

Practical guidelines for sellers and producers

on the EU harmonised notice on the legal guarantee of conformity
and on the EU harmonised label for the commercial guarantee of
durability

Disclaimer

This document provides practical guidelines to companies ensuring a correct application and display of the harmonised notice of the legal guarantee of conformity and the harmonised label for the commercial guarantee of durability (EU GARAN label). Any views expressed in this document are the preliminary views of the European Commission (EC) services and may not under any circumstances be regarded as stating an official position of the EC. Only the Court of Justice of the European Union is competent to authoritatively interpret EU law.

EUROPEAN COMMISSION

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This document

The purpose of this document is to provide practical guidelines to companies ensuring a correct application and display of the harmonised notice of the legal guarantee of conformity and the harmonised label for the commercial guarantee of durability (EU GARAN label). This document contains a practical description of what to do and not to do when displaying the notice and label, as well as visual examples illustrating how the harmonised label and notice can be used both in online and offline settings.

Producers and sellers play an important role in correctly informing consumers about legal and commercial guarantees, ensuring compliance with their legal requirements and fostering consumer trust. This document is intended for them, and all those that play this crucial role of providing information to consumers.

Obligations and tasks for sellers and producers regarding the harmonised notice and label:

As regards the notice, there is only a role for traders selling goods (sellers):

- Sellers **are required to display** the harmonised notice **in a prominent manner**.
- Sellers have **flexibility on how to display** the harmonised notice **in a prominent manner** (for example, on a poster in an eye-catching way, on a wall in the shop, next to the checkout counter or, in cases of online sale, placed as a general reminder on the website of the sellers.)

As regards the EU GARAN label:

Role for the producers:

- Producers can **voluntarily decide to offer a commercial guarantee of durability** at no additional cost, for the entire good and for a duration longer than two years.
- When they offer such commercial guarantees, producers **should make that information available** to the seller.
- Producers can **themselves place the EU GARAN label** directly on the particular good or on its packaging, with the aim of benefitting from a commercial advantage.
- Producers have to describe the exact terms of the commercial guarantee in **the commercial guarantee statement**.¹

¹ According to the articles 17 (1) and (2) of the Sale of Goods Directive 2019/771, when offering a commercial guarantee of durability the producer is directly liable to the consumer under the conditions set in the commercial guarantee of durability statement.

The commercial guarantee statement includes:

- A clear statement that the consumer is entitled by law to remedies from the seller free of charge in the event of a lack of conformity of the goods and that those remedies are not affected by the commercial guarantee;
- The name and address of the producer;
- the procedure to be followed by the consumer to obtain the implementation of the commercial guarantee;
- the designation of the goods to which the commercial guarantee applies; and
- the terms of the commercial guarantee.

Role for the sellers:

- Sellers are **required to display the EU GARAN label in a prominent manner** in a way that allows consumers to easily identify which particular good benefits from such a commercial guarantee of durability offered by the producer.
- Sellers should ensure that the EU GARAN label is **clearly visible**.
- Sellers **should not actively seek** such information from the producer, for example, by searching on product-specific websites.

Point relevant for **both producers and sellers**:

- Producers and sellers have the freedom to offer other types of commercial guarantees, under the condition this will not confuse consumers with the commercial guarantee of durability as offered by producers through the EU GARAN label.

1. Overview

1.1. EU legal context and background: harmonised notice and label

As required by [Directive \(EU\) 2024/825](#) of the European Parliament and of the Council of 28 February 2024 amending Directives 2005/29/EC and 2011/83/EU as regards empowering consumers for the green transition through better protection against unfair practices the Commission has adopted a [Implementing regulation - EU - 2025/1960 - EN - EUR-Lex](#) specifying the design and content of:

1. A **harmonised EU notice** to be displayed prominently in all shops (both online and offline) at 'shop level', reminding consumers about the main elements of the legal guarantee of conformity under Directive (EU) 2019/771².
2. An **EU GARAN label**, to be displayed prominently for a particular good for which the producer is offering a voluntary commercial guarantee of durability, at no additional cost, covering the entire good and with a duration of more than two years.

While the legal guarantee of conformity and the commercial guarantee of durability are two independent types of guarantees, the harmonised notice and EU GARAN label are designed to complement each other and include cross-references that highlight the differences between the two types of guarantees.

² <https://eur-lex.europa.eu/eli/dir/2019.771/oj/eng>

1.2. The harmonised notice and label

Harmonised notice in colour

LEGAL GUARANTEE

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- ✔ **free repair or free replacement;**
- ✔ in some cases, a **price reduction or full reimbursement.**

Some countries have a longer legal guarantee period. For second-hand goods, a shorter period may apply, but not less than one year.

For more information on your rights in a specific country, scan the QR code below or ask the seller.

europa.eu/youreurope/guarantees

What to do if you receive non-conforming goods:

- ❶ Contact the seller as soon as possible to report the issue;
- ❷ Provide proof of purchase, such as a receipt, invoice, or bank statement.

GARAN ✔

Sellers and producers may also offer commercial guarantees, which apply independently from the legal guarantee. For example, you may see this GARAN label representing a **commercial guarantee of durability** offered by the producer at no additional cost and covering the entire good.

