

# Annual Activity Report 2014 Human Resources and Security

Annexes

# **1. ANNEXES**

# **ANNEX 1: Statement of the Resources Director**

I declare that in accordance with the Commission's communication on clarification of the responsibilities of the key actors in the domain of internal audit and internal control in the Commission<sup>1</sup>, I have reported my advice and recommendations to the Director-General on the overall state of internal control in the DG.

I hereby certify that the information provided in Parts 2 and 3 of the present AAR and in its annexes is,

to the best of my knowledge, accurate and exhaustive.

Brussels, 31 March 2015



[Signed]

Matthias WILL Director Shared Resource Services and HR Modernisation

<sup>&</sup>lt;sup>1</sup> Communication to the Commission: Clarification of the responsibilities of the key actors in the domain of internal audit and internal control in the Commission; SEC(2003)59 of 21.01.2003.



Human Resources by ABB activity						
Code ABB Activity	ABB Activity	Establishment Plan posts	External Personnel	Total		
26 01 40	Security and Monitoring	140	26	166		
26 01 60	Personnel policy and management	323	94	417		
26 01 70	European Schools	8	1	9		
26 AWBL- 25	Administration support and management for the Directorate- General for Human Resources and Security	78	30	108		
26 AWBL- 27	Policy strategy and coordination for the Directorate-general for Human Resources and Security	85	28	113		
	Total	634	179	813		

# ANNEX 2: Human and Financial resources

General remark: the above data rely on the snapshot of Commission personnel actually employed the DG as of 31 December 2014. These data do not necessarily constitute full-time-equivalents throughout the year. Where relevant, DGs add footnotes to the table on substantial differences between original planning and actual occupation as of 31 December of the concerned year.



# The implementation of decentralised administrative operations as of 31 December 2014

(IN EUROS)		APPROPRIATIONS 2014 (C1,C4 and C5)			APPROPRIATIONS carried over (C8)		
		Available appropriations	Commitments	Payments	Ral	Appropriations	% implementation of
Budget line	Budget line description	2014	2014	2014	2014	carried over from 2013	appropriations carried over from 2013
26.010211.00	Header line - C5						
26.010211.00.01.10	Mission expenses	2,191,497	2,184,750	1,480,455	704,295	794,763	83%
26.010211.00.01.30	Representation expenses	1,000	622	622	0	1,022	0%
26.010211.00.02.20	Meeting costs	19,500	19,500	11,152	8,348	2,805	61%
26.010211.00.02.40	Conference costs	110,091	110,091	37,140	72,951	10,065	36%
26.010211.00.03	Meetings of committees				0	0	
26.010211.00.04	Studies and consultations	255,016	255,016	39,511	215,504	278,776	64%
26.010211.00.05	Development of management and information systems	5,487,500	5,465,318	2,560,222	2,905,096	2,554,207	100%
26.010211.00.06	Further training and management training	217,400	217,400	68,881	148,519	93,753	82%
	TOTAL	8,282,004	8,252,696	4,197,983	4,054,714	3,735,392	93%



Management Plan 2015

ANNEX 3: Draft annual accounts and financial reports



Management Plan 2015

# ANNEX 4: Materiality criteria

This annex provides detailed explanation on how the AOD defined the materiality threshold as a basis for determining significant weaknesses that should be subject to a formal reservation to his/her declaration.

In the analysis leading to the decision on whether to issue reservations or not, DG HR used the following criteria:

- For financial cases, the threshold of 2% of the total volume of the activity concerned;
- For other cases, the fact whether a serious breach had occurred vis-à-vis an internal control standard;
- And more generally, whether the Commission's reputation was at stake;

Critical issues outlined by the European Court of Auditors or the Internal Audit Service.

# **ANNEX 5:** Internal Control Template(s) for budget implementation (ICTs)

## A) ICT for Procurement under Direct Management.

## Stage 1 – Procurement

#### A - Planning

#### Main control objectives: Ensuring that the decision to tender is optimal

Main risks It may happen (again) that	Mitigating controls	How to determine coverage frequency and depth*	How to estimate the costs and benefits of controls	Control indicators
The needs are not well defined (operationally and economically) and that the	Publication of intended procurements / Work program	Coverage: Procurement >€60.000 Depth: Level 2		Total contract value / cost of control on procurement.
decision to procure was inappropriate	Note to AO(S)D on justification (economic, operation) for launching a procurement process	Coverage: 100% Depth: Level 2	<b>Costs:</b> FTE linked to operational unit + central unit	Cost of control on procurement / number of procedures closed during the
Discontinuation of the services provided due to a late contracting	Orientation note Point discussed during management meeting	<b>Coverage:</b> Main ones <b>Depth:</b> Level 2	Benefits (qualitative): No litigation, compliance	year Exceptions & NCE / total number of commitments

NB: for all controls, information in particular financial information related to inputs / outputs and follow-up should be collected

## **\*Depth: (definition of levels)**

1. Minimal administrative / arithmetic control with no reference to supporting documents, reference to underlying documents.

2. Control with reference to corroborative information incorporating an element of independent oversight (e.g. audit certificate or other verification), but no reference to underlying documents.

3. Control with reference to fully independent corroborative information (e.g. a database which justifies certain elements of the claim, 3rd party or Commission assessment of milestones achieved, etc.)



## **B** - Needs assessment & definition of needs

Main control objectives: Ensuring that the call for tender is done optimally

Main risks It may happen (again) that	Mitigating controls (those in <b>bold</b> are strongly recommended)	How to determine coverage frequency and depth*	How to estimate the costs and benefits of controls	Control indicators
The best offer/s are not	Financial circuit : AOS approval and supervision of specifications	Coverage: 100% Depth: Level 3	<b>Costs:</b> FTE linked to operational unit + central	Total contract value / cost of control on procurement. Cost of control on
The best offer/s are not submitted due to the poor definition of the specifications	Additional unit supervision above a financial threshold : procurement >60.000 € Or use of a consultative/advisory committee GAMA	<b>Coverage:</b> Those replying to criteria: procedure >€60.000 <b>Depth:</b> Level 4	<b>Benefits</b> (qualitative): No litigation, compliance	Exceptions & NCE / total number of commitments

NB: for all controls, information in particular financial information related to inputs / outputs and follow-up should be collected

## **\*Depth: (definition of levels)**

1. Minimal administrative / arithmetic control with no reference to supporting documents reference to underlying documents.

2. Control with reference to corroborative information incorporating an element of independent oversight (e.g. audit certificate or other verification), but no reference to underlying documents.

3. Control with reference to fully independent corroborative information (e.g. a database which justifies certain elements of the claim, 3rd party or Commission assessment of milestones achieved, etc.)



# C – Selection of the offer & evaluation

Main control objectives: Ensuring that the selection of the contractor is optimal

Main risks It may happen (again) that	Mitigating controls (those in <b>bold</b> are strongly recommended)	How to determine coverage frequency and depth*	How to estimate the costs and benefits of controls	Control indicators
The most promising offer not being selected, due to a biased, inaccurate or 'unfair' evaluation process	Opening committee and Evaluation committee	Coverage: 100% Depth: Level 4		
	Consultative committee CCAM/PPAG	<b>Coverage:</b> Risk based sampling <b>Depth:</b> Level 4	<b>Costs:</b> FTE linked to	Total contract value / cost of control on procurement.
	Conflict of interests	Coverage: 100% Depth: Level 4	operational unit + central unit <b>Benefits</b> (qualitative): No	Cost of control on procurement / number of procedures closed during the year
	Exclusion criteria documented	Coverage: 100% Depth: Level 4	litigation, compliance	Exceptions & NCE / total number of commitments
	Standstill period	Coverage: 100% Depth: N/A		

NB: for all controls, information in particular financial information related to inputs/outputs and follow-up should be collected

#### **\*Depth: (definition of levels)**

1. Minimal administrative / arithmetic control with no reference to supporting documents reference to underlying documents.

