IT	13.5	18.5	17.9	30.2	19.9
CY	19.9	17.2	17.8	16.7	28.4
LV	6.5	10.8	17.2	35.9	29.5
LT	6.9	9.1	11.7	30.9	41.4
LU	13.2	19.5	24.6	37.1	5.6
HU	9.1	9.3	13.3	51.7	16.6
MT	14.2	16.8	16.8	43.0	9.2
NL	7.6	10.7	12.8	43.3	25.7
AT	6.2	10.8	19.5	52.9	10.6
PL	11.9	13.1	17.8	30.4	26.8
PT	16	20.0	18.8	28.9	16.2
RO	16.1	13.9	14.8	20.3	34.8
SI	5.2	8.8	21.9	39.6	24.6
SK	9.3	10.4	17.7	38.1	24.5
FI	2.0	5.8	15.3	57.2	19.7
SE	3.0	5.7	18.5	61.8	11.0

Attitudes of European Consumers Towards High Energy Prices and Cost of Living

- Being able to pay your mortgage

%	Very concerned	Fairly concerned	Not very concerned	Not at all concerned	Don't know / Not applicable
EU	9.3	9.7	12.8	28.6	25.1
BE	6.1	11.1	14.4	30.0	20.7
BG	8.0	8.0	7.1	18.4	27.5
CZ	6.9	7.6	8.3	25.2	16.6
DK	4.3	10.6	10.9	61.3	11.4
DE	9.6	6.1	18.4	37.7	19.9
EE	2.9	6.4	14.3	31.0	10.4
IE	11.3	8.7	8.6	43.3	30.5
EL	14.3	7.2	6.8	10.2	37.3
ES	16.0	11.8	12.7	18.5	37.3
FR	5.8	12.3	12.6	31.2	23.3
HR	6.6	5.4	10.7	28.3	24.7
IT	9.3	11.7	10.9	15.0	32.0
CY	15.2	10.1	9.2	10.9	37.1
LV	4.9	6.7	8.6	31.9	17.4
LT	6.3	6.4	8.5	27.2	16.0
LU	15.4	20.5	14.1	34.6	32.7
HU	7.5	5.3	8.3	58.5	18.4
MT	11.2	12.6	9.3	41.1	31.0
NL	6.3	12.3	12.4	31.0	18.3
AT	7.6	11.1	18.1	39.9	17.0
PL	10.3	8.0	8.9	26.3	25.0
PT	17.3	19.4	17.0	21.8	36.0
RO	12.2	11.0	6.6	16.5	30.0
SI	4.2	4.0	10.0	34.4	14.0
SK	6.6	8.4	13.0	35.7	19.8
FI	0.6	4.2	13.1	40.3	7.8
SE	2.8	6.4	20.2	53.5	8.7

Attitudes of European Consumers Towards High Energy Prices and Cost of Living

- Being able to afford your transport to work

%	Very concerned	Fairly concerned	Not very concerned	Not at all concerned	Don't know / Not applicable
EU	10.4	14.0	18.3	37.9	19.3
BE	8.8	12.3	18.1	36.1	24.7
BG	7.8	14.9	18.6	44.3	14.5
CZ	7.9	11.6	14.3	45.2	20.9
DK	5.3	8.0	12.0	58.8	15.8
DE	10.8	10.5	23.5	43.7	11.5
EE	5.4	11.0	18.7	40.1	24.8
IE	15.0	14.2	13.7	43.6	13.6
EL	13.3	15.2	17.0	27.5	27.1
ES	13.0	14.7	18.8	30.9	22.5
FR	14.0	18.2	15.0	31.1	21.8
HR	5.3	8.9	19.7	45.5	20.7
IT	9.7	19.5	17.3	26.1	27.4
CY	15.9	20.1	21.7	27.7	14.5
LV	8.2	14.3	21.2	44.0	12.3
LT	5.4	8.2	17.0	49.7	19.7
LU	10.9	14.3	15.8	50.2	8.8
HU	6.5	7.2	15.0	63.1	8.3
MT	11.7	13.1	13.8	50.5	10.9
NL	8.2	13.3	16.5	42.8	19.2
AT	11.3	10.3	17.5	54.0	6.9
PL	8.7	13.9	20.5	36.5	20.4
PT	16.4	26.7	17.2	35.4	4.5
RO	10.5	10.0	16.8	36.2	26.4
SI	2.4	5.6	24.1	46.4	21.4
SK	4.9	10.2	16.4	51.9	16.7
FI	1.6	4.3	11.5	54.2	28.5
SE	2.0	5.5	16.0	62.8	13.7

Question 2 – Which, if any, of the following applies to you as a result of the recent increase in energy prices?

%	You have changed your everyday habits at home to save on energy		You have changed your everyday habits regarding the transport you use		You have looked for information on available subsidies for energy saving home renovations	
	Yes	No	Yes	No	Yes	No
EU27	70.7	28.9	28.4	69.6	27.0	71.1
BE	82.2	17.6	33.5	65.6	26.6	72.0
BG	55.9	44.0	31.4	65.7	18.3	81.4
CZ	67.6	32.0	17.5	80.8	25.2	73.6
DK	86.0	13.7	22.5	75.0	13.0	83.0
DE	75.9	23.7	33.7	63.6	34.7	62.3
EE	69.3	30.5	29.5	67.9	19.9	76.5
IE	72.5	26.8	32.5	65.9	36.5	62.5
EL	77.2	22.8	37.7	61.3	41.9	57.7
ES	71.3	28.7	29.8	69.2	22.7	77.2
FR	69.8	29.4	27.1	70.2	23.4	75.2
HR	56.1	43.7	21.9	76.2	17.2	82.3
IT	73.0	26.8	26.0	72.3	31.1	67.6
CY	69.7	30.1	21.0	76.8	33.8	66.1
LV	73.7	26.2	30.6	67.2	20.8	78.1
LT	63.5	36.1	27.1	70.3	18.2	77.9
LU	71.2	28.5	36.2	63.2	22.5	77.5
HU	64.6	35.3	19.8	79.8	27.1	72.8
MT	53.0	46.7	18.9	79.1	27.4	72.3
NL	72.7	25.1	27.9	68.5	32.3	59.9
AT	69.6	30.4	31.8	66.7	36.1	61.9
PL	62.9	37.1	28.9	70.2	22.0	75.3
PT	76.3	21.9	36.4	60.3	30.7	66.3
RO	56.8	43.2	18.3	78.3	18.4	80.7
SI	49.3	50.7	25.6	72.7	20.7	78.4
SK	62.6	37.1	22.3	76.3	26.3	72.7
FI	69.7	30.3	21.0	79.0	12.2	86.9
SE	72.2	26.9	21.4	76.8	10.2	88.7