Harmonised label in colour

GARAN

Brand/Trademark

Model identifier

XX

365

BG Гаранция от производителя в години | CS Záruka výrobce v letech | DA Producentgarantiens varighed i år | DE Herstellergarantie in Jahren | EL Εγγύηση παραγωγού σε έτη | EN Producer guarantee in years | ES Garantía del productor en años | ET Tootja garantii aastates | FI Tuottajan takuu vuosina | FR Garantie du producteur en années | GA Rátháíocht an táirgeora de réir blianta | HR Jamstvo proizvođača u godinama | HU Gyártói jótállás éveken | IT Garanzia del produttore in anni | LT Gamintojo garantija metais | LV Ražotāja garantija gados | MT Garanzija tal-produttur fi snin | NL Producentgarantie in jaren | PL Gwarancja producenta w latach | PT Garantia do produtor em anos | RO Garanția producătorului în ani | SK Záruka výrobcu v rokoch | SL Garancija proizvajalca v letih | SV Tillverkarens garanti i antal år

Harmonised notice in black and white



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Harmonised label in black and white

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2. Harmonised notice on the legal guarantee of conformity

2.1 Design overview





The harmonised notice is designed to communicate information about the legal guarantee to the consumer. None of the elements or text of the harmonised notice should be edited, and both text and visual elements should maintain the same proportions and be used in its entirety.

The QR code leads to the dedicated language section on the legal guarantee of conformity on the Your Europe portal which provide consumers with more information on their legal guarantee rights, including access to Member States' portals where more detailed country-specific information is available.

2.1.1. Colours

The harmonised notice is available in different versions, black and white and full colours, for print and digital.

The colour version of the harmonised notice is the preferred choice option and should be used in an online environment. The black and white version can be used in physical shops.

 Pantone Reflex Blue C CMYK: C:100% M:80% Y:0% K:0% RGB: R:0 G:51 B:153 HEX: #003399	 Pantone Yellow C CMYK: C:0% M:0% Y:100% K:0% RGB: R:255 G:237 B:0 HEX: #FFED00	 Pantone Black 6 C CMYK: Black RGB: R:0 G:0 B:0 HEX: #000000	 Pantone 000C CMYK: White RGB: R:255 G:255 B:255 HEX: #FFFFFF
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No colour substitutions or format conversions should be made outside of the provided files.

The two versions of the harmonised notice: coloured and black and white:



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2.1.2. Minimum size, and proportions

The minimum size of the harmonised notice is A4 format, but sizes are available in larger formats (A3, A2, A1) in order to ensure the harmonised notice will be provided **in a prominent manner**, depending for example on the size of the shop and display location.

Consider the Viewing Distance available in your shop to guide you in selecting the right format. **Viewing Distance** refers to the optimal distance between a viewer and a visual display (such as a poster, screen, or artwork) at which the content can be comfortably read or visually appreciated without straining the eyes.

- **A1 (594 x 841 mm):**
 - **Recommended Viewing Distance:** 2–3 meters.
 - A1 posters are large and designed for spaces where users can view them from a moderate distance, suited for large shops or retail spaces with expansive floor areas and high walls.

- **A2 (420 x 594 mm):**
 - **Recommended Viewing Distance:** 1–2 meters.
 - A2 posters are smaller than A1 but still suitable for spaces where viewers can stand close, such as medium-sized shops with moderate floor space and standard wall heights.
- **A3 (297 x 420 mm):**
 - **Recommended Viewing Distance:** 0.5–1 meter.
 - A3 posters are often used for detailed content that viewers can approach closely, suited for small shops with limited floor space and compact wall areas.
- **A4 (210 x 297 mm):**
 - **Recommended Viewing Distance:** 0.3–0.5 meters.
 - A4 is similar to a standard sheet of paper and is intended for very close viewing, suited for very small shops or spaces with minimal wall area, such as kiosks or compact interiors.

When the harmonised notice is displayed in a larger size, the entire notice must be displayed without distorting, modifying or separating its component elements.

The QR code shall be scannable under normal lighting conditions using a standard mobile device.

2.1.3. Language requirements

The harmonised notice is available in all the official languages of the European Union, and available on the following pages: https://eur-lex.europa.eu/eli/reg_impl/2025/1960/oj and https://commission.europa.eu/publications/high-resolution-vector-files-eu-notice-and-label-product-guarantees_en

2.1.4. Do's and Don'ts for the harmonised notice

Do's

- Use the official files provided.
- Use the version of the file that is aligned with the scope of use: RGB for digital, CMYK for print.
- Test the harmonised notice on the media used for display to ensure it appears clearly, without pixelation, missing elements, or layout and colour issues.

Don'ts

- Don't alter or delete the border line or inner line separator.









- Don't change the colours or apply filters or effects.










- Don't change the spacing or alignment of elements.



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- Don't change the typography (font, weight, style, or size).



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Legal Guarantee

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- Don't move, resize, or edit the QR code in any way.



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GARAN



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- Don't crop or stretch the harmonised notice.



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- Don't add new elements, icons, or text.



2.2 Physical display

In physical shops, the harmonised notice informs consumers about the legal guarantee of conformity and offers a way to access more detailed information through the QR code, just like in digital settings.

The following guidelines should be used when displaying the harmonised notice in physical environments:

- The harmonised notice must remain associated with the store environment
- The physical version of the notice uses the **CMYK format** and should be printed at a size and quality that ensures legibility and durability, and not smaller than its minimum size (A4).
- The harmonised notice should remain visible and legible, and must not be distorted, cropped, or folded in a way that affects readability.
- The QR code must remain scannable under normal lighting conditions.

Examples of locations for placement of the harmonised notice in a store:

- the entrance door



- On a poster placed on the wall or an aisle, inside the store



- At the store counter



2.3 Digital display

In a digital environment, the harmonised notice should be displayed **in a prominent manner**, for example placed as a general reminder on the website of the seller. Its role is to signal the presence of the legal guarantee of conformity and provide a pathway to more detailed information, just as it does in physical retail settings.