2. Control with reference to corroborative information incorporating an element of independent oversight (e.g. audit certificate or other verification), but no reference to underlying documents.

3. Control with reference to fully independent corroborative information (e.g. a database which justifies certain elements of the claim, 3rd party or Commission assessment of milestones achieved, etc.)



## **Stage 2 – Financial transactions**

Main control objectives: Ensuring that the implementation of the contract is in compliance with the signed contract

Main risks It may happen (again) that	Mitigating controls	How to determine coverage frequency and depth*	How to estimate the costs and benefits of controls	Control indicators
Contractor does not comply with the contractual provisions	Monitoring respect of contractual provisions.	<b>Coverage</b> : 100% <b>Depth:</b> Level 4	<b>Costs:</b> FTE linked to actors	Cost of control on the financial circuit/number of financial transactions done during the
Amount paid is disconnected from the quality and the timing of	Financial circuit: all steps financial and operational	Coverage: 100% Depth: Level 4	acting on financial circuits Benefits (qualitative and	year Cost of control on the financial
the deliverables Business discontinues.	Signature at higher hierarchical level for higher amounts	<b>Coverage</b> : Those replying to criteria <b>Depth:</b> Level 2	quantitive): Detect error before payment, sound financial management and respect of contractual provisions	circuit/value of payment executed during the year
Contractor unable to deliver.	Sensitive functions	<b>Coverage</b> : AOSDs mainly <b>Depth:</b> N/A		Exceptions & NCE / total number of payments

NB: for all controls, information in particular financial information related to inputs/outputs and follow-up should be collected

#### **\*Depth: (definition of levels)**

1. Minimal administrative / arithmetic control with no reference to supporting documents reference to underlying documents.

2. Control with reference to corroborative information incorporating an element of independent oversight (e.g. audit certificate or other verification), but no reference to underlying documents.

3. Control with reference to fully independent corroborative information (e.g. a database which justifies certain elements of the claim, 3rd party or Commission assessment of milestones achieved, etc.)



# Stage 3 – Supervisory measures

Main control objectives: Ensuring that any weakness in the procedures (tender and financial transactions) is corrected

Main risks It may happen (again) that	Mitigating controls (those in <b>bold</b> are strongly recommended)	How to determine coverage frequency and depth	How to estimate the costs and benefits of controls	Control indicators
An error or non-compliance	Ex post controls on procedures / contractors	<b>Coverage</b> : Risk based percentage or financial controllers check each other's work once a year <b>Depth:</b> Level 4		
with specifications or a fraud is not detected	Whistleblowing (notably after yearly reporting of awarded contractors)	<b>Coverage</b> : potentially 100% <b>Depth:</b> N/A		Ex-post control result/error found
	Internal Audit Capability	<b>Coverage</b> : Whole process but limited number of tenders <b>Depth:</b> Level 2	Costs: FTE mainly linked to Control ex-post Benefits Issues are followed	Total value checked by Control ex- post/costs ex-post controls Cost ex-post controls/total number of transactions
Management of the procurement is not	Review of ex-post results	<b>Coverage</b> : Whole process but limited number of tenders <b>Depth:</b> Level 2	and addressed, improvement of processes and procedures	
improved in general	Review of exception reporting	<b>Coverage</b> : Whole process but limited number of tenders <b>Depth:</b> Level 2		checked by Control ex-post
	Review of the process after each procedure	Coverage: Procedure >€ 60.000 Depth: Level 2		



#### **B) ICT for Financial Contribution to the European Schools**

#### Governance

The European School System is regulated by an intergovernmental convention<sup>2</sup>. The governance of the European School System is ensured by the Board of Governors at which the European Commission is represented (Commission 1 vote, Member States 1 vote each, EPO<sup>3</sup> and parents have a voting right for certain issues). The Draft Budget of the European Schools is voted by the Board of Governors in April, it includes the potential EU financial contribution. Based on this a request for funding is formulated by the Board of Governors, DG HR is responsible for inserting a provision in the Commission's budget to cover the part of the Schools budget assigned to the Commission. Once the EU budget procedure is finalised, DG HR is responsible for accurately paying the contributions to each of the schools. Each type I school is paid in four instalments. There is no room for discretion in the treatment of the payments by DG HR. The first three instalments are fixed in proportion to the total amount payable and the final balance is paid on the basis of an update of budgetary situation provided by each school.

European Schools are responsible for the execution of their budget in compliance with their own Financial Regulation. Audits are carried out by the IAS and by the European Court of Auditors and discharged by the Board of Governors.

For <u>European Schools type II</u>, in April 2009, the reform of the European school system provided for the establishment of European schools of type II, national schools with sections for the European Baccalaureate. These schools receive accreditation from the Board of Governors of the European Schools, which allows, under certain conditions, the granting of a financial contribution. The Commission adopted the measures for the payment of this contribution (in proportion to the number of pupils, children of staff of the Institutions, Agencies/EU bodies, etc.) and, for the first time in the 2011 Commission Budget, appropriations have been earmarked to finance the EU contribution. In August 2013, the Commission adopted a new legal basis, which entered into force in 2014.

<sup>&</sup>lt;sup>2</sup> Official Journal L 212, 17/08/1994 P. 0003 – 0014.

<sup>&</sup>lt;sup>3</sup> Since the European contribution to the European School of München is paid by the European Patent Office.



# Stage 1 – Planning / Budget preparation

Main control objectives: Ensuring that the Commission's request for the EU contribution to the European Schools (ES) proposed in its Draft Budget is optimal

Main risks It may happen (again) that	Mitigating controls	How to determine coverage frequency and depth	How to estimate the costs and benefits of controls	Control indicators
	DG HR sends a note to the Secretary General (SG) of the ES giving orientations for the preparation of their Draft Budget.	Coverage: 100% Depth: Level 2		
Budget needs are not well defined which may lead to a budget shortage or budget surplus Budget includes expenses that are not compliant with the rules	The forecasts of expenses and revenues prepared by the schools are reviewed in the framework of their Administrative Boards, in which the Commission, through DG HR, has one vote out of 8.	Coverage: 100% Depth: Level 2	<b>Costs:</b> FTE linked to operational unit and financial unit	
	The SG of the ES prepares an Advanced Draft Budget which is reviewed in the framework of the Budgetary Committee and then in the Governing Board, which adopts the overall draft budget of the European Schools, including the potential EU financial contribution. The Commission (DG HR) has one vote out of 30 in these two instances.	<b>Coverage:</b> 100% <b>Depth:</b> Level 2	<b>Benefits</b> (cannot be quantified): ES budget taking into account the needs of the schools, the orientations of the Commission and excluding expenses which	Cost of control/Commission contribution foreseen in the Commission budget
	Based on the request formulated by the Board of Governors of the ES, DG HR is responsible for the Commission's request for the EU contribution proposed in its Draft Budget. Finally, the Commission budget, including the contribution to the European Schools will be adopted by the Budget Authority.	<b>Coverage:</b> 100% <b>Depth:</b> Level 2	– are not compliant with the rules.	



