

Unofficial English translation

Slovenia

Notification Art. 33 CRD

National provisions going beyond Art. 5(1) to (3) and Art. 7(1) of Directive 1999/44/EC on certain aspects of the sale of consumer goods and associated guarantees

Article 37a Consumer Protection Act requires a consumer to report a lack of conformity within two months. Article 37b Consumer Protection Act limits seller's liability for used goods to one year.

Consumer Protection Act

Article 37a

A consumer may claim his/her rights in relation to a material defect if he/she informs the vendor of the defect within two months of the date on which the defect was detected. The consumer shall describe the defect in detail when notifying the vendor and shall allow the vendor to examine the article.

The consumer may notify the vendor of the defect personally, in which case the vendor must issue him/her with an acknowledgement, or may send a notification to the shop where the article was bought or to the representative of the vendor with whom he/she concluded the contract.

Article 37b

(...)

If the contract between the vendor and the consumer concerns a used article, the vendor shall not be liable for material defects in the goods that become noticeable more than one year after the article was delivered.

(...)