In the digital space, the full harmonised notice should be displayed, and the following guidelines should be followed:

- The **RGB format, colour version**, should be used
- The harmonised notice must always be legible at default display size
- A clickable link to the same destination as the QR code should always be available.

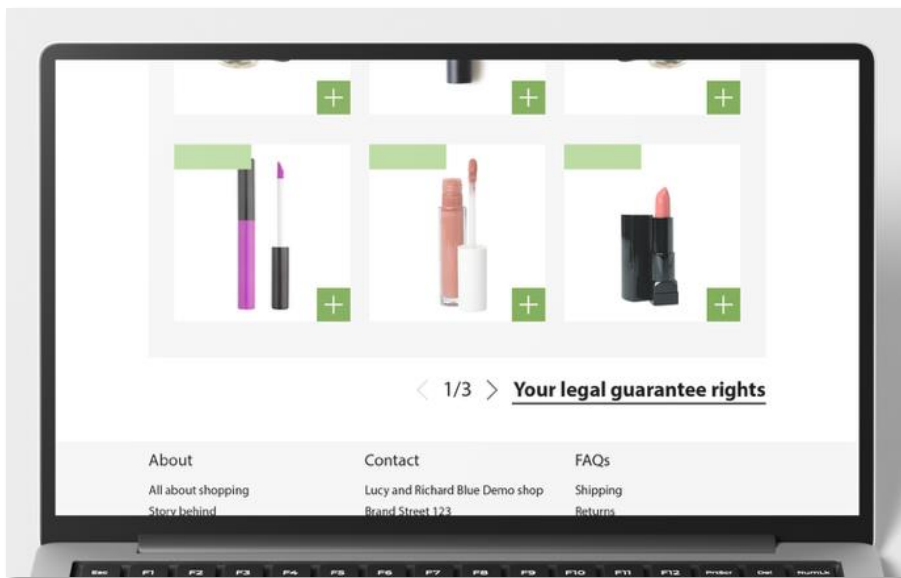
URL ADDRESS FOR ALL EU LANGUAGES

BULGARIAN	europa.eu/youreurope/garancii
CROATIAN	europa.eu/youreurope/jamstva_hr
CZECH	europa.eu/youreurope/záruky_cs
DANISH	europa.eu/youreurope/garantier
DUTCH	europa.eu/youreurope/garantie
GERMAN	europa.eu/youreurope/garantien
GREEK	europa.eu/youreurope/εγγυήσεις
ENGLISH	europa.eu/youreurope/guarantees
ESTONIAN	europa.eu/youreurope/garantiid

FINNISH	europa.eu/youreurope/virhevastuu
FRENCH	europa.eu/youreurope/garanties
HUNGARIAN	europa.eu/youreurope/jótállás
IRISH	europa.eu/youreurope/ráthaíochtaí
ITALIAN	europa.eu/youreurope/garanzie
LITHUANIAN	europa.eu/youreurope/garantijos
LATVIAN	europa.eu/youreurope/garantijas
MALTESE	europa.eu/youreurope/garanziji
POLISH	europa.eu/youreurope/gwarancje
PORTUGUESE	europa.eu/youreurope/garantias
ROMANIAN	europa.eu/youreurope/garantii
SLOVAK	europa.eu/youreurope/záruky_sk
SLOVENIAN	europa.eu/youreurope/jamstva_sl
SPANISH	europa.eu/youreurope/garantías
SWEDISH	europa.eu/youreurope/reklamationsrätt

The examples provided in this section do not represent an exhaustive set of options, but they are intended for the purpose of illustrating locations where and how the harmonised notice can be **provided in a prominent manner** in an online environment:

- On the product catalogue page, add a sentence informing consumers about their legal guarantee rights (e.g. “Your legal guarantee rights”), where the harmonised notice shall then appear on the first mouse click or mouse roll-over.





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- 📄 Provide proof of purchase, such as a receipt, invoice, or bank statement.

GARANT

Sellers and producers may also offer commercial guarantees, which apply independently from the legal guarantee. For example, you may see this GARANT logo representing a commercial guarantee of durability offered by the producer at an additional cost and covering the entire good.

Some countries have a longer legal guarantee period. For second-hand goods, a shorter period may apply, but not less than one year.

For more information on your rights in a specific country, scan the QR code below or ask the seller.

