



EUROPEAN
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ANNEX

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to the

Commission Delegated Regulation

**supplementing Regulation (EU)2021/690 of the European Parliament and of the Council
as regards the establishment of a monitoring and evaluation framework for the Single
Market Programme**

{SWD(2023) 271 final}

ANNEX

List of second level indicators with regard to the Single Market Programme monitoring and evaluation framework referred to in Regulation (EU)2021/690

1. Design level programme indicators
 - (a) Output indicators
 - (1) OP 0.1.: Number and subject of training organised covering more than one policy area (with common programme or common venue or common participants or common date)
 - (2) OP 0.2.: Number of joint procurement actions: common purchases of databases, joint studies, Eurobarometers and joint framework contracts
 - (3) OP 0.3.: Number and development related costs of common IT projects supporting more than one policy area
 - (4) OP 0.4.: Number of times Payment and Commitment Appropriations were moved between DGs from one budget line to another
 - (5) OP 0.5.: Effect of scale on savings in resources and investments (tools, staffing, time) throughout the governance of administrative, IT and communication activities
 - (b) Result indicators
 - (1) RES 0.1.: Satisfaction of participants in trainings covering more than one policy area (with common programme or common venue or common participants or common date)
 - (2) RES 0.2.: Savings from joint procurement actions: common purchases of databases, joint studies, Eurobarometers and joint framework contracts
 - (3) RES 0.3.: Measure of success of joint campaigns
 - (4) RES 0.4.: Users' satisfaction rate on IT systems
2. Content level indicators - Objective 1: A more effective single market
 - (a) Output indicators
 - (1) OP 1.1.: Number of policy areas covered by IMI
 - (2) OP 1.2.: Number of administrative cooperation procedures in IMI
 - (b) Result indicators
 - (1) RES 1.1.: Estimate of customer benefits resulting from cartel prohibition decisions
 - (2) RES 1.2.: Total State aid expenditure falling under Commission Regulation (EU) No 651/2014¹ as a percentage of total State aid in the EU
 - (3) RES 1.3.: Estimate of customer benefits resulting from merger interventions

¹ Commission Regulation (EU) No 651/2014 of 17 June 2014 declaring certain categories of aid compatible with the internal market in application of Articles 107 and 108 of the Treaty (OJ L 187 26.6.2014, p. 1)

- (4) RES 1.4.: Estimate of customer benefits resulting from non-cartel antitrust interventions
 - (5) RES 1.5: Number of Your Europe Advice (YEA) visits
 - (6) RES 1.6.: YEA performance
 - (7) RES 1.7.: Internal Market Information system (IMI) exchanges in total
 - (8) RES 1.8.: Number of competent authorities using IMI
- 3. Objective 2: Support to SMEs
 - (a) Output indicators
 - OP 2.1.: Number of SMEs benefiting from third party finance to participate in projects for enhancing their competitiveness, sustainability and/or, digitalization, and/or for innovating business processes
 - (b) Result indicators
 - (1) RES 2.1.: Client satisfaction rate for flagship support services for SMEs
 - (2) RES 2.2.: Number of SMEs supported which undertook business process innovation tied to technological adoption leading to progress with their green transition (including improved climate performance, and / or higher sustainability)
 - (3) RES 2.3.: Number of SMEs supported which undertook business process innovation tied to technological adoption leading to higher digitalisation
 - (4) RES 2.4.: Number of SMEs supported (with direct support / third party finance) that enhanced their skills for implementing sustainable business models and practices and/or their digital skills as a result of participating in the project
 - (5) RES 2.5.: Percentage of businesses that are climate neutral or negative, or that already have a strategy in place for this purpose (ie to reduce their carbon footprint and become climate neutral or negative).
 - (6) RES 2.6: Burden of government regulation
 - (7) RES 2.7.: Number of users of digital services or digital information tools provided by the programme
- 4. Objective 3: Effective European standards
 - Result indicators
 - (1) RES 3.1.: Number of countries using International Financial Reporting Standards (IFRS)
 - (2) RES 3.2.: Number of draft European Sustainability Reporting Standards (ESRS) prepared by EFRAG and their coverage in line with the mandate of the Corporate Sustainability Reporting Directive (CSRD)
 - (3) RES 3.3.: Publication of public interest issues by the Public Interest Oversight Board (PIOB)
- 5. Objective 4: Consumer protection
 - (a) Output indicators

- (1) OP 4.1.: Number of authorities participating in the joint actions on the safety of products (CASP)
 - (2) OP 4.2.: Number of Consumer Law Ready and ConsumerPro trainings
 - (3) OP 4.3.: Number of participants to consumer policy major communication events
 - (4) OP 4.4.: Number of press releases of the beneficiaries
 - (5) OP 4.5.: Number of conferences, seminars, webinars organised by the beneficiaries
 - (6) OP 4.6.: Number of meetings with Commissioners, MEPs, representatives from European Economic and Social Committee, Committee of the Regions and Permanent Representations.
 - (b) Result indicators
 - (1) RES 4.1.: Outcome of consumers queries to European Consumer Centres Network (ECC Net)
 - (2) RES 4.2.: Number of measures on dangerous non-food products alerted on the Safety Gate platform
 - (3) RES 4.3.: Number of Alternative Dispute Resolution bodies supported
 - (4) RES 4.4.: Number of social media followers of the beneficiaries
6. Objective 5: Food Safety
- (a) Output indicators
 - OP 5.1.: Number of inter-laboratory proficiency tests and comparative testing organized by EU reference laboratories for national reference laboratories
 - (b) Result indicators
 - RES 5.1.: Overall satisfaction rate of participants attending in person BTSF training
 - (c) Impact indicators
 - IMP 5.1.: Number of the Member States funded which collected and timely reported to the European Medicines Agency (EMA) data on the sales of antimicrobial veterinary medicines and use in animals of the antimicrobial medicinal products
7. Objective 6: European Statistics
- (a) Output indicators
 - (1) OP 6.1.: Statistical coverage (measured as number of indicators, sub-indicators and all their breakdowns)
 - (2) OP 6.2.: User friendliness of Eurostat's website
 - (3) OP 6.3.: Number of participants in the ESTP courses on innovative sources and methods for official statistics
 - (b) Result indicators

- (1) RES 6.1.: Number of database sessions (in millions) made by external users from Eurostat reference database via the Eurostat website.
 - (2) RES 6.2.: Timeliness of statistics, measured on news releases of a set of quarterly and monthly statistics.
 - (3) RES 6.3.: Number of new experimental statistics dataset published.
 - (4) RES 6.4.: User trust in European statistics
 - (5) RES 6.5.: Number of administrative arrangements which Eurostat reviews, renews or signs every year with its key partners
 - (6) RES 6.6.: Number of research projects requesting access to European microdata in the Eurostat database.
- (c) Impact indicators
- IMP 6.1.: Number of Eurostat followers and engagement rate on social media.