HEADING 3: Security and citizenship

Rights, Equality and Citizenship programme

Lead DG: JUST

I. Overview

What the programme is about?

The Rights, Equality and Citizenship (REC) Programme aims to contribute to the further development of an area where equality and the rights of persons, as enshrined in the EU Treaties, the Charter of Fundamental Rights and the international human rights conventions, are promoted and effectively implemented. Its specific objectives include promoting non-discrimination, rights of persons with disabilities, equality between women and men, the rights of the child, as well as the rights deriving from Union citizenship. Furthermore, it aims to combat racism, xenophobia, homophobia and other forms of intolerance, prevent violence against children, young people, women and other groups at risk (Daphne strand), and to ensure the highest level of data protection as well as consumer rights.

With a budget of EUR 62 million in 2018, the REC Programme financed actions developed by public authorities, universities, non-governmental organisations and other organisations that support the Commission's policies in fundamental rights. The actions consist of: mutual learning and exchange of good practises; awareness-raising and media campaigns; training activities; analytical activities, such as studies, researches, surveys and evaluations.

EU added value of the programme

The EU actions funded by the REC Programme have contributed to bring tangible benefits to EU citizens. Hereafter some concrete examples. In many areas, such as consumer law, equality and non-discrimination or citizenship, data protection, individuals are protected by European legislation, but are not sufficiently aware about their rights: awareness-raising actions at EU-level are necessary to fill this national gap.

Due to EU funding, the political debate on gender equality has improved and several countries took measures to implement new legislation to increase the number of women in decision-making positions or to reduce the gender pay gap.

The EU level intervention has been particularly relevant also to prevent and combat racism, xenophobia, homophobia and other forms of intolerance as well as to promote the exercise of rights deriving from the EU citizenship in view of the lack of significant investment in those fields at national levels.

According to the majority of beneficiaries, in the absence of the Programme funds, similar activities would not have taken place or not be possible with the same coverage in terms of beneficiaries and target groups, due to lack of available resources at Member State level. This is particularly relevant for the training actions in the field of prevention of all forms of violence and in the field of data protection. Similarly, EU funding for EU level organisations is particularly vital as national funding for a transnational network would be even more difficult to obtain.

Moreover, projects financed by the Programme, according to surveyed stakeholders, seem to have higher quality and to be more innovative than those funded at the national level. In particular, these projects, by allowing innovative approaches to be experimented with, can be used to show national governments the benefits of the activities undertaken. For example, trainings at schools in the field of bullying would not apply innovative methods, such as those involving both perpetrators and victims.

The funding of the European Disability Card, which aims at promoting the enjoyment of equal rights of disable people across all the EU, MS is another example of concrete EU added value.

Finally, the demand for Programme funding has continued to be high throughout the implementation of the Programme. All these findings suggest that there is sustained demand for EU-level action in the fields covered by the Programme (1).

Implementation mode

The Directorate-General for Justice and Consumers is the lead DG for the Programme implementation, with Programme and Financial management unit in charge. The Programme is implemented through direct management. Funds are deployed via grants (around 80 %) and procurement (around 20 %) contracts. Procurement is the acquisition of a service by the Commission from an economic operator, which is selected following a call for tenders' procedure. Grants are financial contributions by the Commission in order to finance: an action intended to help achieve a Union policy objective (action grants); the functioning of a body which has an objective forming part of, and supporting, a Union policy (operating grants). The award of a grant follows, in general, a call for proposals' procedure.

II. Programme Implementation Update

⁽¹⁾ Report COM/2018/508 on the interim evaluation of the implementation of the Rights, Equality and Citizenship Programme 2014-2020

Implementation Status (2017-2019)

The REC Programme is being implemented as envisaged in the Annual Work Programmes (AWPs). The AWP 2019 was adopted on 29 November 2018 (²). The AWP 2018 (³) and 2017 (⁴) were adopted on 20 December 2017 and 1 March 2017 respectively. The adoption of the AWPs in year N-1 sets the ground for a timely implementation of EU policies in the areas of rights, equality and citizenship.

Concerning the AWP 2019, for the first time, the selection procedure of all calls for proposals was finalised in the same year 2019. All operating grants were signed before the end of the year as well as half of the action grants selected under the calls for proposals. The signature of remaining action grants is planned for the first half of 2020, aiming to commit all available funding by that time. The consumption rate improved along years, reaching 99 % for the AWP 2018 and 98 % for the AWP 2017.

Key achievements

Specific Objective 1: to promote the effective implementation of the principle of non-discrimination on grounds of sex, racial or ethnic origin, religion or belief, disability, age or sexual orientation, and to respect the principle of non-discrimination on the grounds, provided for in Article 21 of the Charter

The Programme supports actions to promote non-discrimination on the grounds of religion or belief, age, disability and sexual orientation, funding transnational activities and civil society organisations. It contributed to raising awareness and acceptance of LGBTI people across the EU by funding EU-wide awareness raising activities as part of the Commission's List of actions to advance LGBTI equality (#EU4LGBTI).

The Programme finances more than 30 projects every year to combat discrimination and promote equality. For instance, 'TOY for Inclusion', a project implemented in 2017-2018, has been successful in fostering social inclusion for Roma children and families, enhancing social cohesion and improving Roma children's experience of transition to primary school. Eight community-based early childhood education and care play hub were opened, building relationships between Roma and non-Roma young children and their families, where interaction is supported in safe play spaces across all generations. About 3.200 children took part in the play hub activities, out of which around 35 % were of Roma origin, and about 80 workshops and info sessions were held adults, including parenting support, intergenerational activities, handcraft and toy-making.

Specific objective 2: to prevent and combat racism, xenophobia, homophobia and other forms of intolerance

In recent years, the Programme has helped advancing the Commission's work on preventing and combating racism and xenophobia. It has served to strengthen the capacity of national authorities to criminalise hate speech and hate crime effectively on the ground, as well as to support victims. It supported more than 100 projects since 2014, such as 'Facing all the facts', developing online training modules targeted at public authorities, 'Good Practice Plus', developing a toolkit to law enforcement and prosecutors in the partner countries, and 'EStAR', establishing a network of EU experts on victims' support.

Online hate speech has been on the rise in the last years due to the increased use of social media: this has a direct impact on the raise of racism and intolerance: therefore, the programme was also used in 2019 to enhance the effective implementation of the Code of conduct on countering illegal hate speech online, as well as to enhance the understanding of the phenomenon and to foster positive narratives through education, campaigns and awareness raising activities. Projects such as 'INACH' and 'SCAN' contributed actively to the Commission-led regular monitoring exercises on the implementation of the Code of conduct.

Specific objective 3: to promote and protect the rights of persons with disabilities

The programme supports the European Disability Strategy 2010-2020, helps people with disabilities to travel more easily between EU countries (European Disability Card), raises awareness through organisation of disability events and trains judges and prosecutors on the UN Convention on the Rights of Persons with Disabilities. For instance, the Programme funded the awareness raising campaign on Discrimination in the workplace on the basis of sex, sexual orientation, race and ethnic origins, religion and beliefs, age and disabilities (#EuvsDiscrimination).

The Programme provides every year 7 operating grants to major EU-level networks of disability organisations, such as the European Disability Forum and those organised by impairment groups, blind, deaf, etc. These networks implement a wide range of activities, from awareness raising campaigns to building capacity to fight discrimination, supporting the development of equality policies or disability indicators for data collection.