# **Stage 2 – Financial transactions**

Main control objectives: Paying the four instalments of the contribution to each school in compliance with the financial regulation of the schools

# A. First three Instalments

Main risks	Mitigating controls	How to determine coverage frequency and depth	How to estimate the costs and benefits of controls	Control indicators
Payments do not comply with the financial regulation of the schools	The first three payments are calculated as a share of the total amount $(3/12, 3/12, 4/12)$	Coverage: 100% Depth: Level 1	See below	See below

# **B.** Last instalment

Main risks	Mitigating controls	How to determine coverage frequency and depth	How to estimate the costs and benefits of controls	Control indicators
Payments do not comply with the financial regulation of the schools	The final balancing payment is based on an updated budgetary situation provided by each school. In case of an increase of the Commission contribution requested by a school, an amended budget has to be adopted by the Board of Governors. The process described for stage 1 applies. Furthermore, the Commission, in cooperation with the SG, ensures that budget increases in some schools are at least compensated by economies in other schools. The surplus shown in the annual accounts of the schools are carried forward to the next year budget.	Coverage: 100% Depth: Level 2	<b>Costs:</b> FTE linked to operational unit + financial unit <b>Benefits</b> (qualitative): Compliance	Cost of control/Commission contribution foreseen in the Commission budget



# Stage 3 – Supervisory measures

Main control objectives: Ensuring compliance with the financial regulation

# A. Supervisory measures by the Commission

Main risks	Mitigating controls (those in <b>bold</b> are strongly recommended)	How to determine coverage frequency and depth	How to estimate the costs and benefits of controls	Control indicators
Payments of the financial contribution of the schools do not comply with the financial regulation	Ex-post controls on a selection of payments	Coverage: Sample Depth: Level 2	<b>Costs:</b> FTE linked to operational unit <b>Benefits</b> (qualitative): Compliance	See above
	European Schools are responsible for the execution of their budget in compliance with their own financial regulation.			
The budget of the schools is	A financial control function exists within the SG of the schools	The legal framework does not enable the Commission to perform any control on the schools' expenditure.		
not spent according to their financial regulation	Audits are carried out by the IAS and by the European Court of Auditors			
	Discharge is given by the Board of Governors in which the Commission, represented by DG HR, has one vote out of 30.			

AAR 2014 Version 1

# Annex 3 Financial Reports - DG HR - Financial Year 2014

# Table 1 : Commitments

# Table 2 : Payments

Table 3 : Commitments to be settled

Table 4 : Balance Sheet

Table 5 : Statement of Financial Performance

 Table 6 : Average Payment Times

Table 7 : Income

 Table 8 : Recovery of undue Payments

 Table 9 : Ageing Balance of Recovery Orders

 Table 10 : Waivers of Recovery Orders

 Table 11 : Negotiated Procedures (excluding Building Contracts)

 Table 12 : Summary of Procedures (excluding Building Contracts)

Table 13 : Building Contracts

 Table 14 : Contracts declared Secret

# **Additional comments**

	TAB	LE 1: OUTTURN ON COMMITMENT APPROP	RIATIONS IN 201	l4 (in Mio €)	
			Commitment appropriations authorised	Commitments made	%
			1	2	3=2/1
		Title 01 Economic and financia	al affairs		
01	01 01	Administrative expenditure of the `Economic and financial affairs- policy area	0.59	0.59	100.00 %
Tota	l Title 01		0.59	0.59	100.00%
		Title 02 Enterprise and Ind	ustry		
02	02 01	Administrative expenditure of the `Enterprise and Industry- policy area	0.3	0.3	100.00 %
Tota	l Title 02		0.3	0.3	100.00%
		Title 03 Competition			
03	03 01	Administrative expenditure of the Competition- policy area	0.11	0.11	100.00 %
Tota	l Title 03		0.11	0.11	100.00%
		Title 04 Employment, Social Affairs	and Inclusion		
_		Administrative expenditure of the			
04	04 01	`Employment, Social Affairs and Inclusion- policy area	0.64	0.64	100.00 %
Tota	l Title 04	· ·	0.64	0.64	100.00%
		Title 05 Agriculture and rural de	velopment		
05	05 01	Administrative expenditure of the `Agriculture and rural development- policy area	0.2	0.2	100.00 %
Tota	l Title 05		0.2	0.2	100.00%
		Title 06 Mobility and trans	port		
06	06 01	Administrative expenditure of the `Mobility and transport- policy area	0.11	0.11	100.00 %
Tota	l Title 06		0.11	0.11	100.00%
		Title 07 Environment			
07	07 01	Administrative expenditure of the `Environment- policy area	0.46	0.46	100.00 %
Tota	l Title 07		0.46	0.46	100.00%
		Title 09 Communications networks, cont	ent and technolog	v	
		Administrative expenditure of the			
09	09 01	Communications networks, content and technology- policy area	0	0	
Tota	l Title 09		0	0	
		Title 11 Maritime affairs and f	isheries		
11	11 01	Administrative expenditure of the `Maritime affairs and fisheries- policy area	0.16	0.16	100.00 %
Tota	I Title 11		0.16	0.16	100.00%
		Title 12 Internal Market and S	ervices		
12	12 01	Administrative expenditure of the `Internal market and Services- policy area	0.45	0.45	100.00 %
Tota	I Title 12		0.45	0.45	100.00%
		Title 13 Regional and Urban	policy		
13	13 01	Administrative expenditure of the `Regional	0.45	0.45	100.00 %
		and Urban policy- policy area			

	TA	BLE 1: OUTTURN ON COMMITMENT APPROP	RIATIONS IN 201	l4 (in Mio €)	
			Commitment appropriations authorised	Commitments made	%
			1	2	3=2/1
		Title 14 Taxation and custom	s union		
14	14 01	Administrative expenditure of the `Taxation and customs union- policy area	0.12	0.12	100.00 %
Tota	I Title 14		0.12	0.12	100.00%
		Title 15 Education and cu	lture		
15	15 01	Administrative expenditure of the `Education and culture- policy area	0.84	0.84	100.00 %
Tota	I Title 15		0.84	0.84	100.00%
		Title 16 Communicatio	n		
16	16 01	Administrative expenditure of the Communication- policy area	0.62	0.62	100.00 %
Tota	I Title 16		0.62	0.62	100.00%
		Title 17 Health and consumer p	protection		
17	17 01	Administrative expenditure of the `Health	0.12	0.12	100.00 %
		and consumer protection- policy area			
Tota	I Title 17		0.12	0.12	100.00%
		Title 18         Home affairs           Administrative expenditure of the `Home			
18	18 01	affairs- policy area	0.22	0.22	100.00 %
Tota	I Title 18		0.22	0.22	100.00%
		Title 19 Foreign Policy Instru	uments		
19	19 01	Administrative expenditure of the `Foreign Policy Instruments- policy area	0.13	0.13	100.00 %
Tota	l Title 19		0.13	0.13	100.00%
		Title 20 Trade			
20	20 01	Administrative expenditure of the `Trade- policy area	0.31	0.31	100.00 %
Tota	l Title 20		0.31	0.31	100.00%
		Title 21 Development and Coo	operation		
21	21 01	Administrative expenditure of the	0.25	0.25	100.00 %
	I Title 21	`Development and Cooperation- policy area	0.25	0.25	100.00%
Tota				0.20	100.0070
		Title 22 Enlargement Administrative expenditure of the			
22	22 01	`Enlargement- policy area	0.15	0.15	100.00 %
Tota	I Title 22		0.15	0.15	100.00%
		Title 23 Humanitarian Aid and Civ	il Protection		
23	23 01	Administrative expenditure of the `Humanitarian aid and Civil Protection- policy area	0.51	0.51	100.00 %
Tota	I Title 23		0.51	0.51	100.00%
		Title 25 Commission¿s policy coordinati			
		Administrative expenditure of the	on and legal advic	<del>.</del>	
25	25 01	Commission-s policy coordination and legal advice- policy area	0.67	0.65	96.58 %
Tota	l Title 25		0.67	0.65	96.58%
		Title 26 Commission¿s admin	istration		

