



Study on the extent to which and how Member States used the ESF and the ERDF in the programming periods 2007–2013 and 2014–2020 to support their justice system

Member State Chapter - Italy



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Unit C1 — Justice policy and rule of law

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B-1049 Brussels*

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List of abbreviations

Abbreviation in English (as used in the report)	Full name/title in English	Full name/title in original language
AAR	Annual Activity Report	Rapporto annuale di esecuzione
CSR	Country Specific Recommendation	Raccomandazioni specifiche per paese
DNA	Anti-Mafia department	Direzione nazionale Antimafia
GAS	Governance and System Actions	Governance e Azioni di Sistema
IB	Intermediate Body	
MA	Managing Authority	Autorità di Gestione
MoJ	Ministry of Justice	Ministero della Giustizia
MPG	The improvement of the performance of justice	Il Miglioramento delle Performance per la Giustizia
NSRF	National Strategic Reference Framework	Quadro Strategico Nazionale
ODR	Online Dispute Resolution	
OP	Operational Programme	Programmi Operativi
PA	Partnership agreement	Accordo di Partenariato
PON	National Operational Programme	Programma Operativo Nazionale
POR	Regional Operational Programme	Programma Operativo Regionale
TAR	Regional Administrative Tribunal	Tribunale Amministrativo Regionale

Document checklist¹

Document type	Title in English	Title in original language	Does the document exist?		Did the researcher have access to the document?		Does the document refer to the justice system?	Is it reviewed and summarised in the MS chapter in the relevant period(s)?	Is it included in the summary table?
			2007 – 2013	2014 – 2020	2007 – 2013	2014 – 2020			
National Strategic Reference Framework (NSRF)	National Strategic Reference Document	Quadro strategico nazionale per la politica regionale di sviluppo 2007–2013	Yes	N/A	Yes	N/A	Yes	Yes	Yes
Partnership Agreement (PA)	Partnership Agreement 2014–2020	Accordo di partenariato 2014–2020	N/A	Yes	N/A	Yes	Yes	Yes	Yes
Relevant Operational Programme (OP)	Regional OP ESF Campania	Programma Operativo Obiettivo Convergenza Fondo Sociale Europeo 2007–2013 Regione Campania	Yes	N/A	Yes	N/A	Yes	Yes	Yes
Relevant Operational Programme (OP)	Regional OP ESF Calabria	Programma Operativo Regione Calabria FSE 2007–2013	Yes	N/A	Yes	N/A	Yes	Yes	Yes
Relevant Operational Programme (OP)	Regional OP ESF Sicily	Programma Operativo Regionale Sicilia Per il Fondo Sociale Europeo 2007–2013	Yes	N/A	Yes	N/A	Yes	Yes	Yes
Relevant Operational Programme (OP)	Regional OP ESF Apulia	Regione Puglia Programma Operativo Regionale 2007–2013 Fondo Sociale Europeo	Yes	N/A	Yes	N/A	Yes	Yes	Yes
Relevant Operational Programme (OP)	National OP Governance and System actions	Programma operativo nazionale Governance e azioni di sistema	Yes	N/A	Yes	N/A	Yes	Yes	Yes
Relevant Operational Programme (OP)	Regional OP ERDF Apulia	Programma Operativo Regionale FESR 2007–2013 Puglia	Yes	N/A	Yes	N/A	Yes	Yes	Yes

¹ Given the large number of documents identified for Italy, this table only includes those that refer to the justice system.

Document type	Title in English	Title in original language	Does the document exist?		Did the researcher have access to the document?		Does the document refer to the justice system?	Is it reviewed and summarised in the MS chapter in the relevant period(s)?	Is it included in the summary table?
			2007 – 2013	2014 – 2020	2007 – 2013	2014 – 2020			
Relevant Operational Programme (OP)	Regional OP ERDF Sicily	Programma Operativo Regionale FESR 2007–2013 Sicilia	Yes	N/A	Yes	N/A	Yes	Yes	Yes
Country Specific Recommendations	COUNCIL RECOMMENDATION on the National Reform Programme 2012 of Italy and delivering a Council opinion on the Stability Programme of Italy, 2012-2015		Yes	N/A	N/A	Yes	Yes	Yes	Yes
Country Specific Recommendations	Council Recommendation of 9 July 2013 on the National Reform Programme 2013 of Italy and delivering a Council opinion on the Stability Programme of Italy, 2012-2017		Yes	N/A	N/A	Yes	Yes	Yes	Yes
Country Specific Recommendations	Council Recommendation of 8 July 2014 on the National Reform Programme 2014 of Italy and delivering a Council opinion on the Stability Programme of Italy, 2014		N/A	Yes	N/A	Yes	Yes	Yes	Yes
Country Specific Recommendations	Council Recommendation of 14 July 2015 on the 2015 National Reform Programme of Italy and delivering a Council opinion on the 2015 Stability Programme of Italy		N/A	Yes	N/A	Yes	Yes	Yes	Yes
Country Specific Recommendations	Council Recommendation of 12 July 2016 on the 2016 National Reform Programme		N/A	Yes	N/A	Yes	Yes	Yes	Yes

Document type	Title in English	Title in original language	Does the document exist?		Did the researcher have access to the document?		Does the document refer to the justice system?	Is it reviewed and summarised in the MS chapter in the relevant period(s)?	Is it included in the summary table?
			2007 – 2013	2014 – 2020	2007 – 2013	2014 – 2020			
	of Italy and delivering a Council opinion on the 2016 Stability Programme of Italy								
Ex-ante evaluation	Ex-ante evaluation for the 2007-2013 Regional OP for Calabria (ESF)	POR Calabria FSE 2007–2013 valutazione ex-ante FSE	Yes	N/A	Yes	N/A	Yes	Yes	Yes
Ex-ante evaluation	Ex-ante evaluation for the 2007–2013 Regional OP for Campania (ESF)	Programma Operativo FSE 2007–2013 Valutazione Campania	Yes	N/A	Yes	N/A	Yes	Yes	Yes
Ex-ante evaluation	Ex-ante evaluation for the 2007–2013 Regional OP for Sicily (ERDF)	Rapporto di Valutazione Ex-Ante Programme Operative FESR Sicilia 2007–2013	Yes	N/A	Yes	N/A	Yes	Yes	Yes
Ex-ante evaluation	Ex-ante evaluation for the 2007–2013 Regional OP for Apulia (ESF)	Programma Operativo FSE 2007-2013 rapporto valutazione ex ante Puglia	Yes	N/A	Yes	N/A	Yes ²	No	Yes (in the ISS)
Evaluation plan	Evaluation Plan Apulia 2007–13	Piano unitario di valutazione regione Puglia 2007–2013	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Evaluation plan	Evaluation Plan Calabria 2007–13	Piano delle valutazione	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Evaluation plan	Unique evaluation plan	Piano unico di valutazione	Yes	?	Yes	?	No	No	Yes (in the ISS)
Evaluation plan	Evaluation plan for regional policy ESF and ERDF	Piano di valutazione della politica regionale unitaria per il periodo 2007–2013	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Monitoring Committee (MC) Minutes	Synthesis of the minutes of the Monitoring Committee for the Apulia OP (ERDF 2007-13) – 2008	Sintesi del Verbale della riunione del Comitato di Sorveglianza del POR Puglia FESR 2007–2013 2008	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)

² The document was reviewed and mentioned justice but was excluded, as it did not provide any additional relevant information for Task 1

Document type	Title in English	Title in original language	Does the document exist?		Did the researcher have access to the document?		Does the document refer to the justice system?	Is it reviewed and summarised in the MS chapter in the relevant period(s)?	Is it included in the summary table?
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Monitoring Committee (MC) Minutes	Synthesis of the minutes of the Monitoring Committee for the Apulia OP (ERDF 2007–13) – 2009	Sintesi del Verbale della riunione del Comitato di Sorveglianza del POR Puglia FESR 2007–2013 2009	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Monitoring Committee (MC) Minutes	Synthesis of the minutes of the Monitoring Committee for the Apulia OP (ERDF 2007–13) – 2009	Sintesi del Verbale della riunione del Comitato di Sorveglianza del POR Puglia FESR 2007–2013 2009	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Monitoring Committee (MC) Minutes	Synthesis of the minutes of the Monitoring Committee for the Apulia OP (ERDF 2007–13) 2010	Sintesi del Verbale della riunione del Comitato di Sorveglianza del POR Puglia FESR 2007–2013 –2010	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Monitoring Committee (MC) Minutes	Synthesis of the minutes of the Monitoring Committee for the Apulia OP (ERDF 2007–13) 2011	Sintesi del Verbale della riunione del Comitato di Sorveglianza del POR Puglia FESR 2007–2013 2011	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Monitoring Committee (MC) Minutes	Synthesis of the minutes of the Monitoring Committee for the Apulia OP (ERDF 2007–13) 2012	Sintesi del Verbale della riunione del Comitato di Sorveglianza del POR Puglia FESR 2007–2013 –2012	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Monitoring Committee (MC) Minutes	Synthesis of the minutes of the Monitoring Committee for the Apulia OP (ERDF 2007–13) 2013	Sintesi del Verbale della riunione del Comitato di Sorveglianza del POR Puglia FESR 2007–2013 2013	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Monitoring Committee (MC) Minutes	Synthesis of the minutes of the Monitoring Committee for the Apulia OP (ERDF 2007–13) 2014	Sintesi del Verbale della riunione del Comitato di Sorveglianza del POR Puglia FESR 2007–2013 2014	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Monitoring Committee (MC) Minutes	Full minutes of the Monitoring Committee for the Campania OP (ERDF and ESF 2007-13) 2008	Comitato di sorveglianza POR CAMPANIA Verbale esteso 2008	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)

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			2007 – 2013	2014 – 2020	2007 – 2013	2014 – 2020			
Monitoring Committee (MC) Minutes	Full minutes of the Monitoring Committee for the Campania OP (ERDF and ESF 2007–13) 2009	Comitato di sorveglianza POR CAMPANIA Verbale esteso 2009	Yes	N/A	Yes	N/A	Yes	Yes	Yes (in the ISS)
Monitoring Committee (MC) Minutes	Minutes of the Monitoring Committee for the Sicily OP (ERDF 2007–13) 2010	Comitato di sorveglianza PO FESR 2007/2013 verbale 2010	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Monitoring Committee (MC) Minutes	Minutes of the Monitoring Committee for the Sicily OP (ERDF 2007-13) 2009	Comitato di sorveglianza PO FESR 2007/2013 verbale 2009	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Monitoring Committee (MC) Minutes	Minutes of the Monitoring Committee for the Sicily OP (ERDF 2007-13) -2009	Comitato di sorveglianza PO FESR 2007/2013 verbale 2009	Yes	N/A	Yes	N/A	Yes	Yes	Yes (in the ISS)
Monitoring Committee (MC) Minutes	Minutes of the Monitoring Committee for the Sicily OP (ERDF 2007–13) 2010	Comitato di sorveglianza PO FESR 2007/2013 verbale 2010	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Monitoring Committee (MC) Minutes	Minutes of the Monitoring Committee for the Sicily OP (ERDF 2007–13) 2011	Comitato di sorveglianza PO FESR 2007/2013 verbale 2011	Yes	N/A	Yes	N/A	Yes	Yes	Yes (in the ISS)
Monitoring Committee (MC) Minutes	Minutes of the Monitoring Committee for the Sicily OP (ERDF 2007–13) 2008	Comitato di sorveglianza PO FESR 2007/2013 verbale 2008	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Monitoring Committee (MC) Minutes	Minutes of the Monitoring Committee for the Sicily OP (ERDF 2007–13) 2007	Comitato di sorveglianza PO FESR 2007/2013 verbale 2007	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Monitoring Committee (MC) Minutes	Minutes of the Monitoring Committee for the Sicily OP (ERDF 2007–13) 2012	Comitato di sorveglianza PO FESR 2007/2013 verbale 2012	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Monitoring Committee (MC) Minutes	Minutes of the Monitoring Committee for the Sicily OP (ERDF 2007–13) 2014	Comitato di sorveglianza PO FESR 2007/2013 verbale 2014	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)

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Monitoring Committee (MC) Minutes	Minutes of the Monitoring Committee for the Sicily OP (ERDF 2007–13) 2015	Comitato di sorveglianza PO FESR 2007/2013 verbale 2015	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Annual Implementation Reports (AIR)	Annual Implementation Report, 2013, National OP for Governance and Systemic actions	Rapporto annuale di esecuzione Anno 2013 Programma Operativo Nazionale FSE Governance e Azioni di Sistema	Yes	N/A	Yes	N/A	Yes	Yes	Yes (in the ISS)
Annual Implementation Reports (AIR)	Apulia region, ERDF 2007–13 OP Annual Activity Report 2009	Regione Puglia PO FESR 2007–2013 Rapporto annuale di esecuzione 2009	Yes	N/A	Yes	N/A	Yes ³	No	Yes (in the ISS)
Annual Implementation Reports (AIR)	Apulia region, ERDF 2007–13 OP Annual Activity Report 2007	Regione Puglia PO FESR 2007–2013 Rapporto annuale di esecuzione 2007	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Annual Implementation Reports (AIR)	Apulia region, ERDF 2007–13 OP Annual Activity Report 2008	Regione Puglia PO FESR 2007–2013 Rapporto annuale di esecuzione 2008	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Annual Implementation Reports (AIR)	Apulia region, ERDF 2007–13 OP Annual Activity Report 2009	Regione Puglia PO FESR 2007–2013 Rapporto annuale di esecuzione 2009	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Annual Implementation Reports (AIR)	Apulia region, ERDF 2007–13 OP Annual Activity Report 2010	Regione Puglia PO FESR 2007–2013 Rapporto annuale di esecuzione 2010	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Annual Implementation Reports (AIR)	Apulia region, ERDF 2007–13 OP Annual Activity Report 2011	Regione Puglia PO FESR 2007–2013 Rapporto annuale di esecuzione 2011	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Annual Implementation Reports (AIR)	Apulia region, ERDF 2007–13 OP Annual Activity Report 2012	Regione Puglia PO FESR 2007–2013 Rapporto annuale di esecuzione 2012	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)

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Annual Implementation Reports (AIR)	Apulia region, ERDF 2007–13 OP Annual Activity Report 2013	Regione Puglia PO FESR 2007–2013 Rapporto annuale di esecuzione 2013	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Annual Implementation Reports (AIR)	Apulia region, ERDF 2007–13 OP Annual Activity Report 2007	Regione Puglia PO FSE 2007–2013 rapporto annuale sullo stato di esecuzione Annualità 2007	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Annual Implementation Reports (AIR)	Apulia region, ERDF 2007–13 OP Annual Activity Report 2008	Regione Puglia PO FSE 2007–2013 rapporto annuale sullo stato di esecuzione Annualità 2008	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
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Annual Implementation Reports (AIR)	Apulia region, ERDF 2007–13 OP Annual Activity Report 2011	Regione Puglia PO FSE 2007–2013 rapporto annuale sullo stato di esecuzione Annualità 2011	Yes	N/A	Yes	N/A	Yes	Yes	Yes (in the ISS)
Annual Implementation Reports (AIR)	Apulia region, ERDF 2007–13 OP Annual Activity Report 2012	Regione Puglia PO FSE 2007–2013 rapporto annuale sullo stato di	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)

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		esecuzione Annualità 2012							
Annual Implementation Reports (AIR)	Apulia region, ERDF 2007–13 OP Annual Activity Report 2013	Regione Puglia PO FSE 2007–2013 rapporto annuale sullo stato di esecuzione Annualità 2013	Yes	N/A	Yes	N/A	yes	yes	Yes (in the ISS)
Annual Implementation Reports (AIR)	Calabria region, ERDF 2007–13 OP Annual Activity Report 2007	Regione Calabria PO FESR 2007–2013 Rapporto annuale di esecuzione 2007	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Annual Implementation Reports (AIR)	Calabria region, ERDF 2007–13 OP Annual Activity Report 2008	Regione Calabria PO FESR 2007–2013 Rapporto annuale di esecuzione 2008	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Annual Implementation Reports (AIR)	Calabria region, ERDF 2007–13 OP Annual Activity Report 2009	Regione Calabria PO FESR 2007–2013 Rapporto annuale di esecuzione 2009	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Annual Implementation Reports (AIR)	Calabria region, ERDF 2007–13 OP Annual Activity Report 2010	Regione Calabria PO FESR 2007 2013 Rapporto annuale di esecuzione 2010	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Annual Implementation Reports (AIR)	Calabria region, ERDF 2007–13 OP Annual Activity Report 2011	Regione Calabria PO FESR 2007 2013 Rapporto annuale di esecuzione 2011	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Annual Implementation Reports (AIR)	Calabria region, ERDF 2007–13 OP Annual Activity Report 2012	Regione Calabria PO FESR 2007–2013 Rapporto annuale di esecuzione 2012	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Annual Implementation Reports (AIR)	Campania region, ESF 2007–13 OP Annual Activity Report 2007	Regione Campania PO FSE 2007–2013 Rapporto annuale di esecuzione 2007	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Annual Implementation Reports (AIR)	Campania region, ESF 2007–13 OP Annual Activity Report 2008	Regione Campania PO FSE 2007–2013 Rapporto annuale di esecuzione 2008	Yes	N/A	Yes	N/A	Yes	Yes	Yes (in the ISS)

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Annual Implementation Reports (AIR)	National OP Governance and System actions Annual activity report 2008	PON Governance e Azioni di Sistema Rapporto annuale di esecuzione Anno 2008	Yes	N/A	Yes	N/A	Yes	Yes	Yes (in the ISS)
Annual Implementation Reports (AIR)	National OP Governance and System actions Annual activity report 2009	PON Governance e Azioni di Sistema Rapporto annuale di esecuzione Anno 2009	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Annual Implementation Reports (AIR)	National OP Governance and System actions Annual activity report 2010	PON Governance e Azioni di Sistema Rapporto annuale di esecuzione Anno 2010	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Annual Implementation Reports (AIR)	National OP Governance and System actions Annual activity report 2011	PON Governance e Azioni di Sistema Rapporto annuale di esecuzione Anno 2011	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Annual Implementation Reports (AIR)	National OP Governance and System actions Annual activity report 2012	PON Governance e Azioni di Sistema Rapporto annuale di esecuzione Anno 2012	Yes	N/A	Yes	N/A	Yes	Yes	Yes (in the ISS)
Annual Implementation Reports (AIR)	National OP Governance and System actions Annual activity report 2013	PON Governance e Azioni di Sistema Rapporto annuale di esecuzione Anno 2013	Yes	N/A	Yes	N/A	Yes	Yes	Yes (in the ISS)

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Annual Implementation Reports (AIR)	Sicily region, ERDF 2007–13 OP Annual Activity Report 2007	PO FESR Sicilia 2007–2013 Rapporto annuale di esecuzione 2007	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Annual Implementation Reports (AIR)	Sicily region, ERDF 2007–13 OP Annual Activity Report 2008	PO FESR Sicilia 2007–2013 Rapporto annuale di esecuzione 2008	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
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Annual Implementation Reports (AIR)	Sicily region, ERDF 2007–13 OP Annual Activity Report 2010	PO FESR Sicilia 2007–2013 Rapporto annuale di esecuzione 2010	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Annual Implementation Reports (AIR)	Sicily region, ERDF 2007–13 OP Annual Activity Report 2011	PO FESR Sicilia 2007–2013 Rapporto annuale di esecuzione 2011	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Annual Implementation Reports (AIR)	Sicily region, ERDF 2007–13 OP Annual Activity Report 2012	PO FESR Sicilia 2007–2013 Rapporto annuale di esecuzione 2012	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Annual Implementation Reports (AIR)	Sicily region, ERDF 2007–13 OP Annual Activity Report 2013	PO FESR Sicilia 2007–2013 Rapporto annuale di esecuzione 2013	Yes	N/A	Yes	N/A	No	No	Yes (in the ISS)
Annual Implementation Reports (AIR)	Sicily region, ESF 2007–13 OP Annual Activity Report 2012	PO FSE Sicilia 2007–2013 Rapporto annuale di esecuzione 2012	Yes	N/A	Yes	N/A	Yes	Yes	Yes (in the ISS)
Relevant Operational Programme (OP)	National OP Legality	PON Legalità	N/A	Yes	N/A	Yes	Yes	Yes	Yes
Relevant Operational Programme (OP)	National OP Governance and institutional Capacity	PON Governance e Capacità Istituzionale	N/A	Yes	N/A	Yes	Yes	Yes	Yes
Relevant Operational Programme (OP)	Regional OP Calabria ESF ERDF	Programma operativo regionale 2014–2020 POR Calabria FESR FSE	N/A	Yes	N/A	Yes	Yes	Yes	Yes

Document type	Title in English	Title in original language	Does the document exist?		Did the researcher have access to the document?		Does the document refer to the justice system?	Is it reviewed and summarised in the MS chapter in the relevant period(s)?	Is it included in the summary table?
			2007 – 2013	2014 – 2020	2007 – 2013	2014 – 2020			
Relevant Operational Programme (OP)	Regional OP Molise ERDF ESF	POR Molise FESR FSE 2014–2020	N/A	Yes	N/A	Yes	Yes	Yes	Yes
Relevant Operational Programme (OP)	Regional OP Apulia ERDF ESF	POR Puglia FESR FSE	N/A	Yes	N/A	Yes	Yes	Yes	Yes
Relevant Operational Programme (OP)	National OP Metropolitan cities	Programma Operativo Nazionale Città Metropolitane 2014–2020	N/A	Yes	N/A	Yes	Yes	Yes	Yes
Relevant Operational Programme (OP)	Regional OP Abruzzo ERDF	POR Abruzzo FESR	N/A	Yes	N/A	Yes	Yes	Yes	Yes
Relevant Operational Programme (OP)	Regional OP Autonomous province of Bolzano	POR 'Investimenti per la crescita e l'occupazione' FESR 2014–2020 della Provincia Autonoma di Bolzano	N/A	Yes	N/A	Yes	Yes	Yes	Yes
Relevant Operational Programme (OP)	Regional OP Campania ESF	POR Campania FSE	N/A	Yes	N/A	Yes	Yes	Yes	Yes
Relevant Operational Programme (OP)	Regional OP Campania ERDF	POR Campania FESR	N/A	Yes	N/A	Yes	Yes	Yes	Yes
Relevant Operational Programme (OP)	Regional OP Emilia-Romagna ERDF	POR Emilia-Romagna FESR	N/A	Yes	N/A	Yes	Yes	Yes	Yes
Relevant Operational Programme (OP)	Regional OP Lazio ERDF	POR Lazio FESR	N/A	Yes	N/A	Yes	Yes	Yes	Yes
Relevant Operational Programme (OP)	Regional OP Liguria ERDF	POR Liguria FESR	N/A	Yes	N/A	Yes	Yes	Yes	Yes
Relevant Operational Programme (OP)	Regional OP Marche ESF	POR Marche FSE	N/A	Yes	N/A	Yes	Yes	Yes	Yes
Relevant Operational Programme (OP)	Regional OP Marche ERDF	POR Marche FESR	N/A	Yes	N/A	Yes	Yes	Yes	Yes
Relevant Operational Programme (OP)	Regional OP Piedmont ERDF	POR Piemonte FESR	N/A	Yes	N/A	Yes	Yes	Yes	Yes

Document type	Title in English	Title in original language	Does the document exist?		Did the researcher have access to the document?		Does the document refer to the justice system?	Is it reviewed and summarised in the MS chapter in the relevant period(s)?	Is it included in the summary table?
			2007 – 2013	2014 – 2020	2007 – 2013	2014 – 2020			
Relevant Operational Programme (OP)	Regional OP Sardinia ERDF	POR Sardegna FESR	N/A	Yes	N/A	Yes	Yes	Yes	Yes
Relevant Operational Programme (OP)	Regional OP Sicily ERDF	POR Sicilia FESR	N/A	Yes	N/A	Yes	Yes	Yes	Yes
Relevant Operational Programme (OP)	Regional OP Sicily ESF	POR Sicilia FSE	N/A	Yes	N/A	Yes	Yes	Yes	Yes
Relevant Operational Programme (OP)	Regional OP Basilicata ERDF	POR Basilicata FESR	N/A	Yes	N/A	Yes	Yes	Yes	Yes
Relevant Operational Programme (OP)	Regional OP Veneto ERDF	POR Veneto FESR	N/A	Yes	N/A	Yes	Yes	Yes	Yes
Relevant Operational Programme (OP)	Regional OP Valle d'Aosta ERDF	POR Valle d'Aosta FESR	N/A	Yes	N/A	Yes	Yes	Yes	Yes
Annual Implementation Reports (AIR)	Annual Implementation Report, 2015, Regional OP Sicily ERDF 2014–20	Programma Operativo FESR Sicilia 2014–2020 relazione di attuazione annuale 2015	N/A	Yes	N/A	Yes	No	No	Yes (in the ISS)
Evaluation Plan	National OP Metropolitan cities ESF-ERDF Evaluation Plan 2014–20	Programma Operativo Nazionale Città Metropolitane FSE FESR: Piano di Valutazione 2014–20	N/A	Yes	N/A	Yes	No	No	Yes (in the ISS)
Evaluation Plan	National OP Governance and institutional capacity ESF-ERDF Evaluation Plan 2014–20	Programma Operativo Nazionale Governance e Capacità Istituzionale FSE FESR: Piano di Valutazione 2014–20	N/A	Yes	N/A	Yes	Yes	Yes	Yes
Evaluation Plan	Evaluation plan for the Abruzzo region ESF and ERDF OPs 2014–20	Piano di Valutazione dei Programmi Operativi FESR e FSE 2014–2020 della Regione Abruzzo	N/A	Yes	N/A	Yes	No	No	Yes (in the ISS)

