



Annual Activity Report 2023

annexes

DIRECTORATE GENERAL
FOR DIGITAL SERVICES

DG DIGIT

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ANNEX 1: Statement of the Director in charge of Risk Management and Internal Control

I declare that in accordance with the Commission's communication on the internal control framework ⁽¹⁾, I have reported my advice and recommendations on the overall state of internal control in the DG to the Director-General.

I hereby certify that the information provided in the present annual activity report and in its annexes is, to the best of my knowledge, accurate and complete.

Brussels, 2 April 2024

(signed)

Pierre CHARLIER

⁽¹⁾ C(2017)2373 of 19.04.2017.

ANNEX 2: Performance tables

This section should be read following the hierarchy of objectives and outputs:

General Objective i.e. a political objective of the European Commission for the term 2019-2024 ⁽²⁾.

Specific Objective, i.e. a DIGIT objective to support the General Objectives for the term 2019-2024, as defined in DIGIT's Strategic Plan 2020-2024.

Main Outputs, i.e. a DIGIT operational activity to support the Specific Objectives in 2023, as defined in DIGIT's Management Plan 2023.

General objective 7: A modern, high-performing and sustainable European Public Administration			
Impact indicator: Staff Engagement Index of the Commission			
Source of the data: European Commission, Staff Survey 2023:			
Baseline	Interim Milestone	Target	Latest known results
2018	(2022)	(2024, target set by DIGIT in Strategic Plan 2020-2024)	(2023)
69%	75%	75%	76%

Specific objective 7.1: <i>A portfolio of secure, state-of-the-art corporate digital solutions developed in partnership supports the Commission's political priorities</i> <i>Related to spending programme(s):</i> n.a.			
Result indicator: Level of adoption of the Reusable Solutions Platform (RSP)			
Source of the data: RSP Portal Dashboard			
Baseline	Interim Milestone	Target	Latest known results
2020	(2022)	(2024, target set by DIGIT in Strategic Plan 2020-2024)	(31/12/2023)
110 (cases of reuse of one or several RS of the RSP)	+ 45% (i.e. from 110 to 160 systems reusing the RSP in 2022)	+91% (i.e. from 110 to 210 by end of 2024)	564 distinct reuse cases in 384 systems in DGs and EAs by end of 2023, i.e. vastly exceeding the target

⁽²⁾ https://commission.europa.eu/strategy-and-policy/priorities-2019-2024_en

Main outputs in 2023:

Other important outputs

Output	Indicator	Target	Latest known results (situation on 31/12/2023)
<p>Co-delivery with PMO on the Digital Transformation programme in the domain of Health Care Services</p> <ul style="list-style-type: none"> - Foster the digitalisation of health services for JSIS (Joint Sickness Insurance Scheme) affiliates and their family members by integrating JSIS to the Belgium Healthcare Network (MyCareNet) <p>Integration of JSIS with the National Healthcare Network in Luxembourg</p>	<ul style="list-style-type: none"> - Registration of Affiliates - General Practitioner digital attestations and automatic reimbursement requests - Digital transfer of hospital invoices to JSIS in Luxembourg <ul style="list-style-type: none"> o PDFs only – manual assignment to beneficiaries o Electronic data – automatic assignment of beneficiaries 	<p>Pilot Population registered by end of Q2 2023</p> <p>Launch a Pilot by end of 2023</p> <p>By Q3 2023</p> <p>By end of 2023</p>	<p>Delayed Ready to be deployed. Discussion ongoing between PMO and Data Protection Officer (DPO) for the deployment green light.</p> <p>Delayed Pilot replanned for May 2024 due to delay in the contract signature between PMO and Belgian social security</p> <p>Target achieved Deployed in production</p> <p>Target achieved Deployed in production</p>
<p>Co-delivery with HR, PMO and EPSO of the HR Transformation Programme phase 1</p>	<p>Preparatory phase completion</p> <p>Wave 1 of implementation start with focus on the digital transformation:</p> <ul style="list-style-type: none"> - pre-selection, - selection and - recruitment - HR Family Service Desk, <p>Full operationalisation of the HR Domain architecture office</p>	<p>By end of 2023 (Wave 1 will span between 2023 and 2024)</p> <p>By end of 2023</p>	<p>On track Wave 1 of implementation is progressing well with focus on the digital transformation of the following processes:</p> <ul style="list-style-type: none"> - pre-selection, - HR Family Service Desk - Onboarding - Investigation and Disciplinary Office (IDOC) <p>ready to be deployed in the 1st half of 2024</p> <p>Target achieved HR domain architecture office is operational, with a number of foundational projects started.</p>

Output	Indicator	Target	Latest known results (situation on 31/12/2023)
<p>Co-delivery with the SG in the domain of document management.</p> <ul style="list-style-type: none"> - Enhance integration of services offered by the corporate document management platform, - extend use of Document Management solutions to additional European Institutions, including the European Council, - modernise and standardise the solutions constituting the platform 	<p>Number of information systems integrated with the document management platform through Hermes Repository Services (HRS)</p> <p>List of European Institutions which adopted HAN as their document management system</p> <p>Completion of the study on the future of Corporate Document Management Platform.</p>	<p>New major corporate information systems added to the list of HRS clients in 2023.</p> <p>Additional EIs, among those the European Council, have migrated to HAN platform before end of 2023.</p> <p>Deliverables of the study presented to the management before end of 2023.</p>	<p>Target achieved 3 new HRS Clients</p> <p>Target achieved 6 new EUIBAs. Additionally the onboarding of the Council progressing according to plan.</p> <p>Target achieved The analysis on the HAN simplification and future of Corporate Document Management Platform has been conducted</p>
<p>Co-delivery with the SG in the domain of legislative lifecycle management</p> <ul style="list-style-type: none"> - Modernise the user experience of drafting legislation for the EC and member states - Continue the integration of EdiT in Decide and extend the use of EdiT in drafting Ordinary Legislative Proposals (OLP) - Contribute to the Digital Transformation led by Secretary General 	<p>New user interface and enhanced document repository for EdiT</p> <p>Number of OLP drafted under pilot projects in EdiT/Decide</p> <p>Complete the solution design for the future Decide architecture</p>	<p>Completed by the end of 2023</p> <p>5 OLPs by end of 2023</p> <p>By end of 2023</p>	<p>Target achieved Completed by the end of 2023</p> <p>Target partially achieved 4 OLPs implemented</p> <p>Target achieved Solution design completed</p>
Design, deliver and manage the Reusable Solutions Platform (RSP)	Delivery according to the work-plan endorsed by the RSP Steering Committee (ITCB).	RSP wave 5 fully operational by Q4 2023	Target achieved Secunda++ (fine grained authorisation) joined RSP in 2023.
Foster reuse through the Reusable Solution Platform (RSP)	Cost avoidance resulting from reuse of RSP	By December 2023, cost avoidance equivalent to 300 FTEs	Target achieved By December 2023 cost avoidance equivalent to 447 FTEs

Specific objective 7.2: *The Commission exploits the potential of data, information, knowledge and content management for policy shaping, communication, citizens and staff engagement*

Related to spending programme(s): n.a.

Result indicator 1: Data, information, and knowledge maturity progression

Source of the data: Data progression model (Information Management Steering Board, IMSB)

Baseline (2020)	Interim Milestone (2022)	Target (2024, target set by DIGIT in Strategic Plan 2020-2024)	Latest known results (2023)
<p>24% - Level 2 – Reactive</p> <p>Data management is approached in silo mode – awareness of data relevance and management is generally basic with some areas more advanced</p> <hr/> <p>Data Progression Model (%):</p> <p>1. 0 Unaware</p> <p>2. 1-20 Aware</p> <p>3. 21-40 Reactive</p> <p>4. 41-60 Proactive</p> <p>5. 61-80 Managed</p> <p>81-100 Optimised</p>	Increase	Increase	<p>Target achieved</p> <p>38% - Level 2 – Reactive</p> <p>Actions 2023:</p> <ul style="list-style-type: none"> - Change of ownership of the EC Data Catalogue to the Publication Office (OP). This resulted in an increased maturity in the provision of the service offering, thanks to the expertise of OP in this area. - Participation in the ITIT assessment of projects with a data dimension. - Inspection of synergies and possibilities to create corporate services. - Revision of the EC Data Strategy is underway; the as-is situation has been already assessed, which is a step allowing visibility on the areas that need to be prioritised. - Restructuring of the DIGIT.B.1 service offering to cover emerging needs, with supporting service in the areas of data policy, risk, governance and compliance.

Result indicator 2: Collaboration maturity progression**Source of the data:** Collaboration progression model (Information Management Steering Board, IMSB)

Baseline (2020)	Interim Milestone	Target (2024, target set by DIGIT in Strategic Plan 2020-2024)	Latest known results (2023)
	(2022)		
<p>23% - Level 2 – Exploratory</p> <p>Initial objectives in terms of collaboration are designed; the organisation locally works in collaborative mode but not in a systematic manner</p> <hr/> <p>Data Progression Model (%):</p> <p>1. 0 Unaware</p> <p>2. 1-20 Aware</p> <p>3.21-40 Reactive</p> <p>4.41-60 Proactive</p> <p>5.61-80 Managed</p> <p>81-100 Optimised</p>	Increase	Increase	<p>Target achieved</p> <p>39% - Level 2 – Overall increase</p> <p>Actions 2023:</p> <ul style="list-style-type: none"> - Continuation of the rollout of the M365 suite in the context of the Single Integrated Framework for Collaboration. - Phase-out of Connected, contributing to the rationalisation of the landscape. - Rollout of the new Intranet based on M365 SharePoint Online (SPO). First corporate sites released. - Rollout of a mechanism to grant access to EUIBAs to the M365 based websites of the EC. - Systematic usage of corporate collaborative tools for key processes (multiannual and annual programming/reporting, task forces, projects)

Result indicator 3: Corporate web presence**Source of the data:** Number of sites migrated to the new platform (DG COMM and DIGIT)

Baseline (2020)	Interim Milestone	Target (2024, target set by DIGIT in Strategic Plan 2020-2024)	Latest known results (2023)
	(2022)		
3 sites in the new web platform	70 sites	All relevant web sites	Target achieved Actions 2023: <ul style="list-style-type: none"> - Completed the transition of all the web sites in scope of the new platform. - 30 additional new web sites built directly in the new platform in 2023. - 150 live web sites are now using the platform. - 2023 focus was on improving the new platform, e.g. integration with new ePoetry. - Multiple scheduled releases done as planned.

Result indicator 4: Use of online engagement platforms**Source of the data:** Use of engaging platforms/number of participants (DIGIT)

Baseline (2020)	Interim Milestone (2022)	Target (2024, target set by DIGIT in Strategic Plan 2020-2024)	Latest known results (2023)
0 major engagement initiatives	3 major engagement initiatives	10 major engagement initiatives	Target achieved 10 major online engagements on different topics done through the Conference on the Future of Europe digital platform, and 4 European Citizens' Panels.

Main outputs in 2023:**Other important outputs**

Output	Indicator	Target	Latest known results (situation on 31/12/2023)
EC data ecosystem (DataStrategy@EC - EC data platform)			

Output	Indicator	Target	Latest known results (situation on 31/12/2023)
EC data ecosystem DataStrategy@EC deliverables: data platforms; data analytics; data catalogue; data policies and governance; data skills and trainings.	2023 IMSB Rolling Action Plans (RAP) milestones 2023-2025 DataStrategy@EC Action Plan milestones established 2023 BI@EC action plan milestones established AI@EC Communication released, internal guidance for the ethical use of trustworthy AI systems established. Elaboration of the corporate AI@EC action plan 2023	100% of 2023 DIGIT IMSB RAP deliverables produced Q2 2023 Q2 2023 Q2 2023 Q4 2023	Target achieved IMSB RAP: EC Data Platform (ECDP) Public Cloud with 3 offerings as part of the EC data ecosystem released. Two executive cockpits in production and in best effort support. Target achieved DataStrategy@EC initiative: DIGIT initiated a revision exercise for the DataStrategy@EC in view of submitting a new version in 2024. The previous action plan is being updated. Target partially achieved BI@EC initiative: This initiative was put on hold in 2023Q2 due to the reorganisation of DIGIT which reshuffled several services. The activities resumed in 2024Q1 in view of establishing the concrete action plan, capitalising as well on the results of the Cloud working group on integration services, directly linked to this subject matter. Target achieved AI@EC initiative: The AI@EC Communication to the Commission progressed significantly with the ISC in July and the last revisions done at Cabinet level with final adoption on the 24-Jan 2024. The Interservice Group on Artificial Intelligence was created and started its work in Oct-24 with the establishment of multiple actions (e.g., guidelines on procurement, software development).

Output	Indicator	Target	Latest known results (situation on 31/12/2023)
EC data platform (ECDP)	2023 Data Platform milestones	2 releases of the data platform	Target achieved Significant progress in the ECDP Public Cloud with the release of 3 offerings AWS, Azure and Agnostic available.
	Use of ready-to-use data environments by customers	10% increase of the ready-to-use cloud data environment instances implemented	Target achieved There are currently 10 DGs and 2 MS customers of the ECDP with 2 of them having been added in 2023.
	Implementation of the ready-to-use data environments on sovereign cloud	One ready-to-use data environment on sovereign cloud: 2023 milestones realised	Target partially achieved The ECDP On Prem with sovereign cloud is on hold following the proof of concept with DG COMP where the lack of maturity of the non-hyperscalers cloud offering does not provide the needed services to proceed.
EC Collab – Single Integrated Framework for Collaboration			
Single Integrated framework for Collaboration (SIFC, EC Collab): toolset of corporate integrated collaborative solutions built around M365	Number of sites/groups/intranet instances integrated/migrated/phased-out	40% of My Intracomm collaborative sites integrated/migrated/phased-out 100% Connected groups integrated/migrated/phased-out	Target achieved 51% of My Intracomm collaborative sites integrated/migrated/phased-out, exceeding the target. Target achieved All Connected groups have been integrated/migrated/phased-out and the Connected platform has been closed to end users in preparation for the final decommissioning.

Output	Indicator	Target	Latest known results (situation on 31/12/2023)
Collaboration solutions (CIRCABC, Connected, Yammer, Wikis)	Availability of collaboration solutions to staff and other users	Collaboration solutions SLA availability	<p>Target achieved</p> <p>CIRCABC collaborative spaces were available without major disruptions.</p> <p>Number of Interest groups: 6100+</p> <p>Number of Documents: 6.137.000+ (10TB)</p> <p>Number of user account: 351.000+</p> <p>Confluence wiki spaces were available without major disruptions and the continuation of the service offering in the next few years was clarified following the ITCB decision on 16 November 2023.</p> <p>Number of wiki spaces on 31/12/2023:</p> <ul style="list-style-type: none"> - 572 extranet wiki spaces - 87 intranet wiki spaces - 27 Public wiki spaces <p>Target achieved</p>
Communication Platform (Intranet)			
My IntraComm: development of the intranet platform and provision of technical support (current My Intracomm platform based on SharePoint on premises until it is phased out, and future new intranet platform)	<p>Availability of My IntraComm to staff and other users</p> <p>Number of intranet instances transitioned in the new intranet platform</p> <p>Availability of the new intranet platform</p>	<p>My IntraComm: SLA availability</p> <p>Support provided to ensure at least 5 DGs intranets transitioned</p> <p>Core functionalities of the new intranet platform available</p>	<p>Target achieved</p> <p>SLA available.</p> <p>13 DGs intranets live on SharePoint Online (12 migrated from SharePoint on premises and 1 – HERA – created directly in the new platform) exceeding the target.</p> <p>Main core functionalities available in SharePoint Online.</p>
Europa Web Platform			

Output	Indicator	Target	Latest known results (situation on 31/12/2023)
Web Presence of the Commission and EU Institutions	Availability of the Europa web presence	Europa platform: SLA availability Corporate web supporting service: SLA availability	Target achieved Europa Web platform and supporting services were available without any major disruption and according to SLA. The aggregated overall availability of Europa Web platform was 99.70%
Engagement Platforms and solutions			
EU Survey: EC survey tool	Availability of the service Number of critical issues solved New features implemented	SLA availability target 95% critical issues solved 2 releases incorporating new features	Target achieved EUSurvey was available without major disruptions. Availability >90% Support: No blocking issues remaining for 2023 Number of releases: 2 Number of surveys: 25.412 (+19%) Number of contributions: 3.991.500 (+25%)
EU Academy	Availability of the EU Academy platform Number of on-line training courses provided Number of users	SLA availability target Increase according to business owners target Increase according to business owner target	Target achieved Aggregated availability of 99.58% during the year, in line with SLA. Continuous development of the platform according to business owner planning. The overall number of registered users increased to 900.000 while there are 2.190 on-line training courses available for them.
Data, information and knowledge management			
IMSB Rolling Action Plans implementation – Monitoring	Number of IMSB monitoring report	DIGIT contributions to 2 IMSB monitoring reports produced	Target achieved Contributions produced for June 2023 and December 2023 IMSB monitoring reports
Innovation			

Output	Indicator	Target	Latest known results (situation on 31/12/2023)
ICT innovation	Use of ICT innovation framework	Innovation framework in place	Target achieved Digital innovation framework available for use in March 2023 66 initiatives registered by December 2023

Specific objective 7.3: A digital delivery model supports the Commission as a world-class agile and collaborative 'open administration'

Related to spending programme(s): n.a.

Result indicator: Level of adoption of DevSecOps practices.

Source of the data: Yearly survey

Baseline (2020)	Interim Milestone (2022)	Target (2024, target set by DIGIT in Strategic Plan 2020-2024)	Latest known results
Current level of adoption of DevSecOps practices defined in 2020 as 2.7 out of 4 (based on the answers provided by 15 DGs to a DevSecOps survey)	+10%	+20%	2022: 3.1 out of 4, i.e. target exceeded. No survey conducted in 2023. This metric is a biyearly metric and thus will be reported for 2024 in next year's report.