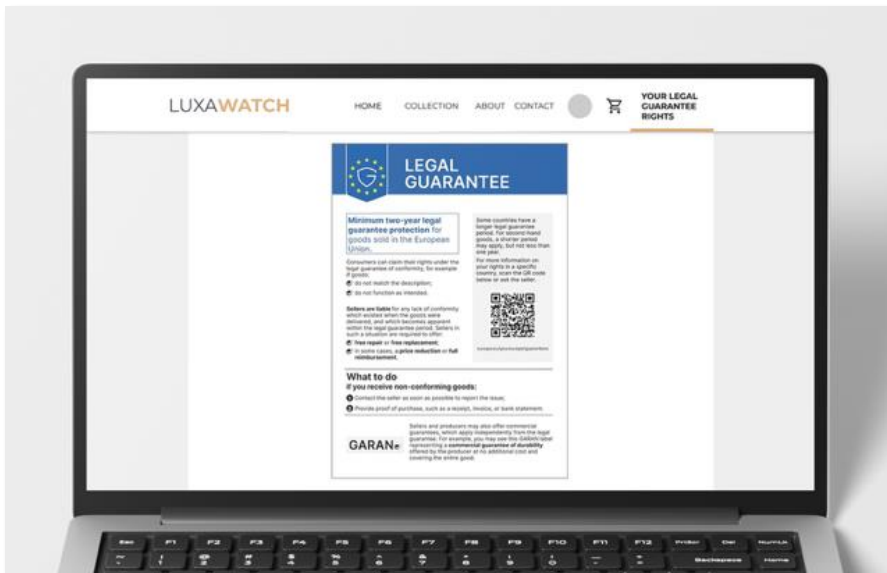
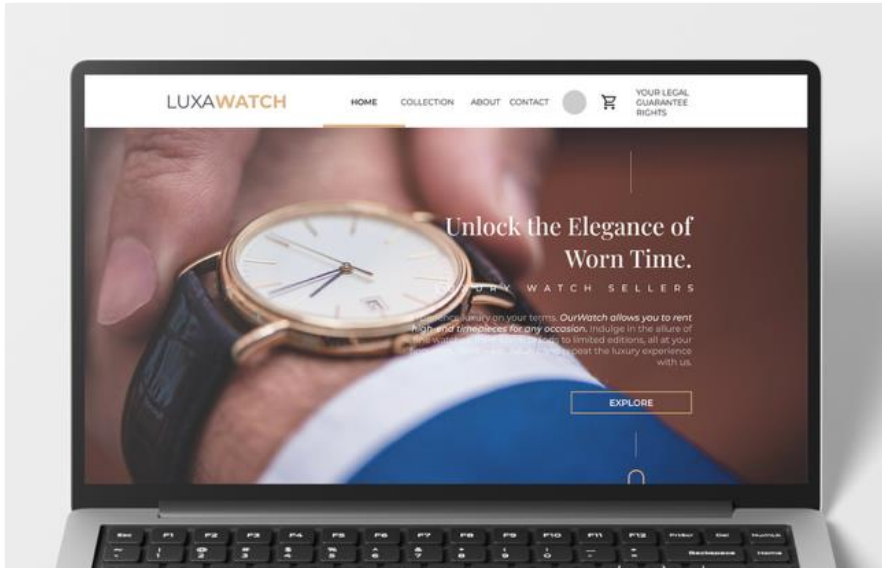


About
All about shopping
Story behind

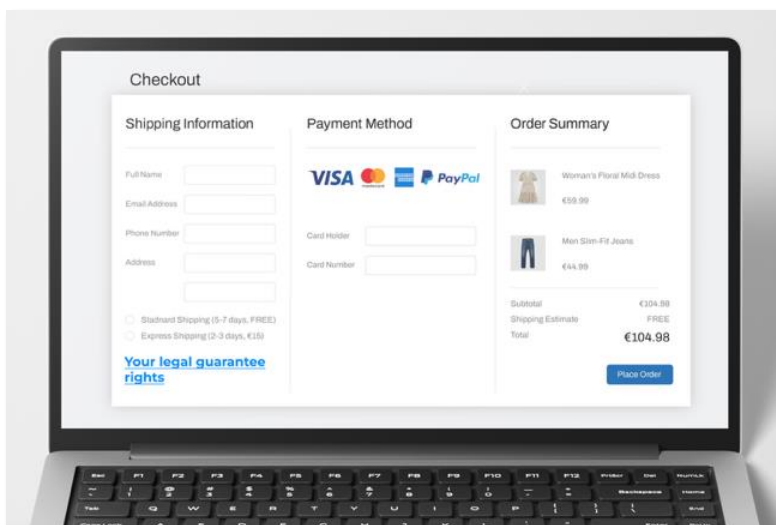
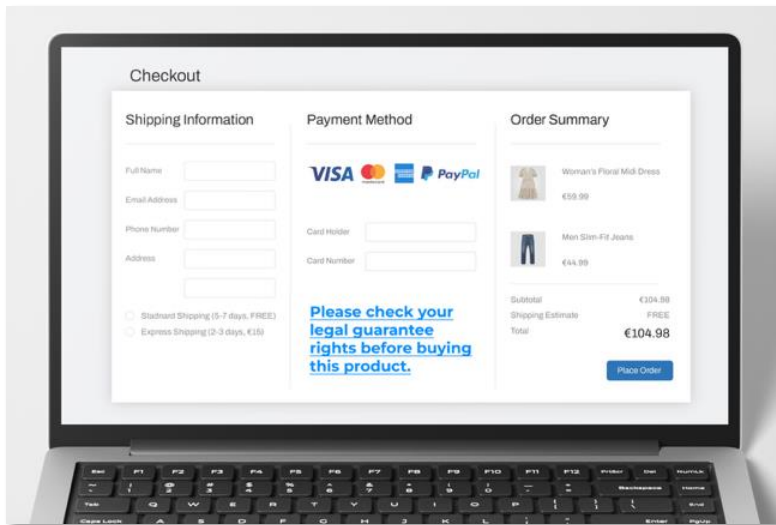
Brand Street 123

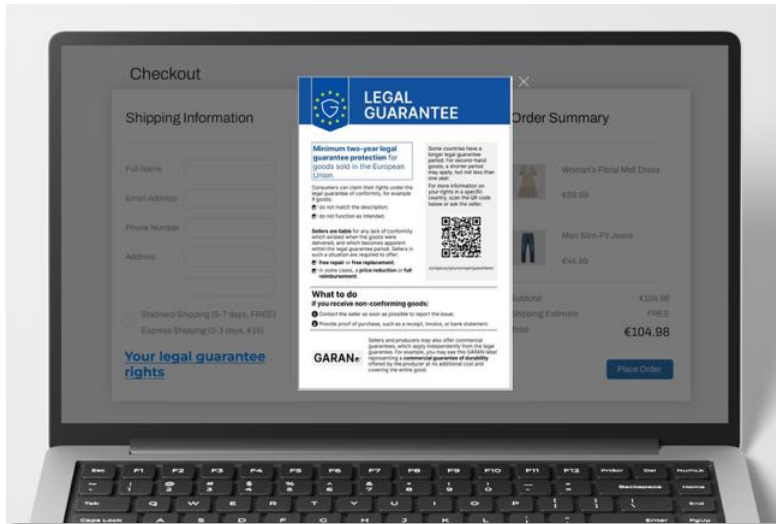
guarantee rights
Returns

- On the header of the seller website, add a sentence informing consumers about their legal guarantee rights (e.g. “Your legal guarantee rights”) where the harmonised notice shall then appear on the first mouse click or mouse roll-over.