	ТА	BLE 1: OUTTURN ON COMMITMENT APPROPI	RIATIONS IN 201	4 (in Mio €)	
			Commitment appropriations authorised	Commitments made	%
			1	2	3=2/1
26	26 01	Administrative expenditure of the `Commission-s administration- policy area	252.76	242.13	95.80 %
	26 03	Services to public administrations, businesses and citizens	0	0	
Tota	I Title 26		252.76	242.13	95.80%
		Title 27 Budget			
27	27 01	Administrative expenditure of the `Budget- policy area	0.34	0.34	100.00 %
Tota	l Title 27		0.34	0.34	100.00%
		Title 28 Audit			
28	28 01	Administrative expenditure of the `Audit- policy area	0.05	0.05	100.00 %
Tota	I Title 28		0.05	0.05	100.00%
		Title 29 Statistics			
29	29 01	Administrative expenditure of the `Statistics- policy area	0.46	0.46	100.00 %
Tota	l Title 29		0.46	0.46	100.00%
		Title 31 Language servic	es		
31	31 01	Administrative expenditure of the `Language services- policy area	0.62	0.52	84.00 %
Tota	I Title 31		0.62	0.52	84.00%
		Title 32 Energy			
32	32 01	Administrative expenditure of the `Energy- policy area	0.2	0.2	100.00 %
Tota	I Title 32		0.2	0.2	100.00%
		Title 33 Justice			
33	33 01	Administrative expenditure of the `Justice- policy area	0.55	0.55	100.00 %
Tota	l Title 33		0.55	0.55	100.00%
		Title 34 Climate action	I		
34	34 01	Administrative expenditure of the `Climate action- policy area	0.12	0.12	100.00 %
Tota	I Title 34		0.12	0.12	100.00%
		Total DG HR	262.53	251.78	95.91 %

\* Commitment appropriations authorised include, in addition to the budget voted by the legislative authority, appropriations carried over from the previous exercise, budget amendments as well as miscellaneous commitment appropriations for the period (e.g. internal and external assigned revenue).

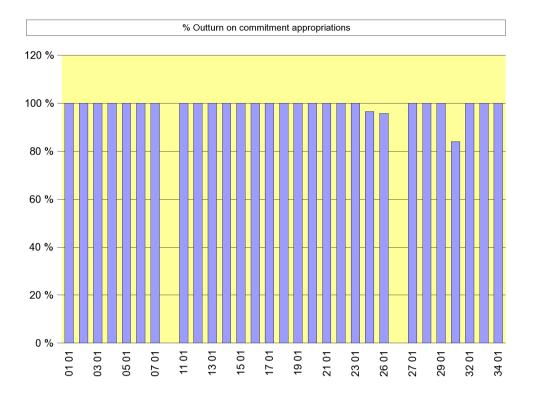


		TABLE 2: OUTTURN ON PAYMENT APPROPRIA		n Mio €)	
		Chapter	Payment appropriations authorised *	Payments made	%
			1	2	3=2/1
		Title 01 Economic and financial	affairs		
01	01 01	Administrative expenditure of the `Economic and financial affairs- policy area	0.81	0.67	82.31 %
Tota	l Title 01		0.81	0.67	82.31%
		Title 02 Enterprise and Indus	stry	L	
02	02 01	Administrative expenditure of the `Enterprise and Industry- policy area	0.48	0.43	90.64 %
Tota	l Title 02		0.48	0.43	90.64%
		Title 03 Competition			
03	03 01	Administrative expenditure of the `Competition- policy area	0.19	0.16	85.06 %
Tota	l Title 03		0.19	0.16	85.06%
		Title 04 Employment, Social Affairs a	nd Inclusion		
04	04 01	Administrative expenditure of the `Employment, Social Affairs and Inclusion- policy area	0.82	0.64	77.87 %
Tota	l Title 04		0.82	0.64	77.87%
		Title 05 Agriculture and rural deve	elopment		
05	05 01	Administrative expenditure of the `Agriculture and rural development- policy area	0.25	0.19	74.78 %
	l Title 05		0.25	0.19	74.78%
		Title 06 Mobility and transp	ort		
06	06 01	Administrative expenditure of the `Mobility and transport- policy area	0.18	0.11	64.46 %
Tota	l Title 06		0.18	0.11	64.46%
		Title 07 Environment			
07	07 01	Administrative expenditure of the `Environment- policy area	0.74	0.68	92.22 %
Tota	l Title 07		0.74	0.68	92.22%
		Title 09 Communications networks, conter	nt and technology		
09	09 01	Administrative expenditure of the `Communications networks, content and technology- policy area	0.19	0.18	92.33 %
Tota	l Title 09		0.19	0.18	92.33%
		Title 11 Maritime affairs and fis	heries		
11	11 01	Administrative expenditure of the `Maritime affairs and fisheries- policy area	0.31	0.27	88.18 %
	I Title 11		0.31	0.27	88.18%
		Title 12 Internal Market and Se	rvices		
		Administrative expenditure of the `Internal market and		0.50	00.40.00
12	12 01	Services- policy area	0.66	0.59	90.48 %
Tota	I Title 12		0.66	0.59	90.48%
		Title 13 Regional and Urban p	olicy		
13	13 01	Administrative expenditure of the `Regional and Urban policy- policy area	0.52	0.48	93.46 %
Tota	l Title 13		0.52	0.48	93.46%