Through the organisation of the Access City Award, the Programme recognises leading European cities in terms of accessibility, promoting cities that contribute to improve accessibility following a 'design-for all' approach, so that everybody regardless of mobility or ability that could be related to age has equal access to all the resources and venues cities have to offer.

Specific objective 4: To promote equality between women and men and to advance gender mainstreaming

Closing gender gaps and eliminating discrimination and inequalities are key to the promotion of gender equality. Therefore, in 2017 and 2019, the Programme provided targeted support to Member States with more than 20 projects in order to foster the

- (2) <u>C(2018) 7916</u>
- (3) <u>C(2017) 8518</u>
- (4) <u>C(2017) 7154</u> modifying <u>C(2017) 1316</u>

implementation of EU policies, as the Directive on work-life balance for parents and carers. For instance, the project 'WELP – Women's Empowerment in Leadership Positions' promotes gender balance on corporate boards and high-level executive positions by empowering senior women at all levels, through activities to improve their skills/knowledge. The project tracks the representation of women on the boards of the Euro 600 Index through the publication of an Index analysing and measuring progress (or not) in these companies.

Specific Objective 5: to prevent and combat all forms of violence against children, young people and women, as well as violence against other groups at risk, in particular groups at risk of violence in close relationships, and to protect victims of such violence

Preventing and combating all forms of violence against women, young people and children – the most funded specific objective (known by the stakeholders as 'Daphne') has been a success for twenty years now, both in terms of its popularity and effectiveness of the funded actions. The protection and support standards for victims have improved. This is observed indirectly through the higher reporting of violence in the Member States, the lower acceptance of violence in the society and better victims' services in place.

The Programme supported projects to fight gender-based violence through an annual call for proposals, where more than 30 grants are awarded every year. For example, the 'We Go II Building Economic Independence: the way out of Intimate Partner Violence' project aims to support the economic empowerment of women survivors of intimate partner violence by strengthening the local and national support systems, exchanging European good practices and establishing cooperation networks between private and public stakeholders.

Specific objective 6: to promote and protect the rights of the child

The Programme strongly promoted the rights of the child as well as the prevention of and responses to violence against children. Actions in the area of the rights of the child have supported the promotion of child-friendly justice and, in particular, the protection of children when vulnerable through capacity building for integrated child protection systems. For instance, the project 'Promise II' contributed to adopting Barnahus standards in providing support to child victims and witnesses of violence in many EU Member States.

Thanks to its flexibility, the Programme could also adapt to the respond to the challenging migration situation. In this context, protection of rights of unaccompanied and separated children in migration is being promoted via various projects funded by the Programme focusing on capacity building for professionals working directly with children (e.g. lawyers) and through the project 'Touchstone' which aims at establishing the European Guardianship Network. Additionally, a database of promising practices on the protection of children in migration was developed. These targeted actions improving the situation of children in migration follow the policies agreed in the 2017 Commission Communication and in the Council Conclusions on the protection of children during all phases of migration (identification, reception, implementation of procedural safeguards and durable solutions).

Specific objective 7: to contribute to ensuring the highest level of protection of privacy and personal data

Following the entry into application of the General Data Protection Regulation and the data protection Law Enforcement Directive, the Programme supported the implementation in Member States of these new legislations. To this end, two calls for proposals were launched in 2017 and 2019 and 15 projects have been financed, for awareness-raising activities on the legislations by Data Protection Authorities, websites and social media campaigns, regional trainings/seminars, or the setting up of hotlines.

The outcome of these 15 projects may be summarised as follows:

- General communication campaigns in local languages, via traditional media, social media, podcasts, local seminars in capitals and smaller towns, and publication on websites and of brochures and videos (in nine countries).
- Targeted training sessions in 14 countries, for 1200+ lawyers, 150+ Data Protection Officers, 450+ local public authorities' representatives.
- Support to SMEs via expert advice (provided through email or telephone hotlines in Hungary, Slovenia and Iceland) and regional training seminars (50+ seminars, in seven countries, in capitals and smaller towns).

The latest GDPR promotional campaign, running since the start of 2019, resulted into 1.7 million visits to the GDPR Portal, representing 5.6 % of all visits to Commission websites.

Specific objective 8: to promote and enhance the exercise of rights deriving from citizenship of the Union

To promote and enhance the exercise of rights deriving from citizenship of the Union, the Programme supported 11 projects in the years 2017-2019. In 2019, the Programme funded the Network of Academics, which provides advice on related policies of EU citizenship, their implementation in EU Member States and third countries of relevance. The Programme also finances the Citizenship reports that regularly highlights on the progress towards effective EU citizenship and identifies future priorities in the area of EU citizenship rights.

Specific objective 9: to enable individuals in their capacity as consumers or entrepreneurs in the internal market to enforce their rights deriving from Union law, having regard to the projects funded under the Consumer Programme.

The Programme provided financial support to the expert group on liability and new technologies formation, composed by academic experts. Following the adoption of the Communication on Artificial Intelligence (AI) for Europe in 2018, the group held ten meetings in 2018-2019 to assist the Commission and published the report 'Liability for AI and other emerging digital technologies'.

This work will inform the next steps of the Commission, including the Commission Report on the safety and liability implications of AI, Internet of Things and robotics, which will accompany the AI White Paper planned for early 2020. The Programme funded a second group of governmental experts on digital contracts directives in 2019. The group will assist the Commission in the coordination and support of the preparatory work by Member States in view of the transposition of the digital content directive and sales of goods directive in national law by July 2021.

Evaluation/studies conducted

The key findings of the latest evaluation (interim evaluation) (5) have been presented in the Programme Statements 2020. The implementation of the Programme in 2019 confirmed these findings, whereby the intervention of the programme is relevant in contributing to the promotion of relevant EU values, such as non-discrimination and gender equality.

The work on the final/ex-post evaluation of the Programme, assessing the results and its long-term impact, will begin in October 2020.

Forthcoming implementation

The Annual Work Programme for 2020 was adopted on 5 November 2019 (6). With a budget of EUR 67 million in 2020, the REC Programme aims to finance actions that support the Commission's policies in justice and fundamental rights. The actions shall consist of: mutual learning and exchange of good practises; awareness-raising and media campaigns; training activities; analytical activities, such as studies, researches, surveys and evaluations.

Organisations such as public authorities, non-governmental organisations, universities, are invited to present projects' proposals in order to receive EU financial support. Considering both action grants and operating grants, the work programme aims to support 140 projects for a total value of EUR 51 million. Additional EUR 15 million are committed for procurement activities. Hereby the list of calls for proposals envisaged:

- capacity-building in the area of rights of the child
- improve the awareness on EU citizenship rights and inclusion of mobile EU citizens and to support coordination among national authorities competent in electoral
- prevent and combat all forms of violence against children, young people and women
- promote the effective implementation of the principle of non-discrimination
- limited/restricted to National Roma Platforms
- to prevent and combat racism, xenophobia, homophobia and other forms of intolerance and to monitor, prevent and counter hate speech online
- limited/restricted to national Data Protection Authorities on reaching out to stakeholders on the data protection legislation
- closing gender gaps over the life-course

For the next Multiannual Financial Framework, the Rights & Values Programme is the Commission's proposals for the successor of the REC Programme, presented in May 2018. It merges two current funding Programmes, the REC and the Europe for Citizens Programme. The Commission envisages EUR 642 million for the period 2021-2027. The general objective of the Programme is to protect and promote rights and values as enshrined in the EU Treaties, including by supporting civil society organisations, in order to sustain open, democratic and inclusive societies. The focus are: (a) to promote equality and rights (Equality and rights strand); (b) to promote citizens engagement and participation in the democratic life of the Union (Citizens' engagement and participation strand); (c) to fight violence (Daphne strand).