- At the product check-out page, add a sentence informing consumers about their legal guarantee rights (e.g. “Your legal guarantee rights”) where the harmonised notice then shall appear on the first mouse click or mouse roll-over.





The harmonised notice should also be included in the confirmation email.³

³ See also Commission notice Guidance on the interpretation and application of Directive 2011/83/EU of the European Parliament and of the Council on consumer rights (Text with EEA relevance) 2021/C 525/01 including Section 4.4 Confirmation of the contract:

<https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX%3A52021XC1229%2804%29&qid=1640961745514>

3. Harmonised label for the commercial guarantee of durability (EU GARAN label)

3.1 Overview of the label design

The EU GARAN label has a language-neutral design, combined with 'producer guarantee in years' in all EU official languages, which allows it to be uniformly used and reproduced by sellers and producers across the European Union. The EU GARAN label must maintain its consistent visual identity across all applications. Its graphic attributes are defined to ensure clarity, recognisability, and uniformity, regardless of format, product type, or display medium.

The EU GARAN label includes two types of visual elements:

- **Fixed elements** (non-editable): These elements are consistent across all uses and must not be changed. They include:
 - i. the title of the label: It consists of "GARAN" referring to (commercial) 'guarantee' in many EU languages and a "tick-mark symbol" indicating that the good's durability is guaranteed.
 - ii. the visual reminder of the existence of the legal guarantee of conformity; this logo is also prominent in the harmonised notice. The logo is shaped like a shield, to evoke the context of consumer protection. The logo contains the letter G shaped like a shield, referring to the (legal) 'guarantee', which starts with the letter G in many EU languages; the logo also contains the stars in a circle of the EU symbol, thus recalling the fact that the legal guarantee is applicable EU wide and based on the EU legal framework.
 - iii. the QR code leading to the following Your Europe portal <https://europa.eu/youreurope/commercial-guarantee-durability/index.htm>; This portal directs consumers to more detailed information in all EU official languages. It further explains that the EU GARAN label represents a commercial guarantee of durability offered by the producer for a particular good, at no additional cost to the consumer, and covers the entire good, not just a component thereof, for a duration of more than two years.
 - iv. the calendar symbol representing the duration of the commercial guarantee of durability offered in "years".
 - v. "producer guarantee in years" in all the official EU languages.
- **Editable fields**: These are the specific components that connects the EU GARAN label directly and unambiguously to the product model it refers to. They must be edited by the producer, and they are:
 - vi. The letters 'XX': replaced by the corresponding duration in years of the commercial guarantee of durability offered by the producer. The duration in years should be in full numbers (for example 3, 5, 8, and so on), including 2-digit numbers (11, 12,

and so on). However, if needed, also 0,5 (half) years can be displayed (for example: 2,5 or 4,5 (the decimal should be preceded by a comma). No other decimals different than 0,5 can be used, to ensure the label is easily understandable for consumers (for example: 4,1 or 4,2 are not permitted).

- vii. The words 'Brand/Trademark': replaced by the name of the producer offering the commercial guarantee of durability.
- viii. The words 'Model identifier': replaced by the model identifier for which the producer is offering the commercial guarantee of durability.

Annotated version of the label showing fixed and editable elements:







Visual example of the label layout with sample text filled in:



3.1.1. Colours

The label is available in different versions, black and white and full colours, for print and digital. The coloured version of the label is the preferred choice and should be used in an online environment. The black and white version can be used in physical shops.

 <p>Pantone Reflex Blue C CMYK: C:100% M:80% Y:0% K:0% RGB: R:0 G:51 B:153 HEX: #003399</p>	 <p>Pantone Yellow C CMYK: C:0% M:0% Y:100% K:0% RGB: R:255 G:237 B:0 HEX: #FFED00</p>	 <p>Pantone Black 6 C CMYK: Black RGB: R:0 G:0 B:0 HEX: #000000</p>	 <p>Pantone 000C CMYK: White RGB: R:255 G:255 B:255 HEX: #FFFFFF</p>
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No colour substitutions or format conversions should be made outside of the provided files.

The two versions of the label: coloured and black and white



3.1.2. Typography, font size, and proportions

The font, including for the editable fields in the label, shall be Inter (Regular, SemiBold, and ExtraBold).

The QR code shall be scannable under normal lighting conditions using a standard mobile device. The QR code should never be smaller than 2 x 2 cm.

3.1.3 Language requirements

Please note that the translation of “producer guarantee in years” in all the official languages of the European Union is provided at the bottom part of the label, and it is an integral part of the label that cannot be omitted or cut out.

This is to ensure that consumers clearly understand the information in their official national language.