Main outputs in 2023:

Other important outputs

Output	Indicator	Target	Latest known results (situation on 31/12/2023)
Establish a solid foundation for a corporate approach for Mobile Applications in the European Commission.	Delivery according to the Mobile Applications Action Plan endorsed by the ITCB	Actions for 2023 fully implemented by December 2023	Target achieved The actions planned for 2023 were implemented (updated Mobile Standard and the new vision for the OnTheGo).
Establish a solid foundation for a corporate working culture based on open source principles (as described in the Open Source Strategy)	Delivery according to the action plan endorsed by Commission as part of the Open Source Strategy	Actions for 2023 fully implemented by December 2023	Target achieved All the actions from the strategy were completed and the results were presented at the Digital Stakeholders Forum (DSF) in Nov 2023.

Output	Indicator	Target	Latest known results (situation on 31/12/2023)
Establish a solid foundation for a corporate user experience (UX) practice in the European Commission	Number of initiatives which received advisory services related to User Experience Practice across the Commission	4 initiatives by Q4 2023	<p>Target achieved</p> <p>Completed 11 in 2023: AMS (OIB, SG), Single Digital Gateway (GROW, MOVE), Decide (SG), SoHo (SANTE), eSurveillance (JUST), Coop (eUI), Intranet and website (TAXUD), EUCTP and INF (TAXUD), Intranet (OLAF), eNOM (GROW), GoPro (SG).</p> <p>Started in 2023 and to be completed in 2024: 15 more missions</p>
Evolve the DIGIT catalogue of services to align them with the requirements of the Dual Pillar Approach	Number of initiatives which received advisory services related to ServiceNow and SAP	3 initiatives by Q2 2023	<p>Target achieved</p> <p>Initiatives such as HRT (HR), DECIDE (SG), RAD and ARACHNE (BUDG) received advisory services related to either ServiceNow or SAP. New DIGIT service catalogue on ServiceNow was also published in December 2023.</p>
Improve the DevSecOps service to enable more DGs to fully automate their software delivery process (production faster, more efficiently and with less costs)	Number of DGs using the DevSecOps Service	2 DGs by Q4 2023	<p>Target achieved</p> <p>10 DGs, i.e. target exceeded:</p> <p>DG TAXUD, DG GROW, INTPA, SG, ECHO, RTD, DIGIT, ENER, FISMA, CNECT</p>
Roll-out of a Strategic Portfolio layer to improve the management of large programmes	SPM (Strategic Portfolio Management) layer rolled out as a corporate service, and linked with Scale agile initiative	Q4/2023	<p>Target rescoped</p> <p>This output was extended to all DIGIT services/programmes, and DIGIT is currently preparing the project charter for submission to the Commission's Information Technology and Cybersecurity Board (ITCB) in 2024.</p>

Output	Indicator	Target	Latest known results (situation on 31/12/2023)
Provide advisory services for Digital Transformation/ Modernisation to other DGs	<ul style="list-style-type: none"> - Analysis of other DGs IT inventories - Provision of a tailored roadmap that would support the DGs to increase the level of maturity of their IT solutions 	2 DGs by Q4/2023	On track DIGIT supported Departments to draft their digital transformation roadmaps (DTRs) and set up an advisory service to discuss both strategic and technical elements of their digital transformation. DIGIT analysed 48 digital transformation roadmaps from other departments and is organising follow-up workshops on common needs in the Digital Stakeholders Forum (DSF). Central Advisory Hub meets DGs regularly, offering guidance on Digital Transformation/ Modernisation.
Enrich DIGIT Service Catalogue with advisory services for Digital Transformation/Modernisation roadmap guidance	Supporting Services published in DIGIT Service Catalogue.	Q2/2023	Target achieved Two pertinent services are published in the DIGIT Service Catalogue: Digital transformation strategic support and Central Advisory Hub

Specific objective 7.4: *A Commission resilient to ever evolving digital security threats*

Related to spending programme(s): n.a.

Result indicator 1: Level of Cyber Awareness programme reach out to staff (in %).

Source of the data: DIGIT and HR for the Staff population

Baseline (2019)	Interim Milestone (2022)	Target (2024, target set by DIGIT in Strategic Plan 2020-2024)	Latest known results (2023)
15% (Staff can receive cyber awareness sessions approximately once every 7 years)	25% (Staff can receive cyber awareness sessions approximately once every 4 years)	35% (Staff can receive cyber awareness sessions approximately once every 3 years)	Average participation rate in all 3 Cyber Aware – Security Education Programme 2023 training events: 36%

Result indicator 2: Time to closure for security incidents**Source of the data:** DIGIT – CSIRC ticketing system

Baseline (2020)	Interim Milestone (2022)	Target (2024, target set by DIGIT in Strategic Plan 2020-2024)	Latest known results (2023)
17 working days	15,3 (-10%)	13,6 (-20%)	16,6 working days While the total number of security incidents per year was relatively stable throughout 2022 and 2023, the number of incidents linked to public cloud services increased significantly. The resolution of such incidents entailed a strong dependency on external resources and stakeholders, which affected the time-to-closure indicator. On-going improvements in the security controls for cloud-hosted services, driven by the recent reinforcement of their governance, are expected to offset the observed shift in the course of 2024.

Main outputs in 2023:**Other important outputs**

Output	Indicator	Target	Latest known results (situation on 31/12/2023)
Awareness of staff regarding cyber threats is increased through the Implementation of Cyber Aware Programme (the programme covers safe online behaviour and safe use of digital tools)	<ul style="list-style-type: none"> - Number of staff participated to the programme - Delivery of the phishing exercises Knowledge assessment score of the Commission staff 	By Q4 2023: <ul style="list-style-type: none"> - At least 30% of staff participated in Cyber Aware training sessions - 4 phishing exercises - Knowledge assessment score of 85% 	Target achieved <ul style="list-style-type: none"> - Staff participation in Cyber Aware trainings: 36% - 4 phishing exercises performed (including one interinstitutional) - Knowledge assessment score: 91%
Internal customers are assisted in improving their IT security posture through the creation of additional IT security services: <ul style="list-style-type: none"> I. Security Plan as a service II. Technical Compliance Attestations III. Security Design and IT Security Architecture IV. IT Security Post-Incident – Follow-Up & Improvement 	Availability of the new services	Services (I, II) available by Q2 2023 Services (iii, iv) available by Q4 2023	Target achieved <ul style="list-style-type: none"> - Services I, II and IV released in production - Service III in advanced second pilot (ready to go in production)

Output	Indicator	Target	Latest known results (situation on 31/12/2023)
The status of IT security within European Commission is communicated, through 1 annual and two intermediate IT Security and Risk (ITSRR) reports. ITSRR covers all Commission Departments and reflects several dimensions of maturity including the compliance status.	Availability of 1 annual and 2 intermediate ITSRR reports	Annual 2022 report available by Q1 2023 1st intermediate 2023 report available by Q2 2023 2nd intermediate 2023 report available by Q4 2023	Target achieved 2022 annual report and 2023 1st and 2nd intermediate report released according to schedule
Commission Departments that use the c-LISO service are informed about the IT security threats, risks, incidents and ongoing actions, through tailored periodic reports.	Number of reports delivered per department	2 reports per DG by Q4 2023	Target achieved Two reports per DGs produced and distributed to DGs
Commission cyber defences are tested through a mature Red Team service offering, which is based on the relevant EC framework and takes into account the evolving threat landscape.	Number of large-scale red team exercises, with at least one distributed information system, covering cloud and on-prem infrastructure	3 exercises by Q4 2023	Target achieved 5 large-scale exercises, spanning DIGIT and DG information systems, designed, endorsed and executed
The cybersecurity situational awareness of the institution is increased: by presenting the evolution of the cybersecurity threat and incident landscape; and by sharing the technical knowledge and expertise of DIGIT	Combined indicator: (Number of EC cybersecurity threat and incident landscape presentations delivered to the DSF community, Number of cybersecurity exercises that are successfully realised in DIGIT)	Combined target: (2 presentations of the EC cybersecurity threat and incident landscape delivered to the DSF community in 2023, 1 DIGIT cybersecurity exercise is organised in 2023)	Target achieved <ul style="list-style-type: none"> – 2 presentations of the EC cybersecurity threat and incident landscape delivered to the DSF community on 23 May and 19 September; – two cybersecurity exercises organised in 2023.
The efficiency in the management of threat intelligence information is improved by consolidating the acquisition of cyber threat intelligence feeds with CERT-EU	Number of threat intelligence feeds that are consolidated with CERT-EU	2 cyber threat intelligence feeds are consolidated with CERT-EU by Q4 2023	Target achieved <ul style="list-style-type: none"> - 2 threat intelligence feeds are shared and consolidated with CERT-EU; - In addition, 2 more cybersecurity solutions were jointly acquired with CERT-EU.

Output	Indicator	Target	Latest known results (situation on 31/12/2023)
The corporate capability to manage cybersecurity incidents is reinforced through the implementation of playbooks in the security orchestration, automation and response (SOAR) platform	Number of playbooks available on the SOAR platform for cybersecurity incident response	At least 2 cybersecurity incident response playbooks are fully automated by Q4 2023	Target achieved 2 cybersecurity incident response playbooks were fully automated by Q4 2023.
The protection of the endpoint devices is further reinforced through the deployment of increased levels of cybersecurity incident detection capabilities in the Endpoint Security Solutions (ESS) service of DIGIT	Number of ESS service customers that benefit from new detection rules	All production customer tenants of the ESS service benefit from new detection rules by Q4 2023	Target achieved All ESS service customers benefit from 5 additional managed detection rules on top of the ones provided by the vendor. The new rules safeguard service processes, by detecting anomalous behaviour at tenant level and unauthorised use of service features.
The maturity of the protection offered by the corporate cybersecurity capabilities is reinforced through the identification and the documentation of the on-premise and of the cloud-based data sources that are relevant to DIGIT operational services. The documentation indicates how and where these data sources are collected and become searchable.	% of documented data sources, based on a reference list of data sources. The reference list was established by the end of 2022 and at the time contained 175 distinct data sources.	33% of the data sources in the reference list is documented by Q4 2023	Target achieved The reference list is established (175 distinct data sources), and 63 have been documented by end 2023.

Specific objective 7.5: *The Commission is a resilient public administration with a performing digital infrastructure and a fit-for-purpose Digital Workplace (DWP)*

Related to spending programme(s): n.a.

Result indicator 1: Overall satisfaction level of the end users with the digital workplace solutions provided by DIGIT

Source of the data: IT Workplace solutions – User satisfaction survey. This survey started in 2015 and is run annually.

Baseline (end 2019)	Interim Milestone (end 2021)	Target (2024, target set by DIGIT in Strategic Plan 2020-2024)	Latest known results (2023)
Target set in the previous Strategic Plan: end users satisfaction level above 80%	Maintain end user satisfaction level above 80%	Maintain end user satisfaction level above 80%	91% Target exceeded

Result indicator 2: Number of EU Institutions using cloud broker service

Source of the data: DIGIT

Baseline (end 2019)	Interim Milestone (end 2021)	Target (2024, target set by DIGIT in Strategic Plan 2020-2024)	Latest known results (31/12/2023)
21	30	60	64 (Target for 2024 already met by end 2023)

Result indicator 3: Overall infrastructure volume based on number of servers and amount of storage

Source of the data: DIGIT

Baseline (end 2019)	Interim Milestone (end 2021, % over end 2019)	Target (end 2024, % over end 2019, target set by DIGIT in Strategic Plan 2020-2024)	Latest known results (2023)
Number of servers: 14867 Storage capacity: 24894 Terabytes	+79% +49%	+332% +170%	18 240 (+22,69%) 72 036 (+189,37%)

Main outputs in 2023:

Other important outputs

Output	Indicator	Target	Latest known results (situation on 31/12/2023)
Cloud transformation – ensure future proofing of the operational foundation for Commission Information Systems, both existing and future. This comprises the onboarding of DGs into the Cloud Deployment Model (CDM) which was released as a new corporate service successively between Q4/2022 and Q2/2023.	Number of Information Systems onboarded into the Cloud Deployment Model (CDM).	40 Information Systems migrated to the Cloud Deployment Model.	Target achieved 55 Information Systems were onboarded into the Cloud Deployment Model.
Cloud adoption – increase availability of corporate hosting services founded on cloud delivery principles. This encompasses building and sourcing of services both on-premises and in the public cloud.	Number of corporate hosting services delivered through the Cloud Deployment Model (CDM).	5 corporate hosting services delivered using the Cloud Deployment Model.	Target achieved
Cloud adoption – Data Integration Services enabling migration to public cloud for systems requiring access to data across cloud providers, including access to on-premises data as well as migration of data between cloud environments.	Availability of corporate Data Integration Service as a proof-of-concept.	Use of corporate Data Integration Service for two pilot use cases: (1) Access to data on premises from the public cloud (2) Migration of data from on premises to the public cloud	Target achieved Pilot use cases: (1) Access to data on premises from the public cloud, with DG HR and DG DGT (2) Migration of data from on premises to the public cloud, with DG MARE To address properly this challenge a “hybrid and multi cloud working group” has been set-up in 2023, under the Cloud Council, a final report on the use pilot cases is expected by Q2/2024.

Output	Indicator	Target	Latest known results (situation on 31/12/2023)
Cloud security – availability of managed service for landing zone to enhance security for public cloud providers	Number of cloud providers where the managed landing zone service is available	Managed landing zone available for the 2 most used cloud providers	<p>On track for completion in 2024</p> <p>Azure: target achieved. Landing Zone already provides all minimum-viable-product services (Identity, monitoring, compliance reporting, automatic mandatory deployment)</p> <p>AWS: IAM and mandatory deployment require a re-implementation of many core services, which will take place during the course of 2024. A Minimum Viable Product (MVP) is expected for Q3.</p>

Adaptation of Digital Workplace support to new ways of working	Continue shift to a new IT support model with promoting alternative support channels, (walk-in IT Hubs, on-demand, self-service, automation)	Progressive adaptation of Digital Workplace support to new ways of working – in line with OIB buildings and office space policy	Target mostly achieved IT Hubs created and in service in COVE, BREY, L107, CDMA, MERO, PLB3, SB34 and ORB
	Maturing the IT butler service for VVIPs	IT Butler Service fully operational, increasing quality of VVIP customer feedback	IT Butler Service contact number implemented; ongoing reinforcement of the Service in view of the transition to the new College mandate in 2024
	Phase-out of legacy tools operated at Front Desk (MyITsupport and Service Management Tool)	ServiceNow proof of concept for tickets handling available Q1 with full production in Q3	ServiceNow proof of concept completed, go live on 1/07/2023. New ticketing tool and process put into production over 2023.
	Phase out of legacy tools for IT Asset Management (ITAM), (logistics services)	Proof of concept for ITAM available in Q1 with full production in Q2	ITAM Hardware Asset Management (HAM) proof of concept completed in 2023. So as to address redesign enhancements between Abac Assets and SUMMA, the delivery was pushed to 2024.
	Further transformation of the on premise/proximity support in line with the new ways of Working, adapting IT support to Dynamic Collaborative Spaces (DCS)	Continuous improvement in line with OIB buildings/office space policy	Continuous improvement for DCS ongoing. In 2023, a number of workshops and reports with recommendations completed (lead HR). Stocktaking exercise for DGs in DCS completed. Townhall on Flexible working completed, DWP UG session on Flexible working successfully completed.
	Maintaining user satisfaction at high level for all Digital Workplace Services	At least 85 % user satisfaction (IT Survey/flash surveys)	Satisfaction with IT Helpdesk: 94.4% Satisfaction with corporate equipment: 86.3% Overall satisfaction level of the end users with the Digital Workplace solutions provided by DIGIT: 91%

General objective 2: A Europe fit for Digital Age

Impact indicator: Aggregate score in the Digital Economy and Society Index (DESI)

Source of the data: DESI ⁽³⁾ (the baseline was recalculated, as the composition of the index changed in 2020)

Baseline	Interim Milestone	Target	Latest known results
2019	(2022)	(2024, target set by DIGIT in Strategic Plan 2020-2024)	(2022 ⁽⁴⁾)
43.1	Increase	Increase	52.3

Specific objective 2.1: *The Commission implements its EU-wide policies through high-quality, trusted, borderless digital public services that facilitate free flow of data and boost the digital single market*

Related to spending programme(s): Digital Europe Programme (DEP)

Result indicator: Evolution of the level of uptake and reuse of interoperability models and solutions in EU Member States.

Source of the data: NIFO ⁽⁵⁾

Baseline	Interim Milestone		Target	Latest known results
(2019)	(2020)	(2021)	(2023, target set by DIGIT in Strategic Plan 2020-2024)	(2022 ⁽⁶⁾)
Scoreboard 1 EIF Principles: EU27 average value 3,7 (out of 4)	Scoreboard 1 EIF Principles: EU27 average value 3,7 (out of 4)	Scoreboard 1 EIF Principles: EU27 average value 3,7 (out of 4)	Scoreboard 1 EIF Principles: EU27 average value 4 (out of 4)	Scoreboard 1 EIF Principles: EU27 average value 3.83 (out of 4)
Scoreboard 2 EIF Interoperability layers: EU27 average value 3,8 (out of 4)	Scoreboard 2 EIF Interoperability layers: EU27 average value 3,8 (out of 4)	Scoreboard 2 EIF Interoperability layers: EU27 average value 3,8 (out of 4)	Scoreboard 2 EIF Interoperability layers: EU27 average value 3,8 (out of 4)	Scoreboard 2 EIF Interoperability layers: EU27 average value 3.83 (out of 4)
Scoreboard 3 EIF Conceptual model: U27 average value 3,6 (out of 4)	Scoreboard 1 EIF Conceptual model: U27 average value 3,7 (out of 4)	Scoreboard 1 EIF Conceptual model: U27 average value 3,6 (out of 4)	Scoreboard 1 EIF Conceptual model: U27 average value 3,6 (out of 4)	Scoreboard 3 EIF Conceptual model: EU27 average value 3.57 (out of 4)

⁽³⁾ [Digital Economy and Society Index \(DESI\)](#)

⁽⁴⁾ As of 2023, the DESI is not calculated as a composite index and is replaced by a [dashboard](#). For further information see the [DESI 2023 methodological note](#).