		TABLE 2: OUTTURN ON PAYMENT APPROPRIA	TIONS IN 2014 (ir	n Mio €)	
		Chapter	Payment appropriations authorised *	Payments made	%
			1	2	3=2/1
		Title 14 Taxation and customs	union		
14	14 01	Administrative expenditure of the `Taxation and customs union- policy area	0.18	0.16	90.71 %
Total	Title 14		0.18	0.16	90.71%
		Title 15 Education and cultu	ire		
15	15 01	Administrative expenditure of the `Education and culture- policy area	1.13	0.95	84.68 %
Total	Title 15		1.13	0.95	84.68%
		Title 16 Communication			
		Administrative expenditure of the `Communication- policy	0.78	0.65	84.10 %
16	16 01	area			
Total	Title 16		0.78	0.65	84.10%
		Title 17 Health and consumer pro	otection		
17	17 01	Administrative expenditure of the `Health and consumer protection- policy area	0.22	0.19	82.34 %
Total	Title 17		0.22	0.19	82.34%
		Title 18 Home affairs			
18	18 01	Administrative expenditure of the `Home affairs- policy area	0.4	0.27	68.64 %
Total	Title 18		0.4	0.27	68.64%
		Title 19 Foreign Policy Instrum	nents	¥	
19	19 01	Administrative expenditure of the `Foreign Policy Instruments- policy area	0.17	0.15	87.73 %
Total	Title 19		0.17	0.15	87.73%
		Title 20 Trade			
20	20 01	Administrative expenditure of the `Trade- policy area	0.48	0.45	92.71 %
Total	Title 20		0.48	0.45	92.71%
		Title 21 Development and Coop	eration		
21	21 01	Administrative expenditure of the `Development and Cooperation- policy area	0.37	0.28	76.37 %
Total	Title 21		0.37	0.28	76.37%
		Title 22 Enlargement			
22	22 01	Administrative expenditure of the `Enlargement- policy area	0.18	0.15	80.89 %
	Title 22		0.18	0.15	80.89%
		Title 23 Humanitarian Aid and Civil	Protection		
		Administrative expenditure of the `Humanitarian aid and		0.57	70.07.0/
23	23 01	Civil Protection- policy area	0.72	0.57	79.87 %
Total	Title 23		0.72	0.57	79.87%
		Title 25 Commission¿s policy coordination	n and legal advice		
25	25 01	Administrative expenditure of the `Commission-s policy coordination and legal advice- policy area	1.03	0.73	70.65 %
Total	Title 25		1.03	0.73	70.65%
		Title 26 Commission¿s adminis	tration		

		TABLE 2: OUTTURN ON PAYMENT APPROPRIA	TIONS IN 2014 (ir	n Mio €)	
		Chapter	Payment appropriations authorised *	Payments made	%
			1	2	3=2/1
26	26 01	Administrative expenditure of the `Commission-s administration- policy area	287.7	232.49	80.81 %
	26 03	Services to public administrations, businesses and citizens	0.3	0.3	98.62 %
Tota	l Title 26		288	232.78	80.83%
		Title 27 Budget			
27	27 01	Administrative expenditure of the `Budget- policy area	0.38	0.33	87.08 %
Tota	l Title 27		0.38	0.33	87.08%
		Title 28 Audit			
28	28 01	Administrative expenditure of the 'Audit- policy area	0.09	0.03	34.96 %
Tota	l Title 28		0.09	0.03	34.96%
		Title 29 Statistics			
29	29 01	Administrative expenditure of the `Statistics- policy area	0.56	0.43	76.87 %
Tota	l Title 29		0.56	0.43	76.87%
		Title 31 Language service	s		
31	31 01	Administrative expenditure of the `Language services- policy area	0.89	0.61	68.75 %
Tota	l Title 31		0.89	0.61	68.75%
		Title 32 Energy			
32	32 01	Administrative expenditure of the `Energy- policy area	0.26	0.18	70.74 %
Tota	l Title 32		0.26	0.18	70.74%
		Title 33 Justice			
33	33 01	Administrative expenditure of the `Justice- policy area	0.74	0.57	77.04 %
Tota	l Title 33		0.74	0.57	77.04%
		Title 34 Climate action			
34	34 01	Administrative expenditure of the `Climate action- policy area	0.18	0.11	58.45 %
Tota	l Title 34		0.18	0.11	58.45%
		Total DG HR	301.88	244	80.83 %

\* Payment appropriations authorised include, in addition to the budget voted by the legislative authority, appropriations carried over from the previous exercise, budget amendments as well as miscellaneous payment appropriations for the period (e.g. internal and external assigned revenue).

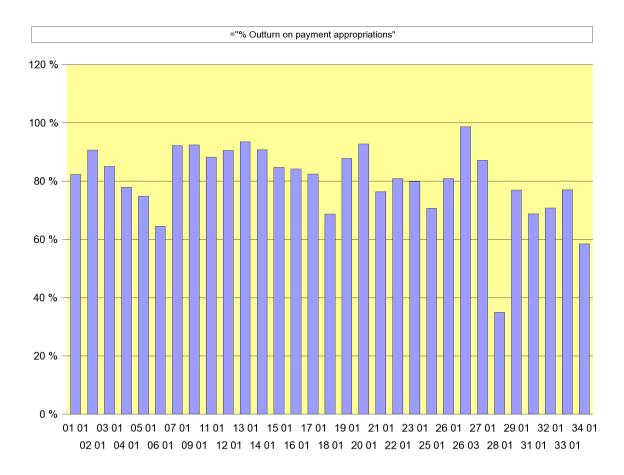


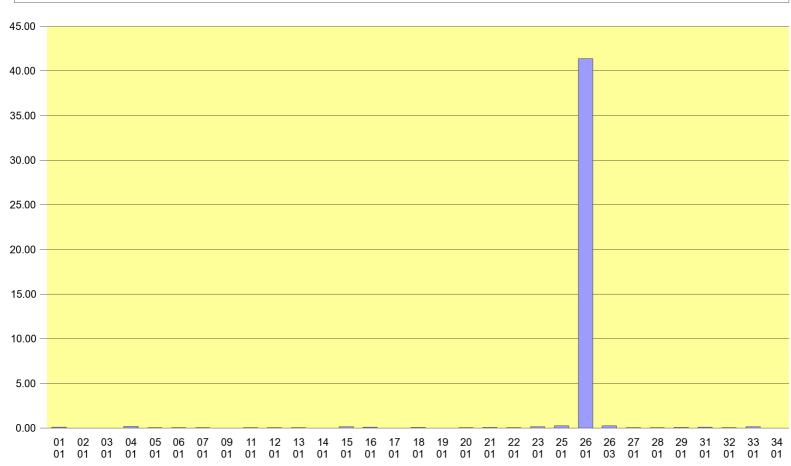
		TABLE 3 : BRE	AKDOWN OF CO	OMMITMENTS TO	O BE SETTLED	AT 31/12/2014 (i	n Mio €)			
			2	014 Commitme	ents to be settle	d	Commitments to be settled from	Total of commitments to be settled at end	Total of commitments to be settled at end	
		Chapter	Commitments 2014	Payments 2014	RAL 2014	% to be settled	financial years previous to 2014	of financial year 2014 (incl corrections)	of financial year 2013(incl. corrections)	
			1	2	3=1-2	4=1-2/1	5	6=3+5	7	
			Title 01 :	Economic and	financial affairs	i				
01	01 01	Administrative expenditure of the `Economic and financial affairs- policy area	0.59	0.47	0.12	20.02 %	0.00	0.12	0.22	
Tota	l Title 01		0.59	0.47	0.12	20.02%	0	0.12	0.22	
			Title	02:Enterprise a	and Industry					
02	02 01	Administrative expenditure of the `Enterprise and Industry- policy area	0.3	0.29	0.02	5.88 %	0.00	0.02	0.18	
Tota	l Title 02		0.3	0.29	0.02	5.88%	0	0.02	0.18	
	Title 03 : Competition									
03	03 01	Administrative expenditure of the `Competition- policy area	0.11	0.09	0.02	17.40 %	0.00	0.02	0.08	
Tota	l Title 03		0.11	0.09	0.02	17.40%	0	0.02	0.08	
			Title 04 : Emp	loyment, Social	Affairs and Incl	usion				
04	04 01	Administrative expenditure of the `Employment, Social Affairs and Inclusion- policy area	0.64	0.47	0.17	26.67 %	0.00	0.17	0.18	
Tota	l Title 04		0.64	0.47	0.17	26.67%	0	0.17	0.18	
			Title 05 : A	Agriculture and r	ural developme	nt				
05	05 01	Administrative expenditure of the `Agriculture and rural development- policy area	0.2	0.14	0.05	27.72 %	0.00	0.05	0.05	
Tota	l Title 05		0.2	0.14	0.05	27.72%	0	0.05	0.05	
			Title	06: Mobility an	d transport					
06	06 01	Administrative expenditure of the `Mobility and transport- policy area	0.11	0.06	0.05	46.37 %	0.00	0.05	0.06	
Tota	l Title 06		0.11	0.06	0.05	46.37%	0	0.05	0.06	