Document type	Title in English	Title in original language	Does the document exist?		Did the researcher have access to the document?		Does the document refer to the justice system?	Is it reviewed and summarised in the MS chapter in the relevant period(s)?	Is it included in the summary table?
			2007 – 2013	2014 – 2020	2007 – 2013	2014 – 2020			
Evaluation Plan	Evaluation Plan 2014–20 Bolzano	Piano di Valutazione 2014–20 Bolzano	N/A	Yes	N/A	Yes	No	No	Yes (in the ISS)
Evaluation Plan	Evaluation Plan 2014–20 Calabria	Piano di Valutazione 2014–20 Calabria	N/A	Yes	N/A	Yes	No	No	Yes (in the ISS)
Evaluation Plan	Piano di Valutazione 2014–20 Campania	Evaluation Plan 2014–20 Campania	N/A	Yes	N/A	Yes	No	No	Yes (in the ISS)
Evaluation Plan	Evaluation Plan 2014–20 Piedmont	Piano di Valutazione 2014–20 Piedmont	N/A	Yes	N/A	Yes	No	No	Yes (in the ISS)
Evaluation Plan	Evaluation Plan 2014–20 Sardinia	Piano di Valutazione 2014–20 Sardegna	N/A	Yes	N/A	Yes	No	No	Yes (in the ISS)
Evaluation Plan	Evaluation Plan 2014–20 Sicily	Piano di Valutazione 2014–20 Sicilia	N/A	Yes	N/A	Yes	No	No	Yes (in the ISS)
Evaluation Plan	Evaluation Plan 2014–20 Val d'Aosta	Piano di Valutazione 2014–20 Val d'Aosta	N/A	Yes	N/A	Yes	No	No	Yes (in the ISS)
Ex-ante evaluation	Ex-ante evaluation for the 2014–20 Regional OP for Apulia	Valutazione ex ante degli Strumenti Finanziari nella forma dei prestiti da attivare nell'ambito del Programma Operativo Regionale Puglia 2014-2020	N/A	Yes	N/A	Yes	No	No	Yes (in the ISS)
Ex-ante evaluation	Ex-ante evaluation Apulia 2014–20	Valutazione ex ante Puglia 2014–20	N/A	Yes	N/A	Yes	No	No	Yes (in the ISS)
Ex-ante evaluation	Ex-ante evaluation Basilicata 2014–20	Valutazione ex ante Basilicata 2014–21	N/A	Yes	N/A	Yes	No	No	Yes (in the ISS)
Ex-ante evaluation	Ex-ante evaluation Piedmont 2014–20	Valutazione ex ante Piedmont 2014–22	N/A	Yes	N/A	Yes	No	No	Yes (in the ISS)
Ex-ante evaluation	Ex-ante evaluation Valle d'Aosta 2014–20	Valutazione ex ante Valle d'Aosta 2014–23	N/A	Yes	N/A	Yes	No	No	Yes (in the ISS)
Ex-ante evaluation	Ex-ante evaluation Veneto 2014–20	Valutazione ex ante Veneto 2014–24	N/A	Yes	N/A	Yes	No	No	Yes (in the ISS)

Document type	Title in English	Title in original language	Does the document exist?		Did the researcher have access to the document?		Does the document refer to the justice system?	Is it reviewed and summarised in the MS chapter in the relevant period(s)?	Is it included in the summary table?
			2007 – 2013	2014 – 2020	2007 – 2013	2014 – 2020			
Monitoring Committee (MC) Minutes	Minutes of the Monitoring Committee for the Abruzzo OP (ERDF 2014–20) 2015	Verbale riunione del Comitato di Sorveglianza POR FESR Abruzzo 2015	N/A	Yes	N/A	Yes	No	No	Yes (in the ISS)
Monitoring Committee (MC) Minutes	Minutes of the Monitoring Committee for the Abruzzo OP (ERDF 2014–20) 2016	Verbale riunione del Comitato di Sorveglianza POR FESR Abruzzo 2016	N/A	Yes	N/A	Yes	No	No	Yes (in the ISS)
Monitoring Committee (MC) Minutes	Minutes of the Monitoring Committee for the Abruzzo OP (ERDF 2014–20) 2017	Verbale riunione del Comitato di Sorveglianza POR FESR Abruzzo 2017	N/A	Yes	N/A	Yes	No	No	Yes (in the ISS)
Monitoring Committee (MC) Minutes	Minutes of the Monitoring Committee for the Apulia OP (ERDF 2014–20) 2016	Verbale riunione del Comitato di Sorveglianza POR FESR Puglia 2016	N/A	Yes	N/A	Yes	No	No	Yes (in the ISS)
Monitoring Committee (MC)-Minutes	Minutes of the Monitoring Committee for the Bolzano OP (ERDF 2014–20) 2015	Verbale riunione del Comitato di Sorveglianza POR FESR Bolzano 2015	N/A	Yes	N/A	Yes	No	No	Yes (in the ISS)
Monitoring Committee (MC)-Minutes	Minutes of the Monitoring Committee for the Bolzano OP (ERDF 2014–20) 2016	Verbale riunione del Comitato di Sorveglianza POR FESR Bolzano 2016	N/A	Yes	N/A	Yes	No	No	Yes (in the ISS)
Monitoring Committee (MC) Minutes	Minutes of the Monitoring Committee for the Calabria OP (ERDF 2014–20) 2016	Verbale riunione del Comitato di Sorveglianza POR FESR Calabria 2016	N/A	Yes	N/A	Yes	No	No	Yes (in the ISS)
Monitoring Committee (MC) Minutes	Minutes of the Monitoring Committee for the Lazio OP (ERDF 2014–20) 2015	Verbale riunione del Comitato di Sorveglianza POR FESR Lazio 2015	N/A	Yes	N/A	Yes	No	No	Yes (in the ISS)
Monitoring Committee (MC) Minutes	Minutes of the Monitoring Committee for the Piedmont OP (ERDF 2014–20) 2015	Verbale riunione del Comitato di Sorveglianza POR FESR Piedmont 2015	N/A	Yes	N/A	Yes	No	No	Yes (in the ISS)
Monitoring Committee (MC) Minutes	Minutes of the Monitoring Committee for the Piedmont OP (ERDF 2014–20) 2016	Verbale riunione del Comitato di Sorveglianza POR FESR Piedmont 2016	N/A	Yes	N/A	Yes	No	No	Yes (in the ISS)

Document type	Title in English	Title in original language	Does the document exist?		Did the researcher have access to the document?		Does the document refer to the justice system?	Is it reviewed and summarised in the MS chapter in the relevant period(s)?	Is it included in the summary table?
			2007 – 2013	2014 – 2020	2007 – 2013	2014 – 2020			
Monitoring Committee (MC) Minutes	Minutes of the Monitoring Committee for the Veneto OP (ERDF 2014–20) 2016	Verbale riunione del Comitato di Sorveglianza POR FESR Veneto 2016	N/A	Yes	N/A	Yes	No	No	Yes (in the ISS)
Monitoring Committee (MC) Minutes	Minutes of the Monitoring Committee for the Veneto OP (ERDF 2014–20) 2017	Verbale riunione del Comitato di Sorveglianza POR FESR Veneto 2017	N/A	Yes	N/A	Yes	No	No	Yes (in the ISS)
Other (Council recommendation)	Council recommendation of 8 July 2014 on the National Reform Programme 2014 of Italy	N/A	N/A	Yes	N/A	Yes	Yes	Yes	Yes (in the ISS)
Other (National reform programme)	National Reform Programme 2014 of Italy	N/A	N/A	Yes	N/A	Yes	Yes	Yes	Yes (in the ISS)
Selection criteria	Website Evaluation criteria	Website 'Criteri di Valutazione'	N/A	Yes	N/A	Yes	Yes	Yes	Yes
Selection criteria	Abruzzo region selection criteria for the operations under the ERDF Regional OP 2014–20	Regione Abruzzo Criteria per la Selezione delle Operazioni POR FESR 2014–20	N/A	Yes	N/A	Yes	No	No	Yes (in the ISS)
Selection criteria	Basilicata region selection criteria for the operations under the ERDF Regional OP 2014–20	Regione Basilicata Criteria per la Selezione delle Operazioni POR FESR 2014–20	N/A	Yes	N/A	Yes	No	No	Yes (in the ISS)
Selection criteria	Valle d'Aosta region selection criteria for the operations under the ERDF Regional OP 2014–20	Regione Valle d'Aosta Criteria per la Selezione delle Operazioni POR FESR 2014–20	N/A	Yes	N/A	Yes	No	No	Yes (in the ISS)
Selection criteria	Veneto region selection criteria for the operations under the ERDF Regional OP 2014–20	Regione Veneto Criteria per la Selezione delle Operazioni POR FESR 2014–20	N/A	Yes	N/A	Yes	No	No	Yes (in the ISS)

Document type	Title in English	Title in original language	Does the document exist?		Did the researcher have access to the document?		Does the document refer to the justice system?	Is it reviewed and summarised in the MS chapter in the relevant period(s)?	Is it included in the summary table?
			2007 – 2013	2014 – 2020	2007 – 2013	2014 – 2020			
Annual Implementation Reports (AIR)	Annual and final implementation reports for the Investment for growth and jobs goal PON Governance and institutional Capacity 2014	Rapporto annuale di esecuzione e rapporto finale PON Governance e azioni di sistema – 2014	N/A	Yes	N/A	Yes	No	Yes	Yes (in the ISS)
Annual Implementation Reports (AIR)	Annual and final implementation reports for the Investment for growth and jobs goal PON Legality – 2014	Rapporto annuale di esecuzione e rapporto finale PON Legalità 2014	N/A	Yes	N/A	Yes	No	Yes	Yes (in the ISS)
Annual Implementation Reports (AIR)	Annual and final implementation reports for the Investment for growth and jobs goal POR Apulia – 2014	Rapporto annuale di esecuzione e rapporto finale POR Puglia 2014	N/A	Yes	N/A	Yes	No	Yes	Yes (in the ISS)
Annual Implementation Reports (AIR)	Annual and final implementation reports for the Investment for growth and jobs goal POR Sicily – 2014	Rapporto annuale di esecuzione e rapporto finale POR Sicilia 2014	N/A	Yes	N/A	Yes	No	Yes	Yes (in the ISS)

1. Introduction

Member State	
Country Expert Name	Quentin Liger
Data Collection Period Task 1	January–June 2017
Data Collection period Task 2	June–September 2017
Number of regions/OPs covered	Over 50 see Table 3 for details

Task 1

The availability of documents in Italy was generally good. Operational Programmes (OPs) are generally available on the websites of ministries and dedicated regional pages. Other documents, such as ex-ante and ex-post evaluations, annual implementation reports, etc., are less readily available.

The first port of call for information was the www.opencoesione.gov.it website, followed by the websites of managing authorities. The search followed the protocol described in the Data Collection Manual. As a first step, all the OPs were screened for the relevant keywords. Once the appropriate OPs were identified, the other relevant documents for each OP were sought, starting with an 'advanced search' on the relevant MA websites and general queries using available search engines.

A number of websites have either changed or been archived since the documents were published, making the initial identification of the relevant document more difficult.

The key challenge relating to Task 1 was the large number of OPs and the related volume of relevant documents, which made this task rather time consuming, and there is a potential risk of not identifying all documents. As a mitigation measure, and given the important number of OPs in Italy over the two programming periods under consideration (over 100 OPs have been identified, not including interregional OPs), the first step of the research has been to identify the relevant ones, by undertaking a keyword search in each of the Operational Programmes. This has allowed for a selection of the 'relevant' OPs, i.e. those where information relevant to the justice system could be identified. As a result, the following 26 OPs have been included in the research:

2007–2013 programming period:

- National OP Governance and System actions
- Regional OP ESF Campania
- Regional OP ESF Calabria⁴
- Regional OP ESF Sicily
- Regional OP ESF Apulia
- Regional OP ERDF Apulia
- Regional OP ERDF Sicily

2014–2020 programming period:

- National OP Legality
- National OP Governance and Institutional Capacity
- National OP Metropolitan cities
- Regional OP Calabria ESF ERDF
- Regional OP Molise ERDF ESF
- Regional OP Apulia ERDF ESF
- Regional OP Abruzzo ERDF
- Regional OP Autonomous province of Bolzano ERDF
- Regional OP Basilicata ERDF
- Regional OP Campania ERDF
- Regional OP Campania ESF
- Regional OP Emilia-Romagna ERDF

⁴ Though this OP programmed for justice support and the relevant project was identified, no information was provided and therefore there was no subsequent analysis under Task 2.

- Regional OP Lazio ERDF
- Regional OP Liguria ERDF
- Regional OP Marche ERDF
- Regional OP Marche ESF
- Regional OP Piedmont ERDF
- Regional OP Sardinia ERDF
- Regional OP Sicily ERDF
- Regional OP Sicily ESF
- Regional OP Valle d'Aosta ERDF
- Regional OP Veneto ERDF

During the course of Task 2, it is possible that some projects funded under other OPs have been identified (using the country's project database on the opencoesione.gov.it website).

Task 2

For the 2007–13 programming period, information was only available at the highest level for all projects. This included information available on Opencoesione.gov.it as well as additional information on each of the Management Authorities' websites. Further information on the activities undertaken as part of the projects as well as beneficiaries have been found on MA's websites, local authorities' websites, local news portals and websites. Furthermore, the overwhelming majority of the funds were used to procure the services of external contractors. In view of this, financial information was also collected through tendering and contract award documents.

As described below, 33 of the projects identified, accounting for EUR 22.04 million of the amount disbursed, come under the 'Il Miglioramento delle Performance per la Giustizia' intervention (referred to below as MPG). MPG is an umbrella monitoring intervention to assess the implementation of all projects funded through ESF regional OPs aiming at increasing the efficiency or the organisation of judicial offices (i.e. tribunals and public prosecution offices) in Italy. For the MPG project, a dedicated website including several documents such as annual monitoring reports and the aggregated results of the projects is also available.

Initial emails were sent to all the Managing Authorities identified as part of Task 1, as well as the Ministry of Justice (as the IB for the 2014–2020 period). Follow-up emails were sent during the summer and, where phone numbers were available, a follow-up was undertaken by phone. A number of those requests only yielded a response in early to mid-September. Further emails were sent and telephone conversations held with the relevant MAs and beneficiaries where information was still missing. This exercise did not yield the expected results, with only a few organisations able to provide the required clarification, mainly due to personnel changes and the archiving of the relevant information. A full audit trail of the contacts undertaken can be found in 'Table 2: Stakeholders contacted for Task 2'.

Intervention logic 2007–2013

Needs identified in the programming documents for the 2007–13 programming period related to investment in the justice system.

The NSRF explicitly refers to justice as part of three priorities:

- Priority 4: 'Social inclusion and services for quality of life and territorial attractiveness', which includes references to the need for an efficient justice system;
- Priority 7: 'Competitiveness of production systems and employment', which includes a reference to the need to increase the efficiency of alternative dispute resolution systems; and
- Priority 10: 'Governance, institutional capacity', with a reference to the need to reinforce the capacity of public structures including the justice system.

These are clearly in line with the country specific recommendations within the framework of the European Semester (even though they were not published at the time the 2007–13 period was programmed), which include a reduction in the length of court proceedings as part of a wider need to **increase the efficiency of public administration** and ultimately

strengthen the competitiveness of the country through a more efficient dispute resolution mechanism. In the convergence regions of Italy (southern regions –Mezzogiorno – in particular Apulia, Calabria, Campania and Sicily), this was accompanied by the need to increase the security of citizens through efficient criminal courts.

For the 2007–13 programming period, the **objectives** of the intervention related to increasing the standards of public services, increasing the governance capacity of public administration and increasing information given and access to justice for citizens. These objectives translate into OPs (one national and six regional) relating to (i) increasing the standard of public services; (ii) increasing the governance capacity of public administration; and (iii) the right of information and access to justice.

Overall, the 86 projects funded in the first programming period were in line with the stated objectives and addressed the needs identified in the NSRF. These included 33 projects relating to MPG, 11 to eJRM (development of an ODR system), and 2 to IRE-SUD, as outlined in more detail below.

The overwhelming majority of the actions undertaken to support the justice system in the 2007–2013 programming period were targeted at the country's convergence regions. This is true both of the regional OPs listed above as well as the Governance (national) OP. At the national level, the reporting documents identify one relevant operation, a large-scale project on the improvement of the performance of justice 'Il Miglioramento delle Performance per la Giustizia' (MPG). This main operation was supported at the regional level by projects financed through the regional ESF OPs (Apulia, Calabria, Campania and Sicily).

The **activities** undertaken by the projects funded related to infrastructure projects (EUR 33.4 million), with the vast majority falling under three categories: the MPG projects, focusing on the development of internal processes (33 projects for a total amount disbursed of EUR 26.12 million); the eJRM projects, aiming to develop and roll out an ODR system (11 project for a total disbursed of EUR 4.54 million); and IRE-SUD (2 projects for with a total disbursement of EUR 3.8 million) focusing on the digitalisation of the justice system in the south of Italy.

Apart from the MPG project, very little information is available on the outputs, results and impacts of the projects funded. For MPG, 191 judicial offices (i.e. prosecution offices or tribunals) were involved, and the project led to the reorganisation of internal processes (636 instances), the improvement of the use of IT tools in 398 instances, and the development of 217 'carte dei servizi' a brochure explaining what services are available at the judicial office. In addition, 101 quality certificates were obtained, 184 social impact assessments undertaken and 244 communication tools (including websites) were developed.

Intervention logic 2014–2020

Support for the justice system and the needs to be addressed are much more prominent in the 2014–2020 programming period than in the previous one. The Partnership Agreement (PA) specifically refers to justice a number of times. These references closely follow the needs identified in the 2014 Country Specific Recommendations which highlight (1) the need to enhance coordination between different level of government and different public administrations, and (2) the inefficiencies in civil justice. Another stated need relates to the use of ICT systems in justice, where the PA refers to the Italian Digital Agenda strategy, which aims for the full digitalisation of the civil and criminal procedures.

In 2014–20, the objectives related to the digitalisation of administrative processes and spreading the use of inter-operable digital tools, increased access to ICT for e-government and the development of technologies for the innovation of internal processes in public administrations. The objectives were set in order to ensure that quality standards were met and interoperability of information systems between administrations was achieved, and to strengthen the capacity of the justice system by reducing the length of proceedings.

The needs identified are operationalised in the OP through objectives relating to the modernisation of the administrative system including digitalisation the fight against corruption and reinforcing transparency, and include a specific focus on the modernisation of the justice sector based on innovation in order to tackle the backlog of cases and reduce the length of proceedings.

At the regional level, objectives and priorities can be set out in three main categories which are each funded through the ERDF: (i) Digitalisation of administrative processes and spreading the use of inter-operable digital tools; (ii) Ease the access to ICT for e-government and the development of technologies for the innovation of internal processes in public administrations and (iii) Ensure the quality standards and the interoperability of information systems between administrations.

While no projects were identified, the planned projects relating to the development of 'Sportelli di Prossimità'; the focus on bringing the justice system closer to the citizen.

The Italian justice system

The Italian justice order is set out in law R.D. 30 gennaio n.12 ('Ordinamento giudiziario'), which has been modified a number of times (most recently in 2007). Another key reform relating to the justice system was the 2012 reform of the judicial map with the suppression of a large number of tribunals. At least one court exists in all 107 Italian provinces (except for South Sardinia) and all regional capitals (with the exception of Aosta Valle d'Aosta) are the seat of an appellate court.

Courts are structured around three levels of instances. At the first instance, there are six types of courts (Giudice di Pace, Tribunale, Corte d'Assise, and Tribunale Amministrativo Regionale (TAR)). The highest court is the Supreme Court of Cassation, which has appellate jurisdiction and gives judgments only on points of law in civil and criminal matters.

Table 1 presents a list of the relevant judicial institutions included in the justice system.

Table 1: Overview of the justice system

Institutions and bodies of the judiciary ⁵		Other institutions and bodies that are part of or supporting the justice system ⁶	
English	Original language	English	Original language
Ordinary courts		Ministry of Justice⁷	Ministero della Giustizia
- Justices of the Peace	- giudici di pace	- Department of Prison Administration	
- Courts or tribunals	- tribunali		
- The penal office	- ufficio di sorveglianza		
- Juvenile court	- tribunale per i minorenni		
- Courts of appeal	- corte d'appello		
- Penal tribunals second instance (and, in some special matters, first instance) courts in matters involving penal justice	- tribunale di sorveglianza		
- Supreme court	- corte di cassazione		
Specialised courts		Mediation organisations	
- Military courts	- tribunali military		

⁵ i.e. the judiciary as defined in the national legal framework and following the definition used for the purpose of this study.

⁶ i.e. justice system as defined for the purpose of this study

⁷ The Ministry of Justice is based in Rome and in its offices are attached to the court throughout the country.

Institutions and bodies of the judiciary ⁵		Other institutions and bodies that are part of or supporting the justice system ⁶	
English	Original language	English	Original language
<ul style="list-style-type: none"> - High Council of the Military Judiciary - Regional Court of Public Water - Higher Court of Public Water - Administrative court system <ul style="list-style-type: none"> -regional administrative courts -Council of State⁸ -Presiding Council of the Administrative Judiciary 	<ul style="list-style-type: none"> - Consiglio Superiore della Magistratura Militare - Tribunale regionale delle acque pubbliche - Tribunale superiore delle acque pubbliche tribunali amministrativi regionali - Consiglio di Stato - Consiglio di Presidenza della Magistratura Amministrativa 		
Court of Auditors⁹	Corte dei Conti	School for the Judiciary¹¹	Scuola Superiore della Magistratura
- Presiding Council	- Consiglio di Presidenza ¹⁰		
Tax tribunals	commissioni tributarie	National Bar Council	Consiglio Nazionale Forense
High Council of Magistracy	Consiglio Superiore della Magistratura	National Council of Notaries	Consiglio Nazionale del Notariato
Public prosecution service¹² <ul style="list-style-type: none"> - Offices of the State Prosecutor attached to the courts located in the district capitals <ul style="list-style-type: none"> District Anti-Mafia Division Within the Office of the Prosecutor General attached to the Court of Cassation there is the-Direzione Nazionale Antimafia - General Prosecution Office at the Italian Supreme Court <ul style="list-style-type: none"> -State Anti-Mafia Division¹³ - National Anti-mafia and Counter-Terrorism Prosecution 	<ul style="list-style-type: none"> - Direzione Distrettuale Antimafia - Direzione Nazionale Antimafia 	Chambers of Commerce <ul style="list-style-type: none"> - Business Registry¹⁴ 	<ul style="list-style-type: none"> - Italy's Registro delle Imprese
		-Italian Land Registers	Agenzia del Territorio

8 The Council of State is a court of appeal.

9 The Court of Auditors (Corte dei Conti) consists of judges and prosecutors who are specialised in accountancy. Investigations are conducted by an Office of the Prosecutor-General (Ufficio del procuratore generale) attached to the court. Following a recent reform, the Court now has independent regional divisions (sezioni regionali) performing adjudication and audit functions in their own areas.

10 The self-governing body of the Court of Auditors

11 The School is an independent entity with legal personality under public and private law, as well as full capacity vis-à-vis organisational, functioning, management, contractual and accounting aspects of its activity.

12 Its offices are attached to the courts. Public prosecutors work under the authority of the Minister of Justice.

13 The State Anti-Mafia Division coordinates the investigations carried out by the District Divisions.

14 The Business Registry is run by the Chambers of Commerce, with support from Unioncamere, under the supervision of a judge and the Ministry of Economic Development.

Institutions and bodies of the judiciary ⁵		Other institutions and bodies that are part of or supporting the justice system ⁶	
English	Original language	English	Original language
		National Anti-Mafia Office¹⁵	Direzione nazionale Antimafia (DNA)
		Anti-Mafia Investigation Department at the Italian Police¹⁶	Direzione Investigativa Antimafia (DIA)

¹⁵ The National Anti-Mafia Office is a coordinating body enforcing anti-mafia legislation.

¹⁶ The Anti-Mafia Investigation Department is a specialised investigative agency that carries out preventive investigations related to organised crime.