Question 2 – Which, if any, of the following applies to you as a result of the recent increase in energy prices?

%	You have requested a quotation to make energy saving renovations to your home. or asked your landlord to undertake such work		You have received unwanted sales calls or otherwise felt pressured by companies offering energy saving home renovations		You have experienced difficulties affording your energy bills	
	Yes	No	Yes	No	Yes	No
EU27	15.7	82.3	25.2	73.4	15.9	82.5
BE	18.9	79.5	19.5	79.6	15.2	82.4
BG	14.4	85.0	3.4	96.6	28.3	71.6
CZ	11.2	87.9	21.6	77.5	6.3	92.4
DK	9.3	87.2	8.2	88.9	9.5	88.1
DE	16.9	80.8	16.5	81.3	14.1	83.9
EE	10.9	85.0	4.6	95.1	17.2	81.9
IE	17.3	81.8	13.7	85.0	26.4	72.9
EL	19.7	79.7	44.2	55.3	51.9	48.0
ES	14.5	84.2	35.3	64.3	19.0	79.9
FR	17.9	80.8	43.4	55.0	10.0	88.1
HR	10.0	88.9	4.1	95.4	12.0	87.2
IT	20.5	78.7	29.2	70.2	22.1	76.3
CY	17.7	79.9	2.5	96.0	38.2	60.8
LV	9.1	88.0	6.4	92.8	14.1	84.8
LT	8.2	85.8	7.0	89.6	21.6	77.5
LU	19.2	80.3	9.4	90.1	12.3	87.1
HU	12	87.6	5.5	94.3	15.2	84.4
MT	18.1	80.4	13.7	85.7	20.9	77.4
NL	22.0	71.7	16.8	78.3	17.8	77.1
AT	18.1	78.7	5.1	91.6	12.9	85.6
PL	8.1	89.1	39.0	60.5	8.5	91.0
PT	16.8	73.9	29.9	65.0	27.2	68.8
RO	7.5	91.5	3.4	96.5	16.0	83.4
SI	11.5	87.4	6.0	93.5	22.1	77.2
SK	12.3	85.9	5.4	93.9	5.9	93.8
FI	8.6	90.8	14.7	84.9	5.8	93.1
SE	14.9	83.5	8.4	90.2	4.2	95.0

Question 3 – Which, if any, of the following have you done over the last six months as a result of increased inflation rates?

%	You have withdrawn money from your savings			The amount of your mortgage monthly repayment has increased because it is based on variable interest rate		
	Yes	No	Don't know / Not applicable / prefer not to answer	Yes	No	Don't know / Not applicable / prefer not to answer
EU27	36.8	60.9	2.3	10.1	55.6	34.0
BE	37.8	61.4	0.8	4.8	61.9	33.3
BG	39.3	51.7	9.0	4.8	41.3	53.9
CZ	28.9	69.8	1.3	2.8	49.0	48.2
DK	34.4	64.1	1.5	13.2	69.7	17.1
DE	40.3	58.4	1.3	4.9	74.4	20.7
EE	36.4	60.5	3.2	20.8	30.3	48.9
IE	39.9	60.1	0	20.5	68.0	11.5
EL	57.8	36.9	5.3	11.8	25.1	63.1
ES	38.2	60.5	1.2	16.9	38.6	44.5
FR	29.9	68.3	1.8	1.9	69.8	28.3
HR	16.3	80.6	3.1	2.6	58.4	39.0
IT	48.0	49.5	2.5	7.9	40.7	51.5
CY	49.4	47.7	2.9	13.7	33.6	52.7
LV	28.3	69.6	2.1	13.3	46.1	40.6
LT	34.1	63.0	2.9	14.1	36.0	49.9
LU	35.5	63.5	1.0	20.7	69.1	10.2
HU	26.2	72.4	1.4	4.9	80.4	14.8
MT	55.0	43.6	1.4	11.1	72.8	16.1
NL	34.6	59.0	6.3	11.3	60.9	27.8
AT	38.5	60.1	1.4	16.7	75.3	8.0
PL	29.8	67.7	2.6	21.8	32.7	45.5
PT	41.6	53.9	4.5	21.5	56.2	22.4
RO	30.6	64.4	5.1	12.3	57.4	30.3
SI	21.6	77.3	1.2	7.2	48.2	44.6
SK	26.7	73.1	0.3	5.5	58.9	35.7
FI	26.1	73.5	0.5	12.9	49.4	37.7
SE	30.0	69.0	1.0	35.4	51.3	13.3

Methodology

The basic sample design applied in all countries is a random (probability) design. In households contacted via a landline phone, the respondent was drawn at random from all household members (aged 18 years and over) following the "most recent birthday rule". Survey data are weighted to known population proportions. The EU27 averages are weighted according to the size of the 18+ population of each EU Member State.