	TABLE 3 : BRE	AKDOWN OF C	OMMITMENTS T	O BE SETTLED	AT 31/12/2014 (i	n Mio €)		
		2	014 Commitme	ents to be settle	d	Commitments to be settled from	Total of commitments to be settled at end	Total of commitments to be settled at end
	Chapter	Commitments 2014	Payments 2014	RAL 2014	% to be settled	financial years previous to 2014	of financial year 2014 (incl corrections)	of financial year 2013(incl. corrections)
		1	2	3=1-2	4=1-2/1	5	6=3+5	7
			Title 07 : Enviro	onment				
07 07 01	Administrative expenditure of the `Environment- policy area	0.46	0.41	0.05	11.69 %	0.00	0.05	0.28
Total Title 07		0.46	0.41	0.05	11.69%	0	0.05	0.28
	Titi	e 09 : Commun	ications network	s, content and	echnology			
09 09 01	Administrative expenditure of the Communications networks, content and technology- policy area	0	0.00	0	#DIV/0	0.00	0.00	0.19
Total Title 09		0	0.00	0	#DIV/0	0	0	0.19
		Title 11	: Maritime affai	rs and fisheries				
11 11 01	Administrative expenditure of the Maritime affairs and fisheries- policy area	0.16	0.12	0.03	21.69 %	0.00	0.03	0.15
Total Title 11		0.16	0.12	0.03	21.69%	0	0.03	0.15
		Title 12	: Internal Marke	et and Services				
12 12 01	Administrative expenditure of the `Internal market and Services- policy area	0.45	0.41	0.04	9.87 %	0.00	0.04	0.20
Total Title 12		0.45	0.41	0.04	9.87%	0	0.04	0.2
		Title 1	3: Regional and	I Urban policy				
13 13 01	Administrative expenditure of the `Regional and Urban policy- policy area	0.45	0.42	0.03	6.68 %	0.00	0.03	0.06
Total Title 13		0.45	0.42	0.03	6.68%	0	0.03	0.06
		Title 14	: Taxation and	customs union				
14 14 01	Administrative expenditure of the `Taxation and customs union- policy area	0.12	0.11	0.01	8.76 %	0.00	0.01	0.06
Total Title 14		0.12	0.11	0.01	8.76%	0	0.01	0.06
		Title	15 : Education	and culture				

		TABLE 3 : BR	EAKDOWN OF CO	OMMITMENTS T	O BE SETTLED	AT 31/12/2014 (	in Mio €)		
			2	014 Commitme	ents to be settle	ed	Commitments to be settled from	Total of commitments to be settled at end	Total of commitments to be settled at end
		Chapter	Commitments 2014	Payments 2014	RAL 2014	% to be settled	financial years previous to 2014	of financial year 2014 (incl corrections)	of financial year 2013(incl. corrections)
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
15	15 01	Administrative expenditure of the `Education and culture- policy area	0.84	0.69	0.14	17.05 %	0.00	0.14	0.29
Tota	l Title 15		0.84	0.69	0.14	17.05%	0	0.14	0.29
			т	itle 16 : Commu	inication				
16	16 01	Administrative expenditure of the 'Communication- policy area	0.62	0.52	0.1	16.40 %	0.00	0.10	0.16
Tota	l Title 16		0.62	0.52	0.1	16.40%	0	0.1	0.16
	Title 17 : Health and consumer protection								
17	17 01	Administrative expenditure of the `Health and consumer protection- policy area	0.12	0.10	0.02	14.89 %	0.00	0.02	0.10
Tota	l Title 17		0.12	0.10	0.02	14.89%	0	0.02	0.1
Title 18 : Home affairs									
18	18 01	Administrative expenditure of the `Home affairs- policy area	0.22	0.15	0.07	32.96 %	0.00	0.07	0.18
Tota	l Title 18		0.22	0.15	0.07	32.96%	0	0.07	0.18
			Title 19	: Foreign Polic	y Instruments				
19	19 01	Administrative expenditure of the `Foreign Policy Instruments- policy area	0.13	0.11	0.02	13.78 %	0.00	0.02	0.05
Tota	l Title 19		0.13	0.11	0.02	13.78%	0	0.02	0.05
			- <b>H</b>	Title 20 : Tr	ade				
20	20 01	Administrative expenditure of the `Trade- policy area	0.31	0.29	0.03	8.31 %	0.00	0.03	0.17
Tota	l Title 20		0.31	0.29	0.03	8.31%	0	0.03	0.17
			Title 21 :	Development a	Ind Cooperation	l	· · · · · · · · · · · · · · · · · · ·		
21	21 01	Administrative expenditure of the `Development and Cooperation- policy area	0.25	0.17	0.09	34.56 %	0.00	0.09	0.12

	TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2014 (in Mio €)									
			2	014 Commitme	nts to be settle	d	Commitments to be settled from	Total of commitments to be settled at end	Total of commitments to be settled at end	
		Chapter	Commitments 2014	Payments 2014	RAL 2014	% to be settled	financial years previous to 2014	of financial year 2014 (incl corrections)	of financial year 2013(incl. corrections)	
			1	2	3=1-2	4=1-2/1	5	6=3+5	7	
Tot	al Title 21		0.25	0.17	0.09	34.56%	0	0.09	0.12	
				Title 22 : Enlarg	ement					
22	22 01	Administrative expenditure of the `Enlargement- policy area	0.15	0.13	0.03	17.00 %	0.00	0.03	0.03	
Tot	al Title 22		0.15	0.13	0.03	17.00%	0	0.03	0.03	
			Title 23 : Hu	manitarian Aid a	and Civil Protec	tion				
23	23 01	Administrative expenditure of the 'Humanitarian aid and Civil Protection- policy area	0.51	0.38	0.13	26.11 %	0.00	0.13	0.20	
Tot	al Title 23		0.51	0.38	0.13	26.11%	0	0.13	0.2	
		Titl	e 25:Commiss	ion¿s policy coo	rdination and le	egal advice				
25	25 01	Administrative expenditure of the `Commission-s policy coordination and legal advice- policy area	0.65	0.41	0.24	36.70 %	0.00	0.24	0.36	
Tot	al Title 25		0.65	0.41	0.24	36.70%	0	0.24	0.36	
			Title 26 :	Commission¿s	administration					
26	26 01	Administrative expenditure of the 'Commission-s administration- policy area	242.13	200.76	41.37	17.09 %	0.00	41.37	34.94	
	26 03	Services to public administrations, businesses and citizens	0	0.00	0	#DIV/0	0.24	0.24	0.53	
Tot	al Title 26		242.13	200.76	41.37	17.09%	0.24	41.61	35.47	
Title 27 : Budget										
27	27 01	Administrative expenditure of the `Budget- policy area	0.34	0.30	0.04	12.75 %	0.00	0.04	0.03	
Tot	al Title 27		0.34	0.30	0.04	12.75%	0	0.04	0.03	
				Title 28 : Au	dit					