Table 2: Stakeholders contacted for Task 2

Name of institution in English	Name of institution in original language	Relevance to the study (MA, IB, beneficiary, part of target group, other)	Position (if known)	Method of information request (email exchange/ phone call etc)	Did you hear back from the stakeholder ? (y/n)	Date of conversation/email exchange
Italy (IT)						
Ministry of Justice	Ministero della Giustizia	IB	Direttore generale reggente Direzione generale per il coordinamento delle politiche di coesione	email + call	Y	First email sent 4 July, called on 11 July, second email on 27 July
Ministry of Employment and social policies	Ministero del lavoro e delle politiche sociali	Managing Authority	Divisione III Coordinamento del Fondo sociale europeo	email + call	N	First email sent 4 July, called on 11 July, second email on 27 July
Ministry of the interior	Ministero del Interno	Managing Authority	Unknown	email + call	N	First email sent 4 July, called on 11 July, second email on 27 July
Ministry of Public administration	Ministero della Funzione Pubblica		Unknown		Y	
Agency for social cohesion	Agenzia per la coesione sociale	Managing Authority	Unknown	email + call	Y	First email sent 4 July, called on 11 July, second email on 27 July
Campania Region	Regione Campania	Managing Authority	Unknown	email	N	First email sent 4 July, second email on 27 July
Calabria Region	Regione Calabria	Managing Authority	Director, Dipartimento Programmazione Nazionale e Comunitaria	email	Y	First email sent 4 July, second email on 27 July
Sicily Region	Regione Sicilia	Managing Authority	Coordinamento per le politiche di coesione	email	N	First email sent 4 July, second email on 27 July
Apulia Region	Regione Puglia	Managing Authority	Unknown	email	Y	email received 12 July
Molise Region	Regione Molise	Managing Authority	Unknown	email	N	First email sent 4 July, second email on 27 July
Abruzzo Region	Regione Abruzzo	Managing Authority	Dipartimento della Presidenza e Rapporti con l'Europa	email	Y	First email sent 4 July, second email on 27 July
Emilia-Romagna Region	Regione Emilia Romagna	Managing Authority	Servizio organismo strumentale per gli interventi europei della regione Emilia-Romagna	email	N	First email sent 4 July, second email on 27 July

Name of institution in English	Name of institution in original language	Relevance to the study (MA, IB, beneficiary, part of target group, other)	Position (if known)	Method of information request (email exchange/ phone call etc)	Did you hear back from the stakeholder ? (y/n)	Date of conversation/email exchange
Autonomous province of Bolzano Alto Adige	Provincia Autonoma di Bolzano Alto Adige	Managing Authority	Direttrice di ripartizione reggente	email	Y	First email sent 4 July, second email on 27 July
Lazio Region	Regione Lazio	Managing Authority	Direzione Regionale per lo Sviluppo Economico e le Attività Produttive	email	N	First email sent 4 July, second email on 27 July
Liguria Region	Regione Liguria	Managing Authority	Sviluppo strategico del tessuto produttivo e dell'economia ligure	email	N	First email sent 4 July, second email on 27 July
Marche Region	Regione Marche	Managing Authority	Autorita' di gestione e controllo	email	N	First email sent 4 July, second email on 27 July
Piedmont Region	Regione Piemonte	Managing Authority	Competitività del Sistema regionale	email	N	First email sent 4 July, second email on 27 July
Sardinia Region	Regione Sardegna	Managing Authority	Unknown	email	N	First email sent 4 July, second email on 27 July
Benevento municipality	Comune di Benevento	Beneficiary	Unknown	email	N	First email sent 6 November, follow-up call on 10 November
Naples prosecutor's office	Procura di Napoli	Beneficiary	Unknown	email	N	First email sent 6 November, follow-up call on 10 November
Trento prosecutor's office	Procura di Trento	Beneficiary	Unknown	email	N	First email sent 6 November, follow-up call on 10 November
		Beneficiary	Unknown	email	N	First email sent 6 November, follow-up call on 10 November
Prosecutor's office of Genoa	Procura generale di Genova	Beneficiary	Dirigente Amministrativo della Procura Generale di Genova	email	N	First email sent 6 November, follow-up call on 10 November
Appellate court and prosecutor of Ancona	Corte d'Appello e procure generale di Ancona	Beneficiary	Unknown	email	Y	First email sent 6 November, follow-up emails throughout the week
Vibo Valentia tribunal	Tribunal di Vibo Valentia	Beneficiary	Unknown	email	N	First email sent 6 November, follow-up call on 10 November
Lombardy region	Regione Lombardia	Beneficiary	Unknown	email	N	First email sent 6 November, follow-up call on 10 November
L'Aquila tribunal	Tribunale di l'Aquila	Beneficiary	Unknown	email	N	First email sent 7 November, follow-up call on 10 November

Name of institution in English	Name of institution in original language	Relevance to the study (MA, IB, beneficiary, part of target group, other)	Position (if known)	Method of information request (email exchange/ phone call etc)	Did you hear back from the stakeholder ? (y/n)	Date of conversation/email exchange
Tribunal of Marano di Napoli	Tribunale di Marano di Napoli	Beneficiary	Unknown	email	N	First email sent 6 November, follow-up call on 10 November
Calabria region	Regione Calabria	Beneficiary	Unknown	email	N	First email sent 6 November, follow-up call on 10 November
Crotone tribunal	Tribunale di Crotone	Beneficiary	Unknown	email	N	First email sent 6 November, follow-up call on 10 November
Campania region	Regione Campania	Beneficiary	Unknown	email	N	First email sent 6 November, follow-up call on 10 November
L'Aquila tribunal	Tribunale Dell'Aquila	Beneficiary: Tribunale dell'Aquila Comune dell'Aquila	Unknown	email call	N	Email sent week starting (w/s) 6/11 followed up by email and phone w/s 13/11
Benevento municipality	Comune di Benevento	Beneficiary: LAVORI DI ESPANSIONE DEL PALAZZO DI GIUSTIZIA	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11
Tribunals in Lombardy	Uffici Giudiziari in Lombardia	Beneficiary: Servizio di riorganizzazione dei processi lavorativi e di ottimizzazione delle risorse degli uffici giudiziari (contratti 4194/09 e 4235/11)	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11
Antimafia direction	Direzioni Distrettuali Antimafia (DDA)	Beneficiary: Banca Dati Investigative	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11

Name of institution in English	Name of institution in original language	Relevance to the study (MA, IB, beneficiary, part of target group, other)	Position (if known)	Method of information request (email exchange/ phone call etc)	Did you hear back from the stakeholder ? (y/n)	Date of conversation/email exchange
		giudiziaria Hypertestuale per l'antimafia avverso il crimine Big Hawk				
Naples-north tribunal	Tribunale di Napoli nord	Beneficiary: Ristrutturazione Tribunale	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11
Innova Puglia	Innova Puglia	Beneficiary: IRESUD giustizia digitale in Puglia	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11
Tribunals in Lombardy	Uffici Giudiziari in Lombardia	Beneficiary: Servizio di riorganizzazione dei processi lavorativi e di ottimizzazione delle risorse degli uffici giudiziari (contratto 4299 del 13/6/13)	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11
Tribunals in Apulia	Uffici Giudiziari in Puglia	Beneficiary: Innovazione digitale degli uffici giudiziari della Puglia	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11
Calabria region	Regione Calabria	Beneficiary: Progetto tematico settoriale per la reorganizzazione	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11

Name of institution in English	Name of institution in original language	Relevance to the study (MA, IB, beneficiary, part of target group, other)	Position (if known)	Method of information request (email exchange/ phone call etc)	Did you hear back from the stakeholder ? (y/n)	Date of conversation/email exchange
		e dei processi lavorativi e di ottimizzazione delle risorse della regione calabria				
BV-Tech	BV-Tech	Beneficiary: Gestione elettronica delle relazioni con il sistema giustizia/ eJRM	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11
Tribunals in Lombardy	Uffici Giudiziari in Lombardia	Beneficiary: Servizio di riorganizzazione dei processi lavorativi e di ottimizzazione delle risorse degli uffici giudiziari (contratto 4283 del 4.07.2012 ripetizione)	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11
Sicily region	Regione Sicilia	Beneficiary: BANDO DI GARA N. 9 'Rafforzamento delle capacita' d' azione delle autorità per l'amministrazione e della giustizia della Regione	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11

Name of institution in English	Name of institution in original language	Relevance to the study (MA, IB, beneficiary, part of target group, other)	Position (if known)	Method of information request (email exchange/ phone call etc)	Did you hear back from the stakeholder ? (y/n)	Date of conversation/email exchange
		Siciliana, Procura Di Palermo, Tribunale Di Catania E Corte D'appello Di Catania'				
	Uffici giudiziari	Beneficiary: Ire-Sud Sardegna Giustizia	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11
Crotone tribunal	Tribunale di Crotone	Beneficiary: Realizzazione degli interventi di efficienza energetica presso sede Tribunale di Crotone	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11
Tribunals in Campania	Uffici giudiziaria nella Regione Campania	Beneficiary: Servizio di assistenza organizzativa agli uffici giudiziari (Bando II)	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11
Tribunal of Vibo Valentia	Tribunale di Vibo Valentia	Beneficiary: Realizzazione di investimenti infrastrutturali con soluzioni sperminetali ambientali energetici	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11

Name of institution in English	Name of institution in original language	Relevance to the study (MA, IB, beneficiary, part of target group, other)	Position (if known)	Method of information request (email exchange/ phone call etc)	Did you hear back from the stakeholder ? (y/n)	Date of conversation/email exchange
		finalizzati all'adeguamento del palazzo di giustizia di Vibo Valentia				
Tribunals in the Lombardy region	Uffici giudiziaria nella Regione Lombarida	Beneficiary: Servizi complementati ai servizi di riorganizzazione dei process lavorativi e di ottimizzazione delle risorse degli uffici giudiziari (contratto 4283 del 4.07.2012 ripetizione)	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11
Innova Puglia	Innova Puglia	Beneficiary: Diffusione delle best practice presso gli uffici giudiziari nella regione puglia	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11
Tribunals in Emilia Romagna	Uffici giudiziari della regione di Emilia Romagna	Beneficiary: Acquisizione dei RTI tra PwC/Archidata sui servizi di riorganizzazione dei processi lavorativi e di ottimizzazione	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11

Name of institution in English	Name of institution in original language	Relevance to the study (MA, IB, beneficiary, part of target group, other)	Position (if known)	Method of information request (email exchange/ phone call etc)	Did you hear back from the stakeholder ? (y/n)	Date of conversation/email exchange
		delle risorse degli uffici giudiziari della regione di Emilia-Romagna				
Cagliari court of appeal	corte d'appello di Cagliari	Beneficiary: Astrea 'Servizio di riorganizzazione dei processi lavorativi e di ottimizzazione delle risorse degli uffici giudiziari della regione Sardegna	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11
Cagliari tribunal	tribunale ordinario di Cagliari	Beneficiary: Servizio di riorganizzazione dei processi lavorativi e di ottimizzazione delle risorse degli uffici giudiziari della regione Sardegna: tribunale ordinario di Cagliari	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11
Tribunal and public prosecution of Marsala	Tribunale Di Marsala, Procura	Beneficiary: BANDO DI GARA N. 14/2011	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11

Name of institution in English	Name of institution in original language	Relevance to the study (MA, IB, beneficiary, part of target group, other)	Position (if known)	Method of information request (email exchange/ phone call etc)	Did you hear back from the stakeholder ? (y/n)	Date of conversation/email exchange
	Della Repubblica Di Marsala	'Rafforzamento delle capacita'. d' azione delle autorita per l'amministrazione e della giustizia della Regione Siciliana				
Cubecurve	Cubecurve	Beneficiary: Sistema esperto di supporto alle decisioni per la giustizia	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11
Tribunals in Campania	Uffici giudiziaria nella Regione Campania	Beneficiary: Assistenza organizzativa agli uffici giudiziari (Bando I)	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11
Sicily region	Regione Sicilia	MA focusing on projects under the MPG project BANDO DI GARA N. 26 'Rafforzamento delle capacita' d' azione delle autorita per l'amministrazione e della giustizia della Regione Siciliana, procura & tribunale di	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11

Name of institution in English	Name of institution in original language	Relevance to the study (MA, IB, beneficiary, part of target group, other)	Position (if known)	Method of information request (email exchange/ phone call etc)	Did you hear back from the stakeholder ? (y/n)	Date of conversation/email exchange
		Siracusa, procura di Catania				
Public prosecution of Naples	Procura della Repubblica di Napoli	Beneficiary: Giustizia Procura della Repubblica di Napoli Lavoro di efficientamento energetico Linea 2.2.	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11
Prosecutor's office of Genoa	uffici giudiziari di Genova, corte d appello e procura generale	Beneficiary: Riorganizzazione dei processi lavorativi e ottimizzazione delle risorse degli uffici giudiziari di Genova, corte d appello e procura generale	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11
Appellate court of Genoa	Corte di appello e procura generale di Genova	Beneficiary: Servizio di riorganizzazione dei processi lavorativi e di ottimizzazione delle risorse degli uffici giudiziari di Genova, Corte d appello e	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11

Name of institution in English	Name of institution in original language	Relevance to the study (MA, IB, beneficiary, part of target group, other)	Position (if known)	Method of information request (email exchange/ phone call etc)	Did you hear back from the stakeholder ? (y/n)	Date of conversation/email exchange
		procura generale				
Ministry of the interior	Ministero dell'interno	Beneficiary: Assistenza Tecnica per l'attuazione degli interventi del programme straordinario per la giustizia in Calabria	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11
Tribunals in Piedmont	Uffici giudiziari nella Regione Piemont	Beneficiary: Servizi complementati di riorganizzazione dei process lavorativi e di ottimizzazione delle risorse degli uffici giudiziari nella regione Piemonte	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11 and w/s 20/11
Calabria region	Regione Calabria	Resonsibe for the award of the project Progetto RE.SE.GI.TER rete servizi di giustizia sul terrorio Front Office Prororipale	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11

Name of institution in English	Name of institution in original language	Relevance to the study (MA, IB, beneficiary, part of target group, other)	Position (if known)	Method of information request (email exchange/ phone call etc)	Did you hear back from the stakeholder ? (y/n)	Date of conversation/email exchange
Potenza tribunal	Tribunale di Potenza	Beneficiary: Diffusione di best practice presso uffici giudiziari italiani 'servizio di riorganizzazione e ottimizzazione dei processi interni di gestione e di innovazione tecnologica presso il tribunale di Potenza'	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11
Court of appeal of Ancona	Corte d'appello e procura generale di Ancona	Beneficiary: Riorganizzazione dei processi lavorativi e ottimizzazione delle risorse della corte d'appello e procura generale di Ancona	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11
Cagliari tribunal	Tribunale di Cagliari	Beneficiary: Servizio di riorganizzazione dei processi lavorativi e di ottimizzazione delle risorse	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11

Name of institution in English	Name of institution in original language	Relevance to the study (MA, IB, beneficiary, part of target group, other)	Position (if known)	Method of information request (email exchange/ phone call etc)	Did you hear back from the stakeholder ? (y/n)	Date of conversation/email exchange
		degli uffici giudiziari della regione Sardgena: tribunale ordinario di Cagliari				
Trento public prosecutor	Procura di Trento	Beneficiary: Riorganizzazione dei processi lavorativi e ottimizzazione delle risorse degli uffici giudiziari, procura della repubblica presso il Tribunale di Trento	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11
Rovereto public prosecution office	Procura di Rovereto	Beneficiary: Progetto intra-regionale e trans-nazionale di diffusione di best practice presso gli uffici giudiziari di tribunale di Rovereto	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11
Ancona tribunal	Tribunale di Ancona	Beneficiary: Servizio di Riorganizzazione dei processi	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11

Name of institution in English	Name of institution in original language	Relevance to the study (MA, IB, beneficiary, part of target group, other)	Position (if known)	Method of information request (email exchange/ phone call etc)	Did you hear back from the stakeholder ? (y/n)	Date of conversation/email exchange
		lavorativi e ottimizzazione delle risorse del Tribunale di Ancona				
Arezzo public prosecution office	Procura di Arezzo	Beneficiary: Tirocini presso il Tribunale, Procura della repubblica, e consiglio dell'albo degli avvocati di Arezzo	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11
Rovereto public prosecution office	Procura di Rovereto	Beneficiary: Progetto intra-regionale e trans-nazionale di diffusione di best practice presso gli uffici giudiziari di tribunale di Rovereto	Unknown		N	Email sent w/s 6/11 followed up by email and phone w/s 13/11
Trento prosecution office	Procura di Trento	Beneficiary: Riorganizzazione dei processi lavorativi e ottimizzazione delle risorse degli uffici giudiziari della corte d'appello di Trento	Unknown	email call	N	Email sent w/s 6/11 followed up by email and phone w/s 13/11

Name of institution in English	Name of institution in original language	Relevance to the study (MA, IB, beneficiary, part of target group, other)	Position (if known)	Method of information request (email exchange/ phone call etc)	Did you hear back from the stakeholder ? (y/n)	Date of conversation/email exchange
		Procura Generale				

2. Funding Period 2007–2013

2.1. The needs of the Member State relating to the national justice system

Ex-ante evaluations have been undertaken for the OPs which have been included (see above), but they do not make specific reference to needs relating to justice. As such, the needs underpinning the priorities and objectives discussed below are clearly expressed in Italy's 2007–13 National Strategic Reference Framework (NSRF). The description of the objectives helps identify the needs that are intended to be addressed through the intervention to be (co)funded through ESF and ERDF funds.

In line with later country specific recommendations within the framework of the European Semester (which were not available for the programming of the 2007–13 period), needs identified include the reduction in the length of court proceedings as part of a wider need to increase the efficiency of public administration and ultimately strengthen the competitiveness of the country through a more efficient dispute resolution mechanism.

In 2012 and 2013, **Country Specific Recommendations** adopted in the context of the European Semester each have referred to the need to improve the efficiency of the justice system, as outlined below. The Country Specific Recommendations (CSRs) for 2012 stated Italy should "Implement the planned reorganisation of the civil justice system, and promote the use of alternative dispute settlement mechanisms."¹⁷ The 2013 CSRs stated that Italy should "Simplify the administrative and regulatory framework for citizens and business and reduce the duration of case-handling and the high levels of litigation in civil justice, including by fostering out-of-court settlement procedures."¹⁸

In the southern regions of Italy (in particular Apulia, Calabria, Campania and Sicily), this is accompanied by the need to increase the security of citizens through efficient criminal courts. It must be noted that all the regions listed here were convergence regions and therefore eligible under Priority 6 of the ESF on capacity building.

2.2. Planning stage: The extent to which the Member State programmed support to the justice system through ESF and ERDF

2.2.1. High-level objectives related to justice set in the programming documents

The Italian NSRF specifically refers to justice under three main Priorities listed below¹⁹:

- **Priority 4** 'Social inclusion and services for quality of life and territorial attractiveness', and in particular specific priority 4.1.2: 'Guarantee better security conditions to citizens and firms' include specific references to the importance of a functioning civil and criminal justice system in ensuring the security of citizen (this priority relates to the efficiency of both civil and criminal courts).
- **Priority 7** 'Competitiveness of production systems and employment', and in particular specific priority 7.2.1 (increase the efficiency of services to firms). This priority is relevant due to the necessity of increasing the efficiency of dispute resolution mechanisms to ensure the existence of enabling factors for the development of a competitive economy.

17 COUNCIL RECOMMENDATION on the National Reform Programme 2012 of Italy and delivering a Council opinion on the Stability Programme of Italy, 2012-2015. Available at <http://data.consilium.europa.eu/doc/document/ST-11259-2012-INIT/en/pdf>

18 Council Recommendation of 9 July 2013 on the National Reform Programme 2013 of Italy and delivering a Council opinion on the Stability Programme of Italy, 2012-2017. Available at <http://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX%3A32013H0730%2811%29>

19 Quadro strategico nazionale per la politica regionale di sviluppo 2007–2013 (NSRF).

- **Priority 10** 'Governance, institutional capacity and efficient markets open to competition'. This priority refers back to the need to reinforce the capacity of public structures, including those related to justice and security.

When translated into the various Operational Programmes (seven at the national level, and 42 at the 'regional' level²⁰), these priorities appear in one national OP (governance and system actions²¹ PON GAS), as well as six regional ones (Apulia, Calabria, Campania and Sicily for the ESF, and Apulia and Sicily for the ERDF). Objectives and priorities relating to support for justice in Italy were diverse and differed depending on the OP they related to:

- **Increasing the standards of public services** (specific objective 5.3 of the PON GAS), including the development of communication channels between administrations (national, regional and judicial ones);
- Institutional capacity (Axis VII ESF) **increase the governance capacity of public administration**. This includes objectives relating to the functioning of courts as well as the monitoring, evaluation and management of these and related administrations. Interestingly, these are the same for the four ESF OPs, highlighting a level of coordination in the drafting of the OPs at regional level.
- **The right** of information and of access to justice for citizens (under Axis I of the Apulia regional OP for ERDF).

It has not been possible to identify any more specific or granular programming documents (such as annual work programmes, or action plans) for any of the relevant OPs.

Beyond the general and specific objectives set out in the NSRF and the relevant OPs discussed above, the objectives relating to justice in the programming documents are relatively piecemeal and vague.

No specific **outputs** were mentioned in any of the programming documents. Specific **planned activities** are not listed in the programming documents, although the type of activities to be undertaken include sharing of knowledge and best practices, and increasing the monitoring and evaluative capacity of relevant administrations with a specific reference to enhancing the organisation and the optimisation of resources in tribunals (Uffici giudiziari).²²

Expected **results** and **impacts** have not been clearly set out in the planning and programming documents beyond the objectives and priorities listed above.

Beneficiaries of the projects relating to justice are not clearly defined in the planning documents. Given the organisation of the justice system in Italy (see section 1 Introduction), the implementation of the projects under the 2007–13 programming period was planned to be achieved through the regions and regional administrations. Only in one instance do monitoring committee minutes mention the justice system; in Campania, assistance to tribunals (uffici giudiziari) is specifically mentioned with regard to the need to increase their effectiveness through the exchange of best practices and sharing skills and knowledge.²³

In most of the programming documents, the **target groups** are not specifically identified beyond very generic descriptions. For instance, the Apulia ESF OP refers to target group

20 Each of the country's 20 regions have two relevant OPs, one for ESF and one for ERDF. In addition, two autonomous provinces, Trento and Bolzano (both part of the Trentino-Alto Adige (ITD) region) have two OPs each, despite not being regions. For ease of clarity, this report will refer to 'regional' OPs even though they do not technically all relate to regions.

21 PON GAS.

22 2007 POR Campania ESF, 2007 POR Puglia ESF, 2007 POR Sicilia ESF.

23 Comitato di Sorveglianza POR campania FSE 2007–2013, verbale esteso, p. 2 and p. 6

as 'the Region and other public or private organisations'.²⁴ They are sometimes more specifically defined as tribunals (uffici giudiziari), for example in the Calabria ESF OP²⁵.

A full list of the OP that have been included (including their overall budget and CCI numbers) is presented below.

OP name in English	National Operational Programme for Governance and System Actions (PON GAS)
CCI	2007IT051PO006
Relevant funds for the OP	ESF
Total OP budget (EC and national contribution) EUR million	EUR 435.9 million

OP name in English	Regional OP Apulia ERDF
CCI	2007IT161PO010
Relevant funds for the OP	ERDF
Total OP budget (EC and national contribution) EUR million	EUR 5,238.0 million

OP name in English	Regional OP Sicily ERDF
CCI	2007IT161PO010
Relevant funds for the OP	ERDF
Total OP budget (EC and national contribution) EUR million	EUR 28.4 million

OP name in English	Regional OP Campania ESF
CCI	2007IT051PO001
Relevant funds for the OP	ESF
Total OP budget (EC and national contribution) EUR million	EUR 57.5 million

OP name in English	Regional OP Calabria ESF ²⁶
CCI	2007IT051PO002
Relevant funds for the OP	ESF
Total OP budget (EC and national contribution) EUR million	EUR 17.2 million

OP name in English	Regional OP Sicily ESF
CCI	2007IT051PO003
Relevant funds for the OP	ESF
Total OP budget (EC and national contribution) EUR million	EUR 15.0 million

OP name in English	Regional OP Apulia ESF
CCI	2007IT051PO005

²⁴ 2007 POR Puglia ESF.

²⁵ 2007 POR Calabria ESF.

²⁶ Though this OP programmed for justice support and the relevant project was identified, no information was provided and therefore there was no subsequent analysis under Task 2.

Relevant funds for the OP	ESF
Total OP budget (EC and national contribution) EUR million	EUR 34.5 million

2.2.2. Planned projects listed in the programming documents aiming to support justice

No projects were mentioned in the programming documents (this is also due to the fact that no annual work programmes or action plans were identified).

2.3. Implementation stage: Support to the justice system through ESF and ERDF

2.3.1. Support to the justice system reported at programme level

The overwhelming majority of the actions undertaken to support the justice system in the 2007–2013 programming period were targeted at the country's convergence regions. This is true both through the regional OP listed above as well as through the Governance (national) OP. At the national level, the reporting documents identify one relevant operation, a large-scale project on the improvement of the performance of justice 'Il Miglioramento delle Performance per la Giustizia' (MPG). This main operation was supported at the regional level by projects financed through the regional ESF OPs (Apulia, Calabria, Campania and Sicily).

At the regional level, except for a few low-value projects relating to training or events, no activities appear to have been undertaken beyond those relating to the main MPG operation.

Activities undertaken by type of support to justice

The most important activity identified in the 2007–13 programming period was the MPG operation. It included activities such as training and support from experts relating to monitoring and evaluation activities, the development of practices to improve the exchange of information (including IT systems) between courts, municipalities and other regional authorities in order to guarantee certain standards of service for users and ultimately the development of a database of administrative best practices developed by courts in their interactions with regional administrations.²⁷ The Annual Implementation Reports from four OPs mention activities undertaken in the MPG operation, namely Apulia, Campania, Sicily and the National OP on Governance and System Actions (PON GAS).