The European Parliament and the Council reached a partial agreement on the programme, now re-named Citizens, Equality, Rights and Values. A new focus has been included: to strengthen the promotion of Union values and the respect of the rule of law (EU values strand). Further to the European Parliament request, the programme will also have a stronger emphasis on the support to civil society organisations including at local level. The budgetary aspects and some related horizontal provisions of all the future Multiannual Financial Framework programmes are subject to an overall agreement.

III. Programme key facts and performance framework

1. Financial programming

1. 1 munciui programming		
Legal Basis	Period of application	Reference Amount (EUR million)
Regulation (EU) No 1381/2013 of the European Parliament and of the Council of 17 December 2013 establishing a Rights, Equality and Citizenship Programme for the period 2014-2020		439,5

Financial	Programming (EUR million)

⁽⁵⁾ Report COM/2018/508 on the interim evaluation of the implementation of the Rights, Equality and Citizenship Programme 2014-2020

⁽⁶⁾ C(2019) 7824

	2014	2015	2016	2017	2018	2019	2020	Total Programme
Administrative support	1,1	1,1	1,1	1,1	1,1	1,0	1,1	7,6
Operational appropriations	54,2	56,3	58,9	62,5	62,3	64,8	68,6	427,4
Total	55,3	57,4	60,0	63,6	63,4	65,7	69,7	435,0

2. Implementation rates

		2019				2020				
	CA	Impl. Rate	PA	Impl. Rate	CA	Impl. Rate	PA	Impl. Rate		
Voted appropriations	65,721	99,89 %	61,847	99,29 %	69,658	3,23 %	70,143	36,77 %		
Authorised appropriations (*)	67,027	99,22 %	63,364	98,49 %	70,418	3,45 %	71,314	37,01 %		

^(*) Authorised appropriations include voted appropriations, appropriations originating from assigned revenues (internal and external) as well as carried-over and reconstituted appropriations; the execution rate is calculated on 15 April 2020

3. Performance information

Programme performance

The Rights, Equality and Citizenship Programme provided around EUR 430 million in support of actions promoting justice and fundamental rights. These actions included trainings, seminars and mutual learning events, researches and studies, awareness rising and media campaigns to the ultimate benefit of EU citizens.

The Rights, Equality and Citizenship (REC) Programme contributes to the further development of an area where equality and the rights of persons are promoted, protected and effectively implemented.

The Programme allowed for the implementation of policies that address core needs in people's lives. It co-financed, since 2014, more than 700 projects, to promote non-discrimination, the rights of the child, EU citizenship rights and data protection, as well as to fight gender-based violence and intolerance. These projects supported trainings as crucial instruments to ensure that discrimination on the grounds of religion or belief, age, disability and sexual orientation is prohibited whenever possible in the same way it is on grounds of sex and race or ethnic origin. The average contribution for a single project was around EUR 350.000, usually representing 80 % of the total cost of the action. Belgium, Italy, Greece, Germany and Spain are the top participating country in the Programme.

In the last three years, more than 800 organisations across Europe received financial support from the Programme. Funding was distributed across different beneficiaries as 70 % of the budget of the calls for proposals was granted to a one time participation of an organisation. They are mostly civil society organisations and public authorities. Via trainings and the share of best practises, projects contributed to better implementation of existing EU legislation in the Member States, as, for instance, to support victims of hate crime and hate speech incidents as well as to prevent and counter online hate speech. Through analytical studies and education and awareness raising activities, projects fostered the implementation of the Code of conduct on countering illegal hate speech online agreed between the Commission and online platforms, as well as to enhance the understanding of the phenomenon and to develop effective positive narratives.

Calls for proposals were in general highly successful, as most receive a high number of applications that also guarantee a selection of good quality projects, for a full consumption of the budget available. In particular, three calls for proposals were outperforming, both in terms of quantity and quality: for actions to combat violence against women and children, to fight racism and to promote non-discrimination. Only 10-20 % of the applications received were then awarded a grant, for projects scoring very high in the evaluation process.

The Programme has been relevant in contributing to the promotion of EU values, as confirmed by the interim evaluation on the implementation of the Programme. More than 80 % of beneficiaries indicated that funding received is effective to a high extent, as the intervention strategy of the Programme was and is still important to address the needs of public authorities, civil society organisations and other stakeholders. In this context, for instance, the Programme continues to support the legislative and policy process for the EU accession to the Council of Europe Convention on preventing and combating violence against women, and to support the Commission's proposal for the women on board Directive, funding trainings and awareness rising activities to increase gender balance in economic decision-making positions at all levels.

The Programme also supported 23 EU level network organisations that contributed to the promotion of justice and fundamental rights across Europe. As umbrella networks, each representing between 20 and 600 grass-roots based organisations, they developed targeted communication campaigns, organized trainings and seminars, mobilizing activists to raise awareness on EU citizenship rights, to fight gender-based violence and strengthen data protection. For instance, networks were crucial in scaling-up the Programme funded awareness-raising campaign #SayNoStopVAW.

The relatively low amount of budget as compared to the challenges ahead and the request from the ground, remain a major challenge.

The main challenge for the last year of implementation of Rights, Equality and Citizenship Programme will be to ensure the transition and visibility into the new Citizens, Equality, Rights and Values Programme (2021-2027), exploring and exploiting the synergies with the Europe for Citizens Programme.

General objectives

General Objective 1: to contribute, to the further development of an area where equality and the rights of persons as enshrined in the Treaty on European Union, in the Treaty on the Functioning of the European Union, in the Charter of Fundamental Rights of the European Union and in the international human rights conventions to which the Union has acceded, are promoted, protected and effectively implemented.

Indicator 1: progress	Indicator 1: progress towards equal participation in the labour market											
Baseline	2014	2015	2016	2017	2018	2019	2020	Target				
2012			M	ilestones forese	een			2020				
Female employment				68.0 %			71.0 %					
rate 20-64 age group: 62.4 %				Actual results				71.0 %				
	63.5 %	64.3 %	65.3 %	66.4 %	67.6 %	67.4 %						
2013		Milestones foreseen										
Employment rate of people with				50.0 %			55.0 %					
		Actual results										
disabilities: 48.5 %	48.7 %	47.4 %	48.1 %	50.6 %								
2013			M	ilestones forese	en			2020				
				15.0 %			14.0 %					
Gender pay gap: 16.8 %		14.0 %										
10.0 /0	16.7 %	16.3 %	16.2 %	16.0 %								
2011			M	ilestones forese	een			2020				
Percentage of				30.0 %			40.0 %					
women among non- executive directors		Actual results										
on boards of listed companies: 16.2 %	20.2 %	22.7 %	26.1 %	27.9 %	29.3 %	31.4 %	11.	71.07.5				

Narrative: Target: Female employment rate 20-64 age group: 75 % (for both women and men), Europe 2020 headline target; 71 % for women Availability of Data: Data will be available later in 2019.

Indicator 2: percentage of Europeans who consider themselves as well or very well informed of the rights they enjoy as citizens of	f
the Union	

Baseline	2014	2015	2016	2017	2018	2019	2020	Target		
2010		Milestones foreseen								
				54 %			51 %			
32 %		51 %								
		42 %		54 %	55 %					

Comment: Data from Flash Eurobarometers (2015) and are not included in the Standard Eurobarometer.