⁽⁵⁾ [National Interoperability Framework Observatory \(NIFO\)](#)

⁽⁶⁾ The data corresponds to the latest results of last year's EIF data collection (2022) which started in November 2022 and ended in February/March 2023.

Main outputs in 2023:

Initiatives linked to regulatory simplification and burden reduction

Output	Indicator	Target	Latest known results (situation on 31/12/2023)
Regulation Interoperable Europe Act ⁽⁷⁾ - preparation for adoption by EP and Council, adoption of General Approach	Agreement of the co-legislators	Estimated Q1 2024	Target achieved Political agreement between the co-legislators reached in November 2023.

External communication actions

Output	Indicator	Target	Latest known results (situation on 31/12/2023)
Organisation of SEMIC conference	Number of participants	SEMIC will be organised in the 2nd half of 2023, to continue the promotion and awareness raising of semantic interoperability, aiming at 300 participants.	Target achieved SEMIC2023 organised on 18/10/2023, in Madrid, attracted 450 participants on site and 800 online, meeting its objective to raise awareness on semantic interoperability and engage a wider audience.

Other important outputs

Output	Indicator	Target	Latest known results (situation on 31/12/2023)
Design and pilot a Digital-ready policymaking service: delivery of a draft report on pilot's results which include feedback on the digital-ready checks methodology	Availability of a draft report summarising the results of the pilot.	Q4 2023	Target achieved Draft outline of the future service, on the pilot's scope as well as on the draft digital-ready checks delivered. A formal report to the Information Management Steering Board (IMSB) is planned for Q2 2024.
Govtech Incubator	Signature of the specific grant agreement, under Digital Europe for a budget of EUR 3 Million	Q2 2023	Target achieved Specific grant agreement signed on 1 June 2023 Three pilot projects started using the incubator.

⁽⁷⁾ This initiative is linked to the Commission Work Programme 2022

Output	Indicator	Target	Latest known results (situation on 31/12/2023)
Implementation of Digital Europe Programme – Interoperable Europe Strategy and support the implementation of Interoperable Europe Act	Calls launched under the Digital Europe Work Programme 2023-2024 – Interoperable Europe chapter	Ultimate target date for launching calls under DEP WP: Q4 2024 DEP programme implemented (depending on actual adoption and availability of funds).	On track Calls related to main actions supporting Interoperable Europe launched and implementation ongoing.
Cooperation with Member States central digital transformation offices in Government Interoperability Expert Group	Number of Expert Group meetings called by Commission	At least 3 by Q4 2023	Target achieved Five meetings of the Interoperability Expert Group were organised in 2023.

Specific objective 2.2: *Trans-European systems deliver user-centric and reusable digital solutions, supporting EU-wide public services*

Related to spending programme(s): Digital Europe Programme

Result indicator: Number of Information Systems connected to an EC-managed service or reusing a building block

Source of the data: GOVIS and RSP Monitoring (Internal Commission tools)

Baseline (2020)	Interim Milestone (2022)	Target (2024, target set by DIGIT in Strategic Plan 2020-2024)	Latest known results (2023)
40%	46%	52%	57%

Main outputs in 2023:

Other important outputs

Output	Indicator	Target	Latest known results (situation on 31/12/2023)
Portfolio of reusable solutions and platforms of services in Digital Trust domain, aimed to reduce cost and fast-track implementation of information systems across policy domains in a Trans-European context, in support of the Digital Europe Programme (EU Building Blocks)	EU Building Blocks continue to increase their offering and customer base across the EU	By end of 2023: <ul style="list-style-type: none"> Full EBSI service is in production. EU Verify service offering is available Launch OOTS common services platform by the legal deadline. 	Mostly achieved DIGIT delivered all technical and organisational requirements for EBSI to go in production, however delays in the adoption of the necessary legal framework prevented the official go-live. EU Verify is available as planned. OOTS was launched as planned.

Output	Indicator	Target	Latest known results (situation on 31/12/2023)
Digital Trust Services (Authentication, Authorisation and Signature services) for EC, EU Institutions, Agencies and Bodies.	Increase EU Login, EU Access and EU Sign adoption across the EUIBA ecosystem	By end of 2023: <ul style="list-style-type: none"> Digital Identity@EU governance structure is operational. EU Login is officially provided as a service to at least two EUIBAs. EU Sign signs up two new Connector customers. EU Access onboards at least two new applications. 	Mostly achieved Digital Identity@EU governance structure has been adopted and is operational. A Steering Committee took place in December 2023. EU Login is officially serving the Council, with six other EUIBA in the process of signing up. Administrative delays have prevented signing them up although we are technically ready. EU Sign – Compass Corporate and OP went live. EU Access onboarded eight new applications during 2023.
Terrestrial secure communication network service across public administrations and EUIBAs: TESTA	Continue to provide TESTA services to the agreed service level targets	Service infrastructure is maintained up-to-date to ensure that there is no risk to the service	On track Service infrastructure replacement is ongoing as planned
Co-deliver with JUST on the Mobility Directive (2019/2121) for the exchange of information on mobility events across Members States business registers	Implementation of a new message exchanges in line with legal obligations regarding cross-border company conversion, division and merging.	By Q4 2023	Target achieved In the Business Registers Interconnection System (BRIS) v.4.0 a new set of notifications message types related to Cross-Border Conversions, Mergers and Divisions was implemented. These changes were deployed before the legal deadline 31/01/2023.

Output	Indicator	Target	Latest known results (situation on 31/12/2023)
Co-deliver with MOVE and EMSA the Reporting Interface Module (RIM) in the context of the European Maritime Single Windows Environment	Delivery of the Reporting Interface Module allowing standardised and secured communication between Maritime economic operators and Member States	By end of Q2 2023	Target achieved All milestones of the Reporting Interface Module (RIM) were successfully delivered in 2023. The RIM v2 package and RIM v3 enhanced package were published in 2023, both with supporting documentation. These releases marked significant milestones in the multi-annual implementation plan, enabling Member States to initiate their part of the technical implementation.

ANNEX 3: Draft annual accounts and financial reports

Note: The figures are those related to the provisional accounts and not yet audited by the Court of Auditors.

Annex 3 Financial Reports - DG DIGIT - Financial Year 2023**Table 1: Commitments****Table 2: Payments****Table 3: Commitments to be settled****Table 4: Balance Sheet****Table 5: Statement of Financial Performance****Table 5 Bis: Off Balance Sheet****Table 6: Average Payment Times****Table 7: Income****Table 8: Recovery of undue Payments****Table 9: Ageing Balance of Recovery Orders****Table 10: Waivers of Recovery Orders****Table 11: Negotiated Procedures****Table 12: Summary of Procedures****Table 13: Building Contracts****Table 14: Contracts declared Secret****Table 15: FPA duration exceeds 4 years****Table 16: Commitments co-delegation type 3 in 2022**

Additional comments

TABLE 1: OUTTURN ON COMMITMENT APPROPRIATIONS IN 2023 (in Mio €) for DG DIGIT					
			Commitment appropriations authorised*	Commitments made	%
			1	2	3=2/1
Title 01 Research and Innovation					
01	01 01	Support administrative expenditure of the "Research and Innovation" cluster	6.14	6.14	99.90 %
	01 02	Horizon Europe	5.78	5.73	99.01 %
	01 03	Euratom Research and Training Programme	0.03	0.03	100.00 %
	01 20	Pilot projects, preparatory actions, prerogatives and other actions	0.31	0.31	100.00 %
Total Title 01			12.26	12.20	99.48 %
Title 02 European Strategic Investments					
02	02 01	Support administrative expenditure of the "European Strategic Investments" cluster	7.40	7.40	99.99 %
	02 02	InvestEU Fund	0.00	0.00	0.00 %
	02 03	Connecting Europe Facility (CEF)	8.20	8.20	100.00 %
	02 04	Digital Europe programme	71.43	71.37	99.92 %
	02 20	Pilot projects, preparatory actions, prerogatives and other actions	1.95	1.74	89.39 %
Total Title 02			88.98	88.71	99.70 %
Title 03 Single Market					
03	03 01	Support administrative expenditure of the 'Single Market' cluster	4.69	4.69	100.00 %
	03 02	Single Market Programme	14.10	13.96	99.02 %
	03 03	Union Anti-Fraud Programme	0.15	0.15	100.00 %
	03 04	Cooperation in the field of taxation (FISCALIS)	1.36	1.36	100.00 %
	03 05	Cooperation in the field of customs (Customs)	6.03	6.03	100.00 %
	03 20	Pilot projects, preparatory actions, prerogatives and other actions	1.77	1.77	100.00 %
Total Title 03			28.10	27.96	99.51 %
Title 04 Space					
04	04 01	Support administrative expenditure of the 'Space' cluster	0.56	0.56	100.00 %
Total Title 04			0.56	0.56	100.00 %
Title 05 Regional Development and Cohesion					
05	05 02	European Regional Development Fund (ERDF)	4.60	4.60	100.00 %
	05 03	Cohesion Fund (CF)	5.76	5.76	100.00 %
Total Title 05			10.36	10.36	100.00 %
Title 06 Recovery and Resilience					
06	06 01	Support administrative expenditure of the 'Recovery and Resilience' cluster	3.29	3.29	100.00 %
	06 02	Recovery and Resilience Facility and Technical Support Instrument	0.53	0.53	100.00 %
	06 03	Protection of the euro against counterfeiting	0.03	0.03	100.00 %

TABLE 1: OUTTURN ON COMMITMENT APPROPRIATIONS IN 2023 (in Mio €) for DG DIGIT					
			Commitment appropriations authorised*	Commitments made	%
			1	2	3=2/1
	06 05	Union Civil Protection Mechanism	0.91	0.91	100.00 %
	06 06	EU4Health Programme	0.79	0.79	100.00 %
	06 20	Pilot projects, preparatory actions, prerogatives and other actions	0.90	0.90	100.00 %
Total Title 06			6.45	6.45	100.00 %
Title 07 Investing in People, Social Cohesion and Values					
07	07 01	Support administrative expenditure of the "Investing in People, Social Cohesion and Values" cluster	14.64	14.64	100.00 %
	07 02	European Social Fund pLus (ESF+)	2.88	2.88	100.00 %
	07 03	Erasmus+	0.08	0.08	100.00 %
	07 04	European Solidarity Corps	0.20	0.20	100.00 %
	07 05	Creative Europe	0.05	0.05	100.00 %
	07 06	Citizens, Equality, Rights and Values	1.83	1.83	100.00 %
	07 07	Justice	1.03	1.03	100.00 %
	07 20	Pilot projects, preparatory actions, prerogatives and other actions	13.63	13.63	100.00 %
Total Title 07			34.33	34.33	100.00 %
Title 08 Agriculture and Maritime Policy					
08	08 01	Support administrative expenditure of the "Agriculture and Maritime Policy" cluster	0.43	0.43	100.00 %
	08 02	European Agricultural Guarantee Fund (EAGF)	5.95	5.95	100.00 %
	08 03	European Agricultural Fund for Rural Development (EAFRD)	1.99	1.99	100.00 %
	08 04	European Maritime, Fisheries and Aquaculture Fund (EMFAF)	2.73	2.73	100.00 %
Total Title 08			11.10	11.10	100.00 %
Title 09 Environment and Climate Action					
09	09 01	Support administrative expenditure of the "Environment and Climate Action" Cluster	3.77	3.77	100.00 %
	09 02	Programme for the Environment and Climate Action (LIFE)	1.05	1.05	100.00 %
	09 03	Just Transition Fund (JTF)	3.98	3.98	100.00 %
Total Title 09			8.80	8.80	100.00 %
Title 10 Migration					
10	10 01	Support administrative expenditure of the "Migration" Cluster	0.74	0.74	100.00 %
Total Title 10			0.74	0.74	100.00 %
Title 11 Border Management					
11	11 01	Support administrative expenditure of the "Border Management" cluster	0.40	0.40	100.00 %
Total Title 11			0.40	0.40	100.00 %

TABLE 1: OUTTURN ON COMMITMENT APPROPRIATIONS IN 2023 (in Mio €) for DG DIGIT					
			Commitment appropriations authorised*	Commitments made	%
			1	2	3=2/1
Title 12 Security					
12	12 01	Support administrative expenditure of the "Security" cluster	0.43	0.43	100.00 %
	12 04	Nuclear Safety and decommissioning, including for Bulgaria and Slovakia	0.00	0.00	0.00 %
	12 20	Pilot projects, preparatory actions, prerogatives and other actions	1.53	1.53	100.00 %
Total Title 12			1.96	1.96	100.00 %
Title 13 Defence					
13	13 01	Support administrative expenditure of the "Security and Defence" cluster	2.67	2.67	100.00 %
Total Title 13			2.67	2.67	100.00 %
Title 14 External Action					
14	14 01	Support administrative expenditure of the "External Action" cluster	14.29	14.29	100.00 %
	14 20	Pilot projects, preparatory actions, prerogatives and other actions	3.41	3.41	100.00 %
Total Title 14			17.70	17.70	100.00 %
Title 15 Pre-accession Assistance					
15	15 01	Support administrative expenditure of the "Pre-accession Assistance" cluster	4.63	4.63	100.00 %
	15 02	Instrument for Pre-accession Assistance (IPA III)	0.00	0.00	0.00 %
Total Title 15			4.63	4.63	100.00 %
Title 20 Administrative expenditure of the European Commission					
20	20 02	Other staff and expenditure relating to persons	1.33	1.26	94.77 %
	20 03	Administrative Operating expenditure	30.81	30.23	98.13 %
	20 04	Information and communication technology-related expenditure	322.13	267.97	83.19 %
Total Title 20			354.27	299.47	84.53 %
Total Excluding NGEU			583.30	528.03	90.52 %
Title 01 Research and Innovation					
01	01 01	Support administrative expenditure of the "Research and Innovation" cluster	0.86	0.86	100.00 %
Total Title 01			0.86	0.86	100.00 %
Title 02 European Strategic Investments					
02	02 02	InvestEU Fund	0.02	0.02	100.00 %
Total Title 02			0.02	0.02	100.00 %
Title 06 Recovery and Resilience					
06	06 01	Support administrative expenditure of the "Recovery and Resilience" cluster	2.67	2.67	100.00 %
Total Title 06			2.67	2.67	100.00 %
Title 09 Environment and Climate Action					
09	09 03	Just Transition Fund (JTF)	0.00	0.00	0.00 %

TABLE 1: OUTTURN ON COMMITMENT APPROPRIATIONS IN 2023 (in Mio €) for DG DIGIT			
	Commitment appropriations authorised*	Commitments made	%
	1	2	3=2/1
Total Title 09	0.00	0.00	0.00 %
Total NGEU Only	3.54	3.54	100.00 %
Total DG DIGIT	586.84	531.57	90.58 %

* Commitment appropriations authorised include, in addition to the budget voted by the legislative authority, appropriations carried over from the previous exercise, budget amendments as well as miscellaneous commitment appropriations for the period (e.g. internal and external assigned revenue).