Overall, under MPG, activities have been undertaken in 191 tribunals and public prosecution offices, with 1,780 actions undertaken altogether. It is important to note that a number of 'actions' can be performed under the same ESF-funded project.

Other activities included training for magistrates and court clerks (ESF Calabria AIR 2010) or events (ESF Calabria). However, even those often had a link to the main MPG operation (such as the event organised in Naples in December 2010 on the contribution of the ESF to growth and innovation in the institutional capacity of the Campania administration).²⁸

Actual outputs related to support to justice as reported

Given the importance of the MPG operation, the outputs reported in the annual activity reports regarding the project are mostly those related to this operation. Detailed information is available on the outputs of the MPG operation. They include (i) the creation of a database including 191 information sheets summarising the projected activities, 1,706 information sheets on specific individual projects and 56 case studies, (ii) the development of a monitoring plan to develop comparative data through tribunals in all Italian regions, and (iii) assistance with the evaluation of all tribunals in convergence regions.

Results related to support to justice as reported

²⁷ Annual Activity reports PON GAS (in particular 2012 and 2013).

²⁸ AAR Campania ESF 2010.

In the absence of ex-post evaluations identified (see section 4), only results reported for individual projects or groups of projects can be presented.

Overall, under MPG, 1,780 actions have been completed, resulting in:

- the mapping of the processes of innovation and performance improvement achieved and in progress by the 191 judicial offices participating in MPG project; and
- the dissemination of best practices and organisational models in the justice system in order to 'replicate', 'fit', and 'generate new solutions' in Italian regions and extra-regional areas.

A full list of the results achieved includes:

- 636 instances where the business processes of the judicial office were reorganised;
- 398 instances where the use of IT was improved;
- 217 'carte dei servizi', a brochure explaining what services are available at the judicial office for the benefit of citizens, were developed;
- 101 quality certificates were obtained through the assistance of the MPG project;
- 184 social impact assessments were developed;
- 244 instances of a communication tool (including a website) were developed.

Impacts related to support to justice as reported

No impacts on the justice system have been reported

2.3.2. Support to the justice system: reported at project level (Task 2)

Project selection criteria and calls for proposals are generally either hard to find or do not exist. Where they do, they relate to calls for tenders for specific parts of a project (for instance for consultancy services to guide tribunals in the development of new business processes, or to find contractors to build or upgrade physical infrastructure). As described above, the largest projects financed related either to the MPG project or the rebuilding or upgrading of physical infrastructure. In all of these cases, the projects have been tendered out to external contractors. The same goes for the development of IT systems such as the projects relating to eJRM (the development of an ODR system) or databases such as BigHawk.

The two highest-budget projects related to the development of physical infrastructure. The largest one, accounting for almost 20% of the overall amount spend for justice (EUR 15 million), was the rebuilding of the Courthouse in L'Aquila following the 2009 earthquake which devastated the city. The second, accounting for over 10% of the overall amount spent on justice (EUR 7.9 million), was the expansion of the Benevento tribunal. Altogether, the seven funded infrastructure projects accounted for EUR 33.4 million and also included projects such as the refurbishment of tribunals and the improvement of the energy efficiency of court buildings.

As mentioned above, the main group of projects during the 2007–13 programming period was the MPG operation, which focused on reorganisation of judicial offices (described above). Thirty-three projects, with an overall budget of EUR 22 million, were directly linked to the MPG group of projects.

A further 11 projects, for which a total of EUR 4 million was spent, related to the development and implementation of the eJRM (electronic Justice Relationship Management), aimed to design, implement and experiment with new, completely virtual modes of managing relationships between the citizen and the 'justice system', including the development of an online dispute resolution system.

Finally, two projects (combined spend of EUR 3.9 million) related to IRESUD, an operation in which each of the Objective 1 regions defined a specific area of intervention in accordance with the primary objective, which focuses on the process of technological innovation in public administration. The 'IRESUD Digital Justice' project focused on the digitalisation of the justice system in the south of Italy, and included the Ministry of Economy and Finance, the National Centre for Information Technology in the Public Administration (CNIPA) and the Department for Innovation and Technologies.

The table below sets out the number of projects funded under each OP, as well as the total number of projects funded (83) and the number of OPs under which a relevant project has been funded (34). Only 21 projects were funded under OPs identified under Task 1 (i.e. in which support to justice was mentioned). Furthermore, relevant projects were funded under 34 OPs not identified in Task 1. In the majority of cases, the projects identified were part of the MPG operation, with the objectives set out at the national level and funded through regional OPs.

Of the OPs not identified in Task 1, most of the projects funded fell under the national OP on research and competitiveness (ERDF), under which the eJRM projects were also funded as well as the regional ESF OP for Abruzzo. This is likely due to the impact of the 2009 earthquake in the region and the need to rebuild the physical infrastructure. The OPs not mentioned in Task 1 are as follows:

- Inter-regional OP for renewable energy and energy saving (ERDF) POIN FESR ENERGIE RINNOVABILI E RISPARMIO ENERGETICO
- National OP Security (ERDF) PON CON FESR SECURITY
- National OP Research and competitiveness (ERDF) PON CONV FESR RICERCA E COMPETITIVITÀ
- National OP research and innovation (ERDF) PON CONV FESR RICERCA E INNOVAZIONE
- Regional OP ERDF Campania POR CONV FESR Campania
- Regional OP ERDF Sardinia POR CONV FESR Sardegna
- Regional OP ESF Basilicata POR CONV FSE Basilicata
- Regional OP ESF Emilia-Romagna POR CONV FSE Emilia-Romagna
- Regional OP ESF Apulia POR CONV FSE Puglia
- Regional OP ERDF Abruzzo POR CRO FESR Abruzzo
- Regional OP ERDF Calabria POR CRO FESR Calabria
- Regional OP ERDF Campania POR CRO FESR Campania
- Regional OP ERDF Piedmont POR CRO FESR Piemonte
- Regional OP ESF Abruzzo POR CRO FSE Abruzzo
- Regional OP ESF Basilicata POR CRO FSE Basilicata
- Regional OP ESF Emilia-Romagna POR CRO FSE Emilia-Romagna
- Regional OP ESF Friuli Venezia Giulia POR CRO FSE Friuli Venezia Giulia
- Regional OP ESF Lazio POR CRO FSE Lazio
- Regional OP ESF Liguria POR CRO FSE Liguria
- Regional OP ESF Lombardia POR CRO FSE Lombardia
- Regional OP ESF Marche POR CRO FSE Marche
- Regional OP ESF Molise POR CRO FSE Molise
- Regional OP ESF Trento POR CRO FSE PA Trento
- Regional OP ESF Piedmont POR CRO FSE Piemonte
- Regional OP ESF Sardinia POR CRO FSE Sardegna
- Regional OP ESF Tuscany POR CRO FSE Toscana
- Regional OP ESF Umbria POR CRO FSE Umbria
- Regional OP ESF Valle d'Aosta POR CRO FSE Valle D'Aosta

OP	Number of projects funded under the OP	Total
PON CONV FESR RICERCA E COMPETITIVITÀ	11	11

OP	Number of projects funded under the OP	Total
POR CONV FSE SICILIA	10	10
POR CRO FSE ABRUZZO	7	7
POR CRO FSE MARCHE	6	6
POR CRO FSE LIGURIA, POR CRO FSE LOMBARDIA; POR CRO FSE PA TRENTO	4	12
POR CRO FSE SARDEGNA; PON CONV FSE PUGLIA; POR CONV FESR CALABRIA; POR CONV FESR PUGLIA; POR CONV FSE CAMPANIA; POR CRO FSE FRIULI VENEZIA GIULIA; POR CRO FSE PIEMONTE, PON CONV FESR SICUREZZA; POR CRO FSE TOSCANA	2	18
POIN CONV FESR ENERGIE RINNOVABILI E RISPARMIO ENERGETICO; PON CONV FESR RICERCA E INNOVAZIONE; PON CONV FSE GOVERNANCE E AZIONI DI SISTEMA; POR CONV FESR CAMPANIA; POR CONV FSE BASILICATA; POR CONV FSE EMILIA ROMAGNA; POR CONV FSE PUGLIA; POR CRO FESR ABRUZZO; POR CRO FESR CALABRIA; POR CRO FESR CAMPANIA; POR CRO FESR PIEMONTE; POR CRO FESR SARDEGNA; POR CRO FSE BASILICATA; POR CRO FSE EMILIA ROMAGNA; POR CRO FSE LAZIO; POR CRO FSE MOLISE; POR CRO FSE UMBRIA; POR CRO FSE VALLE D'AOSTA;; PROGRAMMA REGIONALE DI ATTUAZIONE (PRA) FSC MOLISE	1	19
	34 OPs	83

None of the projects funded were **outside the scope of the programming documents**.

Table 3: Overview of projects supporting justice 2007-2013

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
POR CRO FSE ABRUZZO, CCI: 2007IT052PO001, ESF							
Expenditures related to the publication of Special Project 'New Justice' Spese Pubblicazione Progetto Speciale 'Nuova Giustizia'	2009	2009	<0.5	5.84	5.84	2.36	<p>In line with the other MPG related project, activities undertaken included the development of six lines of activities:</p> <p>Line 1 – Analysis and reorganisation of the tribunals</p> <p>Line 2 – Analysis of the use of technologies, their adoption and use in order to increase the efficiency of the processes</p> <p>Line 3 – Development of 'menu of services available'</p> <p>Line 4 – Support for obtaining an IO 9001:2000 quality certificate</p> <p>Line 5 – Development of a social impact assessment</p> <p>Line 6 – Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference)</p> <p>These activities were undertaken by external consultants (Università LUISS Guido Carli di Roma) who developed:</p> <ul style="list-style-type: none"> - Key performance indicators - Process maps identifying the workflows in the tribunals and public prosecutors' offices in order to help with the digitalisation process' - Quality manuals to ensure a process-based quality management system. <p>These activities were undertaken in two tribunals (L'Aquila and Chieti) as well as three public prosecution offices (Avezzano, Teramo and</p>

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							L'Aquila).
New Justice Nuova Giustizia	2010	2011	1	400	400	161.4	<p>In line with the other MPG-related project, activities undertaken included the development of six lines of activities:</p> <p>Line 1 – Analysis and reorganisation of the tribunals</p> <p>Line 2 – Analysis of the use of technologies, their adoption and use in order to increase the efficiency of the processes</p> <p>Line 3 – Development of ‘menu of services available’</p> <p>Line 4- Support for obtaining an IO 9001:2000 quality certificate</p> <p>Line 5 – Development of a social impact assessment</p> <p>Line 6 – Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference)</p> <p>These activities were undertaken by external consultants (Universita' LUISS Guido Carli di Roma) who developed:</p> <ul style="list-style-type: none"> - Key performance indicators - Process maps identifying the workflows in the tribunals and public prosecutors’ offices in order to help with the digitalisation process’ - Quality manuals to ensure a process-based quality management system. <p>These activities were undertaken in two tribunals (L'Aquila and Chieti) as well as three public prosecution offices (Avezzano, Teramo and L'Aquila).</p>

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
New Justice Nuova Giustizia	2010	2011	1	200	200	80.7	<p>In line with the other MPG-related project, activities undertaken included the development of six lines of activities:</p> <p>Line 1 – Analysis and reorganisation of the tribunals</p> <p>Line 2 – Analysis of the use of technologies, their adoption and use in order to increase the efficiency of the processes</p> <p>Line 3 – Development of ‘menu of services available’</p> <p>Line 4 – Support for obtaining an IO 9001:2000 quality certificate</p> <p>Line 5 - Development of a social impact assessment</p> <p>Line 6 – Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference)</p> <p>These activities were undertaken by external consultants (Universita' LUISS Guido Carli di Roma) who developed:</p> <ul style="list-style-type: none"> - Key performance indicators - Process maps identifying the workflows in the tribunals and public prosecutors’ offices in order to help with the digitalisation process’ - Quality manuals to ensure a process-based quality management system. <p>These activities were undertaken in two tribunals (L'Aquila and Chieti) as well as three public prosecution offices (Avezzano, Teramo and L'Aquila).</p>
Expenditures related to Special Project	2010	2010	<0.5	8.55	8.55	3.45	In line with the other MPG-related project, activities undertaken included the development of

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
'New Justice' Spese Componente Comm. Giud. Progetto Speciale 'Nuova Giustizia'							<p>six lines of activities:</p> <p>Line 1 – Analysis and reorganisation of the tribunals</p> <p>Line 2 – Analysis of the use of technologies, their adoption and use in order to increase the efficiency of the processes</p> <p>Line 3 - Development of 'menu of services available'</p> <p>Line 4 – Support for obtaining an IO 9001:2000 quality certificate</p> <p>Line 5 – Development of a social impact assessment</p> <p>Line 6 – Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference)</p> <p>These activities were undertaken by external consultants (Universita' LUISS Guido Carli di Roma) who developed:</p> <ul style="list-style-type: none"> - Key performance indicators - Process maps identifying the workflows in the tribunals and public prosecutors' offices in order to help with the digitalisation process' - Quality manuals to ensure a process-based quality management system. <p>These activities were undertaken in two tribunals (L'Aquila and Chieti) as well as three public prosecution offices (Avezzano, Teramo and L'Aquila).</p>

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
Judgement visas (extension of New Justice Cat 63) Sentenze al Visto (Estensione di Nuova Giustizia') Cat 63	2012	2014	2	100.31	100.31	40.48	<p>In line with the other MPG related project, activities undertaken included the development of six lines of activities:</p> <p>Line 1 – Analysis and reorganisation of the tribunals</p> <p>Line 2 – Analysis of the use of technologies, their adoption and use in order to increase the efficiency of the processes</p> <p>Line 3 – Development of ‘menu of services available’</p> <p>Line 4 – Support for obtaining an IO 9001:2000 quality certificate</p> <p>Line 5 – Development of a social impact assessment</p> <p>Line 6 – Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference)</p> <p>These activities were undertaken by external consultants (Universita' LUISS Guido Carli di Roma) who developed:</p> <ul style="list-style-type: none"> - Key performance indicators - Process maps identifying the workflows in the tribunals and public prosecutors' offices in order to help with the digitalisation process' - Quality manuals to ensure a process-based quality management system. <p>These activities were undertaken in two tribunals (L'Aquila and Chieti) as well as three public prosecution offices (Avezzano, Teramo and L'Aquila).</p>
Judgement visas (extension of New	2012	2014	2	50.16	50.16	20.24	<p>In line with the other MPG-related project, activities undertaken included the development of</p>

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
Justice) Sentenze al Visto (Estensione di Nuova Giustizia')							<p>six lines of activities:</p> <p>Line 1 – Analysis and reorganisation of the tribunals</p> <p>Line 2 - Analysis of the use of technologies, their adoption and use in order to increase the efficiency of the processes</p> <p>Line 3 – Development of 'menu of services available'</p> <p>Line 4 – Support for obtaining an IO 9001:2000 quality certificate</p> <p>Line 5 – Development of a social impact assessment</p> <p>Line 6 – Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference)</p> <p>These activities were undertaken by external consultants (Universita' LUISS Guido Carli di Roma) who developed:</p> <ul style="list-style-type: none"> - Key performance indicators - Process maps identifying the workflows in the tribunals and public prosecutors' offices in order to help with the digitalisation process' - Quality manuals to ensure a process-based quality management system. <p>These activities were undertaken in two tribunals (L'Aquila and Chieti) as well as three public prosecution offices (Avezzano, Teramo and L'Aquila).</p>
Expenditures related to the commissioning of	2014	2014	<0.5	5.5	5.5	2.22	In line with the other MPG-related project, activities undertaken included the development of six lines of activities:

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
Special Project 'New Justice' Ing. Individual Spese Componente Commissione 'Nuova Giustizia' Ing *individuo*							Line 1 – Analysis and reorganisation of the tribunals Line 2 – Analysis of the use of technologies, their adoption and use in order to increase the efficiency of the processes Line 3 – Development of 'menu of services available' Line 4 – Support for obtaining an IO 9001:2000 quality certificate Line 5 – Development of a social impact assessment Line 6 – Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference) These activities were undertaken by external consultants (Universita' LUISS Guido Carli di Roma) who developed: - Key performance indicators - Process maps identifying the workflows in the tribunals and public prosecutors' offices in order to help with the digitalisation process' - Quality manuals to ensure a process-based quality management system. These activities were undertaken in two tribunals (L'Aquila and Chieti) as well as three public prosecution offices (Avezzano, Teramo and L'Aquila).
POR CRO FESR ABRUZZO,CCI: ERDF							
Tribunal of Aquila Municipality of Aquila	2011	2009	N/A	19,200.00	15,130.15	11,520.00	Rebuilding the L'Aquila tribunal building following the 2009 earthquake. The work was undertaken by number of different contractors specialising in

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
Tribunale dell'Aquila Comunne dell'Aquila							different fields (e.g. reconstruction of the building, restoration of the historical aspects of the building, etc.). ---*--- Discrepancy between allocated and spent budget greater than 10% Explanation has been sought from the beneficiary but no response has been received to date.
POR CONV FSE BASILICATA, CCI: ESF							
Competition Committee to procure re-organisation and optimisation of Tribunal of Potenza Commissione di gara per l'affidamento di servizio di riorganizzazione e ottimizzazione del tribunale di Potenza	2010	2010	<0.5	3.35	3.35	1.34	Technical cost of the competition committee for the award of the IT67 project
Methodological Assistance to the Tribunal of Potenza for the introduction of telematic civil cases Assistenza metodologica al tribunale di Potenza per l'introduzione del processo telematico civile	2013	2013	<0.5	114.21	114.21	45.68	As part of the MPG programmed, which sought to support judicial offices in developing their digital capabilities in order to increase the efficiency of the processes which were highlighted as slow and inefficient, this project entailed the development of eight lines of activities: - Analysis and reorganisation of the tribunals in order to increase their operational efficiency - Analysis of the use of technologies, their adoption and contribution to increased efficiency - Development of brochures setting out the available services: 'carta dei servizi' - Support for the development of an ISO

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							9001:2000 quality certificate - Development of a social impact assessment - Development of a front office 'one-stop shop' - Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference) - Development of a network in order to facilitate the exchange and adoption of best practices and the strengthening of the judicial administration. These activities were undertaken by external contractors and undertaken in the Potenza tribunal.
POR CRO FSE BASILICATA, CCI:, ESF							
Sharing Best Practice amongst judicial offices 'reorganisation services and optimisation of internal processes of management and technological innovation in the Tribunal of Potenza' Diffusione di best practice presso uffici giudiziari italiani 'servizio di riorganizzazione e ottimizzazione dei processi interni di gestione e di	2011	2013	2	257.79	257.79	103.12	As part of the MPG programmed, which sought to support judicial offices in developing their digital capabilities in order to increase the efficiency of the processes which were highlighted as slow and inefficient, this project entailed the development of eight lines of activities: - Analysis and reorganisation of the tribunals in order to increase their operational efficiency - Analysis of the use of technologies, their adoption and contribution to increased efficiency - Development of brochures setting out the available services: 'carta dei servizi' - Support for the development of an ISO 9001:2000 quality certificate - Development of a social impact assessment - Development of a front office 'one-stop shop' - Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference)

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
innovazione tecnologica presso il tribunale di Potenza'							<p>- Development of a network in order to facilitate the exchange and adoption of best practices and the strengthening of the judicial administration.</p> <p>These activities were undertaken in the tribunal of Potenza.</p>
POR CONV FESR CALABRIA CCI: 2007IT161PO008 ERDF							
<p>Sectorial topical project for the reorganisation of working process and optimisation of resources of judicial offices in the region of Calabria</p> <p>Progetto tematico settoriale per la reorganizzazione dei processi lavorativi e di ottimizzazione delle risorse della regione calabria</p>	2012	2015	3	2,440.00	2,440.00	1,830.00	<p>As part of the MPG programmed, which sought to support judicial offices in developing their digital capabilities in order to increase the efficiency of the processes which were highlighted as slow and inefficient. This project entailed the development of eight lines of activities:</p> <ul style="list-style-type: none"> - Analysis and reorganisation of the tribunals in order to increase their operational efficiency - Analysis of the use of technologies, their adoption and contribution to increased efficiency - Development of brochures setting out the available services: 'carta dei servizi' - Support for the development of an ISO 9001:2000 quality certificate - Development of a social impact assessment - Development of a front office 'one-stop shop' - Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference) - Development of a network in order to facilitate the exchange and adoption of best practices and the strengthening of the judicial administration. <p>These activities were undertaken by external contractors</p> <p>These activities were undertaken in:</p> <ul style="list-style-type: none"> - Corte di Appello di Catanzaro

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							<ul style="list-style-type: none"> - Corte di Appello di Reggio di Calabria - Procura della Repubblica di Catanzaro - Procura della Repubblica di Palmi - Procura della Repubblica di Reggio Calabria - Procura della Repubblica di Vibo Valentia - Tribunale di Castrovillari - Tribunale di Reggio Calabria
<p>Infrastructural Investment with experimental energy solutions to the retrofit of Palace of Justice in Vibo Valentia</p> <p>Realizzazione di investimenti infrastrutturali con soluzioni sperimentali energetici finalizzati all'adeguamento del palazzo di giustizia di Vibo Valentia</p>	2013	2015	2	1,100.00	58.41	825	<p>Installation of energy efficiency infrastructure in the tribunal ---*---</p> <p>Discrepancy between allocated and spent budget greater than 10% Explanation has been sought from the beneficiary but no response has been received to date.</p>
POR CRO FESR CALABRIA, CCI: ERDF							
<p>Accomplishment of energy efficiency programme for the Tribunal of Crotona</p> <p>Realizzazione degli interventi di efficienza energetica</p>	2015	N/A	N/A	1,369.96	409.8	1,027.26	<p>Updating the electrical system of the tribunal in order to increase energy efficiency in the Crotona tribunal ---*---</p> <p>Discrepancy between allocated and spent budget greater than 10% Explanation has been sought from the beneficiary but no response has been received to date.</p>

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
presso sede Tribunale di Crotone							
POR CONV FSE CAMPANIA, CCI: 2007IT051PO001, ESF							
Assistance of organisational services to the judiciary offices (RFP I) Assistenza organizzativa agli uffici giudiziari (Bando I)	2010	2015	5	826.75	826.75	165.35	<p>As part of the MPG programmed, which sought to support judicial offices in developing their digital capabilities in order to increase the efficiency of the processes which were highlighted as slow and inefficient, this project entailed the development of eight lines of activities:</p> <ul style="list-style-type: none"> - Analysis and reorganisation of the tribunals in order to increase their operational efficiency - Analysis of the use of technologies, their adoption and contribution to increased efficiency - Development of brochures setting out the available services: 'carta dei servizi' - Support for the development of an ISO 9001:2000 quality certificate - Development of a social impact assessment - Development of a front office 'one-stop shop' - Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference) - Development of a network in order to facilitate the exchange and adoption of best practices and the strengthening of the judicial administration. <p>These activities were undertaken by external contractors (INFOCERT INSIEL MERCATO SPA (GIA' CARIBEL PROGRAMMAZIONE SRL) KAIROS SPA PENELOPE SRL)</p> <p>Overall, MPG projects in Campania included activities which were undertaken in 7 tribunals and public prosecutors in</p>

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							<ul style="list-style-type: none"> - Corte di Appello di Salerno - Procura della Repubblica di Sala Consilina - Procura della Repubblica per i Minorenni di Napoli - Tribunale di Sala Consilina - Tribunale di Salerno - Tribunale di Torre Annunziata - Tribunale per i Minorenni di Napoli - Tribunale per i Minorenni di Salerno
Supporting organisational services to the judiciary offices (RFP II) Servizio di assistenza organizzative agli uffici giudiziari (Bando II)	2011	2012	1	1,236.01	1,236.01	247.2	<p>As part of the MPG programme, which sought to support judicial offices in developing their digital capabilities in order to increase the efficiency of the processes which were highlighted as slow and inefficient, this project entailed the development of eight lines of activities:</p> <ul style="list-style-type: none"> - Analysis and reorganisation of the tribunals in order to increase their operational efficiency - Analysis of the use of technologies, their adoption and contribution to increased efficiency - Development of brochures setting out the available services: 'carta dei servizi' - Support for the development of an ISO 9001:2000 quality certificate - Development of a social impact assessment - Development of a front office 'one-stop shop' - Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference) - Development of a network in order to facilitate the exchange and adoption of best practices and the strengthening of the judicial administration. <p>These activities were undertaken by external contractors (INFOCERT INSIEL MERCATO SPA (GIA'</p>

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							CARIBEL PROGRAMMAZIONE SRL) KAIROS SPA PENELOPE SRL) Overall, MPG projects in Campania included activities which were undertaken in seven tribunals and public prosecutors in - Corte di Appello di Salerno - Procura della Repubblica di Sala Consilina - Procura della Repubblica per i Minorenni di Napoli - Tribunale di Sala Consilina - Tribunale di Salerno - Tribunale di Torre Annunziata - Tribunale per i Minorenni di Napoli - Tribunale per i Minorenni di Salerno
POR CONV FESR CAMPANIA CCI: 2007IT161P0008 ERDF				POR CRO FESR CAMPANIA. CCI: ERDF			
Expansion of Palace of Justice LAVORI DI ESPANSIONE DEL PALAZZO DI GIUSTIZIA	2008	2012	4	7,902.85	7,902.85	5,927.89	Physical expansion of the court building in Benevento in order to ensure that the building was adequate to handle the increased number of cases due to the reorganisation of the judicial map.
POR CRO FESR CAMPANIA. CCI: ERDF							
Retrofitting Tribunal Ristrutturazione Tribunale	2012	2013	1	3,364.00	1,840.53	1,800.00	Upgrading the building of the Marano di Napoli tribunal; the work was undertaken by contractors. The buildings of the tribunal were deemed old and in some cases unsafe, meaning that the building had to be retrofitted to continue to function properly. ---*--- Discrepancy between allocated and spent budget greater than 10% Explanation has been sought

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							from the beneficiary but no response has been received to date.
POR CRO FSE EMILIA ROMAGNA, CCI: 2007IT052PO002, ESF							
Apprenticeships at Office of Judge of Peace Tirocini informativi presso gli uffici del giudice di pace	2015	2015	No information	8.74	8.68	3.21	Training of judges. No figures on the number of judges trained available; additional information sought from beneficiary not received
POR CONV FSE EMILIA ROMAGNA, CCI: ESF							
Acquisition of RTI between PwC Archidata for the services of reorganisation of working processes and optimisation of resources of judicial offices in Emilia Romagna Region Acquisizione dei RTI tra PwC/Archidata sui servizi di riorganizzazione dei processi lavorativi e di ottimizzazione delle risorse degli uffici giudiziari della regione di Emilia Romagna	2014	2015	1	949.9	949.9	348.52	As part of the MPG programme, which sought to support judicial offices in developing their digital capabilities in order to increase the efficiency of the processes which were highlighted as slow and inefficient, this project entailed the development of eight lines of activities: - Analysis and reorganisation of the tribunals in order to increase their operational efficiency - Analysis of the use of technologies, their adoption and contribution to increased efficiency - Development of brochures setting out the available services: 'carta dei servizi' - Support for the development of an ISO 9001:2000 quality certificate - Development of a social impact assessment - Development of a front office 'one-stop shop' - Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference) - Development of a network in order to facilitate the exchange and adoption of best practices and the strengthening of the judicial administration.