3.1.4 How to edit

The high-resolution vector files of the EU GARAN label is available on the Commission’s website (in JPG, SVG or PNG files) and can be edited by producers via applicable graphic design programmes.

https://commission.europa.eu/publications/high-resolution-vector-files-eu-notice-and-label-product-guarantees_en

3.1.5 Do's and Don'ts for the harmonised label

Do's

- Use the official template available here:
https://commission.europa.eu/publications/high-resolution-vector-files-eu-notice-and-label-product-guarantees_en
- Use the version of the file that is aligned with the scope of use: RGB for digital, CMYK for print.
- Change only the editable fields.
- Always maintain the original proportions of the EU GARAN label.
- Test the EU GARAN label on the media used for display to ensure it appears clearly, without pixelation, missing elements, or layout and colour issues.



- Use the EU GARAN label only when it represents a commercial guarantee of durability offered **by the producer** at **no additional costs**, covering the **entire good** and with a duration of **more than two years**.

Don'ts

- Don't alter or delete the border line or inner line separator.



- Don't change the label's colours or apply filters or effects.



- Don't change the spacing or alignment of elements.




- Don't change the typography of fixed or editable elements (font, weight, style, or size).




- Don't move, resize, or edit the QR code in any way.



- Don't crop or stretch the label.



- Don't add new elements, icons, or text.



- Don't edit any part that is not specifically marked as editable.



- Don't use the EU GARAN label when it represents other types of commercial guarantees.

3.2 Physical display

The EU GARAN label should be clearly linked to the specific product.

The following guidelines should be followed when displaying the EU GARAN label in a physical environment:

- The minimum size of the printed label is 95 x 100 mm. In line with this minimum size of the label, the size of the font for translations is 7 pt, the size of the font for the 'Brand/Trademark' and the 'Model identifier' is 9 pt and the size of the font for 'XX', the number representing the duration in years, is 80 pt.
- The EU GARAN label must remain associated with the product itself.
- The physical version of the label uses the **CMYK format** and should be printed at a size and quality that ensures legibility and durability, and not smaller than its minimum size (95 x 100 mm).
- The colour version of the label is the preferred choice option to ensure easy recognition by consumers. The black and white version is allowed in physical environments.
- The label should remain visible and legible, and must not be distorted, cropped, or folded in a way that affects readability.
- The QR code must remain scannable under normal lighting conditions using a standard mobile device.
- The nested label used for online usage cannot be printed and used in a physical environment.

In particular, the EU GARAN label should be displayed **in a prominent manner** and used in a way that allows consumers to **easily identify** which particular good (or goods) benefit(s) from such commercial guarantee(s) of durability. The examples provided in this section are intended for the purpose of illustrating different placements where the EU GARAN label can be displayed in physical locations:

- **Placed on the shelf next to the product:** when products are in display on a shelf, the label should be displayed in a visible manner in a way that it is clearly associated to the product.



- **On the product packaging:** the label may be printed or applied to the exterior of the main packaging (e.g. box, blister pack, cardboard sleeve).



- **Attached to the product:** the label may be presented as a tag, adhesive label, or other physical attachments to the product itself. This is useful also for unpackaged goods.



- **In addition to the shop display,** it is a good practice to include **the EU GARAN label inside the package,** either as a stand-alone leaflet or printed inside the user manual, **together with the commercial guarantee statement.** This will allow the consumer to keep a record of the commercial guarantee duration and other relevant information.



3.3 Digital display

In a digital environment, the EU GARAN label should be also presented in a way that allows consumers to easily identify which good benefits from a commercial guarantee of durability, regardless of screen size, platform, or purchase channel. Its role is to signal the presence of such commercial guarantee of durability and provide a pathway to more detailed information, just as it does in physical retail settings.

The EU GARAN label must remain associated with the product itself.

In the digital space, the full label should be displayed after mouseover or click on a more **compact visual element** (referred to in these guidelines as the "**nested label**"). The nested label can be used in space-limited contexts and should always be accompanied by accessible text and a link or mouseover effect to the EU GARAN label.

The digital version of the label uses the **RGB format** and should follow accessibility requirements.

3.3.1 Nested label

The nested label is a simplified graphic element used only in a digital environment to access the harmonised label. It is always displayed in colour and follows the same guidelines for colour and typography of the harmonised label.

The nested label presents only one editable element: the letters 'XX', to be replaced by the corresponding duration in years of the commercial guarantee of durability offered by the producer. If a nested display is used, the harmonised label shall appear in its entirety on the first mouse click, mouse roll-over or tactile screen expansion.

Nested label for online usage:



3.3.2 Displaying the label on-line

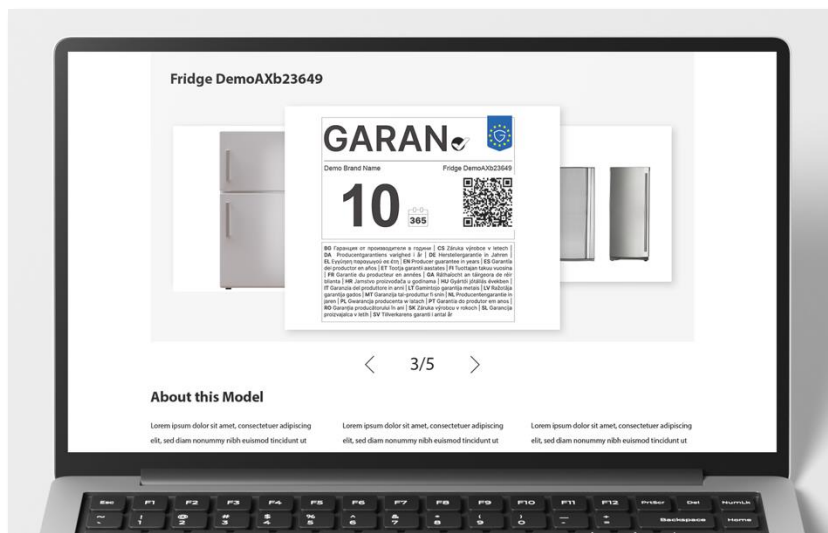
The EU GARAN label should be displayed alongside the product in a digital environment, in a way that is clearly visible before purchase, and associated with the specific item.