Specific objectives

Specific Objective 1: to promote the effective implementation of the principle of non -discrimination on grounds of sex, racial or ethnic origin, religion or belief, disability, age or sexual orientation, and to respect the principle of non-discrimination on the

grounds provided for in Article 21 of the Charter

Performance

The Programme supported more than 170 projects to promote non-discrimination across Europe. The number of grants awarded steadily increased over time, from 18 in 2014 to 37 in 2019.

The call for proposals for promoting non-discrimination is among the three most successful calls in the entire Programme, with five times more applications than the number of grants awarded. The projects raised awareness about the right to non-discrimination and equality and supported persons discriminated on the ground of sex, ethnic origin, religion or belief, disability, age and/or sexual orientation. Every year, the Programme financed five EU-level network organisations including the European Network of Equality Bodies, in order to strengthen the implementation of Union anti-discrimination law, providing trainings to experts, sharing best practise among members, publishing reports and developing policy recommendations. Overall, the Programme invested around EUR 90 million in actions to contribute to the fight against discrimination.

Indicator 1: share of persons aware of their rights if they fall victims of discrimination										
Baseline	2014	2015	2016	2017	2018	2019	2020	Target		
2012		Milestones foreseen								
				55 %			70 %			
37 %		70 %								
		45 %								

Comment: These data comes from Flash Eurobarometers (done in 2015) and are not included in the Standard Eurobarometer.

Indicator 2: the number of Member States that set up structural coordination mechanisms with all stakeholders, including Roma, on the implementation of the National Roma Integration Strategies

on the implementation of the National Roma integration strategies											
Baseline	2014	2015	2016	2017	2018	2019	2020	Target			
2013		Milestones foreseen									
				22	22		26				
0		Actual results									
	13	17	21	21	22	22					

Comment: Target is actually 27 EU Member States as Malta has no Roma population, 26 following Brexit.

Indicator 3: the num	Indicator 3: the number of applications and grants related to this specific objective											
Baseline	2014	2015	2016	2017	2018	2019	2020	Target				
2014		Milestones foreseen										
					123	120	130					
Applications: 0		Actual results										
	286	210	120	99	104	132						
2014			M	ilestones fores	een			2020				
					29	30	30					
Grants: 0			30									
	18	32	28	32	37	40						

Indicator 4: the level of funding requested by applicants and granted in relation to this specific objective											
Baseline	2014	2015	2016	2017	2018	2019	2020	Target			
2014		Milestones foreseen									
Requested: 0					30 682 000	25 000 000	31 000 000	31 000 000			

		Actual results								
	85 215 025	58 136 622	29 995 504	27 703 368	22 470 239	29 724 961				
2014		Milestones foreseen								
					4 600 000	7 000 000	5 000 000			
Granted: 0	Granted: 0 Actual results									
	7 163 532	7 562 114	4 492 601	7 978 000	8 540 885	8 941 632				

Outputs	Dudget line	Budge	t 2020	
Outputs	Budget line	Number	EUR million	
1. Analytical activities (e.g. studies, evaluations, collection of data and statistics, etc.)	33 02 02	4	815 000	
2. Training activities	33 02 02	1	550 000	
3. Mutual learning, cooperation, awareness-raising and dissemination	33 02 02	30	9 100 000	
4. Support to key actors	33 02 02	6	3 535 000	
Total		41	14 000 000	

Outeute		Number of outputs foreseen (F) and produced (P)							
Outputs		2014	2015	2016	2017	2018	2019	2020	
1. Analytical activities (e.g. studies, evaluations,	F	3	3	2	1	1	4	4	
collection of data and statistics, etc.)		7	5	1	1	4	4		
2 Training activities	F	1	1	1	6	3	2	1	
2. Training activities	P	0	5	0	5	1	2		
3. Mutual learning, cooperation, awareness-	F	28	33	30	30	30	30	30	
raising and dissemination	P	12	32	28	30	34	34		
4. Summent to Iray actors	F	10	8	8	7	7	7	6	
4. Support to key actors	P	7	6	6	6	6	6		

Specific Objective 2: to prevent and combat racism, xenophobia, homophobia and other forms of intolerance

Performance

Overall, the Programme invested more than EUR 50 million and around 100 projects in actions to combat racism, xenophobia and other forms of intolerance since 2014. Specific forms of intolerance were addressed as Antisemitism, anti-Muslim hatred, antigypsysim, Afrophobia and anti-Black racism, hate crime against persons with disabilities, homophobia and transphobia and encouraging better understanding between communities through interreligious and cross-community activities. The Programme also enhanced the development of comprehensive support for hate crime victims and enhance the recording and collection of data.

The Programme supported the implementation of EU policies in Member States, as the application of the Council Framework Decision on combating racism and xenophobia by means of criminal law, with 15 projects awarded to public authorities. To respond to the proliferation of hate speech online, 9 projects were funded since 2017. The increase of antisemitism and anti-Muslim incidents led also to increase the support to these communities, funding overall 10 projects in 2019 on these forms of hatred and intolerance.

Indicator 1: the num	Indicator 1: the number of applications and grants related to this specific objective										
Baseline	2014	2015	2016	2017	2018	2019	2020	Target			
2014		Milestones foreseen									
					223	240	250				
Applications: 0	250										
	85	134	70	199	240	159					
2014			Mi	ilestones fores	een			2020			
Grants: 0					20	25	32	32			
Graitts: 0				Actual results				32			

	4.0		l		~ ~	
9	10	14	1 24	21	25	
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Comment: Selection procedure of proposals is still ongoing.

Indicator 2: the leve	Indicator 2: the level of funding requested by applicants and granted in relation to this specific objective										
Baseline	2014	2015	2016	2017	2018	2019	2020	Target			
2014		Milestones foreseen									
					89 600 000	90 000 000	95 000 000				
Requested: 0	ested: 0 Actual results										
	51 222 230	70 368 496	83 608 330	83 597 212	88 420 000	63 761 705					
2014			M	ilestones fores	een			2020			
					7 000 000	7 000 000	7 700 000				
Granted: 0		Actual results									
	5 203 107	5 347 131	4 898 998	6 860 000	9 025 487	8 347 156					

Comment: Selection procedure of proposals is still ongoing.

Expenditure related outputs

Outputs	Budget line	Budget 2020			
Outputs	Duaget fine	Number	EUR million		
1. Analytical activities (e.g. studies, evaluations, collection of data and statistics, etc.)	33 02 02	1	180 000		
2. Training activities	33 02 02	1	470 000		
3. Mutual learning, cooperation, awareness-raising and dissemination	33 02 02	22	8 000 000		
4. Support to key actors	33 02 02	3	1 350 000		
Total		27	10 000 000		

Outputs		Number of outputs foreseen (F) and produced (P)							
Outputs		2014	2015	2016	2017	2018	2019	2020	
Analytical activities (e.g. studies, evaluations,	F	0	0	0	0	2	2	1	
collection of data and statistics, etc.)		5	5	0	0	2	2		
Tarinin a satistica	F	0	0	0	0	0	0	1	
Training activities	P	0	0	2	0	2	1		
Mutual learning, cooperation, awareness-raising	F	6	8	17	25	23	20	22	
and dissemination		4	11	14	21	19	22		
Cumpout to Iray actors	F	3	3	0	1	3	3	3	
Support to key actors	P	1	0	0	3	3	3		

Specific Objective 3: to promote and protect the rights of persons with disabilities

Performance

The Programme contributed to help people with disabilities to travel more easily between EU countries, thanks to the implementation, in eight Member States, of a pilot project on the European Disability Card. The aim of the project was to put in place a system of voluntary mutual recognition between participating Member States of a EU card providing access to benefits and services in all or some of these areas: culture, leisure, sports and transport. The system became operational in and among these countries in 2017-2018. The Commission is now evaluating the project in order to assess its impact and usefulness and determine possible new steps.