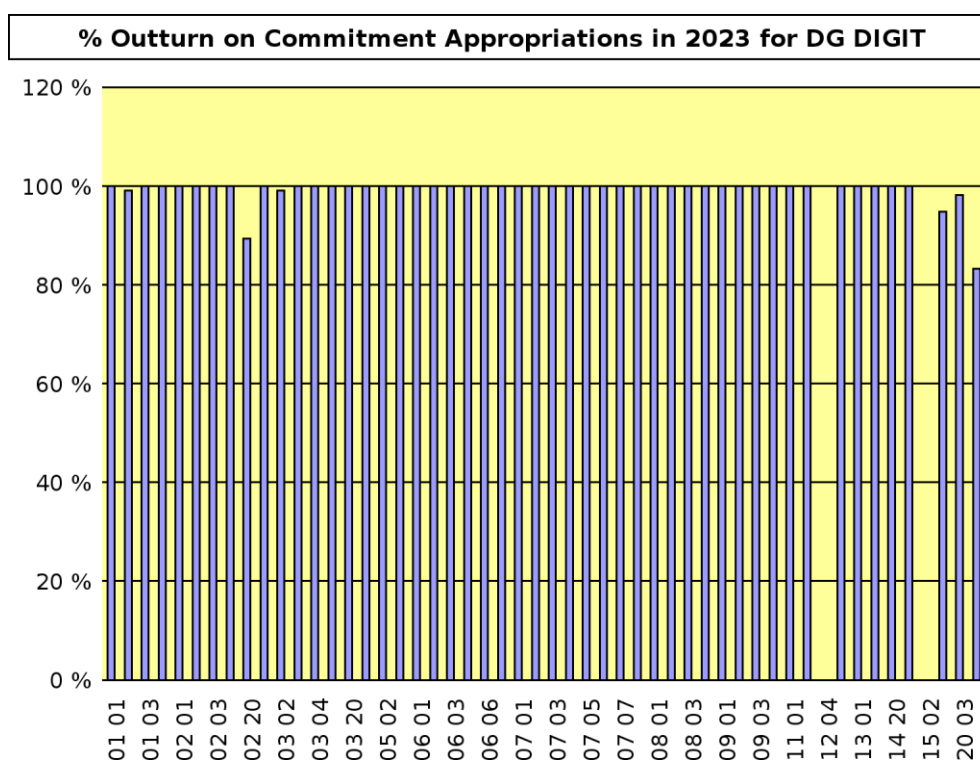


TABLE 2: OUTTURN ON PAYMENT APPROPRIATIONS in 2023 (in Mio €) for DG DIGIT					
			Payment appropriations authorised *	Payments made	%
			1	2	3=2/1
Title 01 Research and Innovation					
01	01 01	Support administrative expenditure of the "Research and Innovation" cluster	10.93	6.17	56.42 %
	01 02	Horizon Europe	7.05	7.03	99.69 %
	01 03	Euratom Research and Training Programme	0.02	0.02	100.00 %
	01 20	Pilot projects, preparatory actions, prerogatives and other actions	0.91	0.66	72.85 %
Total Title 01			18.90	13.87	73.38%
Title 02 European Strategic Investments					
02	02 01	Support administrative expenditure of the "European Strategic Investments" cluster	12.20	5.93	48.62 %
	02 02	InvestEU Fund	0.03	0.03	100.00 %
	02 03	Connecting Europe Facility (CEF)	5.87	5.81	99.00 %
	02 04	Digital Europe programme	54.80	54.72	99.86 %
	02 20	Pilot projects, preparatory actions, prerogatives and other actions	1.90	1.90	99.87 %
Total Title 02			74.80	68.40	91.44%
Title 03 Single Market					
03	03 01	Support administrative expenditure of the "Single Market" cluster	6.20	2.28	36.79 %
	03 02	Single Market Programme	11.98	11.80	98.50 %
	03 03	Union Anti-Fraud Programme	0.14	0.14	100.00 %
	03 04	Cooperation in the field of taxation (FISCALIS)	0.52	0.52	100.00 %
	03 05	Cooperation in the field of customs (Customs)	5.38	5.38	100.00 %
	03 20	Pilot projects, preparatory actions, prerogatives and other actions	1.76	1.76	99.98 %
Total Title 03			25.98	21.89	84.24%
Title 04 Space					
04	04 01	Support administrative expenditure of the "Space" cluster	0.86	0.57	66.52 %
Total Title 04			0.86	0.57	66.52%
Title 05 Regional Development and Cohesion					
05	05 02	European Regional Development Fund (ERDF)	5.83	5.83	100.00 %
	05 03	Cohesion Fund (CF)	2.99	2.99	100.00 %
Total Title 05			8.81	8.81	100.00%
Title 06 Recovery and Resilience					
06	06 01	Support administrative expenditure of the "Recovery and Resilience" cluster	5.23	3.03	58.00 %
	06 02	Recovery and Resilience Facility and Technical Support Instrument	0.25	0.25	100.00 %

TABLE 2: OUTTURN ON PAYMENT APPROPRIATIONS in 2023 (in Mio €) for DG DIGIT					
			Payment appropriations authorised *	Payments made	%
			1	2	3=2/1
06	06 03	Protection of the euro against counterfeiting	0.03	0.03	100.00 %
	06 05	Union Civil Protection Mechanism	1.59	1.59	100.00 %
	06 06	EU4Health Programme	0.23	0.23	100.00 %
	06 20	Pilot projects, preparatory actions, prerogatives and other actions	0.93	0.90	97.01 %
Total Title 06			8.26	6.04	73.09%
Title 07 Investing in People, Social Cohesion and Values					
07	07 01	Support administrative expenditure of the "Investing in People, Social Cohesion and Values" cluster	20.46	10.26	50.15 %
	07 02	European Social Fund PLus (ESF+)	3.72	3.72	100.00 %
	07 03	Erasmus+	0.30	0.28	95.22 %
	07 04	European Solidarity Corps	0.31	0.31	100.00 %
	07 05	Creative Europe	0.00	0.00	0.00 %
	07 06	Citizens, Equality, Rights and Values	1.40	1.38	98.44 %
	07 07	Justice	0.32	0.32	100.00 %
	07 20	Pilot projects, preparatory actions, prerogatives and other actions	14.28	14.28	100.00 %
Total Title 07			40.78	30.54	74.90%
Title 08 Agriculture and Maritime Policy					
08	08 01	Support administrative expenditure of the "Agriculture and Maritime Policy" cluster	0.91	0.67	73.61 %
	08 02	European Agricultural Guarantee Fund (EAGF)	6.69	6.69	100.00 %
	08 03	European Agricultural Fund for Rural Development (EAFRD)	1.91	1.91	100.00 %
	08 04	European Maritime, Fisheries and Aquaculture Fund (EMFAF)	3.95	3.95	100.00 %
Total Title 08			13.45	13.21	98.21%
Title 09 Environment and Climate Action					
09	09 01	Support administrative expenditure of the "Environment and Climate Action" Cluster	5.20	3.01	57.88 %
	09 02	Programme for the Environment and Climate Action (LIFE)	0.86	0.86	100.00 %
	09 03	Just Transition Fund (JTF)	0.43	0.43	100.00 %
Total Title 09			6.49	4.30	66.25%
Title 10 Migration					
10	10 01	Support administrative expenditure of the "Migration" Cluster	1.06	0.71	66.95 %
Total Title 10			1.06	0.71	66.95%
Title 11 Border Management					
11	11 01	Support administrative expenditure of the "Border Management" cluster	0.71	0.49	69.18 %
Total Title 11			0.71	0.49	69.18%

TABLE 2: OUTTURN ON PAYMENT APPROPRIATIONS in 2023 (in Mio €) for DG DIGIT					
			Payment appropriations authorised *	Payments made	%
			1	2	3=2/1
Title 12 Security					
12	12 01	Support administrative expenditure of the "Security" cluster	0.77	0.52	67.32 %
	12 04	Nuclear Safety and decommissioning, including for Bulgaria and Slovakia	0.00	0.00	100.00 %
	12 20	Pilot projects, preparatory actions, prerogatives and other actions	1.43	1.43	100.00 %
Total Title 12			2.20	1.95	88.57%
Title 13 Defence					
13	13 01	Support administrative expenditure of the "Security and Defence" cluster	3.50	0.96	27.41 %
Total Title 13			3.50	0.96	27.41%
Title 14 External Action					
14	14 01	Support administrative expenditure of the "External Action" cluster	28.47	19.93	70.01 %
	14 20	Pilot projects, preparatory actions, prerogatives and other actions	5.31	5.31	100.00 %
Total Title 14			33.78	25.24	74.73%
Title 15 Pre-accession Assistance					
15	15 01	Support administrative expenditure of the "Pre-accession Assistance" cluster	7.05	4.61	65.32 %
	15 02	Instrument for Pre-accession Assistance (IPA III)	0.00	0.00	0.00 %
Total Title 15			7.05	4.61	65.32%
Title 20 Administrative expenditure of the European Commission					
20	20 02	Other staff and expenditure relating to persons	2.30	1.34	58.30 %
	20 03	Administrative Operating expenditure	46.06	26.93	58.47 %
	20 04	Information and communication technology-related expenditure	415.24	249.76	60.15 %
Total Title 20			463.60	278.03	59.97%
Total Excluding NGEU			710.25	479.63	67.53%

Title 01 Research and Innovation					
01	01 01	Support administrative expenditure of the "Research and Innovation" cluster	0.86	0.85	98.60 %
Total Title 01			0.86	0.85	98.60%
Title 02 European Strategic Investments					
02	02 02	InvestEU Fund	0.02	0.00	0.00 %
Total Title 02			0.02	0.00	0.00%
Title 06 Recovery and Resilience					
06	06 01	Support administrative expenditure of the "Recovery and Resilience" cluster	2.67	2.62	98.21 %
Total Title 06			2.67	2.62	98.21%

TABLE 2: OUTTURN ON PAYMENT APPROPRIATIONS in 2023 (in Mio €) for DG DIGIT					
			Payment appropriations authorised *	Payments made	%
			1	2	3=2/1
Title 09 Environment and Climate Action					
09	09 03	Just Transition Fund (JTF)	0.00	0.00	0.00 %
Total Title 09			0.00	0.00	0.00%
Total NGEU Only			3.54	3.47	97.85%
Total DG DIGIT			713.79	483.09	67.68 %

* Payment appropriations authorised include, in addition to the budget voted by the legislative authority, appropriations carried over from the previous exercise, budget amendments as well as miscellaneous payment appropriations for the period (e.g. internal and external assigned revenue).

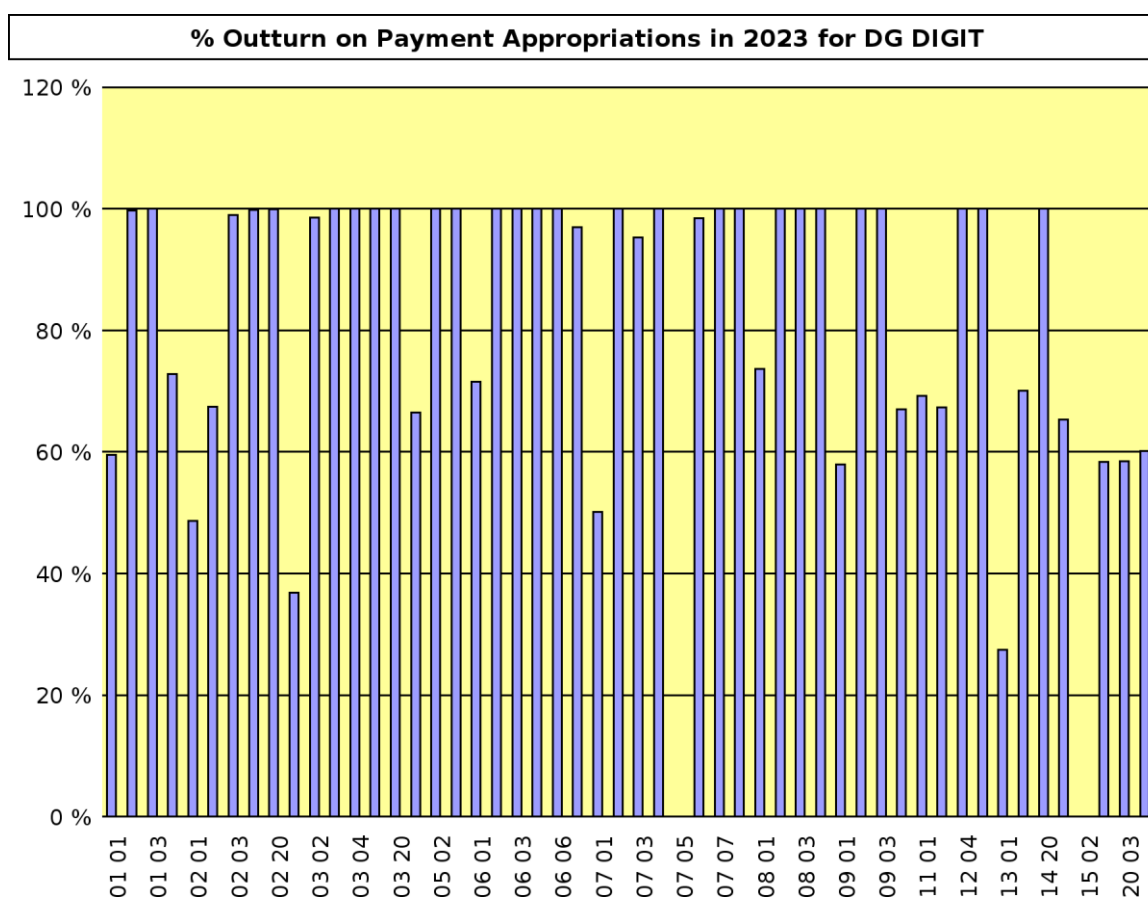


TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2023 (in Mio €) for DG DIGIT									
Chapter			Commitments to be settled				Commitments to be settled from financial years previous to 2022	Total of commitments to be settled at end of financial year 2023	Total of commitments to be settled at end of financial year 2022
			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
01	01 01	Support administrative expenditure of the "Research and Innovation" cluster	6.14	1.41	4.73	77.07%	0.00	4.73	4.79
	01 02	Horizon Europe	5.73	1.55	4.18	72.99%	0.86	5.04	6.34
	01 03	Euratom Research and Training Programme	0.03	0.01	0.02	79.97%	0.01	0.03	0.02
	01 20	Pilot projects, preparatory actions, prerogatives and other actions	0.31	0.12	0.19	59.90%	1.68	1.87	2.22
Total Title 01			12.20	3.08	9.12	74.72%	2.55	11.67	13.37

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2023 (in Mio €) for DG DIGIT									
Chapter			Commitments to be settled				Commitments to be settled from financial years previous to 2022	Total of commitments to be settled at end of financial year 2023	Total of commitments to be settled at end of financial year 2022
			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
02	02 01	Support administrative expenditure of the "European Strategic Investments" cluster	7.40	1.16	6.24	84.35%	0.00	6.24	4.79
	02 02	InvestEU Fund	0.00	0.00	0.00	0.00%	0.03	0.03	0.06
	02 03	Connecting Europe Facility (CEF)	8.20	1.29	6.90	84.23%	1.40	8.30	5.92
	02 04	Digital Europe programme	71.37	4.79	66.57	93.28%	35.37	101.95	85.39
	02 20	Pilot projects, preparatory actions, prerogatives and other actions	1.74	0.04	1.71	97.99%	0.08	1.79	1.94
Total Title 02			88.71	7.28	81.43	91.79%	36.87	118.30	98.11

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2023 (in Mio €) for DG DIGIT									
			Commitments to be settled				Commitments to be settled from financial years previous to 2022	Total of commitments to be settled at end of financial year 2023	Total of commitments to be settled at end of financial year 2022
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
03	03 01	Support administrative expenditure of the 'Single Market' cluster	4.69	0.77	3.91	83.50%	0.00	3.91	1.51
	03 02	Single Market Programme	13.96	0.72	13.24	94.87%	2.09	15.33	13.31
	03 03	Union Anti-Fraud Programme	0.15	0.03	0.12	79.58%	0.00	0.12	0.11
	03 04	Cooperation in the field of taxation (FISCALIS)	1.36	0.28	1.08	79.37%	0.08	1.16	0.33
	03 05	Cooperation in the field of customs (Customs)	6.03	1.15	4.89	80.98%	1.18	6.06	5.41
	03 20	Pilot projects, preparatory actions, prerogatives and other actions	1.77	0.17	1.59	90.31%	0.71	2.30	2.30
Total Title 03			27.96	3.12	24.84	88.84%	4.06	28.90	22.96

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2023 (in Mio €) for DG DIGIT									
			Commitments to be settled				Commitments to be settled from financial years previous to 2022	Total of commitments to be settled at end of financial year 2023	Total of commitments to be settled at end of financial year 2022
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
04	04 01	Support administrative expenditure of the 'Space' cluster	0.56	0.27	0.29	51.46%	0.00	0.29	0.30
Total Title 04			0.56	0.27	0.29	51.46%	0.00	0.29	0.30

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2023 (in Mio €) for DG DIGIT

			Commitments to be settled				Commitments to be settled from financial years previous to 2022	Total of commitments to be settled at end of financial year 2023	Total of commitments to be settled at end of financial year 2022
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
05	05 02	European Regional Development Fund (ERDF)	4.60	0.66	3.95	85.75%	1.94	5.88	7.11
	05 03	Cohesion Fund (CF)	5.76	0.70	5.05	87.83%	0.31	5.36	2.60
Total Title 05			10.36	1.36	9.00	86.90%	2.24	11.24	9.70

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2023 (in Mio €) for DG DIGIT

			Commitments to be settled				Commitments to be settled from financial years previous to 2022	Total of commitments to be settled at end of financial year 2023	Total of commitments to be settled at end of financial year 2022
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
06	06 01	Support administrative expenditure of the 'Recovery and Resilience' cluster	3.29	1.09	2.20	66.81%	0.00	2.20	1.94
	06 02	Recovery and Resilience Facility and Technical Support Instrument	0.53	0.00	0.53	100.00%	0.01	0.54	0.26
	06 03	Protection of the euro against counterfeiting	0.03	0.00	0.03	100.00%	0.00	0.03	0.03
	06 05	Union Civil Protection Mechanism	0.91	0.00	0.90	99.56%	0.12	1.02	1.72
	06 06	EU4Health Programme	0.79	0.01	0.78	98.49%	0.08	0.87	0.30
	06 20	Pilot projects, preparatory actions, prerogatives and other actions	0.90	0.07	0.83	92.34%	0.04	0.87	0.87
Total Title 06			6.45	1.18	5.27	81.75%	0.25	5.52	5.12

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2023 (in Mio €) for DG DIGIT

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2023 (in Mio €) for DG DIGIT									
			Commitments to be settled				Commitments to be settled from financial years previous to 2022	Total of commitments to be settled at end of financial year 2023	Total of commitments to be settled at end of financial year 2022
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
07	07 01	Support administrative expenditure of the "Investing in People, Social Cohesion and Values" cluster	14.64	4.47	10.16	69.43%	0.00	10.16	5.82
	07 02	European Social Fund PLus (ESF+)	2.88	0.02	2.86	99.30%	1.35	4.21	5.05
	07 03	Erasmus+	0.08	0.01	0.07	91.53%	0.01	0.09	0.30
	07 04	European Solidarity Corps	0.20	0.00	0.20	100.00%	0.31	0.51	0.62
	07 05	Creative Europe	0.05	0.00	0.05	100.00%	0.00	0.05	0.00
	07 06	Citizens, Equality, Rights and Values	1.83	0.14	1.69	92.35%	0.03	1.72	1.27
	07 07	Justice	1.03	0.16	0.86	84.13%	0.02	0.88	0.17
	07 20	Pilot projects, preparatory actions, prerogatives and other actions	13.63	2.48	11.15	81.78%	1.02	12.17	12.86
Total Title 07			34.33	7.29	27.04	78.77%	2.74	29.78	26.08

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2023 (in Mio €) for DG DIGIT

			Commitments to be settled				Commitments to be settled from financial years previous to 2022	Total of commitments to be settled at end of financial year 2023	Total of commitments to be settled at end of financial year 2022
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
08	08 01	Support administrative expenditure of the "Agriculture and Maritime Policy" cluster	0.43	0.19	0.24	55.33%	0.00	0.24	0.48
	08 02	European Agricultural Guarantee Fund (EAGF)	5.95	2.61	3.34	56.08%	0.23	3.56	4.31
	08 03	European Agricultural Fund for Rural Development (EAFRD)	1.99	0.21	1.78	89.29%	0.00	1.78	1.69
	08 04	European Maritime, Fisheries and Aquaculture Fund (EMFAF)	2.73	0.17	2.56	93.93%	0.03	2.59	3.82
Total Title 08			11.10	3.19	7.92	71.31%	0.26	8.18	10.29

