

3rd ANNUAL DIGITAL CONSUMER EVENT

Ensuring fairness and safety for
consumers in the digital world

30 November 2023

#consumerprotection
#digitalfairness4consumers
#productsafety



Agenda

8.30 - 9.00 **Welcome coffee**

9.00 - 9.30 **Opening of the event**

Isabelle Pérignon, Director Consumers, DG Justice and Consumers

Didier Reynders, Commissioner for Justice

Anna Cavazzini, Chair of the IMCO Committee

IMCO Members

Pledge

9.30 - 9.35 **Announcement of the Consumer Protection Pledge**
by Commissioner Reynders

9.35 - 10.15 **Pledge Signing**
by representatives of the 11 signatories

Moderator: Isabelle Pérignon, Director Consumers, DG Justice and Consumers

10.15 - 10.30 **Group photo of signatories with Commissioner**

10.30 - 10.45 **Coffee break**

Fitness Check on Digital Fairness

10.45 - 11.55 **Panel 1: Burden of proof in consumer law**

Experts: Ursula Pacht (BEUC), Jelle van Loo (Economic Inspection, Belgium), Peter Rott (University of Oldenburg), Jolanda Girzl (Ecommerce Europe)

Chair: Martins Prieditis, deputy Head of Unit, JUST B2

Followed by Q&A

11.55 - 13.05 **Panel 2: Addictive design of digital services**

Experts: Kasper Drazewski (BEUC), Brian Wessel (Ministry of Industry, Business and Financial Affairs, Denmark), Mark Leiser (VU Amsterdam), Francesco Bondi (DOT Europe)

Chair: Egelyn Braun, team lead Digital Fairness, JUST B2

Followed by Q&A

13.05 - 13.15 **Concluding remarks**

Isabelle Pérignon, Director Consumers, DG Justice and Consumers