In the framework of the EU implementation the United Nations Convention on the Rights of Persons with Disabilities (UNCRPD), the Programme funded: (i) trainings for legal and policy practitioners to raise their awareness and expertise on EU law related to disability and the UNCRPD; (ii) a European network of academic experts in the field of disability, gathering data and information on the situation of persons with disabilities in the EU and developing indicators as well as compiling disability policies in Member States and the EU.

Indicator 1: the number of applications and grants related to this specific objective											
Baseline	2014	2015	2016	2017	2018	2019	2020	Target			
2014		Milestones foreseen									
					7	12	0				
Applications: 0		Actual results									
	16	8	8	10		7					
2014			M	ilestones fores	een			2020			
							0				
Grants: 0		Actual results									
	16	8	8	7	7	7					

Indicator 2: the level	Indicator 2: the level of funding requested by applicants and granted in relation to this specific objective									
Baseline	2014	2015	2016	2017	2018	2019	2020	Target		
2014		Milestones foreseen								
					2 800 000	4 220 000	0			
Requested: 0										
	4 410 090	2 549 023	3 000 000	3 500 000	2 801 000	2 782 672				
2014			M	ilestones fores	een			2020		
							0			
Granted: 0		Actual results								
	3 785 080	2 549 087	2 680 185	2 697 879	2 855 973	2 781 237				

Outputs	Budget line	Budget 2020		
Outputs	budget fille	Number	EUR million	
1. Analytical activities (e.g. studies, evaluations, collection of data	33 02 02	1	600 000	
and statistics, etc.)	33 02 02			
2. Training activities	33 02 02	1	1 070 000	
3. Mutual learning, cooperation, awareness-raising and	33 02 02	9	1 900 000	
dissemination	33 02 02			
4. Support to key actors	33 02 02	10	3 450 000	
Total		21	7 020 000	

Outputs		Number of outputs foreseen (F) and produced (P)							
Outputs		2014	2015	2016	2017	2018	2019	2020	
Analytical activities (e.g. studies, evaluations,	F	1	1	2	5	5	5	1	
collection of data and statistics, etc.)		2	2	5	5	7	6		
Training activities	F	1	1	1	6	6	6	1	
Training activities	P	0	0	6	6	6	6		
Mutual learning, cooperation, awareness-raising	F	18	5	6	14	3	3	9	
and dissemination statistics	P	13	5	3	3	4	3		
Summent to Ivory actions	F	6	8	8	8	7	7	10	
Support to key actors	P	8	8	8	7	7	7		

Specific Objective 4: to promote equality between women and men and to advance gender mainstreaming

Performance

The Programme financed more than 50 projects since 2014 with awareness raising initiatives, workshops and trainings, in order to promote equality between women and men and the advancement of gender mainstreaming. More recently, it supported the

implementation of the Strategic engagement for gender equality 2016-2019 to increase gender balance in decision-making positions at all levels and women's economic independence, as well as the implementation of EU policies in Member States. For this reason, calls for proposals were restricted, every other year, only to public authorities. For instance, following the adoption of the Directive on work-life balance for parents and carers, the Programme co-funded national governments' initiatives that aimed to increase the participation of women in the labour market and the take-up of family-related leave and flexible working arrangements. Overall, the Programme deployed EUR 50 million for actions with a specific objective to promote gender equality.

Along the years, the Programme financed the largest European umbrella network of women's associations, the European Women's Lobby. Through advocacy, networking, campaigning and capacity building activities, the network has shown its capacity to work collectively on the EU agenda at national and EU level, mobilizing civil society and disseminating information, whilst increasing the policy-makers' capacity of defining policies that fill the needs of women in all their diversity.

Indicator 1: the num	Indicator 1: the number of applications and grants related to this specific objective										
Baseline	2014	2015	2016	2017	2018	2019	2020	Target			
2014		Milestones foreseen									
					17	18	18				
Applications: 0		Actual results									
	19	123		14	49	11					
2014			M	ilestones fores	een			2020			
					12	12	13				
Grants: 0		Actual results									
	11	10		13	12	10					

Comment: In 2014 and 2017 and 2019 restricted call for proposals for national authorities; in 2015, 2018 and 2020 open call for proposals. There was no call for proposals for action grants in 2016.

Indicator 2: the level of funding requested by applicants and granted in relation to this specific objective											
Baseline	2014	2015	2016	2017	2018	2019	2020	Target			
2014		Milestones foreseen									
					7 700 000	7 000 000	8 000 000				
Requested: 0		Actual results									
	6 970 769	56 674 772		6 423 195	18 226 000	4 437 994					
2014			M	ilestones fores	een			2020			
					3 700 000	4 000 000	4 000 000				
Granted: 0		Actual results									
	3 885 203	4 379 579		5 443 000	4 502 056	3 852 329					

Comment: In 2014 and 2017 and 2019 restricted call for proposals for national authorities; in 2015, 2018 and 2020 open call for proposals. There was no call for proposals for action grants in 2016.

Expenditure related outputs

Outputs	Dudget line	Budget 2020			
Outputs	Budget line	Number	EUR million		
1. Analytical activities (e.g. studies, evaluations, collection of data and statistics, etc.)	33 02 02	2	700 000		
2. Training activities	33 02 02	1	550 000		
3. Mutual learning, cooperation, awareness-raising and dissemination	33 02 02	16	5 233 000		
4. Support to key actors	33 02 02	2	1 250 000		
Total		21	7 733 000		

Outputs		Number of outputs foreseen (F) and produced (P)							
Outputs	2014	2015	2016	2017	2018	2019	2020		
Analytical activities (e.g. studies, evaluations,	2	2	2	2	2	2	2		

collection of data and statistics, etc.)	P	9	3	0	2	2	2	
Training activities	F	1	1	0	0	0	0	1
Training activities		0	4	0	0	1	1	
Mutual learning, cooperation, awareness-raising and dissemination statistics, etc.)		19	21	23	25	21	12	16
		11	4	0	15	12	8	
Support to key actors		2	2	2	2	2	2	2
		1	2	2	1	2	2	

Specific Objective 5: to prevent and combat all forms of violence against children, young people and women, as well as violence against other groups at risk, in particular groups at risk of violence in close relationships, and to protect victims of such violence

Performance

The Programme co-funded more than 200 projects since 2014 with the aim of combating violence against women, children and other group at risks. These actions increased the capacity of relevant professionals to address issues related to gender-based violence, strengthened support and protection systems, and increased detection of early signs of violence and reporting to the police and relevant services. Evidence from these projects shows that multidisciplinary, gender-sensitive and child-centred methods and tools are crucial to long-term impact and innovative new practices.

