

State of implementation of the 116 000 in 32 countries across Europe

The 116000 hotline is currently operational in all 27 EU Member States:

EU countries	Assigned to or operated by	Contact details
Austria	<u>Rat auf Draht</u>	<u>147@rataufdraht.at</u>
Belgium	<u>Child Focus</u>	<u>info@childfocus.be</u>
Bulgaria	<u>NADJA centre foundation</u>	<u>centrenadja@abv.bg</u>
Croatia	<u>CNZD</u>	<u>info@cnzd.org</u>
Republic of Cyprus	<u>Consortium: SPAVO and Hope For Children</u>	<u>info@domviolence.org.cy</u> <u>info@uncrcpc.org</u>
Czech Republic	<u>Cesta z krize, z. ú</u>	<u>jarmila.kubankova@cestazkrize.net</u>
Denmark	<u>Thora Center</u>	<u>anders@thoracenter.dk</u>
Estonia	<u>Lasteabi</u>	<u>info@lasteabi.ee</u>
Finland	<u>Hätäkeskuslaitos</u>	<u>hatakeskuslaitos@112.fi</u>
France	<u>APEV (Aide aux Parents d'Enfants Victimes)</u> <u>Enfants Disparus Droit d'Enfance</u>	<u>contact@apev.org</u> <u>Contact</u>
Germany	<u>Initiative Vermisste Kinder</u>	<u>info@vermisste-kinder.de</u>
Greece	<u>The Smile of the Child</u>	<u>info@hamogelo.gr</u>
Hungary	<u>Kék Vonal</u>	<u>info@kek-vonal.hu</u>
Ireland	<u>Irish Society for the Prevention of Cruelty to Children</u>	<u>info@ispcc.ie</u>
Italy	<u>SOS II Telefono Azzurro</u>	<u>Contatti</u>
Latvia	<u>Valsts Policija</u>	<u>pasts@vp.gov.lv</u>
Lithuania	<u>Missing Persons' Families Support Centre</u>	<u>centras@missing.lt</u>
Luxembourg	<u>Office National de l'Enfance</u>	<u>Contact</u>
Malta	<u>The Malta Police Force</u>	<u>professionalstandards.police@gov.mt</u>

EU countries	Assigned to or operated by	Contact details
Netherlands	Centrum Internationale Kinderontvoering	info@kinderontvoering.org
Poland	ITAKA	Contact
Portugal	Instituto de Apoio à Criança (IAC)	iac-sede@iacrianca.pt
Romania	Asociatia Telefonul Copilului	telefonulcopilului@telefonulcopilului.ro
Slovakia	Linka detskej istoty	info@ldi.sk
Slovenia	Association of Police Officers of Slovenia	gp.policija@policija.si
Spain	Fundación ANAR	https://www.anar.org/
Sweden	SOS Alarm	kundsupport112@sosalarm.se

Other countries across Europe:

Countries	Assigned to or operated by	Contact details
Albania	ALO 116	alo116@crca.al
Serbia	Astra	sos@astra.rs
Switzerland	Service Social International (Suisse)	Contact
Ukraine	NGO Magnolia	tsr@magnolia-tv.com
United Kingdom	Missing People	116000@missingpeople.org.uk