		TABLE 3 : BRI	EAKDOWN OF CO	OMMITMENTS TO	BE SETTLED	AT 31/12/2014 (i	n Mio €)		
			2	014 Commitmer	nts to be settle	d	Commitments to be settled from	Total of commitments to be settled at end	Total of commitments to be settled at end
		Chapter	Commitments 2014	Payments 2014	RAL 2014	% to be settled	financial years previous to 2014	of financial year 2014 (incl corrections)	of financial year 2013(incl. corrections)
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
28	28 01	Administrative expenditure of the `Audit- policy area	0.05	0.01	0.04	80.05 %	0.00	0.04	0.04
Tota	l Title 28		0.05	0.01	0.04	80.05%	0	0.04	0.04
				Title 29 : Statis	stics				
29	29 01	Administrative expenditure of the Statistics- policy area	0.46	0.37	0.09	18.58 %	0.00	0.09	0.10
Tota	l Title 29		0.46	0.37	0.09	18.58%	0	0.09	0.1
	Title 31 : Language services								
31	31 01	Administrative expenditure of the `Language services- policy area	0.52	0.42	0.11	20.87 %	0.00	0.11	0.27
Tota	I Title 31		0.52	0.42	0.11	20.87%	0	0.11	0.27
				Title 32 : Ene	rgy				
32	32 01	Administrative expenditure of the `Energy- policy area	0.2	0.14	0.05	27.28 %	0.00	0.05	0.06
Tota	l Title 32		0.2	0.14	0.05	27.28%	0	0.05	0.06
				Title 33 : Just	ice				
33	33 01	Administrative expenditure of the `Justice- policy area	0.55	0.40	0.14	26.04 %	0.00	0.14	0.19
Tota	l Title 33		0.55	0.40	0.14	26.04%	0	0.14	0.19
			1	Fitle 34: Climate	action				
34	34 01	Administrative expenditure of the `Climate action- policy area	0.12	0.11	0.01	11.82 %	0.00	0.01	0.06
Tota	I Title 34		0.12	0.11	0.01	11.82%	0	0.01	0.06
		Total DG HR	251.78	208.45	43.33	17.21 %	0.24	43.57	39.59



#### ="Breakdown of Commitments remaining to be settled (in Mio EUR)"

#### TABLE 4 : BALANCE SHEET

BALANCE SHEET	2014	2013
A.I. NON CURRENT ASSETS	2,730,867.42	3,203,239.76
A.I.1. Intangible Assets	2,730,867.42	3,203,239.76
A.II. CURRENT ASSETS	45,567,115.43	44,295,806.51
A.II.4. Exchange Receivables	43,121,534.95	41,854,493.85
A.II.5. Non-Exchange Receivables	2,445,580.48	2,441,312.66
ASSETS	48,297,982.85	47,499,046.27
P.III. CURRENT LIABILITIES	-64,007,801.09	-63,251,406.15
P.III.4. Accounts Payable	-47,625,420.83	-46,850,593.03
P.III.5. Accrued charges and deferred incom	-16,382,380.26	-16,400,813.12
LIABILITIES	-64,007,801.09	-63,251,406.15
NET ASSETS (ASSETS less LIABILITIES)	-15,709,818.24	-15,752,359.88

TOTAL	0.00	0.00
Non-allocated central (surplus)/deficit*	-230,472,638.15	18,965,942.01
P.I.2. Accumulated Surplus / Deficit	246,182,456.39	-3,213,582.13

It should be noted that the balance sheet and economic outturn account presented in Annex 3 to this Annual Activity Report, represent only the (contingent) assets, (contingent) liabilities, expenses and revenues that are under the control of this Directorate General. Significant amounts such as own resource revenues and cash held in Commission bank accounts are not included in this Directorate General's accounts since they are managed centrally by DG Budget, on whose balance sheet and economic outturn account they appear. Furthermore, since the accumulated result of the Commission is not split amongst the various Directorates General, it can be seen that the balance sheet presented here is not in equilibrium.

Additionally, the figures included in tables 4 and 5 are provisional since they are, at this date, still subject to audit by the Court of Auditors. It is thus possible that amounts included in these tables may have to be adjusted following this audit.

#### TABLE 5 : STATEMENT OF FINANCIAL PERFORMANCE

STATEMENT OF FINANCIAL PERFORMANCE	2014	2013
II.1 REVENUES	-11,927,547.28	-7,404,639.18
II.1.1. NON-EXCHANGE REVENUES		-196.9
II.1.1.5. RECOVERY OF EXPENSES		-196.90
II.1.2. EXCHANGE REVENUES	-11,927,547.28	-7,404,442.28
II.1.2.2. OTHER EXCHANGE REVENUE	-11,927,547.28	-7,404,442.28
II.2. EXPENSES	238,939,649.14	256,800,677.7
II.2. EXPENSES	238,939,649.14	256,800,677.7
11.2.10.OTHER EXPENSES	234,786,888.92	251,469,683.88
II.2.6. STAFF AND PENSION COSTS	4,152,760.22	5,330,573.89
II.2.8. FINANCE COSTS		419.93
STATEMENT OF FINANCIAL PERFORMANCE	227,012,101.86	249,396,038.52

It should be noted that the balance sheet and economic outturn account presented in Annex 3 to this Annual Activity Report, represent only the (contingent) assets, (contingent) liabilities, expenses and revenues that are under the control of this Directorate General. Significant amounts such as own resource revenues and cash held in Commission bank accounts are not included in this Directorate General's accounts since they are managed centrally by DG Budget, on whose balance sheet and economic outturn account they appear. Furthermore, since the accumulated result of the Commission is not split amongst the various Directorates General, it can be seen that the balance sheet presented here is not in equilibrium.

Additionally, the figures included in tables 4 and 5 are provisional since they are, at this date, still subject to audit by the Court of Auditors. It is thus possible that amounts included in these tables may have to be adjusted following this audit.