Overall, around EUR 110 million were deployed in actions to fight gender-based violence. In this context, the European Commission has been investing into capacity building of European networks, such as Women Against Violence Europe, a network of over 140 members, to support the development and implementation of EU policies. Through communication campaigns, the networks contributed to raise awareness of inequalities, gender stereotypes in the media, the gender pay gap or on sensitive issues around trafficking and prostitution. The organisations contributed to capacity building of support services, judicial bodies and other practitioners to address violence against women through training activities and studies.

Indicator 1: percenta	Indicator 1: percentage of people that consider that domestic violence against women is unacceptable										
Baseline	2014	2014 2015 2016 2017 2018 2019 2020									
2010		Milestones foreseen									
			84 %	90 %			100 %				
84 %		Actual results									
			96 %		1						

Source: Special Eurobarometer 449 (2016).

Indicator 2: the num	Indicator 2: the number of applications and grants related to this specific objective											
Baseline	2014	2015	2016	2017	2018	2019	2020	Target				
2014		Milestones foreseen										
					278	200	300					
Applications: 0		Actual results										
	391	379	174	177	213	175						
2014			M	ilestones fores	een			2020				
					31	30	33					
Grants: 0		Actual results										
	31	52	19	39	43	40						

Indicator 3: the leve	Indicator 3: the level of funding requested by applicants and granted in relation to this specific objective										
Baseline	2014	2015	2016	2017	2018	2019	2020	Target			

2014		Milestones foreseen									
					99 750 000	90 000 000	12 000 000				
Requested: 0	Requested: 0 Actual results										
	115 828 887	141 024 339	62 366 927	65 755 864	877 041 000	68 270 673					
2014			M	ilestones fores	een			2020			
					13 300 000	16 000 000	14 000 000				
Granted: 0		Actual results									
	11 407 709	11 663 047	8 268 519	16 829 000	17 614 925	17 081 784					

Comment: The selection procedure is still ongoing.

Expenditure related outputs

Outputs	Dudget line	Budget 2020			
Outputs	Budget line	Number	EUR million		
1. Analytical activities (e.g. studies, evaluations, collection of data and statistics, etc.)	33 02 01	4	4 125 000		
2. Training activities	33 02 01	0	0		
3. Mutual learning, cooperation, awareness-raising and dissemination	33 02 01	30	12 435 000		
4. Support to key actors	33 02 01	4	1 300 000		
Total		38	17 860 000		

Outputs			Num	ber of output	s foreseen (F)	and produce	ed (P)	
Outputs	2014	2015	2016	2017	2018	2019	2020	
Analytical activities (e.g. studies, evaluations,	F	0	0	1	2	2	2	4
collection of data and statistics, etc.)		0	2	0	2	2	1	
Tarinia a skiniki a	F	0	0	0	0	0	0	0
Training activities	P	13	21	0	0	0	0	
Mutual learning, cooperation, awareness-raising	F	40	44	45	29	32	36	30
and dissemination statistics, etc.)		11	29	19	39	39	36	
Support to key actors		8	4	4	9	7	4	4
		7	4	4	7	4	4	

Specific Objective 6: to promote and protect the rights of the child

Performance

Overall, the Programme funded more than 60 projects on capacity building in the area of the rights of the child, contributing to establish a child-friendly justice or aiming at children empowerment and their participation. Several projects targeted lawyers working directly with children and provided training on child sensitive interview techniques. Other projects addressed the needs of children directly and prepared them for the court proceedings or for leaving care arrangements and transition into adulthood. Operating grants supported networks and umbrella organisations working on specific areas in their work (e.g. the network of ombudspersons for children, children of prisoners, missing children, victims of female genital mutilation).

The Programme finances every year the Forum on the Rights of the Child, a platform for dialogue with stakeholders on various areas to enhance cooperation and coordination between stakeholders, and improve the implementation of existing standards. In 2019, the Forum focused on: the protection of children in migration, child rights in the world of new technologies and child participation in the EU political and democratic life.

Indicator 1: the num	Indicator 1: the number of applications and grants related to this specific objective									
Baseline	Baseline 2014 2015 2016 2017 2018 2019 2020 Target									
2014 Milestones foreseen 2020										

					43	35	45				
Applications: 0		Actual results									
	73	41	16	42	31	19					
2014		Milestones foreseen									
					11	10	12				
Grants: 0		Actual results									
	15	11	8	13	6	13					

Indicator 2: the level of funding requested by applicants and granted in relation to this specific objective										
Baseline	2014	2015	2016	2017	2018	2019	2020	Target		
2014	2014 Milestones foreseen							2020		
					15 600 000	10 000 000	16 000 000			
Requested: 0		16 000 000								
	27 725 533	14 621 487	6 833 384	15 029 812	9 941 000	5 831 329				
2014		Milestones foreseen						2020		
					4 000 000	4 000 000	4 200 000			
Granted: 0		Actual results								
	4 213 515	3 461 829	3 420 985	4 216 000	1 540 000	3 623 149				

Outputs	Budget line	Budget 2020			
Outputs	budget fille	Number	EUR million		
1. Analytical activities (e.g. studies, evaluations, collection of data and statistics, etc.)	33 02 01	0	0		
2. Training activities	33 02 01	0	0		
3. Mutual learning, cooperation, awareness-raising and dissemination	33 02 01	12	3 750 000		
4. Support to key actors	33 02 01	3	550 000		
Total		15	4 300 000		

Outputs	Outputs			Number of outputs foreseen (F) and produced (P)							
Outputs	2014	2015	2016	2017	2018	2019	2020				
Analytical activities (e.g. studies, evaluations,	F	0	0	0	0	0	0	0			
collection of data and statistics, etc.)	P	0	0	0	0	1	0				
Training activities	F	4	2	0	0	0	0	0			
Training activities	P	10	8	0	0	0	1				
Mutual learning, cooperation, awareness-raising	F	10	12	15	17	16	16	12			
and dissemination statistics, etc.)	P	1	1	8	13	8	10				
Cumment to Iray actors	F	2	3	3	3	3	3	3			
Support to key actors	P	5	3	3	3	3	3				

Specific Objective 7: to contribute to ensuring the highest level of protection of privacy and personal data

Performance

The Programme contributed to guarantee the highest level of protection of privacy and personal data via ensuring consistency in the application of the General Data Protection Regulation and of the Law Enforcement Directive in the Member States. It financed 21 projects for awareness raising activities and trainings for data protection authorities, public administrations, legal professions and to data protection officers. These projects included targeted training sessions in 14 countries, for 1200+ lawyers, 150+ Data Protection Officers, 450+ local public authorities' representatives.

It also supported policy and legal work by financing expert groups of Member States representatives and other stakeholders, including businesses, civil society, practitioners and academics, meeting twice a year before and after the entry into application of the new legislations. These groups allows notably for a structured dialogue on potential challenges resulting from the application of the General Data Protection Regulation, on how to achieve an appropriate level of awareness-raising amongst stakeholders and by providing feedback on their experience on the application

Indicator 1: number of complaints received by data protection authorities from individuals relating to data protection									
Baseline	2014	2015	2016	2017	2018	2019	2020	Target	
2012 Milestones foreseen							2020		
				55 000			60 000		
68 569		Actual results							
					60 000				

Comment: This indicator cannot really be used, as data protection authorities in Member States have different methods of recording the number of complaints received from individuals, to the extent that e.g. Denmark was reporting 6 000 and Romania 25. For this reason, since the entry into force of GDPR in 2018, a more relevant indicator would be the number of cross-border cases recorded in the Internal Market Information System case register (the IMI was developed by the Commission as the IT platform to support cooperation and consistency procedures under the GDPR). In 2018, from 25 May to December: 205; in 2019: 807.