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2023 (in Mio €) for DG DIGIT

			Commitments to be settled				Commitments to be settled from financial years previous to 2022	Total of commitments to be settled at end of financial year 2023	Total of commitments to be settled at end of financial year 2022
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
09	09 01	Support administrative expenditure of the "Environment and Climate Action" Cluster	3.77	1.58	2.19	58.07%	0.00	2.19	1.43
	09 02	Programme for the Environment and Climate Action (LIFE)	1.05	0.13	0.92	88.08%	0.22	1.15	0.96
	09 03	Just Transition Fund (JTF)	3.98	0.23	3.75	94.26%	0.00	3.75	0.20
Total Title 09			8.80	1.93	6.86	78.01%	0.22	7.09	2.59

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2023 (in Mio €) for DG DIGIT

			Commitments to be settled				Commitments to be settled from financial years previous to 2022	Total of commitments to be settled at end of financial year 2023	Total of commitments to be settled at end of financial year 2022
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
10	10 01	Support administrative expenditure of the "Migration" Cluster	0.74	0.39	0.35	46.76%	0.00	0.35	0.32
Total Title 10			0.74	0.39	0.35	46.76%	0.00	0.35	0.32

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2023 (in Mio €) for DG DIGIT

			Commitments to be settled				Commitments to be settled from financial years previous to 2022	Total of commitments to be settled at end of financial year 2023	Total of commitments to be settled at end of financial year 2022
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
11	11 01	Support administrative expenditure of the "Border Management" cluster	0.40	0.18	0.22	54.46%	0.00	0.22	0.31
Total Title 11			0.40	0.18	0.22	54.46%	0.00	0.22	0.31

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2023 (in Mio €) for DG DIGIT

			Commitments to be settled				Commitments to be settled from financial years previous to 2022	Total of commitments to be settled at end of financial year 2023	Total of commitments to be settled at end of financial year 2022
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
12	12 01	Support administrative expenditure of the "Security" cluster	0.43	0.18	0.25	58.55%	0.00	0.25	0.34
	12 04	Nuclear Safety and decommissioning, including for Bulgaria and Slovakia	0.00	0.00	0.00	0.00%	0.00	0.00	0.00
	12 20	Pilot projects, preparatory actions, prerogatives and other actions	1.53	0.16	1.37	89.59%	0.01	1.38	1.28
Total Title 12			1.96	0.34	1.62	82.78%	0.01	1.63	1.62

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2023 (in Mio €) for DG DIGIT

			Commitments to be settled				Commitments to be settled from financial years previous to 2022	Total of commitments to be settled at end of financial year 2023	Total of commitments to be settled at end of financial year 2022
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
13	13 01	Support administrative expenditure of the "Security and Defence" cluster	2.67	0.13	2.54	95.18%	0.00	2.54	0.83
Total Title 13			2.67	0.13	2.54	95.18%	0.00	2.54	0.83

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2023 (in Mio €) for DG DIGIT

			Commitments to be settled				Commitments to be settled from financial years previous to 2022	Total of commitments to be settled at end of financial year 2023	Total of commitments to be settled at end of financial year 2022
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
14	14 01	Support administrative expenditure of the "External Action" cluster	14.29	5.77	8.52	59.64%	0.00	8.52	14.18
	14 20	Pilot projects, preparatory actions, prerogatives and other actions	3.41	0.13	3.27	96.04%	0.03	3.30	5.21
Total Title 14			17.70	5.90	11.80	66.65%	0.03	11.83	19.38

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2023 (in Mio €) for DG DIGIT

			Commitments to be settled				Commitments to be settled from financial years previous to 2022	Total of commitments to be settled at end of financial year 2023	Total of commitments to be settled at end of financial year 2022
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
15	15 01	Support administrative expenditure of the "Pre-accession Assistance" cluster	4.63	2.19	2.44	52.78%	0.00	2.44	2.42
	15 02	Instrument for Pre-accession Assistance (IPA III)	0.00	0.00	0.00	0.00%	0.00	0.00	0.00
Total Title 15			4.63	2.19	2.44	52.78%	0.00	2.44	2.42

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2023 (in Mio €) for DG DIGIT

			Commitments to be settled				Commitments to be settled from financial years previous to 2022	Total of commitments to be settled at end of financial year 2023	Total of commitments to be settled at end of financial year 2022
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
20	20 02	Other staff and expenditure relating to persons	1.26	0.39	0.87	68.82%	0.00	0.87	0.97
	20 03	Administrative Operating expenditure	30.23	11.71	18.52	61.26%	0.00	18.52	15.25
	20 04	Information and communication technology-related expenditure	267.97	157.61	110.36	41.18%	0.00	110.36	93.11
Total Title 20			299.47	169.72	129.75	43.33%	0.00	129.75	109.33
Total Excluding NGEU			528.03	207.55	320.49	60.69%	49.24	369.73	322.74

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2023 (in Mio €) for DG DIGIT

			Commitments to be settled				Commitments to be settled from financial years previous to 2022	Total of commitments to be settled at end of financial year 2023	Total of commitments to be settled at end of financial year 2022
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
01	01 01	Support administrative expenditure of the "Research and Innovation" cluster	0.86	0.85	0.01	1.40%	0.00	0.01	0.00
Total Title 01			0.86	0.85	0.01	1.40%	0.00	0.01	0.00

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2023 (in Mio €) for DG DIGIT									
Chapter			Commitments to be settled				Commitments to be settled from financial years previous to 2022	Total of commitments to be settled at end of financial year 2023	Total of commitments to be settled at end of financial year 2022
			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
02	02 02	InvestEU Fund	0.02	0.00	0.02	100.00%	0.00	0.02	0.00
Total Title 02			0.02	0.00	0.02	100.00%	0.00	0.02	0.00

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2023 (in Mio €) for DG DIGIT									
Chapter			Commitments to be settled				Commitments to be settled from financial years previous to 2022	Total of commitments to be settled at end of financial year 2023	Total of commitments to be settled at end of financial year 2022
			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
06	06 01	Support administrative expenditure of the 'Recovery and Resilience' cluster	2.67	2.62	0.05	1.79%	0.00	0.05	0.00
Total Title 06			2.67	2.62	0.05	1.79%	0.00	0.05	0.00

TABLE 3 : BREAKDOWN OF COMMITMENTS TO BE SETTLED AT 31/12/2023 (in Mio €) for DG DIGIT

			Commitments to be settled				Commitments to be settled from financial years previous to 2022	Total of commitments to be settled at end of financial year 2023	Total of commitments to be settled at end of financial year 2022
Chapter			Commitments	Payments	RAL	% to be settled			
			1	2	3=1-2	4=1-2/1	5	6=3+5	7
09	09 03	Just Transition Fund (JTF)	0.00	0.00	0.00	0.00%	0.00	0.00	0.00
Total Title 09			0.00	0.00	0.00	0.00%	0.00	0.00	0.00
Total NGEU Only			3.54	3.47	0.08	2.15%	0.00	0.08	0.00
Total for DG DIGIT			531.57	211.01	320.56	60.30 %	49.24	369.80	322.74

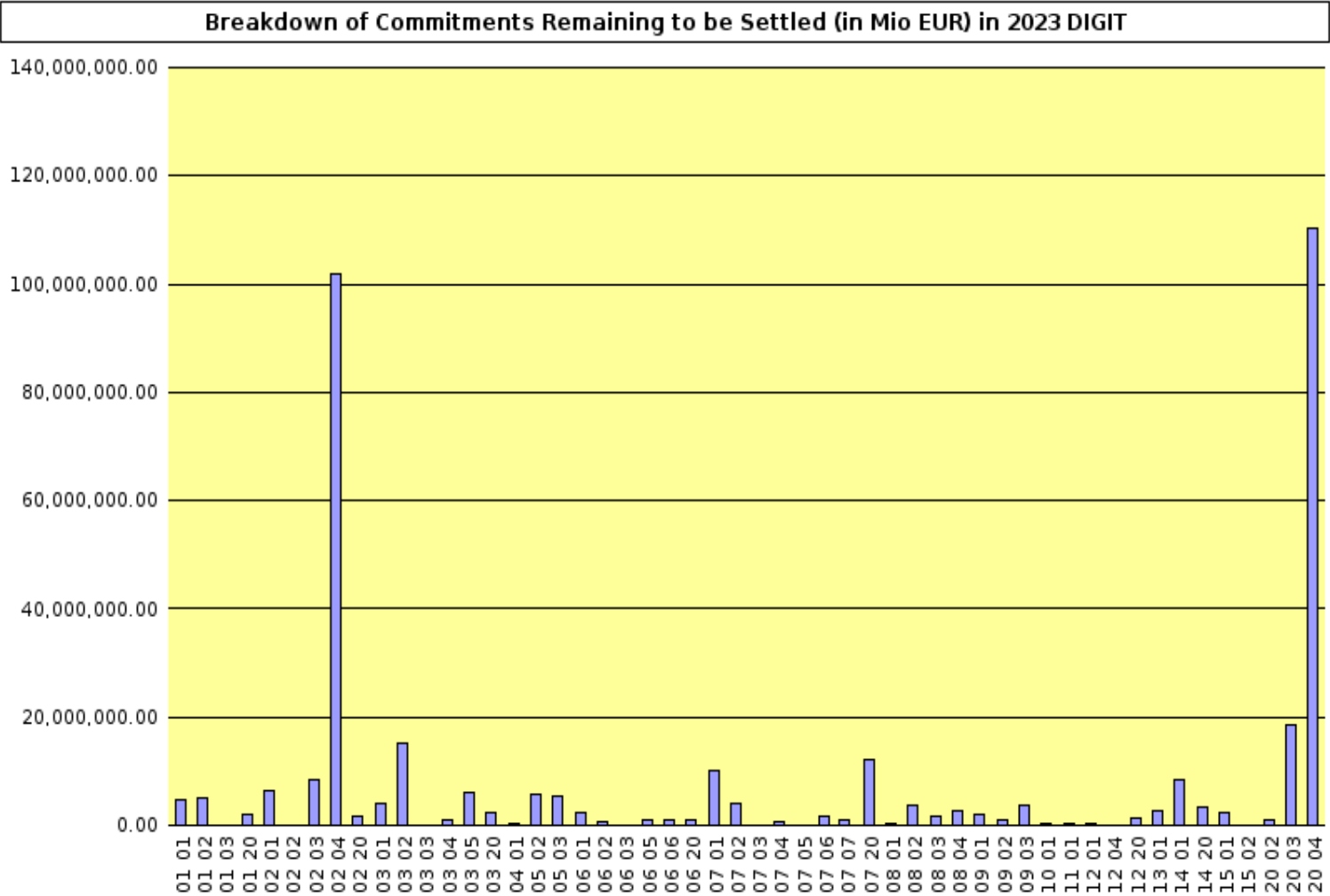


TABLE 4 : BALANCE SHEET for DG DIGIT

BALANCE SHEET	2023	2022
A.I. NON CURRENT ASSETS	40,821,917.19	41,200,773.19
A.I.1. Intangible Assets	6,723,292.26	13,318,544.86
A.I.2. Property, Plant and Equipment	34,098,624.93	27,882,228.33
A.II. CURRENT ASSETS	2,049,360.11	884,536.86
A.II.2. Current Pre-Financing	1,470,434.55	
A.II.3. Curr Exch Receiv &Non-Ex Recoverables	578,925.56	884,536.86
A.II.6. Cash and Cash Equivalents	0.00	0.00
ASSETS	42,871,277.30	42,085,310.05
P.I. NON CURRENT LIABILITIES	-8,705,416.58	-6,536,938.64
P.I.3. Non-Current Financial Liabilities	-8,705,416.58	-6,536,938.64
P.II. CURRENT LIABILITIES	3,953,466.95	-2,713,515.12
P.II.3. Current Financial Liabilities	-4,288,308.79	-5,990,143.14
P.II.4. Current Payables	8,241,775.74	3,276,628.02
P.II.5. Current Accrued Charges &Defrd Income	0.00	0.00
LIABILITIES	-4,751,949.63	-9,250,453.76
NET ASSETS (ASSETS less LIABILITIES)	38,119,327.67	32,834,856.29
P.III.2. Accumulated Surplus/Deficit	2,546,564,379.01	2,194,477,005.43
Non-allocated central (surplus)/deficit*	-2,584,683,706.68	-2,227,311,861.72
TOTAL DG DIGIT	0.00	0.00

It should be noted that the balance sheet and statement of financial performance presented in Annex 3 to this Annual Activity Report, represent only the assets, liabilities, expenses and revenues that are under the control of this Directorate General. Significant amounts such as own resource revenues and cash held in Commission bank accounts are not included in this Directorate General's accounts since they are managed centrally by DG Budget, on whose balance sheet and statement of financial performance they appear. Furthermore, since the accumulated result of the Commission is not split amongst the various Directorates General, it can be seen that the balance sheet presented here is not in equilibrium.

Additionally, the figures included in tables 4 and 5 are provisional since they are, at this date, still subject to audit by the Court of Auditors. It is thus possible that amounts included in these tables may have to be adjusted following this audit.

TABLE 5 : STATEMENT OF FINANCIAL PERFORMANCE for DG DIGIT

STATEMENT OF FINANCIAL PERFORMANCE	2023	2022
II.1 REVENUES	-90,709,635.68	-49,333,055.92
II.1.1. NON-EXCHANGE REVENUES	-96,700.00	-81,800.00
II.1.1.8. OTHER NON-EXCHANGE REVENUES	-96,700.00	-81,800.00
II.1.2. EXCHANGE REVENUES	-90,612,935.68	-49,251,255.92
II.1.2.2. OTHER EXCHANGE REVENUE	-90,612,935.68	-49,251,255.92
II.2. EXPENSES	483,335,472.71	401,420,429.50
II.2. EXPENSES	483,335,472.71	401,420,429.50
II.2.11. OTHER EXPENSES	412,971,756.98	350,891,294.26
II.2.2. EXP IMPLM BY COMMISS&EX.AGENC. (DM)	71,601,325.83	51,778,626.38
II.2.6. STAFF AND PENSION COSTS	-1,602,105.00	-1,593,244.00
II.2.8. FINANCE COSTS	364,494.90	343,752.86
STATEMENT OF FINANCIAL PERFORMANCE	392,625,837.03	352,087,373.58

It should be noted that the balance sheet and statement of financial performance presented in Annex 3 to this Annual Activity Report, represent only the assets, liabilities, expenses and revenues that are under the control of this Directorate General. Significant amounts such as own resource revenues and cash held in Commission bank accounts are not included in this Directorate General's accounts since they are managed centrally by DG Budget, on whose balance sheet and statement of financial performance they appear. Furthermore, since the accumulated result of the Commission is not split amongst the various Directorates General, it can be seen that the balance sheet presented here is not in equilibrium.

Additionally, the figures included in tables 4 and 5 are provisional since they are, at this date, still subject to audit by the Court of Auditors. It is thus possible that amounts included in these tables may have to be adjusted following this audit.

TABLE 5bis : OFF BALANCE SHEET for DG

OFF BALANCE	2023	2022
OB.1. Contingent Assets	9,293,970.50	11,390,343.50
GR for performance	9,293,970.50	11,390,343.50
OB.2. Contingent Liabilities	-1,200.00	-1,200.00
OB.2.7. CL Legal cases OTHER	-1,200.00	-1,200.00
OB.3. Other Significant Disclosures	0.00	-2,174,321.30
OB.3.5. Operating lease commitments	0.00	-2,174,321.30
OB.4. Balancing Accounts	-9,292,770.50	-9,214,822.20
OB.4. Balancing Accounts	-9,292,770.50	-9,214,822.20
OFF BALANCE	0.00	0.00

It should be noted that the balance sheet and statement of financial performance presented in Annex 3 to this Annual Activity Report, represent only the assets, liabilities, expenses and revenues that are under the control of this Directorate General. Significant amounts such as own resource revenues and cash held in Commission bank accounts are not included in this Directorate General's accounts since they are managed centrally by DG Budget, on whose balance sheet and statement of financial performance they appear. Furthermore, since the accumulated result of the Commission is not split amongst the various Directorates General, it can be seen that the balance sheet presented here is not in equilibrium.

Additionally, the figures included in tables 4 and 5 are provisional since they are, at this date, still subject to audit by the Court of Auditors. It is thus possible that amounts included in these tables may have to be adjusted following this audit.

TABLE 6: AVERAGE PAYMENT TIMES for DG DIGIT

Legal Times									
Maximum Payment Time (Days)	Total Nbr of Payments	Nbr of Payments within Time Limit	Percentage	Average Payment Times (Days)	Nbr of Late Payments	Percentage	Average Payment Times (Days)	Late Payments Amount	Percentage
30	9,677	9,546	98.65 %	13.19	131	1.35 %	46.06	5,378,091.61	1 %
60	2	2	100.00 %	13.50				0.00	0 %
91	1	1	100.00 %	81.00				0.00	0 %

Total Number of Payments	9,680	9,549	98.65 %		131	1.35 %		5,378,091.61	1 %
Average Net Payment Time	13.64			13.20			46.06		
Average Gross Payment Time	16.08			15.61			50.44		

Suspensions								
Average Report Approval Suspension Days	Average Payment Suspension Days	Number of Suspended Payments	% of Total Number	Total Number of Payments	Amount of Suspended Payments	% of Total Amount	Total Paid Amount	
0	28	852	8.80 %	9,680	51,523,740.58	10.66 %	483,357,422.02	

Late Interest paid in 2023			
DG	GL Account	Description	Amount (Eur)
DIGIT	65010000	Interest expense on late payment of charges	479.67
DIGIT	65010100	Interest on late payment of charges New FR	1,069.84
			1,549.51

NB: Table 6 only contains payments relevant for the time statistics.