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							<p>These activities were undertaken by external contractors (DELOITTE CONSULTING S.P.A., PRICEWATERHOUSECOOPERS ADVISORY S.R.L. E ARCHIDATA S.R.L.)</p> <p>These activities were undertaken in:</p> <ul style="list-style-type: none"> - Procura della Repubblica di Ravenna - Procura Generale della Repubblica di Bologna <ul style="list-style-type: none"> - Tribunale di Ferrara - Tribunale di Modena - Tribunale di Ravenna - Tribunale di Reggio Emilia - Ufficio del Giudice di Pace di Bologna
POIN CONV FESR ENERGIE RINNOVABILI E RISPARMIO ENERGETICO, CCI: 2007IT161PO002 EDRF							
Public Prosecutor Of Republic in Naples Works of energy efficiency Line 2.2. Giustizia Procura della Repubblica di Napoli Lavoro di efficientamento energetico Linea 2.2.	2014	2015	1	482.25	482.25	361.69	<p>Rendering the public prosecutor's office more energy efficient in order to achieve the continued operation of the Prosecutor's Office, including the following activities</p> <ul style="list-style-type: none"> - Replacement of old air-water heat pumps with new more efficient heat pumps, - Replacement of thrust pumps for the distribution of the heat transfer fluid, - Modification of the central tubing scheme by introducing a bypass between the main collectors and a new electric pump serving the UTA circuit, - Installation of a new system for water replanting of the plant, - Creation of a new system of regulation and supervision with the integration of new equipment to monitor energy consumption - Replacement of the existing UAE and other ancillary works, - Upgrading of electrical plant to support with complete replacement of electrical panels and

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							major distributions relating to mechanical engineering ---*--- Discrepancy between allocated and spent budget greater than 10% Explanation has been sought from the beneficiary but no response has been received to date.
POR CRO FSE FRIULI VENEZIA GIULIA, CCI: ESF							
Reorganisation of judicial offices Reorganizzazione degli uffici giudiziari	2010	2011	1	690	690	260.15	The relationship management platform creates new opportunities for citizens to assess their own situation, to be guided in the right selection of legal support, and to better understand their own rights and the justice system. The eJRM (electronic Justice Relationship Management) project aims to formulate, develop and experiment with new virtual ways of managing relationships between citizens and the justice system. In particular, it set out the development and demonstration of a IT platform specialised in judicial matters, through which it is possible to assess the achievements of the following processes innovation: - online trial (online management of connected

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							activities for certain types of judicial disputes); - self-litigation (capacity of an individual to research case law, case definition, case resolution) without the intervention of a qualified professional (i.e. lawyer).
Reorganisation of judicial offices (Specifically Public Prosecutor Trieste) Reorganizzazione degli uffici giudiziari (Approfondimento Procura di Trieste)	2011	2012	1	45	45	16.97	Reorganisation of the judicial processes
PON CONV FSE GOVERNANCE E AZIONI DI SISTEMA CCI: 2007IT052PO017 ESF							
Improvement of the performance for Justice Il miglioramento delle performance per la giustizia	2011	2015	4	1,116.85	1,116.85	446.74	In line with the other MPG-related projects, this project provided support to the coordination of all the other MPG projects undertaken, which, in turn, had the following activities: Line 1 Analysis and reorganisation of the tribunals Line 2 Analysis of the use of technologies, their adoption and use in order to increase the efficiency of the processes Line 3 Development of 'menu of services available' Line 4- Support to obtain an IO 9001:2000 quality certificate Line 5 Development of a social impact assessment Line 6 Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference). ---*--- Discrepancy between allocated and spent budget greater than 10% Explanation has been sought

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							from the beneficiary but no response has been received to date.
POR CRO FSE LAZIO, CCI: 2007IT052PO004, ESF							
Advanced course on efficient communication skills for lawyers Corso avanzato su comunicazione efficace per avvocati	2015	2015	<0.5	15.12	14.11	7.56	Training of lawyers in ways of communicating. No data available on the number of lawyers trained; additional information sought from beneficiary not received
POR CRO FSE LIGURIA, CCI: 2007IT052PO005 ESF							
Reorganisation of working processes and optimisation of judicial offices in Genoa, Court of Appeal and Public Prosecution Riorganizzazione dei process lavorativi e di ottimizzazione delle risorse degli uffici giudiziari di Genova, Corte d appello e procura generale	2009	2009	<0.5	3.01	3.01	1.13	As part of the MPG programme, which sought to support judicial offices in developing their digital capabilities in order to increase the efficiency of the processes which were highlighted as slow and inefficient, this project entailed the development of eight lines of activities: <ul style="list-style-type: none"> - Analysis and reorganisation of the tribunals in order to increase their operational efficiency - Analysis of the use of technologies, their adoption and contribution to increased efficiency - Development of brochures setting out the available services: 'carta dei servizi' - Support for the development of an ISO 9001:2000 quality certificate - Development of a social impact assessment - Development of a front office 'one-stop shop' - Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference) - Development of a network in order to facilitate the exchange and adoption of best practices and

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							<p>the strengthening of the judicial administration.</p> <p>These activities were undertaken by external contractors (R.T.I. Pricewaterhousecoopers Advisory S.P.A. KPMG Advisory S.P.A. Deloitte Consulting S.P.A.)</p> <p>These activities were undertaken in the court of appeal, tribunal and prosecutor's office of Genoa.</p>
<p>Reorganisation of working processes and optimisation of judicial offices in Genoa, Court of Appeal and Public Prosecution</p> <p>Riorganizzazione dei process lavorativi e di ottimizzazione delle risorse degli uffici giudiziari di Genova, Corte d appello e procura generale</p>	2009	2009	<0.5	2.81	2.81	1.05	<p>As part of the MPG programme, which sought to support judicial offices in developing their digital capabilities in order to increase the efficiency of the processes which were highlighted as slow and inefficient, this project entailed the development of eight lines of activities:</p> <ul style="list-style-type: none"> - Analysis and reorganisation of the tribunals in order to increase their operational efficiency - Analysis of the use of technologies, their adoption and contribution to increased efficiency - Development of brochures setting out the available services: 'carta dei servizi' - Support for the development of an ISO 9001:2000 quality certificate - Development of a social impact assessment - Development of a front office 'one-stop shop' - Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference) - Development of a network in order to facilitate the exchange and adoption of best practices and the strengthening of the judicial administration. <p>These activities were undertaken by external contractors (R.T.I. Pricewaterhousecoopers Advisory S.P.A. KPMG Advisory S.P.A. Deloitte</p>

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							Consulting S.P.A.) These activities were undertaken in the court of appeal, tribunal and prosecutor's office of Genoa.
Re-arrangement of working processes and optimisation of resources in the Tribunal of Genoa Riorganizzazione dei processi lavorativi e ottimizzazione delle risorse del Tribunale di Genova	2009	2009	<0.5	1.1	1.1	0.41	As part of the MPG programme, which sought to support judicial offices in developing their digital capabilities in order to increase the efficiency of the processes which were highlighted as slow and inefficient, this project entailed the development of eight lines of activities: <ul style="list-style-type: none"> - Analysis and reorganisation of the tribunals in order to increase their operational efficiency - Analysis of the use of technologies, their adoption and contribution to increased efficiency - Development of brochures setting out the available services: 'carta dei servizi' - Support for the development of an ISO 9001:2000 quality certificate - Development of a social impact assessment - Development of a front office 'one-stop shop' - Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference) - Development of a network in order to facilitate the exchange and adoption of best practices and the strengthening of the judicial administration. <p>These activities were undertaken by external contractors (R.T.I. Pricewaterhousecoopers Advisory S.P.A. KPMG Advisory S.P.A. Deloitte Consulting S.P.A.)</p> <p>These activities were undertaken in the court of appeal, tribunal and prosecutor's office of Genoa.</p>
Service of reorganisation of	2010	2012	2	485.12	485.12	181.29	As part of the MPG programme, which sought to support judicial offices in developing their digital

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
working processes and optimisation of judicial offices of the Court of Appeal in Trento Public Prosecutor Servizio di riorganizzazione dei process lavorativi e di ottimizzazione delle risorse degli uffici giudiziari di Genova, Corte d appello e procura generale							capabilities in order to increase the efficiency of the processes which were highlighted as slow and inefficient, this project entailed the development of eight lines of activities: <ul style="list-style-type: none"> - Analysis and reorganisation of the tribunals in order to increase their operational efficiency - Analysis of the use of technologies, their adoption and contribution to increased efficiency - Development of brochures setting out the available services: 'carta dei servizi' - Support for the development of an ISO 9001:2000 quality certificate - Development of a social impact assessment - Development of a front office 'one-stop shop' - Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference) - Development of a network in order to facilitate the exchange and adoption of best practices and the strengthening of the judicial administration. These activities were undertaken by external contractors These activities were undertaken in the public prosecutor's office in Trento.
POR CRO FSE LOMBARDIA, CCI: 2007IT052PO006, ESF							
Service of reorganisation of working processes and optimisation of judicial offices (contracts 4194/09 and 4235/11 complementary	2010	2010	<0.5	3,816.40	3,816.40	1,616.63	As part of the MPG programme together, all project funded in Lombardia have sought to support judicial offices in developing their digital capabilities in order to increase the efficiency of the processes which were highlighted as slow and inefficient, this project entailed the development of eight lines of activities: <ul style="list-style-type: none"> - Analysis and reorganisation of the tribunals in

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
<p>services)</p> <p>Servizio di riorganizzazione dei process lavorativi e di ottimizzazione delle risorse degli uffici giudiziari (contratti 4194/09 e 4235/11)</p>							<p>order to increase their operational efficiency</p> <ul style="list-style-type: none"> - Analysis of the use of technologies, their adoption and contribution to increased efficiency - Development of brochures setting out the available services: 'carta dei servizi' - Support for the development of an ISO 9001:2000 quality certificate - Development of a social impact assessment - Development of a front office 'one-stop shop' - Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference) - Development of a network in order to facilitate the exchange and adoption of best practices and the strengthening of the judicial administration. <p>These activities were undertaken by external contractors (FPM Fondazione Politecnico di Milano)</p> <p>These activities were undertaken in 29 institutions</p> <ul style="list-style-type: none"> - Corte di Appello di Brescia - Corte di Appello di Milano - Procura della Repubblica di Brescia - Procura della Repubblica di Busto Arsizio - Procura della Repubblica di Crema - Procura della Repubblica di Lecco - Procura della Repubblica di Mantova - Procura della Repubblica di Milano - Procura della Repubblica di Monza - Procura della Repubblica di Sondrio - Procura della Repubblica di Varese - Procura della Repubblica per i Minorenni di Milano

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							<ul style="list-style-type: none"> - Procura Generale della Repubblica di Brescia - Procura Generale della Repubblica di Milano - Tribunale di Sorveglianza di Brescia - Tribunale di Sorveglianza di Milano - Ufficio di Sorveglianza di Varese - Tribunale di Bergamo - Tribunale di Brescia - Tribunale di Busto Arsizio - Tribunale di Crema - Tribunale di Cremona - Tribunale di Lecco - Tribunale di Lodi - Tribunale di Mantova - Tribunale di Milano - Tribunale di Monza - Tribunale di Sondrio - Tribunale di Varese - Tribunale per i Minorenni di Milano
<p>Service of reorganisation of working processes and optimisation of judicial offices (contracts 4283 of 4.7.2012 repetition)</p> <p>Servizio di riorganizzazione dei process lavorativi e di ottimizzazione delle risorse degli uffici giudiziari (contratto 4283 del 4.07.2012 ripetizione)</p>	2012	2012	<0.5	1,815.00	1,815.00	768.83	<p>As part of the MPG programme, which sought to support judicial offices in developing their digital capabilities in order to increase the efficiency of the processes which were highlighted as slow and inefficient, this project entailed the development of eight lines of activities:</p> <ul style="list-style-type: none"> - Analysis and reorganisation of the tribunal in order to increase their operational efficiency - Analysis of the use of technologies, their adoption and contribution to increased efficiency - Development of brochures setting out the available services: 'carta dei servizi' - Support for the development of an ISO 9001:2000 quality certificate - Development of a social impact assessment - Development of a front office 'one-stop shop' - Communication with citizens and institutional

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							<p>communication (website, media relationship management and organisation of a final conference)</p> <p>- Development of a network in order to facilitate the exchange and adoption of best practices and the strengthening of the judicial administration.</p> <p>These activities were undertaken by external contractors (FPM Fondazione Politecnico di Milano)</p> <p>These activities were undertaken in 12 tribunals and public prosecutors in seven locations: tribunals in Brescia, Crema, Cremona, Lecco, Milan, Monza, Varese, court of Appeal of Milan and public prosecutor of Crema, Lecco, Milan and Monza.</p>
<p>Service of reorganisation of working processes and optimisation of judicial offices (contract 4299 of 13.06.2013)</p> <p>Servizio di riorganizzazione dei process lavorativi e di ottimizzazione delle risorse degli uffici giudiziari (contratto 4299 del 13/6/13)</p>	2013	2013	<0.5	2,622.51	2,622.51	1,110.90	<p>As part of the MPG programme together, all project funded in Lombardia have sought to support judicial offices in developing their digital capabilities in order to increase the efficiency of the processes which were highlighted as slow and inefficient, this project entailed the development of eight lines of activities:</p> <ul style="list-style-type: none"> - Analysis and reorganisation of the tribunals in order to increase their operational efficiency - Analysis of the use of technologies, their adoption and contribution to increased efficiency - Development of brochures setting out the available services: 'carta dei servizi' - Support for the development of an ISO 9001:2000 quality certificate - Development of a social impact assessment - Development of a front office 'one-stop shop' - Communication with citizens and institutional

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							<p>communication (website, media relationship management and organisation of a final conference)</p> <p>- Development of a network in order to facilitate the exchange and adoption of best practices and the strengthening of the judicial administration.</p> <p>These activities were undertaken by external contractors (FPM Fondazione Politecnico di Milano)</p> <p>These activities were undertaken in 29 institutions</p> <ul style="list-style-type: none"> - Corte di Appello di Brescia - Corte di Appello di Milano - Procura della Repubblica di Brescia - Procura della Repubblica di Busto Arsizio - Procura della Repubblica di Crema - Procura della Repubblica di Lecco - Procura della Repubblica di Mantova - Procura della Repubblica di Milano - Procura della Repubblica di Monza - Procura della Repubblica di Sondrio - Procura della Repubblica di Varese - Procura della Repubblica per i Minorenni di Milano - Procura Generale della Repubblica di Brescia - Procura Generale della Repubblica di Milano - Tribunale di Sorveglianza di Brescia - Tribunale di Sorveglianza di Milano - Ufficio di Sorveglianza di Varese <ul style="list-style-type: none"> - Tribunale di Bergamo - Tribunale di Brescia - Tribunale di Busto Arsizio - Tribunale di Crema - Tribunale di Cremona

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							<ul style="list-style-type: none"> - Tribunale di Lecco - Tribunale di Lodi - Tribunale di Mantova - Tribunale di Milano - Tribunale di Monza - Tribunale di Sondrio - Tribunale di Varese - Tribunale per i Minorenni di Milano
<p>Complementary Services to the service of reorganisation of working processes and optimisation of judicial offices</p> <p>Servizi complementati ai servizi di riorganizzazione dei processi lavorativi e di ottimizzazione delle risorse degli uffici giudiziari (contratto 4283 del 4.07.2012 ripetizione)</p>	2015	2015	<0.5	1,097.56	1,097.56	464.93	<p>As part of the MPG programme together, all projects funded in Lombardia have sought to support judicial offices in developing their digital capabilities in order to increase the efficiency of the processes which were highlighted as slow and inefficient, this project entailed the development of eight lines of activities:</p> <ul style="list-style-type: none"> - Analysis and reorganisation of the tribunals in order to increase their operational efficiency - Analysis of the use of technologies, their adoption and contribution to increased efficiency - Development of brochures setting out the available services: 'carta dei servizi' - Support for the development of an ISO 9001:2000 quality certificate - Development of a social impact assessment - Development of a front office 'one-stop shop' - Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference) - Development of a network in order to facilitate the exchange and adoption of best practices and the strengthening of the judicial administration. <p>These activities were undertaken by external</p>

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							<p>contractors (FPM Fondazione Politecnico di Milano)</p> <p>These activities were undertaken in 29 institutions</p> <ul style="list-style-type: none"> - Corte di Appello di Brescia - Corte di Appello di Milano - Procura della Repubblica di Brescia - Procura della Repubblica di Busto Arsizio - Procura della Repubblica di Crema - Procura della Repubblica di Lecco - Procura della Repubblica di Mantova - Procura della Repubblica di Milano - Procura della Repubblica di Monza - Procura della Repubblica di Sondrio - Procura della Repubblica di Varese - Procura della Repubblica per i Minorenni di Milano - Procura Generale della Repubblica di Brescia - Procura Generale della Repubblica di Milano - Tribunale di Sorveglianza di Brescia - Tribunale di Sorveglianza di Milano - Ufficio di Sorveglianza di Varese - Tribunale di Bergamo - Tribunale di Brescia - Tribunale di Busto Arsizio - Tribunale di Crema - Tribunale di Cremona - Tribunale di Lecco - Tribunale di Lodi - Tribunale di Mantova - Tribunale di Milano - Tribunale di Monza - Tribunale di Sondrio - Tribunale di Varese

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							- Tribunale per i Minorenni di Milano
POR CRO FSE MARCHE, CCI: 2007IT052PO007, ESF							
Publicity Public Prosecutor Project SOLE24ORE Spese Procura Progetto SOLE24ORE	2011	2011	<0.5	1.48	1.48	0.59	Activities linked to publicity and PR additional information sought from the beneficiary; no answer received
Expenditure Public Prosecutor Project PUBLICIT Spese PUBLICIT Procura Progetto	2011	2011	<0.5	3.07	3.07	1.22	#N/A
Expenditure Public Prosecutor Project SPE Spese Procura Progetto SPE	2011	2011	<0.5	2.42	2.42	0.96	<p>The relationship management platform creates new opportunities for citizens to assess their own situation, to be guided in the right selection of legal support, and to better understand their own rights and the justice system.</p> <p>The eJRM (electronic Justice Relationship Management) project aims to formulate, develop and experiment with new virtual ways of managing relationships between citizens and the justice system. In particular, it set out the development and demonstration of a IT platform specialised in judicial matters, through which it is possible to assess the achievements of the following processes innovation:</p> <ul style="list-style-type: none"> - online trial (online management of connected activities for certain types of judicial disputes); - self-litigation (capacity of an individual to research case law, case definition, case resolution)

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							without the intervention of a qualified professional (i.e. lawyer).
Expenditure Public Prosecutor Project publicity pie me Spese Procura Progetto PIEMME	2011	2011	<0.5	1.76	1.76	0.7	#N/A
Arrangement of working processes and optimisation of resources in the Public Prosecutor and Court of Appeal in Ancona Riorganizzazione dei processi lavorativi e ottimizzazione delle risorse della corte d appello e procura generale di Ancona	2012	2012	>0.5	240.28	240.28	95.2	As part of the MPG programme, which sought to support judicial offices in developing their digital capabilities in order to increase the efficiency of the processes which were highlighted as slow and inefficient, this project entailed the development of eight lines of activities: <ul style="list-style-type: none"> - Analysis and reorganisation of the tribunals in order to increase their operational efficiency - Analysis of the use of technologies, their adoption and contribution to increased efficiency - Development of brochures setting out the available services: 'carta dei servizi' - Support for the development of an ISO 9001:2000 quality certificate - Development of a social impact assessment - Development of a front office 'one-stop shop' - Communication with citizens and institutional communication (website, media relationship)

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							<p>management and organisation of a final conference)</p> <ul style="list-style-type: none"> - Development of a network in order to facilitate the exchange and adoption of best practices and the strengthening of the judicial administration. <p>These activities were undertaken by external contractors. These activities were undertaken in the Public Prosecutor and Court of Appeal in Ancona.</p>
<p>Rearrangement of working processes and optimisation of resources in the Tribunal of Ancona</p> <p>Servizio di Riorganizzazione dei processi lavorativi e ottimizzazione delle risorse del Tribunale di Ancona</p>	2013	2014	1	108.7	108.7	43.07	<p>As part of the MPG programme, which sought to support judicial offices in developing their digital capabilities in order to increase the efficiency of the processes which were highlighted as slow and inefficient, this project entailed the development of eight lines of activities:</p> <ul style="list-style-type: none"> - Analysis and reorganisation of the tribunals in order to increase their operational efficiency <ul style="list-style-type: none"> - Analysis of the use of technologies, their adoption and contribution to increased efficiency - Development of brochures setting out the available services: 'carta dei servizi' - Support for the development of an ISO 9001:2000 quality certificate - Development of a social impact assessment - Development of a front office 'one-stop shop' - Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference) - Development of a network in order to facilitate the exchange and adoption of best practices and the strengthening of the judicial administration.

