

Mr. Didier Reynders
Commissioner for Justice
European Commission
Rue de la Loi 200
1049 Brussels

Brussels, 28 April 2020

Re: eBay / COVID-19 / Fighting rogue trading practices online
Ares(2020) 2392056 s

Dear Commissioner,

On behalf of Scott Schenkel, thank you for your letter of 21 April 2020. Please note that, on 27 April, Scott Schenkel was succeeded by our new CEO, Mr Jamie Iannone.

We continue implementing and improving our measures to protect consumers in the face of COVID19-related fraudulent and misleading practices online, which are described in detail in our letter of 26 March.

As of today, eBay has blocked or removed more than 15 million listings from our global marketplace that violate our COVID-19 policies.

Listings or advertisements for dietary supplements claiming to have anti-viral properties are also being blocked, in close cooperation with relevant authorities. The following press release from the Italian Minister of Agriculture is an example of our actions in this field :

<https://www.politicheagricole.it/flex/cm/pages/ServeBLOB.php/L/IT/IDPagina/14620>

Confronted with an unprecedented situation, as an open third-party marketplace platform we are taking exceptional measures to protect consumers and will continue to do so for as long as necessary. At the same time, we strongly support our sellers, as our platform with its global reach contributes significantly to their commercial survival.

We will keep your services updated on a regular basis, including on possible new trends.

Yours sincerely,



Stefan Krawczyk
Associate General Counsel & Head Government Relations EMEA eBay