TABLE 7 : SITUATION ON REVENUE AND INCOME in 2023 for DG DIGIT								
Chapter		Revenue and income recognized			Revenue and income cashed from			Outstanding balance
		Current year RO	Carried over RO	Total	Current Year RO	Carried over RO	Total	
		1	2	3=1+2	4	5	6=4+5	
32	Revenue from the supply of goods, services and work - assigned revenue	73,548,457.01	834,536.86	74,382,993.87	73,181,954.05	834,536.86	74,016,490.91	366,502.96
33	Other administrative revenue	16,990,584.29	0.00	16,990,584.29	16,990,584.29	0.00	16,990,584.29	0.00
42	Fines and penalties	96,700.00	0.00	96,700.00	96,700.00	0.00	96,700.00	0.00
Total DG DIGIT		90,635,741.30	834,536.86	91,470,278.16	90,269,238.34	834,536.86	91,103,775.20	366,502.96

TABLE 8 : FINANCIAL IMPACT OF EX-ANTE AND EX-POST CONTROLS in for DG DIGIT

EX-ANTE CONTROLS BY TRANSACTION	Irregularity	Total ex-ante amounts
NON ELIGIBLE IN COST CLAIMS		
CREDIT NOTES	1,172,061.98	1,172,061.98
RECOVERY ORDERS ON PRE-FINANCING		
Sub-Total	1,172,061.98	1,172,061.98

EX-POST CONTROLS BY TRANSACTION	Irregularity	Total ex-post amounts
RECOVERY ORDERS OTHER THAN ON PRE-FINANCING		
INCOME LINES IN INVOICES		
Sub-Total		
GRAND TOTAL (EX-ANTE + EX-POST)	1,172,061.98	1,172,061.98

TABLE 9: AGEING BALANCE OF RECOVERY ORDERS AT 12/31/2023 for DG DIGIT

	Number at 1/1/2023 1	Number at 12/31/2023	Evolution	Open Amount (Eur) at 1/1/2023 1	Open Amount (Eur) at 12/31/2023	Evolution
2022	6		-100.00 %	834,536.86		-100.00 %
2023		4			366,502.96	
	6	4	-33.33 %	834,536.86	366,502.96	-56.08 %

TABLE 10 : Recovery Order Waivers >= 60 000 € in 2023 for DG

Waiver Central Key	Linked RO Central Key	RO Accepted Amount (Eur)	LE Account Group	Commission Decision	Comments
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Total DG DIGIT	
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Number of RO waivers	
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There are no waivers below 60 000 €

TABLE 11 : Negotiated Procedures in 2023 for

Internal Procedures > € 60,000

Negotiated Procedure Legal base	Number of Procedures	Amount (€)
Annex 1 - 11.1 (b) - Artistic/technical reasons or exclusive rights or technical monopoly/captive market	2	233,090,141.40
Annex 1 - 11.1 (c) - Extreme urgency caused by unforeseeable events not attributable to the contracting authority	1	16,390,000.00
Annex 1 - 11.1 (e) - New services/works consisting in the repetition of similar services/works	1	103,333,814.94
Total	4	352,813,956.34

TABLE 12 : Summary of Procedures in 2023

Internal Procedures > € 60,000

Procedure Legal base	Number of Procedures	Amount (€)
Negotiated procedure without prior publication (Annex 1 - 11.1)	4	352,813,956.34
Open procedure (FR 164 (1)(a))	1	561,647,093.68
Restricted procedure with Dynamic purchasing system (FR 164 (1)(b))	6	2,964,139,582.44
Total	11	3,878,600,632.46

Additional Comments:

JUSTIFICATION FOR DG DIGIT'S INTENSIVE RECOURSE TO NEGOTIATED PROCEDURES

DIGIT plays a pivotal role providing digital services in order to give support to other Commission departments in many areas (business, workplace, and infrastructure solutions). DIGIT therefore provides a contractual framework that caters, among others, for the needs of the Commission's central infrastructure, as well as the implementation of the digital workplace initiative. DIGIT's role as facilitator and service provider vis-à-vis other DGs and other EU Institutions imposes on it the obligation as chef de file to conduct negotiated procedures on behalf of other entities or the results of which would benefit other entities.

In particular, with regard to the procedures for continued use of proprietary software and associated services (Point 11(1)(b) of Annex I to the FR), DIGIT has to ensure contractual coverage for the software and associated services needs for all the DGs and, where appropriate, other EU Institutions. It has therefore to protect the investments made in relation to proprietary licenses, necessary upgrades, support and developments while ensuring the continuity of the existing applications in compliance with the applicable procurement rules. With this objective in mind, DIGIT has to conclude negotiated procedures in areas where the services or supplies can only be provided by a single economic operator, either because competition is absent for technical reasons and/or because the protection of exclusive rights including the protection of intellectual property rights must be ensured.

Another reason to resort to negotiated procedures without publication of a contract notice is the presence of unforeseeable event which cannot be attributed to the contracting authority which lead to the impossibility to comply with the time limits for conducting a competitive procedure leading to a situation of extreme urgency (Point 11.1.(c) of Annex I to the FR). Such unforeseeable events may include, for example, the cancellation of a previous procurement procedure which is not attributable to a mistake of the contracting authority, and the resulting impossibility to conclude on time a replacing contract. The only option to ensure the continuous provision of critical devices and services for the Commission DGs and other EU institutions is to negotiate, in circumstances of extreme urgency, a new contract with a limited duration with the incumbent provider, until a new competitive procurement procedure can be prepared and completed.

CORRECTIVE MEASURES TAKEN TO REDUCE THE NUMBER OF NEGOTIATED PROCEDURES

In order to avoid or limit the resort to negotiated procedures, DIGIT is systematically applying mitigating and corrective measures along the following lines:

- A dedicated body at senior management level - DIGIT Procurement Board (DPB) is responsible to define DIGIT's procurement strategy and to monitor its implementation. Strategic files and related strategy papers are presented to the DPB at least two years in advance and this allows to assess thoroughly the strategic dimension of procurement, including the choice of the best suited procurement procedure and the measures envisaged to gradually reduce captivity and increase competition, including in the cases of acquisition of proprietary software licenses and associated services and in cases in which previous competitive procedures did not yield the desired results.

- In the case of acquisition of proprietary software, an alternative approach that leads to decrease of the volume and number of the negotiated procedures is the use of open source solutions when this is technically justified, secure and economically viable.
- To prepare procurement documents adequate to the market conditions and ensure competition between bidding economic operators and receipt of sufficient number of quality offers, DIGIT regularly organises preliminary market consultations and combines the feedback received from the market with the lessons learnt from the previous procurement procedures and contracts.
- Concerning the procedures for provision of new services consisting in the repetition of similar services (ceiling increases of existing service contracts), in order to avoid unplanned negotiated procedures, DIGIT carefully prepares and conducts through the EU Survey platform detailed surveys among the participating DGs and EU Institutions, aiming at achieving as precise as possible estimations on the volume and the structure of the services and products to be procured. Encoding of the budgetary ceiling of the framework contracts in the LCK (Legal Commitments Kernel) per EU Institution, and also per DG, allows close monitoring by DG DIGIT of the ceiling expenditure and helps preventing the depletion of the budgetary ceiling too fast after the contract signature and the need to resort to negotiated procedures for ceiling increases.

TABLE 13 : BUILDING CONTRACTS in 2023 for DG DIGIT

Legal Base	Procedure subject	Contract Number	Contractor Name	Contract Subject	Contracted Amount (€)

TABLE 14 : CONTRACTS DECLARED SECRET in 2023 for DG DIGIT

Legal Base	LC Date	Contract Number	Contract Subject	Contracted Amount (€)

TABLE 15 : FPA duration exceeds 4 years - DG DIGIT

TABLE 16 : Commitments co-delegation type 3 in 2023 for DG DIGIT

ANNEX 4: Financial scorecard

DG DIGIT

The Annex 4 of each Commission service summarises the annual result of the standard financial indicators measurement. Annexed to the Annual Activity Report 2023, 11 standard financial indicators are presented below, each with its objective and result for the Commission service and for the EC as a whole (for benchmarking purposes) ⁽⁸⁾:

<ul style="list-style-type: none"> - Commitment Appropriations (CA) Implementation - CA Forecast Implementation - Payment Appropriations (PA) Implementation - PA Forecast Implementation - Global Commitment Absorption 	<ul style="list-style-type: none"> - Timely Payments - Timely Decommits - Invoice Registration Time - Accounting Data Quality - Management Data Quality - Timely Invoice PF clearing
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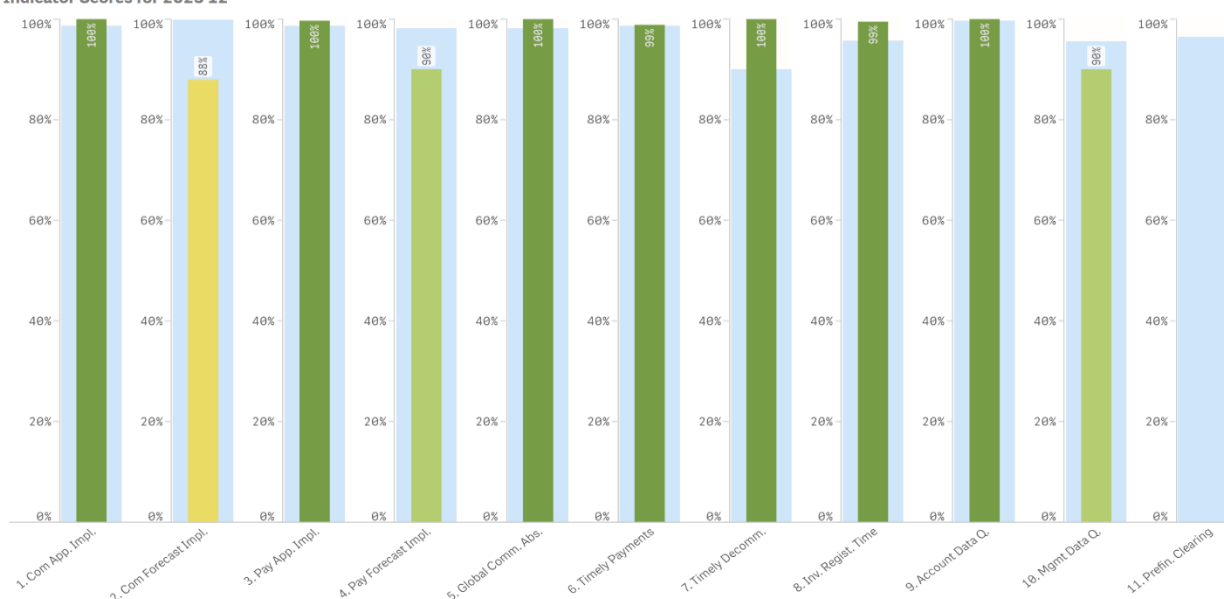
For each indicator, its value (in %) for the Commission service is compared to the common target (in %). The difference between the indicator's value and the target is colour coded as follows:

- 100 – >95% of the target: dark green
- 95 – >90% of the target: light green
- 90 – >85% of the target: yellow
- 85 – >80% of the target: light red
- 80 – 0% of the target: dark red

The Commission services are invited to provide commentary for each indicator's result in the dedicated comment section below the indicators scores as this can help the reader to understand the Commission's service context. In cases when the indicator's value achieves 80% or less of the target, the comment becomes mandatory.

The detailed definitions of the indicators are available on the internal DG BUDG site (BudgPedia) and managed by unit BUDG.C5 Financial Reporting.

DIGIT Indicator Scores for 2023 12



For each indicator the light blue bar denotes the EC Score.

⁽⁸⁾ If the EC service did not perform any transaction in the area measured by the indicator or the information is not available in the central financial system, the indicator is not calculated (i.e. displayed as “-”) in this Annex.

1. Commitment Appropriations Implementation	Ensure efficient use of commitment appropriations expiring at the end of Financial Year		100%	99%
2. Commitment Forecast Implementation	Ensure the cumulative alignment of the commitment implementation with the commitment forecast in a financial year		88%	100%
3. Payment Appropriations Implementation	Ensure efficient use of payment appropriations expiring at the end of Financial Year		100%	99%
4. Payment Forecast Implementation	Ensure the cumulative alignment of the payment implementation with the payment forecast in a financial year		90%	98%
5. Global Commitment Absorption ⁽⁹⁾	Ensure efficient use of already earmarked commitment appropriations (at L1 level)		100%	98%
6. Timely Payments	Ensure efficient processing of payments within the legal deadlines	DG DIGIT reached the target of 99% of timely payments. It should be noted that this new indicator shows consistency with the indicator used in previous years, illustrating a positive and stable situation in DIGIT (98,65%) of payments made on time.	99%	99%
7. Timely Decommitments	Ensure efficient decommitment of outstanding RAL at the end of commitment life cycle		100%	90%
8. Invoice Registration Time	Monitor the accounting risk stemming from late registration of invoices in the central accounting system ABAC		99%	96%
9. Accounting Data Quality	Ensure the good data quality of ABAC transactions with the focus on fields having a primary impact on the accounts		100%	100%
10. Management Data Quality	Ensure the good data quality of ABAC transactions with the focus on fields having a primary impact on the management decisions		90%	96%
11. Timely Invoice PF clearing	Ensure efficient clearing by invoices of prefinancing payments within the invoice payment time limit	The indicator is not applicable for DG DIGIT in 2023 due to the lack of underlying transactions recorded by DG DIGIT in 2023.	-	100%

⁽⁹⁾ Due to technical limitation: 1. the indicator does not take into account the Com L1 Consumption between the FDC ILC date and the FA FDI allowed as an exception in the external actions for Com L1 of type GF, i.e. with Financing Agreement, under the FR2018 Article 114.2. 2. it is technically not possible to exclude the decommitment of RAL (C8) which is subsequently re-committed for a new purpose. As a result, the actual Indicator score may be slightly higher than the one reported for DGs using the GF commitments.

ANNEX 5: Materiality criteria

DG DIGIT uses the corporate guidelines for determining materiality as regards legality and regularity. According to these guidelines, only material reservations can be used to qualify the annual declaration. In the analysis leading to the decision to issue a reservation or not, the following steps are followed:

- a) Identifying a deficiency (e.g.: a significant weakness of the control systems, insufficient audit coverage, a critical issue outlined by the European Court of Auditors, the Internal Audit Service or the European Anti-Fraud Office);
- b) Determining if the deficiency falls within the scope of the Authorising Officer by Delegation's declaration (it relates to the reasonable assurance concerning the use of resources, sound financial management or legality and regularity of underlying transactions);
- c) **Qualitative assessment:** assessing if the deficiency is significant in qualitative terms. In order to perform the deficiency's qualitative assessment, the following four pillars need to be analysed:
 - the nature and scope of the deficiency,
 - the duration of the deficiency,
 - the existence of compensatory measures (mitigating controls which reduce the impact of the deficiency),
 - the existence of effective remedial actions to correct the deficiencies (action plans and financial corrections) which have had a measurable impact;
- d) **Quantitative assessment:** a deficiency, which is significant from a qualitative perspective, must be quantified in terms of "monetary value of the identified problem"/ "amount considered at risk". In line with the guidelines agreed centrally in the Commission, DG DIGIT applies the recommended threshold of 2% i.e. when the value of the transactions affected by the deficiency represents more than 2%.

Since 2019 ⁽¹⁰⁾, a 'de minimis' threshold for financial reservations has been introduced. Quantified annual activity report reservations related to residual error rates above the 2% materiality threshold are deemed not substantial for segments representing less than 5% of a DG's total payments and with a financial impact below EUR 5 million. In such cases, quantified reservations are no longer needed.

For deficiencies which are considered significant from a qualitative point of view, but their financial impact is lower than the 2% threshold, DG DIGIT takes into account the potential reputational consequences they may entail. A reservation would be made if such a reputational event were to occur and negatively impact the image of the Commission. Such a reservation would be based on the nature of the impact on reputation, the breadth of awareness of the event, and the duration of impact of the reservation. Sustained or medium-term negative perception from stakeholders with an impact on the ability of DG DIGIT to meet its key objectives would be considered for a reservation.

⁽¹⁰⁾ Agreement of the Corporate Management Board of 30/4/2019.

ANNEX 6: Relevant Control System(s) for budget implementation (RCSs)

Relevant Control System: Procurement			
Stage 1: Ex-ante – Planning Main internal control objectives: Effectiveness, efficiency and economy of procurement procedures. Compliance (legality and regularity).			
Main risks <i>It may happen (again) that...</i>	Mitigating controls	Coverage frequency and depth of controls	Possible Cost-effectiveness indicators (3Es)
The needs are not well defined (operationally and economically) and the decision to procure was inappropriate to meet the operational objectives.	Publication of intended procurements / Work programme.	100% of the forecast procurements (open procedures with prior notification) are published in the OJEU (Prior Information Notice) and justified in a note addressed to the AO(S)D.	Effectiveness: Number of projected procurement procedures cancelled. Benefits (qualitative): Better value for money, deterrent effects, efficiency gains, system improvements, compliance with regulatory provisions, no litigation. Efficiency: Average cost per procurement procedure. Economy (costs): Estimation of cost of staff involved and the related contract values.
	Validation by AO(S)D of the justification (economic, operational) for launching a procurement process.	100% of the forecast procurements.	
	General orientation, objectives of the procurement and means are discussed in Management Meetings.	All major (above 144 000 EUR) procurement procedures are discussed at the DIGIT Procurement Board chaired by the Director-General.	
The best offers are not submitted due to the poor definition of the tender specifications.	AOSD supervision and approval of specifications.	100% of the specifications are scrutinised.	Effectiveness: Number of 'open' or procedures where only one or no offers were received / Number of requests for clarification. Benefits: Limit the risk of litigation, limit the risk of cancellation of a tender. Efficiency: Estimated average cost of a procurement procedure. Economy (costs): Estimation of cost of staff involved and the related contract values.
	All pending legal challenges are closely monitored.	100% of litigation cases monitored.	
	Publication of intended procurements / Work programme.	100% of the forecast procurements (open procedures with prior notification) are published in the OJEU (Prior Information Notice).	
The most economically advantageous offer not being selected, due to a biased, inaccurate or 'unfair' evaluation process.	Formal evaluation process: Opening committee and Evaluation committee.	100% of the offers analysed.	Effectiveness: Numbers of 'valid' complaints or litigation cases filed. Benefits: Potential irregularities/ inefficiencies prevented. Avoid contracting with excluded economic operators. Amount of procurements successfully challenged during standstill period. Efficiency: Estimate average cost of procurement procedure. Economy (costs): Estimation of costs involved.
	Consultation of the DIGIT procurement Board and GAMA advisory body.	Random selection by the GAMA body.	
	Exclusion criteria documented.	100% checked.	
	Standstill period, opportunity for unsuccessful tenderers to put forward their concerns on decision.	100% when conditions are fulfilled.	