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							These activities were undertaken by external contractors and undertaken in Ancona tribunal.
POR CRO FSE MOLISE, CCI: ESF							
Re-engineering of legal cases at judicial offices Reingegnerizzazione dei process degli uffici giudiziari	2010	2013	3	215.26	215.26	78.79	<p>As part of the MPG programme, which sought to support judicial offices in developing their digital capabilities in order to increase the efficiency of the processes which were highlighted as slow and inefficient, this project entailed the development of eight lines of activities:</p> <ul style="list-style-type: none"> - Analysis and reorganisation of the tribunals in order to increase their operational efficiency - Analysis of the use of technologies, their adoption and contribution to increased efficiency - Development of brochures setting out the available services: 'carta dei servizi' - Support for the development of an ISO 9001:2000 quality certificate - Development of a social impact assessment - Development of a front office 'one-stop shop' - Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference) - Development of a network in order to facilitate the exchange and adoption of best practices and the strengthening of the judicial administration. <p>These activities were undertaken by external contractors.</p>

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							These activities were undertaken in three prosecution offices: <ul style="list-style-type: none"> - Procura della Repubblica di Campobasso - Procura della Repubblica per i Minorenni di Campobasso - Procura Generale della Repubblica di Campobasso
POR CRO FSE PIEMONTE, CCI: ESF							
Reorganisation of working processes and optimisation of judicial offices in the region of Piedmont Servizio di riorganizzazione dei process lavorativi e di ottimizzazione delle risorse degli uffici giudiziari della regione Piemonte	2010	2012	2	569.98	569.98	224.69	As part of the MPG programme, which sought to support judicial offices in developing their digital capabilities in order to increase the efficiency of the processes which were highlighted as slow and inefficient, this project entailed the development of eight lines of activities: <ul style="list-style-type: none"> - Analysis and reorganisation of the tribunals in order to increase their operational efficiency - Analysis of the use of technologies, their adoption and contribution to increased efficiency - Development of brochures setting out the available services: 'carta dei servizi' - Support for the development of an ISO 9001:2000 quality certificate - Development of a social impact assessment - Development of a front office 'one-stop shop' - Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference) - Development of a network in order to facilitate the exchange and adoption of best practices and the strengthening of the judicial administration. These activities were undertaken by external

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							contractors (KPMG S.p.A.) who developed: These activities were undertaken in: - Procura della Repubblica di Pinerolo - Procura della Repubblica di Torino - Procura Generale della Repubblica di Torino - Tribunale di Mondovì - Tribunale di Torino
Complementary Services to the service of reorganisation of working processes and optimisation of judicial offices in Piedmont Region Servizi complementati di riorganizzazione dei process lavorativi e di ottimizzazione delle risorse degli uffici giudiziari nella regione Piemonte	2011	2013	2	278.3	2,783.00	109.71	As part of the MPG programme, which sought to support judicial offices in developing their digital capabilities in order to increase the efficiency of the processes which were highlighted as slow and inefficient, this project entailed the development of eight lines of activities: - Analysis and reorganisation of the tribunals in order to increase their operational efficiency - Analysis of the use of technologies, their adoption and contribution to increased efficiency - Development of brochures setting out the available services: 'carta dei servizi' - Support for the development of an ISO 9001:2000 quality certificate - Development of a social impact assessment - Development of a front office 'one-stop shop' - Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference) - Development of a network in order to facilitate the exchange and adoption of best practices and the strengthening of the judicial administration. These activities were undertaken by external contractors (KPMG S.p.A.) who developed:

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							These activities were undertaken in: - Procura della Repubblica di Pinerolo - Procura della Repubblica di Torino - Procura Generale della Repubblica di Torino - Tribunale di Mondovì - Tribunale di Torino
POR CRO FESR PIEMONTE, CCI: ERDF							
Studies for the dematerialisation of documents and management of administrative procedures in the judicial offices case - study of Public Prosecution in Asti Studio della dematerializzazione dei documenti e gestione delle procedure amministrative all'interno degli uffici giudiziari: il case study della Procura di Asti.	2014	2015	1	13.48	13.48	5.34	Consultancy study on the possibility for the dematerialisation (digitalisation) of court services undertaken by an external contractor (Universita degli Studi di Torino) undertaken as part of the overall drive to move towards the digital management of cases.
PON CONV FSE PUGLIA CCI: 2007IT051PO005 ESF							
Spread of best practice across judicial offices Diffusione delle best	2010	2010	<0.5	2,463.27	2,463.27	844.65	As part of the MPG programme, all projects funded in Apulia sought to support judicial offices in developing their digital capabilities in order to increase the efficiency of the processes which were highlighted as slow and inefficient. This project entailed the development of eight lines of

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
practice presso gli uffici giudiziari							<p>activities:</p> <ul style="list-style-type: none"> - Analysis and reorganisation of the tribunals in order to increase their operational efficiency - Analysis of the use of technologies, their adoption and contribution to increased efficiency - Development of brochures setting out the available services: 'carta dei servizi' - Support for the development of an ISO 9001:2000 quality certificate - Development of a social impact assessment - Development of a front office 'one-stop shop' - Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference) - Development of a network in order to facilitate the exchange and adoption of best practices and the strengthening of the judicial administration. <p>These activities were undertaken by external contractors.</p> <p>Together, the project funded in Apulia under the MPG project included 191 activities were undertaken in 17 institutions:</p> <ul style="list-style-type: none"> - Corte di Appello di Bari - Corte di Appello di Lecce - Corte di Appello di Taranto - Procura della Repubblica di Foggia - Procura della Repubblica di Lecce - Procura Generale della Repubblica di Bari - Procura Generale della Repubblica di Taranto - Procura Generale della Repubblica di Lecce - Tribunale di Bari - Tribunale di Foggia - Tribunale di Taranto

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							<ul style="list-style-type: none"> - Tribunale di Brindisi - Tribunale di Lecce - Tribunale di Trani - Tribunale per i Minorenni di Bari - Tribunale per i Minorenni di Lecce - Ufficio del Giudice di Pace di Taranto
<p>Court of Auditors Europe focus group for training</p> <p>Corte dei conti Europa focus group per orientamento</p>	2011	2014	3	4.23	4.23	1.48	Organisation of a focus group
<p>Spread of best practice across judicial offices of region of Apulia</p> <p>Diffusione delle best practice presso gli uffici giudiziari nella regione puglia</p>	2014	2015	1	975.89	975.89	334.63	<p>As part of the MPG programme, all projects funded in Apulia sought to support judicial offices in developing their digital capabilities in order to increase the efficiency of the processes which were highlighted as slow and inefficient, this project entailed the development of eight lines of activities:</p> <ul style="list-style-type: none"> - Analysis and reorganisation of the tribunals in order to increase their operational efficiency - Analysis of the use of technologies, their adoption and contribution to increased efficiency - Development of brochures setting out the available services: 'carta dei servizi' - Support for the development of an ISO 9001:2000 quality certificate - Development of a social impact assessment - Development of a front office 'one-stop shop' - Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference)

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							- Development of a network in order to facilitate the exchange and adoption of best practices and the strengthening of the judicial administration. These activities were undertaken by external contractors. Together, the project funded in Apulia under the MPG project included 191 activities were undertaken in 17 institutions: <ul style="list-style-type: none"> - Corte di Appello di Bari - Corte di Appello di Lecce - Corte di Appello di Taranto - Procura della Repubblica di Foggia - Procura della Repubblica di Lecce - Procura Generale della Repubblica di Bari - Procura Generale della Repubblica di Taranto - Procura Generale della Repubblica di Lecce <ul style="list-style-type: none"> - Tribunale di Bari - Tribunale di Foggia - Tribunale di Taranto - Tribunale di Brindisi - Tribunale di Lecce - Tribunale di Trani - Tribunale per i Minorenni di Bari - Tribunale per i Minorenni di Lecce - Ufficio del Giudice di Pace di Taranto
POR CONV FESR PUGLIA CCI: 2007IT161PO010 ERDF							
Digital Justice in Apulia IRESUD GIUSTIZIA DIGITALE IN PUGLIA	2007	2015	8	2,952.00	2,952.00	2,007.36	To support the promotion of modern public services and strengthen the process of innovation of public administration around ICT through the development of the technological infrastructure, purchase of IT hardware, integration of IT systems and training of users. Activities also included the development of the Aurora system setting out IT standards in line with

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							<p>those of the MoJ in order to fully develop the digitalisation of and dematerialisation (digitalisation) of the document reference system as well as the deployment of the IT applications used by the Ministry of Justice (namely Pass, Polisweb and Unep which are systems allowing justice stakeholders to communicate and exchange information in a secure way). In particular:</p> <ul style="list-style-type: none"> - The adaptation of the network infrastructure of the GIP (Giudice per le Indagini Preliminari – the magistrate in charge of preliminary investigations) Offices, the GUP (Giudice dell’Udienza Preliminare – the judge in charge of preliminary hearings) of the Court of Lecce; - The establishment of the Aurora system at the Lecce tribunal; - Setting up the portal of the Criminal Court of Lecce, which will, together with the Lecce Public Prosecutor's Office's portal be the single and integrated point of access to the judicial offices dealing with first instance criminal proceedings; - Rolling out of the Aurora system at the Bari tribunal, and other regional headquarters; - Deploying the MoJ's systems at Regional tribunals.
Digital Innovation to the judicial offices of Apulia Region Innovazione digitale degli uffici giudiziari della Puglia	2009	2009	<0.5	2,500.00	2,500.00	1,700.00	The activities undertaken related to rolling out the system implemented under the pilot project of the Prosecutor of Lecce to all public prosecutors' offices in the Puglia region (Bari – 3, Brindisi – 1, Foggia – 2, Taranto – 3 and Trani – 1) including: <ul style="list-style-type: none"> - The knowledge management system connecting tribunals to other sources of external information and adds new features derived from national information systems;

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							<ul style="list-style-type: none"> - The Lecce Public Prosecutor's Portal and the integration within the a new information system developed in line with that of the Telematic Civil Process in order to allow lawyers to consult, pay court fees and request electronic copies of acts published on the portal; - The re-use of the system at the public prosecution offices present on the regional territory through: <ul style="list-style-type: none"> - The adaptation of local procurement networks and the supply of new technology instruments; - The installation of a Knowledge Management System and Procurement Portal and the consequent system customisation activities according to the specific needs expressed by the public prosecutor's offices; - Training service for users of the system; - Service Assistance Service; - The provision of system maintenance services.
PROGRAMMA REGIONALE DI ATTUAZIONE (PRA) FSC MOLISE, CCI: 2007MO002FA008, ESF							
Extraordinary works for public infrastructures Office of Justice of the Peace Lavori di Somma Urgenza per infrastrutture e strutture pubbliche. Lavori urgenti per	2010	2010	<0.5	36.38	36.38	1.48	Urgent infrastructure work for Office of Justice of the Peace due to the poor state of the infrastructure

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
l'ufficio del giudice di pace							
PON CONV FESR RICERCA E COMPETITIVITÀ CCI: 2007IT161PO006 ERDF							
Electronic Relationship Management with the Justice System eJRM Gestione elettronica delle relazioni con il sistema giustizia/ eJRM	2011	2015	4	913.87	496.48	384.52	The relationship management platform creates new opportunities for citizens to assess their own situation, to be guided in the right selection of legal support, and to better understand their own rights and the justice system. The eJRM (electronic Justice Relationship Management) project aims to formulate, develop and experiment with new virtual ways of managing relationships between citizens and the justice system. In particular, it sets out the development and demonstration of a IT platform specialised in judicial matters, through which it is possible to assess the achievement of the following processes innovation: - online trial (online management of connected activities for certain types of judicial disputes); - self-litigation (capacity of an individual to research case law, case definition, case resolution) without the intervention of a qualified professional (i.e. lawyer). ---*--- Discrepancy between allocated and spent budget greater than 10% Explanation has been sought from the beneficiary but no response has been received to date.
Electronic Relationship Management with the Justice System eJRM	2011	2015	4	499.42	188.82	350.23	The relationship management platform creates new opportunities for citizens to assess their own situation, to be guided in the right selection of legal support, and to better understand their own rights and the justice system. The eJRM (electronic Justice Relationship

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
Gestione elettronica delle relazioni con il sistema giustizia/eJRM							<p>Management) project aims to formulate, develop and experiment with new virtual ways of managing relationships between citizens and the justice system. In particular, it set out the development and demonstration of a IT platform specialised in judicial matters, through which it is possible to assess the achievements of the following processes innovation:</p> <ul style="list-style-type: none"> - online trial (online management of connected activities for certain types of judicial disputes); - self-litigation (capacity of an individual to research case law, case definition, case resolution) without the intervention of a qualified professional (i.e. lawyer). <p>---*---</p> <p>Discrepancy between allocated and spent budget greater than 10% Explanation has been sought from the beneficiary but no response has been received to date.</p>
<p>Electronic Relationship Management with the Justice System eJRM</p> <p>Gestione elettronica delle relazioni con il sistema giustizia/eJRM</p>	2011	2015	4	1,838.30	845.12	966.86	<p>The relationship management platform creates new opportunities for citizens to assess their own situation, to be guided in the right selection of legal support, and to better understand their own rights and the justice system.</p> <p>The eJRM (electronic Justice Relationship Management) project aims to formulate, develop and experiment with new virtual methods of managing relationships between citizens and the justice system. In particular, it sets out the development and demonstration of a IT platform specialised in judicial matters, through which it is possible to assess the achievements of the following processes innovation:</p> <ul style="list-style-type: none"> - online trial (online management of connected activities for certain types of judicial disputes);

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							<p>- self-litigation (capacity of an individual to research case law, case definition, case resolution) without the intervention of a qualified professional (i.e. lawyer). ---*---</p> <p>Discrepancy between allocated and spent budget greater than 10% Explanation has been sought from the beneficiary but no response has been received to date.</p>
<p>Electronic Relationship Management with the Justice System eJRM</p> <p>Gestione elettronica delle relazioni con il sistema giustizia/ eJRM</p>	2011	2015	4	774.18	774.18	542.91	<p>The relationship management platform creates new opportunities for citizens to assess their own situation, to be guided in the right selection of legal support, and to better understand their own rights and the justice system.</p> <p>The eJRM (electronic Justice Relationship Management) project aims to formulate, develop and experiment with new virtual ways of managing relationships between citizens and the justice system. In particular, it set out the development and demonstration of a IT platform specialised in judicial matters, through which it is possible to assess the achievements of the following processes innovation:</p> <ul style="list-style-type: none"> - online trial (online management of connected activities for certain types of judicial disputes); - self-litigation (capacity of an individual to research case law, case definition, case resolution) without the intervention of a qualified professional (i.e. lawyer).
<p>Electronic Relationship Management with the Justice System eJRM</p>	2011	2015	4	756.16	756.16	530.73	<p>The relationship management platform creates new opportunities for citizens to assess their own situation, to be guided in the right selection of legal support, and to better understand their own rights and the justice system.</p> <p>The eJRM (electronic Justice Relationship</p>

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
Gestione elettronica delle relazioni con il sistema giustizia/ eJRM							Management) project aims to formulate, develop and experiment with new virtual ways of managing relationships between citizens and the justice system. In particular, it set out the development and demonstration of a IT platform specialised in judicial matters, through which it is possible to assess the achievements of the following processes innovation: <ul style="list-style-type: none"> - online trial (online management of connected activities for certain types of judicial disputes); - self-litigation (capacity of an individual to research case law, case definition, case resolution) without the intervention of a qualified professional (i.e. lawyer).
Electronic Relationship Management with the Justice System eJRM Gestione elettronica delle relazioni con il sistema giustizia/eJRM	2011	2015	4	704.5	238.97	72.75	The relationship management platform creates new opportunities for citizens to assess their own situation, to be guided in the right selection of legal support, and to better understand their own rights and the justice system. The eJRM (electronic Justice Relationship Management) project aims to formulate, develop and experiment with new virtual ways of managing relationships between citizens and the justice system. In particular, it set out the development and demonstration of a IT platform specialised in judicial matters, through which it is possible to assess the achievements of the following processes innovation: <ul style="list-style-type: none"> - online trial (online management of connected activities for certain types of judicial disputes); - self-litigation (capacity of an individual to research case law, case definition, case resolution) without the intervention of a qualified professional (i.e. lawyer). <p style="text-align: right;">---*---</p>

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							Discrepancy between allocated and spent budget greater than 10% Explanation has been sought from the beneficiary but no response has been received to date.
Electronic Relationship Management with the Justice System eJRM Gestione elettronica delle relazioni con il sistema giustizia/eJRM	2011	2015	4	524.07	438.46	367.51	<p>The relationship management platform creates new opportunities for citizens to assess their own situation, to be guided in the right selection of legal support, and to better understand their own rights and the justice system.</p> <p>The eJRM (electronic Justice Relationship Management) project aims to formulate, develop and experiment with new virtual ways of managing relationships between citizens and the justice system. In particular, it set out the development and demonstration of a IT platform specialised in judicial matters, through which it is possible to assess the achievements of the following processes innovation:</p> <ul style="list-style-type: none"> - online trial (online management of connected activities for certain types of judicial disputes); - self-litigation (capacity of an individual to research case law, case definition, case resolution) without the intervention of a qualified professional (i.e. lawyer). <p>---*---</p> <p>Discrepancy between allocated and spent budget greater than 10% Explanation has been sought from the beneficiary but no response has been received to date.</p>
Management of relations with the Justice System Gestione delle	2011	2015	4	254.92	124.01	178.77	<p>eJRM project aims to ideate, develop and experiment new ways, completely virtual, of relationship management between citizens and 'Justice System' in order to develop alternative ways of resolving disputes. In particular, it proposes the ideation and demonstration of a IT</p>

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
relazioni con il sistema di giustizia							<p>platform specialised in the judicial matter, through which it is possible assess the achievements of the following processes innovation: on-line trial (online management of connected activities for certain types of judicial controversies); self-litigation (capacity of an individual to case-discovery, case definition, case resolution) without the intervention of a personnel with judicial competences.</p> <p>The relationship management platform creates new opportunities for the citizens as to assess their own situation, to be guided in the right selection of legal support, to better understand their own rights and the Justice System.</p> <p>---*---</p> <p>Discrepancy between allocated and spent budget greater than 10% Explanation has been sought from the beneficiary but no response has been received to date.</p>
<p>Management of relations with the Justice System</p> <p>Gestione delle relazioni con il sistema di giustizia</p>	2011	2015	4	143.29	96.40	96.40	<p>eJRM project aims to ideate, develop and experiment new ways, completely virtual, of relationship management between citizens and 'Justice System' in order to develop alternative ways of resolving disputes. In particular, it proposes the ideation and demonstration of a IT platform specialised in the judicial matter, through which it is possible assess the achievements of the following processes innovation: on-line trial (online management of connected activities for certain types of judicial controversies); self-litigation (capacity of an individual to case-discovery, case definition, case resolution) without the intervention of a personnel with judicial competences.</p>

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							<p>The relationship management platform creates new opportunities for the citizens as to assess their own situation, to be guided in the right selection of legal support, to better understand their own rights and the Justice System.</p> <p>---*---</p> <p>Discrepancy between allocated and spent budget greater than 10% Explanation has been sought from the beneficiary but no response has been received to date.</p>
Management of relations with the Justice System Gestione delle relazioni con il sistema di giustizia	2011	2015	4	143.15	71.58	71.58	<p>eJRM project aims to ideate, develop and experiment new ways, completely virtual, of relationship management between citizens and 'Justice System' in order to develop alternative ways of resolving disputes. In particular, it proposes the ideation and demonstration of a IT platform specialised in the judicial matter, through which it is possible assess the achievements of the following processes innovation: on-line trial (online management of connected activities for certain types of judicial controversies); self-litigation (capacity of an individual to case-discovery, case definition, case resolution) without the intervention of a personnel with judicial competences.</p> <p>The relationship management platform creates new opportunities for the citizens as to assess their own situation, to be guided in the right selection of legal support, to better understand their own rights and the Justice System.</p> <p>---*---</p> <p>Discrepancy between allocated and spent budget greater than 10% Explanation has been sought</p>

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							from the beneficiary but no response has been received to date.
Management of relations with the Justice System Gestione delle relazioni con il sistema di giustizia	2011	2015	4	22.82	22.82	16.00	<p>eJRM project aims to ideate, develop and experiment new ways, completely virtual, of relationship management between citizens and 'Justice System' in order to develop alternative ways of resolving disputes. In particular, it proposes the ideation and demonstration of a IT platform specialised in the judicial matter, through which it is possible assess the achievements of the following processes innovation: on-line trial (online management of connected activities for certain types of judicial controversies); self-litigation (capacity of an individual to case-discovery, case definition, case resolution) without the intervention of a personnel with judicial competences.</p> <p>The relationship management platform creates new opportunities for the citizens as to assess their own situation, to be guided in the right selection of legal support, to better understand their own rights and the Justice System.</p>
PON CONV FESR RICERCA E INNOVAZIONE –ERDF							
RCS ETM Security RCS ETM Sicurezza	2006	2007	1	133.66	133.66	10.02	Introduction of a new monitoring system that supports judicial authorities in the investigation and reduction of criminal activity. The project also involved the development of a system for collecting and exporting data intercepted to a device (Provisioning Management System). To this end, the following features were identified: <ul style="list-style-type: none"> - interception of all traffic related to a user identified by user attack through the use of ADSL probes;

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							- interception of all traffic from to a predefined site; - identification of 'sessions of interest' and their interception them. The main features for the system are: transparency, security, use of secure protocols for sensitive data transfer.
POR CRO FSE SARDEGNA, CCI:ESF							
Extension - reorganisation of working processes and optimisation of judicial offices in the region of Sardinia: Appeal Court and Public prosecution in Cagliari, Tribunal of Sassari and Public prosecution at Tribunal of Sassari, Tribunal of Nuoro' Astrea 'Servizio di riorganizzazione dei process lavorativi e di ottimizzazione delle risorse degli uffici giudiziari della regione Sardgena: corte d'appello di Cagliari, procura generale di Cagliari, tribunale di Sassari e procura presso il	2011	2015	4	217.16	217.16	86.86	Extension of the project - As part of the MPG programme, which sought to support judicial offices in developing their digital capabilities in order to increase the efficiency of the processes which were highlighted as slow and inefficient, this project entailed the development of eight lines of activities: - Analysis and reorganisation of the tribunal in order to increase their operational efficiency - Analysis of the use of technologies, their adoption and use for an increased efficiency - Development of brochures setting out the available services "carta dei servizi" - Support to the development of an ISO 9001:2000 quality certificate - Development of a social impact assessment - Development of a front office "one-stop shop" - Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference) - Development of a network in order to facilitate the exchange and adoption of best practices and the strengthening of the judicial administration.

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
tribunale di Sassari, e il tribunale di Nuoro							<p>These activities were undertaken by external contractors (Ernst & Young)</p> <p>Throughout all the MPG projects in Sardegna, these activities were undertaken in:</p> <ul style="list-style-type: none"> - Corte di Appello di Sassari - Procura della Repubblica di Cagliari - Procura della Repubblica di Nuoro - Procura della Repubblica di Sassari - Tribunale di Sorveglianza di Sassari - Tribunale di Cagliari - Tribunale di Sassari
<p>Astrea 'Service of reorganisation of working processes and optimisation of judicial offices in the region of Sardinia: Appeal Court and Public prosecution in Cagliari, Tribunal of Sassari and Public prosecution at Tribunal of Sassari, Tribunal of Nuoro'</p> <p>Astrea 'Servizio di riorganizzazione dei process lavorativi e di ottimizzazione delle risorse degli uffici giudiziari della regione Sardgena: corte d'appello di Cagliari, procura generale di Cagliari,</p>	2014	2015	2	860.93	860.93	344.37	<p>As part of the MPG programme, which sought to support judicial offices in developing their digital capabilities in order to increase the efficiency of the processes which were highlighted as slow and inefficient, this project entailed the development of eight lines of activities:</p> <ul style="list-style-type: none"> - Analysis and reorganisation of the tribunals in order to increase their operational efficiency - Analysis of the use of technologies, their adoption and contribution to increased efficiency - Development of brochures setting out the available services: 'carta dei servizi' - Support for the development of an ISO 9001:2000 quality certificate - Development of a social impact assessment - Development of a front office 'one-stop shop' - Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference) - Development of a network in order to facilitate the exchange and adoption of best practices and the strengthening of the judicial administration.