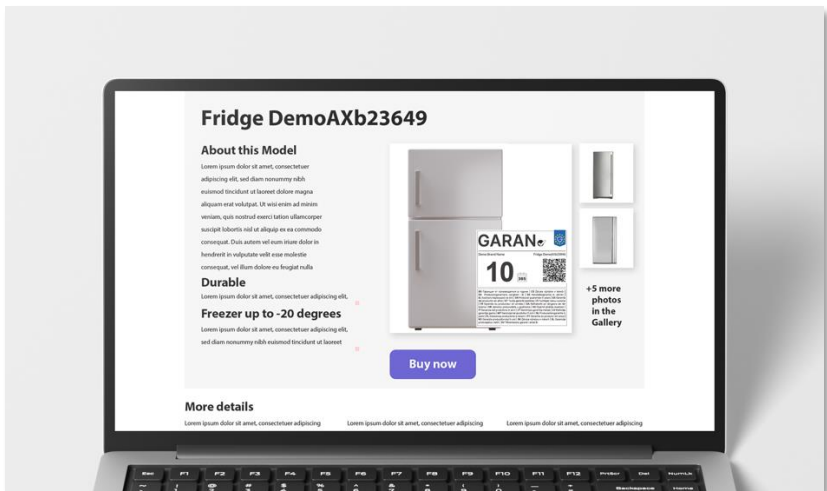
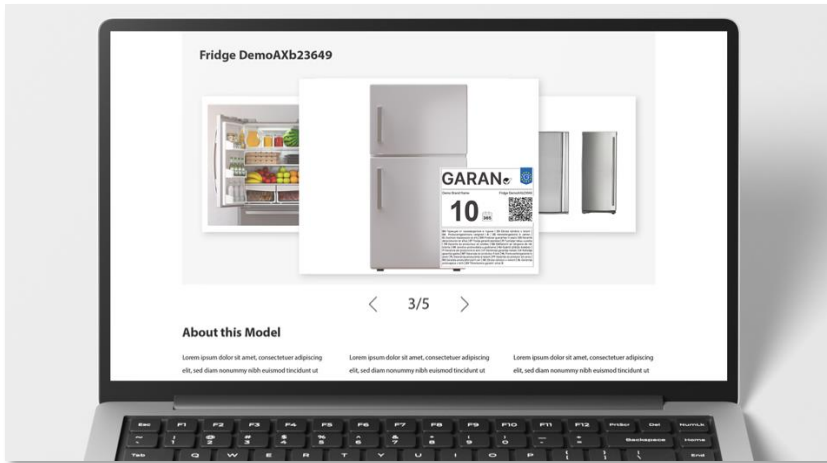
Placement and presentation may vary depending on device type (desktop or mobile), sales channel, and layout limitations. The following guidelines should be used when displaying the EU GARAN label:

- The colour version of the label is the preferred choice option.
- The label should always be legible at default display size.
- When displayed on a product picture, the image should open in a larger, zoomable view.
- A clickable link to the same destination as the QR code should always be available.

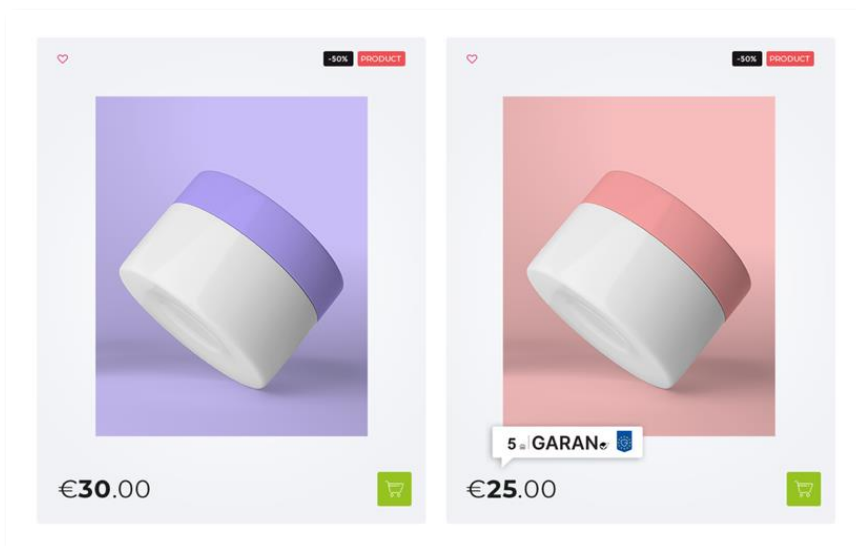
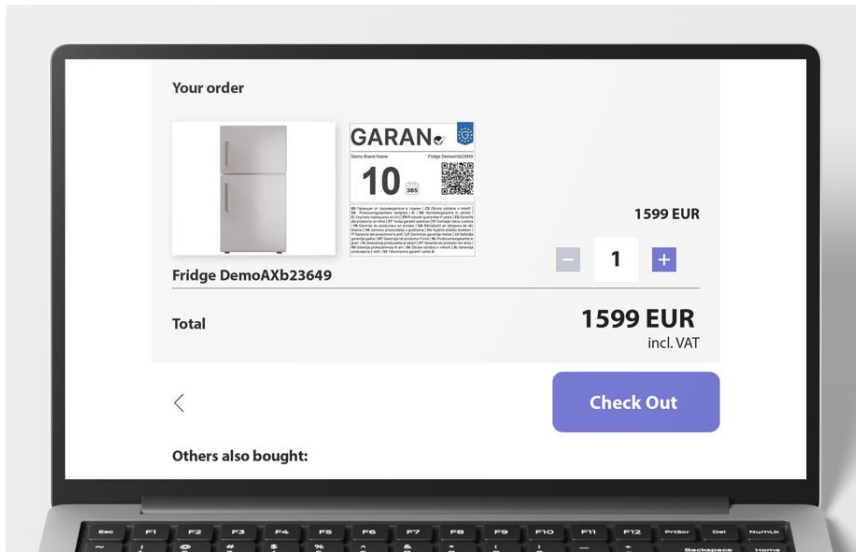
The examples provided in this section do not represent an exhaustive set of options, but they are intended for the purpose of illustrating locations where the EU GARAN label can be displayed in online environments:

- The EU GARAN label can be displayed in several ways on the product page. For example, it can be displayed as part of a product image, as a standalone image in the product gallery, in the product description, or as a nested label.

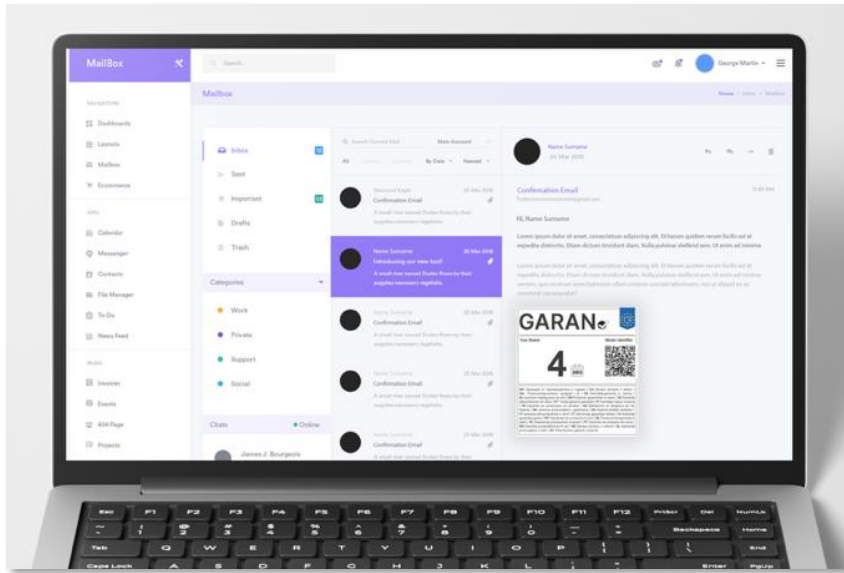




- The EU GARAN label should be shown directly before the consumer places his/her order at the product check-out page.



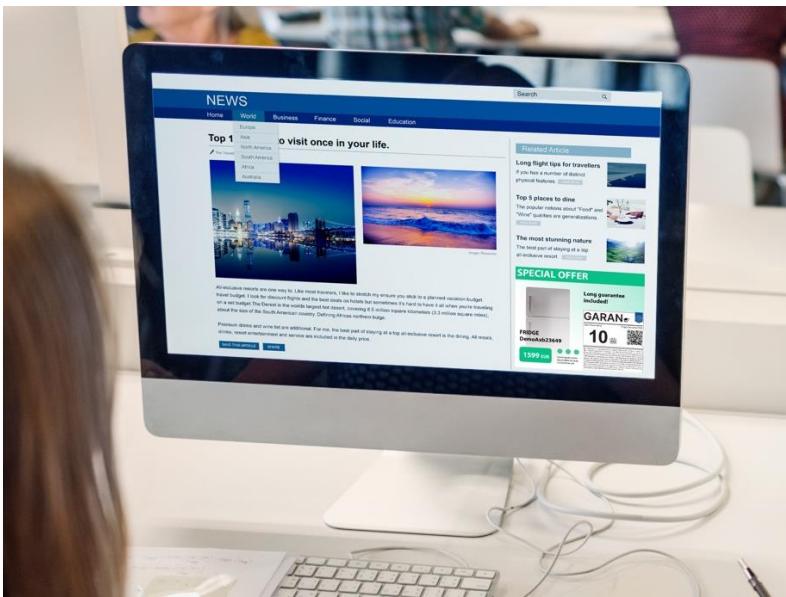
- The EU GARAN label should be also included in the confirmation email⁴.



⁴ See also Commission notice Guidance on the interpretation and application of Directive 2011/83/EU of the European Parliament and of the Council on consumer rights (Text with EEA relevance) 2021/C 525/01 including Section 4.4 Confirmation of the contract:

<https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX%3A52021XC1229%2804%29&qid=1640961745514>

- The EU GARAN label can be used in marketing banners, digital carousels, or third-party promotional placements.



3.4 Advertising and promotional display

In advertising and marketing contexts, both online and offline, such as homepage banners, product carousels, emails, and third-party placements, video, printed flyers and leaflets, the EU GARAN label can be shown. However, the way the EU GARAN label is used in these environments should reflect the same clarity and product-specific relevance.

Correct usage in promotional material:

- The EU GARAN label should only appear when it refers to a product that is indeed covered by a commercial guarantee of durability offered by the producer, at no additional cost for the consumers, covering the entire good, and not only components, for a period longer than two years.
- Where multiple products appear in the same layout (e.g. a banner with several items), avoid using the EU GARAN label in a way that could suggest all products are covered, unless that is the case.