Relevant Control System: Procurement			
Stage 2: Ex-ante - Financial transactions			
Main internal control objectives: Ensuring that the implementation of the contract is in compliance with the signed contract			
Main risks <i>It may happen (again) that...</i>	Mitigating controls	Coverage frequency and depth of controls	Possible Cost-effectiveness indicators (3Es)
The products / services / works foreseen are not, totally or partially, provided in accordance with the technical description and requirements foreseen in the contract and/or the amounts paid exceed that due in accordance with the applicable contractual and regulatory provisions. Business discontinues because contractor fails to deliver.	Operational and financial checks in accordance with the financial circuits	100% of the contracts (SCs) are controlled.	Effectiveness: % error rate prevented (amount of errors/irregularities averted over total payments). Number of irregularities found. Benefits: Amount of irregularities, errors and overpayments prevented by the controls. Efficiency: Average cost per transaction. % cost over annual amount disbursed. Time-to- payment. Late interest payment and damages paid (by the Commission). Economy (costs): Estimation of cost of staff involved.
	Operation authorisation by the AO(S)Ds.	100 % of financial transactions controlled ex-ante (this includes: commitments and payments).	
	Management of sensitive functions.	Each year.	

Relevant Control System: Procurement			
Stage 3: Ex-Post – Supervisory measures			
Main internal control objectives: Ensuring that any weakness in the procedures (procurement and financial transactions) is detected and corrected			
Main risks <i>It may happen (again) that...</i>	Mitigating controls	Coverage frequency and depth of controls	Possible Cost-effectiveness indicators (3Es)
An error or non-compliance with regulatory and contractual provisions, including technical specifications, or a fraud is not prevented, detected or corrected by ex-ante control, prior to payment.	Supervisory desk review financial transactions & procurement procedures (ex-post control).	Sample in line with ex-post procedures in place (for financial transactions & procurement procedures).	Effectiveness: Amounts associated with errors detected (related to fraud, irregularities and error). In % over total checked. Number of system improvements made. Benefits: Amounts detected associated with fraud & error. Deterrents & systematic weaknesses corrected. Preventing unauthorized access to financial systems. Efficiency: Costs of the ex post controls and supervisory measures with respect to the 'benefits'. Average cost of an ex-post control. Average cost of financial systems access rights control. Economy (costs): Estimation of cost of staff involved.
	Review of ex post results.	Any systemic problem in procurement procedures and in financial transaction procedures are reported and analysed.	
	Review of exceptions and non-compliance reports.	At least once a year: Evaluation of non-compliance and exception reports.	
	Review of incidents occurred during procurement procedures.	Corrective measures taken if appropriate (cost - effectiveness criteria). Revision of procedures and/or checklists.	
	Close monitoring of physical and IT access rights to financial systems.	Yearly control on financial systems access rights.	

Relevant Control System: Revenues (Chargeback)			
Stage 1: Recognition: establishment of the Commission's rights Main internal control objectives: Ensuring that the Commission establishes its revenue entitlements correctly and sets up its management reporting and information security; Compliance (legality & regularity); Sound Financial Management (effectiveness, efficiency, cost-effectiveness); Prevention of fraud (anti-fraud strategy); Reliable Reporting (true and fair view).			
Main risks <i>It may happen (again) that...</i>	Mitigating controls	Coverage frequency and depth of controls	Possible Cost-effectiveness indicators (3Es)
The MOUs / SLAs embed weaknesses that would undermine the Commission's legal rights in terms of revenue entitlements.	Information on the IT services and their costs are available online on DIGIT web pages as well as on request. Specific information on the IT services delivered can be found in specific technical (SLAs, hosting proposals, etc.) and administrative (MoUs) documents. Hierarchical validation of the operation with legal & financial circuits, within the authorising department.	All services.	Effectiveness: Value of the charge-back amount. Benefits: The pooling of resources in order to achieve better services at a lesser cost. Efficiency: Know-how, capacities and resources developed can be made available for a fraction of the cost of what it would cost developing them internally or procuring them in the open market. The goods and services may not be available off-the-shelf. Economy (costs): Cost of control of charge-back activities in this phase / Amount charged-back.
	Services, costs and performance indicators are defined and described in technical documents (services catalogues, Service Level Agreements (SLAs), hosting proposals, etc.) and administrative and budgetary provisions are set up in memoranda of understanding (MoUs) approved by the Customer and by DIGIT, service supplier.	All services.	

Relevant Control System: Revenues (Chargeback)			
Stage 2: Protection: recording, follow-up and accounting of the Commission's rights Main internal control objectives: Ensuring that the Commission establishes its revenue entitlements correctly and sets up its management reporting and information security; Compliance (legality & regularity); Sound Financial Management (effectiveness, efficiency, cost-effectiveness); Prevention of fraud (anti-fraud strategy); Reliable Reporting (true and fair view).			
Main risks <i>It may happen (again) that...</i>	Mitigating controls	Coverage frequency and depth of controls	Possible Cost-effectiveness indicators (3Es)
The implementation of the MOUs / SLAs entails weaknesses, which lead to the Commission's legal rights in terms of revenue entitlements not being duly protected and/or registered and/or reliably reported.	For sub delegated budget lines DIGIT provides the Authorising Officer by Delegation (AOD) with a report to be annexed to the AAR. Checking & filing of supporting documents.	All services.	Effectiveness: Value of the charge-back amount. Benefits: The pooling of resources in order to achieve better services at a lesser cost. Efficiency: Know-how, capacities and resources developed can be made available for a fraction of the cost of what it would cost developing them internally or procuring them in the open market. The goods and services may not be available off-the-shelf. Economy (costs): Cost of control of charge-back activities / Amount charged-back.

Relevant Control System: Revenues (Chargeback)			
Stage 3: Ex-post – Supervisory measures Main internal control objectives: Ensuring that any weakness in the procedures (chargeback) is detected and corrected			
Main risks <i>It may happen (again) that...</i>	Mitigating controls	Coverage frequency and depth of controls	Possible Cost-effectiveness indicators (3Es)
An error or non-compliance with regulatory and contractual provisions, including technical specifications, or a fraud is not prevented, detected or corrected by ex-ante control, prior to payment.	Supervisory measures: regular follow-up of the Master Table. Reconciliation for ROs: DWH ABAC with the Master Table. Reconciliation of co-delegated budget lines in ABAC Workflow with the Master Table.	100%	Effectiveness: Value of the charge-back amount. Benefits: Amounts detected associated with error corrected. Efficiency: Estimation of cost of staff involved. Economy (costs): Cost of control of charge-back activities / Amount charged-back.

Relevant Control System: Non-expenditure items: (In)tangible Assets			
Stage 1: Recognition: establishment of the Commission's rights Main internal control objectives: Ensuring that the Commission establishes its assets ownership and liabilities correctly and sets up its management reporting and information security; Sound Financial Management (effectiveness, efficiency, cost-effectiveness); Prevention of fraud (anti-fraud strategy); Safeguarding Assets (incl. accounting); Reliable Reporting (true and fair view).			
Main risks <i>It may happen (again) that...</i>	Mitigating controls	Coverage frequency and depth of controls	Possible Cost-effectiveness indicators (3Es)
Recognition of the assets is not done at the right moment (e.g. when they become due, when the ownership is transferred, when they become certain), or not for the right amount.	Hierarchical validation of the operation with legal & financial circuits, within the authorising department.	100%	Effectiveness: Value of the assets concerned. Benefits: The (average annual) total value of the significant errors detected/avoided - and thus prevented in terms of the Commission's rights. Efficiency: Value of assets in relation to the cost of staff involved. Economy (costs): Estimation of cost of staff involved.
	AccO verifying that AO(S)Ds establish inventory and information flow into ABAC (cf. validation of local systems).	100%	

Relevant Control System: Non-expenditure items : (In)tangible Assets			
Stage 2: Protection: recording, follow-up and accounting of the Commission's rights Main internal control objectives: Ensuring that the Commission registers and protects its assets ownership and liabilities correctly, reports transparently; Compliance (legality & regularity); Sound Financial Management (effectiveness, efficiency, cost-effectiveness); Prevention of fraud (anti-fraud strategy); Safeguarding Assets (incl. accounting); Reliable Reporting (true and fair view).			
Main risks <i>It may happen (again) that...</i>	Mitigating controls	Coverage frequency and depth of controls	Possible Cost-effectiveness indicators (3Es)
EU accounting rules are not respected regarding assets.	Clear procurement, accounting, inspection, depreciation and disinvestment rules; EU accounting rules.	For 100% of the assets.	Effectiveness: Value of the assets concerned. Number of findings about incorrect registration of items. Benefits: Avoid the wrong imputation in accounting system and compliance with regulatory provisions. Efficiency: Value of assets in relation to the cost of staff involved. Economy (costs): Estimation of cost of staff involved.
	(In)tangible assets and inventories follow formal procedure for disposal of assets.	Close follow up of inventory and depreciation.	
Failing to prevent, detect and correct negligence, irregularities, errors, losses or attempted fraud.	Controls aiming at safeguarding the assets it purchases and manages on behalf of all the DGs and services of the Commission: <ul style="list-style-type: none"> Physical check of all assets and non-assets. Itemised checks when writing off obsolete, lost or damaged goods, as well as on-going registration in ABAC Assets of all logistical movements (deliveries, moves, swaps, withdrawals, etc.). 	100% during the life-cycle of the items. Physical check at least every two years.	

Relevant Control System: Non-expenditure items: Information & IT security			
Stage 1: Protection: recording & follow-up of the Commission's rights Main internal control objectives: Sound Financial Management (effectiveness, efficiency, cost-effectiveness); Prevention of fraud (anti-fraud strategy); Safeguarding Information; Reliable Reporting (true and fair view)			
Main risks <i>It may happen (again) that...</i>	Mitigating controls	Coverage frequency and depth of controls	Possible Cost-effectiveness indicators (3Es)
Sensitive information is 'lost' (abused, made public) or its integrity breached (data altered).	Internal rules on data protection in line with Commission's rule, and internal rules on treatment of sensitive information.	100%	Effectiveness: Nr of events during the reporting year. Benefits: Avoid the non-compliance with regulatory provisions and loss of information / preventing Commission's exposure. No unauthorised access. Efficiency: No reputational events damaging Commission. Economy (costs): Estimation of cost of staff involved.
	Close monitoring of physical and IT access rights to financial systems.	Yearly control on financial systems access rights.	
Sabotage, destruction of critical documents, damage to equipment, theft of high-value equipment or sensitive information by external parties / contractors.	Organisation of meetings with HR/DS to standardise and reinforce the access security measures for external staff (use of a single Information system.....).	Security rules and culture to be adjusted in view of latest technical developments and 'possibilities'.	Effectiveness: Nr of events during the reporting year. Benefits: The number avoided breaches (annually) and thus preventing Commission's exposure. Efficiency: No reputational events damaging Commission. Economy (costs): Estimation of cost of staff involved. (DIR S of DIGIT + all various stakeholders (end-users, technical staff, decision makers)).
	Security clearance for contractors when needed.	Right to clearance 100% checked.	
	Close monitoring of physical and IT access rights to financial systems.	Yearly control by ICC on financial systems access rights.	
Politically or economically motivated computer crime (hacking) to conduct sabotage or espionage against the Commission's IT systems.	Increase the Commission's capability for detection, preventive and responsive measures. Ensure that key IT security processes are implemented consistently across the Commission for main corporate IT systems. Improve global IT infrastructure security level through network and endpoint securisation and security oversight of key corporate systems.	Application of IT security governance rules Commission wide.	Effectiveness: Nr of events during the reporting year. Benefits: The number avoided breaches (annually) and thus preventing Commission's exposure. Efficiency: No reputational events damaging Commission. Economy (costs): Estimation of cost of staff involved. (DIR S of DIGIT + all various stakeholders (end-users, technical staff, decision makers)).

ANNEX 7: Specific annexes related to "financial management"

1. Audit observations and recommendations

List of IAS audits finalised in DG DIGIT during 2019-2023

- Audit on IT project management practices for multi-DG projects in DG DIGIT (2019)
- Audit on management of outsourced cloud services (DIGIT, HR, SG) (2020)
- Audit on WIFI4EU (CNECT, DIGIT, INEA) (2020)
- Audit on Commission's strategy for data, information and knowledge management (BUDG, DIGIT, ESTAT, JRC, SG) (2020)
- Audit on data protection (SG, LS, HR, JRC, DIGIT) (2020)
- Audit on IT security management in the HR family (DIGIT, HR, PMO, EPSO) (2021)
- Audit on the management and monitoring of compliance with the Commission's IT security framework (2021)
- Audit on progress in the implementation of the European Commission digital strategy (2022)
- Audit on physical security of persons and assets in the Commission (HR, COMM, OIB, OIL, DIGIT) (2022)
- Audit on public procurement in DG DIGIT (2022)
- Audit on the protection of confidentiality of information at corporate level (SG, HR, DIGIT) (2023)

'Very important' recommendations listed in IAS limited conclusion ⁽¹¹⁾

Audit on progress in the implementation of the European Commission digital strategy (2022)

The **objective** of this audit was to assess whether the Commission has designed and deployed an effective and efficient control system to oversee, manage and monitor the implementation of the European Commission Digital Strategy (ECDS) ⁽¹²⁾.

The **final audit report** was received in mid-July 2022.

⁽¹¹⁾ 'Important' recommendations are not reported in this annex.

⁽¹²⁾ C(2018) 7118.

The IAS observed several notable developments in the Commission's general IT working environment, in particular since the beginning of the implementation of the ECDS. These help to constitute strong foundations for the digital transformation of underlying processes.

The IAS issued one 'very important' recommendation to DIGIT:

- Recommendation no. 1 – Digitalisation

In its role to coordinate the implementation of the ECDS, DG DIGIT should strengthen its guidance and support to Commission departments in preparing and monitoring the progress in implementing process digitalisation, the digital solutions modernisation plan (DSMP) related actions, and the digital delivery model.

DIGIT prepared and submitted an action plan, which was accepted by the IAS. DIGIT is currently implementing the action plan according to the agreed target dates (Q1 2024 for the 'very important' recommendation), therefore mitigating the related risks.

IAS 'very important' recommendation	Measures implemented by DIGIT
Rec. 1 – Digitalisation	In 2023, DIGIT set up a digital transformation service to support the Commission's departments in the planning and implementation of their digital transformation initiatives, in line with the corporate digital strategy.

Audit on public procurement in DG DIGIT (2022)

The **objective** of this audit was to assess if the governance, risk management and internal control framework set up by DIGIT for its procurement activities are adequately designed, efficient and effective and provide reasonable assurance that key internal control objectives are achieved.

The **final audit report** was received at the end of July 2022.

The IAS acknowledged the progress made by DG DIGIT in the last years to modernise its procurement activities.

The IAS issued one 'very important' recommendation to DIGIT:

- Recommendation no. 1 – Steering of ICT procurements

DG DIGIT should steer further the ICT procurement towards more efficient procurement methods that encourage competition.

DIGIT prepared and submitted an action plan, which was accepted by the IAS and which is currently being implemented. DIGIT has revised the original due date of this recommendation (end 2023) to Q2 2024, in order to put in place all the necessary organisational elements to fully implement it. Measures are in place to mitigate the related risks.

IAS 'very important' recommendation	Measures implemented by DIGIT
Rec. 1 – Steering of ICT procurements	DIGIT is working on more efficient procurement methods, in order to be able to deliver more customer-oriented solutions, and further encourage competition. In 2023, DIGIT launched a mini competition in service mode, under Dynamic Purchasing System (DPS).

Audit on protection of confidentiality of information at corporate level (SG, HR, DIGIT) (2023)

The **objective** of this audit was to assess if DG HR, DG DIGIT and SG had established an adequately designed corporate framework, risk management process and adequate and effective corporate controls for protecting the confidentiality of information in the Commission.

The **final audit report** was received at the beginning of December 2023.

The IAS concluded that, while the Commission has progressed in putting in place an adequate corporate framework and effective corporate controls, including effective risk management, for protecting the confidentiality of information in the Commission, significant actions are still required, at corporate level, to support more effectively the Commission services in their responsibility to protect the confidentiality of information handled by them.

- In this context, the IAS has issued the following 'very important' recommendation, addressed to DIGIT, jointly with DG HR and SG: Recommendation no. 6 – IT controls to ensure protection of SNC information

DG DIGIT, DG HR and SG should contribute jointly, under their respective roles and mandates, to improve the protection of SNC information by:

- providing Commission users with common guidance and training where applicable;
- improving the practical application of the current technologies and increase process efficiency.

DIGIT prepared and submitted an action plan, which was accepted by the IAS, in February 2024. DIGIT is going to implement the action plan according to the agreed target dates (Q2 2025 for the 'very important' recommendation), therefore mitigating the related risks.