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
tribunale di Sassari e procura presso il tribunale di Sassari, e il tribunale di Nuoro							These activities were undertaken by external contractors (Ernst & Young) Throughout all the MPG projects in Sardinia, these activities were undertaken in: <ul style="list-style-type: none"> - Corte di Appello di Sassari - Procura della Repubblica di Cagliari - Procura della Repubblica di Nuoro - Procura della Repubblica di Sassari - Tribunale di Sorveglianza di Sassari - Tribunale di Cagliari - Tribunale di Sassari
POR CRO FESR SARDEGNA, CCI: 2007IT162PO016, ERDF							
Ire-Sud Sardinia Justice Extension Ire-Sud Sardegna Giustizia Estensione	2021	2015	-6	1,021.51	1,021.51	510.75	Development of an innovative way of undertaking judicial cases on-line Activities undertaken within the this project were developed within the framework of the national activities promoted by the Ministry of Justice (the PAS Project (points of access to services for citizens), the Polis Web project (software for lawyers and court clerks to access to specific databases) and the UNEP Offices (Notification Executions and Protests Bureau), the region has implemented these activities, contextualising them either through the creation of a ' Centre of Jurisdiction ', and by launching two support actions with the training of staff that will use these applications and systems. These activities were undertaken in Sardegna - this project is an extension of project IT5 ---*--- Discrepancy between allocated and spent budget greater than 10% Explanation has been sought

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							from the beneficiary but no response has been received to date.
PON CON FESR SECURITY ERDF							
Judicial Investigative Database Hypertextual for Anti-Mafia against crime Big Hawk Banca Dati Investigative giudiziaria Hypertestuale per l'antimafia avverso il crimine Big Hawk	2011	2014	3	3,443.16	3,368.58	2,562.44	The development of a database in order to increase the efficiency and information levels of the entire anti-mafia sector and provide a valuable support to the authorities involved in the fight against criminal activities. The project involves the creation of a database of procedural acts that will make the cataloguing of information more efficient. Ultimately, the project created an advanced data cataloguing system through the digitalisation of the entire process of gathering news information from heterogeneous sources.
POR CONV FSE SICILIA, CCI: 2007IT051PO003 ESF							

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
<p>Fulfillment rel to advertising of RFP n.9 05.06.2009 'strengthening of the action capacity of the authority for the administration of justice in the region of Sicily, Public Prosecutor in Palermo, Tribunal & Appeal Court of Catania'</p> <p>Adempimenti connessi alle operazioni di pubblicita' del bando n. 9/05.06.2009 'rafforzamento delle capacita' d'azione delle autorita' per l'amministrazione della giustizia della regione Sicilia, Procura di Palermo, Tribunale e corte d'appello di Catania'</p>	2009	2009	0	17.69	1,503.10	6.19	#N/A

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
<p>RFP N.25 'Strengthening capacity of Authority of Justice Administration in Sicily, Tribunal for Minor Public Prosecutor of Palermo, Public Prosecutor of Messina</p> <p>Bando di Gara N. 25 'Rafforzamento delle capacita' d'azione delle autorita' per l'amministrazione della giustizia della regione sicilia Tribunale dei minori di Palermo, Procura Generale di Palermo, Procura delle Repubblica di Messina</p>	2011	2013	2	698.03	698.03	139.61	<p>In line with all the projects relating to the 'strengthening capacity of the Authority of justice Administration in Sicily', part of the MPG programme, which sought to support judicial offices in developing their digital capabilities in order to increase the efficiency of the processes which were highlighted as slow and inefficient, this project entailed the development of eight lines of activities:</p> <ul style="list-style-type: none"> - Analysis and reorganisation of the tribunals in order to increase their operational efficiency - Analysis of the use of technologies, their adoption and contribution to increased efficiency - Development of brochures setting out the available services: 'carta dei servizi' - Support for the development of an ISO 9001:2000 quality certificate - Development of a social impact assessment - Development of a front office 'one-stop shop' - Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference) - Development of a network in order to facilitate the exchange and adoption of best practices and the strengthening of the judicial administration. <p>These activities were undertaken by external contractors (Aspi Information technology S.r.l) who developed:</p> <ul style="list-style-type: none"> - Key performance indicators - Process maps identifying the workflows in the tribunals and public prosecutors' offices in order to help with the digitalisation process - Quality manuals to ensure a process-based

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							<p>quality management system.</p> <p>These activities were undertaken in one tribunal (tribunal for minors) as well as two public prosecution offices (Palermo and Messina).</p>

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
<p>RFP 16/2011 'Strengthening capacity of Authority of Justice Administration in Sicily Sciacca public prosecutor and tribunal, Modica public prosecutor and tribunal, Gela public prosecutor and tribunal</p> <p>Bando di Gara N. 27 'Rafforzamento delle capacita' d'azione delle autorita' per l'amministrazione della giustizia della regione Sicilia Procura della Repubblica & Tribunale in Sciacca, Procura della Repubblica e Tribunale in Modica, Tribunale e Procura della Repubblica in Gela'</p>	2011	2013	2	628.53	628.53	125.71	<p>In line with all the projects relating to the 'strengthening capacity of the Authority of justice Administration in Sicily', part of the MPG programme, which sought to support judicial offices in developing their digital capabilities in order to increase the efficiency of the processes which were highlighted as slow and inefficient, this project entailed the development of eight lines of activities:</p> <ul style="list-style-type: none"> - Analysis and reorganisation of the tribunals in order to increase their operational efficiency - Analysis of the use of technologies, their adoption and contribution to increased efficiency - Development of brochures setting out the available services: 'carta dei servizi' - Support for the development of an ISO 9001:2000 quality certificate - Development of a social impact assessment - Development of a front office 'one-stop shop' - Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference) - Development of a network in order to facilitate the exchange and adoption of best practices and the strengthening of the judicial administration. <p>These activities were undertaken by external contractors (Aspi Information technology S.r.l) who developed:</p> <ul style="list-style-type: none"> - Key performance indicators - Process maps identifying the workflows in the tribunals and public prosecutors' offices in order to help with the digitalisation process - Quality manuals to ensure a process-based

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							<p>quality management system.</p> <p>These activities were undertaken in three public prosecutors' offices (Sciacca, Modic and Gela) and three tribunals (Sciacca, Modic and Gela).</p>

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
<p>RFP N. 26 'Strengthening capacity of Authority of Justice Administration in Sicily, Public Prosecutor Tribunal of Siracusa, Public Prosecutor of Catania</p> <p>BANDO DI GARA N. 26 'RAFFORZAMENTO DELLE CAPACITA' D' AZIONE DELLE AUTORITA PER L'AMMINISTRAZIONE DELLA GIUSTIZIA DELLA REGIONE SICILIANA, PROCURA & TRIBUNALE DI SIRACUSA, PROCURA DI CATANIA</p>	2011	2013	2	740.35	740.35	555.26	<p>In line with all the projects relating to the 'strengthening capacity of the Authority of justice Administration in Sicily', part of the MPG programme, which sought to support judicial offices in developing their digital capabilities in order to increase the efficiency of the processes which were highlighted as slow and inefficient, this project entailed the development of eight lines of activities:</p> <ul style="list-style-type: none"> - Analysis and reorganisation of the tribunals in order to increase their operational efficiency - Analysis of the use of technologies, their adoption and contribution to increased efficiency - Development of brochures setting out the available services: 'carta dei servizi' - Support for the development of an ISO 9001:2000 quality certificate - Development of a social impact assessment - Development of a front office 'one-stop shop' - Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference) - Development of a network in order to facilitate the exchange and adoption of best practices and the strengthening of the judicial administration. <p>These activities were undertaken by external contractors (Aspi Information technology S.r.l) who developed:</p> <ul style="list-style-type: none"> - Key performance indicators - Process maps identifying the workflows in the tribunals and public prosecutors' offices in order to help with the digitalisation process - Quality manuals to ensure a process-based

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							<p>quality management system.</p> <p>These activities were undertaken in one tribunal (Syracuse) as well as two public prosecution offices (Syracuse and Catania).</p>

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
<p>RFP N.25 'Strengthening capacity of Authority of Justice Administration in Sicily, Tribunal for Minor Public Prosecutor of Palermo, Public Prosecutor of Messina additional services</p> <p>Bando di Gara N. 25 'Rafforzamento delle capacita' d'azione delle autorita' per l'amministrazione della giustizia della regione sicilia Tribunale dei minori di Palermo, Procura Generale di Palermo, Procura delle Repubblica di Messina' Servizi Complementari</p>	2011	2013	2	340.35	340.35	68.07	N/A

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
<p>RFP N 14/2011 'Strengthening capacity of Authority of Justice Administration in Sicily, Public Prosecutor Tribunal of Marsala, Appeal Court in Palermo, Public Prosecutor of Termini Imerse</p> <p>BANDO DI GARA N. 14/2011 'RAFFORZAMENTO DELLE CAPACITA'. D'AZIONE DELLE AUTORITA PER L'AMMINISTRAZIONE DELLA GIUSTIZIA DELLA REGIONE SICILIANA, PROCURA & TRIBUNALE DI MARSALA, CORTE D'APPELLO DI PALERMO, PROCURA DI TERMINI IMERESE</p>	2013	2015	2	837.91	837.91	628.43	<p>In line with all the projects relating to the 'strengthening capacity of the Authority of justice Administration in Sicily', part of the MPG programme, which sought to support judicial offices in developing their digital capabilities in order to increase the efficiency of the processes which were highlighted as slow and inefficient, this project entailed the development of eight lines of activities:</p> <ul style="list-style-type: none"> - Analysis and reorganisation of the tribunals in order to increase their operational efficiency - Analysis of the use of technologies, their adoption and contribution to increased efficiency - Development of brochures setting out the available services: 'carta dei servizi' - Support for the development of an ISO 9001:2000 quality certificate - Development of a social impact assessment - Development of a front office 'one-stop shop' - Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference) - Development of a network in order to facilitate the exchange and adoption of best practices and the strengthening of the judicial administration. <p>These activities were undertaken by external contractors (Aspi Information technology S.r.l) who developed:</p> <ul style="list-style-type: none"> - Key performance indicators - Process maps identifying the workflows in the tribunals and public prosecutors' offices in order to help with the digitalisation process - Quality manuals to ensure a process-based

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							<p>quality management system.</p> <p>These activities were undertaken in two Public Prosecutor offices (Marsala and Termini Imerse), one tribunal (Marsala) and one court of appeal (Palermo)</p>

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
<p>RFP 15/2011 'Strengthening capacity of Authority of Justice Administration in Sicily tribunal, public prosecution, Caltanissetta public prosecution.</p> <p>Bando di Gara N. 15/2011 'Rafforzamento delle capacita' d'azione delle autorita' per l'amministrazione della giustizia della regione Sicilia Tribunale, Procura Generale, Procura della Repubblica di Caltanissetta</p>	2013	2015	2	655.78	655.78	491.83	<p>In line with all the projects relating to the 'strengthening capacity of the Authority of justice Administration in Sicily', part of the MPG programme, which sought to support judicial offices in developing their digital capabilities in order to increase the efficiency of the processes which were highlighted as slow and inefficient, this project entailed the development of eight lines of activities:</p> <ul style="list-style-type: none"> - Analysis and reorganisation of the tribunals in order to increase their operational efficiency - Analysis of the use of technologies, their adoption and contribution to increased efficiency - Development of brochures setting out the available services: 'carta dei servizi' - Support for the development of an ISO 9001:2000 quality certificate - Development of a social impact assessment - Development of a front office 'one-stop shop' - Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference) - Development of a network in order to facilitate the exchange and adoption of best practices and the strengthening of the judicial administration. <p>These activities were undertaken by external contractors (Aspi Information technology S.r.l) who developed:</p> <ul style="list-style-type: none"> - Key performance indicators - Process maps identifying the workflows in the tribunals and public prosecutors' offices in order to help with the digitalisation process - Quality manuals to ensure a process-based

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							<p>quality management system.</p> <p>These activities were undertaken in one tribunal as well as two public prosecution office and on general public prosecution office all in Caltanissetta.</p>

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
<p>RFP 16/2011 'Strengthening capacity of Authority of Justice Administration in Sicily Tribunal of Palermo e Messina</p> <p>Bando di Gara N. 16/2011 'Rafforzamento delle capacita' d'azione delle autorita' per l'amministrazione della giustizia della regione Sicilia Tribunali di Palermo e Messina.</p>	2013	2015	2	652.57	652.57	489.43	<p>The relationship management platform creates new opportunities for citizens to assess their own situation, to be guided in the right selection of legal support, and to better understand their own rights and the justice system.</p> <p>The eJRM (electronic Justice Relationship Management) project aims to formulate, develop and experiment with new virtual ways of managing relationships between citizens and the justice system. In particular, it set out the development and demonstration of a IT platform specialised in judicial matters, through which it is possible to assess the achievements of the following processes innovation:</p> <ul style="list-style-type: none"> - online trial (online management of connected activities for certain types of judicial disputes); - self-litigation (capacity of an individual to research case law, case definition, case resolution) without the intervention of a qualified professional (i.e. lawyer).

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
<p>RFP 16/2011 'Strengthening capacity of Authority of Justice Administration in Sicily Sciacca public prosecutor and tribunal, Modica public prosecutor and tribunal, Gela public prosecutor and tribunal additional services</p> <p>Bando di Gara N. 27 'Rafforzamento delle capacita' d'azione delle autorita' per l'amministrazione della giustizia della regione Sicilia Procura della Repubblica & Tribunale in Sciacca, Procura della Repubblica e Tribunale in Modica, Tribunale e Procura della Repubblica in Gela' Servizi Complementari</p>	2013	2015	2	330.51	320.77	66.1	<p>Add-on to project IT_19 In line with all the projects relating to 'strengthening capacity of the Authority of justice Administration in Sicily', part of the MPG programme, which sought to support judicial offices in developing their digital capabilities in order to increase the efficiency of the processes which were highlighted as slow and inefficient, this project entailed the development of eight lines of activities:</p> <ul style="list-style-type: none"> - Analysis and reorganisation of the tribunals in order to increase their operational efficiency - Analysis of the use of technologies, their adoption and contribution to increased efficiency - Development of brochures setting out the available services: 'carta dei servizi' - Support for the development of an ISO 9001:2000 quality certificate - Development of a social impact assessment - Development of a front office 'one-stop shop' - Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference) - Development of a network in order to facilitate the exchange and adoption of best practices and the strengthening of the judicial administration. <p>These activities were undertaken by external contractors (Aspi Information technology S.r.l) who developed:</p> <ul style="list-style-type: none"> - Key performance indicators - Process maps identifying the workflows in the tribunals and public prosecutors' offices in order to help with the digitalisation process

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							- Quality manuals to ensure a process-based quality management system. These activities were undertaken in two tribunals (Palermo and Messina).
Expertise Supporting System to the decision making of the Justice Sistema esperto di supporto alle decisioni per la giustizia	2014	2015	1	837.33	418.67	368.43	project awarded to Cubecurve People srl, S2i Italia srl, Libreria Colosi di Restuccia Giuseppe & C. sas, Università degli Studi di Messina No information available Additional information sought from the beneficiary but no information received ---*--- Discrepancy between allocated and spent budget greater than 10% Explanation has been sought from the beneficiary but no response has been received to date.
PON CONV FESR SICUREZZA ERDF							

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
<p>Training of judicial police IT safety, forensic and cybercrime for judicial police</p> <p>Formazione polizia giudiziaria sicurezza informatica, computer forensic e cybercrime per la polizia giudiziaria</p>	2012	2013	1	19.92	19.92	13.54	<p>Training of the Judicial police The course aimed to develop the training of Judicial Police personnel in the field of in computer-based investigations. The objectives were to support those working alongside the public prosecutor to investigate cases where the use of computer equipment represents the means or end of criminal activity.</p>
POR CRO FSE TOSCANA, CCI: 2007IT052PO012, ESF							
<p>Complementary Services to the service of reorganisation of working processes and optimisation of judicial offices in Siena</p> <p>Servizi complementati di riorganizzazione dei process lavorativi e di ottimizzazione delle risorse degli uffici giudiziari in Siena</p>	2013	2014	1	219.6	219.6	219.6	No information available
<p>Reorganisation of working processes and optimisation of judicial offices</p>	2014	2014	<0.5	4.98	4.98	4.98	<p>As part of the MPG programme, which sought to support judicial offices in developing their digital capabilities in order to increase the efficiency of the processes which were highlighted as slow and inefficient, this project entailed the development</p>

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
Riorganizzazione dei process lavorativi e di ottimizzazione delle risorse degli uffici giudiziari							<p>of eight lines of activities:</p> <ul style="list-style-type: none"> - Analysis and reorganisation of the tribunals in order to increase their operational efficiency - Analysis of the use of technologies, their adoption and contribution to increased efficiency - Development of brochures setting out the available services: 'carta dei servizi' - Support for the development of an ISO 9001:2000 quality certificate - Development of a social impact assessment - Development of a front office 'one-stop shop' - Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference) - Development of a network in order to facilitate the exchange and adoption of best practices and the strengthening of the judicial administration. <p>These activities were undertaken by external contractors.</p> <p>All activities under the MPG project These activities were undertaken in:</p> <ul style="list-style-type: none"> - Tribunale di Firenze - Procura della Repubblica di Livorno - Procura della Repubblica di Lucca
Apprenticeships at tribunal, public prosecution, and council of lawyers in Arezzo Tirocini presso il Tribunale, Procura	2014	2015	1	90.88	77.02	90.88	<p>Training of lawyers. No information available on the number of lawyers trained; additional information sought from beneficiary not received ---*---</p> <p>Discrepancy between allocated and spent budget greater than 10% Explanation has been sought from the beneficiary but no response has been received to date.</p>

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
della repubblica, e consiglio dell'albo degli avvocati di Arezzo							
POR CRO FSE TRENTO, CCI: 2007IT052PO010 ESF							
Arrangement of working processes and optimization of resources in the judicial offices, public prosecution at the Tribunal in Trento Riorganizzazione dei processi lavorativi e ottimizzazione delle risorse degli uffici giudiziari, procura della repubblica presso il Tribunale di Trento	2009	2011	2	148.67	148.67	55.94	<p>As part of the MPG programmed, which sought to support judicial offices in developing their digital capabilities in order to increase the efficiency of the processes which were highlighted as slow and inefficient, this project entailed the development of eight lines of activities:</p> <ul style="list-style-type: none"> - Analysis and reorganization of the tribunal in order to increase their operational efficiency - Analysis of the use of technologies, their adoption and use for an increased efficiency - Development of brochures setting out the available services "carta dei servizi" - Support to the development of an ISO 9001:2000 quality certificate - Development of a social impact assessment - Development of a front office "one-stop shop" - Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference) - Development of a network in order to facilitate the exchange and adoption of best practices and the strengthening of the judicial administration. <p>These activities were undertaken by external contractors who developed:</p> <ul style="list-style-type: none"> - Key Performance Indicators, - Process maps identifying the workflows in the tribunals and public prosecutors offices in order to help with the digitalisation process

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							- Quality manuals to ensure a process-based quality management system.
POR CRO FSE PA TRENTO, CCI: ESF							
Intra-region and transnational project best practice sharing at the judicial offices Court of Appeal of Trento Progetto intra-regionale e transnazionale di diffusione di best practice presso gli uffici giudiziari Corte D'appello di Trento	2011	2014	3	96.8	96.8	40.53	The relationship management platform creates new opportunities for citizens to assess their own situation, to be guided in the right selection of legal support, and to better understand their own rights and the justice system. The eJRM (electronic Justice Relationship Management) project aims to formulate, develop and experiment with new virtual ways of managing relationships between citizens and the justice system. In particular, it set out the development and demonstration of a IT platform specialised in judicial matters, through which it is possible to assess the achievements of the following processes innovation: - online trial (online management of connected activities for certain types of judicial disputes); - self-litigation (capacity of an individual to research case law, case definition, case resolution) without the intervention of a qualified

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							professional (i.e. lawyer). ---*--- Discrepancy between allocated and spent budget greater than 10% Explanation has been sought from the beneficiary but no response has been received to date.
Intra-region and transnational project best practice sharing at the judicial offices Tribunal of Rovereto Public Prosecutor Progetto intra-regionale e transnazionale di diffusione di best practice presso gli uffici giudiziari di tribunale di Rovereto	2011	2013	2	55.16	55.16	15.45	As part of the MPG programme, which sought to support judicial offices in developing their digital capabilities in order to increase the efficiency of the processes which were highlighted as slow and inefficient, this project entailed the development of eight lines of activities: <ul style="list-style-type: none"> - Analysis and reorganisation of the tribunals in order to increase their operational efficiency - Analysis of the use of technologies, their adoption and contribution to increased efficiency - Development of brochures setting out the available services: 'carta dei servizi' - Support for the development of an ISO 9001:2000 quality certificate - Development of a social impact assessment - Development of a front office 'one-stop shop' - Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference) - Development of a network in order to facilitate

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							<p>the exchange and adoption of best practices and the strengthening of the judicial administration.</p> <p>These activities were undertaken by external contractors.</p> <p>These activities were undertaken in the Rovereto tribunal and public prosecutor's office of Rovereto</p>
<p>Service of reorganisation of working processes and optimisation of judicial offices of the Court of Appeal in Trento Public Prosecutor</p> <p>Riorganizzazione dei processi lavorativi e ottimizzazione delle risorse degli uffici giudiziari della corte d'appello di Trento Procura Generale</p>	2012	2014	2	47.79	47.79	13.38	<p>As part of the MPG programme, which sought to support judicial offices in developing their digital capabilities in order to increase the efficiency of the processes which were highlighted as slow and inefficient, this project entailed the development of eight lines of activities:</p> <ul style="list-style-type: none"> - Analysis and reorganisation of the tribunals in order to increase their operational efficiency - Analysis of the use of technologies, their adoption and contribution to increased efficiency - Development of brochures setting out the available services: 'carta dei servizi' - Support for the development of an ISO 9001:2000 quality certificate - Development of a social impact assessment - Development of a front office 'one-stop shop' - Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference) - Development of a network in order to facilitate the exchange and adoption of best practices and the strengthening of the judicial administration. <p>These activities were undertaken by external contractors</p>

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
							These activities were undertaken in the public prosecutor's office in Trento.
POR CRO FSE UMBRIA, CCI: ESF							
Sharing best practice amongst judicial offices Diffusione di best practice presso uffici giudiziari	2013	2014	1	610.52	610.52	260.15	<p>As part of the MPG programme, which sought to support judicial offices in developing their digital capabilities in order to increase the efficiency of the processes which were highlighted as slow and inefficient, this project entailed the development of eight lines of activities:</p> <ul style="list-style-type: none"> - Analysis and reorganisation of the tribunals in order to increase their operational efficiency - Analysis of the use of technologies, their adoption and contribution to increased efficiency - Development of brochures setting out the available services: 'carta dei servizi' - Support for the development of an ISO 9001:2000 quality certificate - Development of a social impact assessment - Development of a front office 'one-stop shop' - Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference) - Development of a network in order to facilitate the exchange and adoption of best practices and the strengthening of the judicial administration. <p>These activities were undertaken by external contractors.</p> <p>These activities were undertaken in:</p> <ul style="list-style-type: none"> - Procura della Repubblica di Perugia - Corte di Appello di Perugia

Project name	Start of project (year)	End of project (year)	Duration of project (years)	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR	Summary of activities undertaken
POR CRO FSE VALLE D'AOSTA, CCI: ESF							
<p>Reorganisation of working processes and optimisation of judicial offices in the region of Valle d'Aosta</p> <p>Servizio di riorganizzazione dei process lavorativi e di ottimizzazione delle risorse degli uffici giudiziari della regione della Valle D'aosta</p>	2014	2015	1	209.84	209.84	104.92	<p>As part of the MPG programme, which sought to support judicial offices in developing their digital capabilities in order to increase the efficiency of the processes which were highlighted as slow and inefficient, this project entailed the development of eight lines of activities:</p> <ul style="list-style-type: none"> - Analysis and reorganisation of the tribunals in order to increase their operational efficiency - Analysis of the use of technologies, their adoption and contribution to increased efficiency - Development of brochures setting out the available services: 'carta dei servizi' - Support for the development of an ISO 9001:2000 quality certificate - Development of a social impact assessment - Development of a front office 'one-stop shop' - Communication with citizens and institutional communication (website, media relationship management and organisation of a final conference) - Development of a network in order to facilitate the exchange and adoption of best practices and the strengthening of the judicial administration. <p>These activities were undertaken by external contractors.</p> <p>These activities were undertaken in:</p> <ul style="list-style-type: none"> - Procura della Repubblica di Aosta - Tribunale di Aosta - Ufficio del Giudice di Pace di Aosta

All projects listed above are closed with the exception of two:

- Energy efficiency programme for the Tribunal of Crotone which is still ongoing. This project only started in 2015;
- Strengthening capacity of Authority of Justice Administration in Sicily, Public Prosecutor in Palermo, Tribunal in Catania and Court of Appeal in Catania which has been cancelled, meaning none of the budget was actually spent.

Table 4: Number and budget spent (in thousand EUR) of projects supporting justice, funded by ESF and ERDF in the programming period 2007–2013

Project Name	Number of projects supporting justice	Budget allocated in thousand EUR	Budget spent in thousand EUR	Actual EU contribution in thousand EUR
ESF	58	28,857.02	30,914.41	11,831.17
ERDF	25	52,517.48	43,092.80	33,712.44
Both	0	0	0	0
TOTAL	83	81,374.49	74,007.22	45,543.61

While the ESF accounts for **58 projects**, representing **41.7%** of the total budget spent (EUR 30.9 million), it only accounts for 26% of the EU contribution (EUR 11.8 million). There were 25 projects funded under ERDF, representing 58.2% of the budget spent (EUR 43.1 million) and 74% of the EU contribution (EUR 33.7 million), reflecting the larger size of the projects funded under ERDF.

Project beneficiaries

The overwhelming majority of project beneficiaries were either courts (all levels) or prosecution offices. In Italy, 'uffici giudiziari' refer to institutions where judicial officials (i.e. civil servants and members of the public administration) work; as such, they include all tribunals as well as the prosecution services. Uffici giudiziari are the beneficiaries of the MPG project, meaning that in a number of cases (i.e. where the beneficiary is not solely a tribunal or a prosecution office), beneficiaries can be double counted. The majority of projects had either one beneficiary or one type of beneficiary (a court and a court of appeal in the same city, for instance). This reflects the type of beneficiaries identified in Task 1.

Table 5: Number of times the following entities were the beneficiary of a project supporting justice, by Fund

	Relevant ministries	Courts and tribunals	National prosecution offices	Professional association of magistrates and bar associations	Registry offices	Specialised training or research institutions	Specialised governance bodies of the judiciary	Others	No information available	Total
ESF	0	48	33	1	0	2	0	0	5	89
ERDF	1	8	5	0	0	0	0	12	0	26
Both	0	0	0	0	0	0	0	0	0	0
TOTAL	1	56	38	1	0	2	0	12	5	115

Project activities undertaken related to support to justice

The activities undertaken for projects focusing on physical infrastructure relate to the rebuilding of a tribunal (L'Aquila) following the 2009 earthquake, enhancing the energy efficiency of tribunal buildings and upgrading the building of tribunals.

In line with the MPG operation identified as part of Task 1, activities undertaken can be organised under the following lines of activities:

- analysis and reorganisation of tribunals in order to increase their operational efficiency;
- analysis of the use of technologies, their adoption and use for increased efficiency;
- development of 'menu of services available' to help citizen understand the tribunal's services;
- support to obtaining a quality certificate; and
- development of social impact assessments.

Those activities were undertaken in line with sharing the best practices identified in courts in the northern part of Italy. All projects had more than one type of activity undertaken, reflecting the MPG project (in most cases the development of business practices at courts as well as the development and dissemination of best practices. Under MPG, the different lines of activities have been set out at national level. Under each OP, lines of activities depend on the local needs of the judicial offices. The activities under the MPG project also include the development of studies to inform and document the changes that were to be made.