Indicator 2: the number of applications and grants related to this specific objective											
Baseline	2014	2015	2016	2017	2018	2019	2020	Target			
2014		Milestones foreseen									
						10					
Applications: 0											
	0	0	15	12		6					
2014			M	ilestones fores	een			2020			
						9					
Grants: 0		Actual results									
	0	0	6	9		6					

Comment: First call for proposals to support training activities on the data protection reform was launched in 2016. In 2016 and 2017 twice as much funding was available than in 2019 and 2020, in view of the entering into force of the GDPR. There was no call for proposals for action grants in 2018.

Indicator 3: the level of funding requested by applicants and granted in relation to this specific objective									
Baseline	2014	2015	2016	2017	2018	2019	2020	Target	
2014		Milestones foreseen							
Requested: 0						2 500 000			
	0		4 825 181	2 597 737		1 661 818			
2014			M	ilestones fores	een			2020	
						1 500 000			
Granted: 0				Actual results					
	0	0	1 718 191	1 949 379		1 027 939			

Comment: First call for proposals to support training activities on the data protection reform was launched in 2016. In 2016 and 2017 twice as much funding was available than in 2019 and 2020, in view of the entering into force of the GDPR. There was no call for proposals for action grants in 2018.

Expenditure related outputs

Outputs	Pudget line	Budget 2020		
Outputs	Budget line	Number	EUR million	

Analytical activities (e.g. studies, evaluations, collection of data and statistics, etc.)	33 02 01	3	420 000
Mutual learning, cooperation, awareness-raising and dissemination	33 02 01	6	1 380 000
Total		9	1 800 000

Outputs	Number of outputs foreseen (F) and produced (P)							
Outputs	2014	2015	2016	2017	2018	2019	2020	
Analytical activities (e.g. studies, evaluations,	F	3	3	3	3	3	3	3
collection of data and statistics, etc.)		3	0	0	2	1	3	
Mutual learning, cooperation, awareness-raising	F	3	3	3	13	8	8	6
and dissemination		3	2	6	9	3	6	

Specific Objective 8: to promote and enhance the exercise of rights deriving from citizenship of the Union

Performance

The Programme funded 22 projects that contributed to the successful inclusion and political participation of mobile EU citizens in the civic and political life, as an important dimension of EU citizenship. As part of the European Parliament elections, the Programme supported Member States in establishing and organising meetings of a European cooperation network on elections. This network brings together representatives of Member States' authorities responsible for electoral matters, and enables practical exchanges on issues relevant to free and fair elections, including data protection, cyber-security, transparency and awareness raising. The network will continue to address potential risks and identify solutions, and contribute to building more resilient electoral and democratic systems across the EU.

Indicator 1: awareness of the Citizenship of the Union and of the rights attached to it:									
Baseline	2014	2015	2016	2017	2018	2019	2020	Target	
2013 Share of the population		2020							
				50 %			53 %		
that knows the meaning of Citizenship of the		53 %							
Union: 46 %		52 %							
2013			Mi	lestones fores	een			2020	
Share of the population				45 %			51 %		
considering themselves as well or very well	Actual results						71 0/		
informed of the rights they enjoy as citizens of the Union: 36 %		42 %		54 %				51 %	

Availability of Data: Data will be available via the Standard Eurobarometer 2019.

1	Indicator 2: awareness of the right to vote and to stand as candidate in European election in the Member State of residence,	
ŀ	without having the nationality of that Member State	

without having the hatronancy of that Memoer State										
	Baseline	2014	2015	2016	2017	2018	2019	2020	Target	
	2013	Milestones foreseen						2020		
	72 %				76 %			80 %		
			80 %							
			67 %							

Indicator 3: the number of applications and grants related to this specific objective									
Baseline 2014 2015 2016 2017 2018 2019 2020 Target									
2014			M	ilestones fores	een			2020	

					31	20	30			
Applications: 0				Actual results				30		
	84	0	25	14	18	9				
2014		Milestones foreseen								
					6	5	5			
Grants: 0		Actual results								
	6	0	5	3	4	4				

Indicator 4: the leve	Indicator 4: the level of funding requested by applicants and granted in relation to this specific objective										
Baseline	2014	2015	2016	2017	2018	2019	2020	Target			
2014			N	Milestones for	eseen			2020			
					7 950 000.00	10 000 000.00	7 500 000.00				
Requested: 0		Actual results									
	20 724 779.00	0.00	639 136.02	3 973 157.00	12 478 000.00	2 036 796.00					
2014			N	Milestones for	eseen			2020			
					1 500 000.0	1 500 000.0	1 300 000.0				
Granted: 0				Actual resul	lts			1 300 000.0			
	1 464 069.0	0.0	1 214 925.7	1 200 000.0	1 534 000.0	824 590.0					

Outputs	Dudget line	Budget 2020			
Outputs	Budget line	Number	EUR million		
Analytical activities (e.g. studies, evaluations, collection of data and statistics, etc.)	33 02 01	4	910 000		
Training activities	33 02 01	0	0		
Mutual learning, cooperation, awareness-raising and dissemination	33 02 01	6	2 090 000		
Total		10	3 000 000		

Outputs		Number of outputs foreseen (F) and produced (P)							
Outputs	2014	2015	2016	2017	2018	2019	2020		
Analytical activities (e.g. studies, evaluations, collection of data and statistics, etc.)		2	2	0	2	3	4	4	
		3	2	0	2	4	4		
Training activities	F	0	0	0	0	0	0	0	
Training activities	P	1	0	0	0	0	0		
Mutual learning, cooperation, awareness-raising and dissemination		7	7	10	5	8	10	6	
		6	4	5	4	5	4		

Specific Objective 9: to enable individuals in their capacity as consumers or entrepreneurs in the internal market to enforce their rights deriving from Union law, having regard to the projects funded under the Consumer Programme

Performance

The Programme supported various expert groups, as the one on liability and new technologies, providing the Commission with expertise on consumer related issues. These expert groups also guided Member States in the transpositions in national law of EU policies and legislations, such as the digital content directive and sales of goods directive.

The Programme contributed along years to raise awareness of EU consumer law, make compliance easier and enhance enforcement, by financing the online Consumer Law database (part of the e-Justice Portal). The tool concretely helps lawyers, judges as well as businesses and consumers, to quickly check rights and obligations arising from consumer law, as it includes, for instance, past legal rulings from EU countries and the European Court of Justice and relevant national administrative practice.

Indicator 1: the perception of consumers of being protected											
Baseline	2014	2015	2016	2017	2018	2019	2020	Target			
2011			Mi	lestones forese	een		2020				
				73 %			75 %				
64 %				Actual results				75 %			
	70 %		76 %		72 %						

Comment: The methodology was slightly revised as of 2016.

Indicator 2: consumer	and retailer	awareness o	f rights and	obligations:					
Baseline	2014	2015	2016	2017	2018	2019	2020	Target	
2011			M	ilestones forese	en			2020	
Percentage of consumers	32 %			37 %			39 %		
who are aware of their right to keep the unordered product sent to them together with an invoice: 36 %		Actual results							
	34 %		34 %		35 %			39 %	
2011			M	ilestones forese	en			2020	
Percentage of retailers in	55 %			56 %			60 %		
the EU who know that including invoices with		60.00							
marketing material (for unordered products) is prohibited: < 51 %	54 %		56 %		58 %			60 %	

Comment: The methodology was slightly revised as of 2016.