ANNEX 8: Specific annexes related to "assessment of the effectiveness of the internal control systems"

All relevant information is included in section 2.3 of the Annual Activity Report.

ANNEX 9: Specific annexes related to "Control results"

1. Annex related to "Control results" – Table X: Estimated risk at payment and at closure

Table X: Estimated risk at payment and at closure

DG DIGIT	Payments made (2023; MEUR)	minus new prefinancing [plus retentions made] (in 2023; MEUR)	plus cleared prefinancing [minus retentions released and deductions of expenditure made by MS] (in 2023; MEUR)	Relevant expenditure (for 2023; MEUR)	Detected error rate or equivalent estimates	Estimated risk at payment (2023; MEUR)	Adjusted Average Recoveries and Corrections (<i>adjusted</i> ARC; %)	Estimated future corrections [and deductions] (for 2023; MEUR)	Estimated risk at Closure (2023; MEUR)
-1	-2	-3	-4	-5	-6	-7	-8	-9	-10
Payments made	483,09	- 1,47	0,00	481,62	0,00% - 0,50%	0,00 - 2,41	0,00% - 0,00%	0,00 - 0,00	0,00 - 2,41
DG DIGIT total	483,09	- 1,47	0,00	481,62		0,00 - 2,41	0,00% - 0,00%	0,00 - 0,00	0,00 - 2,41
					Overall risk at payment in %	0,00% - 0,50% (7) / (5)		Overall risk at closure in %	0,00% - 0,50% (10) / (5)

Notes to the table X

(1) Different segments of Relevant Control Systems described in Annex 6 are broader than payments made. For the purpose of calculation of estimated risk at payment and at closure, DG DIGIT considers more pertinent to focus on the amount of payments made.

(2) Payments made.

In all cases of Co-Delegations (Internal Rules Article 3), "payments made" are reported by the Delegated departments. For Cross-SubDelegations (Internal Rules Article 12), the reporting remains with the Delegating departments.

(3) New pre-financing actually paid by out by the department itself during the financial year (i.e. excluding any pre-financing received as a transfer from another department). as per note 2.5.1 to the Commission annual accounts thus excluding "Other advances to Member States" which are covered on a purely payment-made basis (note 2.5.2). Pre-financing paid/cleared" are always covered by the Delegated departments, even for Cross-SubDelegations.

Retentions: in Cohesion, the 10% retention applied during the year.

(4) N/A for DG DIGIT.

(5) For the purpose of equivalence with the ECA's scope of the EC funds with potential exposure to legality & regularity errors (see the ECA's Annual Report methodological annex 1.1), our concept of "relevant expenditure" includes the payments made, subtracts the new pre-financing paid out [& adds the retentions made], and adds the pre-financing actually cleared [& subtracts the retentions released; and any deductions of *expenditure made by MS*] during the FY. This is a separate and 'hybrid' concept, intentionally combining elements from the budgetary accounting and from the general ledger accounting.

(6) In this column, we disclose the detected error rates or equivalent estimates. *For low-risk types of expenditure, where there are indications that the equivalent error rate might be close to 'zero' (e.g. administrative expenditure, operating contributions to agencies), the rate which should be used is 0.5% as a conservative estimate, unless the department has a more precise estimate based on evidence.*

(8) The adjusted average recovery and corrections percentage is *to some extent* based on the 7 years historic Average of Recoveries and financial Corrections (ARC), which is the best available indication of the corrective measures each department applied over the past years as a result of ex post controls. The AOD *has adjusted* this historic average *from 0,5% to 0%* to take into account any ex-ante elements, one-off events, (partially) cancelled or waived Recovery Orders, and other factors from the past years that would no longer be relevant for the current programmes (e.g. higher ex-post corrections of previously higher errors in earlier generations of grant programmes, current programmes with entirely ex-ante control systems) or that corresponded to exceptional situations in order to come to the best and most conservative estimate of the ex-post future corrections to be applied to the reporting year's relevant expenditure for the current programmes. *Over the past years, the implementation of ex-ante and ex-post controls has not resulted in any major financial correction/recovery order after payment. This is due to the fact that no financial error has been detected and administrative errors were corrected before payments were made. These results are expected to continue, having as a result an estimated future financial correction of 0%.*

(9) N/A for DG DIGIT.

2. Reservations

A. Reservation fiche

Not applicable.

B. Reservations not issued or lifted in 2023 due to the application of the 'de minimis' threshold.

Not applicable.

ANNEX 10: Reporting – Human resources, digital transformation and information management and sound environmental management

This section should be read following the hierarchy of objectives and outputs:

Objective, i.e. a DIGIT objective to support the modernisation of the administration, for the term 2019-2024. Defined in DIGIT's Strategic Plan 2020-2024.

Indicator, i.e. a measure of progress towards the objective. Defined in DIGIT's Strategic Plan 2020-2024.

Main Output, i.e. a DIGIT operational activity to work on changing the indicator value towards its target. Defined in DIGIT's Management Plan 2023.

A. Human resource management

Objective: DIGIT employs a competent and engaged workforce and contributes to gender equality at all levels of management to effectively deliver on the Commission's priorities and core business

Indicator 1: Number and percentage of first female appointments to middle management positions

Source of data: EU Commission

Baseline (2020)	Target (2024)	Latest known results (31/12/2023)
6/20 (30%) female middle managers	For the period 2020-2022: 3 first female appointments to middle management ⁽¹³⁾ For the period 2023-2024: no target proposed	The target of 3 first female appointments was already achieved in 2022 (out of 5 first appointments 4 were women, i.e. resulting in 7/18 or 39% female middle managers at end 2022). In 2023 there was no first female appointments to middle management, and one first male appointment. At end 2023 DIGIT has 7/18 (39%) female middle managers

⁽¹³⁾ The gender equality targets for 2020-2022 for all DGs were established in SEC(2020)146. They were revised for 2023-2024 in SEC(2023)200, with no specific target assigned to DIGIT.

Indicator 2: DIGIT staff engagement index**Source of data:** Commission staff survey

Baseline	Target (2024)	Latest known results (31/12/2023)
2018 (basis for Strategic Plan): 68% 2022 (basis for Management Plan 2023): 75%	75% (target set by DIGIT in Strategic Plan 2020-2024) Maintain staff engagement index above EC average (target set by DIGIT after results of Staff Survey 2021)	Targets achieved. DIGIT Staff Engagement Index in Staff Survey 2023: 76% EC Average (73%)

B. Digital transformation and information management

Objective: DIGIT is using innovative, trusted digital solutions for better policy-shaping, information management and administrative processes to forge a truly digitally transformed, user-focused and data-driven Commission

Indicator 1: Degree of compliance of IT investments with the principles of the corporate Digital Strategy ⁽¹⁴⁾**EU-Login****Source of data:** DIGIT

Baseline (2018)	Target (2024)	Latest known results (31/12/2023)
75%	100%	90%

EU Access**Source of data:** DIGIT

Baseline (2018)	Target (2024)	Latest known results (31/12/2023)
0%	100%	90%

Compass Corporate**Source of data:** DIGIT

Baseline (2018)	Target (2024)	Latest known results (31/12/2023)
0%	100%	90%

⁽¹⁴⁾ The European Commission Digital Strategy (C(2018)7118) calls on Commission services to digitally transform their business processes by developing new innovative digital solutions or make evolve the existing ones in line with the principles of the strategy. At the beginning of the year N+1, the Solution Owner and IT Investments Team will assess the progress made on the basis of the proposed modernisation plan. For each of the 3 solutions, a table will reflect – per principle - the progress achieved during the last year.

Indicator 2: Percentage of DIGIT's key data assets for which corporate principles for data governance have been implemented

Source of data: DIGIT

Baseline (2019)	Target (2024)	Latest known results (31/12/2023)
Key data assets identified in the first inventory applying corporate governance principles By end 2019, 29 key data assets incorporated in the EC data inventory	Extension to further data assets covering 15% additional DIGIT data assets 38 key data assets in the EC data catalogue	29 key data assets are in the EC data catalogue (+ 3 compared to 2022).

Main outputs in 2023:

Description	Indicator	Target	Latest known results (31/12/2023)
Implementation of the corporate principles for data governance for DIGIT's key data assets	Percentage of implementation of the corporate principles for data governance for DIGIT's key data assets	by 2023: 100% application of corporate principles on 50% of DIGIT datasets	90% of the 29 data assets in the EC catalogue follow the corporate principles for data governance.

Description	Indicator	Target	Latest known results (31/12/2023)
Implementation of the new digital strategy at corporate level – Delivery of first Digital Commission Report. It will provide an overview of the digital transformation journey by focusing on progress achieved in a set of corporate-approved KPIs	Availability of first State of Digital Commission Report	First State of Digital Commission Report will be delivered by first quarter of 2023	Target achieved / on track The State of the Digital Commission report was delivered in the first quarter 2023 and presented to the ITCB in April 2023.
	Preparation and monitoring of internal annual rolling action plan	Digital Strategy Annual Rolling action plan available by end 2023 and regularly updated	The Digital Strategy Annual Rolling action plan was delivered in the first quarter 2023 and presented to the ITCB in April 2023.
	Availability of a dashboard that regularly monitors progress of a set of KPIs	Dashboard available by first quarter of 2023	The dashboard was presented to the ITCB in April 2023.
Creation of a new central digital advisory function within DIGIT, to better support business needs of other DGs in digital matters	Availability of a new digital advisory function in DIGIT	New digital advisory function is well established (following internal re-organisation) and running by end of Q1 2023.	The digital advisory function was established and commenced operations in Q1 2023. Its services were included in the DIGIT service portfolio in Q2 2023 and in the DIGIT Service Catalogue in Q4 2023 Its establishment has been reported to the ITCB in Q4 2023.

Indicator 3: Percentage of staff attending awareness raising activities on data protection compliance

Source of data: EU Commission

Baseline (2018)	Target (2024)	Latest known results (31/12/2023)
An estimated 5% of statutory staff in DIGIT has attended Data Protection awareness activities	All current DIGIT statutory staff have attended Data Protection training and awareness sessions	Data protection training is available and widely advertised; management is instructing staff to attend. Attendance numbers are recorded anonymously ⁽¹⁵⁾ .

⁽¹⁵⁾ To keep attendance monitoring efforts manageable and non-intrusive, data collection is limited to participation numbers and does not track how many staff members at any given moment have ever participated in the training, nor takes into account staff movement over time.

Baseline (2018)	Target (2024)	Latest known results (31/12/2023)	
New staff receive no obligatory data protection briefings	All new DIGIT statutory staff have to attend an obligatory data protection briefing on arrival	All staff members joining DIGIT receive an invitation to a data protection training session ⁽¹⁶⁾ .	
Non-Statutory staff does not systematically receive information on data protection policy, rules and procedure at DIGIT	All DIGIT non-statutory staff receive on arrival an information package outlining DIGIT's data protection policy, rules and procedures	Information package for newcomers is prepared. Non-statutory staff has equal access to training sessions as statutory staff.	
Main outputs in 2023:			
Description	Indicator	Target	Latest known results (31/12/2023)
Trainings and awareness raising sessions on data protection within DIGIT	Number of sessions	12	Target partly achieved 13
	Percentage of DIGIT colleagues receiving a training/awareness raising session (over 12 months)	20%	11% ⁽¹⁷⁾

C. Sound environmental management

Objective: DG DIGIT takes account of its environmental impact in their actions and actively promotes measures to reduce the related day-to-day impact of the administration and its work, with the support their respective EMAS Correspondents/EMAS Site Coordinators

Main outputs in 2023:

I. More efficient use of resources (energy, water, paper)

Description	Indicator	Target	Latest known results (31/12/2023)
Priority action to support the Greening the Commission Communication and action plan			

⁽¹⁶⁾ Participation data is anonymised, so only the invitations can be tracked, but not actual participation per staff member.

⁽¹⁷⁾ The Data Protection Coordinator (DPC) advertises trainings to staff, especially to newcomers, but ultimately attendance is voluntary and cannot be enforced. Since 12/2023, the DPC sends direct Outlook invitations to newcomers. Initial data indicates that with this measure participation increased, but still remains below 50%.

Description	Indicator	Target	Latest known results (31/12/2023)
Participation in corporate energy saving actions, by closing down DG/service's buildings during the Christmas and New Year's / summer holiday period, and/or optimisation of the temperature in EC buildings.	Number of DG/service's buildings participating in: <ul style="list-style-type: none"> - End of year energy saving action - Summer energy saving action - Optimisation of comfort hours and/or comfort temperature 	DIGIT's premises located in L107 will be part of the following energy saving measures (centrally promoted by OIB, as the premises are shared with other DGs): <ul style="list-style-type: none"> - End of year energy saving action - Summer energy saving action - Optimisation of comfort hours and comfort temperature 	Target achieved In 2023, DIGIT's premises located in L107 were part of the energy saving measures, which are centrally promoted by OIB. L107 building was used as a hub during periods of lower office presence (summer and end of year), and DIGIT contributed by making available certain floors to colleagues from other Commission buildings, which were closed.

II. Reducing CO2, equivalent CO2 and other atmospheric emissions

Description	Indicator	Target	Latest known results (31/12/2023)
Priority action to support the Greening the Commission Communication and action plan			
DIGIT commits to sign the EC DG Travel Pledge to reduce CO2 emissions deriving from missions ⁽¹⁸⁾	Signed the EC DG Travel Pledge	DIGIT signed the Travel Pledge in 2022.	Target partially achieved Travel Pledge signed.
Analysis of DG/service's missions trends / patterns (based on corporate EC-staff's and experts' professional trips (missions);	CO2 (t) emissions from DG/service's missions	Reduce DG/service's CO2 emissions from missions	CO2 emissions from missions decreased from 2019 to 2022 due to Covid-19 restrictions and meetings being held remotely, then in 2023 increased again as meetings were increasingly held in person again.
Optimise and gradually reduce CO2 emissions (e.g. by reducing the number of participants in the same mission, promoting more sustainable travelling options, promoting videoconferencing/ virtual events as an alternative).	Promotion of more sustainable travel options via internal communication channels	At least 2 internal communication campaigns addressing DIGIT staff on sustainable travel options	2 internal awareness communications addressing DIGIT staff on sustainable travel options were done in 2023 (promotion of Vélomai 2023 and the Commission's mission planning tool, which allows to find the most sustainable mode of transport and travel route when planning a mission).

⁽¹⁸⁾ DIGIT is a 'Trans-Ardennoise' Directorate General, with a Headquarter in Luxembourg and other central premises in Brussels. This means that by default some missions cannot be avoided (particularly at the level of Senior Management staff). Promoting actions such as car-sharing, hybrid meetings and videoconferences will support the achievement of the pledge and thus the actual reduction of CO2 emissions, as highlighted in the output table.

Description	Indicator	Target	Latest known results (31/12/2023)
Other recommended actions			
Staff awareness actions on digital pollution and gradual change of behaviours avoiding heavy emails, encouraging the use of ICT platforms, avoiding unnecessary storage of data.	Number of events organised	At least 2 events per year, possibly involving 2 different DGs	Target achieved Three events featuring a session on 'digital mindfulness' were organised in 2023, which included the participation of DG HR, EPSO, SCIC and Executive Agencies. More than 80 members from Commission services participated in the digital events.
III. Reducing and management of waste			
Description	Indicator	Target	Latest known results (31/12/2023)
Priority action to support the Greening the Commission Communication and action plan			
Implementation of the EC Guidelines for sustainable meetings and events, e.g. sustainable catering, reduce/eliminate single-use plastics, gadgets/gifts.	% of green events	100%	Target achieved The implementation of EC Guidelines for sustainability is taken into considerations when organising events, e.g. when it comes to reducing/eliminating single-use plastics. Hybrid events are highly encouraged in order to reduce missions/mobility of participants.
Other recommended actions			
Staff awareness actions about waste reduction and sorting in the framework of EMAS corporate campaigns and/or staff awareness actions about DG/service's waste generation in collaboration with OIB/OIL where appropriate (for example, promote and label the waste sorting schemes in place).	% of staff informed/participated	100% of DIGIT staff informed via internal communication channels	Target achieved With the support of OIB/OIL, waste sorting schemes are fully in place, functioning and well advertised on DIGIT premises.
IV. Promoting green public procurement (GPP)			
Description	Indicator	Target	Latest known results (31/12/2023)
Priority action to support the Greening the Commission Communication and action plan			

Description	Indicator	Target	Latest known results (31/12/2023)
Gradual introduction of GPP criteria in (relevant) contracts and starting to monitor the process.	% of contracts with "green" provisions	Increase in the % of contracts with "green" provisions when applicable (note: DIGIT contracts for the purchase of IT equipment often run for multiple years, therefore it is only possible to change terms and conditions of such contracts when a new tender is open.)	<p>Target achieved</p> <p>All contracts signed by DG DIGIT include (a) an obligation for the contractors to comply with EMAS policy and (b) an article on compliance with applicable environmental law obligations established by Union law, national legislation, collective agreements or the international environmental, social and labour conventions listed in Annex X to Directive 2014/24/EU2.</p> <p>In 2023, DG DIGIT signed the following contracts where the procedures included environmental criteria:</p> <ul style="list-style-type: none"> • Contract 214439 (CLOUD II DPS 1 MC9) for the acquisition of IaaS/PaaS Cloud services – included environmental sustainability award criteria. • Framework Contract DI-08070 (DPS ITS MC3 – Hybrid Laptops) and framework Contract DI-08071 (DPS ITS MC4 – VVIP Laptops) – the procedures resulting in these FWCs included GPP minimum technical requirements, and the energy consumption costs were part of the total price considered for evaluation.

ANNEX 11: Implementation through national or international public-sector bodies and bodies governed by private law with a public sector mission

Not applicable.

ANNEX 12: EAMR of the Union Delegations

Not applicable.

ANNEX 13: Decentralised agencies and/or EU Trust Funds

Not applicable.