





MEETINGS WITH INTERPRETATION via Interactio INSTRUCTIONS FOR PARTICIPANTS



To share these instructions further: <https://europa.eu/!bykfvknh>

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| <p>HOW TO CONNECT</p>  | <ul style="list-style-type: none"> Connect via stable Internet using Chrome, Edge or Safari (NOT Firefox). If prompted, allow the browser to access microphone and camera. Self-test your connection well ahead of the meeting by clicking on this link. If you get “media error”, ask your technical support to whitelist “interactio.live” in the firewall. |
| <p>WILL YOU SPEAK?</p>  | <ul style="list-style-type: none"> Connect via a laptop/PC from a quiet location with stable Internet. Turn camera on while speaking. Mute yourself when not speaking. Use an external microphone to achieve good sound quality (see what we recommend). Connect it before launching Interactio and select it in the Interactio settings. <p>✘ <i>Connections from phones/tablets, noisy locations and without image will not be interpreted. If your sound is poor, you risk not being interpreted. See “SOUND TEST” below.</i></p> |
| <p>CONNECTING FROM A MEETING ROOM</p>  | <p>Share this information with your technical support:</p> <ul style="list-style-type: none"> Meeting rooms with SIP protocol are not supported. See “HOW TO CONNECT” above and perform the self-test. Your room camera should be able to zoom in on the active speaker. If you will speak, see “SOUND TEST” below. |
| <p>SOUND TEST</p>  | <ul style="list-style-type: none"> To avoid sound or connection issues, ask the organiser to book a sound test for you. For the test try to use the same location and equipment as for the meeting. |

The [Interactio guide](#) for participants is available for reference.
Please review our [disclaimer](#).