Indicator 3: level of consumer confidence in cross-border online shopping, as measured by the percentage of consumers who feel confident purchasing via internet from retailers/service providers from another country

48 %

2016 2017 Target Baseline 2014 2015 2018 2019 2020 2012 2020 Milestones foreseen 45 % 50 % Actual results 34 % 50 %

37 % Comment: The methodology was slightly revised as of 2016.

Indicator 4: the number of applications and grants related to this specific objective

No calls for proposals for action grants or operating grants planned, only procurement activities.

Indicator 5: the level of funding requested by applicants and granted in relation to this specific objective

58 %

No calls for proposals for action grants or operating grants planned, only procurement activities.

Expenditure related outputs

Outputs	Dudget line	Budget 2020			
Outputs	Budget line	Number	EUR million		
Analytical activities (e.g. studies, evaluations, collection of data and statistics, etc.)	33 02 01	4	500 000		
Mutual learning, cooperation, awareness-raising and dissemination	33 02 01	4	500 000		
Total		8	1 000 000		

Outputs		Number of outputs foreseen (F) and produced (P)								
Outputs		2014	2015	2016	2017	2018	2019	2020		
Analytical activities (e.g. studies, evaluations,	9	9	6	8	4	4	4			

collection of data and statistics, etc.)	P	0	2	0	6	4	4	
Mutual learning, cooperation, awareness-raising	F	9	9	0	4	0	4	4
and dissemination	P	0	6	0	4	4	4	

4. Contribution to Europe 2020 Strategy and mainstreaming of policies

Table Contribution to Europe 2020 headline targets

75 % of the population aged 20-64 should be employed

The share of early school leavers should be under 10 % and at least 40 % of the younger generation should have a tertiary degree

20 million less people should be at risk of poverty

Gender mainstreaming

As gender mainstreaming is included in policy development, so it is enshrined in EU-level funded actions. The REC Programme supports in many ways the gender mainstreaming, as it is considered in the overall programme design and followed in the implementation of the Programme.

First of all, REC has a specific objective with dedicated actions 'To promote equality between women and men and to advance gender mainstreaming'.

The Annual Work Programme envisages every year a call for action grants with targeted policy priorities on gender equality. Following the Directive on work-life balance for parents and careers, the Programme co-funded national governments' initiatives that aimed to increase the participation of women in the labor market and the take-up of family-related leave and flexible working arrangements. This was the aim of the call for proposal to close gender gaps over the life cycle – work-life balance for women and men – a better sharing of care (2019). Previous calls for proposals focused on: equal participation of women and men in leadership positions and work-life balance (2018); address gender gaps over the life-cycle (2017); prevent and combat violence against women (2016); promote good practices on gender roles and overcome gender stereotypes in education, training and in the workplace (2015); equal economic independence of women and men (2014).

In the period 2014-2019 the Programme's total contribution to the specific objective of gender equality has been of EUR 43 million, including grants and procurement activities (training seminars, studies and evaluations). It includes operating grants provided to the European Women's Lobby (€ 1 million per year).

The gender dimension is also addressed throughout the Programme in other calls for proposals, such as the ones on the democratic participation of mobile EU citizens, targeting underrepresented groups as women (2018), or on non-discrimination, for empowering Roma women (2018).

Moreover, gender mainstreaming as promotion of gender equality is to be integrated and evaluated in all funded projects, ensuring that the gender perspective is part of the design, implementation, monitoring and evaluation of the activities. Gender mainstreaming is in fact a sub-criterion in the evaluation of all calls of proposals of the Programme. Projects are to be pro-active and contribute to equal empowerment regardless of the gender, ensuring that everyone enjoys the same rights and opportunities. When designing a project, applicants should demonstrate in the proposals how this would be respected at the implementation stage. In the delivery of activities, gender mainstreaming is to be ensured by monitoring access, participation, and benefits among women and men, and by envisaging remedial action that redress any gender inequalities during implementation. During the process of evaluating proposals, the gender dimension is also considered to the extent of having an equal representation of women and men as evaluators.

Last but not least, the Programme addressees gender-based violence under the specific objective and related yearly calls for proposals 'to prevent and combat all forms of violence against children, young people and women, as well as violence against other groups at risk, in particular groups at risk of violence in close relationships, and to protect victims of such violence'.

5. Programme contribution to the Sustainable Development Goals

SDG 4 Ensure inclusive and equitable quality education and promote lifelong learning opportunities for all

By promoting youth Roma integration in the funded activities of non-discrimination, the Programme contributes to the goal that all girls and boys have access to quality early childhood development, care and education. By tackling gender stereotypes in the gender based violence or gender equality actions, the Programme contributes to the goal to upgrade education facilities that are child, disability and gender sensitive and provide safe, nonviolent, inclusive and effective learning environments for all.

SDG 5 Achieve gender equality and empower all women and girls

Via actions funded under gender violence and gender equality calls for proposals, the Programme contributes to the goals to end all forms of discrimination against all women and girls and to eliminate all forms of violence against all women and girls. In particular, the Programme contributes to the goals to ensure women's equal opportunities for leadership at all levels and to adopt enforceable legislation for the promotion of gender equality.

The Programme also promotes gender diversity through the projects funded within the call for proposals to promote non-discrimination. In this regards, it strengthens equal opportunities financing the EU Platform of Diversity Charters, its annual forum (on 'United in Diversity – a common challenge' in 2019) and expert seminars, supporting peer network, share of good practises and tools for benchmarking, measuring and monitoring.

Decent work and economic growth

The Programme contributes to the goal to achieve full and productive employment and decent work for all women and men, including for young people and persons with disabilities, and equal pay for work of equal value. It funds activities sharing best practises on work-life balance and supports persons with disability in terms of awareness raising, capacity building, monitoring of their situation in terms of employment and foster education. Learning is provided to legal and policy practitioners on legal instruments to protect and promote employment of persons with disabilities.

SDG 10 Reduce inequality within and among countries

The Programme ensures equal access for travellers with disabilities to a number of benefits in the areas of culture, leisure, sport and transport, thus contributing to the inclusion of people with disabilities in society, via funding the European Disability Card project. It also helps in monitoring the poverty situation of persons with disabilities through supporting the Academic Network of European Disability experts and exchange of good practices in the social protection field.

SDG 16 Promote peaceful and inclusive societies for sustainable development, provide access to justice for all and build effective, accountable and inclusive institutions at all levels

Via the project Joint Programme on Access of Roma and Traveller Women to Justice (JUSTROM), the Programme supports the empowerment of Roma women through increasing their awareness about discrimination, complaint mechanisms, the justice system and human rights institutions/equality bodies. It also aims to increase the number of cases of discrimination against Roma women admitted by human rights institutions, equality bodies and courts, as well as to enhance professional resources used at national level by the judiciary, law enforcement and NGOs/human rights advocates regarding the application of anti-discrimination standards Roma access to Justice.

The Programme finances projects focusing on a child-friendly justice, to support children before, during and after judicial proceedings and to provide capacity-building to judicial practitioners on individual assessments specified in EU law.

SDG 17 Strengthen the means of implementation and revitalize the global partnership

Via the European network of academic experts in the field of disability, the Programme ensures the collection of essential data, analysis and monitoring on the situation of people with disabilities related to, among others, employment, education and poverty risk.