## TABLE 6: AVERAGE PAYMENT TIMES FOR 2014 - DG HR

Legal Times							
Maximum Payment Time (Days)	Total Number of Payments	Nbr of Payments within Time Limit	Percentage	Average Payment Times (Days)	Nbr of Late Payments	Percentage	Average Payment Times (Days)
30	14101	12701	90.07 %	16.99	1400	9.93 %	40.02
45	44	44	100.00 %	12.36			
60	25	25	100.00 %	14.8			
90	17	16	94.12 %	20	1	5.88 %	222
120	733	731	99.73 %	31.47	2	0.27 %	174.5

Total Number of Payments	14920	13517	90.60 %		1403	9.40 %	
Average Payment Time	19.88			17.76			40.34

Target Times							
Target Payment Time (Days)	Total Number of Payments	Nbr of Payments within Target Time	Percentage	Average Payment Times (Days)	Nbr of Late Payments	Percentage	Average Payment Times (Days)
30	6174	5871	95.09 %	18.07	303	4.91 %	36.26
		-			-		
Total Number of Payments	6174	5871	95.09 %		303	4.91 %	
Average Payment Time	18.96			18.07			36.26

Suspensions							
Average Report Approval Suspension Days	Average Payment Suspension Days	Number of Suspended Payments	% of Total Number	Total Number of Payments	Amount of Suspended Payments	% of Total Amount	Total Paid Amount
2	56	576	3.86 %	14920	25,389,296.48	10.64 %	238,641,104.77

Late Interest paid in 2014								
DG	DG GL Account Description Amount (Eur)							

Note : The figures are those related to the provisional accounts and not yet audited by the Court of Auditors

	TABLE 7 : SITUATION ON REVENUE AND INCOME IN 2014										
		Reve	enue and income recogn	nized	Reve	Outstanding					
	Chapter	Current year RO	Carried over RO	Total	Current Year RO	Carried over RO	Total	balance			
		1	2	3=1+2	4	5	6=4+5	7=3-6			
57	OTHER CONTRIBUTIONS AND REFUNDS IN CONNECTION WITH THE ADMINISTRATIVE OPERATION OF THE INSTITUTION	12,457,610.42	447,628.55	12,905,238.97	10,692,760.5	443,262.22	11,136,022.72	1,769,216.25			
	Total DG HR	12,457,610.42	447,628.55	12,905,238.97	10,692,760.5	443,262.22	11,136,022.72	1,769,216.25			

# TABLE 8 : RECOVERY OF UNDUE PAYMENTS (Number of Recovery Contexts and corresponding Transaction Amount)

INCOME BUDGET RECOVERY ORDERS ISSUED IN 2014	Error		TOTAL Qualified			OTAL RC ion-qualified)	% Qualified/Total RC		
Year of Origin (commitment)	Nbr	RO Amount	Nbr	RO Amount	Nbr	RO Amount	Nbr	RO Amount	
2013					2	169.46			
2014					116	4,802,359.27			
No Link	2	26,798.21	2	26,798.21	296	7,419,449.17	0.68%	0.36%	
Sub-Total	2	26,798.21	2	26,798.21	414	12,221,977.90	0.48%	0.22%	

EXPENSES BUDGET		Error	Irre	egularity	OLA	F Notified	тот	AL Qualified		OTAL RC non-qualified)	% Qualified	I/Total RC
	Nbr	Amount	Nbr	Amount	Nbr	Amount	Nbr	Amount	Nbr	Amount	Nbr	Amount
INCOME LINES IN INVOICES												
NON ELIGIBLE IN COST CLAIMS												
CREDIT NOTES									129	711,963.94		
Sub-Total									129	711,963.94		
GRAND TOTAL	2	26,798.21					2	26,798.21	543	12,933,941.84	0.37%	

DG HR recovers funds as part of its normal business processes. The lion's share of the amount recovered is associated with charges for services, e.g. training, that are delivered to third parties. Such charges are regulated by 'Service Level Agreements' (SLAs) with the beneficiaries. Another important component is associated with the so-called "Type 2 European Schools" as these schools receive income from other sources that must be taken into account when elaborating the annual schools' budgets. The remainder, are associated with reimbursements for social and medical services. A very small proportion of the recovered funding is for corrections on errors. Indeed the absence of errors in payment operations is the reason for the limited amounts reported as "Qualified" recoveries in this table.

## TABLE 9: AGEING BALANCE OF RECOVERY ORDERS AT 31/12/2014 FOR HR

	Number at 01/01/2014	Number at 31/12/2014	Evolution	Open Amount (Eur) at 01/01/2014	Open Amount (Eur) at 31/12/2014	Evolution
2010	1	1	0.00 %	4,366.33	4,366.33	0.00 %
2011	1	1	0.00 %	15,000.00	15,000.00	0.00 %
2012	1		-100.00 %	1,312.50		-100.00 %
2013	40		-100.00 %	441,949.72		-100.00 %
2014		44			1,764,849.92	
	43	46	6.98 %	462,628.55	1,784,216.25	285.67 %

TABLE 10 : RECOVERY ORDER WAIVERS IN 2014 >= EUR 100.000								
Waiver Central KeyLinked RO Central KeyRO Accepted Amount (Eur)LE Account GroupCommission DecisionComments								

Total DG

Number of RO waivers

Justifications:

Please enter the text directly (no copy/paste of formatted text which would then disappear when saving the document in pdf), use "ctrl+enter" to go to the next line and "enter" to validate your typing.

# TABLE 11 : CENSUS OF NEGOTIATED PROCEDURES - DG HR - 2014

# Procurement > EUR 60,000

Negotiated Procedure Legal base	Number of Procedures	Amount (€)
Art. 134.1(a)	2	1,180,430.45
Art. 134.1(b)	2	389,864.26
Total	4	1,570,294.71

#### TABLE 12 : SUMMARY OF PROCEDURES OF DG HR EXCLUDING BUILDING CONTRACTS

Internal Procedures > € 60,000						
Procedure Type	Count	Amount (€)				
Call for expressions of interest - List of vendors (Art. 136.1(b) RAP)	1	77,223.00				
Exceptional Negotiated Procedure without publication of a contract notice (Art. 134 RAP)	5	1,710,294.71				
Restricted Procedure (Art. 127.2 RAP)	3	30,233,541.00				
TOTAL	9	32,021,058.71				

# Additional comments

The contracts awarded referred to above and resulting from DG HR's procurement activities are multi annual in nature. Therefore there are significant differences in the amounts involved and the type of procedure from one year to the next and annual comparisons are not very meaningful. In 2014, fewer contracts were awarded but their value was almost three times greater than it was in 2013 and half of the value of contract awarded in 2012.

Most of the contracted amount is generally associated with restricted or open tendering procedures. The use of negotiated procedures is generally limited to 0.5 to 5% of the total contract value.

DG HR issues a report on its contribution to the work of the "GAMA", its inter-DG public procurement group. The contract figures referred to in the GAMA report include those related to procedures for which the award decision has been signed (not the contracts that have been signed) in any given year. Moreover the GAMA reports cover the contracts of all the DGs in the group. Thus it is not possible to compare the annual contractual figures in this report and those of the GAMA.

#### Negotiated procedures

The value and type of contracts awarded varies greatly from one year to the next as contracts are multiannual and procedures are launched to renew them as they expire. Annual comparisons of contractual data thus meaningless. Generally-speaking 0.5 to 5% of the contract value is awared through negotiated procedures.

In 2014 around 5% of the contract value (€1.57M) was awarded using negotiated tendering procedures. Most of this amount was associated with one contract. The negotiation for this contract took place after a restricted procedure was published and it did not result in the submission of suitable offers from tenders. The other negotiated procedures were for contracts for supplyinng Commission's medical service. They were mainly linked to technical captivity in the associated markets.

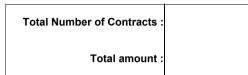
# TABLE 13 : BUILDING CONTRACTS

Total number of contracts :	
Total amount :	

Legal base	Contract Number	Contractor Name	Description	Amount (€)

No data to be reported

### TABLE 14 : CONTRACTS DECLARED SECRET



Legal base	Contract Number	Contractor Name	Type of contract	Description	Amount (€)

# No data to be reported