Activities under the eJRM umbrella projects sought to develop an online IT tool to assist citizens accessing the justice system, including the scoping, programming and piloting of the tool. The system allows citizens to assess their situation in a dispute from a legal point of view (i.e. whether to follow the judicial route or to favour alternative dispute resolution).

Activities under IRESUD sought to replicate results achieved in the pilot project on the digitalisation of the Lecce public prosecutor's office and the rolling out of MoJ IT applications to regional judicial offices.

Activities under the 'other' category are principally related to the dissemination and advertising of the results of some projects, research activities and the development of an investigative database.

Table 6: Number of times a type of activity was undertaken as part of a project supporting justice, by Fund

	Training	Activities relating to ADR/ODR	Developing/upgrading business processes at courts	Developing/upgrading HR management processes within the judiciary	Introduction of case management system	Digitalisation of court services	Purchase of ICT systems (hardware and software)	Putting in place/upgrading the cooperation and communication within the judiciary	Development and circulation of best practices	Evaluations and studies	Support to reform initiatives	Upgrading physical infrastructure at courts	Others	No information available	Total
ESF	3		22	26					40	49		1	11	0	152
ERDF	4	9		1		15	1	2	1	3		6	1	0	43

	Training	Activities relating to ADR/ODR	Developing/upgrading business processes at courts	Developing/upgrading HR management processes within the judiciary	Introduction of case management system	Digitalisation of court services	Purchase of ICT systems (hardware and software)	Putting in place/upgrading the cooperation and communication within the judiciary	Development and circulation of best practices	Evaluations and studies	Support to reform initiatives	Upgrading physical infrastructure at courts	Others	No information available	Total
Both															0
TOTAL	7	9	22	27		15	1	2	41	52		7	12	0	195

Project final recipient related to support to justice

The final recipients of the projects funded under ESF and ERDF were predominantly courts and prosecution offices, and all the personnel working in these organisations, in line with the focus from the NSFF on the need to improve the efficiency of the justice system.

The 'other' category included public administrations, research institutes, and judicial police. Three projects only had a single final recipient category.

Table 7: Number of times the following entities were the final recipient of a project supporting justice, by Fund

	Courts and Tribunals	Relevant ministries	Registry offices	Regional administration	National prosecution offices	Professional association of magistrates and bar associations	Specialised governance bodies of the judiciary	Others	No information available	Total
ESF	50				48	1		2		101
ERDF	10			1	4			12		27
Both										
TOTAL	60			1	52	1		14		128

Project outputs, results and impacts related to support to justice

As reported above, no information on the outputs, results and impacts indicators related to support to justice could be identified. The majority of projects relate to wider operations such as the MPG project.

Outputs of the projects relating to physical infrastructure included refurbished and rebuilt tribunals and more energy efficient courtrooms.

Other outputs reported are very vague, referring for instance to the refurbishment of a building. Therefore, the information reported for the MPG project aggregates all activities undertaken under the MPG group of projects regardless of whether they are funded through ESF or ERDF. For MPG, 191 judicial offices (i.e. prosecutors' offices or tribunals) were involved, and the project led to:

- the reorganisation of 636 internal processes
- the improvement of the use of IT tools in 398 instances,
- the development of 217 'carte dei servizi' – a brochure explaining what services are available at the judicial office
- 101 quality certificates were obtained
- 184 social impact assessments undertaken and
- 244 communication tools (including websites) were developed.

MPG has been monitored throughout the life cycles of each of the individual projects. The aim of the follow-up has been to identify best practices and share them with other judicial

offices in the country. There have been no evaluations or follow-ups for the other projects.²⁹

The projects under the eJRM umbrella have led to the development of the eJRM portal.³⁰

Table 8: Project output indicators and data

Aggregate indicator	Unit of measurement	Baseline, if available	Target, if available	Reported value, if available

Table 9: Result/ impact indicators and data

Aggregate indicator	Unit of measurement	Baseline, if available	Target, if available	Reported value, if available

2.4. Relevant programme output and result indicators

2.4.1. Programme indicators

The only indicators identified relate to the MPG operation and to dissemination levels of the evaluation models and user satisfaction with the public authorities, measured by the increase in the number of administrations involved in testing the performance evaluation models. However, given that these relate to a project, they will be investigated in greater detail in Phase 2As mentioned above. These are reported for the MPG project as a whole.

²⁹ Information requested from beneficiary: awaiting response.

³⁰ <http://www.ejrm.it/> portal.

2.4.2. Annex XXIII data

There is no relevant Annex XXIII data for Italy.

Table 10: Annex XXIII output indicators and data

Annex XXXIII output indicator	Project (or OP) indicator relates to	Priority axis indicator relates to	Reported value
Total number of participants			
Employed participants			
Participants with tertiary education (ISCED 5 and 6)			

2.5. Budget information

Overall budget information for projects supporting the justice system funded through the ESF and ERDF was generally available. However, there is no universally accepted taxonomy for project budget owners to classify budgets according to type of activity or final recipient. Moreover, many projects involve multiple activities and/or multiple final recipients. Whether and how budgets for these complex projects are analysed by activity or final recipient varies across project owners and countries. This militates against using reported data to make meaningful comparisons between projects and Member States.

For the purpose of this study, the researchers have therefore created a high-level taxonomy in order to enable an analysis of budget allocations for activities and final recipients of the identified projects funded through the ESF and ERDF supporting the justice system. Information from interviews and documents has been used to apply this taxonomy and allocate budgets based on the main focus of the projects as well as the final recipients.

In cases where it has not been possible to determine budget allocations for projects with **multiple final recipients**, these have been classified as 'multiples' (further details and explanations have been provided in the text below). Where a project had **multiple activities** and/or included activities which did not fall under one of the focus categories, the categorisation of that project reflects its aim and not necessarily all individual activities undertaken in the context of this project. This approach is further explained in the Final Report.

Table 11: Budget spent in thousand EUR by project focus category

Project Name	Improving internal processes	Digitalisation & ICT	Training & Raising awareness	Research and evaluation	Activities related to ADR/ODR	Upgrading physical infrastructure	No information available
ESF	30,346.60		108.54	422.90		36.38	
ERDF	2,440.00	9,989.24	19.92		4,053.07	26,590.58	
Both							
TOTAL	€ 32,786.60	9,989.24	128.46	422.90	4,053.07	26,626.95	

As described above, the majority of the funding was allocated either to the improvement of internal processes (which is in line with the objective of increasing the efficiency of the justice system) or the upgrading of physical infrastructure. It is important to remember that the rebuilding of the L'Aquila tribunal following the 2009 earthquake inflated the figure for that category (accounting for over EUR 15 million of the EUR 32.8 million).

Table 12: Budget spent in thousand EUR by final recipient category

Project Name	Courts and Tribunals	Relevant ministries	Land registry offices	Regional administration	National prosecution offices	Professional association of magistrates and bar associations	Specialised governance bodies of the judiciary	Others	No information available	Multiple
ESF	1,669.40				271.79	14.11		418.67		28,540.45
ERDF	26,278.29			1,021.51	2,982.25			7,418.76		5,392.00
Both										
TOTAL	27,947.68			1,021.51	3,254.04	14.11		7,837.42		33,932.45

The table shows that 'courts and tribunals' were the main final recipient. The 'multiple category' is artificially inflated by the fact that (as described above) 'uffici giudiziari' include both tribunals and public prosecutors' offices. Because of the high number of projects where 'uffici giudiziari' are the final recipients (the majority of projects under MPG have both tribunals and prosecutors' offices as final recipients), a separate calculation was undertaken. The categories were not changed in order to be able to present the data at the aggregate level; however, they are presented below as if a 'uffici giudiziari' category existed.

Table 13: Breakdown of the 'multiple' final recipient of the budget spent in thousand EUR by final recipient category

Project Name	Uffici giudiziari	multiple	total
ESF	22,324.84	6,215.61	28,540.45
ERDF	5,392.00	0	5,392.00
Both	0		
TOTAL	27,716.84	6,215.61	33,932.45

3. Funding Period 2014–2020

3.1. The needs of the Member State relating to the national justice system

Support for the justice system, and the needs to be addressed, are much more prominent in the 2014–2020 programming period than in the previous one. The Partnership Agreement (PA) specifically refers to justice a number of times. These references closely follow the needs identified in the 2014 Country Specific Recommendations which highlight (1) the need to enhance coordination between different level of government and different public administrations, and (2) the inefficiencies in civil justice³¹.

Since 2014, **Country Specific Recommendations** adopted in the context of the European Semester each year have referred to the need to improve the efficiency of the justice system. The 2014 Country Specific Recommendations stated that that Italy should “Monitor in a timely manner the impact of the reforms adopted to increase the efficiency of civil justice with a view to securing their effectiveness and adopting complementary action if needed.”³² The 2015 CSRs stated that Italy should “Ensure that the reforms adopted to improve the efficiency of civil justice help reduce the length of proceedings”³³ and the 2016 CSRs also related to length of proceedings; “Reduce the length of civil justice proceedings by enforcing reforms and through effective case-management.”³⁴

Taking these country specific recommendations into account, the PA describes the need for increased interoperability between public administrations (including courts). According to the PA, the share of public administration who have established links and data exchange systems with other public administrations was 95.2% in Italy as a whole, and 92.3% in the Mezzogiorno.³⁵

Another stated need relates to the use of ICT systems in justice, where the PA refers to the Italian Digital Agenda strategy. The strategy aims for the full digitalisation of civil and criminal procedures. Since June 2014,³⁶ all acts relating to a civil proceedings must be deposited digitally (deposito telematico), allowing for the easier transmission of information and greater transparency.³⁷

Finally, the length of proceedings is considered to be too long, especially compared to other EU Member States. The PA, on the basis of data from CEPEJ or the OECD, underlines the need to reduce the length of proceedings in order to increase the efficiency of proceedings and the justice system in general.³⁸

Further, and as part of the ex-ante conditionalities of Thematic Objective 11 of the ESI Funds, ‘on enhancing institutional capacity of public authorities and stakeholders and efficient public administration’, three key needs have also been identified in the PA:

31 Council recommendation of 8 July 2014 on the National Reform Programme 2014 of Italy (2014/C 247/11) – Recommendation 11.

32 Council Recommendation of 8 July 2014 on the National Reform Programme 2014 of Italy and delivering a Council opinion on the Stability Programme of Italy, 2014. Available at <http://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX%3A32014H0729%2811%29>

33 Council Recommendation of 14 July 2015 on the 2015 National Reform Programme of Italy and delivering a Council opinion on the 2015 Stability Programme of Italy. Available at <http://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX%3A32015H0818%2817%29>

34 Council Recommendation of 12 July 2016 on the 2016 National Reform Programme of Italy and delivering a Council opinion on the 2016 Stability Programme of Italy. Available at http://eur-lex.europa.eu/legal-content/EN/TXT/?uri=uriserv%3AOJ.C_.2016.299.01.0001.01.ENG&toc=OJ%3AC%3A2016%3A299%3ATO C

35 The Mezzogiorno includes Abruzzo, Apulia, Basilicata, Calabria, Campania, Molise, Sardinia and Sicily. While it does not relate to any delimitation or group of regions in any convergence or structural funds sense, the PA presents the data in this way.

36 Legislative decree of 24 June 2014 n 90, amending art. 1, 1 of Law 114 of 11 August 2014

37 PA, PON Governance, p. 2.

38 PA

- the reorganisation of the judicial map (geografia giudiziaria L.148/2011) and related impacts such as the need to develop greater specialisation of courts;
- the update of the digitalisation of civil proceedings (Processo civile telematico); and
- setting up company tribunals (Tribunale delle Imprese), created in 2012 to reduce the length of proceedings.

Under the 2014–2020 programming period, the country's regions are divided into three categories (most developed, transition and less developed). While there is a specific focus on 'less developed regions', unlike in the previous programming period, the needs identified are to be tackled in a coherent national way and can potentially include all regions, including through the regional OPs.

3.2. Planning stage: The extent to which the Member State programmed support to the justice system through ESF and ERDF

3.2.1. High-level objectives related to justice set in the programming documents

The Italian Partnership Agreement (PA) specifically refers to justice under the Thematic Objectives³⁹:

- **Thematic Objective 2** – 'Enhancing access to, and use and quality of information and communication technologies'; this is to be undertaken within the context of the Digital Agenda for Europe and includes aspects relating to the development of e-government; and
- **Thematic Objective 11** – 'Enhancing institutional capacity of public authorities and stakeholders and efficient public administration'.

Three national OPs and 16 'Regional' ones have been included in the research as containing one of the relevant keywords (as described in section 1).

At the *national level*, three OPs are relevant to this study:

- The **Governance National OP** is divided into two pillars which are both relevant to the justice system and are themselves structured into axes, the first of which focuses on the modernisation of the administrative system, including digitalisation, the fight against corruption and reinforcing transparency. This pillar includes a specific focus on the modernisation of the justice sector based on innovation in order to tackle the backlog of cases and reduce the length of proceedings, especially in the civil justice sector.⁴⁰ Two specific objectives listed in the OP are relevant to justice, the first on (OS 1.4) on reinforcing the judicial system and the second (OS 1.5 on reinforcing the fight against corruption and to increase the rule of law (legalità). The evaluation plan for the OP also refers to the 'special attention' which must be paid to the justice system.
- The **Legality National OP** sets out objectives relating to reinforcing the action of public administration in the fight against organised crime. This includes the development of e-government applications including the 'digitalisation of justice' (the OP focused on the less developed regions and is financed under the ERDF).
- The **Metropolitan cities National OP** sets out objectives relating to:
 - the application of e-government in the area of justice under the '**metropolitan digital agenda**' priority (ERDF all three types of regions: most developed regions, transition regions and less developed regions); and
 - the **infrastructure for social inclusion** priority which include e-justice (ERDF all three types of regions: most developed regions, transition regions and less developed regions)

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40 PON Governance

At the regional level, objective and priorities can be set out in three main categories, which are listed below, each of them funded through the ERDF:

- **Digitalisation of administrative processes and spreading the use of interoperable digital tools** including in the area of justice under TO2. (Regional OP Abruzzo, Regional OP Campania, Regional OP Puglia, Regional OP Piedmont, Regional OP Sardinia);
- Ease the **access to ICT for e-government and the development of technologies for the innovation of internal processes in public administrations** including justice and the digitalisation of civil proceedings (Regional OP Basilicata, Regional OP Lazio, Regional OP Liguria, Regional OP P.A. Bolzano, Regional OP Sicily, Regional OP Valle d'Aosta, Regional OP Veneto);
- **Ensure the quality standards and the interoperability of information systems between administrations** in close coordination with activities undertaken under the Legality National OP (Regional OP Calabria, Regional OP ESF Sicily);
- **Strengthening the capacity of the justice system through** reducing the length of proceedings for the benefit of citizens, operators and businesses (Regional OP ESF Sicily, Regional OP ESF Marche, Regional OP ESF Campania).

A full list of the OPs that have been included (including their overall budget and CCI numbers) is presented below.

OP name in English	National Operational Programme on Legality
CCI	2014IT16M2OP003
Relevant funds for the OP	ESF and ERDF
Total OP budget (EC and national contribution) EUR million	EUR 377.7 million
Strengthening public administration in the fight against corruption and organised crime	EUR 68 million
Reinforcing legality in strategic areas for economic development	EUR 41.8 million
Increasing the capacity of the public administration in the fight against corruption and organised crime	EUR 37.9 million

OP name in English	National OP Governance and institutional capacity
CCI	2014IT05M2OP002
Relevant funds for the OP	ESF and ERDF
Total OP budget (EC and national contribution) EUR million	EUR 827.7 million
Axis 1 Development of the institutional and administrative capacity for the modernisation of public administrations	EUR 412.6 million
Axis 2 Development of e-government, interoperability and support for the Digital Agenda	EUR 95.8 million

OP name in English	National Operational Programme on Metropolitan Cities
CCI	2014IT16M2OP004
Relevant funds for the OP	ESF and ERDF

Total OP budget (EC and national contribution) EUR million	EUR 892.9 million
Metropolitan Digital Agenda	EUR 98 million
Services for social inclusion	EUR 142.4 million

OP name in English	Regional OP – Calabria ESF ERDF
CCI	2014IT16M2OP006
Relevant funds for the OP	ESF and ERDF
Total OP budget (EC and national contribution) EUR million	EUR 2.4 million

OP name in English	Regional OP – Molise ESF ERDF
CCI	2014IT16M2OP001
Relevant funds for the OP	ESF and ERDF
Total OP budget (EC and national contribution) EUR million	EUR 153.6 million

OP name in English	Regional OP – Apulia ESF ERDF
CCI	2014IT16M2OP002
Relevant funds for the OP	ESF and ERDF
Total OP budget (EC and national contribution) EUR million	EUR 7.1 million

OP name in English	Regional OP – Abruzzo ERDF
CCI	2014IT16RFOP004
Relevant funds for the OP	ERDF
Total OP budget (EC and national contribution) EUR million	EUR 231.4 million
Spread of digital services	EUR 26 million

OP name in English	Regional OP – Autonomous Province of Bolzano ERDF
CCI	2014IT16RFOP004
Relevant funds for the OP	ERDF
Total OP budget (EC and national contribution) EUR million	EUR 136.6 million

OP name in English	Regional OP – Campania ERDF
CCI	2014IT16RFOP007
Relevant funds for the OP	ERDF
Total OP budget (EC and national contribution) EUR million	EUR 4,113.6 million
Axis II ICT and Digital Agenda	EUR 349 million

OP name in English	Regional OP – Emilia-Romagna ERDF
CCI	2014IT16RFOP008
Relevant funds for the OP	ERDF
Total OP budget (EC and national contribution) EUR million	EUR 481.9 million

OP name in English	Regional OP – Lazio ERDF
CCI	2014IT16RFOP010
Relevant funds for the OP	ERDF
Total OP budget (EC and national contribution) EUR million	EUR 913 million
Digital Lazio	EUR 144.2 million

OP name in English	Regional OP – Liguria ERDF
CCI	2014IT16RFOP011
Relevant funds for the OP	ERDF
Total OP budget (EC and national contribution) EUR million	EUR 392.5 million

OP name in English	Regional OP – Marche ERDF
CCI	2014IT16RFOP013
Relevant funds for the OP	ERDF
Total OP budget (EC and national contribution) EUR million	EUR 337.4 million

OP name in English	Regional OP – Piedmont ERDF
CCI	2014IT16RFOP014
Relevant funds for the OP	ERDF
Total OP budget (EC and national contribution) EUR million	EUR 965.8 million

OP name in English	Regional OP – Sardinia ERDF
CCI	2014IT16RFOP015
Relevant funds for the OP	ERDF
Total OP budget (EC and national contribution) EUR million	EUR 931.0 million
Digital Agenda	EUR 130.3 million

OP name in English	Regional OP – Sicily ERDF
CCI	2014IT16RFOP016
Relevant funds for the OP	ERDF

Total OP budget (EC and national contribution) EUR million	EUR 4,557.9 million
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OP name in English	Regional OP – Basilicata ERDF
CCI	2014IT16RFOP022
Relevant funds for the OP	ERDF
Total OP budget (EC and national contribution) EUR million	EUR 826.0 million

OP name in English	Regional OP – Veneto ERDF
CCI	2014IT16RFOP021
Relevant funds for the OP	ERDF
Total OP budget (EC and national contribution) EUR million	EUR 600.3 million

OP name in English	Regional OP – Valle d’Aosta ERDF
CCI	2014IT16RFOP020
Relevant funds for the OP	ERDF
Total OP budget (EC and national contribution) EUR million	EUR 64.3 million

OP name in English	Regional OP – Sicily ⁴¹
CCI	2014IT05SFOP014
Relevant funds for the OP	ESF
Total OP budget (EC and national contribution) EUR million	EUR 615 million

OP name in English	Regional OP – Marche ⁴²
CCI	2014IT05SFOP008
Relevant funds for the OP	ESF
Total OP budget (EC and national contribution) EUR million	EUR 288 million

OP name in English	Regional OP – Campania ⁴³
CCI	2014IT05SFOP020
Relevant funds for the OP	ESF
Total OP budget (EC and national contribution) EUR million	EUR 628 million

41 This OP was not included in the original list of OPs to be reviewed, as per Inception Report.

42 This OP was not included in the original list of OPs to be reviewed, as per Inception Report.

43 This OP was not included in the original list of OPs to be reviewed, as per Inception Report.

Compared to the 2007–2013 programming period, the objectives related to justice set out in the programming documents are much more specific and appear to be more coherent between the various OPs. Regional OPs often refer to the national OPs, and specify that the actions to be undertaken should be done in conjunction with the objectives set out in the National OPs (in particular National OP Legality and National OP Governance).

Having said this, specific **outputs** were not mentioned in any of the programming documents. Activities listed in the programming documents. Specific **planned activities** are not listed in the programming documents, although the type of activities to be undertaken were. These focus mainly on the upgrading of information systems (and support to staff training) in order to increase the interoperability of IT systems and to ensure that tribunals have the capacity to implement the change in legislation relating to the digitalisation of the justice system. The Governance National OP refers to outputs and activities such as the refinement of processes and the connectivity of the activities in the front and back offices as well as increase digital connectivity in areas impacted by changes in the judicial map.⁴⁴

Expected **results** and **impacts** set out in in the programming documents are clearly related to the objectives identified and described above. As described in the section relating to needs, as an example, the following expected results were identified in the National OP on Governance and Institutional Capacity:

- Increase the productivity of tribunals (uffici giudiziari), reducing the time taken to undertake specific activities;
- Increase the quality of the work of the courts and registrars;
- Support the digitalisation and technological innovation processes of courts and registrars;
- Create a citizen-centred administration;
- Reduce the distance between citizens and justice systems;
- Reduce the activation and transfer time of information services between courts of different instances.

Expected **beneficiaries** of the projects are similar to those in the first programming period, with local administration regional administrations. The main difference relate to the link between the regional OPs and the national ones, which means that the Ministry of Justice oversees the implementation of the fund as an Intermediary Body.

Given the focus of the priorities and objectives described above, the **target groups**, while not specifically mentioned in the programming documents, are expected to be judicial offices in the various regions.

3.2.2. Planned projects listed in the programming documents aiming to support justice

No projects were mentioned in the programming documents. However, the Ministry of Justice has initiated discussions with the regions in order to identify the needs relating to justice, and ensure the coherence of the action to be undertaken.

Part of the projects to be funded will include 'Sportelli di Prossimità', integrating the services offered by the justice system with those offered by other administrations

3.3. Implementation stage: Support to the justice system through ESF and ERDF

3.3.1. Support to the justice system: reported at programme level

No reporting document has been identified for this programming period.

⁴⁴ PON Governance and institutional capacity

3.3.2. Support to the justice system: reported at project level (Task 2)

No projects or evaluations have been carried out to date.

3.4. Relevant programme output and result indicators

3.4.1. Programme indicators

In the Partnership Agreement, one indicator relating to the justice system is mentioned, highlighting the focus of funding under this programming period relating to ICT and the digitalisation of the justice system (number of transmissions in the civil justice procedure done electronically).

A number of indicators are also referred to in some of the Operational Programmes under review. They relate to the efficiency of proceedings and in particular, the length of proceedings. Specifically, these are:

- Average length of civil proceedings in the relevant tribunals (PON Governance and Institutional Capacity);
- Backlog of cases in the relevant tribunals (%)(PON Governance and Institutional Capacity);
- Average number of days for ongoing civil justice proceedings (Istat) (baseline 954 in 2012, target 900 in 2023) (Regional OP ESF Marche).

Finally, other indicators relate to the quality of the 'services' offered as well as the competence of the official:

- Satisfaction level of users on the level of services offered (Regional OP ESF Marche);
- Share of relevant officials getting the required skills (Regional OP ESF Campania).

Table 14: Summary table programme indicators

Relevant justice Indicator	Unit of measurement	OP it relates to (ICC)

3.4.2. Project indicators

None reported.

3.5. Budget information

None reported.

4. Overview of existing national and regional data and documentation related to the ESF and ERDF

4.1. Ex-ante evaluations and needs assessments

Needs assessment of reforms in the area of justice in Italy have been undertaken and have fed into the programming documents for the second programming period (mainly the PA). Ex-ante evaluations have been undertaken for all identified OPs as listed in the table at the beginning of this chapter.

4.2. Programming documents

Several but not all programming documents make reference to operations and actions in the field of justice. Italy has developed national as well as regional OPs for both funding periods, which means that a large volume of documents are available online. However, for the first programming period seven OPs have been included (Governance and System actions, ESF Campania, ESF Calabria, ESF Sicily, ERDF Apulia and ERDF Sicily) and 22 for the second programming period.

4.3. Implementation reports

Annual implementation reports (AIRs) are available either publicly or have been sought and provided by the relevant MA. Information is not specific to the justice system and the relevant data for this report does not go beyond the most basic budget information.

4.4. Interim and ex-post evaluations

No ex-post evaluations have been conducted so far (or are not available in the MA website) and interim evaluations do not mention investment in the area of justice.

4.5. Other non-project level documents

Additional information has been accessed through the regional and national MA websites and, for the second programming period, the Ministry of Justice (and the IB).

4.6. Project-level data sources

Project-level data was found on opencoesione.gov.it, and provided by the MA and some beneficiaries. Additional information was found by searching local websites and news portals.

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